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2021 **CI** PLC **AR** |

Corporate Information

Commencement Of Business

The Company was incorporated on August 22, 1991, as a Private Limited Liability Company under the name, Accident and General Insurance Company Limited. Approval for the change of name to Custodian and Allied Insurance Limited was granted on February 5, 1993, while approval for conversion to a Public Limited Liability Company was given on September 29, 2006. The Company's name was changed to Custodian and Allied Plc in March 2013. Following a Special Resolution, the Company's name change to Custodian Investment Plc was approved by the Corporate Affairs Commission on May 24, 2018.

Vision

To be the preferred partner in creating and preserving wealth.

Principal Activities

Custodian Investment Plc is an Investment Holding Company having interests in Life Insurance, General Insurance, Pensions, Trustees, Property and Financial Services Business

Directors

Dr. [Mrs.] Omobola Johnson [Chairman]

Mr. Wole Oshin [Managing Director]

Mr. Ibrahim Dikko (Retired from the Board in April, 2021)

Mr. Richard Asabia

Mr. Ravi Sharma

Mr. Olakunle Ade-Ojo

Mrs. Mimi Ade-Odiachi

Chief (Mrs.) Margaret Giwa (Her appointment was approved by the Board of Directors on April 30, 2021)

Secretary

Custodian Trustees Limited 16A, Commercial Avenue

Sabo, Yaba, Lagos

Phone: +234 01-2774000-9

Registration No.

RC No. 171209

Registered Office

Custodian House 16A, Commercial Avenue Sabo, Yaba, Lagos

Phone: +234 01-2774000-9

0913 937 6294-7

Email: investors@custodianplc.com.ng Website: www.custodianplc.com.ng

Subsidiaries

Custodian and Allied Insurance Limited Custodian Life Assurance Limited CrusaderSterling Pensions Limited Custodian Trustees Limited UPDC Plc.

Associate

Interstate Securities Limited

Auditors

Deloitte & Touche Civic Towers, Plot GA1, Ozumba Mbadiwe Avenue, Victoria Island, Lagos State

Registrars

Meristem Registrars & Probate Services Limited 213, Herbert Macaulay Way, Yaba, Lagos

Bankers

First Bank of Nigeria Limited United Bank for Africa Plc Zenith Bank Plc Guaranty Trust Bank Plc First City Monument Bank Plc

Consulting Actuaries

EY Actuary 10th & 13th Floors, UBA House 57, Marina, Lagos

Branch Directory

Custodian Investment Plc

Head Office

Custodian House
16A, Commercial Avenue,
Sabo, Yaba, Lagos.
Tel: [+234] 1 2707206-7, 2793740,
27937401, 0700-CUSTODIAN,
[+234] 1 2774000-9,
0913 937 6294-7
Fax: [+234] 1 2707203
P. O. Box 2101, Lagos.
Email: investors@custodianplc.com.ng

Website: www.custodianplc.com.ng

Branch Offices

Abeokuta

34/36 Totoro Road, Totoro, Abeokuta, Ogun State Tel: 08166904601

Abuja

UAC Complex, Plot 273 Samuel Ademulegun Street, CBD, Abuja Tel: 09- 2900465

Akure

2 & 3rd Floor, Right Wing, Bank of Industry (BOI) Building, Alagbaka, Akure, Ondo State Tel: 07068517931

Amuwo Odofin

Plot 129, Block 10, Festac Link Road, Amuwo Odofin, Lagos Tel: 01-2934178

Apapa

Atlantic House 23/27, Wharf Road, Apapa, Lagos

Asaba

Empire House, 339 Nnebuisi Road, Opposite Stadium, Asaba, Delta State

Bauchi

Fini Aluminum Premises, Jolly Nyame Crescent, Bauchi State

Bayelsa

Opili Complex, 25B, Osiri Road, Opposite Foundation Faith Church, Ekeki, Yenagoa, Bayelsa State

Benin

4th Floor, West Wing, 34, Akpakpava Road, Benin City, Edo State

Calabar

2nd Floor, 45, Murtala Muhammed Highway Calabar, Cross River State Tel: 09095263143

Enugu

32/48, Chime Avenue, New Haven, Enugu State

Ibadan

9 Onireke Residential Layout Ibadan, Oyo State Tel: 022-918538

Ikeja

8, Obafemi Awolowo Way, Alausa, Ikeja, Lagos

Ikorodu

294, Lagos Road, Ikorodu, Lagos. Tel: 09069149532

llorin

163, Ajase-Ipo Road, Ilorin, Kwara State

Jos

6/7, Boundary Street, Old Bukuru Park, Jos, Plateau State

Kaduna

3, kanta Road, Turaki Ali House Kaduna State

Kano

Suite 13, No.15, Bank Road, Kano, Kano State

Lekki

3rd Floor Left Wing, Gold Crest Plaza, Ikota First Gate, Lekki-Epe Expressway, Lagos Tel: 09095695900

Onitsha

16, Awka Road, Onitsha, Anambra State Tel: 09032537339

Warri

6, Airport Road, Effurun, Delta State

Osogbo

37B, Gbogan, Ibadan Road, Opposite Fakunle Comprehensive High School, Osogbo, Osun State Tel: 08133587587

Owerri

37 Ekwena Crescent, Ikwe Negbu Layout, Owerri, Imo State

Port Harcourt

Unit 4 & 5, 222 Aba Road, Port Harcourt, Rivers State. Tel: 07085000046

Sabo

27, Commercial Avenue, Sabo, Yaba, Lagos Tel: 09087685218

Tejuoso

Tejuoso Shopping Mall, Shop H4039, Tejuoso, Lagos State Tel: 08093159209

Uyo

170, Aka Etinan Road, Mberebe Junction, Uyo, Akwa Ibom

NOTICE IS HEREBY GIVEN that the 27th Annual General Meeting of CUSTODIAN INVESTMENT PLC will hold at The Civic Centre, Ozumba Mbadiwe Avenue, Victoria Island, Lagos on April 8, 2022, at 10.00a.m to transact the following business:

Ordinary Business

- 1. To lay before the members the Audited Financial Statements for the year ended December 31, 2021, and the Report of the Directors, Auditor's Report and the Audit Committee Report thereon.
- 2. To declare a Dividend.
- 3. To re-elect the following Directors retiring by rotation:
 - i. Dr. (Mrs). Omobola Johnson
 - ii. Mr. Richard Asabia
- 4. To approve the appointment of Mr. Adeniyi Falade and Chief (Mrs.) Margaret Giwa as Directors of the Company.
- 5. To authorise the Directors to fix the remuneration of the External Auditors for the 2022 financial year.
- 6. To elect members of the Statutory Audit Committee in accordance with Section 404(6) of the Companies and Allied Matters Act, 2020.
- 7. To disclose the remuneration of Managers in the employment of the Company.

Special Business

- 8. To fix the remuneration of Directors.

 To consider and if thought fit pass the following as an ordinary resolution:
- 9. To authorize Directors to raise additional capital via the issuance of debt instruments, preference shares or ordinary shares or a combination of any of these options whether by way of Private Placement, Rights Issue, Offer for Subscription or any Staff Share Scheme at a quantum and price and upon such terms and conditions as are determined by the Directors and subject to requisite regulatory approvals be and is hereby affirmed and confirmed.

To consider and if thought fit pass the following as special resolution:

- 10. i) That pursuant to Articles 43(C) and 44 of the Company's Memorandum and Articles of Association the Directors be and are hereby authorized to take steps to comply with Section 124 of the Companies and Allied Matters Act, 2020 and Regulation 13 of the Companies Regulations 2021 as it relates to unissued shares currently standing to the capital of the Company, including but not limited to, the cancellation of such unissued shares to the extent required to meet the Company's capital raising objective contemplated by paragraph 9 above:
- ii) That the Company's Memorandum and Articles of Association should reflect the changes authorized by the foregoing resolutions.
- To authorize and empower the Directors in the name and on behalf of the Company to take, or cause to be taken, all actions required to effect the reduction, including without limitation to the preparation, execution and filing of all necessary notifications, forms and agreements with, and as required by the Corporate Affairs Commission and all other relevant regulatory authorities.

NOTES:

 $Compliance\ with\ the\ Covid-19\ Health\ Protection\ Regulations\ 2021\ and\ other\ Related\ Directives/Guidelines\ on\ Covid-19\ Appendix on\ Covid-19\ Appen$

In line with the guidelines of the Corporate Affairs Commission (CAC) on the conduct of Annual General Meetings (AGM) of Public Companies by Proxies, and the need to comply with the directives and regulations of the Federal Government of Nigeria, Lagos State Government, the Nigerian Centre for Disease Control (NCDC) on safety and health measures aimed at curbing COVID-19 pandemic and the social distancing protocols. The number of people to attend the AGM, will be in line with approved guidelines and directives noted above.

Proxy

A member entitled to attend and vote at the Annual General Meeting is entitled to appoint a proxy to attend and vote instead of him/her. A proxy need not be a member of the Company. All instruments for the appointment of a proxy should be completed and deposited with the Registrars, Meristem Registrars and Probate Services Limited at 213, Herbert Macaulay Way, Sabo, Yaba, Lagos or via info@meristemregistrars.com, not later than 48hours before the time for holding the meeting. A blank proxy form is attached to the Annual Report and Accounts and may also be downloaded from the Company's website at (www.custodianplc.com.ng).

Attendance by Proxy

In line with CAC's Guidelines, attendance at the AGM shall be by proxy only. Shareholders are required to appoint a proxy of their choice from the list of nominated proxies below:

- 1. Dr. (Mrs.) Omobola Johnson
- 2. Mr. Wole Oshin
- 3. Mr. Adeyinka Jafojo
- 4. Mr. Matthew Akinlade
- 5. Sir Sunny Nwosu
- 6. Mr. Nornah Awoh
- 7. Mr. Adebayo Adeleke

Stamping of Proxy Forms

The Company has made arrangements for the stamping of duly completed and signed proxy forms at its cost, to be submitted to the Company's Registrars within the stipulated time.

Dividend Payment

If approved, dividend will be payable on April 8, 2022, at the rate of 40kobo per every 50kobo ordinary share, to shareholders whose names appear in the Register of Members at the close of business on March 25, 2022 (bringing total Dividend paid for 2021 financial year to 50kobo), subject to deduction of appropriate withholding tax. Shareholders who have completed the e-Dividend Mandate Forms will receive a direct credit of the dividend into their bank accounts on the day of the Annual General Meeting (April 8, 2022).

E-Dividend Mandate

Shareholders are kindly requested to update their records and advise Meristem Registrars and Probate Services Limited of their updated records and relevant bank accounts for the payment of their dividends. A detachable form in respect of the mandate for e-dividend payment is attached to the Annual Report for

convenience. The aforementioned form can also be downloaded from the Company's website at www.custodianplc.com.ng or from Meristem Registrars and Probate Services Limited's website at (www.meristemregistrars.com).

The duly completed forms should be returned to Meristem Registrars and Probate Services Limited at 213, Herbert Macaulay Way, Yaba, Lagos or via the Company's website; www.meristemregistrars.com.

Unclaimed Dividend Warrants and Share Certificates

Shareholders are hereby informed that a number of share certificates and dividend warrants which were returned to the Registrars as unclaimed are still in the custody of the Registrars. Any shareholder affected by this notice is advised to contact the Company's Registrars, Meristem Registrars and Probate Services Limited at 213, Herbert Macaulay Way, Yaba, Lagos or via the Company's website; www.meristemregistrars.com.

Closure of Register of Members

Notice is hereby given that the Register of Members and Transfer Books of the Company will be closed from Monday, March 28, 2022, to Friday, April 1, 2022 [both dates inclusive].

Biographical Details of Directors for Election and Re-election

Biographical details of Directors standing for election and re-election are provided in the Annual Report.

Website

A copy of this Notice and other information relating to the meeting can be found on the Company's website (www.custodianplc.com.ng).

Rights of Securities' Holders to ask Questions

Securities' Holders have a right to ask questions not only at the Meeting, but also in writing prior to the Meeting and such questions must be submitted to the Company at 16A, Commercial Avenue, Sabo, Lagos on or before April 6, 2022.

E-Annual Report Published on the Website

An electronic version of the Annual Report is available on the Company's website at (www.custodianplc.com.ng) and will be sent to our Shareholders who have provided their email addresses to the Registrar. Shareholders who are interested in receiving the soft copy of the 2021 Annual Report should request via info@meristemregistrars.com

Online Streaming of AGM

The AGM will be streamed live online. This will enable shareholders and other stakeholders who will not be attending physically to follow the proceedings. The link for the AGM online live streaming will be made available on the Company's website at (www.custodianplc.com.ng).

Nomination to the Audit Committee

Pursuant to Section 404 [6] of the Companies and Allied Matters Act, 2020 (CAMA), any member may nominate a shareholder as a member of the Audit Committee by giving notice in writing of such nomination. Such notice shall reach the Company Secretary at least 21 days before the Annual General Meeting.

Section 404 (5) of the CAMA has mandated that all members must be financially literate and at least one member shall be a member of a professional accounting body in Nigeria established by an Act of the National Assembly. We therefore request that nominations be accompanied by a copy of the nominee's curriculum vitae.

By order of the Board

CUSTOBIANTRUSTEES LTD

ADEYINKA JAFOJO

FRC/2013/NBA/0000002403

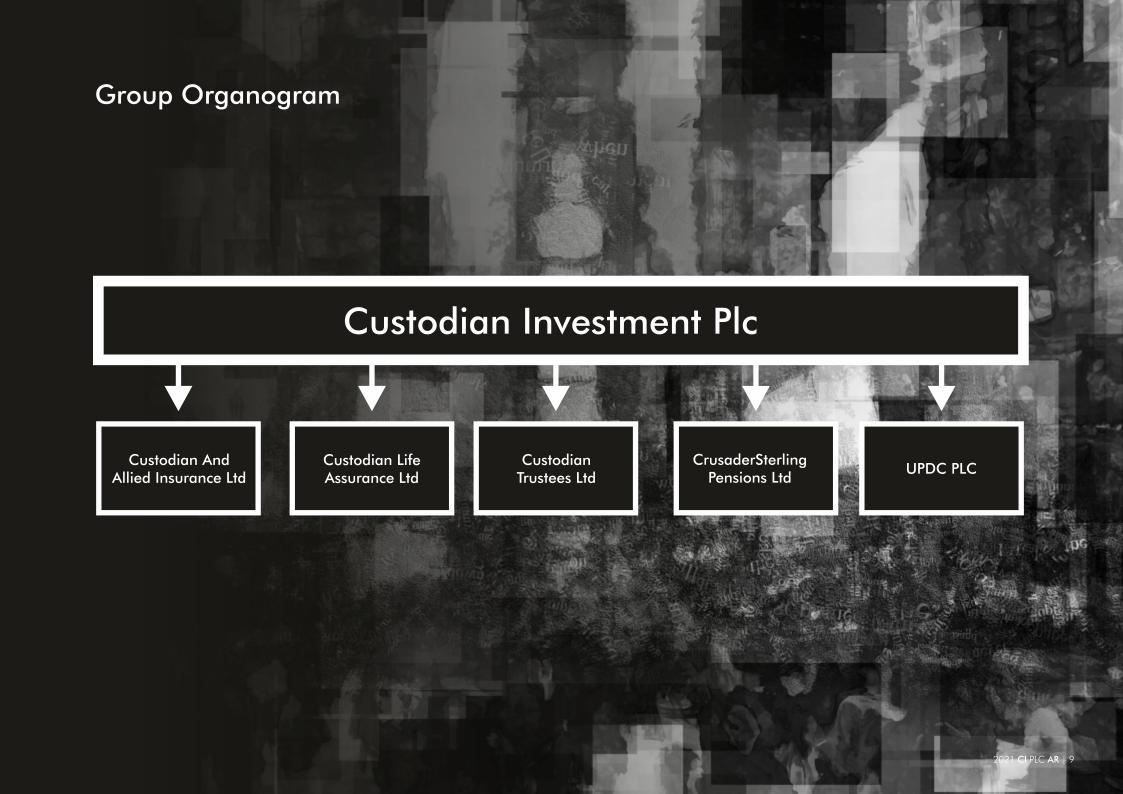
Custodian Trustees Limited

Company Secretary

Dated this March 11, 2022

Custodian Investment Plc., Custodian House

16A, Commercial Avenue, Sabo, Yaba, Lagos





Chairman's Statement

Distinguished shareholders, members of the board of directors, representatives of regulatory agencies here present, members of the press, ladies, and gentlemen. It is my pleasure to welcome you to the 27th Annual General Meeting of our company, Custodian Investment Plc. and to present to you the Annual Reports and Account for the year ended 31st December 2021.

Dr. (Mrs.) Omobola Johnson, Chairman

Distinguished shareholders, members of the board of directors, representatives of regulatory agencies here present, members of the press, ladies, and gentlemen. It is my pleasure to welcome you to the 27th Annual General Meeting of our company, Custodian Investment Plc. and to present to you the Annual Reports and Account for the year ended 31st December 2021, the macroeconomic developments that shaped the period and an outlook for the current year.

The year 2021 was another year of global economic turbulence, with recovery from COVID-19 presenting a mixed picture across the globe. With the emergence of new variants and multiple waves of the virus infection, we had to adapt to a constantly changing landscape. Throughout this time, our company remained committed to safeguarding the interests of shareholders while also maintaining the safety of our employees and supporting our clients and communities. Despite the challenging environment, morale was high, and I am pleased to report that our company weathered the storm.

Global Economy

The start of the administration of Covid-19 vaccines in the United States and Europe in Q1 of 2021 heralded the opening-up of economic activities which, in turn, drove positive sentiments across global markets and a rise in commodity prices. In the US, the much-awaited stimulus bill of US\$1.9trillion was signed into law driving further optimism across US markets.

By Q2 2021, global economy discourse was dominated by the progress in Covid-19 vaccination and the consequent economic recovery as seen in positive macro data from US, China, and other major economies. In the US, conversation also revolved around the infrastructure stimulus, expected inflationary pressure and the possibility of adjusting the FED rate from 0.25% to upwards of 0.6% by 2023.

Vaccine optimism was however dampened in Q3 by concerns over new Covid-19 variants and inflationary pressure which weighed on global financial and commodity markets. This saw crude oil prices fall to \$63 per barrel from the high of \$76 per barrel. In a bid to boost global liquidity, the International Monetary Fund (IMF) approved the \$650bn Special Drawing Rights (SDR) to member countries of which Nigeria's portion of \$3.35bn came in August 2021.

Despite the challenging environment, morale was high, and I am pleased to report that our company weathered the storm.

Q4 saw continued progress in the administration of vaccines and improved economic activities which drove Brent crude oil to a peak of \$86.88 per barrel. The quarter also saw the US FED Reserve begin the unwinding of its massive stimulus program. This, combined with persistent inflationary pressure, drove the view that the start of a global interest rate tightening cycle is here. Expectation is that Fiscal and monetary support from governments will continue to boost aggregate demand across economies. Global GDP was expected to increase by 5.9% in 2021; while 2022 estimate is put at about 4.9% according to the IMF.

Domestic Economy

On a year-on-year basis, the Nigerian economy expanded by 4% in the third quarter of 2021. Growth in Q3 was slightly lower than the 5% recorded in Q2 due to the gradual fading out of the base effect. The growth in GDP was driven by the non-oil sector which grew by 5.4% in the quarter. The oil sector, on the other hand continued its negative trend, declining by 10.73% in the quarter. While the services sector expanded by 8.41%, growth in agriculture sector slowed further to 1.2% in the quarter. The industrial sector declined by 1.6% due to contraction in the oil sector. In the first three quarters of 2021, GDP growth averaged

3.18%. The IMF had projected that the Nigerian economy would grow by 2.6% in 2021 and 2.7% in 2022.

For eight consecutive months, headline inflation rate declined to 15.4% in November 2021 from 18.2% in March 2021, driven by reduced pressure on food inflation rate. December inflation figures however showed an increase in year-on-year inflation to 15.63%. Average inflation rate on an annual basis remained high at 16.98% in 2021 relative to 13.2% recorded in full year 2020. Insecurity, infrastructure deficit and foreign exchange remain driving force for inflation in Nigeria. In May, the CBN adopted the I&E Window rate as the official exchange rate. As a result, the performance of the Naira on the I&E Window showed some stability. By the end of 2021, exchange rate on the I&E Window stood at N412.99/US\$. This represents a 9% depreciation in 2021. Improved reserve condition, following the external inflows from borrowings, stabilized rates in the short term. However, higher importation of goods and foreign exchange demand to finance services will continue to add pressure on reserves and exchange rate.

Foreign reserves peaked at US\$41.8billion in November 2021 and closed the year at US\$40.50billion, a decline of 3% for the month.

On a year-on-year basis, the Nigerian economy expanded by 4% in the third quarter of 2021. Growth in Q3 was slightly lower than the 5% recorded in Q2 due to the gradual fading out of the base effect.

Foreign loans contributed to the growth witnessed in the nation's foreign reserves. Going into 2022, this trend of declining reserves is expected to continue as FX demand for imported goods and services continue without corresponding FX earnings.

The NGX-ASI recorded a gain of 5.27%, increasing from 40,270.72 index in January to 42,716.44 as of 31 December 2021. This is an upside; however, substantially lower than the 50.03% gain recorded in 2020 - the peak year of COVID-19. The gain in the year was driven by 54.38% and 1.72% gains in large-cap stocks in Oil & Gas and Industrial indices, respectively. Also, the Banking and Insurance indices recorded gains of 0.89% and 0.27%, respectively. Consumer Goods index on the other hand lost 3.97%.

Financial Result

Despite the turbulent economic conditions, our company grew top line revenue by 14% for the year ended 31 December 2021. Gross revenue grew from N75.06billion in 2020 to N85.74billion in 2021. Profit after tax however recorded 21% reduction to close the year at N10.05billion from N12.69billion recorded in 2020. The reduction in profit is consequent upon non-repeat of one-off non-operating gains realized in

2020. With a total asset base of N184.47billion at 31 December 2021, total asset grew by 5% from the N176.16billion recorded of 2020. Similarly, equity attributable to owners of the parent grew by 16% to close the year at N55.12billion from N47.65billion recorded in 2020. The company will continue to adopt strategies that will ensure steady returns to our shareholders.

Distinguished shareholders, in my statement last year, you will recall that I reported on our company's acquisition of majority interest in UPDC Plc in furtherance of our strategy to deepen our foothold in property development and management, I am pleased to inform you that the planned restructuring of the company is progressing satisfactorily under a new management team headed by a seasoned managing director. It is expected that the company will begin to contribute to the Group's operating results in due course.

Dividend

In keeping with our practice of consistent dividend payout to our shareholders, the board approved an interim dividend of 10kobo for every share of 50kobo held. After due consideration of the need of the company for continuous growth, compliance with



Despite the turbulent economic conditions, our company grew top line revenue by 14% for the year ended 31 December 2021.

regulatory capitalization directives and the need to strengthen some of our subsidiaries, the Board has proposed a final dividend of 40 kobo per share for every share of 50kobo held. If approved, this will bring the total dividend on the year's result to 50kobo per share.

Board developments and corporate governance

In 2021, we continued to ensure that our corporate governance policies and standards remain congruent with statutory requirements and consistent with our core values. Since the last annual general meeting, there has been one retirement from and one appointment to the Board.

Mr. Ibrahim Dikko retired from the board in April 2021 after many years of meritorious service. Please join me in expressing our sincere appreciation to Mr. Dikko for his commitment and contributions to our growth and progress, and we wish him the very best in both his current and future endeavours. The Board welcomed Chief (Mrs.) Margaret Giwa to its fold as Non-Executive Director effective 30 April 2021.

Chief (Mrs.) Margaret Giwa joins our board as a seasoned professional with over three decades of experience in Business Management and Real

Estate. She is a member of the Institute of Directors (IOD) and serves on the boards of several other companies.

Corporate Social Responsibility

As you know, our company remains committed to leaving a positive footprint in the communities where we operate and the society at large. During the year, our company, through Custodian Social Responsibility Foundation, renovated the road and drainage on erstwhile Chapel Street in Yaba. The project has improved access to the community, reduced incidents of flooding and is well lit at night to enhance the economic activities of the neighbourhood. In recognition of our contribution to the development of the community, the Yaba Local Council Development Authority and the Lagos State Government have renamed the street as Custodian Street.

We continue to support the Ilupeju e-library, through provision of alternative power, internet and access to world class e-library platform. Further details of CSR work done can be found in Corporate Social Responsibility and Sustainability section of the Annual Report.

In recognition of our contribution to the development of the community, the Yaba Local Council Development Authority and the Lagos State Government have renamed the street as Custodian Street.

Outlook

Consensus is that global economic recovery is sustainable despite the lingering scare of Covid-19. Increasing inflationary pressure however remains a downside risk. Recent developments in Ukraine have potential of impacting on energy prices across the world.

On the domestic scene, expected improvement in contribution from the oil sector should provide support for economic output, rising inflation suggests weaker purchasing power, though.

Conclusion

Though macroeconomic challenges and uncertainties persist, I believe that we will work together to achieve even greater results in the years ahead.

On behalf of the Board of Directors, I would like to thank all our stakeholders for their unwavering commitment to Custodian Investment Plc., its subsidiaries and associate companies.

God bless you and God bless Nigeria.

Dr. (Mrs.) Omobola Johnson

O. Johnson

Chairman

FRC/2018/IODN/00000018366



On behalf of the Board of Directors, I would like to thank all our stakeholders for their unwavering commitment to Custodian Investment Plc., its subsidiaries and associate companies.

Custodian Investment Plc. Directors



Dr. (Mrs.) Omobola Johnson (Chairman)



Wole Oshin



Olakunle Ade-Ojo



Ravi Sharma



Richard Asabia



Mrs. Mimi Ade-Odiachi



Chief (Mrs.) Margaret Giwa

Ibrahim Dikko

List of Directors

Custodian Investment Plc

Directors

Dr. [Mrs.] Omobola Johnson [Chairman]

Mr. Wole Oshin [Managing Director]

Mr. Ibrahim Dikko (Retired from the Board

effective April 30, 2021)

Mr. Ravi Sharma

Mr. Olakunle Ade-Ojo

Mrs. Mimi Ade-Odiachi

Mr. Richard Asabia

Chief (Mrs.) Margaret Giwa (Her appointment was

approved by the Board of Directors on April 30,

2021)

Custodian And Allied Insurance Limited

Directors

Mr. Johnnie Wilcox [Chairman]

Mr. Edeki Isujeh [Managing Director]

Mr. Wole Oshin

Mr. Richard Asabia

Chief [Mrs.] Margaret Giwa

Mr. Ravi Sharma

Mr. Ademola Ajuwon

Custodian Life Assurance Limited

Directors

Mr. Richard Asabia [Chairman]

Mr. Larry Ademeso [Managing Director]

Mr. Ngozi Nlebemuo [Executive Director]

Mr. Ibrahim Dikko

Mr. Adeniyi Falade

Mr. Kofoworola Majekodunmi

Mrs. Mimi Ade-Odiachi

CrusaderSterling Pensions Limited

Directors

Mr. Wole Oshin [Chairman]

Mr. Adeniyi Falade [Managing Director]

Mr. Olufemi Odukoya [Executive Director]

Mr. Richard Asabia

Dr. Femi Oyetunji

Mr. Kunle Omilani

Custodian Trustees Limited

Directors

Mr. Richard Asabia [Chairman]

Mr. Adeniyi Falade

Mr. Edeki Isujeh

UPDC PLC

Directors

Mr. Wole Oshin [Chairman]

Mr. Odunayo Ojo [Managing Director]

Mr. Folasope Aiyesimoju

Mrs. Folakemi Fadahunsi [Executive

Director]

Mr. Adeniyi Falade

Mrs. Oyekunle Osilaja

Profile of Directors



Dr. (Mrs.) Omobola Johnson

Dr. (Mrs.) Omobola Johnson is a Senior Partner at TLcom Capital, a venture capital firm focused on investments in technology enabled companies in sub-Saharan Africa.

She is the erstwhile Minister of Communication Technology, Nigeria. Before serving in the Nigerian government, she worked with global management consulting firm, Accenture for over 25 years including five years as Country Managing Director, working with companies in a variety of industries, transforming them into more competitive and dynamic organisations.

Dr. (Mrs.) Johnson serves on the Board of a number of not-for-profit and for-profit organisations, including MTN Nigeria and Women in Management, Business and Public Service (WIMBIZ), where she was the founding Chairperson.

She was at various times Vice-chairman of Global Agenda Council on Africa of the World Economic Forum, member of the United Nation Broadband Commission Working Group on Gender and Broadband, member of the International Telecommunications Union (ITU) m-powering Advisory Board, member of the Institute of Directors and Chairman of the eighteenth session of the United Nations Commission on Science and Technology. She is also the Chairman of Guinness Nigeria Plc.

She has a Bachelor's degree in Electrical and Electronic Engineering from the University of Manchester; a Master's degree in Digital Electronics from King's College, London and a Doctorate in Business Administration from the School of Management, Cranfield University.



Mr. Wole Oshin - Managing Director

Mr. Oshin is the Managing Director of Custodian Investment Plc. He is an industry leader with over thirty [30] years' experience and has at various times been a member of the Presidential Committee on Pension Reforms, Chairman of the Nigerian Insurers Association, Council Member of the West African Insurance Companies Association [Ghana] and External Lecturer – West African Insurance Institute, Banjul, The Gambia. He sits on several Boards including the International Insurance Society [IIS], New York as well as Council Member of the African Insurance Organization [Cameroun], Nigerian Insurers Association and Advisory Board Member of the Commonwealth Enterprise and Investment Council (United Kingdom). He has received numerous awards including nomination as "African CEO of the Year" by African Reinsurance Corporation.

A graduate of Actuarial Science and a Chartered Insurer by Profession, he holds a Doctor of Finance [Honoris Causa] and is a Fellow of the Chartered Insurance Institute of Nigeria, the Risk Managers Society of Nigeria and the Association of Investment Advisers and Portfolio Managers. He is a past President of the Lagos Business School Alumni Association [LBSAA] as well as an alumnus of the Harvard Business School.



Mr. Richard Asabia

Mr. Richard Asabia is a 1983 graduate of the London School of Economics [University of London] and 1989 graduate of the University of Wales, Cardiff, UK. He holds a Bachelor's degree in Law and a Masters degree in Business Administration.

He is a qualified Barrister and a Fellow of the Chartered Institute of Stockbrokers. He served at various times as a Director on the Boards of First Interstate Bank Plc, Banque Internationale Du Benin, Future Unity Glanvills Ltd, Unity Bank Plc and as Chairman, Crusader Nigeria Plc. He is Managing Director/CEO of Interstate Securities Limited and currently sits as a Director on the Board of Crusader Sterling Pensions Limited. He is also the Chairman of Custodian Life Assurance Limited.



Mr. Ravi Sharma

Mr. Sharma has over 15 years experience obtained in the fields of private banking, investment banking and private equity. He joined Aureos in 2001 as a consultant and was a key member of the local team that participated in the establishment of the Aureos West Africa Fund LLC [AWAF] in 2003, which included opening a new office for Aureos in Nigeria and subsequently the Aureos Africa Fund LLC [AAF] in 2008. Aureos was bought by the Abraaj group in 2012.

Prior to joining Aureos Nigeria Advisers, Mr. Sharma worked for Aureos Ghana Advisers, where he was involved in 11 exits from Ghana Venture Capital Funds [GVCF] portfolio companies. Since relocating to Nigeria, he was responsible for sourcing, structuring, monitoring and exiting investments across various sectors. He was instrumental in the investment of over US\$100 million of Aureos Funds in Nigeria. He was also responsible for the divestment from five of the AWAF portfolio companies in Nigeria.

He sits on the board of several companies. His previous experience was gained in private and investment banking with Barclays Private Bank [London] and TAIB Bank [London]. He holds an MBA from the University of Wales and has a B.Sc. in Economics & Accounting from City University, London.



Mr. Olakunle Ade-ojo

Mr. Olakunle Ade-Ojo is the Managing Director of Toyota Nigeria Ltd. A graduate of Mechanical Engineering from University of Reading, he also holds an MSC in Automotive Product Engineering from Cranfield University, both in the United Kingdom.

As a Global Management Associate, he worked extensively in different operational departments while at Toyota Motor Sales, USA.

He returned to Nigeria as the Business and Strategic Development Manager of Toyota [Nigeria] Limited and rose through the ranks. He was an Executive Director with Toyota Nigeria Limited until his appointment as the Managing Director of the Company. As Managing Director, within his second year of leading the Company he saw to the establishment of Toyota Assembly Plant in Nigeria. He also supervised the assembling and testing of the first Hiace bus assembled in the plant.

He has attended various Executive Management Programmes both at the Lagos Business School and the Wits Business School, South Africa. He is a member of Council, Lagos Chamber of Commerce and Industry and also a member of the Institute of Directors of Nigeria.

He is an astute businessman who is quick to recognise business opportunities.



Mrs. Mimi Ade-odiachi

Mrs. Mimi Ade-Odiachi is a seasoned professional and entrepreneur with over three decades experience in Non-Bank Financial Services (Insurance), Hospitality Management and Landscape Architecture. She is a chartered insurer with a Bachelor's degree in Insurance from the University of Lagos.

She serves as an Executive Director on the Board of Whispering Palms Hotels & Resort. She is also the Founder and Chief Executive Officer of Omar Gardens Floral Company. She currently serves as the Chairman of Custodian Social Responsibility Foundation.



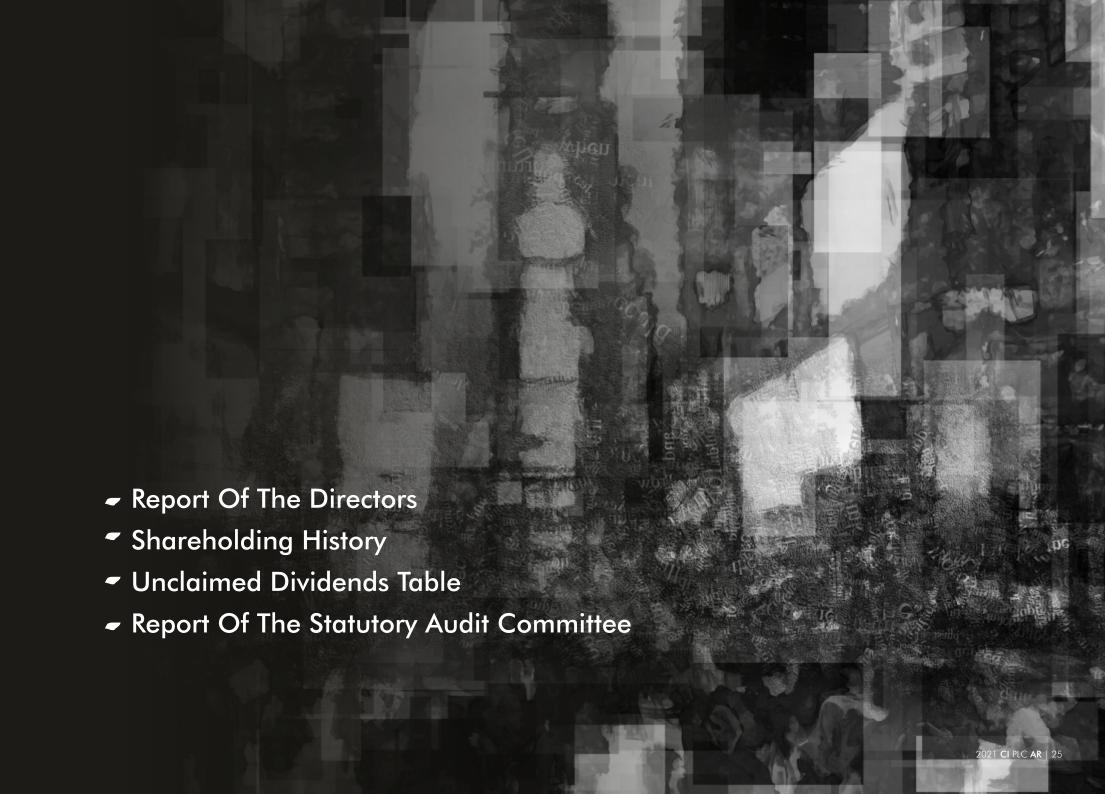
Chief [Mrs.] Margaret Giwa

Chief (Mrs.) Margaret Giwa is a seasoned professional, who brings in a wealth of experience of over three decades in Business Management and Real Estate. She holds a Bachelor of Arts degree in English Education and a Master's in International Law & Diplomacy. She is a member of the Institute of Directors (IOD) and sits on the Board of other companies.



Financial Highlights For The Year Ended 31, December 2021

	Group		Company N'000		
		M U			
Asset and liability highlight	31-Dec-21	31-Dec-20	31-Dec-21	31-Dec-20	
Cash and cash equivalents	17,176,184	13,743,138	601,326	1,654,286	
Financial assets	113,959,758	112,826,983	5,474,647	2,567,836	
Investment properties	11,760,655	11,063,550	7,081,066	4,636,980	
Property, plant and equipment	4,696,005	4,445,995	94,548	56,776	
Insurance contract liabilities	85,036,841	89,542,143	-	-	
Equity attributable to owners of the parent	55,117,299	47,648,911	28,540,308	25,197,572	
Total Assets	184,471,539	176,155,912	31,080,034	27,163,815	
Income statement highlights					
Gross Revenue	85,740,334	75,062,202	6,017,048	7,398,301	
Gross Premium Income	66,228,179	58,142,892	-	-	
Sales	825,404	1,182,048	-	-	
Dividend Income	635,842	345,367	4,274,082	6,277,589	
Fees and Commission	5,537,174	4,988,348	-	-	
Other Operating Income	914,316	216,942	1,462,779	823,598	
Interest Income	11,599,419	10,186,605	280,187	297,114	
Operating Expenses	(52,553,398)	(41,922,019)	-	-	
Reinsurance Expenses	(25,346,914)	(24,250,311)	-	-	
Underwriting Expenses	(6,342,712)	(4,763,372)	-	-	
Net Claims Expenses	(20,178,646)	(14,331,330)	-	-	
Cost of sales	(685,126)	1,422,994	-	-	
Changes in Claims / Annuity Reserves	4,827,955	(32,798,340)	-	-	
Management Expenses	(9,864,689)	(7,023,275)	(1,304,805)	(816,428)	
Total comprehensive income for the period, net of tax	9,938,513	13,009,755	6,577,760	8,197,394	
EPS from continuing and discontinued operations - Basic & Diluted (in kobo)	181	194	112	139	
Net assets per share (in kobo)	937	810	485	428	



Report Of The Directors

For the year ended December 31, 2021

The Board of Directors is pleased to present their report on the affairs of Custodian Investment Plc ("the Company") and its subsidiaries ("the Group"), together with the Group and Separate Audited Financial Statements for the financial year ended December 31, 2021.

COMMENCEMENT OF BUSINESS

The Company commenced business on July 1, 1995

Legal Form

The Company was incorporated on August 22, 1991, as a Private Limited Liability Company under the name, Accident and General Insurance Company Limited. Approval for the change of name to Custodian and Allied Insurance Limited was granted on February 5, 1993, while approval for conversion to a Public Limited Liability Company was given on September 29, 2006. The Company's name was changed to Custodian and Allied Plc in March 2013. Following a Special Resolution, the Company's name change to Custodian Investment Plc was approved by the Corporate Affairs Commission on May 24, 2018.

Vision

To be the preferred partner in creating and preserving wealth.

Principal Activities

Custodian Investment Plc is an Investment Holding Company having interests in Life Insurance, General Insurance, Pensions, Trustees, Property and Financial Services Business.

Property, Plant And Equipment

Information relating to changes in property and equipment is given in Note 18 to the consolidated and separate financial statements. In the opinion of the Directors, the market value of the Company's properties is not less than the value shown in the financial statements.

Dividend

The Board of Directors proposed and paid **Interim** Dividend of 10kobo per ordinary share of 50kobo each (HY2021: 10kobo), which was paid to shareholders on the Register of Members at the closure date.

The Directors recommend the payment of a **Final** Dividend of 40 kobo per ordinary share of 50kobo each (bringing the Total Dividend on the results for financial year ended December 31, 2021 to 50kobo (2020: 55kobo per share), payable to shareholders on the Register of Members at the closure date. Withholding tax would be deducted at the time of payment.

Events After Reporting Date

There are no events after the reporting date, which could have had a material effect on the financial position of the Group as at December 31, 2021 and the profit for the year then ended.

Directors And Their Interests

The Directors who held office during the period, together with their direct and indirect interests in the issued share capital of the Company as recorded in the register of Directors shareholdings and/or as notified by them for the purposes of section 301 of the Companies and Allied Matters Act, 2020 and the listing requirements of The Nigerian Exchange are noted below:

Number of 50 kobo ordinary shares held as at December 31, 2021:

Directors	Designation	December 31, 2021 Direct Holding	December 31, 2021 Indirect Holding	% of Holding	December 31, 2020 Direct Holding	December 31, 2020 Indirect Holding	% of Holding
Dr.(Mrs.) Omobola Johnson	Chairman [Independent]	80,000	-	0.001	80,000	-	0.001
*Mr. Wole Oshin	Managing Director	238,674,353	1,322,363,150	26.54	238,674,353	1,322,363,150	26.54
**Mr. Richard Asabia	Non-Executive Director	22,212,847	36,576,438	1.00	21,712,847	36,576,438	0.99
Chief (Mrs.) Margaret Giwa	Non-Executive Director	109,999,845	_	1.87	109,102,845	_	1.85
Mr. Ravi Sharma	Non-Executive Director [Independent]	_	_	_	_	_	_
***Mr. Olakunle Ade-Ojo	Non-Executive Director	1,229,365	924,907,141	15.74	1,229,365	924,907,141	15.74
Mrs. Mimi Ade-Odiachi	Non-Executive Director	4,000,000	-	0.07	4,000,000	-	0.07

The following Directors have indirect shares in Custodian Investment Plc:

*Indirect shares held by Mr. Wole Oshin are in respect of Gratitude Capital Limited.

**Indirect shares held by Mr. Richard Asabia are in respect of Interstate Securities Limited.

***Indirect shares held by Mr. Olakunle Ade-Ojo are in respect of Mikeade Investments Limited.

Directors' Interest In Contracts

For the purpose of Section 303 of the Companies and Allied Matters Act, 2020, none of the Directors had direct or indirect interest in contracts or proposed contracts with the Company during the year.

Substantial Shareholding

According to the Register of Members, the following shareholders of the Company held more than 5% of the issued share capital* as at December 31, 2021:

Shareholder	2021 Number	%	2020 Number	%
Gratitude Capital Limited	1,322,363,150	22.48	1,322,363,150	22.48
Mikeade Investments Limited	924,907,141	15.72	924,907,141	15.72

^{*}No other individual Shareholder held up to 5% of the Company's Issued Share Capital as at December 31, 2021.

Analysis of Shareholding

The range analysis of the distribution of the shares of the Company as at December 31, 2021 is as follows:

Range	No. of Holders	%	Units	Units %	\neg
1 - 1,000	15,046	39.44	9,040,172	0.15	
1,001 - 5,000	13,250	34.73	35,632,938	0.61	
5,001 - 10,000	4,317	11.32	33,369,948	0.57	
10,001 - 50,000	3,946	10.34	87,946,696	1.50	
50,001 - 100,000	725	1.90	54,256,845	0.92	
100,001 - 500,000	585	1.53	129,169,783	2.20	
500,001 - 1,000,000	98	0.26	73,303,214	1.25	
1,000,001 - 5,000,000	115	0.30	269,384,838	4.58	
5,000,001 - 10,000,000	22	0.06	154,127,018	2.62	
10,000,001 - 50,000,000	28	0.07	683,167,657	11.61	
50,000,001 - ABOVE	21	0.06	4,352,465,086	74.00	
GRAND TOTAL	38,153	100.00	5,881,864,195	100.00	

Category	Number of Shareholder	Total Holdings	%
Local	38,087	5,877,141,770	99.92%
Foreign	66	4,722,425	0.08

Directors' Responsibilities

The Company's Directors are responsible for the preparation of the financial statements which give a true and fair view of the state of affairs of the Group and the Company at the end of each financial period and of the profit or loss for that period and comply with the Companies and Allied Matters Act, 2020. In so doing, the Directors ensure that:

- Applicable accounting standards are followed.
- Suitable accounting policies are adopted and consistently applied.
- Adequate internal control procedures are established which as far as is reasonably possible, safeguard the assets, prevent and detect fraud and other irregularities.
- Judgments and estimates made are reasonable and prudent.
- Proper accounting records are maintained.
- The going-concern basis is used, unless it is inappropriate to presume that the Company shall continue in business.

Personnel

a. Employee Involvement and Training

The Company encourages participation of employees in arriving at decisions in respect of matters affecting their well-being through various fora. Towards this end, employees are provided opportunities to deliberate on issues affecting the Company and employees' interests, with a view to making inputs to decisions thereon.

In accordance with the Company's policy of continuous development, employees of the Company are nominated to attend regular training programmes. These are complemented by on-the-job training.

b. Employment of Physically Challenged Persons

Custodian has a policy of giving fair consideration to the application for employment made by physically challenged persons with due regard to their abilities and aptitude. The Company's policy prohibits discrimination against physically challenged persons in the recruitment, training, and career development of its employees. In the event members of staff become disabled, efforts will be made to ensure that their employment continues, and appropriate training arranged to ensure that they fit into the Company's working environment.

c. Health, Safety and Welfare

The Company ensures health and safety regulations are in force within the Company's premises and employees are aware of existing regulations. The Company provides subsidy to all levels of employees for medical care and treatment.

Fire prevention and fire-fighting equipment are installed in strategic locations within the Company's premises, while occasional fire drills are conducted to create awareness amongst staff.

The Company operates Group Life and Group Personal Accident Insurance covers for the benefit of its employees. It also operates a contributory pension plan in line with the Pension Reform Act 2014.

d. Research and Development

Custodian encourages Research and Development in all companies within the Group, in its quest to maintain high standards.

AUDITORS

Messrs Deloitte & Touche were the Auditors of the Company for the year ended December 31, 2021, and they would be considered for re-appointment in line with Section 401 of the Companies and Allied Matters Act, 2020.

Shareholding History

Date Issued	No. of Shares	Nominal Value	Naration
1996	18,337,858	9,168,929	CASH
1997	18,318,066	9,159,033	CASH
1998	920,400	460,200	CASH
1998	3,665,594	1,832,797	BONUS
1999	26,853,566	13,426,783	BONUS
2000	121,904,516	60,952,258	CASH
2001	10,000,000	5,000,000	BONUS
2002	100,000,000	50,000,000	CASH
2003	120,000,000	60,000,000	BONUS
2004	125,000,000	62,500,000	BONUS
2004	180,000,000	90,000,000	CASH
2005	275,000,000	137,500,000	BONUS
2005	500,000,000	250,000,000	CASH
2006	583,333,332	291,666,666	BONUS
2006	121,608,110	60,804,055	MERGER
2006	1,186,727,478	593,363,739	CASH
2007	165,079,364	82,539,682	MERGER
2007	443,251,716	221,625,858	CASH
2008	790,744,328	395,372,164	CASH
2009	348,027,267	174,013,134	Conversion of Loan Stock
2010	37,924,787	18,962,393	SHARE BUYBACK
2013 TILL DATE	781,017,387	390,873,583	MERGER
TOTAL:	5,881,864,195	2,941,296,488	

E-DIVIDENDS

Experience has shown that many shareholders do not receive their dividend warrants several weeks after the dividend warrants were dispatched.

To prevent and facilitate the prompt receipt of your future dividends and bonus certificates in line with good corporate governance, the Company encourages its shareholders to embrace the e-dividend opportunity which is a fast, reliable and efficient way of receiving dividends and bonus directly into Bank and personal Accounts with the Central Securities Clearing System [CSCS]. This will substantially reduce the incidence of unclaimed dividends.

To benefit from the e-dividend and e-bonus system, you need to have a Bank Account as well as a CSCS Account to be opened with the assistance of a Stockbroker of your choice. We thus implore our shareholders to complete the detachable forms in the Annual Report indicating their preferred Bank Accounts and forward same to the Company's Registrars for necessary action.

The Registrars

Meristem Registrars & Probate Services Limited 213 Herbert Macaulay Way, Yaba, Lagos

Website: www.meristemregistrars.com

Tel: +234 [1]8920491-2, +234 [1] 2809250-3

Unclaimed Dividends Table as at December 31, 2021

S/NO	Dividend Number	Date Of Payment	Dividend Type	Amount Of Dividend Declared N	Dividend Per Share	Unclaimed Dividend N
1	1	05/05/08	FINAL	480,000,000.00	0.12	5,374,297.76
2	2	23/10/08	INTERIM	359,305,824.69	0.08	6,380,719.67
3	3	23/06/09	FINAL	455,120,711.16	0.10	13,100,552.57
4	4	29/10/09	INTERIM	239,537,216.40	0.05	7,106,767.89
5	5	06/07/10	FINAL	616,652,591.40	0.12	16,777,058.49
6	6	20/10/10	INTERIM	306,050,808.48	0.06	8,954,755.00
7	7	14/06/11	FINAL	561,093,148.88	0.11	13,742,501.21
8	8	20/10/11	INTERIM	357,059,276.56	0.07	9,510,701.74
9	9	17/05/12	FINAL	408,067,744.64	0.08	8,611,420.61
10	10	21/10/12	INTERIM	255,042,340.40	0.05	5,643,793.36
11	11	07/11/13	FINAL	470,549,135.60	0.08	24,832,495.33
12	12	28/11/13	INTERIM	294,093,209.75	0.05	14,818,309.65
13	13	09/05/14	FINAL	647,005,061.00	0.11	35,386,373.02
14	14	12/09/14	INTERIM	352,911,851.70	0.06	27,938,791.00
15	15	14/05/15	FINAL	705,823,703.40	0.12	53,367,182.75
16	16	15/09/15	INTERIM	352,911,851.70	0.06	28,874,423.88
17	17	03/05/16	FINAL	823,460,987.30	0.14	62,298,946.68
18	18	01/09/16	INTERIM	411,730,493.65	0.07	29,378,061.61
19	19	05/03/17	FINAL	1,058,735,605.10	0.18	87,659,840.00
20	20	05/09/17	INTERIM	588,186,419.50	0.10	47,445,540.08
21	21	24/04/18	FINAL	1,882,196,542.40	0.32	90,930,469.78
22	22	05/09/18	INTERIM	588,186,419.50	0.10	27,893,226.80
23	23	23/04/19	FINAL	2,058,652,518.25	0.35	99,738,463.48
24	24	04/09/19	INTERIM	588,186,419.50	0.10	28,345,183.34
25	25	04/30/20	FINAL	2,058,652,468.25	0.35	99,910,293.71
26	26	01/09/20	INTERIM	588,186,419.50	0.10	29,961,019.48
27	27	22/04/21	FINAL	2,646,838,887.75	0.45	141,046,935.60
28	28	01/09/21	INTERIM	588,186,419.50	0.10	34,371,911.50

Gross Amount Declared (N)	Unclaimed Div. Balance (N)	Amount Returned to the Company (N)
20,742,424,075.96	1,059,400,035.99	779,217,885.37

Report Of The Directors Contd

Unclaimed Dividend Warrants and Share Certificates

Notice is hereby given to our numerous shareholders that some dividends have remained unclaimed as the Registrars records show. A number of share certificates have also been returned as unclaimed because the addresses on them could not be traced or the shareholders have changed their addresses without informing the Registrars. The affected shareholders should please get in touch with Meristem Registrars & Probate Services Limited.

The Registrars are e-dividend payment ready. Shareholders are kindly requested to take advantage of this, to reduce the unclaimed dividend problems. The unclaimed dividend list is on the Registrars website and copies are displayed at the venue of the AGM.

Please contact: Meristem Registrars & Probate Services Limited, 213 Herbert Macaulay Way, Adekunle, Yaba, Lagos, P.O.Box 51585, Ikoyi, Lagos.

Phone: 01-2809250-4 Email: info@meristemregistrars.com Website: www.meristemregistrars.com

By order of the Board

CUSTODIAN TRUSTEES LTD

ADEYINKA JAFOJO

FRC/2013/NBA/0000002403 Custodian Trustees Limited Company Secretary

Dated this March 11, 2022



Statement Of Directors' Responsibilities

In Relation To The Preparation Of The Consolidated And Separate Financial Statements For The Year Ended December 31, 2021

The Companies and Allied Matters Act, 2020, requires the Directors to prepare financial statements for each financial year that present fairly, in all material respects, the state of financial affairs of the Company and its subsidiaries at the end of the year and of its profit or loss. The responsibilities include ensuring that the Company and its subsidiaries:

- a) keep proper accounting records that disclose, with reasonable accuracy, the financial position of the Company and comply with the requirements of the Companies and Allied Matters Act, 2020.
- b) establishes adequate internal controls to safeguard its assets and to prevent and detect fraud and other irregularities; and
- c) prepares its financial statements using suitable accounting policies supported by reasonable and prudent judgments and estimates are consistently applied.

The Directors accept responsibility for the preparation and fair presentation of the annual consolidated and separate financial statements, which have been prepared using appropriate accounting policies supported by reasonable and prudent judgments and estimates, in conformity with International Financial Reporting Standards, the provisions of the Companies and Allied Matters Act, 2020, Pension Reform Act 2014, Insurance Act 2003 and Financial Reporting Council of Nigeria Act No. 6, 2011.

The Directors are of the opinion that the consolidated and separate financial statements present fairly, in all material respects, the state of the financial affairs of the Company and its subsidiaries and of its profit. The Directors further accept responsibility for the maintenance of accounting records that may be relied upon in the preparation of consolidated and separate financial statements, as well as adequate systems of internal financial control.

Statement Of Directors' Responsibilities Contd

Nothing has come to the attention of the Directors to indicate that the Company and its subsidiaries will not remain a going concern for at least twelve months from the date of this statement.

On behalf of the Directors of the Group

Dr. (Mrs.) Omobola Johnson

Chairman

FRC/2018/IODN/00000018366

Wole Oshin

Managing Director

FRC/2013/CIIN/0000003054

Report Of The Statutory Audit Committee

For the year ended December 31, 2020

In accordance with the provision of Section 404 (4) of the Companies and Allied Matters Act, 2020, the members of the Audit Committee of Custodian Investment Plc hereby report as follows:

- We have exercised our statutory functions under Section 404 (4) of the Companies and Allied Matters Act, 2020 and acknowledge the co-operation of Management and staff in the conduct of these responsibilities.
- We are of the opinion that the accounting and reporting policies of the Group are in accordance with legal requirements and agreed ethical practices and that the scope and planning of both the external and internal audit for the year ended December 31, 2021, were satisfactory and reinforce the Group's internal control systems.
- We have deliberated with the External Auditors, who have confirmed that necessary co-operation was received from Management in the course of their statutory audit and we are satisfied with Management's response to the External Auditor's recommendations on accounting and internal control matters and with the effectiveness of the Group's system of accounting and internal control.

Mr. Olaniyi Dada

Chairman, Audit Committee FRC/2013/ICAN/0000003137

Lagos, Nigeria.

March 8, 2022

Report Of The Audit Committee Contd

Members of the Statutory Audit Committee

Mr. Olaniyi Dada - Chairman
 Group Captain Bola Sotubo [Rtd.] - Member
 Mrs. Titilayo Olujobi - Member
 Mr. Ravi Sharma - Member
 Mr. Richard Asabia - Member

Profile Of Shareholders Representatives On The Statutory Audit Committee

Mr. Olaniyi Dada - BSc. [Economics], ACA, ACTI

Mr. Olaniyi Dada holds a Bachelor's degree in economics, he is also an associate of the Institute of Chartered Accountants of Nigeria and the Chartered Institute of Taxation of Nigeria. He started his career at Securities and Exchange Commission and proceeded to KPMG Audit [formerly Peat Marwick Ani Ogunde & Chartered Accountants] from 1987–1992. He joined Olukayode Akindele & Co [Chartered Accountants] in 1993. On resigning from Olukayode Akindele & Co in 2001, he established the accounting firm of Niyi Dada Chartered Accountants. He is also the principal partner at SDG Consulting Associates.

He is Chairman of the Statutory Audit Committee of Custodian Investment Plc.

Group Captain Bola Sotubo (Rtd.) BSc, MBA, LL. B, LL.M

Group Captain Sotubo (Rtd.) studied Business Administration at the University of Nigeria, Nsukka and graduated in 1973. He has an MBA from Indiana University Bloomington Indiana [1976]. He joined the Nigerian Air Force in 1977 from where he retired in 1999. In 2002, he graduated

Report Of The Audit Committee Contd

from the Faculty of Law University of Lagos and was called to the Nigerian Bar in 2004. He also has an LLM degree from the University of London.

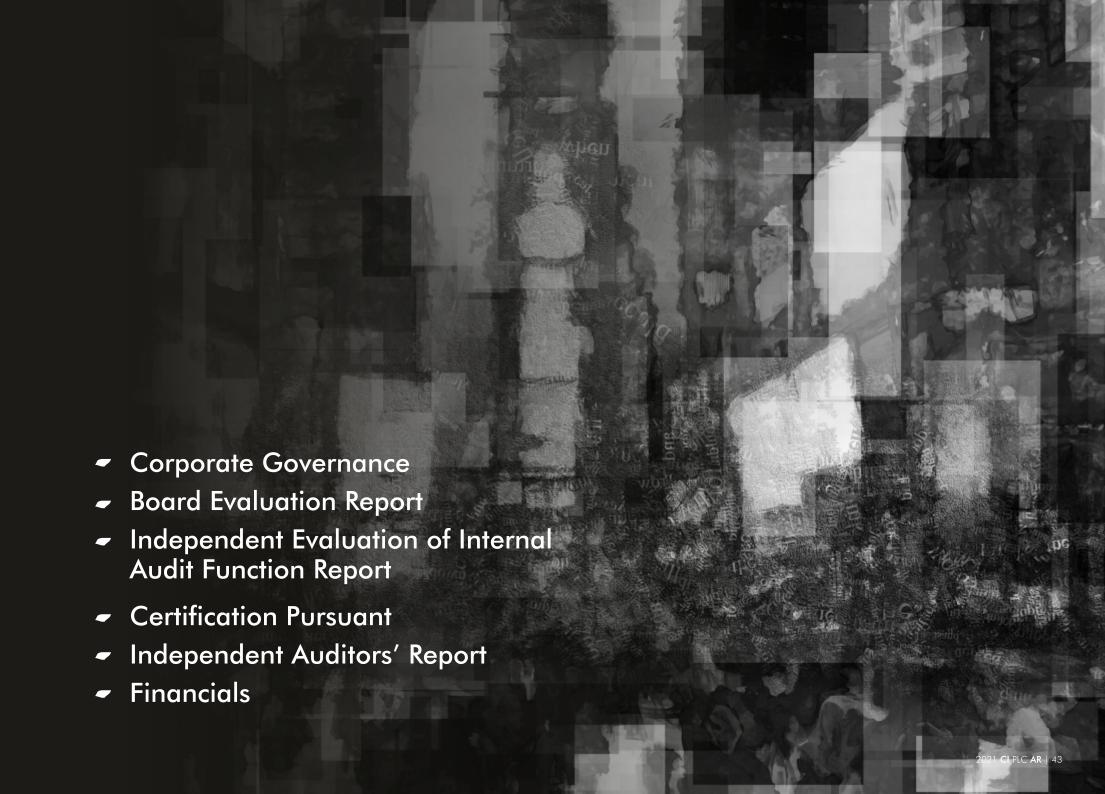
He started his legal career with the firm of Dapo Abudu & Co as counsel before moving to Yomi Sotubo & Co as the principal partner.

Mrs. Titilayo Olujobi B.Sc (Economics), FCA

Mrs. Titilayo Olujobi is a well-rounded and experienced professional with nearly four decades experience in Public Accounting, Banking, Training Facilitation, Business Consulting and Coaching. She is a Fellow of the Institute of Chartered Accountants of Nigeria (ICAN) and a Certified Professional Coach of the International Coaching Federation (ICF). She holds a B.Sc. Degree in Economics from the University of Ife (now Obafemi Awolowo University).

She commenced her professional career at Z. O. Ososanya & Co and Coopers and Lybrand (now PriceWaterhouse Coopers). She then proceeded to Nigeria International Bank Limited (now Citibank Nigeria Limited) in 1990, where she rose to the level of Vice President (Deputy General Manager) before leaving in December 2007. She joined IBFCAgusto Training Limited as the Managing Director in 2008. With the merger of IBFCAgusto Training Limited with a sister company to become IBFCAlliance Limited, she became an Executive Director of the enlarged firm.

Titilayo Olujobi is currently non-Executive Director at both IBFCAlliance Limited and Ecobank Nigeria Limited. She is also a member of the Statutory Audit Committee of Custodian Investment Plc. She is Founder and Chief Executive of Tulivuori Services, an Executive & Business Coaching company.



Corporate Governance



Custodian Investment Plc values its shareholders. We appreciate the fact that our shareholders require ethical behavior and good administration of the Company. Consequently, the Company has imbibed a culture of compliance to ensure that our operations are conducted in accordance with the principles of probity, accountability, transparency and fairness.

The Company has in place a framework to ensure effective shareholders participation. Our shareholders approve the appointment of members of the Board of Directors, who in turn supervise the activities of Management. The confidence of investors, clients, employees and stakeholders is reinforced by this governance framework.

At Custodian, regulatory compliance is fundamental to our corporate governance framework which is designed to ensure on-going compliance with the Nigerian Code of Corporate Governance, Securities and Exchange Commission's Corporate Governance Guidelines (SCGG), international best practices as well as the post-Listing requirements of the Nigerian Exchange (NGX). This is in addition to the Company's Board Charter and the Memorandum and Articles of Association which collectively provide a springboard for sound corporate governance. Our Internal control system ensures that Custodian meets the legal, regulatory, and ethical standards required of the Board, Management and staff in the day-to-day activities of the Company.

At Custodian, we believe that the input of stakeholders enhances our competitiveness and overall performance. We therefore encourage teamwork and recognise contributions from shareholders, employees, clients, creditors and suppliers. Our Corporate Governance framework encapsulates our effective management and promotion of stakeholders' engagement in achieving our objectives.

Ethical Standards

The Company is devoted to acting with utmost integrity and expects same of every employee in the Company. The Board has adopted the Nigerian Code of Corporate Governance, 2018, which sets out the Corporate Governance best practice framework for the Company and incorporates the laws, rules and regulations it is required to comply with. Noting that the Company is also expected to comply with:

- Companies and Allied Matters Act, 2020
- The Nigerian Stock Exchange Rules and Regulations
- The Investments and Securities Act, 2007
- Financial Reporting Council of Nigeria Act, 2011
- International best practice
- The Company's Memorandum and Articles of Association.
- The Securities and Exchange Commission Consolidated Rules and Regulations, 2013.
- Financial Reporting Council Audit Regulations, 2020

The Company's Code of Conduct and Board Charter corroborate the Custodian's policy to conduct its affairs in compliance with all applicable laws and regulations and to observe the highest standards of business ethics. The Company expects that the spirit as well as the letter of these standards are followed by Directors, Officers and Employees of the Company, its Subsidiaries and Affiliates. This is transmitted to every new Director, Officer and Employee and was communicated to those in office at the time the Standards of Business Conduct were adopted.

Corporate Legal Structure

Custodian Investment Plc is a public limited liability Company as defined under the Companies and Allied Matters Act [the Act]. Corporate powers reside in the Board of Directors and the Shareholders at the Annual General Meeting. The functions and powers of both bodies are stipulated by the Act and the Company's Memorandum and Articles of Association.

Annual General Meeting

Annual General Meetings are vital to Custodian's Corporate Governance framework and are duly convened in line with the Company's Articles of Association and existing statutory requirements. Attendance at Annual General Meetings is open to all Shareholders or their proxies while the principle of 'one share, one vote' applies.

Representatives of the Nigerian Exchange Regulation (NGX Regulation), the Securities and Exchange Commission and the Corporate Affairs Commission usually monitor proceedings at the Company's Annual General Meetings as well as representatives of Shareholders Associations.

The Board

The Board acts on behalf of Shareholders and is responsible for promoting the long-term success of the Company and for setting the Group's strategy, against which Management's performance is measured. It sets the Group's risk appetite and satisfies itself that financial controls and risk management systems are robust, whilst ensuring the Group is adequately resourced. It is also responsible for setting the values and supporting the culture of the Group and ensures appropriate dialogue with Shareholders on strategy and remuneration.

The Company's Board consists of persons of diverse discipline and skills, chosen on the basis of professional background and expertise, business experience and integrity as well as knowledge of the Company's business.

The Company's Board ensures regular training of Directors on issues pertaining to their oversight functions and Corporate Governance. The Board or a Committee of the Board receives and reviews Management's reports.

The Company's Board is accountable to Shareholders and ensures that the conduct of the Company's activities is within the applicable regulatory framework. The Board is responsible for reviewing the Company's performance, setting objectives, and determining strategy. In doing this, the Board safeguards the Company's interests and aspires to achieve a long-term increase in the Company's values.

Delegation of Authority

The ultimate responsibility for the Company's operations rests with the Board. The Board retains effective control through a well-developed Committee structure that provides in-depth focus on the Board's responsibilities. Each Board Committee has a written term of reference and presents regular reports to the Board on its activities. The Board delegates the responsibility for the day-to-day operations of the Company to Management.

Directors' Independence

The Company's Directors are expected to contribute views and judgment at Board deliberations that are independent of Management and free of any business or other relationship or circumstance that could materially interfere with the exercise of objective, unfettered or independent judgment, having regard to the best interest of the Company.

Meetings of the Board

The Board meets quarterly. Meetings are held at such times and places as determined by the Board, while special meetings are convened as may be required.

All Directors are provided with notices, agenda and meeting documents ahead of each meeting to enable them prepare adequately for meetings. Directors are also provided with regular updates on developments in the regulatory and business environment.

Change in a Director's Occupation

The Board does not believe that Directors who retire or change the position they held when they became a member of the Board should necessarily leave the Board. However, promptly following such an event, the Director must notify the Board of such event and the Board may take such event into consideration when determining whether to re-nominate such Director.

Appointment Process, Orientation and Training of Board Members

Custodian's Board Succession Policy ensures that the Company is managed and overseen by knowledgeable, capable and trustworthy individuals. In making Board appointments, the Board recognises knowledge, experience and skill of prospective Directors as well as other qualities considered necessary for the role. The Board Establishment and Governance Committee is responsible for Directors succession planning and recommends new appointments to the Board.

Upon appointment to the Board, newly appointed Directors are given adequate orientation regarding the Group's businesses, Corporate Governance and reporting procedures and are updated on such matters on a continuing basis. Directors are briefed on policies and procedures applicable to Board and Board Committees as well as on the rights and responsibilities of Directors. Various information reports are sent to the Board in order to keep them informed of the Group's undertakings.

Custodian attaches great importance to training its Directors and for this purpose, continuously offers training and education to its Directors, in order to enhance their performance on the Board and the various committees to which they belong.

Election and Re-Election of Directors

Consistent with Custodian's objective to broaden the experience base of the Board and frequently refreshing its composition, the Board effected the appointment of Chief (Mrs.) Margaret Giwa as Non-Executive Director and Mr. Adeniyi Falade as an Executive Director subject to approval of the shareholders at the Annual General Meeting.

Chief (Mrs.) Margaret Giwa is a seasoned professional who brings in a wealth of experience of over three decades in Business Management and Real Estate. She holds a Bachelor of Arts degree in English Education and a Master's in International Law & Diplomacy. She is a member of the Institute of Directors (IOD) and sits on the Board of other companies. She was appointed to the Board of Custodian Investment Plc on April 30, 2021.

Mr. Adeniyi Falade is a Chartered accountant, Chartered Stockbroker and an Investment Banker. He had his professional accountancy training at PricewaterhouseCoopers, and Coopers & Lybrand Limited, Lagos. Before his appointment as Managing Director- CrusaderSterling Pensions Ltd, he had served as the Managing Director of Lead Capital and Head of Investment Banking Group of Ecobank Nigeria Plc and Lead Bank Plc. He had also at various times served as Head of Internal Control/ Chief Inspector and Head of Risk Management Department of Lead Bank Plc. He holds a Master of business administration (MBA) from the University of Warwick, United Kingdom and a Bachelor of Science degree (Bsc), from the University of Ibadan. He was appointed onto the Board of CrusaderSterling Pensions Ltd on February 7, 2007, where meritoriously served as the PFA's Managing Director/ Chief Executive Officer up until December 31, 2021. He is also a member of the Board of Directors of Custodian Life Assurance Limited, Custodian Trustees Limited, UPDC Plc, UPDC FM Ltd and Interstate Securities Limited.

In accordance with the Company's Articles of Association, one third of all Non-Executive Directors are offered for re-election every year together with Directors appointed by the Board since the last Annual General Meeting. In keeping with this requirement, Dr. (Mrs.) Omobola Johnson and Mr. Richard Asabia will retire at this Annual General Meeting and being eligible for re-election will submit themselves for re-election. The Board confirms that following a formal evaluation, these Directors continue to demonstrate commitment to their duties and roles as Non-Executive Directors.

The Board is convinced that the Directors standing for re-election and election will continue to add value to the Company. The Board believes that they are required to maintain the balance of skill, knowledge, and experience on the Board.

The biographical details of Directors standing for re-election and election are set in the Annual Report.

Access to Management and Independent Advisers

Custodian recognises the importance of the free flow of complete, adequate and timely information to the Directors to enable them make informed decisions in the discharge of their responsibilities. There is ongoing engagement between Executive Management and the Board. The Company's External Auditors attend the Statutory Audit Committee meetings to make presentations on the audit of the Group's Financial Statements. Directors have unrestricted access to Management and Company's information in addition to the necessary resources to carry out their responsibilities.

The Board has the authority to retain, terminate and determine the fees and terms of Consultants, legal counsel and other advisers to the Board as the Board may deem appropriate in its discretion.

Board Structure and Composition

The Board is made up of a Non-Executive Chairman, five (5) Non-Executive Directors and one (1) Executive Director. Two (2) of the Non-Executive Directors are Independent Directors, appointed in compliance with the criteria laid down in the Nigerian Code of Corporate Governance and the Company's Code of Conduct & Board Charter and met the requirement that an Independent Director should not have any significant shareholding interest in the Company.

The Managing Director/Chief Executive is responsible for the day to day running of the Company.

The Board exercises oversight responsibility through its standing Committees, each of which has a Charter that clearly defines its purpose, composition, structure, frequency of meetings, duties, tenure and reporting lines to the Board. In line with best practice, the Chairman of the Board is not a member of any Committee. The Board has four Committees, namely: the Board Audit, Compliance and Risk Management Committee, the Board Finance, Investment and General-Purpose Committee, the Board Establishment and Governance Committee and the Statutory Audit Committee.

While the various Board Committees have the authority to examine issues within their terms of reference and report back to the Board with their decisions and/or recommendations, the ultimate responsibility for all matters lies with the Board.

Board Audit	Compliance and Risk Management Committee

Mr. Richard Asabia - Chairman

Mr. Ravi Sharma

Mrs. Mimi Ade-Odiachi

Mr. Olakunle Ade-Ojo

Board Finance, Investment and General Purpose Committee

Mr. Ravi Sharma - Chairman

Mr. Wole Oshin

Mr. Olakunle Ade-Ojo

Mrs. Mimi Ade-Odiachi

Chief (Mrs.) Margaret Giwa

Board Establishment and Governance Committee

Mr. Richard Asabia - Chairman

Mr. Ravi Sharma

Chief (Mrs.) Margaret Giwa

Statutory Audit Committee

Mr. Olaniyi Dada - Chairman

Group Captain Bola Sotubo [Rtd.]

Mrs. Titilayo Olujobi

Mr. Ravi Sharma

Mr. Richard Asabia

The record of attendance at Board of Directors meetings are provided below:

DIRECTORS	February 26, 2021	April 30, 2021	July 28, 2021	October 27, 2021
Dr. (Mrs.) Omobola Johnson	✓	\checkmark	✓	✓
Mr. Wole Oshin	√	√	✓	√
Mr. Richard Asabia	✓	\checkmark	✓	✓
*Mr. Ibrahim Dikko	√	√	X	X
Mr. Ravi Sharma	√	√	✓	✓
Mr. Olakunle Ade-Ojo	√	√	✓	✓
Mrs. Mimi Ade-Odiachi	√	\checkmark	✓	\checkmark
**Chief (Mrs.) Margaret Giwa	X	Χ	✓	✓

^{*}Mr. Ibrahim Dikko retired from the Board in April 30, 2021

Board Audit, Compliance and Risk Management Committee

The Committee supports the Board in performing its oversight responsibility relating to the integrity of the Company's Financial Statements and the financial reporting process, as well as the independence and performance of the Company's Internal and External Auditors. It also oversees the Company's system of internal control.

The Committee has oversight of Management's process for the identification of significant risks across the Company and prevention, detection and reporting mechanisms. The Committee is charged with overseeing the Enterprise Risk Management framework of the Company and ensures the

^{**}Chief (Mrs.) Margaret Giwa's appointment was approved by the Board on April 30, 2021

adequacy of provisions made for possibilities of any adverse changes in the industry and the economy. The Committee has the responsibility for the approval and review of the Company's risk management policy in line with the Company's risk appetite and risk strategy.

The Committee oversees the Company's compliance level with applicable laws and regulatory requirements. The Committee reviews the report on audit, compliance and risk management on a guarterly basis.

The record of attendance at the Board Audit, Compliance and Risk Management Committee meetings are provided below:

MEMBERS	February 24, 2021	April 26, 2021	July 26, 2021	October 25, 2021
Mr. Richard Asabia	√	\checkmark	✓	✓
*Mr. Ibrahim Dikko	√	\checkmark	X	X
**Mr. Wole Oshin	√	\checkmark	X	X
Mr. Ravi Sharma	√	\checkmark	√	√
Mr. Olakunle Ade-Ojo	X	X	√	✓
***Mrs. Mimi Ade-Odiachi	X	√	√	✓

^{*}Mr. Ibrahim Dikko retired from the Board in April 30, 2021

Board Finance, Investment and General-Purpose Committee

The Committee is responsible for ensuring that guidelines for investment comply with legal and regulatory requirements and that investment activities reflect the goals/strategy of the Company. The Committee provides strategic assistance to Management and the full Board on Finance, Administration, Human Resources and General matters concerning the Company. The Committee periodically reviews changes in the economic and business environment, including emerging trends and other factors relevant to the Company's business. It has the responsibility for reviewing the Company's Accounts and it is also charged with the oversight of Management's compliance with budget.

^{**}Mr. Wole Oshin resigned from the Committee in April 2021.

^{***}Mrs. Mimi Ade-Odiachi was appointed to the Committee in April 2021.

The record of attendance at Board Finance, Investment and General Purpose Committee meetings are provided below:

MEMBERS	February 25, 2021	April 27, 2021	July 27, 2021	October 26, 2021
*Mr. Ibrahim Dikko	✓	X	X	X
Mr. Wole Oshin	√	√	√	√
Mr. Ravi Sharma	√	√	✓	√
Mr. Olakunle Ade-Ojo	\checkmark	\checkmark	\checkmark	\checkmark
**Chief (Mrs.) Margaret Giwa	X	X	\checkmark	✓
***Mrs. Mimi Ade-Odiachi	X	√	√	✓

^{*}Mr. Ibrahim Dikko retired from the Board in April, 2021

Statutory Audit Committee

The Committee is established in accordance with statutory requirement and in compliance with Section 404 [2] of the Companies and Allied Matters Act, 2020. The Statutory Audit Committee has oversight responsibility for the Company's Financial Statements and ensures that they comply with applicable financial reporting standards. The Committee also reviews the scope and planning of audit requirements, reviews the findings on Management matters in conjunction with the External Auditor; makes recommendations to the Board in regard to the appointment, removal and remuneration of the Company's External Auditors; and authorises the internal auditor to carry out investigations into any activities of the Company which may be of interest or concern to the Committee.

The Statutory Audit Committee comprises of five members, three Shareholders Representatives and two Non-Executive Directors.

^{**}Chief (Mrs.) Margaret Giwa was appointed to the Board in April 2021.

^{***}Mrs. Mimi Ade-Odiachi became a member of the Committee in April 2021.

The record of attendance at Statutory Audit Committee meetings are provided below:

MEMBERS	February 25, 2021	April 26, 2021	July 26, 2021	October 25, 2021
Mr. Olaniyi Dada	✓	✓	√	✓
Mr. Richard Asabia	\checkmark	\checkmark	√	√
Mr. Ravi Sharma	√	√	✓	√
*Mr. Ibrahim Dikko	\checkmark	Χ	X	X
Mrs. Titilayo Olujobi	\checkmark	\checkmark	\checkmark	✓
Group Captain Bola Sotubo (Rtd)	✓	√	√	√

^{*}Mr. Ibrahim Dikko was not re-elected to the Committee.

Board Establishment and Governance Committee

The Board Committee is charged with the responsibility of implementing the Company's policy on Director's appointment, remuneration of Directors and Executive Management and succession planning. The Committee also ensures compliance with the Code of Corporate Governance adopted by the Company.

The record of attendance at Board Establishment and Governance Committee meetings are provided below:

MEMBERS	February 24, 2021	April 26, 2021	July 26, 2021	October 25, 2021
Mr. Richard Asabia	✓	✓	✓	✓
*Mr. Ibrahim Dikko	✓	√	X	X
Mr. Ravi Sharma	\checkmark	√	\checkmark	\checkmark
**Chief (Mrs.) Margaret Giwa	X	X	✓	√

^{*}Mr. Ibrahim Dikko retired from the Board in April 2021

Communication with Shareholders

The Company is committed to an open and consistent Communication Policy with Shareholders and other Stakeholders. The guiding principle is that all Shareholders should be given equal treatment in equal situations. As a result, price sensitive information is published timely in full, simple and transparent format to the public at the same time.

Furthermore, all Shareholders have equal opportunity at the Annual General Meeting to present questions to the Board and make comments on any aspect of the financial statements.

The Company's website www.custodianplc.com.ng remains an excellent resource to members who require constant information on the Company.

^{**}Chief (Mrs.) Margaret Giwa was appointed to the Board in April 2021

Communication with Third Parties

Custodian's Directors are of the opinion that it is Management's responsibility to speak for the Company regarding communications with third parties, such as Investors, the Press and Public in general. Directors only engage in such communications at the request of or after consultation with Management.

Performance Monitoring and Evaluation

The Board has established a system of independent annual evaluation of its performance, that of its Committees and individual Directors. The evaluation is done by an Independent Consultant approved by the Board. In this regard, the Society for Corporate Governance Nigeria was engaged to conduct the Board performance evaluation for the Financial Year Ended December 31, 2021. The Board believes that the use of an independent consultant promotes the objectivity and transparency of the evaluation process.

The annual appraisal covered all aspects of the Board's composition, structure, responsibilities, relationships, processes, individual members competencies and respective roles in the overall performance of the Board, as well as the Company's compliance status with the provisions of the Code of Corporate Governance. The result also confirmed that the individual Directors and the Board continue to operate at a high level of effectiveness and efficiency.

The result of the Board performance evaluation was presented to the Board at the Board Meeting which took place on March 11, 2022 and is contained in the Annual Report.

Board Evaluation Report

For the Board of Custodian Investment Plc



Executive Summary

The Society for Corporate Governance Nigeria was engaged to conduct an independent evaluation/assessment of the performance of the Board of Custodian Investment Plc for 2021 as part of stipulated regulatory requirement.

SCOPE

The scope of the evaluation covered the following areas:

- Composition, commitment, and alignment of the skills/qualifications of directors to business requirement and performance
- Composition/effectiveness of the committees
- Compliance with existing regulatory requirement
- Effectiveness of directors in delivery of their fiduciary responsibilities
- Effective transparency and disclosure channels

Below is a summary of our findings:

Leadership: The Board Chairman exhibits a leadership style that promotes an environment that encourages and supports the active participation and contribution of Board members at meetings. The position of the Chairman and Managing Director are held by separate individuals which shows clear separation of powers between both offices. The Chairman is an Independent Non-Executive Director and not a member of any board committee in line with regulatory requirements.

Board Meetings: The Board met four (4) times with an aggregate attendance of 100% in the period under review. Meetings held were constructive, aligned to the agenda and directors gave meaningful contributions. Board packs were circulated to directors to better prepare for meetings. The Board adequately performed its oversight and other functions on the company

Board Composition & Capacity: The Board comprises of a total of Seven (7) directors: Three (3) Female and Four (4) Male. The board composition is as follows- One (1) Executive Directors, Four (4) Non- Executive Directors and Two (2) Independent Non-Executive Directors. The Board is diverse in gender, culture, skill, and experience

Board Committees: The Board has four (4) committees namely: Statutory Audit Committee; Board Audit, Compliance and Risk Management Committee; Finance, Investment and General-Purpose Committee and Establishment and Governance Committee. These committees met regularly as required by regulators, with all members in attendance. All committees have a charter / articulate Terms of Reference. The Chairman of the Board is not a member of any Board Committee.

Board Evaluation Report Contd

Board Oversight Functions: All policy documents were sighted and assessed for content and relevance and were found to be detailed, comprehensive, and articulate in efficiently guiding business processes and mitigating risk exposures.

Strategy & Planning: The Board takes its strategic oversight seriously, setting strategic initiatives and direction for the Company.

Transparency and Accountability: Board ensures timely disclosures are made to provide internal and external stakeholders with relevant and reliable information about the quality of the company's governance practices. The Company communications are in plain language, readable, and understandable. Dealings of the company and Board are transparent and in the best interest of the company. Stakeholders have a true picture of the Company's financial position as reflected on its Annual Reports and published on its official website.

Director Appointment & Development: Directors have shown commitment to regular trainings to update their knowledge and skill. Board members participated in relevant trainings beneficial to the quality of contributions during board meeting discussions.

Risk Management & Compliance: The Board has established an adequate Risk Management framework for managing risk exposures and ensuring effective internal control systems. The Board has established processes and systems for assessing, monitoring, managing, and reporting regulatory compliance. The Board ensures an annual risk assessment duly evaluating all risk exposures of the Company's business. The risk management function is headed by a qualified management team that periodically reports to the risk management committee of the Board.

Based on the analysis of the result, the Board of Directors have demonstrated its dedication and commitment to the growth and success of the Company. This is demonstrated by their contributions, individual performance, attendance at Board and Committee meetings and the depth of discussions and resolutions arrived at during these meetings. There is also an alignment between the competencies of directors and the requirements / needs of the Company.

In line with Nigerian Code of Corporate Governance (NCCG), Securities and Exchange Commission Code of Corporate Governance and Companies and Allied Matters Act, we have found Custodian Investment Plc to a large extent compliant in regulatory requirements and recommended best practices for the period under review (2021).

In all, we are happy to state that the Board of Custodian Investment Plc conducted its affairs in an acceptable and satisfactory manner in 2021.

SOCIETY FOR CORPORATE GOVERNANCE NIGERIA

Chioma Mordi (Mrs.)

Chief Executive Officer FRC/2014/NIM/0000007899

Skills, knowledge and characteristics of the Board

The profile and qualifications of Board members are periodically reviewed to ensure that the Board possesses diverse and varying expertise in the performance of its functions and a balanced mix of attributes and experiences enabling them to evaluate the Company's related and core business.

Roles of the Chairman and the Managing Director

In line with best practice, there is separation of powers between the Chairman and the Managing Director; the roles of the Chairman and the Managing Director are separate and distinct. The Chairman's main responsibility is to lead and manage the Board to ensure that it operates effectively and fully discharges its legal and regulatory responsibilities. The Chairman is responsible for ensuring that Directors receive accurate, timely and clear information to enable the Board take informed decisions and provide advice to promote the success of the Company.

The Board has delegated the responsibility for the day-to-day management of the Company to the Managing Director/Chief Executive Officer, who is supported by Executive Management. The Managing Director executes the powers delegated to him in accordance with guidelines approved by the Board of Directors.

Company Secretariat and access to Independent Professional Advice

Custodian Trustees Limited acts as Company Secretary to the Company.

The Company Secretary works closely with the Chairman to manage the flow of information between the Board, its Committees and Senior Executives across the Group. The Company Secretary is also responsible for providing advice and support to the Board on governance related matters. The appointment and removal of the Company Secretary is subject to Board approval and all Directors have a right of access to information and advice, facilitated through the Company Secretary.

The Company Secretary is responsible for keeping Directors abreast of statutory requirements relating to Corporate Governance and providing guidance when required in relation to Directors' roles and responsibilities. The Secretariat maintains the register and other records of the Company and generally acts as a liaison between the Board and Shareholders.

In addition to the assistance provided by the Company Secretary, the Board reserves the right to obtain advice and assistance from relevant independent external professional advisers and experts at the expense of the Company.

Anti-Bribery and Corruption Policy

Custodian is committed to high ethical standards and integrity. The Company's Anti-Bribery & Corruption policy prohibits offering of or giving something valuable for the purpose of persuading an official or any person to misuse his office to benefit the Company or its Employees. The Policy also prohibits receiving something valuable for the purpose of influencing an official action. The Company's Board of Directors and Senior Management are charged with the responsibility of ensuring that the Company complies with the Policy.

Board Compensation

Consistent with the Company's policy, remuneration of Executive Directors are fixed by the Establishment and Governance Committee of the Board, which also has the responsibility of making recommendations to the Board on all payments made to Executive Directors.

Non-Executive Directors are remunerated in line with the Company's policy of providing them with fixed annual fees and sitting allowances for their service on the Board and Committees.

Shareholders Rights

The Board ensures the protection of the rights of shareholders at all times, particularly their right to vote at general meetings. All shareholders are treated equally, regardless of the volume of shareholding or social status. The Company ensures that all Shareholders receive notices of meetings.

E-Dividend

Custodian encourages its Shareholders to embrace the e-dividend opportunity in accordance with good Corporate Governance practice. This will enable the Company pay dividend due to Shareholders by directly crediting their designated Bank accounts. It will also significantly lessen the incidences of unclaimed dividend.

The Company's Shareholders are implored to complete the detachable forms in the Annual Report stating their preferred Bank Accounts and make same available to the Company's Registrars, Meristem Registrars and Probate Services Limited.

External Auditors

Deloitte & Touche acted as the Company's External Auditors for the 2021 financial year. The firm ensures that its responsibilities to the Company are carried out in an independent manner.

The Board confirms that the Company has complied with the regulatory requirement as enshrined in the Code of Corporate Governance on the rotation of audit firm and audit partners.

Internal Control

Custodian's internal audit function provides oversight on significant compliance issues and guide strategies, policies and practices for assessing and managing risk across the Company. The head of the Department is a competent professional Accountant with high integrity.

Periodically, Custodian engages independent Accounting and Audit consultants to review the internal audit function of the company to certify its effectiveness. Below is the latest report of the review.

Accounting Principles, Disclosure and Reporting

Custodian's accounting practices are fundamental to the information required by its investors, customers, regulators and other stakeholders to facilitate objective evaluation of the Company and its future prospects. Custodian's accounting records are presented in a concise and transparent manner so that the Company's financial position at any given time is adequately disclosed.

Reporting and disclosure requirements are in accordance with International Financial Reporting Standards [IFRS]. The Company ensures prudent financial reporting and maximum disclosure in the Annual Reports & Accounts.

Securities Trading by Interested Parties

The Company has in place a policy regarding trading in its shares by its Directors and Employees with terms and conditions similar to the standards set out by the Securities and Exchange Commission and the Nigerian Stock Exchange.

Directors, Insiders and their related persons in possession of confidential price sensitive information ("insider information") are prohibited from dealing with the securities of the Company where such would amount to insider trading.

Detailed enquiries have been made regarding all Directors to ascertain whether they have complied with or whether there has been any non-compliance with the Listings Rules [relating to Securities Trading] and Custodian's Code of Conduct on Securities transactions. Full compliance by Directors in the 2021 financial year was established.

Diversity

The Company acknowledges that a diverse workforce is of significant social and commercial value and important to being an inclusive Employer. Custodian accepts the value that diversity can bring, which includes:

- Providing greater alignment to customer needs.
- Improving creativity and innovation.
- Broadening the skills and experience of the labour pool from which Custodian can draw and attract top talent to our businesses.

The Company strives to create a work environment which is inclusive to all people regardless of gender, age, race, disability, cultural background, religion, family responsibilities or any other area of potential difference. All areas of diversity are important and Custodian pays particular attention to gender diversity.

Succession Planning

The Board Establishment and Governance Committee is tasked with the responsibility for the Group's succession planning process. The Committee identifies critical positions on the Board and Executive Management level that are deemed important to the achievement of the Company's business objectives and strategies and have a significant impact on the operations of the Company.

Custodian has a robust policy which is aligned to the Company's performance management process. The policy seeks to identify the competency requirements of critical and key positions, assess potential candidates, and develop required competency through planned development and learning initiatives.

Code of Ethics

Custodian prioritizes high ethical standards and expects its Board, Executives and Employees to observe such standards in all their dealings within the Group. The Company's Code of Ethics outlines the minimum standards of conduct expected in the management of the Company's businesses. All stakeholders are expected to comply with these standards in the discharge of their duties.

Whistle-blowing Procedure

In line with the Board's commitment to instill the best corporate governance practices, a Whistle-blowing Policy ("Policy") was adopted by the Company. The Policy provides a channel for the Company's Employees and other relevant Stakeholders to raise concerns about workplace malpractices confidentially to enable the relevant authorities investigate and deal with such in a manner consistent with the Company's policies and relevant regulations. The policy also provides for protection against harassment or victimization of Employees who report genuine concerns, malpractice or illegal acts or omissions by Directors and Employees.

Custodian's Whistle-blowing policy ensures that whistle-blowing assists in uncovering significant risks in line with best practices. Under the policy, a whistle-blower who in good faith, reports suspected violations or attempted violation of the Policy or who reports a request or offer of a corrupt payment is protected. A form for this purpose is available on the Company's website.

Complaints Management Policy

Custodian is committed to responding to feedback from Clients, Investors and other Stakeholders and has established a Complaints Management Policy which lay the guidelines to effectively and efficiently respond to feedbacks in order to improve client experience, exceed customer's expectations and deliver better services.

The Policy seeks to establish a fair, impartial and objective mechanism for the handling and management of complaints by clients or investors and to establish a mechanism for implementation and monitoring of compliance with this Policy. The Policy and the Complaints Lodgment Form can be accessed on the Company's website.

Statement of Compliance

Custodian Investment Plc is a Public Limited Liability Company and is subject to the jurisdiction of the Nigerian Code of Corporate Governance. The Board of Directors charged with the responsibility of ensuring compliance has submitted that the Company was in compliance with the provisions of the Code in the 2021 financial year as well as the Post-Listing requirements of the Nigerian Stock Exchange.

The Company also complied with all the relevant laws of Nigeria.

CUSTODIAN TRUSTEES LTD

ADEYINKA JAFOJO

FRC/2013/NBA/0000002403

Custodian Trustees Limited

Company Secretary

Dated this March 11, 2022

Certification Of Financial Statement

In accordance with section 405 of the Companies and Allied Act of Nigeria, the Chief Executive Officer and the Chief Financial Officer certify that the financial statements have been reviewed and based on our knowledge, the

- (i) audited financial statements do not contain any untrue statement of material fact or omit to state a material fact, which would make the statements misleading, in the light of the circumstances under which such statement was made, and
- (ii) audited financial statements and all other financial information included in the statements fairly present, in all material respects, the financial condition and results of operation of the company as of and for, the periods covered by the audited financial statements;

We state that management and directors:

- (i) are responsible for establishing and maintaining internal controls and has designed such internal controls to ensure that material information relating to the Company and its subsidiaries is made known to the officer by other officers of the group, particularly during the period in which the audited financial statement report is being prepared,
- (ii) has evaluated the effectiveness of the group's internal controls within 90 days prior to the date of its audited financial statements, and
- (iii) certifies that the group's internal controls are effective as of that date; We have disclosed:

Certification Of Financial Statement Contd

- (i) all significant deficiencies in the design or operation of internal controls which could adversely affect the group ability to record, process, summarize and report financial data, and has identified for the group's auditors any material weaknesses in internal controls, and
- (ii) whether or not, there is any fraud that involves management or other employees who have a significant role in the group's internal control; and
- (iii) as indicated in the report, whether or not, there were significant changes in internal controls or in other factors that could significantly affect internal controls subsequent to the date of their evaluation, including any corrective actions with regard to significant deficiencies and material weaknesses.

The financial statements of the Group for the year ended 31 December 2021 were approved by the directors on 11 March 2022.

Mr. Wole Oshin Managing Director

FRC/2013/CIIN/000003054

Mr. Ademola Ajuwon Chief Financial Officer

FRC/2013/ICAN/00000002068

Deloitte.

Independent Auditors' Report To The Shareholders Of Custodian Investment Plc

Report on the Audit of the Consolidated and Separate Financial Statements

Opinion

We have audited the consolidated and separate financial statements of Custodian Investment Plc ("the Company") and its subsidiaries (together "The Group") set out on pages 78 to 257, which comprise the consolidated and separate statements of financial position as at 31 December 2021, and the consolidated and separate statements of profit or loss and other comprehensive income, consolidated and separate statements of changes in equity and consolidated and separate statements of cash flows for the year then ended, the notes to the consolidated and separate financial statements, including a summary of significant accounting policies.

In our opinion, the consolidated and separate financial statements give a true and fair view of the consolidated and separate financial position of the Group and Company as at 31 December 2021, and its consolidated and separate financial performance and consolidated and separate statement of cash flows for the year then ended in accordance with International Financial Reporting Standards, Companies and Allied Matters Act, the Insurance Act 2003 and relevant policy guidelines issued by the National Insurance Commission (NAICOM), the Pension Reform Act 2014, and the Financial Reporting Council of Nigeria Act.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Consolidated and Separate Financial Statements section of our report. We are independent of the Group and Company in accordance with the requirements of the International Ethics Standards Board for Accountants' (IESBA)

International Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA code) and other independence requirements applicable to performing audits of financial statements in Nigeria. We have fulfilled our other ethical responsibilities in accordance with the IESBA Code and other ethical requirements that are relevant to our audit of consolidated Financial Statements in Nigeria.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the consolidated and separate financial statements of the current period. These matters were addressed in the context of our audit of the consolidated and separate financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Key Audit Matter

How the matter was addressed in the audit

<u>Valuation of Insurance and investment Contracts-"Group"</u>

Under IFRS 4, the Company is required to perform liability adequacy test on its insurance contract liabilities and investment contract liabilities to ensure the carrying value of the liabilities is adequate.

As disclosed in notes 22 and 23 to the Consolidated financial statements, the insurance contract liabilities and investment contract liabilities for the Group amounted to N85.036 billion and N8.616 billion respectively. This represents about 77% of the of the Group total liabilities as at 31 December 2021.

Determination of the fair value of the contracts is an area that involves exercise of significant judgement in determination of methodology adopted and use of key inputs and assumptions such as the loss ratio. Some of these include operating assumptions in relation to uncertain future outcomes like mortality, morbidity, lapse and surrender, etc., and also economic assumptions relating to interest rates, inflation rates, expenses, return on investments, discount rates, future growth rates etc. These are the key inputs used to estimate these long-term liabilities

Our procedures included the following among others:

- We reviewed the methodology and processes adopted by management for making reserves in the books of the company.
- We tested entity's control around reserving process and maintenance of data for valuation of insurance contract liabilities.
- We considered the validity of management's liability adequacy testing which a key test is performed to check that the liabilities are adequate in the context of expected experience. Our work on the liability adequacy test includes assessing the reasonableness of the projected cash flows and challenging the assumptions adopted in the context of company and industry experience data and specific product features.
- We validated the data used in the valuation of the insurance contract liabilities.
- We involved Deloitte Actuary in the review of the methodology adopted, assumptions and estimates such as the loss used by

Key Audit Matter How the matter was addressed in the audit The Group has an in-house actuary who assesses, on periodic basis, management and assessment of the adequacy of the an estimate of the insurance liabilities for the various portfolio insurance contract liabilities in line with Liability Adequacy Test managed by the company. At the end of each financial year, ("LAT") based on requirement of IFRS 4. management employ the services of an external actuary in the We ensured the appropriateness of the journals posted, determination of its insurance liabilities after considering the accuracy footed and agreed the figures disclosed in the financial and integrity of data used in the valuation. Necessary adjustments are statements to the figures stated in the actuarial valuation after made in the financial statements to reflect the liabilities determined by thorough review of the basis and assumptions. the actuary. We found that the assumptions used by management were comparable with the market, accord with best practices, the key input data used in estimating the fair value of the insurance and investment contracts liabilities were reasonable in the circumstances. We consider the disclosure of the liabilities to be adequate, relevant and useful.

Other Information

The directors are responsible for the other information. The other information comprises the information included in the document titled "Custodian Investment Plc Annual Report and Financial Statements" which includes the Report of the Directors, the Report of the Audit Committee, Statement of Directors responsibilities in relation to the preparation of the consolidated and separate financial statement, Certification of financial statement and the Company Secretary's Report, which we obtained prior to the date of this report, and the Annual Report, which is expected to be made available to us after that date. The other information does not include the consolidated and separate financial statements and our auditor's report thereon.

Our opinion on the consolidated and separate financial statements does not cover the other information and we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the consolidated and separate financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated and separate financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed on the other information obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Directors for the Consolidated and Separate Financial Statements

The directors are responsible for the preparation and fair presentation of the consolidated and separate financial statements in accordance with International Financial Reporting Standards, the requirements of the Companies and Allied Matters Act, the Insurance Act 2003 and relevant policy guidelines issued by the National Insurance Commission (NAICOM), the Pension Reform Act 2014, the Financial Reporting Council of Nigeria Act and for such internal control as the directors determine is necessary to enable the preparation of consolidated and separate financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated and separate financial statements, the directors are responsible for assessing the Group's and the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group and or the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Consolidated and Separate Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated and separate financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated and separate financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated and separate financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's and the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.

- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's and the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated and separate financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group and / or the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated and separate financial statements, including the disclosures, and whether the consolidated and separate financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

From the matters communicated with those charged with governance we determine those matters that were of most significance in the audit of the consolidated and separate financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a

matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on Other Legal and Regulatory Requirements

In accordance with the Companies and Allied Matters Act we expressly state that:

- i) We have obtained all the information and explanation which to the best of our knowledge and belief were necessary for the purpose of our audit.
- ii) The Group has kept proper books of account, so far as appears from our examination of those books.
- iii) The Group and Company's financial position and its statement of profit or loss and other comprehensive income are in agreement with the books of account and returns.

For: Deloitte & Touché

Chartered Accountants

Lagos, Nigeria

14 March 2022

Engagement Partner: Joshua Ojo, FCA

FRC/2013/ICAN/0000000849



Consolidated And Separate Statements Of Financial Position

As at 31 December, 2021		Grou	р	Compo	iny
Assets	Notes	31-Dec-21 N '000	31-Dec-20 ₩′000	31-Dec-21 ₩′000	31-Dec-20 N ′000
Cash and cash equivalents	5 7	17,176,184	13,743,138	601,326	1,654,286
Trade receivables Financial assets: - Fair value through profit or loss - Fair value through OCI - Debt securities at amortised cost	6	174,759 113,959,758 68,536,913 1,391,534 44,031,311	417,905 112,826,983 71,957,967 1,615,682 39,253,334	5,474,647 1,101,825 391,000 3,981,822	2,567,836 1,279,837 - 1,287,999
Reinsurance assets Inventories Deferred acquisition costs Other receivables and prepayments	8 9 10 11	8,252,161 6,084,508 784,693 6,022,573	7,877,994 4,270,906 662,830 7,045,422	1,904,939	2,468,286
Right-of-use-assets nvestment in subsidiaries	20 12	69,862	80,275	15,373,012	15,254,287
Investments in joint ventures Investment in associates Investment properties Assets of disposal group classified as held for sale	14 13 15 16	130,393 4,801,675 11,760,655 8,086,683	130,393 4,730,728 11,063,550 8,140,686	525,364 7,081,066	525,364 4,636,980
Property, plant and equipment ntangible assets Statutory deposits	18 17 19	4,696,005 172,486 2,299,144	4,445,995 159,108 560,000	94,548 25,132	56,776 - -
Total assets		184,471,539	176,155,912	31,080,034	27,163,815
iabilities and equity iabilities					
nsurance contract liabilities nvestment contract liabilities nterest bearing Loans and Borrowings frade payables iabilities of disposal group classified as held for sale Other payables Current income tax payable Deferred tax liabilities	22 23 24 25 26 27 28 29	85,036,841 8,616,195 2,516,621 8,618,952 1,187,895 10,159,372 1,941,504 2,134,377	89,542,143 6,072,622 5,422,500 4,627,571 946,620 8,685,008 1,694,459 1,658,606	1,258,315 657,323 624,088	- - - 1,035,072 563,773 367,398
Total liabilities		120,211,757	118,649,529	2,539,726	1,966,243
Equity	•				
ssued share capital Share premium Retained earnings Contingency reserve Fair value reserves Revaluation reserve	30 31 32 32 32 32 32	2,940,933 6,412,357 31,613,718 12,961,014 504,196 685,081	2,940,933 6,412,357 25,379,761 11,679,092 538,075 698,693	2,940,933 6,412,357 19,187,018 - -	2,940,933 6,412,357 15,844,282 - -
Equity attributable to owners of the parent Non-controlling interests		55,117,299 9,142,483	47,648,911 9,857,472	28,540,308	25,197,572
Total equity		64,259,782	57,506,383	28,540,308	25,197,572
Total equity and liabilities		184,471,539	176,155,912	31,080,034	27,163,815

The accounts were approved by the Board of directors on 11 March 2022 and signed on its behalf by:

Dr. (Mrs.) Omobola Johnson

FRC/2018/IODN/00000018366

Mr. Wole Oshin Managing Director FRC/2013/CIIN/00000003054 Mr. Ademola Ajuwon
Chief Financial Officer
FRC/2013/ICAN/00000002068

Consolidated And Separate Statements Of Profit Or Loss And Other Comprehensive Income

For the year ended 31 December, 2021		Group		Company		
In thousands of naira	Notes	2021 N ′000	2020 N ′000	2021 ₩′000	2020 N ′000	
Gross Revenue Interest income Operating and Investment Income Operating Expenses	34 33 35	85,740,334 11,599,419 74,140,915 (52,553,398)	75,062,202 10,186,605 64,875,597 (44,768,007)	6,017,048 280,187 5,736,861	7,398,301 297,114 7,101,187	
Change in Provision for Outstanding Claims and Life Fund Estimate Net income Net fair value (loss)/gain Net realised gains Impairment (allowance) reversal Finance costs	35(iii) 36 37 39 40	4,827,955 38,014,891 (17,627,006) 2,764,116 (763,362) (510,198)	(32,798,340) (2,504,145) 15,800,190 6,215,803 253,126 (270,353)	6,017,048 2,734,456 490 (38,761)	7,398,301 19,752 1,596,035 6,738	
Management expenses Bargain purchase Share of result of associates Profit before taxation	13	(9,864,689) 308,481	(7,023,275) 1,209,925 4,776	(1,304,805) - - - 7,408,428	(816,428) - - - 8,204,398	
Income tax expenses Profit from continuing operation Discontinued operations Loss from discontinued operation	28	(2,151,302) 10,170,931 (116,286)	(896,935) 12,789,112 (101,617)	(830,668) 6,577,760	(7,004) 8,197,394	
Profit for the period Other comprehensive income (OCI):	72	10,054,645	12,687,495	6,577,760	8,197,394	
Items that will not be reclassified to profit or loss Share of (loss)/gain on equity instruments at FVTOCI of associate Net (loss)/gain on equity instrument at FVOCI Other comprehensive income for the period net of tax Total comprehensive income for the period	13 41	(9,029) (107,103) (116,132) 9,938,513	2,079 320,181 322,260 13,009,755	- - - 6,577,760	8,197,394	
Profit for the period attributable to: - Owners of the parent - Non-controlling interests		10,659,759 (605,114)	11,416,555 1,270,940	6,577,760 	8,197,394	
Total comprehensive income attributable to: Owners of the parent Non-controlling interests		10,054,645 10,563,775 (625,262)	12,687,495 11,706,533 1,303,222	6,577,760	8,197,394 8,197,394	
Earnings/(loss) per share: From continuing operations Basic/diluted earnings per share (kobo)	43	9,938,513	13,009,755 196	6,577,760 112	8,197,394	
From continuing and discontinued operations Basic/diluted earnings per share (kobo)	43	181	194	112	139	

See accompanying notes to the consolidated and separate financial statements which form an integral part of these financial statements.

Consolidated And Separate Statement Of Changes In Equity For the year ended 31 December, 2021

GROUP Lough Capital Capital Premium N'000 Reserve Res		Attributable to owners of the Parent								
Profit for the period 10,659,759 1 10,659,759 10,059,759 10,054,645 1	GROUP	Capital	Premium	Earnings	Reserve	Reserve	Reserve		Controlling Interests	. ,
Share of profit -	At 1 January 2021	2,940,933	6,412,357	25,379,761	11,679,092	698,693	538,075	47,648,911	9,857,472	57,106,383
Other comprehensive income - - - (13,612) (24,850) (38,462) (68,641) (107,103) Net changes in fair value of loan from equity holders - 91,145 - - 91,145 87,570 178,715 Acquisition of additional UPDC shares through Mandatory Takeover -<	Profit for the period		-	10,659,759	-	-	-	10,659,759	(605,114)	10,054,645
Net changes in fair value of loan from equity holders Acquisition of additional UPDC shares Acquisition of additional UPDC shares Transfer between reserves 2,940,933 6,412,357 34,848,743 12,961,014 685,081 504,196 58,352,324 9,252,562 67,604,886 Dividend Paid 2,940,933 6,412,357 31,613,718 12,961,014 685,081 504,196 58,352,324 9,252,562 67,604,886 Dividend Paid 2,940,933 6,412,357 31,613,718 12,961,014 685,081 504,196 55,117,299 9,142,483 64,259,782 At 1 January 2020 2,940,933 6,412,357 31,613,718 12,961,014 685,081 504,196 55,117,299 9,142,483 64,259,782 At 1 January 2020 2,940,933 6,412,357 23,132,865 10,315,451 550,273 364,235 43,716,114 1,023,196 44,739,310 64,259,782 Other comprehensive income At 1 January 2020 2,940,933 6,412,357 23,132,865 10,315,451 550,273 364,235 43,716,114 1,023,196 44,739,310 64,259,782 Other comprehensive income At 1 January 2020 2,940,933 6,412,357 23,132,865 10,315,451 550,273 364,235 43,716,114 1,023,196 44,739,310 64,259,782 Other comprehensive income At 1 January 2020 2,940,933 6,412,357 23,132,865 10,315,451 550,273 364,235 43,716,114 1,023,196 44,739,310 64,259,782 Other comprehensive income At 1 January 2020 2,940,933 6,412,357 23,132,865 10,315,451 550,273 364,235 43,716,114 1,023,196 44,739,310 64,259,782 Other comprehensive income At 1 January 2020 2,940,933 6,412,357 23,132,865 10,315,451 550,273 364,235 43,716,114 1,023,196 44,739,310 64,259,782 Other comprehensive income At 1 January 2020 2,940,933 6,412,357 23,132,865 10,315,451 550,273 364,235 43,716,114 1,023,196 44,739,310 64,259,782 Other comprehensive income At 1 January 2020 2,940,933 6,412,357 23,132,865 10,315,451 550,273 364,235 43,716,114 1,023,196 44,739,310 64,259,782 Other comprehensive income At 1 January 2020 2,940,933 6,412,357 23,132,865 10,315,451 550,273 364,273 43,716,114 1,023,196 44,739,310 64,259,782 Other comprehensive income At 1 January 2020 2,940,933 6,412,357 23,132,865 10,315,451 50,275 50,275 50,275,751 10,055,616 60,351,366 10,251,451 10,251,451 10,251,451 10,25	Share of profit	-	-	-	-	-	(9,029)	(9,029)	-	(9,029)
equity holders Acquisition of additional UPDC shares c <t< td=""><td>Other comprehensive income</td><td></td><td>-</td><td>-</td><td>-</td><td>(13,612)</td><td>(24,850)</td><td>(38,462)</td><td>(68,641)</td><td>(107,103)</td></t<>	Other comprehensive income		-	-	-	(13,612)	(24,850)	(38,462)	(68,641)	(107,103)
Acquisition of additional UPDC shares through Mandatory Takeover Transfer between reserves	Net changes in fair value of loan from	-	-	91,145	-	-	-	91,145	87,570	178,715
Transfer between reserves - (1,281,922) 1,281,922 - <td>Acquisition of additional UPDC shares</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>(18,725)</td> <td>(18,725)</td>	Acquisition of additional UPDC shares	-	-	-	-	-	-	-	(18,725)	(18,725)
Dividend Paid	,	-	-	(1,281,922)	1,281,922	-	-	-	_	-
At 1 January 2020 2,940,933 6,412,357 31,613,718 12,961,014 685,081 504,196 55,117,299 9,142,483 64,259,782 At 1 January 2020 2,940,933 6,412,357 23,132,865 10,315,451 550,273 364,235 43,716,114 1,023,196 44,739,310 Profit for the period		2,940,933	6,412,357			685,081	504,196	58,352,324	9,252,562	67,604,886
At 1 January 2020 2,940,933 6,412,357 23,132,865 10,315,451 550,273 364,235 43,716,114 1,023,196 44,739,310 Profit for the period	Dividend Paid	-	-	(3,235,025)	-	-	-	(3,235,025)	(110,079)	(3,345,104)
Profit for the period - 11,416,555 - 11,416,555 1,270,940 12,687,495 Other comprehensive income - - - 148,420 148,420 148,420 Share of profit - - - - 2,079 2,079 2,079 Aarising on acquisition of UPDC (5,159,179) 171,761 (4,987,418) 7,737,718 2,750,300 Post Acquisition NCI - - - 1,363,641 1,363,641 - - 23,762 23,762 Transfer between reserves - - (1,363,641) 1,363,641 -	At 31 December 2021	2,940,933	6,412,357	31,613,718	12,961,014	685,081	504,196	55,117,299	9,142,483	64,259,782
Profit for the period - 11,416,555 - 11,416,555 1,270,940 12,687,495 Other comprehensive income - - - 148,420 148,420 148,420 Share of profit - - - - 2,079 2,079 2,079 Aarising on acquisition of UPDC (5,159,179) 171,761 (4,987,418) 7,737,718 2,750,300 Post Acquisition NCI - - - 1,363,641 1,363,641 - - 23,762 23,762 Transfer between reserves - - (1,363,641) 1,363,641 -										
Other comprehensive income - - 148,420 1,207 2,079 2,07	•	2,940,933			10,315,451	550,273	364,235			
Share of profit - - - - - - 2,079 2,079 2,079 2,079 Aarising on acquisition of UPDC (5,159,179) 171,761 (4,987,418) 7,737,718 2,750,300 Post Acquisition NCI - (1,363,641) 1,363,641 - - 23,762 Transfer between reserves - (1,363,641) 1,363,641 - - - - - 2,940,933 6,412,357 28,026,600 11,679,092 698,693 538,075 50,295,750 10,055,616 60,351,366 Dividend Paid (2,646,839) - (2,646,839) - (2,646,839) (198,143) (2,844,982)	·	-	-	11,416,555	-		-		1,270,940	
Agrising on acquisition of UPDC (5,159,179) 171,761 (4,987,418) 7,737,718 2,750,300 Post Acquisition NCI - - (1,363,641) 1,363,641 -	•			-	-	148,420	0.070			
Post Acquisition NCI - (1,363,641) 1,363,641) - - 23,762 23,762 Transfer between reserves - - (1,363,641) 1,363,641 -		-	-	- (5.1.50.1.70)	-	-			7 707 710	•
Transfer between reserves - - (1,363,641) 1,363,641 - <td></td> <td></td> <td></td> <td>(5,159,179)</td> <td></td> <td></td> <td>1/1,/61</td> <td>(4,987,418)</td> <td></td> <td></td>				(5,159,179)			1/1,/61	(4,987,418)		
2,940,933 6,412,357 28,026,600 11,679,092 698,693 538,075 50,295,750 10,055,616 60,351,366 Dividend Paid (2,646,839) - (2,646,839) (198,143) (2,844,982)	·	-		(1 363 641)	1 363 641			-	23,762	23,762
Dividend Paid (2,646,839) - (2,646,839) (198,143) (2,844,982)	Hullster between teserves	2 940 933				698 693	538 075	50 295 750	10 055 616	60 351 366
	Dividend Paid	2,, 40,,00	5,112,007			0,0,0,0	550,075			
		2,940,933	6,412,357		11,679,092	698,693	538,075			

Consolidated And Separate Statements Of Changes In Equity Contd For the year ended 31 December, 2021

		Attributable to owners of the Company								
COMPANY	Issued Share Capital N'000	Share Premium N '000	Retained Earnings N'000	Contingency Reserve N'000	Revaluation Reserve N'000	Fair Value Reserve N′000	Total N ′000			
At 1 January 2021	2,940,933	6,412,357	15,844,282	-		-	25,197,572			
Profit for the period	-	-	6,577,760	-	-	-	6,577,760			
Dividend Paid	-	-	(3,235,025)	-	-	-	(3,235,025)			
At 31 December 2021	2,940,933	6,412,357	19,187,018	-	-	-	28,540,308			
At 1 January 2020	2,940,933	6,412,357	10,293,727	-	-	-	19,647,017			
	2,940,933	6,412,357	10,293,727	-	-	-	19,647,017			
Profit or loss for the period	-	-	8,197,394	-	-	-	8,197,394			
Dividend Paid			(2,646,839)				(2,646,839)			
At 31 December 2020	2,940,933	6,412,357	15,844,282	-	-	-	25,197,572			

Consolidated And Separate Statements Of Cash Flows For the year ended 31 December, 2021

		Gro	υр	Company		
Cash flows from operating activities		2021 N ′000	2020 N ′000	2021 ₩′000	2020 N'000	
Profit/(loss) before taxation		12,322,233	13,686,047	7,408,428	8,197,394	
Adjustments for non-cash items:						
– Fair value (gain)/loss	36	22,544,027	-	8,391	(19,752)	
- Write back of excess tax provision		(34,061)	-	(34,061)	-	
- Depreciation	18	431,153	578,317	44,660	33,720	
– Deprecition on right-of-use assets	20	58,783	-	-	-	
- Impairment charge	39	763,362	(253,126)	38,761	(6,738)	
– Amortisation of intangible assets and deferred expenses	17	57,344	371,705	-	-	
– Profit on disposal of property, plant and equipment		(14,015)	15,513	-	_	
- Profit on disposal of investment property		(284,734)	-	-	_	
– (Gain)/loss on disposal equities & other investment	37	(2,677,413)	-	-	(1,487,580)	
– Fair value gains on investment properties		(2,459,531)	169,642	(2,444,086)		
- Exchange rate differential		2,245,444	(547,378)	(490)	(108,455)	
– Share of result of associate	13	(308,481)	(4,776)	-	-	
- Dividend income		(635,842)	-	(4,274,082)	(6,277,589)	
- Interest income		-	-	(214,430)	(86,694)	
– Income Tax Expense		-	-	-	7,004	
- Investment income		-	-	(65,757)	(210,420)	
 Net gain/(losses) on fair value through OCI assets 		58,982	-	-	-	
- Gain on bargain purchase		-	(1,209,925)	-	-	
Changes in working capital:						
(Increase)/Decrease in reinsurance assets		(374,167)	1,273,160	-	-	
(Increase)/Decrease in other receivables and prepayment		1,022,849	(4,453,091)	563,347	799,870	
Decrease in trade receivables		243,146	(283,241)	-	-	
Increase/(Decrease) in deferred acquisition cost		(121,863)	4,910	-		
Increase/ (Decrease) in insurance contract liabilities		(4,505,302)	30,470,068	-	-	
Increase /(Decrease) in investment contract liabilities		2,543,573	2,087,277	-	-	
Increase / (Decrease) in other liablilities		1,474,364	(1,304,445)	223,243	95,909	
Increase / (Decrease) in lease liabilities		-	(744)			
Increase / (Decrease) in trade payable		3,991,381	5,299,661	_	_	
Increase / (Decrease) in inventories		1,813,602	(4,270,906)	_	-	
Increase / (Decrease) in statutory deposit		(1,739,144)	-	-	-	
Increase / (Decrease) in AFHS		=	946,620			
Increase / (Decrease) in borrowings		(2,905,879)	5,422,500	-	-	
Income tax paid		(987,003)	(1,159,354)	(446,367)	(12,545)	
Net cash provided/(utilised) by operating activities	_	32,522,808	46,838,434	807,557	924,124	

Consolidated And Separate Statements Of Cash Flows Contd For the year ended 31 December, 2021

			Company		
Cash flows from investing activities	2021 ₩′000	2020 ₩′000	2021 N ′000	2020 N ′000	
Purchase of property, plant and equipment	(697,807)	(593,821)	(82,431)	(27,915)	
Purchase of ROU asset	(39,948)	(76,997)	-	-	
Proceeds on disposal of property, plant and equipment	30,658	169,642	-	-	
Purchase of intangible	(70,722)	(308,059)	(25,132)	-	
Net (Purchase)/redemption to investments (financial assets)	(23,407,709)	(31,607,580)	(3,123,584)	2,149,277	
Purchase of investment in associate/subsidiary	(18,725)	(4,616,340)	(118,725)	(6,843,618)	
Purchase of investment properties	(21,947)	(2,391,167)	-	-	
Arising on acquisition of subsidiary less impact in Retained Earnings	-	(918,974)	-	-	
NCI	-	8,834,276	-	-	
Procced on disposal of AHFS	-	(8,140,686)	-	-	
Dividend received	635,842	-	4,274,082	6,277,589	
Investment income received	-	-	280,187	297,114	
Net cash provided/(used) in investing activities	(23,590,359)	(39,649,706)	1,204,397	1,852,447	
Cash flows from financing activities					
Fair value of loan from equity holders	91,145	-	-	-	
Dividend Paid during the period	(3,345,104)	(2,844,982)	(3,235,025)	(2,646,839)	
	(3,253,960)	(2,844,982)	(3,235,025)	(2,646,839)	
Net increase/(decrease) in cash and cash equivalents	5,678,490	4,343,746	(1,223,071)	129,732	
Cash and cash equivalents at begining of the year	13,743,138	9,362,870	1,654,286	1,524,554	
Effect of change in exchange rate	(2,245,444)	36,522	170,111	-	
Cash and cash equivalents at end of the period	17,176,184	13,743,138	601,326	1,654,286	

See notes to the consolidated financial statements

1 Corporate information

a) Custodian Investment Plc. ("the Company") is the investment holding company that resulted from the successful merger of Custodian and Allied Insurance Plc and Crusader (Nigeria) Plc. Custodian Investment Plc was incorporated on 22 August 1991 as a private limited liability company under the name Accident and General Insurance Company Limited. It changed its name to Custodian and Allied Insurance Plc on 5 February 1993, became a public limited liability company on 29 September 2006 and later changed its name to Custodian Investment Plc on 24 May 2018.

The Company is quoted on the Nigerian Stock Exchange and has its registered office at 16A Commercial Avenue, Sabo Yaba Lagos, Nigeria.

The financial statements of Custodian Investment Plc have been prepared on a going concern basis. The Directors of the Company have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future.

The financial statements of the Company and the consolidated and separate financial statements of the Group are as at, and for the period ended, 31 March 2021.

b) Principal activities

Custodian Investment Plc is an investment holding company with significant interests in life and non-life insurance, pension fund administration, trusteeship and property holding companies. The subsidiaries are:

- Custodian and Allied Insurance Limited a wholly owned subsidiary that carries on general insurance business,
- Custodian Life Assurance Limited a wholly owned subsidiary that underwrites life insurance risks, such as those associated with death, disability and health liability. The Company also issues a diversified portfolio of investment contracts to provide its customers with fund management solutions for their savings and other long-term needs.
- Custodian Trustees Limited a wholly owned subsidiary that carries on the business of Trusteeship and Company Secretarial services.
- CrusaderSterling Pensions Limited a subsidiary that is involved in the administration and management of Pension Fund Assets. This is not a wholly owned subsidiary.
- UPDC Plc a subsidiary that engages in the acquisition, development, sale and management of a diverse mix of commercial, residential, hospitality and retail property assets across Nigeria. The group owns 51% UPDC.

c) Going concern

These consolidated and separate financial statements have been prepared on the going concern basis. The Group has no intention or need to reduce substantially the scope of its business operations. The management believes that the going concern assumption is appropriate for the Group and Company due to sufficient capital adequacy ratio and projected liquidity, based on historical experience that short-term obligations will be financed in the normal course of business. Liquidity ratio and continuous evaluation of current ratio of the Group is carried out to ensure that there are no going concern threats to the operation of the Group.

d) Statement of compliance

The consolidated and separate financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRS") issued by the International Accounting Standards Board (IASB).

The consolidated and separate financial statements comply with the requirement of the Companies and Allied Matters Act, Insurance Act, CAP I17 LFN 2004, the Financial Reporting Council Act, 2011 and the Guidelines issued by the National Insurance Commission to the extent that they are not in conflict with the International Financial Reporting Standards (IFRS).

2 Significant accounting policies

The principal accounting policies applied in the preparation of these consolidated and separate financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

2.1 Basis of preparation and measurement

The financial statements comprise the consolidated and separate statements of financial position, the consolidated and separate statements of profit or loss and other comprehensive income, the consolidated and separate statements of changes in equity, the consolidated and separate statements of cash flows and summary of significant accounting policies and notes to the consolidated and separate financial statements which have been prepared in accordance with the going concern principle under the historical cost convention, except for financial assets measured at fair value through profit or loss, investment properties, investment in equity instruments at fair value through other comprehensive income and property plant and equipment, which have been measured at fair value.

The Group and the Company classifies their expenses by the nature of expense method.

The figures shown in the consolidated and separate financial statements are stated in thousands unless otherwise indicated.

The disclosures on risks from financial instruments are presented in the financial risk management report.

The consolidated and separate statements of cash flows shows the changes in cash and cash equivalents arising during the year from operating activities, investing activities and financing activities. Cash and cash equivalents include short-term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

The cash flows from operating activities are determined by using the indirect method and the net income is therefore adjusted by non-cash items, such as measurement gains or losses, changes in provisions, as well as changes from receivables and liabilities in the corresponding note. In addition, all income and expenses from cash transactions that are attributable to investing or financing activities are eliminated. Fees and commission received or paid, income tax paid are classified as operating cash flows.

The Group's assignment of the cash flows to operating, investing and financing category depends on the Group's business model (management approach).

Financial assets and financial liabilities are offset and the net amount reported in the consolidated and separate statements of financial position only when there is a legally enforceable right to offset the recognized amounts and there is an intention to settle on a net basis, or to realise the assets and settle the liability simultaneously.

2.2 Basis of consolidation Subsidiaries

The financial statements of subsidiaries are consolidated from the date the Group acquires control, up to the date that such effective control ceases. Consolidation of a subsidiary begins when the Group obtains control over the subsidiary and ceases when the Group loses control of the subsidiary.

Assets, liabilities, income and expenses of a subsidiary acquired or disposed of during the year are included in the consolidated financial statements from the date the Group gains control until the date the Group ceases to control the subsidiary.

Profit or loss and each component of OCI are attributed to the equity holders of the parent of the Group and to the non-controlling interests, even if this results in the non-controlling interests having a deficit balance. When necessary, adjustments are made to the financial statements of subsidiaries to bring their accounting policies into line with the Group's accounting policies. All intra-group assets and liabilities, equity, income, expenses and cash flows relating to transactions between members of the Group are eliminated in full on consolidation.

For the purpose of these financial statements, subsidiaries are entities over which the Group, directly or indirectly, has the power to govern the financial and operating policies so as to obtain benefits from their activities.

Changes in the Group's interest in a subsidiary that do not result in a loss of control are accounted for as equity transactions (transactions with owners). Any difference between the amount by which the non-controlling interest is adjusted and the fair value of the consideration paid or received is recognised directly in equity and attributed to the Group.

Inter-company transactions, balances and unrealised gains on transactions between companies within the Group are eliminated on consolidation. Unrealised losses are also eliminated in the same manner as unrealised gains, but only to the extent that there is no evidence of impairment.

Accounting policies of subsidiaries have been changed where necessary to ensure consistency with the policies adopted by the Group. In the separate financial statements, investments in subsidiaries and associates are measured at cost.

Loss of Control

On loss of control, the Group derecognises the assets and liabilities of the subsidiary, any controlling interests and the other components of equity related to the subsidiary. Any surplus or deficit arising on the loss of control is recognised in profit or loss. If the Group retains any interest in the previous subsidiary, then such interest is measured at fair value at the date that control is lost.

Subsequently, that retained interest is accounted for as an equity-accounted investee or as an financial asset at fair value through other comprehensive income (FVTOCI) depending on the level of influence retained.

Associates

Associates are all entities over which the Group has significant influence but not control, generally accompanying a shareholding of between 20% and 50% of the voting rights. Investments in associates are accounted for using the equity method of accounting and are initially recognised at cost. The Group's investment in associates includes goodwill identified on acquisition, net of any accumulated impairment loss.

The Group's share of its associates' post-acquisition profits or losses is recognised in profit or loss, and its share of post-acquisition movements in reserves is recognised in reserves. The cumulative post-acquisition movements are adjusted against the carrying amount of the investment. When the Group's share of losses in an associate equal or exceeds its interest in the associate, including any other unsecured receivables, the Group does not recognise further losses, unless it has incurred obligations or made payments on behalf of the associate.

Unrealised gains on transactions between the Group and its associates are eliminated to the extent of the Group's interest in the associates. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the asset transferred.

Dilution gains and losses arising in investments in associates are recognised in profit or loss.

After application of the equity method, the Group determines whether it is necessary to recognise an impairment loss on its investment in its associate. At each reporting date, the Group determines whether there is objective evidence that the investment in the associate is impaired. If there is such evidence, the Group calculates the amount of impairment as the difference between the recoverable amount of the associate and it's carrying value, and then recognises the loss as Share of profit of an associate in profit or loss

Upon loss of significant influence over the associate, the Group measures and recognises any retained investment at its fair value. Any difference between the carrying amount of the associate upon loss of significant influence and the fair value of the retained investment and proceeds from disposal is recognised in profit or loss.

Non-controlling interests

Acquisitions of non-controlling interests are accounted for as transactions with equity holders in their capacity as owners and therefore no goodwill is recognised as a result of such transactions. The adjustments to non-controlling interests are based on the proportionate amount of the net assets of the subsidiary.

Non-controlling interests are measured at their proportionate share of the acquirer's identifiable net assets at the acquisition date. Changes in the Group's interest in a subsidiary that do not result in a loss of control are accounted for as equity transactions.

2.3 Functional and presentation currency

The financial statements are presented in Nigerian Naira, which is the Company's functional currency. Except where expressly indicated, financial information presented in Naira has been rounded to the nearest thousand.

2.4 Summary of significant accounting policies

a) Insurance contracts

Classification of Insurance contracts

IFRS 4 requires contracts written by insurers to be classified as either 'insurance contracts' or 'investment contracts' depending on the level of insurance risk transferred. Contracts under which the Group accepts significant insurance risk from another party (the policyholder) by agreeing to compensate the policyholder or other beneficiary if a specified uncertain future event (the insured event) adversely affects the policy holder or other beneficiary are classified as insurance contracts. Insurance risk is risk other than financial risk, transferred from the holder of the contract to the issuer.

Recognition valuation and measurement

Insurance contract liabilities are recognised at fair value, this being the transaction price excluding any transaction costs directly attributable to the issue of the contract.

b) Premiums

Gross premium written comprise the premiums on insurance contracts entered into during the year, irrespective of whether they relate in whole or in part to a later accounting period. Premiums are disclosed gross of commission to intermediaries and exclude Value Added Tax. Premium income includes adjustments to premiums written in prior accounting periods.

Premiums on reinsurance inward are included in gross written premiums and accounted for as if the reinsurance was considered direct business, taking into account the product classification of the reinsured business. Outward reinsurance premiums are accounted for in the same accounting period as the premiums for the related direct insurance or reinsurance business assumed.

The earned portion of premium written is recognized as revenue. Premiums are earned from the date of attachment of risk, over the indemnity period, based on the pattern of risk underwritten. Outward reinsurance premiums are recognized as an expense in accordance with the pattern of indemnity received.

c) Reinsurance

The Group cedes reinsurance in the normal course of business for the purpose of limiting its net loss potential through the transferral of risks. Premium ceded comprise written premiums ceded to reinsurers, adjusted for the reinsurers' share of the movement in the gross provision for the unearned premiums. Reinsurance arrangements do not relieve the Company from its direct obligations to its policyholders.

Premium ceded, claims reimbursed, and commission recovered are presented in the profit or loss and statement of financial position separately from the gross amounts. Premiums, losses and other amounts relating to reinsurance treaties are recognized over the period from inception of a treaty to expiration of the related business. The actual profit or loss on reinsurance business is therefore not recognized at the inception but as such profit or loss emerges. In particular, any initial reinsurance commissions are recognized on the same basis as the acquisition costs incurred. Amounts recoverable under reinsurance contracts are assessed for impairment at each statement of financial position date.

Such assets are deemed impaired if there is objective evidence, as result of an event that occurred after its initial recognition, that the Company may not recover all amounts due and that the event has a reliably measurable impact on the amounts that the Company will receive from the reinsurer.

d) Claims incurred

Claims incurred consist of claims and claims handling expenses paid during the financial year together with the movement in the provision for outstanding claims. The gross provision for claims represents the estimated liability arising from claims in current and preceding financial years which have not yet given rise to claims paid. The provision includes an allowance for claims management and handling expenses. The gross provision for claims is estimated based on current information and the ultimate liability may vary as a result of subsequent information and events and may result in significant adjustments to the amounts provided.

Adjustments to the amounts of claims provisions established in prior years are reflected in the financial statements for the period in which the adjustments are made and disclosed separately, if material. The liability for Incurred but not Reported (IBNR) claims is calculated at the end of the reporting period, using a range of standard actuarial claim projection techniques, based on empirical data and current assumptions that may include a margin for adverse deviation. The liability was discounted for time value of money; and no further provision was made for equalisation or catastrophe reserves (as prohibited by IFRS 4).

The methods used and estimates made for claims provisions are reviewed regularly.

e) Acquisition costs

Acquisition costs represent commissions payable and other expenses related to the acquisition of insurance contracts revenues written during the financial year. Deferred acquisition costs represent the proportion of acquisition costs incurred which corresponds to the unearned premium provision.

f) Deferred expenses

Deferred acquisition costs (DAC)

Those direct and indirect costs incurred during the financial period arising from the writing or renewing of insurance contracts and are deferred to the extent that these costs are recoverable out of future premiums. All other acquisition costs are recognized as an expense when incurred.

Subsequent to initial recognition, DAC for general insurance are amortized over the period in which the related revenues are earned. The reinsurers' share of deferred acquisition costs is amortized in the same manner as the underlying asset amortization is recorded in the profit or loss. Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are accounted for by changing the amortization period and are treated as a change in an accounting estimate.

An impairment review is performed at each reporting date or more frequently when an indication of impairment arises. When the recoverable amount is less than the carrying value, an impairment loss is recognized in the profit or loss.

DAC are also considered in the liability adequacy test for each reporting period. DAC are derecognized when the related contracts are either settled or disposed of.

Deferred expenses - Reinsurance commissions

Commissions receivable on outwards reinsurance contracts are deferred and amortized on a straight line basis over the term of the expected premiums payable.

g) Interest

Interest income and expense for all interest-bearing financial instruments, except for those classified at fair value through profit or loss, are recognised within 'investment income' and 'finance cost' in the profit or loss using the effective interest method. The effective interest rate is the rate that exactly discounts the estimated future cash payments and receipts through the expected life of the financial asset or liability (or, where appropriate, a shorter period) to the net carrying amount of the financial asset or liability. The effective interest rate is calculated on initial recognition of the financial asset and liability and is not revised subsequently.

The calculation of the effective interest rate includes all fees and points paid or received transaction costs, and discounts or premiums that are an integral part of the effective interest rate. Transaction costs are incremental costs that are directly attributable to the acquisition, issue or disposal of a financial asset or liability.

Interest income and expense on all trading assets and liabilities are considered to be incidental to the Company's trading operations and are presented together with all other changes in the fair value of trading assets and liabilities in net trading income.

Revenue from contract with customers

The Group is also in the business of acquiring, developing, selling and managing high quality, serviced commercial and residential accommodation and retail space. These contracts are divided into three revenue streams namely:

- Sales of Goods Sale of property stock
- Facilities management services provided to the customer: Rendering of services Management fees and service charge surcharge

Revenue from contracts with customers is recognised when control of the goods or services are transferred to the customer at an amount that reflects the consideration to which the Group expects to be entitled in exchange for those goods or services. The Group has generally concluded that it is the principal in its revenue arrangements because it typically controls the goods or services before transferring them to the customer.

The Group has applied IFRS 15 practical expedient to a portfolio of contracts (or performance obligations) with similar characteristics since the Group reasonably expect that the accounting result will not be materially different from the result of applying the standard to the individual contracts. The Group has been able to take a reasonable approach to determine the portfolios that would be representative of its types of customers and business lines. This has been used to categorise the different revenue stream detailed below:

Sale of goods - Sale of Property Stock

Revenue from Sale of Property Stock is recognised at the point in time when control of the asset is transferred to the customer, generally on transfer of the property. The normal credit term is 30 to 90 days upon transfer. The Group considers whether there are other promises in the contract that are separate performance obligations to which a portion of the transaction price needs to be allocated (e.g., warranties). In determining the transaction price for the sale of property, the Group considers the effects of variable consideration, the existence of significant financing components, noncash consideration, and consideration payable to the customer (if any)

Significant financing component

Using the practical expedient in IFRS 15, the Group does not adjust the promised amount of consideration for the effects of a significant financing component since it expects, at contract inception, that the period between the transfer of the promised good or service to the customer and when the customer pays for that good or service will be one year or less. As a consequence, the Group does not adjust any of the transaction prices for the time value of money."

Contract Balances

Trade Receivables

A receivable represents the Group's right to an amount of consideration that is unconditional (i.e., only the passage of time isrequired before payment of the consideration is due).

Contract Liabilities

A contract liability is the obligation to transfer goods or services to a customer for which the Group has received consideration (or an amount of consideration is due) from the customer. If a customer pays consideration before the Group transfers goods or services to the customer, a contract liability is recognised when the payment is made or the payment is due (whichever is earlier). Contract liabilities are recognised as revenue when the Group performs under the contract.

h) Rental income

Rental income arising from operating leases on investment properties and land and building is accounted for on a straight-line basis over the lease terms and is included in other operating income.

i) Income tax expenses

Income tax expense comprises current and deferred tax. Income tax expense is recognised in the profit or loss except to the extent that it relates to items recognised directly in equity, in which case it is recognised in equity.

Current income tax

Current income tax assets and liabilities for the current period are measured at the amount expected to be recovered from or paid to the taxation authorities. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted by the reporting date in Nigeria. Current income tax assets and liabilities also include adjustments for tax expected to be payable or recoverable in respect of previous periods.

Current income tax relating to items recognized directly in equity or other comprehensive income is recognized in equity or other comprehensive income and not in the statement of profit or loss.

Current tax assets and current tax liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realized simultaneously.

Deferred tax

Deferred tax is provided using the liability method on temporary differences between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes at the reporting date.

Deferred tax liabilities are recognised for all taxable temporary differences, except:

When the deferred tax liability arises from the initial recognition of goodwill or an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss.

In respect of taxable temporary differences associated with investments in subsidiaries, when the timing of the reversal of the temporary differences can be controlled and it is probable that the temporary differences will not reverse in the foreseeable future.

Deferred tax assets are recognised for all deductible temporary differences, the carry forward of unused tax credits and any unused tax losses. Deferred tax assets are recognised to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, and the carry forward of unused tax credits and unused tax losses can be utilised, except:

- When the deferred tax asset relating to the deductible temporary difference arises from the initial recognition of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss.
- In respect of deductible temporary differences associated with investments in subsidiaries, deferred tax assets are recognised only to the extent that it is probable that the temporary differences will reverse in the foreseeable future and taxable profit will be available against which the temporary differences can be utilised.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilised. Unrecognised deferred tax assets are reassessed at each reporting date and are recognised to the extent that it has become probable that future taxable profits will allow the deferred tax asset to be recovered.

Deferred tax assets and deferred tax liabilities are off set if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realized simultaneously.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply in the year when the asset is realised or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date. Deferred tax relating to items recognised outside profit or loss is recognised outside profit or loss. Deferred tax items are recognised in correlation to the underlying transaction either in other comprehensive income or directly in equity.

i) Foreign currency translation

The Nigerian Naira is the Company's functional and reporting currency. Foreign currency transactions are translated at the foreign exchange rate ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are translated using the exchange rate ruling at the reporting date, the resulting foreign exchange gain or loss is recognized in the profit or loss.

Transactions in foreign currencies are initially recorded by the Group's entities at their respective functional currency spot rates at the date the transaction first qualifies for recognition. Differences arising on settlement or translation of monetary items are recognised in profit or loss.

Non-monetary assets and liabilities denominated in foreign currency at historical cost are translated using the exchange rate at the date of the transaction: no exchange differences therefore arise. Non-monetary assets and liabilities denominated in foreign currency at fair value are translated using the exchange rate ruling at the date that the fair value was determined. When a gain or loss on a non-monetary item is recognised in other comprehensive income, any exchange component of that gain or loss shall be recognised in other comprehensive income. Conversely, when a gain or loss on a non-monetary item is recognised in profit or loss, any exchange component of that gain or loss shall be recognised in profit or loss.

k) Dividends

Dividend income is recognised when the right to receive income is established. Dividends are reflected as a component of other investment and sundry income

I) Earnings per share

The Company presents basic earnings per share (EPS) data for its ordinary shares. Basic EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Company by the weighted average number of ordinary shares outstanding during the period.

Diluted EPS is determined by adjusting the profit or loss attributable to ordinary shareholders and the weighted average number of ordinary shares outstanding for the effects of all dilutive potential ordinary shares.

m) Cash and cash equivalents

Cash and cash equivalents include cash on hand and at bank, unrestricted balances held with Central Bank, call deposits and short term highly liquid financial assets (including money market funds) with original maturities of less than three months, which are subject to insignificant risk of changes in their fair value, and are used by the Company in the management of its short-term commitments.

Cash and cash equivalents are carried at amortised cost in the statement of financial position. The carrying value is the cost of the deposit and accrued interest. The fair value of fixed interest bearing deposits is estimated using discounted cash flow techniques. Expected cash flows are discounted at current market rates for similar instruments at the reporting date.

n) Financial instrument

Initial recognition and measurement

Financial assets are classified, at initial recognition and subsequently measured at amortised cost, fair value through other comprehensive income (OCI), and fair value through profit or loss.

The classification of financial assets at initial recognition depends on the financial asset's contractual cash flow characteristics and the Group's business model for managing them. With the exception of trade receivables that do not contain a significant financing component or for which the Group has applied the practical expedient, the Group initially measures a financial asset at its fair value plus, in the case of a financial asset not at fair value through profit or loss, transaction costs. Trade receivables that do not contain a significant financing component or for which the Group has applied the practical expedient are measured at the transaction price determined under IFRS 15. Refer to the accounting policies on Revenue from non-insurance contracts with customers.

In order for a financial asset to be classified and measured at amortised cost or fair value through OCI, it needs to give rise to cash flows that are 'solely payments of principal and interest (SPPI)' on the principal amount outstanding. This assessment is referred to as the SPPI test and is performed at an instrument level.

The Group's business model for managing financial assets refers to how it manages its financial assets in order to generate cash flows. The business model determines whether cash flows will result from collecting contractual cash flows, selling the financial assets, or both.

Purchases or sales of financial assets that require delivery of assets within a time frame established by regulation or convention in the market place (regular way trades) are recognised on the trade date, i.e., the date that the Group commits to purchase or sell the asset.

Business model assessment

There are three business models available under IFRS 9:

- Hold to collect Financial assets with objective to collect contractual cash flows.
- Hold to Collect and sell (Financial assets held with the objective of both collecting contractual cash flows and selling financial assets).
- Other Financial Assets held with trading intent or that do not meet the criteria of either Hold to Collect or Hold to Collect and sell.

The Assessment of the business model requires judgment based on the facts and circumstances as at the date of the assessment. Custodian Investment Plc has considered quantitative factors (e.g. expected frequency and volume of sales) and qualitative factors such as how the performance of the business model and financial assets held within the business model are evaluated and reported to management; the risk that affect the performance of the business, model and the financial assets held within the business model. In particular, the way in which those risks are managed; and how management received returns on the assets (i.e. whether the returns are based on fair value of the assets managed or on contractual cash flows collected).

Solely Payments of principal and Interest (SPPI)

If a financial asset is held in either a Hold to Collect or Hold to Collect and Sell model, then an assessment is determined whether contractual cash flows are solely payments of principal and interest on principal amount outstanding at initial recognition is required to determine the classification.

Contractual cash flows that are SPPI on the principal amount outstanding are considered as basic lending arrangement with interest as consideration for the time value of money and the credit risk associated with the principal amount outstanding during the tenor of the agreed arrangement. Other basic lending risks like Liquidity risk and cost of administration associated with holding the financial asset for the specified tenor and the profit margin that is consistent with a basic lending arrangement.

Subsequent measurement

For purposes of subsequent measurement, financial assets are classified in four categories:

- Financial assets at amortised cost (debt instruments)
- Financial assets at fair value through OCI with recycling of cumulative gains and losses (debt instruments)

- Financial assets designated at fair value through OCI with no recycling of cumulative gains and losses upon derecognition (equity instruments)
- Financial assets at fair value through profit or loss

Financial assets at amortised cost (debt instruments)

This category is the most relevant to the Group. The Group measures financial assets at amortised cost if both of the following conditions are met:

- The financial asset is held within a business model with the objective to hold financial assets in order to collect contractual cash flows
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding

Financial assets at amortised cost are subsequently measured using the effective interest (EIR) method and are subject to impairment. Gains and losses are recognised in profit or loss when the asset is derecognised, modified or impaired.

The Group's financial assets at amortised cost includes debt instruments (bonds), loans to staff, fixed deposits with banks and other receivables. The Group measures debt instruments at fair value through OCI if both of the following conditions are met:

- The financial asset is held within a business model with the objective of both holding to collect contractual cash flows and selling and
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

For debt instruments at fair value through OCI, interest income, foreign exchange revaluation and impairment losses or reversals are recognised in profit or loss and computed in the same manner as for financial assets measured at amortised cost. The remaining fair value changes are recognised in OCI. Upon derecognition, the cumulative fair value change recognised in OCI is recycled to profit or loss.

During the year under consideration, the Group did not have any debt instruments at fair value through OCI.

Financial assets designated at fair value through OCI (equity instruments)

Upon initial recognition, the Group can elect to classify irrevocably its equity investments as equity instruments designated at fair value through OCI when they meet the definition of equity under IAS 32 Financial Instruments: Presentation and are not held for trading. The classification is determined on an instrument-by-instrument basis.

Gains and losses on these financial assets are never recycled to profit or loss. Dividends are recognised as other income in profit or loss when the right of payment has been established, except when the Group benefits from such proceeds as a recovery of part of the cost of the financial asset, in which case, such gains are recorded in OCI. Equity instruments designated at fair value through OCI are not subject to impairment assessment. The Group elected to classify irrevocably its non-listed equity investments under this category.

Financial assets at fair value through profit or loss

Financial assets at fair value through profit or loss include financial assets held for trading, financial assets designated upon initial recognition at fair value through profit or loss, or financial assets mandatorily required to be measured at fair value. Financial assets are classified as held for trading if they are acquired for the purpose of selling or repurchasing in the near term. Derivatives, including separated embedded derivatives, are also classified as held for trading unless they are designated as effective hedging instruments. Financial assets with cash flows that are not solely payments of principal and interest are classified and measured at fair value through profit or loss, irrespective of the business model. Notwithstanding the criteria for debt instruments to be classified at amortised cost or at fair value through OCI, as described above, debt instruments may be designated at fair value through profit or loss on initial recognition if doing so eliminates, or significantly reduces, an accounting mismatch.

Financial assets at fair value through profit or loss are carried in the statement of financial position at fair value with net changes in fair value recognised in profit or loss.

This category includes derivative instruments and listed equity investments which the Group had not irrevocably elected to classify at fair value through OCI. Dividends on listed equity investments are also recognised as other income in profit or loss when the right of payment has been established.

Derecognition

A financial asset (or, where applicable, a part of a financial asset or part of a Company of similar financial assets) is primarily derecognised (i.e., removed from the Group's statement of financial position) when:

- The rights to receive cash flows from the asset have expired
- The Group has transferred its rights to receive cash flows from the asset or has assumed an obligation to pay the received cash flows in full without material delay to a third party under a 'pass-through' arrangement; and either (a) the Group has transferred substantially all the risks and rewards of the asset, or (b) the Group has neither transferred nor retained substantially all the risks and rewards of the asset

When the Group has transferred its rights to receive cash flows from an asset or has entered into a pass-through arrangement, it evaluates if, and to what extent, it has retained the risks and rewards of ownership. When it has neither transferred nor retained substantially all of the risks and rewards of the asset, nor transferred control of the asset, the Group continues to recognise the transferred asset to the extent of its continuing involvement. In that case, the Group also recognises an associated liability. The transferred asset and the associated liability are measured on a basis that reflects the rights and obligations that the Group has retained.

Continuing involvement that takes the form of a guarantee over the transferred asset is measured at the lower of the original carrying amount of the asset and the maximum amount of consideration that the Group could be required to repay.

Impairment of financial assets

The Group recognises an allowance for expected credit losses (ECLs) for all debt instruments not held at fair value through profit or loss. ECLs are based on the difference between the contractual cash flows due in accordance with the contract and all the cash flows that the Group expects to receive, discounted at an approximation of the original effective interest rate. The expected cash flows will include cash flows from the sale of collateral held or other credit enhancements that are integral to the contractual terms.

ECLs are recognised in two stages. For credit exposures for which there has not been a significant increase in credit risk since initial recognition, ECLs are provided for credit losses that result from default events that are possible within the next 12-months (a 12-month ECL). For those credit exposures for which there has been a significant increase in credit risk since initial recognition, a loss allowance is required for credit losses expected over the remaining life of the exposure, irrespective of the timing of the default (a lifetime ECL).

For debt instruments at amortised cost, the Group applies the low credit risk simplification. At every reporting date, the Group evaluates whether the debt instrument is considered to have low credit risk using all reasonable and supportable information that is available without undue cost or effort. In making that evaluation, the Group reassesses the credit rating of the debt instrument by international credit rating agencies like S&P, Moodys and Fitch as well as local ratings by Agusto and Co. It is the Group's policy to measure ECLs on such instruments on a 12-month basis. Where the credit risk of any bond deteriorates, the Group will sell the bond and purchase bonds meeting the required investment grade.

The Group's debt instruments at amortised cost comprise solely of quoted bonds that are graded in the top investment category and the credit ratings are tracked by the finance and investment teams via publications by International Credit Rating Agencies and trading exchange platforms.

The Group's fixed income investment portfolio consists of Investment grade and high speculative bonds and, therefore, are considered to be low credit risk investments. It is the Group's policy to measure ECLs on such instruments on a 12-month basis. However, when there has been a significant increase in credit risk since origination, the allowance will be based on the lifetime ECL. The Group uses the ratings from the International Credit Rating Agencies both to determine whether the debt instrument has significantly increased in credit risk and to estimate ECLs.

The Group considers a financial asset in default when contractual payments are 90 days past due. However, in certain cases, the Group may also consider a financial asset to be in default when internal or external information indicates that the Group is unlikely to receive the outstanding contractual amounts in full before taking into account any credit enhancements held by the Group. A financial asset is written off when there is no reasonable expectation of recovering the contractual cash flows.

Write off

Financial assets are written off when there is no reasonable expectation of recovery, such as a debtor failing to engage in a repayment plan with the Group. The Group categorises its receivables for write off when a debtor fails to make contractual payments greater than 360 days past due. Where financial assets have been written off, the Group continues to engage in enforcement activity to attempt to recover the receivable due. Where recoveries are made, these are recognised in profit or loss.

The gross carrying amount of an asset is written off (either fully or partially) to the extent that there is no realistic prospect of recovery. This is generally the case when the Group determines that the counterparty does not have assets or sources of income that could generate sufficient cashflows to repay the amount subject to write off. However, the financial assets that are subjected to write off could still be subject to enforcement activities in other to comply with the Group's procedures for recovery of amount due.

o) Financial liabilities and equity instruments Classification as debt or equity

Debt and equity instruments issued by the Group are classified as either financial liabilities or as equity in accordance with the substance of the contractual arrangements and the definitions of a financial liability and an equity instrument.

Equity Instruments

An equity instrument is any contract that evidences a residual interest in the assets of an entity after deducting all of its liabilities. Equity instruments issued by the Group are recognised as the proceeds received, net of direct issue costs. Repurchase of the Group's own equity instruments is recognised and deducted directly in equity. No gain or loss is recognised in profit or loss on the purchase, sale, issue or cancellation of the Group's own equity instruments.

Compound instruments

The component parts of compound instruments (convertible notes) issued by the Group are classified separately as financial liabilities and equity in accordance with the substance of the contractual arrangements and the definitions of a financial liability and an equity instrument. Conversion option that will be settled by the exchange of a fixed amount of cash or another financial asset for a fixed number of the Group's own equity instruments is an equity instrument.

At the date of issue, the fair value of the liability component is estimated using the prevailing market interest rate for similar non-convertible instruments. This amount is recorded as a liability on an amortized cost basis using the effective interest method until extinguished upon conversion or at the instrument's maturity date. The conversion option classified as equity is determined by deducting the amount of the liability component from the fair value of the compound instrument as a whole. This is recognised and included in equity, net of income tax effects, and is not subsequently re-measured. In addition, the conversion option classified as equity will remain in equity until the conversion option is exercised, in which case, the balance recognised in equity will be transferred to other equity. When the conversion option remains unexercised at the maturity date of the convertible note, the balance recognised in equity will be transferred to retained profits. No gain or loss is recognised in profit or loss upon conversion or expiration of the conversion option.

At the date of issue, the fair value of the liability component is estimated using the prevailing market interest rate for similar non-convertible instruments. This amount is recorded as a liability on an amortized cost basis using the effective interest method until extinguished upon conversion or at the instrument's maturity date. The conversion option classified as equity is determined by deducting the amount of the liability component from the fair value of the compound instrument as a whole. This is recognised and included in equity, net of income tax effects, and is not subsequently re-measured. In addition, the conversion option classified as equity will remain in equity until the conversion option is exercised, in which case, the balance recognised in equity will be transferred to other equity. When the conversion option remains unexercised at the maturity date of the convertible note, the balance recognised in equity will be transferred to retained profits. No gain or loss is recognised in profit or loss upon conversion or expiration of the conversion option.

Transaction costs that relate to the issue of the convertible notes are allocated to the liability and equity components in proportion to the allocation of the gross proceeds. Transaction costs relating to the equity component are recognised directly in equity. Transaction costs relating to the liability component are included in the carrying amount of the liability component and are amortized over the lives of the convertible notes using the effective interest method. Once the convertible security is not convertible to fixed numbers of ordinary shares, it cannot be considered a compound instrument.

Financial liabilities are classified as either financial liabilities 'at fair value through profit or loss (FVTPL)' or 'other financial liabilities'.

The Group does not have any financial liability that is measured at fair value through profit or loss during the period under review.

Other financial liabilities (including borrowings) are subsequently measured at amortized cost using the effective interest method.

The effective interest method is a method of calculating the amortized cost of a financial liability and of allocating interest expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash payments (including all fees and points paid or received that form an integral part of the effective interest rate, transaction costs and other premiums or discounts) through the expected life of the financial liability, or (where appropriate) a shorter period, to the net carrying amount on initial recognition.

Derecognition of financial liabilities

The Group derecognises financial liabilities when, and only when, the Group's obligations are extinguished- ie when the obligation specified in the contract is discharged, cancelled or they expire. The difference between the carrying amount of the financial liability derecognised and the consideration paid and payable is recognised in profit or loss.

The difference between the carrying amount of a financial liability (or part of a financial liability) extinguished or transferred to another party and the consideration paid, including any non-cash assets transferred or liabilities assumed, is recognised in profit or loss.

An exchange between an existing borrower and lender of debt instruments with substantially different terms is accounted for as an extinguishment of the original financial liability and the recognition of a new financial liability. Similarly, a substantial modification of the terms of an existing financial liability or a part of it (whether or not attributable to the financial difficulty of the debtor) is accounted for as an extinguishment of the original financial liability and the recognition of a new financial liability.

Offsetting of financial instruments

Financial assets and financial liabilities are offset and the net amount is reported in the statement of financial position if there is a currently enforceable legal right to offset the recognised amounts and there is an intention to settle on a net basis, to realise the assets and settle the liabilities simultaneously.

Trade receivables

Trade receivables are recognised initially at fair value and subsequently measured at amortised cost using the effective interest rate method, less provision for impairment. A provision for impairment of trade receivables is established when there is objective evidence that the Group will not be able to collect all amounts due according to the original terms of the receivables. If collection is expected in one year or less, they are classified as current assets. If not, they are presented as non-current assets.

p) Fair value measurement

The Group measures financial instruments such as equity instruments, and non-financial assets such as investment properties, at fair value at each reporting date. IFRS 13 defines fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date (i.e an exit price). The fair value measurement is based on the presumption that the transaction to sell the asset or transfer the liability takes place either:

- In the principal market for the asset or liability or
- In the absence of a principal market, in the most advantageous market for the asset or liability.

The principal or the most advantageous market must be accessible to the group.

The fair value of an asset or a liability is measured using the assumption that market participant would use when pricing the asset or liability, assuming that market participant's act in their economic best interest.

A fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within the fair value hierarchy, described as follows, based on the lowest input that is significant to the fair value measurement as a whole:

- Level 1 Ouoted (unadjusted) market prices in active markets for identical assets or liabilities.
- Level 2- Valuation techniques for which the lowest level input that is significant to the fairvalue measurement is directly or indirectly observable.
- Level 3- Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable.

The fair value of financial instruments that are actively traded in organized financial markets is determined by reference to quoted market bid prices for assets and offer prices for liabilities, at the close of business on the reporting date, without any adjustment for transaction costs.

For other financial instruments other than investment in equity instruments not traded in an active market, the fair value is determined by using appropriate valuation techniques. Valuation techniques include the discounted cash flow method, comparison to similar instruments for which market observable prices exist and other relevant valuation models.

External valuers are involved for valuation of significant assets, such as investment properties. Their fair value is determined using a valuation model that has been tested against prices or inputs to actual market transactions and using the Group's best estimate of the most appropriate model assumptions. For discounted cash flow techniques, estimated future cash flows are based on management's best estimates and the discount rate used is a market-related rate for a similar instrument. The use of different pricing models and assumptions could produce materially different estimates of fair values.

The fair value of floating rate and overnight deposits with credit institutions is their carrying value. The carrying value is the cost of the deposit and accrued interest. The fair value of fixed interest bearing deposits is estimated using discounted cash flow techniques. Expected cash flows are discounted at current market rates for similar instruments at the reporting date.

q) Impairment of non-financial assets

Assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognized for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs of disposal and value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which

there have separately identifiable cash inflows (cash-generating units). The impairment test also can be performed on a single asset when the fair value less cost to sell or the value in use can be determined reliably. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. In determining fair value less costs to sell, recent market transactions are considered, if available. If no such transactions can be identified, an appropriate valuation model is used.

These calculations are corroborated by valuation multiples, quoted share prices for publicly traded subsidiaries or other available fair value indicators. Non-financial assets other than goodwill that suffered impairment are reviewed for possible reversal of the impairment at each reporting date.

Impairment losses recognized in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognized.

The Group bases its impairment calculation on detailed budgets and forecast calculations, which are prepared separately for each of the Group's CGUs to which the individual assets are allocated. These budgets and forecast calculations generally cover a period of five years. For longer periods, a long-term growth rate is calculated and applied to project future cash flows after the fifth year. The Group assesses at each reporting date whether there is any objective evidence that non-financial asset or group of non-financial assets are impaired.

r) Reinsurance assets

Reinsurance assets consist of short-term balances due from reinsurers as well as longer term receivables that are dependent on the expected claims and benefits arising under the related reinsured insurances contracts.

Amounts recoverable from or due to reinsurers are measured consistently with the amounts associated with the reinsured insurance contracts and in compliance with the terms of each reinsurance contract. The Group has the right to set-off re-insurance payables against amount due from re-insurance and brokers in line with the agreed arrangement between both parties.

The Group assesses its reinsurance assets for impairment on a quarterly basis. If there is objective evidence that the insurance asset is impaired, the Group reduces the carrying amount of the reinsurance asset to its recoverable amount and recognises that impairment loss in the profit or loss.

The Group gathers the objective evidence that a reinsurance asset is impaired using the same process adopted for financial assets held at amortised cost. The impairment loss is calculated using the incurred loss model for these financial assets.

Reinsurance assets or liabilities are derecognized when the contractual rights are extinguished or expire or when the contract is transferred to another party. These are deposit assets that are recognized based on the consideration paid less any explicit identified premiums or fees to be retained by the reinsured. Investment income on these contracts is accounted for using the effective interest rate method when accrued.

s) Investment properties

Investment properties are measured initially at cost, including transaction costs. Subsequent to initial recognition, investment properties are measured at fair value. Gains and losses arising from changes in the fair value of investment properties are included in profit or loss in the period in which they arise. Fair values are determined based on an annual evaluation performed by an accredited independent external valuer applying a valuation model.

An investment property is derecognised upon disposal or when the investment property is permanently withdrawn from use and no future economic benefits are expected from the disposal. Any gain or loss arising on derecognition of the property (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in profit or loss in the period in which the property is derecognised. The amount of consideration to be included in the gain or loss arising from derecognition of investment property is determined in accordance with the requirements for determining the transaction prices in IFRS 15.

If an investment property becomes owner-occupied, it is reclassified as property, plant and equipment, and its fair value at the date of reclassification becomes its cost for subsequent accounting purposes.

If a property initially classified as property, plant and equipment becomes an investment property because its use has changed, any difference arising between the carrying amount and the fair value of this item at the date of transfer is recognised in other comprehensive income as a revaluation of property, plant and equipment. However, if a fair value gain reverses a previous impairment loss, the gain is recognised in profit or loss. Upon the disposal of such investment property, any surplus previously recorded in equity is transferred to retained earnings: the transfer is not made through profit or loss.

t) Intangible assets

Intangible assets acquired separately are measured on initial recognition at cost. The cost of intangible assets acquired in a business combination is their fair value as at the date of acquisition. Following initial recognition, intangible assets are carried at cost less any accumulated amortization and any accumulated impairment losses. Internally generated intangible assets, excluding capitalized development costs, are not capitalized and expenditure is reflected in the profit or loss in the year in which the expenditure is incurred.

The useful lives of intangible assets are assessed to be either finite or indefinite.

Intangible assets with finite lives are amortized over the useful economic life and assessed for impairment whenever there is an indication that the intangible asset may be impaired. The amortization period (three years) and the amortization method (straight line) for an intangible asset with a finite useful life are reviewed at least at each financial year end. Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are accounted for by changing the amortization period or method, as appropriate, and are treated as changes in accounting estimates. The amortization expense on intangible assets with finite lives is recognized in the profit or loss in the expense category consistent with the function of the intangible asset.

Intangible assets with indefinite useful lives are tested for impairment annually either individually or at the cash generating unit level. Such intangibles are not amortized. The useful life of an intangible asset with an indefinite life is reviewed annually to determine whether indefinite life assessment continues to be supportable. If not, the change in the useful life assessment from indefinite to finite is made on a prospective basis.

Gains or losses arising from derecognition of an intangible asset are measured as the difference between the net disposal proceeds and the carrying amount of the asset and are recognized in the profit or loss when the asset is derecognized.

An impairment review is performed whenever there is an indication of impairment. When the recoverable amount is less than the carrying value, an impairment loss is recognized in the profit or loss.

u) Property, plant and equipment

All categories of property, plant and equipment (except freehold property) are initially recorded at cost. Subsequently, land and buildings are measured using revaluation model at the end of the financial year. Any increase in the value of the assets is recognized in other comprehensive income and accumulated surplus ,unless the increase is to reverse a decrease in value previously recognized in profit or loss where by the increase will be recognized in profit or loss unless the decrease is to reverse an increase in value previously recognized in other comprehensive income whereby the decrease will be recognized in other comprehensive income.

Recognition and measurement

Other items of property, plant and equipment are carried at cost less accumulated depreciation and impairment losses. Cost includes expenditures that are directly attributable to the acquisition of the asset. When parts of an item of property or equipment have different useful lives, they are accounted for as separate items (major components) of property, plant and equipment.

Subsequent costs

The cost of replacing part of an item of property or equipment is recognised in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to the Group and its cost can be measured reliably. The costs of the day-to-day servicing of property, plant and equipment are recognised in profit or loss as incurred.

Depreciation

Depreciation is recognised in profit or loss on a straight-line basis over the estimated useful lives of each part of an item of property, plant and equipment. A leased asset is depreciated over the useful life of the asset. However, if there is no reasonable certainty that the Company will obtain ownership by the end of the lease term, the asset is depreciated over the shorter of the estimated useful life of the asset and the lease term lives.

Depreciation begins when an asset is available for use and ceases at the earlier of the date that the asset is derecognised or classified as held for sale in accordance with IFRS 5 Non-current Assets Held for Sale and Discontinued Operations.

The estimated useful lives for the current and comparative period are as follows:

Freehold property 33.3 years
Furniture and fittings 5 years
Motor vehicles 4 years
Computer equipment 4 years
Office equipment 4 years

Depreciation methods, useful lives and residual values are reassessed at each reporting date.

Derecognition

An item of property and equipment is derecognised on disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising on de-recognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in profit or loss in the year the asset is derecognised.

v) Leases

The Group as lessee

The Group assesses whether a contract is or contains a lease, at inception of the contract. The Group recognises a right-of-use asset and a corresponding lease liability with respect to all lease arrangements in which it is the lessee, except for short-term leases (defined as leases with a lease term of 12 months

or less) and leases of low value assets (such as tablets and personal computers, small items of office furniture and telephones). For these leases, the Group recognises the lease payments as an operating expense on a straight-line basis over the term of the lease unless another systematic basis is more representative of the time pattern in which economic benefits from the leased assets are consumed.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted by using the rate implicit in the lease. If this rate cannot be readily determined, the Group uses its incremental borrowing rate. Lease payments included in the measurement of the lease liability comprise:

- Fixed lease payments (including in-substance fixed payments), less any lease incentives receivable;
- Variable lease payments that depend on an index or rate, initially measured using the index or rate at the commencement date;
- The amount expected to be payable by the lessee under residual value guarantees;
- The exercise price of purchase options, if the lessee is reasonably certain to exercise the options; and
- Payments of penalties for terminating the lease, if the lease term reflects the exercise of an option to terminate the lease.

The lease liability is presented as a separate line in the consolidated statement of financial position.

The lease liability is subsequently measured by increasing the carrying amount to reflect interest on the lease liability (using the effective interest method) and by reducing the carrying amount to reflect the lease payments made.

The Group remeasures the lease liability (and makes a corresponding adjustment to the related right-of-use asset) whenever:

- The lease term has changed or there is a significant event or change in circumstances resulting in a change in the assessment of exercise of a purchase option, in which case the lease liability is remeasured by discounting the revised lease payments using a revised discount rate.
- The lease payments change due to changes in an index or rate or a change in expected payment under a guaranteed residual value, in which cases the lease liability is remeasured by discounting the revised lease payments using an unchanged discount rate (unless the lease payments change is due to a change in a floating interest rate, in which case a revised discount rate is used).
- A lease contract is modified and the lease modification is not accounted for as a separate lease, in which case the lease liability is remeasured based on the lease term of the modified lease by discounting the revised lease payments using a revised discount rate at the effective date of the modification.

The Group did not make any such adjustments during the periods presented.

The right-of-use assets comprise the initial measurement of the corresponding lease liability, lease payments made at or before the commencement day, less any lease incentives received and any initial direct costs. They are subsequently measured at cost less accumulated depreciation and impairment losses.

Whenever the Group incurs an obligation for costs to dismantle and remove a leased asset, restore the site on which it is located or restore the underlying asset to the condition required by the terms and conditions of the lease, a provision is recognised and measured under IAS 37. To the extent that the costs relate to a right-of-use asset, the costs are included in the related right-of-use asset, unless those costs are incurred to produce inventories.

Right-of-use assets are depreciated over the shorter period of lease term and useful life of the right-of-use asset. If a lease transfers ownership of the underlying asset or the cost of the right-of-use asset reflects that the Group expects to exercise a purchase option, the related right-of-use asset is depreciated over the useful life of the underlying asset. The depreciation starts at the commencement date of the lease.

The right-of-use assets are presented as a separate line in the consolidated statement of financial position.

The Group applies IAS 36 to determine whether a right-of-use asset is impaired and accounts for any identified impairment loss as described in the 'Property, Plant and Equipment' policy.

Variable rents that do not depend on an index or rate are not included in the measurement the lease liability and the right-of-use asset. The related payments are recognised as an expense in the period in which the event or condition that triggers those payments occurs and are included in the line "Other expenses" in profit or loss.

As a practical expedient, IFRS 16 permits a lessee not to separate non-lease components, and instead account for any lease and associated non-lease components as a single arrangement. The Group has not used this practical expedient. For a contracts that contain a lease component and one or more additional lease or nonlease components, the Group allocates the consideration in the contract to each lease component on the basis of the relative stand-alone price of the lease component and the aggregate stand-alone price of the non-lease components.

The Group as lessor

The Group enters into lease agreements as a lessor with respect to some of its investment properties.

Leases for which the Group is a lessor are classified as finance or operating leases. Whenever the terms of the lease transfer substantially all the risks and rewards of ownership to the lessee, the contract is classified as a finance lease. All other leases are classified as operating leases.

When the Group is an intermediate lessor, it accounts for the head lease and the sub-lease as two separate contracts. The sub-lease is classified as a finance or operating lease by reference to the right-of-use asset arising from the head lease.

Rental income from operating leases is recognised on a straight-line basis over the term of the relevant lease. Initial direct costs incurred in negotiating and arranging an operating lease are added to the carrying amount of the leased asset and recognised on a straight-line basis over the lease term.

Amounts due from lessees under finance leases are recognised as receivables at the amount of the Group's net investment in the leases. Finance lease income is allocated to accounting periods so as to reflect a constant periodic rate of return on the Group's net investment outstanding in respect of the leases.

Subsequent to initial recognition, the Group regularly reviews the estimated unguaranteed residual value and applies the impairment requirements of IFRS 9, recognising an allowance for expected credit losses on the lease receivables.

Finance lease income is calculated with reference to the gross carrying amount of the lease receivables, except for credit-impaired financial assets for which interest income is calculated with reference to their amortised cost (i.e. after a deduction of the loss allowance).

When a contract includes both lease and non-lease components, the Group applies IFRS 15 to allocate the consideration under the contract to each component.

w) Statutory deposit

Statutory deposit represents a percentage of the paid-up capital of some of the subsidiary companies' deposit with Central Bank of Nigeria (CBN) in pursuant to Section 10(3) of the Insurance Act, 2003. Statutory deposit is measured at amortised cost. The deposit is however restricted.

x) Insurance Contract Liabilities

Non-life insurance contract liabilities

Non-life insurance contract liabilities include the outstanding claims provision, the provision for unearned premium. The outstanding claims provision is based on the estimated ultimate cost of all claims incurred but not settled at the reporting date, whether reported or not, together with related claims handling costs. Delays can be experienced in the notification and settlement of certain types of claims, therefore, the ultimate cost of these cannot be known with certainty at the reporting date. The liability is calculated at the reporting date using a range of standard actuarial claim projection techniques, based on empirical data and current assumptions that may include a margin for adverse deviation. The liability is not discounted for the time value of money due to it short term nature. No provision for equalization or catastrophe reserves is recognized. The liabilities are derecognized when the obligation to pay a claim expires, is discharged or is cancelled.

The provision for unearned premiums represents that portion of premiums received or receivable that relates to risks that have not yet expired at the reporting date. The provision is recognized when contracts are entered into and premiums are charged and is brought to account as premium income over the term of the contract in accordance with the pattern of insurance service provided under the contract.

At each reporting date, the Group reviews its unexpired risk and a liability adequacy test is performed to determine whether there is any overall excess of expected claims and deferred acquisition costs over unearned premiums. This calculation uses current estimates of future contractual cash flows after taking account of the investment return expected to arise on assets relating to the relevant non-life insurance technical provisions. If these estimates show that the carrying amount of the unearned premiums (less related deferred acquisition costs) is inadequate, deficiency is recognized in the profit or loss by setting up a provision for premium deficiency.

Provision for unearned premium

In compliance with Section 20 (1) (a) of Insurance Act 2003, the reserve for unearned premium is calculated on a time apportionment basis in respect of the risks accepted during the year. This practice is consistent with the requirement of IFRS.

Provision for outstanding claims

The reserve for outstanding claims is maintained at the total amount of outstanding claims incurred and reported plus claims incurred but not reported ("IBNR") as at the reporting date. The IBNR is based on the liability adequacy test.

Provision for unexpired risk

A provision for additional unexpired risk reserve (AURR) is recognised for an underwriting year where it is envisaged that the estimated cost of claims and expenses would exceed the unearned premium reserve (UPR).

• Life insurance contract liabilities

The Group issues contracts that transfer insurance risk or financial risk or both. Insurance contracts are those contracts where a party (the policy holder) transfers significant insurance risk to another party (insurer) and the latter agrees to compensate the policyholder or other beneficiary if a specified uncertain future event (the insured event) adversely affects the policyholder, or other beneficiary. Such contracts may also transfer financial risk when the insurer issues financial instruments with a discretionary participation feature.

1) Types of Insurance Contracts

These contracts insure events associated with human life (for example, death). These are divided into the individual life, group life and Annuity contracts.

-Individual life contracts are usually long-term insurance contracts and span over one year while the group life insurance contracts usually cover a period of 12 months. A liability for contractual benefits that are expected to be incurred in the future when the premiums are recognised. The liability is determined as the sum of the expected discounted value of the benefit payments and the future administration expenses that are directly related to the contract, less the expected discounted value of the theoretical premiums that would be required to meet the benefits and administration expenses based on the valuation assumptions used. The liability is based on assumptions as to mortality, persistency, maintenance expenses and investment income that are established at the time the contract is issued.

Annuity contracts

These contracts insure customers from consequences of events that would affect the ability of the customers to maintain their current level of income. There are no maturity or surrender benefits. The annuity contracts are fixed annuity plans. Policy holders make a lump sum payment recognised as part of premium in the period when the payment was made. Constant and regular payments are made to annuitants based on terms and conditions agreed at the inception of the contract and throughout the life of the annuitants. The annuity funds are invested in long tailed government bonds and reasonable money markets instruments to meet up with the payment of monthly/quarterly annuity payments. The annuity funds liability is actuarially determined based on assumptions as to mortality, persistency, maintenance expenses and investment income that are established at the time the contract is issued.

Group life insurance contracts premium and claims

Life insurance contracts protects the Group's customers from the consequences of events (such as death or disability) that would affect the ability of the customer or his/her dependents to maintain their current level of income. Guaranteed benefits paid on occurrence of the specified insurance event are either fixed or linked to the extent of the economic loss suffered by the insured. There is no maturity or surrender benefits.

For all these contracts, premiums are recognised as revenue (earned premiums) proportionally over the period of coverage. The portion of premium received on in-force contracts that relates to unexpired risks at the reporting date is reported as the unearned premium liability. Premiums are shown before deduction of commission.

Claims expenses are charged to income as incurred based on the sum assured agreed at the inception of the policy. They include direct claims that arise from death or disability that have occurred up to the end of the reporting period even if they have not yet been reported to the Group. The Group does not discount its liabilities for unpaid claims. Liabilities for unpaid claims are estimated using the input of assessments for individual cases reported to the Group and statistical analyses for the claims incurred but not reported.

(i) Annuity premium and claims

Annuity premiums relate to single premium payments and recognised as earned premium income in the period in which payments are received. Claims are made to annuitants in the form of monthly/quarterly payments based on the terms of the annuity contract and charged to income statement as incurred. Premiums are recognised as revenue when they become payable by the contract holders. Premium are shown before deduction of commission.

(ii) Deferred policy acquisition costs (DAC)

Acquisition costs comprise all direct and indirect costs arising from the writing of life insurance contracts. Deferred acquisition costs represent a proportion of commission which are incurred during a financial period and are deferred to the extent that they are recoverable out of future revenue margins. For the group life contracts, it is calculated by applying to the acquisition expenses the ratio of unearned premium to written premium: while no assets are established in respect of deferred acquisition cost for individual life and annuity contracts.

(iii) Deferred income

Deferred income represents a proportion of commission received on reinsurance contracts which are booked during a financial year and are deferred to the extent that they are recoverable out of future revenue margins. It is calculated by applying to the reinsurance commission income the ratio of prepaid reinsurance to reinsurance cost.

(iv) Receivables and payables related to insurance contracts

Receivables and payables are recognised when due. These include amounts due to and from agents, brokers and insurance companies (as coinsurers) and reinsurance companies.

-Receivables and payables to agents, brokers and insurance companies (as coinsurers)

The Group's receivables and payables to agents, brokers and insurance companies (as coinsurers) relate to premium and commission. If there is objective evidence that the insurance receivable is impaired, the Group reduces the carrying amount of the insurance receivable accordingly and recognises that impairment loss in the income statement. The Group gathers the objective evidence that an insurance receivable is impaired using the same methodology adopted for financial assets held at amortised cost. The impairment loss is calculated under the same method used for these financial assets.

- Reinsurance and coinsurance contracts held

Contracts entered into by the Group with reinsurers and that meet the classification requirements for insurance contracts are classified as reinsurance contracts held. Contracts that do not meet these classification requirements are classified as financial assets.

Reinsurance assets consist of short-term balances due from reinsurers, as well as longer term receivables that are dependent on the expected claims and benefits arising under the related reinsured insurance contracts. Reinsurance liabilities are primarily premiums payable for reinsurance contracts and are recognised as an expense when due. The Group has the right to set- off re-insurance payables against amount due from re-insurance and brokers in line with the agreed arrangement between both parties.

The Group assesses its reinsurance assets for impairment on a quarterly basis. If there is objective evidence that the reinsurance asset is impaired, the Group reduces the carrying amount of the reinsurance asset to its recoverable amount and recognises that impairment loss in the income statement. The Group gathers the objective evidence that a reinsurance asset is impaired using the same process adopted for financial assets held at amortised cost. The impairment loss is calculated using the number of days that the receivable has been outstanding.

Liability adequacy test

At the end of each reporting period, Liability Adequacy Tests are performed to ensure that material and reasonably foreseeable losses arising from existing contractual obligations are recognised. In performing these tests, current best estimates of future contractual cash flows, claims handling and administration expenses, investment income backing such liabilities are considered. Long-term insurance contracts are measured based on assumptions set out at the inception of the contract. Any deficiency is charged to profit or loss by increasing the carrying amount of the related insurance liabilities.

y) Investment Contract Liabilities

Investment contracts are classified between contracts with and without DPF. The accounting policies for investment contract liabilities with DPF are the same as those for life insurance contract liabilities.

Investment contract liabilities without DPF are recognised when contracts are entered into and premiums are charged. These liabilities are initially recognised at fair value, this being the transaction price excluding any transaction costs directly attributable to the issue of the contract. Subsequent to initial recognition, the investment contract liabilities are measured at fair value through profit or loss.

Deposits and withdrawals are recorded directly as an adjustment to the liability in the statement of financial position and are not recognised as gross premium in the statement of profit or loss.

Fair values are determined at each reporting date and fair value adjustments are recognised in the statement of profit or loss in "Gross change in contract liabilities".

Non-unitised contracts are subsequently also carried at fair value. The liability is derecognised when the contract expires, discharged or cancelled. For a contract that can be cancelled by the policyholder, the fair value of the contract cannot be less than the surrender value.

When contracts contain both a financial risk component and a significant insurance risk component and the cash flows from the two components are distinct and can be measured reliably, the underlying amounts are unbundled. Any premiums relating to the insurance risk component are accounted for on the same basis as insurance contracts and the remaining element is accounted for as a deposit through the statement of financial position as described above.

z) Retirement benefit obligations Defined contributory scheme

A defined contribution plan is a pension plan under which the Group pays fixed contributions into a separate entity. The Group has no legal or constructive obligations to pay further contributions if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

In line with the Pension Reform Act 2014, the Group operates a defined contribution scheme: employees are entitled to join the scheme on confirmation of their employeent. The employee and the Group contribute a minimum of 8% and 10% respectively of the employee's emoluments (basic, housing and transport allowances). The Group's contribution each year is charged in profit or loss income and is included in staff cost. The Group has no further payment obligations once the contributions have been paid. The contributions are recognized as employee benefit expenses when they are due.

For defined benefit retirement benefit plans, the cost of providing benefits is determined using the Projected Unit Credit Method, with actuarial valuations being carried out at the end of each annual reporting period. Remeasurements comprising actuarial gains and losses, the effect of the asset ceiling (if applicable) and the return on plan assets (excluding interest) are recognised immediately in the statement of financial position with a charge or credit to other comprehensive income in the period in which they occur. Remeasurements recognised in other comprehensive income are not reclassified. Past service cost is recognised in profit or loss when the plan amendment or curtailment occurs, or when the Group recognises related restructuring costs or termination benefits, if earlier. Gains or losses on settlement of a defined benefit plan are recognised when the settlement occurs.

A liability for a termination benefit is recognised at the earlier of when the entity can no longer withdraw the offer of the termination benefit and when the entity recognises any related restructuring costs.

aa) Provisions

A provision is recognized if, as a result of a past event, the Group has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability. A provision for restructuring is recognized when the Group has approved a detailed and formal restructuring plan, and the restructuring either has commenced or has been announced publicly. Future operating costs are not provided for.

A provision for onerous contracts is recognized when the expected benefits to be derived by the Group from a contract are lower than the unavoidable cost of meeting its obligations under the contract. The provision is measured at the present value of the lower of the expected cost of terminating the contract and the expected net cost of continuing with the contract. Before a provision is established, the Group recognizes any impairment loss on the assets associated with that contract.

ab) Share capital and reserves

Share issue costs

Incremental costs directly attributable to the issue of an equity instrument are deducted from the initial measurement of the equity instruments.

Dividend on ordinary shares

Dividends on the Company's ordinary shares are recognised in equity in the period in which they are paid or, if earlier, approved by the Company's shareholders

Treasury shares

Where the Company purchases the Company's share capital, the consideration paid is deducted from the shareholders' equity as treasury shares until they are cancelled. Where such shares are subsequently sold or reissued, any consideration received is included in shareholders' equity.

ac) Share premium equity reserve

Share premium reserve represents surplus on the par value price of shares issued. The share premium is classified as an equity instrument in the statement of financial position.

ad) Contingency reserve

The Group maintains Contingency reserves for non-life business in accordance with the provisions of S. 21 of the insurance Act 2003 to cover fluctuations in securities and valuations in statistical estimates at the rate equal to the higher of 3% of total premium and 20% of the net profits; until the reserves reaches the greater of minimum paid up capital (N3billion) or 50% of net premium.

ae) Segment reporting

A segment is a distinguishable component of the Company that is engaged either in providing products or services (business segment), or in providing products or services within a particular economic environment (geographical segment), which is subject to risks and rewards that are different from those of other segments. The Company's primary format for segment reporting is based on business segments.

af) Fees and commission income

Insurance and investment contract policyholders are charged for policy administration services, investment management services, surrenders and other contract fees. These fees are recognised as revenue over the period in which the related services are performed. If the fees are for services provided in future periods, then they are deferred and recognised over those future periods.

Fees and commission income consists primarily of agency and brokerage commission, reinsurance and profit commissions, policyholder administration fees and other contract fees. Reinsurance commission receivables are deferred in the same way as acquisition costs. All other fees and commission income are recognized as the services are provided.

ag) Investment income

Interest income is recognised in the income statement as it accrues and is calculated by using the effective interest rate method. Fees and commissions that are an integral part of the effective yield of the financial asset or liability are recognised as an adjustment to the effective interest rate of the instrument.

Interest income is recognised using the effective interest method for debt instruments measured subsequently at amortised cost and at FVTOCI. For financial assets other than purchased or originated credit-impaired financial assets, interest income is calculated by applying the effective interest rate to the gross carrying amount of a financial asset, except for financial assets that have subsequently become credit-impaired (see below). For financial assets that have subsequently become credit-impaired, interest income is recognised by applying the effective interest rate to the amortised cost of the financial asset. If, in subsequent reporting periods, the credit risk on the credit-impaired financial instrument improves so that the financial asset is no longer credit-impaired, interest income is recognised by applying the effective interest rate to the gross carrying amount of the financial asset.

Investment income consists of dividend, interest and rent received, movements in amortized cost on debt securities and other loans and receivables, realized gains and losses, and unrealized gains and losses on fair value assets.

2.5 Changes in accounting policies and disclosures

New and amended IFRS Standards that are effective for the current year

In the current year, the Group has applied the below amendments to IFRS Standards and Interpretations issued by the Board that are effective for an annual period that begins on or after 1 January 2020. Their adoption has not had any material impact on the disclosures or on the amounts reported in these financial statements.

Amendments to References to the Conceptual Framework in IFRS Standards

The Group has adopted the amendments included in Amendments to References to the Conceptual Framework in IFRS Standards for the first time in the current year. The amendments include consequential amendments to affected Standards so that they refer to the new Framework. Not all amendments, however, update those pronouncements with regard to references to and quotes from the Framework so that they refer to the revised Conceptual Framework. Some pronouncements are only updated to indicate which version of the Framework they are referencing to (the IASC Framework adopted by the IASB in 2001, the IASB Framework of 2010, or the new revised Framework of 2018) or to indicate that definitions in the Standard have not been updated with the new definitions developed in the revised Conceptual Framework. The Standards which are amended are IFRS 2, IFRS 3, IFRS 6, IFRS 14, IAS 3, IAS 34, IAS 37, IAS 38, IFRIC 12, IFRIC 19, IFRIC 20, IFRIC 22, and SIC-32.

Amendments to IFRS 3 Definition of a business

The Group has adopted the amendments to IFRS 3 for the first time in the current year. The amendments clarify that while businesses usually have outputs, outputs are not required for an integrated set of activities and assets to qualify as a business. To be considered a business an acquired set of activities and assets must include, at a minimum, an input and a substantive process that together significantly contribute to the ability to create outputs. The amendments remove the assessment of whether market participants are capable of replacing any missing inputs or processes and continuing to produce outputs. The amendments also introduce additional guidance that helps to determine whether a substantive process has been acquired. The amendments introduce an optional concentration test that permits a simplified assessment of whether an acquired set of activities and assets is not a business. Under the optional concentration test, the acquired set of activities and assets is not a business if substantially all of the fair value of the gross assets acquired is concentrated in a single identifiable asset or group of similar assets. The amendments are applied prospectively to all business combinations and asset acquisitions for which the acquisition date is on or after 1 January 2020.

The Group acquired a new business during the year, the amendment did not have any material impact on the Group financial statements.

Amenments to IAS 1 and IAS 8 Definition of material

The Group has adopted the amendments to IAS 1 and IAS 8 for the first time in the current year. The amendments make the definition of material in IAS 1 easier to understand and are not intended to alter the underlying concept of materiality in IFRS Standards. The concept of 'obscuring' material information with immaterial information has been included as part of the new definition.

The threshold for materiality influencing users has been changed from 'could influence' to 'could reasonably be expected to influence'. The definition of material in IAS 8 has been replaced by a reference to the definition of material in IAS 1. In addition, the IASB amended other Standards and the Conceptual Framework that contain a definition of 'material' or refer to the term 'material' to ensure consistency.

New and amended IFRS Standards that are effective for the current year

Impact of the initial application of Interest Rate Benchmark Reform amendments to IFRS 9 and IFRS 7.

In September 2019, the IASB issued Interest Rate Benchmark Reform (Amendments to IFRS 9, IAS 39 and IFRS 7). These amendments modify specific hedge accounting requirements to allow hedge accounting to continue for affected hedges during the period of uncertainty before the hedged items or hedging instruments affected by the current interest rate benchmarks are amended as a result of the on-going interest rate benchmark reforms.

The amendments are not relevant to the Group given that it does not applies hedge accounting to its benchmark interest rate exposures.

Impact of the initial application of Covid-19-Related Rent Concessions Amendment to IFRS 16

In May 2020, the IASB issued Covid-19-Related Rent Concessions (Amendment to IFRS 16) that provides practical relief to lessees in accounting for rent concessions occurring as a direct consequence of COVID-19, by introducing a practical expedient to IFRS 16. The practical expedient permits a lessee to elect not to assess whether a COVID-19-related rent concession is a lease modification. A lessee that makes this election shall account for any change in lease payments resulting from the COVID-19-related rent concession the same way it would account for the change applying IFRS 16 if the change were not a lease modification.

The practical expedient applies only to rent concessions occurring as a direct consequence of COVID-19 and only if all of the following conditions are met:

- a) The change in lease payments results in revised consideration for the lease that is substantially the same as, or less than, the consideration for the lease immediately preceding the change;
- b) Any reduction in lease payments affects only payments originally due on or before 30 June 2021 (a rent concession meets this condition if it results in reduced lease payments on or before 30 June 2021 and increased lease payments that extend beyond 30 June 2021); and
- c) There is no substantive change to other terms and conditions of the lease.

In the current financial year, the Group has not applied the amendment to IFRS 16 (as issued by the IASB in May 2020) as it did not receive any COVID-19 related rent concession on its leases.

3 Critical accounting judgments and key sources of estimation uncertainty

In the application of the Group's accounting policies, the Directors are required to make judgments, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods.

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates under different assumptions and conditions.

Information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described below:

i. Impairment on receivables

In accordance with the accounting policy, the Group tests annually whether premium receivables have suffered any impairment. The recoverable amounts of the premium receivables have been determined based on the incurred loss model. These calculations required the use of estimates based on passage of time and probability of recovery.

ii. Impairment of non-financial assets

The Group assesses, at each reporting date, whether there is an indication that an asset may be impaired. If any indication exists, or when annual impairment testing for an asset is required, the Group estimates the asset's recoverable amount. An asset's recoverable amount is the higher of an asset's or CGU's fair value less costs of disposal and its value in use. The recoverable amount is determined for an individual asset, unless the asset does not generate cash inflows that are largely independent of those from other assets or groups of assets. When the carrying amount of an asset or CGU exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount.

iii. Valuation of investment properties estimates

The valuation of the investment properties is based on the price for which comparable land and properties are being exchanged or are being marketed for sale. Therefore, the market-approach method of valuation is used: this reflects existing use with recourse to comparison approach that is the analysis of recent sale transaction on similar properties in the neighbourhood. The best price that subsisting interest in the property will reasonably be expected to be sold if made available for sale by private treaty between willing seller and buyer under competitive market condition.

iv. Non-life insurance contract liabilities estimates

For non-life insurance contracts, estimates have to be made both for the expected ultimate cost of claims reported at the reporting date and for the expected ultimate cost of claims incurred, but not yet reported, at the reporting date. It can take a significant period of time before the ultimate claims cost can be established with certainty and for some type of policies, IBNR claims form the majority of the liability in the statement of financial position.

The ultimate cost of outstanding claims is estimated by using a range of standard actuarial claims projection techniques, such as Chain Ladder method.

The main assumption underlying these techniques is that a Company's past claims development experience can be used to project future claims development and hence ultimate claims costs. As such, these methods extrapolate the development of paid and incurred losses, average costs per claim

and claim numbers based on the observed development of earlier years and expected loss ratios. Historical claims development is mainly analysed by accident years, but can also be further analysed by geographical area, as well as by significant business lines and claim types. Large claims are usually separately addressed, either by being reserved at the face value of loss adjuster estimates or separately projected in order to reflect their future development.

In most cases, no explicit assumptions are made regarding future rates of claims inflation or loss ratios. Instead, the assumptions used are those implicit in the historical claims development data on which the projections are based. Additional qualitative judgment is used to assess the extent to which past trends may not apply in future, (e.g., to reflect one-off occurrences, changes in external or market factors such as public attitudes to claiming, economic conditions, levels of claims inflation, judicial decisions and legislation, as well as internal factors such as portfolio mix, policy features and claims handling procedures) in order to arrive at the estimated ultimate cost of claims that present the likely outcome from the range of possible outcomes, taking account of all the uncertainties involved.

Going Concern

The financial statements have been prepared on the going concern basis and there is no intention to curtail business operations. Capital adequacy, profitability and liquidity ratios are continuously reviewed and appropriate action taken to ensure that there are no going concern threats to the operation of the Group. The Directors have made assessment of the Group's ability to continue as a going concern and have no reason to believe that the Group will not remain a going concern in the next 12 months ahead.

Insurance product classification and contract liabilities

The Group's non-life insurance contracts are classified as insurance contracts. As permitted by IFRS 4, assets and liabilities of these contracts are accounted for under previously applied GAAP.

Insurance contracts are those contracts when the Group (the insurer) has accepted significant insurance risk from another party (the policyholders) by agreeing to compensate the policyholders if a specified uncertain future event (the insured event) adversely affects the policyholders. As a general guideline, the Group determines whether it has significant insurance risk, by comparing benefits paid with benefits payable if the insured event did not occur. Insurance contracts can also transfer financial risk. Once a contract has been classified as an insurance contract, it remains an insurance contract for the remainder of its lifetime, even if the insurance risk reduces significantly during this period, unless all rights and obligations are extinguished or expire. Investment contracts can, however, be reclassified as insurance contracts after inception if insurance risk becomes significant.

Key sources of estimation uncertainty

The key assumptions concerning the future, and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, are discussed below:

Valuation of liabilities of non-life insurance contracts

Estimates are made for both the expected ultimate cost of claims reported and claims incurred but not reported (IBNR) at the statement of financial position date. The estimate of IBNR is generally subject to a greater degree of uncertainty than that for reported claims. The ultimate cost of outstanding claims is estimated by using a range of standard actuarial claims projection techniques, such as the Chain Ladder, Stochastic reserving (Bootstrap) and Bornheutter-Ferguson methods.

The main assumption underlying these techniques is that a Group's past claims development experience can be used to project future claims development and hence ultimate claims costs. As such, these methods extrapolate the development of paid and incurred losses, average costs per claim and claim numbers based on the observed development of earlier years and expected loss ratios. Historical claims development is mainly analysed by accident years, but can also be further analysed by geographical area, as well as by significant business lines and claim types. Large claims are usually separately addressed, either by being reserved at the face value of loss adjuster estimates or separately projected in order to reflect their future development.

Additional qualitative judgement is used to assess the extent to which past trends may not apply in future, (e.g., to reflect one-off occurrences, changes in external or market factors such as public attitudes to claiming, economic conditions, levels of claims inflation, judicial decisions and legislation, as well as internal factors such as portfolio mix, policy features and claims handling procedures) in order to arrive at the estimated ultimate cost of claims that present the likely outcome from the range of possible outcomes, taking account of all the uncertainties involved.

Similar judgements, estimates and assumptions are employed in the assessment of adequacy of provisions for unearned premium. Judgement is also required in determining whether the pattern of insurance service provided by a contract requires amortisation of unearned premium on a basis other than time apportionment.

The carrying amount for non-life insurance contract liabilities at the reporting date is N13.16million (2020: N11.81million).

Valuation of liabilities of life insurance contracts and investment contracts

The liability for life insurance contracts and investment contracts is based either on current assumptions or on assumptions established at the inception of the contract, reflecting the best estimate at the time increased with a margin for risk and adverse deviation. All contracts are subject to a liability adequacy test, which reflect management's best current estimate of future cash flows.

The main assumptions used relate to mortality, morbidity, longevity, investment returns, expenses, lapse and surrender rates and discount rates. The Group bases mortality and morbidity on standard industry mortality tables which reflect historical experiences, adjusted when appropriate to reflect the Group's unique risk exposure, product characteristics, target markets and own claims severity and frequency experiences. For those contracts that insure risk related to longevity, prudent allowance is made for expected future mortality improvements, as well as wide range changes to life style, could result in significant changes to the expected future mortality exposure.

Estimates are also made as to future investment income arising from the assets backing life insurance contracts. These estimates are based on current market returns, as well as expectations about future economic and financial developments.

Assumptions on future expense are based on current expense levels, adjusted for expected expense inflation, if appropriate. Lapse and surrender rates are based on the Group's historical experience of lapses and surrenders.

Fair value of financial instruments using valuation techniques

The Directors use their judgment in selecting an appropriate valuation technique. Where possible, financial instruments are marked at prices quoted in active markets. In the current market environment, such price information is typically not available for all instruments and the company uses valuation techniques to measure such instruments. These techniques use "market observable inputs" where available, derived from similar assets in similar and active markets, from recent transaction prices for comparable items or from other observable market data. For positions where observable reference data are not available for some or all parameters the Group estimates the non-market observable inputs used in its valuation models.

Other financial instruments are valued using a discounted cash flow analysis based on assumptions supported, where possible, by observable market prices or rates although some assumptions are not supported by observable market prices or rates.

Valuation of property, plant and equipment and investment properties

The Group carries its investment properties at fair value, with changes in fair value being recognised in the statement of profit or loss. The Group engaged an independent valuation specialist to assess fair value as at 31 December 2020 for Investment properties and revalued land and buildings. For investment properties, a valuation methodology based on discounted cash flow model was used as there is a lack of comparable market data because of the nature of the properties. In addition, it measures land and buildings at revalued amounts with changes in fair value being recognized in OCI. Land and buildings were valued by reference to market-based evidence, using comparable prices adjusted for specific market factors such as nature, location and condition of the property.

Deferred tax assets

Uncertainties exist with respect to the interpretation of complex tax regulations and the amount and timing of future taxable income. Differences arising between the actual results and the assumptions made, or future changes to such assumptions, could necessitate future adjustments to tax income and expense already recorded. The Group establishes provisions, based on reasonable estimates, for possible consequences of audits by the tax authorities. The amount of such provisions is based on various factors such as experience of previous tax audits and differing interpretations by the taxable entity.

Deferred tax assets are recognised for all unused tax losses to the extent that it is probable that taxable profit will be available against which the losses can be utilised. Significant management judgement is required to determine the amount of deferred tax assets that can be recognised, based on the likely timing and the level of future taxable profits together with future tax planning strategies. The carrying value at the reporting date of deferred tax asset is disclosed in Note 27.

Impairment under IFRS 9

The impairment requirements of IFRS 9 apply to all debt instruments that are measured at amortised cost and trade receivables. The determination of impairment loss and allowance moves from the incurred credit loss model whereby credit losses are recognised when a defined loss event occurs under IAS 39, to expected credit loss model under IFRS 9, where expected credit losses are recognised upon initial recognition of the financial asset based on expectation of potential credit losses at the time of initial recognition.

Staged Approach to the Determination of Expected Credit Losses

IFRS 9 outlines a three-stage model for impairment based on changes in credit quality since initial recognition. These stages are as outlined below:

Stage 1:

The Group recognises a credit loss allowance at an amount equal to the 12 month expected credit losses. This represents the portion of lifetime expected credit losses from default events that are expected within 12 months of the reporting date, assuming that credit risk has not increased significantly after the initial recognition.

Stage 2:

The Group recognises a credit loss allowance at an amount equal to the lifetime expected credit losses (LTECL) for those financial assets that are considered to have experienced a significant increase in credit risk since initial recognition. This requires the computation of ECL based on Lifetime probabilities of default that represents the probability of a default occurring over the remaining lifetime of the financial assets. Allowance for credit losses is higher in this stage because of an increase in credit risk and the impact of a longer time horizon being considered compared to 12 months in stage 1.

Stage 3:

The Group recognises a loss allowance at an amount equal to life-time expected credit losses, reflecting a probability of default (PD) of 100% via the recoverable cash flows for the asset. For those financial assets that are credit impaired. The Company's definition of default is aligned with the regulatory definition. The treatment of the loans and other receivables in stage 3 remains substantially the same as the treatment of impaired financial assets under IAS 39 except for the portfolios of assets purchased or originated as credit impaired.

The Group does not originate or purchase credit impaired loans or receivables.

The determination of whether a financial asset is credit impaired focuses exclusively on default risk, without taking into consideration the effect of credit risk mitigants such as collateral or guarantees. Specifically, the financial asset is credit impaired and in stage 3 when: the Group considers the obligor is unlikely to pay its credit obligations to the company. The termination may include forbearance actions, where a concession has been granted to the borrower or economic or legal reasons that a qualitative indicators of credit impairment; or contractual payments of either principal or interest by the obligor are pass due by more than 90 days.

For financial assets considered to be credit impaired, the ECL allowance covers the amount of loss the Company is expected to suffer. The estimation of ECLs is done on a case by case basis for non-homogenous portfolios, or by applying portfolio based parameters to individual financial assets in this portfolios by the Company's ECL model for homogenous portfolios.

Forecast of future economic conditions when calculating ECLs are considered. The lifetime expected losses are estimated based on the probability — weighted present value of the difference between:

- 1) The contractual cash flows that are due to the Company under the contract: and
- 2) The cash flows that the Company expects to receive.

 Elements of ECL models that are considered accounting judgements and estimates include:
- The Company's criteria for assessing if there has been a significant increase in credit risk and so allowances for financial assets should be measured on a LTECL basis and the qualitative assessment
- The development of ECL models, including the various formulas and the choice of inputs Determination of associations between macroeconomic scenarios and, economic inputs, such as unemployment levels and collateral values, and the effect on PDs, EADs and LGDs
- Selection of forward-looking macroeconomic scenarios and their probability weightings, to derive the economic inputs into the ECL models. Expected lifetime:

The expected life time of a financial asset is a key factor in determine the life time expected credit losses. Lifetime expected credit losses represents default events over the expected life of a financial asset. The company measures expected credit losses considering the risk of default over the maximum contractual period (including any borrower's extension option) over which it is exposed to credit risk.

For trade receivables and contract assets, the Group applies a simplified approach in calculating ECLs. Therefore, the Group does not track changes in credit risk, but instead recognises a loss allowance based on lifetime ECLs at each reporting date. The Group has established a provision matrix that is based on its historical credit loss experience, adjusted for forward-looking factors specific to the debtors and the economic environment using the loss rate model.

The Group considers a financial asset in default when contractual payments are 90 days past due. However, in certain cases, the Group may also consider a financial asset to be in default when internal or external information indicates that the Group is unlikely to receive the outstanding contractual amounts in full before taking into account any credit enhancements held by the Group.

Standards issued but not yet effective

The standards and interpretations that are issued, but not yet effective, up to the date of issuance of the Group's financial statements are disclosed below. The Group intends to adopt these standards, if applicable, when they become effective.

IFRS 17 Insurance Contracts

IFRS 17 establishes the principles for the recognition, measurement, presentation and disclosure of insurance contracts and supersedes IFRS 4 Insurance Contracts.

IFRS 17 outlines a general model, which is modified for insurance contracts with direct participation features, described as the variable fee approach. The general model is simplified if certain criteria are met by measuring the liability for remaining coverage using the premium allocation approach.

The general model uses current assumptions to estimate the amount, timing and uncertainty of future cash flows and it explicitly measures the cost of that uncertainty. It takes into account market interest rates and the impact of policyholders' options and guarantees.

In June 2020, the IASB issued Amendments to IFRS 17 to address concerns and implementation challenges that were identified after IFRS 17 was published. The amendments defer the date of initial application of IFRS 17 (incorporating the amendments) to annual reporting periods beginning on or after 1 January 2023. At the same time, the IASB issued Extension of the Temporary Exemption from Applying IFRS 9 (Amendments to IFRS 4) that extends the fixed expiry date of the temporary exemption from applying IFRS 9 in IFRS 4 to annual reporting periods beginning on or after 1 January 2023.

IFRS 17 must be applied retrospectively unless impracticable, in which case the modified retrospective approach or the fair value approach is applied. For the purpose of the transition requirements, the date of initial application is the start if the annual reporting period in which the entity first applies the Standard, and the transition date is the beginning of the period immediately preceding the date of initial application.

Possible impact of the initial application IFRS 17

This standard is expected to have a material impact on the Group's financial reporting and disclosures as the Group has subsidiaries who are predominantly in the business of insurance contracts. These subsidiaries have already commenced a project implementation exercise and have performed a high-level impact assessment of IFRS 17. The Group expects that the new standard will result in an important change to the accounting policies for insurance contract liabilities and is to have a significant impact on profit and total equity together with presentation and disclosure

Amendments to IFRS 10 and IAS 28 — Sale or Contribution of Assets between an Investor and its Associate or Joint Venture

The amendments to IFRS 10 and IAS 28 deal with situations where there is a sale or contribution of assets between an investor and its associate or joint venture. Specifically, the amendments state that gains or losses resulting from the loss of control of a subsidiary that does not contain a business in a transaction

with an associate or a joint venture that is accounted for using the equity method, are recognised in the parent's profit or loss only to the extent of the unrelated investors' interests in that associate or joint venture. Similarly, gains and losses resulting from the remeasurement of investments retained in any former subsidiary (that has become an associate or a joint venture that is accounted for using the equity method) to fair value are recognised in the former parent's profit or loss only to the extent of the unrelated investors' interests in the new associate or joint venture.

The effective date of the amendments has yet to be set by the Board; however, earlier application of the amendments is permitted. The directors of the Company anticipate that the application of these amendments may have an impact on the Group's consolidated financial statements in future periods should such transactions arise.

Amendments to IAS 1 – Classification of Liabilities as Current or Non-current

The amendments to IAS 1 affect only the presentation of liabilities as current or non-current in the statement of financial position and not the amount or timing of recognition of any asset, liability, income or expenses, or the information disclosed about those items.

The amendments clarify that the classification of liabilities as current or non-current is based on rights that are in existence at the end of the reporting period, specify that classification is unaffected by expectations about whether an entity will exercise its right to defer settlement of a liability, explain that rights are in existence if covenants are complied with at the end of the reporting period, and introduce a definition of 'settlement' to make clear that settlement refers to the transfer to the counterparty of cash, equity instruments, other assets or services.

The amendments are applied retrospectively for annual periods beginning on or after 1 January 2023, with early application permitted.

Amendments to IFRS 3 – Reference to the Conceptual Framework

The amendments update IFRS 3 so that it refers to the 2018 Conceptual Framework instead of the 1989 Framework. They also add to IFRS 3 a requirement that, for obligations within the scope of IAS 37, an acquirer applies IAS 37 to determine whether at the acquisition date a present obligation exists as a result of past events. For a levy that would be within the scope of IFRIC 21 Levies, the acquirer applies IFRIC 21 to determine whether the obligating event that gives rise to a liability to pay the levy has occurred by the acquisition date.

Finally, the amendments add an explicit statement that an acquirer does not recognise contingent assets acquired in a business combination.

The amendments are effective for business combinations for which the date of acquisition is on or after the beginning of the first annual period beginning on or after 1 January 2022. Early application is permitted if an entity also applies all other updated references (published together with the updated Conceptual Framework) at the same time or earlier.

Amendments to IAS 16 – Property, Plant and Equipment—Proceeds before Intended Use

The amendments prohibit deducting from the cost of an item of property, plant and equipment any proceeds from selling items produced before that asset is available for use, i.e. proceeds while bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management. Consequently, an entity recognises such sales proceeds and related costs in profit or loss. The entity measures the cost of those items in accordance with IAS 2 Inventories.

The amendments also clarify the meaning of 'testing whether an asset is functioning properly'. IAS 16 now specifies this as assessing whether the technical and physical performance of the asset is such that it is capable of being used in the production or supply of goods or services, for rental to others, or for administrative purposes.

If not presented separately in the statement of comprehensive income, the financial statements shall disclose the amounts of proceeds and cost included in profit or loss that relate to items produced that are not an output of the entity's ordinary activities, and which line item(s) in the statement of comprehensive income include(s) such proceeds and cost.

The amendments are applied retrospectively, but only to items of property, plant and equipment that are brought to the location and condition necessary for them to be capable of operating in the manner intended by management on or after the beginning of the earliest period presented in the financial statements in which the entity first applies the amendments.

The entity shall recognise the cumulative effect of initially applying the amendments as an adjustment to the opening balance of retained earnings (or other component of equity, as appropriate) at the beginning of that earliest period presented.

The amendments are effective for annual periods beginning on or after 1 January 2022, with early application permitted.

Amendments to IAS 37 – Onerous Contracts—Cost of Fulfilling a Contract

The amendments specify that the 'cost of fulfilling' a contract comprises the 'costs that relate directly to the contract'. Costs that relate directly to a contract consist of both the incremental costs of fulfilling that contract (examples would be direct labour or materials) and an allocation of other costs that relate directly to fulfilling contracts (an example would be the allocation of the depreciation charge for an item of property, plant and equipment used in fulfilling the contract).

The amendments apply to contracts for which the entity has not yet fulfilled all its obligations at the beginning of the annual reporting period in which the entity first applies the amendments. Comparatives are not restated. Instead, the entity shall recognise the cumulative effect of initially applying the amendments as an adjustment to the opening balance of retained earnings or other component of equity, as appropriate, at the date of initial application.

The amendments are effective for annual periods beginning on or after 1 January 2022, with early application permitted.

Annual Improvements to IFRS Standards 2018–2020

IFRS 1 First-time Adoption of International Financial Reporting Standards

The amendment provides additional relief to a subsidiary which becomes a first-time adopter later than its parent in respect of accounting for cumulative translation differences. As a result of the amendment, a subsidiary that uses the exemption in IFRS 1:D16(a) can now also elect to measure cumulative translation differences for all foreign operations at the carrying amount that would be included in the parent's consolidated financial statements, based on the parent's date of transition to IFRS Standards, if no adjustments were made for consolidation procedures and for the effects of the business combination in which the parent acquired the subsidiary. A similar election is available to an associate or joint venture that uses the exemption in IFRS 1:D16(a).

The amendment is effective for annual periods beginning on or after 1 January 2022, with early application permitted.

IFRS 9 Financial Instruments

The amendment clarifies that in applying the '10 per cent' test to assess whether to derecognise a financial liability, an entity includes only fees paid or received between the entity (the borrower) and the lender, including fees paid or received by either the entity or the lender on the other's behalf.

The amendment is applied prospectively to modifications and exchanges that occur on or after the date the entity first applies the amendment.

The amendment is effective for annual periods beginning on or after 1 January 2022, with early application permitted.

IFRS 16 Leases

The amendment removes the illustration of the reimbursement of leasehold improvements. As the amendment to IFRS 16 only regards an illustrative example, no effective date is stated.

Amendments to IAS 1 and IFRS Practice Statement 2 — Disclosure of Accounting Policies

The amendments change the requirements in IAS 1 with regard to disclosure of accounting policies. The amendments replace all instances of the term 'significant accounting policies' with 'material accounting policy information'. Accounting policy information is material if, when considered together with other information included in an entity's financial statements, it can reasonably be expected to influence decisions that the primary users of general purpose financial statements make on the basis of those financial statements.

The supporting paragraphs in IAS 1 are also amended to clarify that accounting policy information that relates to immaterial transactions, other events or conditions is immaterial and need not be disclosed. Accounting policy information may be material because of the nature of the related transactions, other events or conditions, even if the amounts are immaterial. However, not all accounting policy information relating to material transactions, other events or conditions is itself material.

The Board has also developed guidance and examples to explain and demonstrate the application of the 'four-step materiality process' described in IFRS Practice Statement 2

The amendments to IAS 1 are effective for annual periods beginning on or after 1 January 2023, with earlier application permitted and are applied prospectively. The amendments to IFRS Practice Statement 2 do not contain an effective date or transition requirements.

Amendments to IAS 8 — Definition of Accounting Estimates

The amendments replace the definition of a change in accounting estimates with a definition of accounting estimates. Under the new definition, accounting estimates are "monetary amounts in financial statements that are subject to measurement uncertainty"

The definition of a change in accounting estimates was deleted. However, the Board retained the concept of changes in accounting estimates in the Standard with the following clarifications:

- A change in accounting estimate that results from new information or new developments is not the correction of an error
- The effects of a change in an input or a measurement technique used to develop an accounting estimate are changes in accounting estimates if they do not result from the correction of prior period errors

The Board added two examples (Examples 4-5) to the Guidance on implementing IAS 8, which accompanies the Standard. The Board has deleted one example (Example 3) as it could cause confusion in light of the amendments.

The amendments are effective for annual periods beginning on or after 1 January 2023 to changes in accounting policies and changes in accounting estimates that occur on or after the beginning of that period, with earlier application permitted.

Amendments to IAS 12 — Deferred Tax related to Assets and Liabilities arising from a Single Transaction

The amendments introduce a further exception from the initial recognition exemption. Under the amendments, an entity does not apply the initial recognition exemption for transactions that give rise to equal taxable and deductible temporary differences.

Depending on the applicable tax law, equal taxable and deductible temporary differences may arise on initial recognition of an asset and liability in a transaction that is not a business combination and affects neither accounting nor taxable profit. For example, this may arise upon recognition of a lease liability and the corresponding right-of-use asset applying IFRS 16 at the commencement date of a lease.

Following the amendments to IAS 12, an entity is required to recognise the related deferred tax asset and liability, with the recognition of any deferred tax asset being subject to the recoverability criteria in IAS 12.

The Board also adds an illustrative example to IAS 12 that explains how the amendments are applied. The amendments apply to transactions that occur on or after the beginning of the earliest comparative period presented. In addition, at the beginning of the earliest comparative period an entity recognises:

- A deferred tax asset (to the extent that it is probable that taxable profit will be available against which the deductible temporary difference can be utilised) and a deferred tax liability for all deductible and taxable temporary differences associated with:
- Right-of-use assets and lease liabilities
- Decommissioning, restoration and similar liabilities and the corresponding amounts recognised as part of the cost of the related asset
- The cumulative effect of initially applying the amendments as an adjustment to the opening balance of retained earnings (or other component of equity, as appropriate) at that date

The amendments are effective for annual reporting periods beginning on or after 1 January 2023, with earlier application permitted.

5 Cash and cash equivalents

	Gr	oup	Company	
	2021 ₩′000	2020 N′000	2021 ₩′000	2020 ₩′000
Cash-in-hand	245	222	20	20
Balances held with local banks	2,403,797	2,899,145	103,751	68,130
Balances held in domiciliary accounts	1,462,152	394,563	2,765	-
Reserve with Pension Custodian	3,672	1,473,938	-	-
Placements with banks	13,584,896	9,167,863	501,587	1,620,653
	17,454,762	13,935,731	608,123	1,688,803
Less: Allowance for credit losses	(278,578)	(192,593)	(6,797)	(34,517)
	17,176,184	13,743,138	601,326	1,654,286

Bank placements are made for varying periods of between one day and three months, depending on the immediate cash requirements of the Group. Reserve with Pension Custodian relates to mandatory cash reserve placed with First Pension Custodians Limited the custodian for group's pension subsidiary's managed assets.

Allowance for credit losses represents amount determined in accordance with the Expected Credit Loss (ECL) model under IFRS 9 Financial Instruments

The carrying amounts disclosed above reasonably approximate fair value at the reporting date.

Cash and cash equivalent is the same for cash flow purpose as presented.

5.1 Gross carrying amount and impairment allowance loss on cash and cash equivalents (excluding cash-on-hand)

An analysis of changes in the gross carrying amount and corresponding ECLs is as follows:

Constant	Stage 1		Stage 2		Stage 3		Total	
Group	Gross N ′000	ECL N'000	Gross N′000	ECL N'000	Gross N ′000	ECL N '000	Gross	ECL N'000
As at 1 January 2021	13,935,731	192,593	_	_	-	_	13,935,731	192,593
New assets purchased	47,129,432	(697,796)	-	-	-	-	47,129,432	(697,796)
Assets derecognised or matured	(41,881,265)	174,491	-	-	-	-	(41,881,265)	174,491
Changes to models and inputs used for ECL calculations	(1,759,329)	608,734	-	-	-	-	(1,759,329)	608,734
Foreign exchange adjustments	30,193	556	-		-		30,193	556
At 31 December 2021	17,454,762	278,578	-		-		17,454,762	278,578
As at 1 January 2020	9,521,219	(158,578)	-	-	-	-	9,521,219	(158,578)
New assets purchased	19,486,219	(413,265)	-	-	-	-	19,486,219	(413,265)
Assets derecognised or matured	(19,862,471)	426,168	-	-	-	-	(19,862,471)	426,168
Changes to models and inputs used for ECL calculations	5,361,968	337,495	-	-	-	-	5,361,968	337,495
Foreign exchange adjustments	(571,204)	773	-	-	-	-	(571,204)	773
At 31 December 2020	13,935,731	192,593	-		-		13,935,731	192,593
Company								
As at 1 January 2021	1,688,783	34,517	-	_	_	-	1,688,783	34,517
New assets purchased	26,453,195	296,472	_	_	_	_	26,453,195	296,472
Assets derecognised or matured	(25,846,659)	(289,675)	-	_	-	-	(25,846,659)	(289,675)
Changes to models and inputs used for ECL calculations	(1,687,196)	(34,518)	-	-	-	-	(1,687,196)	(34,518)
Foreign exchange adjustments	-	, , ,	-	_	-	_	-	-
At 31 December 2021	608,123	6,797	_	-	-	-	608,123	6,797
As at 1 January 2020	1,550,517	25,983	-	-	-	-	1,550,517	25,983
New assets purchased	18,378,718	377,661	-	-	-	-	18,378,718	377,661
Assets derecognised or matured	(18,309,255)	(376,233)	-	-	-	-	(18,309,255)	(376,233)
Changes to models and inputs used for ECL calculations	68,803	7,107	-	-	-	-	68,803	7,107
Foreign exchange adjustments					-		-	
At 31 December 2020	1,688,783	34,517		_		_	1,688,783	34,517

6.	Financial assets	Gr	oup	Company	
		2021	2020	2021	2020
	The Group's financial assets are summarised by categories as follows:	N ′000	N ′000	₩′000	N ′000
	Fair value through profit or loss	68,536,913	71,957,967	1,101,825	1,279,837
	Fair value through OCI (see note 6.1 below)	1,391,534	1,615,682	391,000	-
	Debt securities at amortised cost (see note 6.2 below)	44,031,311	39,253,334	3,981,822	1,287,999
	Total financial assets	113.959.758	112.826.98	5.474.647	2.567.836

Included in Financial Assets of the group and company are N1,032billion (2020: N669million) and N779.22million (2020: N669million) respectively, being part of unclaimed dividend that have been returned by the Registrars to be held against claims by the beneficiaries.

6.1	Fair value through OCI	Gro	оир	Compo	Company	
		2021 N ′000	2020 N ′000	2021 ₩′000	2020 N ′000	
	Quoted equity securities	-	733,774	-	-	
	Unquoted securities	1,391,534	881,908	391,000		
	Total Fair value through OCI	1,391,534	1,615,682	391,000	-	

The quoted equity securities are majorly equities which are traded on the Nigerian Exchange Ltd (NGX).

- i The unquoted securities are majorly equities which are not traded or quoted on any stock exchange. The Group has no intention to dispose the securities in the foreseeable future.
- ii The Group holds equity instruments designated at fair value through other comprehensive income include investments in equity shares of non listed companies and other OTC traded equities. The Company holds non controlling interest (between 2% and 9%) in these companies. These investments were irrevocably designated at fair value through OCI as the Company considers these investments to be strategic in nature.

The fair values of the non listed equities are determined using either income or market approach while fair value of OTC listed equities are determined by reference to the published price quotation in the active market. The resulting fair value adjustments of all equities designated at fair value through other comprehensive income (FVTOCI) are recorded in other comprehensive income.

The Group received dividends of N35.6million on equity shares designated as FVTOCI during the year (2020: N41.7million).

		Group		Group	
		2021 N ′000	2020 ₩′000	2021 ₩′000	2020 N ′000
6.1	ARM Properties Plc.	8,800	11,000	-	-
	Friesland Wamco Nig. Plc.	5,596	6,143	-	-
	ARM Hospitality Fund	119,482	108,342	-	-
	African Reinsurance Corporation	241,473	247,304	-	-
	Energy and Allied Insurance Pool of Nigeria	285,065	212,233	-	-
	Mainstreet Technologies Limited	173,171	160,804	-	-
	WSTC Financial Services Limited	51,828	24,579	-	-
	FBS Reinsurance Limited	391,000	-	391,000	-
	Investment in Healthcare International Limited	56,384	43,910	-	-
	Investment in Kakawa Guaranteed Fund	14,221	13,907	-	-
	Investment in Paramount Equity Fund	339	320	-	-
	Investment in Afrinvest Nigeria International Debt Fund	44,175	53,366	-	-
		1,391,534	881,908	391,000	-

		Gro	oup	Company	
6.2	Debt securities at amortised cost	2021 ₩′000	2020 N ′000	2021 ₩′000	2020 N ′000
	Federal Government Bonds	28,247,854	22,851,243	-	537,182
	State Government Bonds	1,474,152	1,514,003	-	· -
	Corporate Bonds	12,822,076	13,706,044	-	_
	Treasury Bills and Tenor Deposits Greater than 90 days and Others	264,587	424,932	-	_
	Loan to policy holders	90,427	94,950	-	_
	Shareholder's Loan to subsidiary	· =	· =	3,226,707	-
	Staff Loans and other advances	414,767	846,551	251,520	752,056
	Commercial papers	1,075,262	220,857	575,939	· -
		44,389,125	39,658,580	4,054,166	1,289,238
	Less: Allowance for credit losses	(357,814)	(405,246)	(72,344)	(1,239)
	Total	44,031,311	39,253,334	3,981,822	1,287,999

6.3 Gross carrying amount and impairment for debt instruments at amortised cost

Carrie	Stage	:1	Stage 2		Stage 3		Tota	I
Group In thousands of naira	Gross N ′000	ECL N '000	Gross N ′000	ECL N '000	Gross ₩′000	ECL N '000	Gross N′000	ECL ₩'000
As at 1 January 2021	40,619,213	406,573	-	-	-	-	40,619,213	406,573
New assets purchased	26,975,938	179,705	-	-	-	-	26,975,938	179,705
Assets derecognised or matured	(21,253,349)	(179,570)	-	-	-	-	(21,253,349)	(179,570)
Changes to models and inputs used for ECL calculations	(8,571,406)	(94,576)	-	-	-	-	(8,571,406)	(94,576)
Foreign exchange adjustments	6,618,729	45,683	-	-	-	-	6,618,729	45,683
At 31 December 2021	44,389,125	357,814	-	-	-	-	44,389,125	357,814
	40,558,298	276,051					40,558,298	276,051
As at 1 January 2020	14,735,057	100,291	-	-	-	-	14,735,057	100,291
New assets purchased	(15,706,003)	(106,899)	-	-	-	-	(15,706,003)	(106,899)
Assets derecognised or matured	(13,706,003)	139,555	-	-	-	-	(13,706,003)	139,555
Changes to models and inputs used for ECL calculations	1,031,861	(2,424)	-	-	-	-	1,031,861	(2,424)
Foreign exchange adjustments At 31 December 2020	40,619,213	406,573	-				40,619,213	406,573
Company								
As at 1 January 2021	1,289,238	1,239	_	_	-	_	1,289,238	1,239
New assets purchased	4,054,166	10,658	-	_	-	-	4,054,166	10,658
Assets derecognised or matured	(1,289,238)	(1,239)	-	-	-	-	(1,289,238)	(1,239)
Changes to models and inputs used for ECL calculations	, , , , ,	-	-	-	-	-	-	10,658
Foreign exchange adjustments At 31 December 2021			-	-	-	-	-	-
As at 1 January 2020	4,054,166	10,658	-	_	-	-	4,054,166	10,658
New assets purchased	2,750,708	10,682	-	-	-	-	2,750,708	10,682
Assets derecognised or matured	-	-	-	-	-	-	-	-
Changes to models and inputs used for ECL calculations	(1,461,470)	(8,822)	-	-	-	-	(1,461,470)	(8,822)
Foreign exchange adjustments	-	(621)	-	-	-	-	=	(621)
At 31 December 2020	1,289,238	1,239	-	-	-	-	1,289,238	1,239

		Gre	oup	Comp	Company	
6.4	Maturity profile of total financial assets:	2021 N ′000	2020 ₩′000	2021 ₩′000	2020 ₩′000	
	Within one year More than one year	1,072,462 112,887,296	12,172,487 100,654,496	3,981,822 1,492,825	544,619 2,023,217	
		113,959,758	112,826,983	5,474,647	2,567,836	

iCorporate bonds are held by the Group within a business model whose objective is both to collect their contractual cash flows which are solely payments of principal and interest on the principal amount outstanding. Hence the corporate bonds are classified as at FVTPL. The investments in listed corporate bond details are as below:

CORPORATE BONDS	Transaction date	Settlement date	Face value	Coupon rate %	Maturity date	Fair Value ₩′000
NMRC BOND SERIES 1	29-Jul-15	29-Jul-15	241,794	17.0%	16-Jan-22	257,953
STANBIC IBTC BOND \$1 2023 VIA UBA	5-Dec-18	5-Dec-18	295,000	14.9%	29-Jul-30	329,314
STANBIC IBTC BOND \$1 2023 (VIA CSCS)	5-Dec-18	5-Dec-18	205,000	16.0%	26-Apr-23	228,846
ACCESS BANK GREEN BOND 2024 (VIA UBA)	19-Jul-19	23-Jul-19	110,000	16.0%	26-Apr-23	119,356
LAPO MFB BOND 2025 VIA UBA	5-Mar-20	5-Mar-20	600,000	15.8%	5-Dec-23	639,077
DANGOTE CEMENT 5 YR BOND (VIA UBA)	17-Apr-20	17-Apr-20	141,000	15.8%	5-Dec-23	141,084
NOVAMBL INVESTMENT SPV PLC BOND 2027 (VIA UBA)	15-Jul-20	17-Jul-20	70,000	15.5%	18-Mar-24	63,000
CORONATION MB FUNDING SPV PLC	18-Nov-20	18-Nov-20	50,000	6.3%	30-Nov-25	39,446

		Gro	υp	Compan	у
7.	Trade receivables	2021 N ′000	2020 N ′000	2021 N ′000	2020 N ′000
	Insurance receivables (see note 7.1 below) Other trade receivables Impairment on trade receivables (see note 7.2 below)	129,017 790,006 (744,264) 174,759	145,136 1,019,593 (746,824) 417,90 5	- - -	- - -
7.1	Insurance receivables				
	Brokers Insurance companies	124,084 4,933 129,017	141,420 3,716 145,136	- - -	-
7.2	Impairment on trade receivables				
	At 1 January 2021 Arising from acquisition Charge for the period	746,824 - (2,560) 	536,144 210,680 746,824	- -	- - -

All trade receivables including insurance receivable are carried at values that are approximately their fair value at the statement of financial position date. The Group reviews individual receivable account to determine its collectivity. For insurance products, the Group issues policies only to clients who pay in advance or are backed by registered brokers' credit notes that are payable within thirty days. All uncollected amounts after due date are deemed impaired. There was no impairment charge for the year as no objective evidence for impairment exists for insurance receivables.

For trade receivables on revenue from contract with customers- property sales and maintenance, the Group applied the simplified approach in computing ECL. Therefore, the Group does not track changes in credit risk, but instead recognises a loss allowance based on lifetime ECLs at each reporting date. An impairment analysis is performed at each reporting date using a provision matrix to measure expected credit losses (ECL). The provision rates are based on days past due for groupings of various customer segments with similar loss patterns (i.e., by geographical region, customer type and rating, and coverage by letters of credit or other forms of credit insurance). The calculation reflects the probability-weighted outcome, the time value of money and reasonable and supportable information that is available at the reporting date about past events, current conditions and forecasts of future economic conditions. Generally, trade receivables are written-off if past due for more than one year and are not subject to enforcement activity. The maximum exposure to credit risk at the reporting date is the carrying value of each class of financial assets. The Group does not hold collateral as security.

			Group		
		Trac	de Receivables Date	Past Due	
31 December 2021	1-3months N ′000	4-6 months ₩'000	7-12 months ₩′000	Above 12 months ₩′000	Total ₦′000
Expected credit loss rate Estimated total gross carrying amount at default Expected credit loss	0% - -	0% - -	2% 53,425 7,683	100% 736,581 736,581	790,006 744,264
31 December 2020 Expected credit loss rate Estimated total gross carrying amount at default Expected credit loss	32% 402,107 129,338	92% - -	100% 87,092 87,092	100% 530,394 530,394	1,019,593 746,824

		Gro	υp	Company	
8.	Reinsurance Assets	2021 N ′000	2020 N'000	2021 N'000	2020 N ′000
	Prepaid reinsurance premium (see note 8.1 below)	4,914,142	4,272,491	-	-
	Reinsurance share of claims (see note 8.2 below)	2,821,166	2,488,622	-	-
		7,735,308	6,761,113		
	Due from reinsurance brokers (see note 8.3 below)	478,018	1,061,473	_	-
	Minimum deposit on premium paid	38,835	55,408		
		8,252,161	7,877,994	-	
	Reinsurance share of prepaid premium and outstanding claims				
	Non life insurance	7,350,889	6,663,705	-	-
	Life insurance	384,419	97,408	-	-
		7,735,308	6,761,113	-	-
		·	·		

		Gro	Company		
8.1	Prepaid reinsurance premium	2021 ₩′000	2020 N ′000	2021 ₩′000	2020 N ′000
	At 1 January Reinsurance ceded during the year Charged during the year At 31 December	4,272,491 25,988,565 (25,346,914) 4,914,142	5,563,468 22,959,334 (24,250,311) 4,272,491	- - - -	-
8.2	Reinsurer's share of claims				
	At 1 January (Decrease)/charged to profit or loss At 31 December	2,488,622 332,544 2,821,166	2,911,082 (422,460) 2,488,622	- - -	- - -

Amount due from reinsiurance brokers represent net claims and commission recoverable from reinsurance brokers. They are valued after an allowance for their recoverability, and the carrying amount is a reasonable approximation of fair value.

		Gro	Company		
9.	Inventories	2021 ₩′000	2020 N ′000	2021 ₩′000	2020 ₩′000
	Balance at January 1	4,270,744	5,715,697	-	-
	Additions Reclassification from Invesment Properties	1,638,802 669,015	8,778 -	-	-
	Disposal	(475,270)	(1,052,100)	-	-
	Impairment Write back/Reallocation	(18,783)	(397,703) (3,766)	-	-
	At 31 December	6,084,508	4,270,906	-	-

All Inventory above are carried at lower of cost or net realisable value at all the periods reported. The Group's inventory have not been pledged as security for borrowings.

10. Deferred acquisition costs

At 1 January Commission expense paid Charged to profit or loss

G	roup	Compan	у
2021 N ′000	2020 ₩′000	2021 ₩′000	2020 N ′000
662,830 5,545,920 (5,424,057)	667,740 4,438,540 (4,443,450)	- -	-
784,693	662,830	-	-

		Gro	υp	Company		
11.	Other receivables and prepayments	2021 ₩′000	2020 N ′000	2021 N ′000	2020 ₩′000	
	Administration fee receivable Management fee receivable Deposit for shares Deposit for assets Due from related parties Other receivables Mobilization payment to contractors* Other debit balances **	10,922 387,402 933,650 15,815 - 2,092,118 26,902 1,259,697	624,185 969,639 15,079 887 2,648,461 740,788 913,207	933,650 15,815 163,833 - - 33,032	969,639 15,079 712,684 - 16,178	
		4,726,506	5,912,246	1,146,330	1,713,580	
	WHT receivables Prepayment	905,829 505,037	900,825 309,162	736,648 38,116	762,246 13,239	
		1,410,866	1,209,987	774,764	775,485	
	Less: Allowance for Impairment loss on other receivables	6,137,372 (114,799) 6,022,573	7,122,233 (76,811) 7,045,422	1,921,094 (16,155) 1,904,939	2,489,065 (20,779) 2,468,286	

Deposit for shares represents strategic investment commitment in companies currently undergoing incorporation/registration and amounts placed with stockbrokers for the purchase of securities.

^{*}Mobilization payment to contractors represents payments made to contractors on projects, which have not been completed.

^{**}Other debit balances relates to payments in respect of projects in progress. Also included in Other debit balances are expected reimbursment from pension custodians in respect of disbursments made on annuity contracts.

11.1 Gross carrying amount and impairment loss on other receivables

	Stage	2 1	Stage 2	2	Stage	3	Tota	al
Group	Gross	ECL ₩′000	Gross N ′000	ECL N ′000	Gross N '000	ECL N ′000	Gross	ECL N ′000
As at 1 January 2021	5,911,359	(30,516)	-	-	111,007	107,327	6,022,366	76,811
New assets purchased	742,877	883	-	-	-	-	742,877	883
Assets derecognised or matured (excluding write-offs)	(1,252,125)	(190,282)	-	-	(7,783)	(7,783)	(1,259,908)	(198,065)
Changes to models and inputs used for ECL	621,437	(5,028)	-	-	10,600	10,600	632,037	5,572
At 31 December 2021	6,023,548	(224,943)	-		113,824	110,144	6,137,372	(114,799)
As at 1 January 2020	2,058,810	23,783	-	-	111,007	107,327	2,169,817	131,110
New assets purchased	3,852,548	44,504	-	-	-	-	3,852,548	44,504
Assets derecognised or matured (excluding write-offs)	-	-	-	-	-	-	-	-
Changes to models and inputs used for ECL	-	(98,803)	-	-	-	-	-	(98,803)
At 31 December 2020	5,911,359	(30,516)	-	-	111,007	107,327	6,022,366	76,811
Company								
As at 1 January 2021	1,000,896	10,089	-	-	10,690	10,690	1,011,586	20,779
Assets derecognised or matured (excluding write-offs)	-	-	-	-	-	-	-	-
Changes to models and inputs used for ECL calculations	920,198	(4,624)						(4,624)
At 31 December 2021	1,921,094	5,465	-	-	10,690	10,690	1,011,586	16,155
As at 1 January 2020	1,804,911	15,918	-	-	10,690	10,690	1,815,601	26,608
New assets purchased	-	-	-	-	-	-	-	-
Assets derecognised or matured (excluding write-offs)	(804,015)	(5,829)	-	-	-	-	(804,015)	(5,829)
Amounts written off	-	-	-	-	-	-		
Changes to models and inputs used for ECL calculations	-	-	-	-	-	-	-	-
Foreign exchange adjustments	-	-	-	-	-	-	-	-
At 31 December 2020	1,000,896	10,089	-	-	10,690	10,690	1,011,586	20,779

		Group	Company		
12.	Investment in subsidiaries	2021 N ′000	2020 N′000	2021 N'000	2020 N ′000
	Custodian and Allied Insurance Limited	-	-	3,584,607	3,584,607
	Custodian Life Assurance Limited	-	-	3,184,717	3,184,717
	Crusader Sterling Pensions Limited	-	-	1,139,460	1,139,460
	Custodian Trustees Limited	-	-	400,885	300,885
	Crusader Hotels and Apartments Limited	-	-	1,000	1,000
	Custodian Asset Management Limited	-	-	200,000	200,000
	UPDC Plc	-	-	6,862,343	6,843,618
		-	-	15,373,012	15,254,287

Movement in UPDC is the result of acquisition of additional minority shares through a mandatory takeover offer to minority shareholders in compliance with the regulations of the Securities and Exchange Commission. Valid shares tenedered were bought by the company at 90k/share. Custodian Investment Plc is the ultimate holding company with significant equity interests in the subsidiary companies as follows:

Subsidiary	Equity Interest	Segment	Place of Incorporation/Activity
Custodian and Allied Insurance Limited	100%	Property / Casualty Insurance	Nigeria
Custodian Life Assurance Limited	100%	Life Insurance	Nigeria
Crusader Sterling Pension Limited	76.55%	Pension Asset Management	Nigeria
Custodian Trustees Limited	100%	Trusteeship/company Secretarial Services	Nigeria
Crusader Hotels and Apartments Limited*	100%	Hospitality	Nigeria
Custodian Asset Management Limited*	100%	Asset Management	Nigeria
UAC Property Development Company Plc (UPDC)**	51%	Property development and management	Nigeria

^{*} These companies are yet to commence operation The Company along with its subsidiaries make up the Custodian Group.

			Gro	up	Com	pany
13.	Investment in associate	Principal activities	31-Dec-21 N '000	31-Dec-20 ₩'000	31-Dec-21 ₩'000	31-Dec-20 ₩′000
	Interstate Securities Limited	Stockbroking and Issuing House	683,684	554,702	525,364	525,364
	UPDC Real Estate Investment Trust Plc	Real Estate investments	4,117,991	4,176,026	-	-
		-	4,801,675	4,730,728	525,364	525,364
	Movement on account	-				
	In thousands of naira					
	At 1 January 2021		4,730,728	547,847	525,364	525,364
	Addition during the year		-	4,176,026	-	-
	Group's share of profit/(loss)		308,481	4,776	-	-
	Dividend received		(253,655)	-	-	-
	Group's share of OCI for the year		16,121	2,079	-	-
	At 31 December 2021		4,801,675	4,730,728	525,364	525,364

On 30 September 2016 the Group invested in the equity of Interstate Securities Limited, a stock broking firm and a dealing member of Nigerian Exchange Ltd in line with its strategy to further diversify its financial service offerings. The investment is made up of 336,249,499 ordinary shares representing 46.86% of the company's issued ordinary shares; and 82,500,000 5% Convertible Preference shares.

The Group's interest in ordinary share of Interstate Securities Limited is accounted for using the equity method in the consolidated financial statements. The reporting date and reporting period of Interstate Securities is the same as that of the Group.

Custodian Life Assurance Ltd, a member of the group acquired 755,000,000 units of the UPDC REIT units in furtherance of its strategy to invest in long term asset backed Unit Trusts and funds. The investment represents 28.3% of the total units in issue.

The following tables illustrate the summarised financial information of the Group's investment in associate.

	Gr	oup
Interstate Securities Ltd.	31-Dec-21 ₩′000	31-Dec-20 N'000
Current assets	1,152,861	968,490
Non-current assets	341,223	319,942
Current liabilities	81,658	151,231
Non-current liabilities	168,074	165,074
Equity	1,244,353	969,126
Revenue	385,235	114,802
Profit/(loss) for the year	240,826	10,192
Other comprehensive income for the year	34,400	4,438
Total comprehensive income/(loss) for the year	275,226	14,630
Group's shareof profit/(loss) for the year	112,851	4,776
Group's share of OCI for the year	16,121	2,080
Group's share of total comprehensive income/(loss) for the year	128,971	6,856
UPDC Real Estate Investment Trust		
Current assets	4,466,252	4,872,246
Non-current assets	26,667,319	26,561,716
Current liabilities	932,096	771,350
Equity	30,201,475	30,662,612
Proportion of Group's ownership	8,547,017	8,677,519
Revenue	1,348,629	2,188,082
Profit/(loss) for the year	792,037	1,692,468
Total comprehensive income/(loss) for the year	224,146	478,968

The associate had no contingent liabilities or capital commitments as at 31 December 2021 (2020: nil). And no guarantees or collaterals were provided to the associate.

				Gro	oup	Com	pany
14.	Investments in joint ventures	Projects	% holdings 31-Dec-2	31-Dec-21 N '000	31-Dec-20 ₩′000	31-Dec-21 N '000	31-Dec-20 ₩′000
	First Festival Mall limited	Festival Mall	45%	234,217	234,217	-	-
	First Restoration Dev. Co. Limited	Olive court	51%	317,449	318,253	-	-
	Transit Village Dev. Co. Ltd	Transit Village	40%	73,606	73,606	-	_
				625,272	626,076	-	-
	Impairment Allowance			(494,879)	(495,683)	-	-
				130,393	130,393	-	_
	First Restoration Dev. Co. Limited Transit Village Dev. Co. Ltd	Olive court	45% 51%	234,217 317,449 73,606 625,272 (494,879)	234,217 318,253 73,606 626,076 (495,683)	- - -	

Name	Projects	Country Of Incorporation	Nature Of Relationship	% Interest Held
First Festival Mall limited	Festival Mall	Nigeria	Joint venture	45%
First Restoration Dev. Co. Limited	Olive court	Nigeria	Joint venture	51%
Transit Village Dev. Co. Ltd	Transit Village	Nigeria	Joint venture	40%

The Group through UPDC Plc has a joint venture arrangement with First Restoration Development Company Ltd to develop and sell Olive Court Estate in Ibadan, Oyo State. The joint venture is supported by Oyo State Government. All joint ventures are primarily set up for projects.

		Gro	Group		pany
15. Inve	nvestment properties	31-Dec-21 ₩′000	31-Dec-20 ₩′000	31-Dec-21 ₩′000	31-Dec-20 N ′000
	At 1 January	11,063,550	9,276,977	4,636,980	4,636,980
	Additions	21,947	2,391,167	-	-
	Fair value gains/(losses) on investment properties	2,461,731	(169,642)	2,444,086	-
	Reclassifications (see note 9)	(669,015)	-	-	-
	Disposals during the period	(1,117,558)	(434,952)	-	-
	At 31 December	11,760,655	11,063,550	7,081,066	4,636,980

i. Investment properties are stated at fair value, which has been determined based on valuations performed by Barin Epega & Company and Diya Fatimilehin & Co. Barin Epega & Company are industry specialists in valuing these types of investment properties. They are registered with the Financial Reporting Council of Nigeria (FRC\2020\00000013769). Diya Fatimilehin & Co. (FRC/2013/NIESV/0000000754) who hold recognised relevant professional qualifications and have relevant experience in the locations and categories of the investment properties valued. The fair value was determined based on the capitalization of net rental income method, where the market rentals of all lettable units of the properties are assessed by reference to the rentals achieved in the lettable units as well as other lettings of similar properties in the neighbourhood. This is also supported by market evidence and represents the amount at which the assets could be exchanged between a knowledgeable, willing buyer and a knowledgeable, willing seller in an arm's length transaction at the date of valuation, in accordance with the standards issued by the International Valuation Standards Committee.

Valuations are performed on an annual basis and the fair value gains and losses are reported in income statement. There has been no change to the valuation technique during the year. The valuation reports were signed on behalf of the firm by its principal partner, Mr. Barin Epega (FRC\2012\NIESV\0000000597) and Mr. Adegboyega Fatimilehin, a partner in Diya Fatimilehin & Co (FRC/2013/NIESV/0000000754)

ii. There are no restrictions on the realisability of investment property or the remittance of income and proceeds of disposal. The Company has no contractual obligations to purchase, construct or develop investment property or for repairs or enhancement.

The rental income arising during the year amounted to N197m (2020: N199m) which is included in other operating income. Direct operating expenses arising in respect of such properties during the year are included within management expenses.

	Gro	υр	Com	pany
Investment properties contd.	31-Dec-21 N ′000	31-Dec-20 N ′000	31-Dec-21 N ′000	31-Dec-20 N '000
Rental income derived from investment properties	197,315	188,243	13,326	13,296
Direct operating expenses in generating rental income	(5,722)	(5,459)	(953)	(951)
Profit from investment properties carried at fair value	191,593	182,784	12,373	12,345

15.1 Investment properties carried at fair value

Details of the Group's investment properties and information about the fair value hierarchy as at the end of the reporting period are as follows

Group	Level 1	Level 2	Level 3 N '000	Total N ′000
31 December 2021				
Investment properties	-	-	11,760,655	11,760,655
31 December 2020				
Investment properties	_	-	11,063,550	11,063,550
Company				
In thousands of naira				
31 December 2021				
Investment properties	-	-	7,081,066	7,081,066
31 December 2020				
Investment properties		-	4,636,980	4,636,980

Location of properties	Valuation technique	Significant unobservable inputs
Investment properties carried at fair value contd		
29, Commercial Avenue, Sabo, Yaba, Lagos	Investment Approach	 Unit rent — N30,000 - N40,000/m 2 per annum Estimated Gross rent N14,502,105 per annum Rent growth 5% per annum Long term vacancy rate less 1% Discount rate — 10% Capital Value N216,661,000
5 Bankole Cardoso Avenue, formerly Barrow Road, Old Ikoyi, Lagos	Depreciated replacement cost approach	 Capacity value — N1,401.532,000 Unit land price N350,000 - N450,000/m2 Deporeciation - 26%
39 Alfred Rewane road, formerly Kingsway Road, Ikoyi, Lagos	Comparison Approach	Unit land price — N600,000 - N750,000/m2Capital value N4,909,534,000
324 Ikorodu Road, Lagos	Depreciated replacement cost approach	 Unit cost of construction N40,000 - N75,000/m2 Unit land price N120,000 - N150,000/m2 Depreciation - 25% Capital value N590,000,000
Flat 17A BlockA Admiralty Towers. No8 Gerrad Road, Old Ikoyi, Lagos	Investment Approach	 Unit rent - N10,000,000 pa annum Estimated gross rent N10,000,000 per annum Rent growth less than 5% per annum Long-term vacancy rate 0.5% Discount rate 10% Capital value N8,500,000

Location of properties	Valuation technique	Significant unobservable inputs
Plot 5, Block E, Central Business District (CBD) Alausa, Ikeja, Lagos	Comparison Approach	Unit land price — N60,000 - N85,000/m2Capital value N220,000,000
Ogombo Along Ajah/Epe Dual Carriage Expressway, Lekki, Lagos	Comparison Approach	Unit land price — N5,000 - N8,000/m2Capital value N28,000,000
10, Aje Road Sabo Yaba, Lagos	Comparison Approach	Unit land price — N100,000 - N150,000/m2Capital value N71,925,000
23/25 Martins Street, Lagos	Investment Approach	 - Unit rent - N10,000 – N18,000/m2 pa annum per flat - Estimated gross rent N28,568,200 - N51,422,760 per annum - Rent growth p.a 5% - Long-term vacancy rate 10% - Discount rate 10% - Capital value N682,894,000
3, Aja Nwachukwu Close, Off Bourdillon Road, Ikoyi, Lagos	Investment Approach	 Unit rent - N18,000,000 – N21,000,000 pa annum per flat Estimated gross rent N158,400,000 per annum Rent growth p.a 5% Long-term vacancy rate 10% Discount rate 10% Capital value N2,850,000,000

Location of properties	Valuation technique	Significant unobservable inputs
156 Awolowo Road, Ikoyi, Lagos	Investment Approach	 Unit rent - N45,000 – N65,000/m2 Estimated gross rent N22,500,000 per annum Rent growth p.a 5% Long-term vacancy rate 2% Discount rate 10% Capital value N405,000,000
Plot 3243, Block 71, Tayo Adewale Street, Amuwo Odofin, Lagos	Comparison Approach	Unit land price — N35,000 - N45,000/m2Capital value N41,770,000
Plot 676 Cadastral Zone B07 Katampe, Abuja	Comparison Approach	Unit land price — N18,000 - N22,000/m2Capital value N50,000,000
5 Custodian Street (formerly Chapel Street), Sabo Yaba, Lagos	Depreciated replacement cost approach	 - Unit cost of construction N110,000 - N150,000/m2 - Unit land price N100,000 - N150,000/m2 - Depreciation - 2.5% - Capital value N93,175,725
12 Keffi Street, Ikoyi, Lagos	Income approach (DCF Method)	 Estimated rental per annum N3,200,000 – N5,200,000 Rent growth p.a 0.02% Long-term vacancy rate 0% Discount rate 15%
88, Adetokunbo Ademola Street, Victoria Island, Lagos	Depreciated replacement cost approach was adopted in ariving at the market value	-Construction cost/M2 : N180,000 for Main Building of 300.3m2, N150,000 for Domestic Staff Quarters of 47.4m2 and N100,000 for Gate house of 8.48m2 Depreciation rate of 70%

		Gro	ир	Com	oany
16.	Assets of disposal group classified as held for sale.	31-Dec-21 ₩′000	31-Dec-20 ₩′000	31-Dec-21 ₩'000	31-Dec-20 ₩′000
	Fair value assets at Festival Hotel, Conference Centre & Spa	8,086,683	8,140,686	-	-
		8,086,683	8,140,686	-	-

The Board of UPDC decided to sell its investment in Festival Hotel, Conference Centre & Spa in 2017. Efforts are on going to improve the performance of the Hotel. Consequently, UHL has been classified as a disposal group held for sale and as a discountinued operation in accordance with IFRS 5.

Exception to one year requirement

IFRS 5 requires that except for certain exceptions, the sale of a non-current asset or disposal group is expected to qualify for recognition as a completed sale within one year from the date of classification. However, during the year, there were certain factors considered to be beyond the control of management which have invariably extended the sale period beyond one year. These factors include but are not limited to slow down in business activities due to COVID-19 pandemic. Management however, remains committed to concluding the sale within a reasonable time frame.

Analysis of the results of the discontinued operations is as follows:

	Festival Hotel		
	2021 ₩′000	2020 N ′000	
Revenue	235,844	329,735	
Cost of Sales	(67,173)	(191,017)	
Gross profit	168,671	138,718	
Selling and distribution expenses	-	-	
Administrative expenses	(404,104)	(368,171)	
Net finance cost	-	3	
Other operating income	119,147	1,249	
Operating loss	(116,286)	(228,201)	
Loss before taxation from discontinued operations	(116,286)	(228,201)	
Taxation	-	-	
Loss from discontinued operations	(116,286)	(228,201)	

Analysis of the results of the disposal group held for sale and distribution to owners is as follows:

	Festival Hotel		
	2021 N ′000	2020 N ′000	
Noncurrent assets	11,948,615	11,948,615	
Current assets	167,304	221,308	
Assets of disposal group classified as held for sale	12,115,920	12,169,923	
Less: impairment of assets of disposal group held for sale	(4,029,237)	(4,029,237)	
Fair value of disposal group held for sale	8,086,683	8,140,686	
Trade and other payables	1,187,895	946,620	
Liabilities of disposal group classified as held for sale	1,187,895	946,620	

The Board of UPDC Plc on 2 September, 2019 decided to unbundle UPDC's interest in UPDC REIT to UPDC shareholders via allocation of REIT units directly to shareholders of UPDC in proportion to their post-Rights Issue holding in UPDC. Thus 1,515,501,818 units out of 1,648,915,293 units held by UPDC in UPDC REIT were unbundled leaving a balance of 133,413,475 units, representing 5% of the total issued REIT units. This is in compliance with Section 532(z) of the SEC Rules and Regulations (as amended) that requires promoters of real estate investment schemes to subscribe to a minimum of 5% of the registered units of the scheme at inception and hold such units throughout the life of the real estate investment scheme.

The REIT was listed at N10 per unit in July 2013 and traded at N4.45 per unit as at 31 December, 2021 (2020: N5.50).

17. Intangible assets

i Group

	Software	Total
Cost:	N ′000	N ′000
At 1 January 2020	962,892	962,892
Additions	308,059	308,059
At 31 December 2020	1,270,951	1,270,951
At 1 January 2021	1,270,951	1,270,951
Additions	70,722	70,722
At 31 December 2021	1,341,673	1,341,673
Amortization and impairment losses		
At 1 January 2020	740,111	740,111
Amortization for the year	371,732	371,732
At 31 December 2020	1,111,843	1,111,843
At 1 January 2021	1,111,843	1,111,843
Amortization for the period	57,344	57,344
At 31 December 2021	1,169,187	1,169,187
Carrying Amount		
At 1 January 2021	159,108	159,108
At 31 December 2021	172,486	172,486

17. Intangible assets

ii Company

	Software work	
	in progress	Total
Cost:	N ′000	₩′000
A.1.1. 0001		
At 1 January 2021	-	-
Additions	25,132	25,132
At 31 December 2021	25,132	25,132
Amortization and impairment losses		
At 1 January 2021	-	-
Amortization for the period	-	-
At 31 December 2021	-	-
Carrying Amount		
At 1 January 2021		-
At 31 December 2021	25,132	25,132

During the year, Custodian Investment Plc embarked on the implementation of an accounting software to replace the existing one. Go-live date is scheduled for January 2022.

The Group has not entered into any contractual commitments, pledges or restriction on its intangible assets.

18. Property, plant and equipment

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ı. Group	Freehold Property N '000	Office Equipment N '000	Computer Equipment N'000	Furniture And Fittings N '000	Motor Vehicles ₩'000	Total N ′000
Cost/Valuation						
At 1 January 2020	3,793,425	392,486	477,035	346,850	1,146,407	6,156,202
Additions	-	62,921	128,171	92,505	310,224	593,821
Relassification/Revaluation	148,420	7,993	-	-	11,091	167,504
Disposals		(1,856)	(3,581)	(11,157)	(96,761)	(113,355)
At 31 December 2020	3,941,845	461,544	601,625	428,198	1,370,961	6,804,172
At 1 January 2021	3,941,845	461,544	601,625	428,198	1,370,961	6,804,172
Additions	3,455	28,625	66,844	55,045	543,838	697,807
Relassification/Revaluation	(217,615)	15,772	710	195,512	-	(5,621)
Disposals	-	(11,416)	(1,506)	(368)	(334,660)	(347,950)
At 31 December 2021	3,727,685	494,525	667,673	678,387	1,580,139	7,148,409
Accumulated depreciation						
At 1 January 2020	234,248	334,028	381,743	288,401	639,282	1,877,702
Charge for the period	8,358	60,140	106,714	81,900	321,206	578,318
Disposals	-	(2,272)	(3,500)	(11,039)	(81,031)	(97,842)
At 31 December 2020	242,606	391,896	484,957	359,262	879,457	2,358,178
At 1 January 2021	242,606	391,896	484,957	359,262	879,457	2,358,178
Charge for the period	8,391	36,390	61,531	33,103	291,738	431,153
Relassification/Revaluation	-	(5,621)	-	-	-	(5,621)
Disposals	-	(11,416)	(800)	-	(319,090)	(331,306)
At 31 December 2021	250,997	411,249	545,687	392,365	852,105	2,452,403
Carrying Amount						
At 1 January 2021	3,699,239	69,648	116,668	68,936	491,504	4,445,995
At 31 December 2021	3,476,688	83,276	121,986	286,023	728,035	4,696,005

18. Property, plant and equipment

ii. Company

,	Office Equipment N '000	Computer Equipment N '000	Furniture And Fittings N '000	Motor Vehicles N '000	Total N ′000
Cost/Valuation					
At 1 January 2020	9,452	8,009	41,246	103,500	162,207
Additions	305	3,329	280	24,000	27,914
At 31 December 2020	9,757	11,338	41,526	127,500	190,121
At 1 January 2021	9,757	11,338	41,526	127,500	190,121
Additions	6,358	4,775	172	71,125	82,431
At 31 December 2021	16,115	16,113	41,698	198,625	272,552
Accumulated depreciation					
At 1 January 2020	6,271	4,146	22,042	67,166	99,625
Additions	2,299	2,185	6,360	22,875	33,719
At 31 December 2020	8,570	6,331	28,402	90,041	133,344
At 1 January 2021	8,570	6,331	28,402	90,041	133,344
Charge for the period	2,010	3,217	6,412	33,021	44,660
At 31 December 2021	10,580	9,548	34,814	123,062	178,004
Carrying Amount					
At 1 January 2021	1,187	5,007	13,124	37,459	56,776
At 31 December 2021	5,535	6,565	6,884	75,563	94,548

19. Statutory deposits

	Gro	Group		pany
	31-Dec-21 N '000	31-Dec-20 N ′000	31-Dec-21 N ′000	31-Dec-20 ₩′000
pry deposit	2,299,144	560,000	-	-
	2,299,144	560,000	-	-

In line with Section 10 (3) of the Insurance Act of Nigeria, a deposit of minimum of 10% of the regulatory share capital required for non-life insurance business (N3bn) and life insurance business (N2bn) is kept with the Central Bank of Nigeria. The cash amount held is considered to be a restricted cash balance. Also included in statutory deposit is contingency fund relating to CrusaderSterling Pension Ltd. The fund is set aside to meet any claim for which the company may be liable and the corresponding cash is deposited with a Pension Fund Custodian licensed by the Pension Commission of Nigeria.

20. Right-of-use-assets

g c. ccc docord	Gro	Group		pany
	31-Dec-21 N ′000	31-Dec-20 ₩′000	31-Dec-21 ₩′000	31-Dec-20 N'000
Balance at 1 January	80,275	3,278	-	-
Addition for the period	39,948	97,147		
Depreciation expense on ROU asset for the period	(50,361)	(20,150)		
	69,862	80,275	-	_

21. Lease Liability

	Group		Com	pany
	31-Dec-21 ₩′000	31-Dec-20 N '000	31-Dec-21 N '000	31-Dec-20 N ′000
At 1 January	-	744	-	-
Interest expense	-	-	-	-
Less payment made during the year	-	(744)	-	-
	-	-	-	_
Movement				
In thousands of naira				
At 1 January 2020	-	744	-	-
Impact of IFRS 16 as at 1 January 2019	-	-	-	-
Opening balance at 1 January	-	744	-	-
interest expense on lease liabilities	-	-	-	-
Lease payments made during the year	-	(744)	-	-
At 31 December 2020	-	-	-	_

22. Insurance Contract Liabilities

	Gr	oup	Com	oany
	31-Dec-21 ₩′000	31-Dec-20 N '000	31-Dec-21 N ′000	31-Dec-20 N '000
Outstanding claims-non life	3,792,093	3,127,929	-	-
Outstanding claims-life	1,932,738	229,025	-	-
IBNR	4,030,120	3,311,212	-	-
Group life liabilities	-	1,580,209	-	-
Individual life fund	66,867,181	73,553,245	-	-
Annuity fund liabilities	8,414,709	7,740,523	-	-
	85,036,841	89,542,143	-	
Non life (see note 22.1 below)	13,160,984	11,814,478	-	-
Life (see note 22.2 below)	71,875,857	77,727,665	-	-
	85,036,841	89,542,143	-	

Reconciliation Of Insurance Contract Liabilities

00.1		Gr	Company		
22.1	Non-life insurance	31-Dec-21 N '000	31-Dec-20 N '000	31-Dec-21 ₩′000	31-Dec-20 N'000
	At 1 January	11,814,478	11,957,745	-	-
	Change in unearned premium	682,342	(495,402)	-	-
	Current year claims provision	6,309,940	6,002,845	-	-
	Claims paid during the period	(5,645,776)	(5,650,710)	-	-
	At 31 December	13,160,984	11,814,478		
	In thousands of naira				
	At 1 January	6,663,705	7,657,883	-	-
	Change in unearned premium	(682,342)	(1,130,066)	-	-
	Current year claims provision	6,107,575	1,921,145	-	-
	Claims paid during the period	(4,738,049)	(1,785,257)		
	At 31 December	7,350,889	6,663,705	-	_
	Net non-life insurance	5,810,095	5,150,773	-	

		Gr	oup	Com	pany
22.2	Life Insurance	31-Dec-21 ₩′000	31-Dec-20 ₩'000	31-Dec-21 3 N'000	31-Dec-20 N ′000
	At 1 January	77,727,665	47,114,330	-	-
	Premium received	32,464,843	26,058,468	-	-
	Liabilities paid for death benefit claims	(6,516,726)	(3,887,085)	-	-
	Benefits and claims experience variations	(31,799,925)	8,441,952	-	-
	At 31 December	71,875,857	77,727,665		
	Reinsurance In thousands of naira			-	-
	At 1 January	(642,519)	(816,667)		
	Additions	(2,083,304)	(1,381,345)	-	-
	Benefits and claims experience variations	1,611,143	291,794	-	-
	Changes during the year	688,869	1,263,699	-	-
	At 31 December	(425,811)	(642,519)	-	-
	Net life insurance	71,450,046	77,085,146	-	

23.	Investment contract liabilities	Gro	Group		Company	
		31-Dec-21 N '000	31-Dec-20 ₩′000	31-Dec-21 N '000	31-Dec-20 N ′000	
	Individual	5,670,285	3,849,526	-	-	
	Welfare	2,945,910	2,223,096	-	-	
		8,616,195	6,072,622	-	_	
	Movement in investment contract liabilities In thousands of naira					
	At 1 January	6,072,622	3,985,348	-	-	
	Deposit	2,837,119	2,342,375	-	-	
	Withdrawal	(503,435)	(443,865)	-	-	
	Guaranteed interest	209,889	188,764	-	-	
	At 31 December	8,616,195	6,072,622	-	_	

24.	Borrowings	G	roup	Com	pany
		31-Dec-21 ₩′000	31-Dec-20 ₩′000	31-Dec-21 ₩′000	31-Dec-20 N '000
	Shareholders' loan to UPDC	2,516,621	1,143,421	-	-
	5-year bond	-	4,279,079	-	-
		2,516,621	5,422,500	-	-
	Current				
	Shareholders' loan to UPDC	2,516,621	1,143,421	-	-
		2,516,621	1,143,421	-	-
	Non current				
	5-year bond	-	4,279,079	-	-
			4,279,079	-	
	Total borrowings	2,516,621	5,422,500	-	
	Movement in total borrowings during the year				
	As at 1 January	5,422,500	20,807,170	-	-
	Proceeds from borrowing	2,516,526	-	-	-
	Interest accrued	533,534	1,512,947	-	-
	Repayment of borrowings	(5,422,500)	-	-	-
	Interest paid	(533,439)	(1,146,076)	-	-
	Rights issue conversion	-	(15,751,541)	-	-
	As at 31 December	2,516,621	5,422,500	-	_

Shareholders loan was obtained from Custodian Investment Plc and UACN Plc in April 2021 to pay down the 5-year bond and UACN Bridge Finance. The loan is a short term loan at 9% per annum.

25.	Trade Payables	Group		Com	pany
		31-Dec-21 ₩′000	31-Dec-20 ₩′000	31-Dec-21 ₩′000	31-Dec-20 N '000
	Due to reinsurance and Co-insurance Companies	529,316	506,817	-	-
	Due to Brokers and Agents	2,174,128	1,138,163	-	-
	Premium received in advance	5,399,610	1,614,198	-	-
	Other trade payables*	515,898	1,368,393	-	-
		8,618,952	4,627,571	-	_

Trade payables comprise amounts outstanding for reinsurance companies, brokers, deferred premium, trade purchases and ongoing costs. All amounts are payable within a year. The carrying amount approximates fair value.

*Other trade payables comprise amounts outstanding for trade purchases and ongoing costs. The Directors consider the carrying amount of trade and other payables to approximate its fair value due to their short term maturity period and no significant discounts is expected on payments of the obligations.

26.	Liabilities of disposal group classified as held	
	for sales	

Trade and other payables

Group		Com	pany
31-Dec-21 N '000	31-Dec-20 N ′000	31-Dec-21 ₩′000	31-Dec-20 N '000
1,187,895	946,620	-	-
1,187,895	946,620	-	_

The liabilities relate to the assets held for disposal by UPDC Plc. See Note 16.

Other Payables	Gro	oup	Com	pany
	31-Dec-21 ₩′000	31-Dec-20 ₩′000	31-Dec-21 ₩′000	31-Dec-20 N '000
Staff pension	1,398	1,415	1,398	1,413
Statutory payables	927,735	812,631	6,545	2,633
Information Technology Development levy	518,713	32,957	30,092	-
Unclaimed Dividend	1,031,629	686,417	779,218	686,417
Unearned income (see note 27(I) below)	597,013	568,917	3,324	3,324
	3,076,488	2,102,337	820,577	693,787
Non Trade payable (see note 27(ii) below)	772,718	1,754,058	-	-
Accruals (see note 27(iii) below)	1,532,538	1,839,205	150,669	25,073
Due to related party	-	-	201,000	201,000
Dividend payable	-	253,680	-	-
Contract liabilities	2,168,341	1,818,650		
Trade & Commission payable (see note 27(iv) below)	277,554	-	-	6
Tenants' Security Deposit	21,678	25,153	21,678	25,153
Sundry creditors (see note 27(v) below)	2,310,055	891,924	64,391	90,053
	7,082,884	6,582,670	437,738	341,285
	10,159,372	8,685,008	1,258,315	1,035,072

i. Unearned income represent deferred income. This is made up of rental income received in advance on investment properties leased by the Company to third parties, and commissions received in advance. These are released to income in-line with the terms of the individual contract that it relates to.

27.

ii. Non trade payables consist of payables to regulators and various suppliers.

iii. Accruals relate to amounts provided for audit / consulting fees and subscription/dues to various regulatory and professional bodies.

iv. Trade and commission payables comprise amounts outstanding for trade purchases and ongoing costs. The Directors consider the carrying amount of trade and other payables to approximate its fair value due to their short term maturity period and no significant discounts is expected on payments of the obligations.

v. Sundry creditors relate to amount due to suppliers and service providers for services rendered

28.	Taxation	Group		Com	pany
	Per Profit Or Loss Account:	31-Dec-21 N '000	31-Dec-20 N'000	31-Dec-21 ₩′000	31-Dec-20 N'000
	Income tax based on profit for the profit	1,107,531	868,387	147,951	72,327
	Education tax for the period	98,672	36,116	14,044	7,004
	NITDA	-	24,205	-	-
	Dividend tax	411,983	-	411,983	-
	Over/Underprovision in prior year	10,000	(343,593)	-	(132,724)
	Capital gains tax	72,498	109,127	-	
		1,700,684	694,242	573,978	(53,393)
	Deferred taxation	450,618	202,693	256,690	60,397
	Tax charge to profit and loss	2,151,302	896,935	830,668	7,004
	Current income tax				
	Per Balance Sheet:				
	In thousands of naira				
	At 1 January	1,694,459	2,114,754	563,773	629,711
	Arising from acquisition	-	120,174	-	-
	Current Income tax expense	1,288,701	1,013,630	161,995	79,331
	Withholding tax (expense)/credit offset	(30,592)	(51,152)	(30,592)	-
	Write back of prior period over provision	(24,061)	(343,593)	(34,061)	(132,724)
	Payments during the period	(987,003)	(1,159,354)	(3,792)	(12,545)
	At the end of the period	1,941,504	1,694,459	657,323	563,773

29.	Deferred Tax Liabilities	Gr	oup	Com	npany	
		31-Dec-21 ₩′000	31-Dec-20 ₩'000	31-Dec-21 ₩′000	31-Dec-20 ₩′000	
	Unutilized tax credit	(1,151,609)	(1,151,609)	-	-	
	Fair value gains on investment properties	2,095,247	1,846,556	603,503	356,577	
	Accelerated depreciation for tax purposes	482,932	476,869	15,649	8,800	
	Unrealised foreign exchange gains	825,056	641,508	-	-	
	Revaluation Surplus	98,132	57,333	-	-	
	Impairment of Financial Assets	(215,381)	(212,051)	4,936	2,021	
		2,134,377	1,658,606	624,088	367,398	

30.	Issued Share Capital and Reserves	Gro	oup	Com	pany
	Authorised	31-Dec-21 N'000	31-Dec-20 ₩′000	31-Dec-21 ₩′000	31-Dec-20 N ′000
	10,000,000,000 Ordinary shares of 50k each	5,000,000	5,000,000	5,000,000	5,000,000
	Issued:				
	5,881,866,000 Ordinary shares of 50k each	2,940,933	2,940,933	2,940,933	2,940,933
	Movement during the year is as shown below: In thousands of naira				
	At 1 January	2,940,933	2,940,933	2,940,933	2,940,933
	At 31 December	2,940,933	2,940,933	2,940,933	2,940,933
31.	Share premium In thousands of naira				
	At 1 January	6,412,357	6,412,357	6,412,357	6,412,357
	At 31 December	6,412,357	6,412,357	6,412,357	6,412,357

32. Reserves

The nature and purpose of the reserves in equity are as follows:

Retained earnings

Retained earnings comprise the undistributed profits from previous years, which have not been reclassified to the other reserves noted below.

Contingency reserve

The statutory contingency reserve has been computed in accordance with Section 21 (1) of the Insurance Act, Cap I 17 LFN 2004.

Asset revaluation reserve

This reserve contains surplus on revaluation of property, plant and equipment. A revaluation surplus is recorded in Other Comprehensive Income and credited to the asset revaluation surplus in equity. However, to the extent that it reverses a revaluation deficit of the same asset previously recognised in profit or loss, the increase is recognised in profit and loss. A revaluation deficit is recognised in profit or loss, except to the extent that it offsets an existing surplus on the same asset recognised in the asset revaluation reserve.

Fair value reserve

The fair value reserve comprises the net cumulative change in the fair value of financial assets measured at fair value through other comprehensive income.

Non Controlling Interest

Custodian Investment Plc has a controlling interest of 76.55% (2020: 76.55%) in CrusaderSterling Pensions Limited (CSP), which gives rise to a non-controlling interest of 23.45% in the entity. Also, the group has 51% controlling interest in UPDC Plc giving rise to a non-controlling interest of 49%. The balance represents the amount attributable to the non-controlling shareholders of CSP and UPDC.

No	33.	Other Investment And Operating Income	Gr	oup	Company	
Gross Premium Income (see note 33(I) below) Dividend income 635,842 345,367 4,274,082 6,277,58 Fees and Commission income 5,537,174 4,988,348 - Sales 825,404 1,182,048 - Other Operating Income (see note 33(ii) below) 914,316 216,942 1,462,779 823,59 74,140,915 64,875,597 5,736,861 7,101,18 i.Gross premium income Non life insurance gross premium income 33,755,180 32,083,331 - Life insurance gross premium income 32,472,999 26,059,561 - 66,228,179 58,142,892 - ii. Other operating income Rental income Rental income Foreign exchange gain/(loss) 315,334 Sundry income 440,232 41,400 1,449,453 810,300						31-Dec-20 ₩′000
Dividend income 635,842 345,367 4,274,082 6,277,58		Gross Premium Written	66,902,365	57,646,397	-	-
Dividend income 635,842 345,367 4,274,082 6,277,58		Gross Premium Income (see note 33(1) below)	66,228,179	58,142,892	-	-
Fees and Commission income 5,537,174 4,988,348 -					4,274,082	6,277,589
Other Operating Income (see note 33(ii) below) 914,316 216,942 1,462,779 823,59 74,140,915 64,875,597 5,736,861 7,101,18 i.Gross premium income Non life insurance gross premium income 33,755,180 32,083,331 - Life insurance gross premium income 32,472,999 26,059,561 - 66,228,179 58,142,892 - ii. Other operating income Rental income 158,750 175,542 13,326 13,29 Foreign exchange gain/(loss) 315,334 - - - Sundry income 440,232 41,400 1,449,453 810,30		Fees and Commission income	5,537,174	4,988,348	-	-
74,140,915 64,875,597 5,736,861 7,101,18 i. Gross premium income Non life insurance gross premium income Life insurance gross premium income 32,472,999 26,059,561 - 66,228,179 58,142,892 - ii. Other operating income Rental income 158,750 175,542 13,326 13,29 Foreign exchange gain/(loss) 315,334 - - - Sundry income 440,232 41,400 1,449,453 810,30		Sales	825,404	1,182,048	-	-
i.Gross premium income 33,755,180 32,083,331 - Life insurance gross premium income 32,472,999 26,059,561 - 66,228,179 58,142,892 - ii. Other operating income 158,750 175,542 13,326 13,29 Foreign exchange gain/(loss) 315,334 - - - Sundry income 440,232 41,400 1,449,453 810,30		Other Operating Income (see note 33(ii) below)	914,316	216,942	1,462,779	823,598
Non life insurance gross premium income 33,755,180 32,083,331 - Life insurance gross premium income 32,472,999 26,059,561 - 66,228,179 58,142,892 - ii. Other operating income Rental income 158,750 175,542 13,326 13,29 Foreign exchange gain/(loss) 315,334 Sundry income 440,232 41,400 1,449,453 810,30			74,140,915	64,875,597	5,736,861	7,101,187
Life insurance gross premium income 32,472,999 26,059,561 - 66,228,179 58,142,892 - ii. Other operating income Rental income 158,750 175,542 13,326 13,29 Foreign exchange gain/(loss) 315,334 Sundry income 440,232 41,400 1,449,453 810,300		i.Gross premium income				
66,228,179 58,142,892 - ii. Other operating income Rental income Foreign exchange gain/(loss) 158,750 175,542 13,326 13,29 Foreign exchange gain/(loss) 315,334 - - Sundry income 440,232 41,400 1,449,453 810,30		Non life insurance gross premium income	33,755,180	32,083,331	_	-
ii. Other operating income Rental income 158,750 175,542 13,326 13,29 Foreign exchange gain/(loss) 315,334 - - - Sundry income 440,232 41,400 1,449,453 810,300		Life insurance gross premium income	32,472,999	26,059,561	_	-
Rental income 158,750 175,542 13,326 13,29 Foreign exchange gain/(loss) 315,334 - - Sundry income 440,232 41,400 1,449,453 810,300			66,228,179	58,142,892	-	
Foreign exchange gain/(loss) 315,334 440,232 41,400 1,449,453 810,30		ii. Other operating income				
Foreign exchange gain/(loss) 315,334		Rental income	158,750	175,542	13,326	13,296
Sundry income 440,232 41,400 1,449,453 810,30		Foreign exchange gain/(loss)		-	-	-
·				41,400	1,449,453	810,302
			914,316	216,942	1,462,779	823,598

The group operates a structured transfer pricing program where certain common expenses such as utilities, personnel salaries, travel etc can be incurred on behalf of its subsidiaries and charged back periodically to the subsidiaries in the manner specified in the approved Transfer Pricing Instrument. These refunds/reimbursements, including the approved mark-up of 10% are included in the sundry income for the company and eliminated on consolidation.

34.	Interest Income	Gr	oup	Company	
		31-Dec-21 ₩'000	31-Dec-20 N ′000	31-Dec-21 N ′000	31-Dec-20 ₩′000
	Interest income on investments measured at ammortised cost	10,911,999	9,552,337	65,757	210,420
	Interest income on call and deposit accounts	687,420	634,268	214,430	86,694
		11,599,419	10,186,605	280,187	297,114
35.	Operating Expenses				
	Cost of sales	685,126	1,422,994	-	-
	Reinsurance Expenses	25,346,914	24,250,311	-	-
	Underwriting Expenses (see note 35(I) below)	6,342,712	4,763,372	-	-
	Claims related expenses (see note 35(ii) below)	20,178,646	14,331,330	-	-
		52,553,398	44,768,007	-	-
	Change in provisions (see note 35(iii) below)	(4,827,955)	32,798,340	-	-
		47,725,443	77,566,347	-	_
	i. Underwriting Expenses				
	Acquisition costs (see note 10)	5,485,186	4,443,450	-	-
	Maintenance costs	857,526	319,922	-	_
		6,342,712	4,763,372	-	
	ii. Claims related expenses				
	Gross claims expenses	22,323,691	16,639,383	-	-
	Claims ceded to reinsurers	(2,145,045)	(2,308,053)	-	_
		20,178,646	14,331,330	-	
	iii. Change in provisions	4,827,955)	32,798,340	-	-
	Change in Provision for Outstanding Claims and Life Fund Estimate	(4,827,955)	32,798,340	-	-

The insurance claim comprises of claims expenses paid including loss adjuster fees and the movement in the insurance fund liabilities. The insurance fund liabilities adjusted to reflect the movement in the estimated claims liabilities as determined by the actuary. The effect of the adjustment is reflected in the profit or loss account.

36.	Net Fair Value Gains/(losses)	Group		Company		
		31-Dec-21 N '000	31-Dec-20 N ′000	31-Dec-21 N ′000	31-Dec-20 N '000	
	Changes in Fair Value of financial assets	(22,544,027)	15,422,454	120,749	19,752	
	Fair value gains/(loss) on investment property	2,459,531	(169,642)	2,444,086	-	
	Net unrealised gain on foreign exchange	2,457,490	547,378	169,621	-	
		(17,627,006)	15,800,190	2,734,456	19,752	
37.	Net Realized Gains / (Losses)					
	Profit on disposal of property and equipment	14,015	5,661	-	-	
	Net realised (loss)/gain on foreign exchange	(212,046)	414,664	490	108,455	
	Gain on disposal of Investment property	284,734	-	-	-	
	Reversal of impairement on asset of disposal group held for sale	-	2,636,389	-	1,487,580	
	Realised gain on financial assets	2,677,413	3,159,089	-	-	
		2,764,116	6,215,803	490	1,596,035	
38.	Management expenses					
	Staff cost (see note 38(i) below)	3,617,655	2,759,146	735,653	474,235	
	Auditors' remuneration	79,741	73,491	12,000	10,212	
	Amortisation of intangible assets	86,871	83,155	-	-	
	Depreciation of property, plant and equipment	509,563	425,052	44,660	33,720	
	Depreciation of right of use asset	58,783	-	-	-	
	Occupancy Expenses	175,189	315,748	29,397	23,774	
	Directors Fees and Expenses	155,448	222,923	73,086	51,724	
	Printing, stationery & office supplies	34,801	46,671	24,929	27,978	
	Marketing and administration expenses	3,298,214	1,821,136	136,241	57,551	
	AGM, Dividend Processing & Related costs	26,471	21,583	20,611	20,639	
	Pension Protection Fund Charge	105,538	-	-	-	
	Fees, Levy & Assessment	1,642,705	1,066,477	228,002	102,525	
	Other expenses	73,710	187,893	226	14,070	
		9,864,689	7,023,275	1,304,805	816,428	

Other operating expenses comprise of business promotion expenses, general welfare, entertainment and printing and stationeries expenses.

i.	Staff Cost	Gro	oup	Company		
		31-Dec-21 N ′000	31-Dec-20 N ′000	31-Dec-21 N ′000	31-Dec-20 N ′000	
	Salaries	2,398,836	2,203,356	235,793	444,976	
	Defined contribution pension cost	162,598	128,799	12,384	14,987	
	Other staff allowance	1,056,221	426,991	487,476	14,272	
		3,617,655	2,759,146	735,653	474,235	
39.	Impairment allowance					
	(Charge)/write back on cash and cash equivalents (ECL)	49,252	330,001	27,720	(8,533)	
	(Charge)/write back on financial assets at amortised costs (ECL)	8,570	(95,254)	(71,106)	9,442	
	(Charge)/write back on other receivables (ECL)	(821,185)	18,379	4,625	5,829	
	=	(763,362)	253,126	(38,761)	6,738	
40.	Finance costs					
	Finance income	(45,654)	(31,821)	-	-	
	Finance cost	555,852	302,174	-	-	
	Finance income and finance cost were calculated using the effective interest rate.	510,198	270,353	-	-	
41.	Net gain on fair value through OCI assets					
	Gain/(loss) during the period	(107,103)	320,181	-		
	*Income from these instruments are exempted from tax.					
42.	Disposal group held for sale and discontinued operations					
	Loss from discontinued operations	(116,286)	(101,617)	-	-	
	Impairment losses on assets of disposal group held for sale	-	-	-	-	
	=	(116,286)	(101,617)	-	-	

43.	Earnings per Share	Gr	oup	Company	
		31-Dec-21 N '000	31-Dec-20 N ′000	31-Dec-21 N '000	31-Dec-20 N ′000
	Profit for the period from continuing activities	10,170,931	12,789,112	6,577,760	8,197,394
	Less: Non-controlling interests	(605,114)	1,270,940	-	-
	Net profit from continuing activities attributable to ordinary shareholder	10,776,045	11,518,172	6,577,760	8,197,394
	Profit for the period from continuing and discontinued activities Less: Non-controlling interests	10,054,645 (605,114)	12,687,495 1,270,940	6,577,760	8,197,394
	Net profit from continuing and discontinued activities attributable to ordinary shareholder	10,659,759	11,416,555	6,577,760	8,197,394
	Number of ordinary share in issue as at year end Share capital	5,881,866	5,881,866	5,881,866	5,881,866
	Basic/diluted earnings per ordinary share from continuing activities (kobo)	183	196	112	139
	Basic/diluted earnings per ordinary share from continuing and discontinued activities	181	194	112	139
	(kobo)				

Basic earnings/(losses) per share (EPS) amount is calculated by dividing the net profit or loss for the year attributable to ordinary shareholders by the number of ordinary shares outstanding at the reporting date.

Diluted EPS is calculated by adjusting the profit due to continuing operations attributable to ordinary shareholders and the weighted average number of shares outstanding for the effect of dilutive potential ordinary shares.

Non-controlling interests

Summarised financial information in respect of UPDC Plc with material non-controlling interests is set out below. The summarised financial information below represents amounts before intragroup eliminations.

	2021 ₩′000	2020 ₩′000
Current assets	10,719,148	11,185,891
Non-current assets	790,399	2,769,657
Assets of disposal group classified as held for sale	8,086,684	8,140,685
distribution to owners	(4,806,079)	(7,329,152)
Current liabilities	(5,584,190)	(4,353,761)
Non-current liabilities	(1,187,895)	(946,620)
Liabilities of disposal group classified as held for sale/	8,018,067	9,466,700
distribution to owners		
Equity attributable to owners of the Company	8,015,505	9,525,214
Non-controlling interests	2,562	(58,514)
	8,018,067	9,466,700
Revenue	825,404	1,662,487
Expenses	2,700,461	2,372,800
Loss for the year	(1,875,057)	(710,313)
Profit (loss) attributable to owners of the Company	(1,926,112)	(719,050)
Profit (loss) attributable to the non-controlling interests	51,055	8,737
Loss for the year	(1,875,057)	(710,313)

44. Emolument Of Directors And Key Management

Key management personnel of the Company includes all directors, executive and non-executive, and senior management. The summary of the compensation of key management personnel for the year is as follows:

	Gro	oup	Company		
In thousands of naira	31-Dec-21 N ′000	31-Dec-20 N'000	31-Dec-21 N'000	31-Dec-20 ₩′000	
Fees	69,936	33,616	46,240	22,912	
Executive compensation	723,523	214,762	245,350	152,446	
Other emoluments	194,520	292,956	26,847	28,812	
Total	987,979	541,334	318,437	204,170	
Fees and other emoluments (excluding pension contributions) disclosed above include amounts paid to:					
Chairman	15,680	6,590	15,680	6,590	
Highest paid Director	15,680	72,000	15,680	72,000	

45. Employee Remuneration

i. The number of employees of the Group, other than directors, who received emoluments in the following ranges (excluding pension contribtions

and certain be	enetits),	were:				
			Gro	oup	Com	pany
H		N	31-Dec-21 ₩'000	31-Dec-20 ₩′000	31-Dec-21 N '000	31-Dec-20 N '000
60,000	-	999,999	55	179	2	5
1,000,000	-	1,999,999	158	138	6	7
2,000,000	-	2,999,999	99	107	4	3
3,000,000	-	3,999,999	67	88	7	2
4,000,000	-	4,999,999	11	25		1
5,000,000	-	5,999,999	28	19	1	1
6,000,000	-	and above	71	76	7	5
			489	632	27	24
In thousands o		f persons employed during the year w				
Executive dire	ctors		9	13	1	1
Management	staff		79	88	4	4
Non-manage	ment sto	aff	401	531	22	19
			489	632	27	24
			Gro	oup	Com	pany
iii. Staff cost e	excludin	g the Directors relating to the above	31-Dec-21 N '000	31-Dec-20 N '000	31-Dec-21 ₩′000	31-Dec-20 N ′000
Salaries and w	vages		3,069,001	2,067,163	361,635	295,530

125,799

2,192,962

8,668

370,303

11,987

307,517

67,072

3,136,073

Pension costs

46. Fines and Penalties

Charged during the year	

Group		Cor	npany
31-Dec-21 N ′000	31-Dec-20 N ′000	31-Dec-21 ₩′000	31-Dec-20 N ′000
1,100	12,475	-	-
1,100	12,475	-	_

The Company did not pay any fines or penalty during the year (2020: Nil) but one of its subsidiaries was fined for late rendition of financial report to the Financial Reporting Council of Nigeria.

47. Contingent liabilities

No provisions in respect of legal claims and fees have been included in the Group consolidated and separate financial statements. However, one of the Group's subsidiaries has an ongoing case(2020: Nil). In 2006, the subsidairy acquired a parcel of land in Ikoyi from Wema Bank. The property was originally owned by the Federal Ministry of Works and Housing (FMWH). Subsequently, Parkview Estate was developed on the property at a carrying value of N1.5billion. However, County & City Bricks Limited (CCBL) had taken the Federal Government and UPDC Plc to court claiming that the land was leased to it in 1998 and therefore any subsequent dealing on the portion of land adverse to its interest is null and of no effect.

Judgment was delivered in June 2009 to the effect that there was indeed a contract between the FMWH and CCBL which the Ministry breached and that they were entitled to the parcel of land (including the UPDC acquired area). The court further declared that the certificates of UPDC and other parties to the suits were null and void. CCBL, with the help of police officers, but without a writ of execution from the Court and any bailiff of Court, forcefully took over the premises and ejected UPDC's contractors and workers therefrom.

UPDC appealed the judgment. The counsel (Paul Usoro SAN - FRC/2013/NBA/00000002957) opined that UPDC has a high chance of succeeding in its appeal because of inconsistencies in the judgment of the High Court and that the company is a bonafide purchaser of value without notice of any encumbrance on the property before acquiring a legal title.

Steve Akhigbemidu & Co. - FRC/2013/NIESV/0000001442 (Estate Surveyors & Valuers) assessed and valued the property in 2014 - fair market: N1.8billion, forced sale: N600 million, following which the directors wrote down the property to its forced sale value of N600 million. The Directors have sought professional legal counsel and are of the opinion that no significant liability is expected.

There was no capital commitment as at 31 December 2021 (2020: Nil).

The Group has entered into commercial leases on certain property and equipment. These leases have an average life of between one and two years, with no renewal option included in the contracts. There are no restrictions placed upon the Group by entering into the leases.

48. Events after reporting date

There were no events after the reporting date which could have a material effect on the consolidated and separate financial position of the Group as at 31 December 2021 or the financial performance for the year ended that have not been adequately provided for or disclosed.

49. Group subsidiaries and related party transactions

Custodian Investment Plc is a company incorporated in Nigeria and is the ultimate parent company of the Group.

Transactions between the parent and its subsidiaries have been eliminated on consolidation. Details of the Group's interests and investments in subsidiaries as at 31 December 2021 are shown in Note 12.

The following balances were outstanding at the end of the reporting year:

	Gro	Group		pany
Receivables from related parties:	31-Dec-21 N ′000	31-Dec-20 N ′000	31-Dec-21 N ′000	31-Dec-20 ₩′000
Key Management Personnel (Loan)	252,856	743,380	252,856	743,380
	252,856	743,380	252,856	743,380

Trading Transactions

During the year, group entities entered into the following transactions with related parties and there are other companies that are related to UPDC through common shareholdings:

			Gro	up
	Relationship	Nature of transaction	31-Dec-21 N ′000	31-Dec-20 N ′000
Custodian and Allied Insurance Limited	Subsidiary	Group share cost	795,384	509,426
Custodian Life Assurance Limited	Subsidiary	Group share cost	451,482	283,760
Custodian Trustees Limited	Subsidiary	Company secretarial service	1,000	3,309
Crusader Sterling Pensions Limited	Subsidiary	Group share cost	35,610	27,622
UPDC Plc	Subsidiary	Shareholder loan	3,226,707	-
Interstate Securities Limited	Associate	Stock brokerage	34,876	1,492

The Group related parties exchanged transactions with the total amount of N3.4Billion between one another during the reporting year. The transactions with related parties are made at normal market prices and conducted at arm's length.

The following amounts were outstanding at the reporting date:

	Amount owed by	Amount owed to related parties		
	31-Dec-21 N '000	31-Dec-20 ₩'000	31-Dec-21 ₩′000	31-Dec-20 N '000
Custodian and Allied Insurance Limited	59,369	515,385	59,369	515,385
Custodian Life Assurance Limited	-	74,930	-	74,930
Custodian Trustees Limited	-	912	-	912
Crusader Sterling Pensions Limited	-	7,028	-	7,028
Interstate Securities Limited	-	718,639	-	718,639

The Group considered the outstanding balances at the reporting date as unsecured and interest bearing loan. The settlements will involve physical delivery of cash as applicable. The loan is made up of mortgage loan and personal loan receivable from key management personnel.

In relation to the balances with related parties, there was no allowance for impairments on receivables at the end of the reporting period and no bad debt expensed in the year (2020: Nil).

50. Distribution Made and Proposed

	31-Dec-21 N ′000	31-Dec-20 N ′000
Final dividend 2020: 45kobo (2019: 35Kobo)	2,646,839	2,058,652
Interim dividend 2021: 10kobo (2020: 10kobo)	588,186	588,186
	3,235,025	2,646,838

On 22 April 2021 and 1 September 2021, the Company paid final and Interim dividend comprising of 45kobo and 10kobo per ordinary share based on the 2020 audited financial results and 2021 half year results, respectively. Payment of the total N3,235,025 has since been made.

The Directors proposed a final dividend of 40kobo per ordinary share of 50kobo each for the financial year 2021 making a total dividend of 50kobo per share having paid an interim dividend of 10kobo per share previously.

51. Approval of Financial Statements

The consolidated and separate financial statements were approved by the Board of Directors and authorized for issue on 11 March 2021.

52. Dividends

On 22 April 2021 and 1 September 2021, the Company paid final and Interim dividend comprising of 45kobo and 10kobo per ordinary share based on the 2020 audited financial results and 2021 half year results, respectively. Payment of the total N3,235,025 has since been made.

53. Securities Trading Policy

In compliance with Rule 17.15 Disclosure of Dealings in Issuers' Shares, Rulebook of the Exchange 2015 (Issuers Rule) Custodian Investment Plc maintains a Security Trading Policy which guides Directors, Audit Committee members, employees and all individuals categorized as insiders as to their dealing in the Company's shares. The Policy undergoes periodic reviews by the Board and is updated accordingly. The Company has made specific inquiries of all its directors and other insiders and is not aware of any infringement of the policy during the period.

54. Shareholding Structure and Free Float Status

Company Name: Custodian Investment Plc

Board listed Main Board

Period end 31-Dec

Reporting period Period ended 31 December 2021

Share price (N) 7.9

	31 December	2021
	Units	Percentage
Issued Share Capital	5,881,864,195	100%
Subsatantial Shareholdings (5% and above):		
Gratitude Capital Limited*	1,322,363,150	22.48%
Mikeade Investments Ltd.**	924,907,141	15.72%
Total outstanding Shareholding	2,247,270,291	38.21%
Directors' Shareholding (direct and indirect) excluding substantial interest held		
Dr. Mrs. Omobola Johnson	80,000	0.001%
Mr. Wole Oshin	238,674,353	4.06%
Chief (mrs) Margaret Giwa	109,999,845	1.87%
Mr. Richard Asabia	58,994,820	1.00%
Mrs. Mimi Ade-odiachi	4,000,000	0.07%
Mr. Olakunle Ade-ojo	1,229,365	0.02%
Total Directors' Shareholding		
ioral photoro orial oriolaring	412,978,383	7.02%

	31 December 2021		
	Units	Percentage	
Other Influential Shareholding			
NIL			
NIL			
Total Other Influential Shareholding	-	0.00%	
Free Float in Units and Percentage	3,221,615,521	54.77%	
Free Float in Value (Naira)	25,450,762,616		

^{*} Indirect shareholding of a director, Mr. Wole Oshin

Declaration:

Custodian Investment Plc with a free float value of N25,450,762,616 (54.77%), is compliant with the listing rules



ADEYINKA JAFOJO

FRC/2013/NBA/0000002403

Custodian Trustees Limited

Company Secretary

^{**} Indirect shareholding of a director, Mr. Olakunle Ade-Ojo

54. Segment Reporting Identification of reportable segments

The business activities of Custodian Investment Plc Group are first organized by product and type of service: insurance activities, pension asset management activities and other activities. Due to differences in the nature of products, risks and capital allocation, insurance activities are further divided between property & casualty (Non-Life) and life categories.

Information regarding the results of each reportable segment is included below. Performance is measured based on segment profit (or loss) before income taxes, as included in the internal management reports that are reviewed by the Group's CEO. Segment profit is used to measure performance as management believes that such information is the most relevant in evaluating the results of certain segments relative to other entities that operate within this industry. Inter-segment pricing is determined on an arm's length basis.

Information reported to the chief operating decision maker (the CEO) for the purposes of resource allocation and assessment of segment performance focuses on types of goods or services delivered or provided. The Company's reportable segments under IFRS 8 are therefore as follows:

- Non-life business
- Life business
- Pension administration
- Property development and management
- Trustees and others

Non-Life Business

The non-life reportable segment offers a wide variety of insurance products for both individual and corporate customers. The products offer range from engineering, aviation, marine liability, motor liability, oil and energy, fire and property. The main source of income in this segment is the premium received from the insured on risk covered by the entity and the investment income earned on placements and deposit with financial institutions.

The business of this segment is undertaken by Custodian and Allied Insurance Limited, a fully owned subsidiary of the Company.

Life Business

The life reportable segment offers a range of life insurance products on both individual and group basis, including annuity, endowment and investment oriented products, insurance products with Discretionary Participatory Features (DPF). Gross premium recurring on life policies are recognised as revenue when payable by the policy holders. The business of this segment is undertaken by Custodian Life Assurance Limited, a fully owned subsidiary of the Company.

Pension Administration

This reportable segment included the administration and management of the retirement benefits of members. The administration includes making investment decisions, collection of contribution and making payment to retirees in-line with provisions of Pension Reform Act 2014. The revenue earned includes administration and management fees received on member's contributions and the Net Asset value of Funds under Management respectively. The business of this segment is undertaken by Crusader Sterling Pensions Limited, a 76.55% owned subsidiary of the Company.

Property development and management

Through this reportable segment, the group engages in the acquisition, development, sale and management of a diverse mix of commercial, residential, hospitality and retail property assets across Nigeria. Core revenue stream for this segment include property sales, rental income, property management and fees/commission income. The operations of this business segment is carried out by UAC Property Development Plc (UPDC). The group owns 51% UPDC.

Trustees and others

This reportable segment includes trustee management, corporate services, investment and property management. The businesses of this segment are undertaken by the company and Custodian Trustees Limited, a fully owned subsidiary of the Company.

54.1 Consolidated statements of profit or loss and other comprehensive income by segment

	Non Life 2021 N ′000	Life 2021 ₩′000	Pension Adminis- tration 2021 N'000	Property Develop- ment 2021 N'000	Holding Company & Trustees 2021 N'000	Total 2021 N ′000	Elimination & Others 2021 N'000	Consolidated 2021 N'000
Gross premium written	34,437,522	32,464,843	-	-	-	66,902,365	-	66,902,365
Gross premium income Sale Reinsurance expenses Cost of sales	33,755,180 - (23,263,610)	32,472,999 (2,083,304)	-	825,404 - (685,126)	-	66,228,179 825,404 (25,346,914) (685,126)	-	66,228,179 825,404 (25,346,914) (685,126)
Net income	10,491,570	30,389,695	_	140,278	_	41,021,543	_	41,021,543
Fees and commission income	1,610,328	278,604	3,637,909	=	21,583	5,548,424	-	5,548,424
Net income	12,101,898	30,668,299	3,637,909	140,278	21,583	46,569,967	-	46,569,967
Net claims expenses	(4,738,049)	(10,612,642)	-	-	-	(15,350,691)	-	(15,350,691)
Underwriting expenses	(2,942,997)	(3,399,715)	-	-	-	(6,342,712)	-	(6,342,712)
	4,420,852	16,655,942	3,637,909	140,278	21,583	24,876,564	-	24,876,564
Interest income	2,374,677	8,727,612	524,180	50,430	313,824	11,990,723	(181,415)	11,809,308
Other investment and operating income	159,938	627,133	110	247,737	5,746,223	6,781,141	(5,452,122)	1,329,019
Net realised gains/(losses)	(212,536)	2,678,213	420	297,329	690	2,764,116	-	2,764,116
Net fair value gains/(losses)	2,319,627	(22,681,089)	-	-	2,734,456	(17,627,006)	-	(17,627,006)
Impairment (allowance)/write back	(27,928)	(30,944)	(111)	(724,997)	(41,069)	(825,048)	61,686	(763,362)
Finance cost	-	-	(4,980)	(718,053)	-	(723,033)	212,835	(510,198)
Management expenses	(4,062,174)	(2,695,466)	(2,170,891)	(908,526)	(1,359,923)	(11,196,980)	1,332,291	(9,864,689)
Share of profit of associate	_	224,146	_	-	_	224,146	84,335	308,481
Profit before income tax expense	4,972,456	3,505,547	1,986,637	(1,615,802)	7,415,784	16,264,623	(3,942,390)	12,322,233
Income tax expenses	(530,452)	(71,706)	(575,337)	(142,969)	(830,838)	(2,151,302)	-	(2,151,302)
Profit from continuing operations	4,442,004	3,433,841	1,411,300	(1,758,771)	6,584,946	14,113,321	(3,942,390)	10,170,931
Profit from discontinued operations	-	-	-	(116,286)	-	(116,286)	-	(116,286)
Profit after tax and discontinued operation	s 4,442,004	3,433,841	1,411,300	(1,875,057)	6,584,946	13,997,035	(3,942,390)	10,054,645
SEGMENT ASSETS	45,954,161	98,362,190	7,137,456	19,596,230	31,693,600	202,743,637	(18,272,098)	184,471,539
SEGMENT LIABILITIES	23,522,239	84,241,581	1,522,440	11,578,164	2,822,129	123,686,553	(3,474,796)	120,211,757
DEPRECIATION	116,815	194,581	138,078	9,704	50,385	509,563	-	509,563
AMORTISATION	3,175	66,277	13,798	3,621	-	86,871	-	86,871

Consolidated statements of profit or loss and other comprehensive income by segment

	Non Life 2020 N ′000	Life 2020 N ′000	Pension Adminis- tration 2020 N'000	Property Develop- ment 2020 N'000	Holding Company & Trustees 2020 N'000	Total 2020 N ′000	Elimination & Others 2020 N'000	Consolidated 2020 N ′000
Gross premium written	31,587,929	26,058,468	-	-	-	57,646,397	-	57,646,397
Gross premium income Sale	32,083,331	26,059,561	-	- 1,182,048	-	58,142,892	-	58,142,892
Reinsurance expenses	(22,868,966)	(1,381,345)	-	-	-	(24,250,311)	-	(24,250,311)
Cost of sales	-	-	-	(1,370,846)	-		-	
Net premium income	9,214,365	24,678,216	-	(188,798)	-	33,703,783	-	33,703,783
Fees and commission income	1,650,205	235,653	3,097,662	-	18,578	5,002,098	-	5,002,098
Net income	10,864,570	24,913,869	3,097,662	(188,798)	18,578	38,705,882	-	38,705,882
Net claims expenses	(4,081,700)	(43,047,970)	-	-	-	(47,129,670)	-	(47,129,670)
Underwriting expenses	(2,716,871)	(2,046,501)	-	-	-	(4,763,372)	-	(4,763,372)
	4,065,999	(20,180,602)	3,097,662	(188,798)	18,578	(13,187,160)	-	(13,187,160)
Interest income	2,086,390	7,318,865	468,524	-	312,826	10,186,605	-	10,186,605
Other investment and operating income	148,850	316,774	57	27,141	7,101,395	7,594,217	(7,045,658)	548,559
Net realised gains/(losses)	450,236	1,521,492	12,296	2,635,745	1,596,035	6,215,804	-	6,215,804
Net fair value gains/(losses)	613,581	15,326,834	-	(159,977)	19,752	15,800,190	-	15,800,190
Impairment (allowance)/write back	(83,823)	(28,561)	(4,086)	369,810	(215)	253,125	-	253,125
Finance cost	-	-	-	(107,077)	-			
Management expenses	(3,025,780)	(1,830,123)	(1,884,656)	(275,284)	(920,503)	(7,936,346)	860,923	(7,075,423)
Bargain purchase					1,209,925		-	
Share of profit of associate	-	-	-	(163,276)	4,776	(158,500)	-	(158,500)
Profit before inocme tax expense	4,255,453	2,444,679	1,689,797	2,138,284	9,342,569	19,870,783	(6,184,735)	13,686,048
Income tax expenses	(578,367)	169,663	(440,217)	(40,925)	(7,089)	(896,936)	-	(896,936)
Profit from continuing operations	3,677,086	2,614,342	1,249,580	2,097,359	9,335,480	18,973,847	(6,184,735)	12,789,112
Loss from discontinued operations	-	-	-	(101,617)	-	(101,617)	-	(101,617)
Profit after tax and discontinued operations	3,677,086	2,614,342	1,249,580	1,995,742	9,335,480	18,872,230	(6,184,735)	12,687,495
SEGMENT ASSETS	37,819,224	98,151,669	5,967,703	22,292,672	27,717,069	191,948,337	(15,792,424)	176,155,912
SEGMENT LIABILITIES	17,284,319	86,425,145	1,294,787	12,650,885	2,295,818	119,950,954	(1,301,425)	118,649,529
DEPRECIATION	94,166	155,787	128,705	1,537	44,857	425,052	(.,001,120)	425,052
AMORTISATION	3,697	66,165	12,871	422	, 557	83,155		83,155
		55,.50	. = , = , 1			23,.00		337.00

55. Risk Management Framework Introduction and Overview

The Board of Directors appreciates that risks are inherent in all aspects of the Group's operations and that it cannot totally eliminate risks. It therefore acknowledges the critical role of risk management in the achievement of the objectives of the Group.

The Enterprise Risk Management Framework establishes the criteria within which enterprise risks are managed. The intent of the framework is to ensure the effective communication and management of risk categories across all business units. The scope of the Framework is enterprise-wide and is applicable to Board, Management and employees of the Group.

Enterprise risk management is a process, applied by our organization in a strategic setting, which enables management to identify potential risk events that may affect the entity; and provides a framework to manage risk within the organization's risk appetite in order to provide reasonable assurance regarding the achievement of the organization's objectives.

The Board is committed to managing risk in accordance with established risk management standards and has overall responsibility for the establishment and oversight of the enterprise risk management framework. There is an established Board Risk Committee, which is responsible for developing and monitoring the enterprise risk management policies. It meets quarterly to receive reports from the Management Risk Committee in turn meets every two months to review risk reports from the Chief Risk Officer.

The enterprise risk management policies are established to give broad guidance on how strategic objectives are to be set, and cascaded through to operational, reporting and compliance objectives. To identify and analyze the risks faced by the Group, risks are attached to objectives, core processes and key dependencies. The Group's risk policies set appropriate risk limits and appetites that form the basis for prioritizing identified risks. Risk controls are set and reviewed continually to monitor adherence to risk appetite and limits.

The Group has a policy to review the risk management policies and systems annually in order to reflect changes associated with its activities and the global economy generally. The Group, through regular risks workshops, trainings and design of standard operating procedures, aims to embed a risk culture in which all employees are aware of the risks in their respective roles and obligations.

The Group's risk management framework functions on three lines of risk defense. Core Process owners function as the first line of risk defense and they have responsibility for risk prevention. The risk management unit assumes the second line of risk defense and is assigned responsibility to holistically coordinate the risk control functions, enterprise-wide. The internal audit function, as the last line of risk defense, functions to secure assurance that risk controls are effective and efficient.

55.1 Objectives

The Group is committed to the management of inherent risks. The Group's enterprise risk management framework aims to:

- Promote proactive recognition of external factors and anticipate uncertainties that may affect the achievement of strategy.
- Protect the interests of the Group's shareholders.
- Provide assurance to counterparts, customers, employees and the community.
- Recognize that risk is embedded in all our activities and that the underlying risk appetite is key to effective decision making.
- Provide appropriate, consistent and transparent ownership and accountability around risk mitigation.
- Enable the design and implementation of controls.
- Improve performance measurement; the Group's improved understanding of its risk profile enables appropriate allocation of risk and economic capital to individual lines of business, which allows improved performance measurement and evaluation of activities.
- Ensure better control of operations; the Group expects that increased understanding of risk activities within various business units, the Board and senior management will lead to improvements in the control of operations and the emergence of a more proactive enterprise risk management culture.

55.2 Philosophy and principles

The continued successful safeguarding, maintenance and expansion of the Group's businesses requires a comprehensive approach to risk management.

It is the policy of the Group to identify, assess, control and monitor all risks that the business may incur to ensure that the risks are appropriate in relation to the scale and benefit of the associated project, business or practice and to ensure that no individual risk or combination of risks result in a likely material impact to the financial performance, brand or reputation of the Group.

By acknowledging that risk and control are part of everyone's job, and by incorporating risk management into the Group's daily business practices the Group will be better equipped to achieve its strategic objectives, whilst maintaining the highest ethical standards.

The Group adopts a risk philosophy aimed at maximizing business opportunities and minimizing adverse outcomes, thereby enhancing shareholder value by effectively balancing risk and reward.

The Board of Directors is responsible for setting the enterprise risk management strategy of the Group and its implementation. All staff are expected to demonstrate the highest ethical standards of behavior in development of strategy and pursuit of objectives.

The following philosophy and principles govern the management of enterprise risk in the Group:

- The Board approves and periodically reviews the enterprise risk management framework.
- Ownership, management and accountability for risk is decentralised with business and functional units.
- There are consistent standards for defining, evaluating, measuring, monitoring and reporting risks.
- The Group's enterprise risk management practices are subject to regular independent review internally and externally.
- Enterprise risk management is governed by well-defined policies and procedures which are clearly communicated across the Group.
- Enterprise risk-related issues are taken into consideration in business decisions including new product and process designs.
- Various risk and loss events are reported openly and fully to the appropriate levels once they are identified.
- Adequate processes and systems for identifying, measuring, monitoring, reporting and controlling risks are being implemented by the Group.

55.2.1 Strategy

Failure to manage risk effectively often results in significant financial losses, regulatory fines or censure, reputational damage, brand erosion or even the loss of insurance licence, all of which directly impact shareholder value. Accordingly, the Group's enterprise risk strategy aims to minimise the impact of various risks on its shareholders' value. In more specific terms, the Group's strategy is to:

• reduce the likelihood of occurrence of unexpected events and related cost by managing the risk factors and implementing loss prevention or reduction techniques to reduce variation in earnings;

- minimise the impact of unexpected and catastrophic events including related costs through risk financing strategies that support the Group's long-term growth, cash flow management and balance sheet protection; and
- make all managers responsible for the management of risk and thus minimise actual or potential losses. The Group recognises that some losses, such as operational errors, are inevitable and are normal business cost but will ensure these costs are kept within acceptable levels and potential losses are minimised.

In implementing this strategy, the Group:

- has put in place best-practice enterprise risk management policies and procedures. These include procedures to help identify, assess, control, manage and report various risks within the Group;
- ensures that roles and responsibilities are agreed and clearly understood by employees at all levels;
- ensures that all staff in business and support functions are aware of their responsibilities for risk management;
- considers the potential risk impact of its activities and products at the outset with a view to minimising these as far as possible;
- has put in place structures and processes for reporting control failures to designated individuals and escalating material issues to the Board Audit & Risk Committees respectively;
- ensures that staff are provided with appropriate enterprise risk management training that is commensurate to their roles;
- establishes a workable business continuity plan (including disaster recovery and crisis management procedures) that minimises the impact of unexpected and catastrophic events on business operations and customer service;
- minimises the financial impact of losses, through management of risk factors and utilisation of insurance and other risk transfer strategies; and
- ensures that staff responsibility with respect to enterprise risk management is communicated through on-going risk awareness workshops and management action.

55.3 Governance and culture

The overall responsibility for enterprise risk management in the Group resides with the Board. The responsibility of the day-to-day management has been delegated as described in this section. On a regular basis, the Board receives reports on Group's risk profile through the Board Risk Management Committee.

To ensure consistency and prudent management of risks, the responsibility for managing risk has been split as follows:

- the overall governance owned by the Board and Board Committees (Board Audit & Risk Committees) and Management Risk Committee;
- the approval of enterprise risk management policies and standards for risk identification, measurement, assessment, monitoring and reporting is the responsibility of the Board Risk Management Committee;
- the enterprise risk management framework implementation and review is owned by the Risk Management department;
- the implementation of the enterprise risk management framework within the branches, departments/business units and the day-to-day management of risks is owned by respective core processes and executed through management structure.
- The assurance role that risk management controls are effective and efficient is owned by the internal audit function.
- Legal and Compliance unit ensures that the Company adheres to laws, regulations, guidelines and specifications relevant to its business.

55.3.1 The Board and Board Committees

The Board of Directors, Board Audit & Risk Committees and the Management Risk Committee shall have overall oversight function for enterprise risk management. It shall be their responsibility to ensure effective management of risks and adherence to the approved enterprise risk policies.

55.3.1.1 Board of Directors

The Board of Directors:

- sets the Group's enterprise risk strategy and direction in line with the Group's corporate strategy;
- gives final approval for the Group's enterprise risk management framework, policies and procedures;
- periodically reviews the framework to ensure its relevance and effectiveness; and ensures that senior management is performing its risk management responsibilities; and
- sets risk appetite levels.

55.3.1.2 Board Audit and Risk Committee

The Board Committees:

- ensures that the enterprise risk management framework is comprehensive and in line with the Group's strategy;
- approves the enterprise risk management framework and oversees its implementation;
- establishes a management structure capable of implementing the framework with clear lines of responsibility, accountability and reporting; and
- reports significant risk issues to the Board of Directors.

55.3.1.3 Management Risk Committee

The Group's Management Risk Committee:

- ensures that the framework is implemented consistently across the Group;
- ensures policies and procedures are developed for managing risk in the Group's products, activities, systems and processes;
- ensures that all levels of staff understand their responsibilities with respect to enterprise risk management;
- reviews the Group's risk dashboard and assesses potential impact on the activities of the Group or business unit;
- ensures the Group's risk profile is within established risk parameters;
- ensures that staff are adequately trained and have access to the necessary resources;
- obtains and reviews periodic reports on loss events, risk profiling, control failures enterprise-wide and monitors that corrective measures are being implemented;
- ensures that the outputs from the enterprise risk management process are factored into the day-to-day management decisions of the Group; and
- ensures that the Group's enterprise risk management policies and procedures promote the desired risk culture.

55.3.1.4 Chief Risk Officer

The Chief Risk Officer:

- leads the development and implementation of enterprise risk management across the Group.
- develops enterprise risk management strategy, principles, framework and policy.

- implements appropriate enterprise risk management processes and methodologies.
- advises and coaches management and business units on risk management.
- coordinates the appropriate and timely delivery of risk management information.
- approves all reports, risk policy proposals, recommendations and other documents prepared for presentation to the Management Risk Committee, and Board Audit & Risk Committees.

The Enterprise Risk Management seeks to build a strong risk management and control culture by setting the appropriate tone at the top, promoting awareness, ownership and proactive management of key risks, and promoting accountability. In short, we seek to promote a risk-conscious workforce across the enterprise.

The Group's risk culture is based on the following:

- ownership of Risk Management by top executives and senior management with appropriate delegation down the line.
- integration of risk management into all business units of the Group.
- compliance with the Group's culture and value system.
- proactive risk management process.
- risk Management training, education and awareness.
- effective risk management and controls.
- constant monitoring of risk environment and risk management process and system.
- compliance with all relevant statutory, regulatory and supervisory rules, regulations, pronouncements and requirements.
- ensuring risk management owners are responsible and accountable relative to their function and position.
- ensure crises free management of risk issue when and if it occurs.

55.4 Capital Management

For the purpose of the Group's capital management, capital includes issued capital, share premium and all other equity reserves attributable to the equity holders of the parent. The primary objective of the Group's capital management is to maximise the shareholder value. The Group manages its capital structure. To maintain or adjust the capital structure, the Group may adjust the dividend payment to shareholders, return capital to shareholders or issue new shares. The Group monitors capital using a gearing ratio, which is net debt divided by total capital plus net debt. The Group trade and other payables (comprising of insurance payables, company income tax, deferred tax liabilities and others), less cash and short-term deposits, excluding discontinued operations.

	G	roup	Company		
	31-Dec-21 ►N′000	31-Dec-20 ₩'000	31-Dec-21 N ′000	31-Dec-20 ₩′000	
Trade and other payables	(18,778,324)	(13,312,579)	(1,258,315)	(1,035,072)	
Less Cash and cash equivalents short term deposits	17,176,184	13,743,138	601,326	1,654,286	
Cash surplus/ (deficit)	(1,602,140)	430,559	(656,989)	619,214	
Equity	55,117,299	47,648,911	28,540,308	25,197,572	
Equity less borrowing	52,600,678	42,226,411	28,540,308	25,197,572	
Gearing ratio	5%	11%	0%	0%	

55.5 Risk Identification and Prioritization

Risk identification is a deliberate and systematic effort to identify and document the enterprise's key risks. Risks emanate from internal or external sources which affects implementation of strategy or achievement of objectives.

The objective of risk identification is to understand what is at risk within the context of the enterprise explicit and implicit objectives and to generate a comprehensive inventory of risks based on the threats and events that might prevent, degrade or delay the achievement of the objectives. The Group adopts a rigorous and ongoing process of risk identification that also includes mechanisms to identify new and emerging risks timely. These risks form the basis of the overall risk profile for the enterprise.

The following broad categories of risk are used to enable appropriate aggregation and to assist with the identification of inherent risks across the Group:

- Business Strategy Risk
- Credit Risk
- Compliance Risk
- Insurance Risk
- Legal/Regulatory Risk
- Liquidity Risk
- Market Risk
- Operational Risk
- Reputation/Brand Risk

55.6 Risk Appetite/Risk Tolerance

It is not always efficient to manage risks to zero residual risk or very low residual threshold because of the time, cost and effort that will be required. However, it is also poor risk management practice to accept risks which create unnecessary exposure for the enterprise.

As a result, the enterprise will not accept risks which could expose her to:

- Unacceptable levels of financial loss relative to strategic and operational targets
- Breaches of legislation or regulatory non-compliance
- Damage to its reputation
- Unacceptable interruption to the provision of services to customers
- Damage to relationships with its customers and key stakeholders

The Group's risk tolerance statement is defined below which guides strategic decision making;

The Group shall hold capital at the 99.6% Value-at-risk level. No risk driver for example, line of business or asset class must consume more than 5% of shareholder's equity when looking at the 95% Value at Risk. No extreme scenario with a probability of higher or equal to a 1 in 250 years must result in a loss which exceeds 15% of the shareholder's equity.

55.7 Risk Reporting and Communication

Information is needed at all levels to identify, assess and respond to risks. Like any other process, the success of risk management depends on the availability of reliable information and effective communication at various levels. Pertinent information has been identified, captured and communicated in a form and time frame that enables members of staff to carry out their responsibilities.

A reporting system is designed to provide assurance that the enterprise risks are adequately managed. Information is provided on risk management status and actions taken for continuous improvement. The report provides information on the effectiveness of achieving corporate objectives; a forward looking report that anticipates emerging risks.

Information and communication channels are in place to make various business units aware of risks that fall into their area of responsibility and the expected behavior to mitigate negative outcomes.

Relevant information, properly and timely communicated is essential to equip the relevant officials to identify, assess and respond to risks. The Enterprise's risk communication and reporting process supports enhanced decision making and accountability through; dissemination of relevant, timely, accurate and complete information.

55.8 Risk Management and Controls

In the management and control of risks, the information gained during risk assessments is used to develop control measures that would be applied to ensure appropriate management of risks. It involves the implementation of new polices and standards, physical changes and procedural changes that can reduce or eliminate certain risks within the various business units.

The following are the risk control measures the enterprise employs to mitigate risk:

- Risk Avoidance: this involves committing to stop executing the activities that give rise to the risk. Risk avoidance is usually a function of consolidating business processes and implementing preventative controls to halt deviations from acceptable norms.
- Risk Reduction: The risk reduction strategy involves reorganizing business processes to reduce the risk exposure inherent in them. Risk reduction involves reducing the severity of the loss or the likelihood of the loss occurring.
- Risk Transfer: A risk transfer strategy involves reducing risk likelihood or impact by transferring or otherwise sharing a portion of the risk. Common risk transfer techniques used includes purchasing insurance products, pooling risks and engaging in hedging transactions.

• Risk Acceptance: A risk acceptance strategy is a well-informed decision to accept loss, or benefit of gain, from a risk when it occurs. This involves making resources available internally to mitigate or accommodate such risks. An acceptance strategy is an effective way of addressing emerging risks which are those risks that are anticipated to arise in the future.

Control activities are also established to ensure that risk management decisions are carried out effectively and consistently throughout the Group. This involves formalizing risk management decisions in the Group's policies, ensuring clear accountability, utilizing self-assessment and monitoring tools and designing controls into the systems and critical business processes.

55.9 Risk Factors and Types

55.9.1 Insurance risk

The risk under any one insurance contract is the possibility that the insured event occurs and the uncertainty of the amount of the resulting claim. By the very nature of an insurance contract, this risk is random and therefore unpredictable.

For a portfolio of insurance contracts where the theory of probability is applied to pricing and provisioning, the principal risk that the Group faces under its insurance contracts is that the actual claims and benefit payments exceed the carrying amount of the insurance liabilities. This could occur because the frequency or severity of claims and benefits are greater than estimated. Insurance events are random, and the actual number and amount of claims and benefits will vary from year to year from the level established using statistical techniques.

Experience shows that the larger the portfolio of similar insurance contracts, the smaller the relative variability of the expected outcome will be. In addition, a more diversified portfolio is less likely to be affected by a change in any subset of the portfolio. The Group has developed its insurance underwriting strategy to diversify the type of insurance risks accepted and within each of these categories to achieve a sufficiently large population of risks to reduce the variability of the expected outcome.

Factors that aggravate insurance risk include lack of risk diversification in terms of type and amount of risk, geographical location and type of industry covered.

55.9.1.1 General Accident insurance risks

Frequency and severity of claims

The frequency and severity of claims can be affected by several factors. The most significant is the long tailed nature of occupational hazards and employers liability.

Estimated inflation is also a significant factor due to the long period typically required to settle these cases.

The Group manages these risks through prudent underwriting, adequate reinsurance arrangements and proactive claims handling.

Prudent underwriting attempts to ensure that bad risks are rejected and the underwritten pool of risks are well diversified in terms of type and amount of risk, industry and geography.

Underwriting policies are in place to enforce proper risk selection. For example, the Group does not write or renew individual policies with established moral hazards. It also imposes excesses and deductibles to make the insured bear a proportion of a loss and thus check negligent or indulgent tendencies. The Group undertakes loss investigation that most times results in downward adjustments of reported claims. The Group rejects payment of fraudulent claims that are thrown up by its investigation search light. Insurance contracts also entitle the Group to pursue third parties for payment of some or all costs through its subrogation rights. Any contract in which a branch office of the Group is committed to cover risks in excess of its prescribed limits requires head office approval.

The reinsurance arrangements include excess of loss and catastrophe covers that are used to protect the Group's net account. The effect of such reinsurance arrangements is that the Group should not suffer total net insurance losses of more than N70 million in any one event.

Sources of uncertainty in the estimation of future claim payments

Claims on long-tail general accident insurance contracts are payable on a claims-occurrence basis. Coverage applies to bodily injury or property damage that occurs during the policy period, regardless of when claims for damages are made. As a result, liability claims are settled over a long period of time (long-tail), and a larger element of the claims provision relates to incurred but not reported claims (IBNR). There are several variables that affect the amount and timing of cash flows from these contracts. These mainly relate to the inherent risks of the business activities carried out by individual contract holders and the risk management procedures they adopted. The compensation paid on these contracts is the monetary awards granted for bodily injury suffered by employees (for employer's liability covers) or members of the public (for public liability covers). Such awards are lump-sum payments that are calculated as the present value of the lost earnings and rehabilitation expenses that the injured party will incur as a result of the accident.

The estimated cost of claims includes direct expenses to be incurred in settling claims, net of the expected subrogation value and other recoveries. The Group takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established. The liability for these contracts comprises a provision for IBNR, a provision

for reported claims not yet paid and a provision for unexpired risks at the end of the reporting period. The amount of casualty claims is particularly sensitive to the level of court awards and to the development of legal precedent on matters of contract and tort. Casualty contracts are also subject to the emergence of new types of latent claims, but no allowance is included for this at the end of the reporting period.

The estimation of IBNR is generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the Group, where information about the claim event is available. IBNR claims may not be apparent to the insured until many years after the event that gave rise to the claims. For general accident insurance contracts, the IBNR proportion of the total liability is high and will typically display greater variations between initial estimates and final outcomes because of the greater degree of difficulty of estimating these liabilities.

In estimating the liability for the cost of reported claims not yet paid, the Group considers any information available from loss adjusters and information on the cost of settling claims with similar characteristics in previous periods. Large claims are assessed on a case-by-case basis or projected separately in order to allow for the possible distortive effect of their development and incidence on the rest of the portfolio.

Process used to decide on assumptions

The risks associated with these insurance contracts are complex and subject to a number of variables that complicate quantitative sensitivity analysis. However, the Nigerian market has not had severe losses from asbestos-related diseases which is usually material and is therefore not too complicated to come up with reasonable assumptions.

The Group uses assumptions based on a mixture of internal and market data. Internal data is derived mostly from the Group's quarterly claims reports and screening of the actual insurance contracts carried out at year-end 2014 to derive data for the contracts held. The Group has reviewed the individual contracts and in particular the industries in which the insured companies operate and the actual exposure years of claims. This information is used to develop scenarios related to the latency of claims.

Change in assumptions and sensitivity analysis

There were no additional net insurance reserves (outstanding claims) arising in respect of prior years that has arisen due to changes in the assumptions used to estimate the ultimate cost of claims, including public liability claims.

Because the assumptions used to estimate these liabilities require judgment, they are subject to great uncertainty.

55.9.1.2 Property insurance contracts

Frequency and severity of claims

For property insurance contracts, climatic changes give rise to more frequent and severe extreme weather events (for example, flooding) and their consequences (for example, flood claims). For certain contracts, the Group has also limited the number of claims that can be paid in any policy year or introduced a maximum amount payable for claims in any policy year.

The Group has the right to impose deductibles and reject fraudulent claims. These contracts are underwritten by reference to the commercial replacement value of the properties and contents insured, and claim payment limits are always included to cap the amount payable on occurrence of the insured event. Cost of rebuilding properties, of replacement or indemnity for contents and time taken to restart operations for business interruption are the key factors that influence the level of claims under these policies. The greatest likelihood of significant losses on these contracts arises from storm or flood damage. The Group has reinsurance cover for such damage to limit losses to N300 million in any one catastrophe event.

Property insurance contracts are subdivided into the following risk groups: fire, business interruption, and theft. The insurance risk arising from these contracts is not concentrated in any of the territories in which the Group operates, and there is a balance between commercial and personal properties in the overall portfolio of insured buildings. The Group does not underwrite property insurance contracts outside Nigeria.

Sources of uncertainty in the estimation of future claim payments

The shorter settlement period for these claims allow the Group to achieve a higher degree of certainty about the estimated cost of claims, and relatively little IBNR is held at year-end. However, the longer time needed to assess the emergence of a flood claim make the estimation process more uncertain for these claims.

The uncertain nature of the costs of this type of claim causes greater uncertainty in the estimates than in previous years. The Group has been monitoring numbers of reported claims on a weekly basis and reflected such information in its assessment of the adequacy of the unearned premium provision held at year end. The effect of this unexpected weather may affect prior year claims, due to the re-opening of old claims and higher settlement costs for flood claims in the current market. At year end 2014, the Group believes that its liabilities for fire claims are adequate. However, more permanent changes in the climate may produce a higher frequency and severity of claims than currently expected.

Process used to decide on assumptions

For non-subsidence-related property risks, the Group uses similar statistical methods used for general accident insurance risks that incorporate the various assumptions made in order to estimate the ultimate cost of claims.

Similar to the approach for the assumptions underlying the casualty insurance liabilities, the choice of selected results for each accident year of each class of business depends on an assessment of the technique that has been most appropriate to observed historical developments. In certain instances, this has meant that different techniques or combination of techniques have been selected for individual accident years or groups of accident years within the same class of business.

Changes in assumptions

The Group did not change its assumptions for the insurance contracts disclosed in this note other than updating the costs of rebuilding properties, replacement or indemnity for contents for time value of money.

55.9.1.3 Long-term insurance contracts

Frequency and severity of claims

For contracts where death is the insured risk, the most significant factors that could increase the overall frequency of claims are epidemics (such as AIDS, SARS, EBOLA and a human form of avian flu) or widespread changes in lifestyle, such as eating, smoking and exercise habits, resulting in earlier or more claims than expected.

For contracts where survival is the insured risk, the most significant factor is continued improvement in medical science and social conditions that would increase longevity.

At present, these risks do not vary significantly in relation to the location of the risk insured by the Group. However, undue concentration by amounts could have an impact on the severity of benefit payments on a portfolio basis.

For contracts with fixed and guaranteed benefits and fixed future premiums, there are no mitigating terms and conditions that reduce the insurance risk accepted. The Group charges for mortality risk on a monthly basis for all insurance contracts without a fixed term. It has the right to alter these charges based on its mortality experience and hence minimize its exposure to mortality risk. Delays in implementing increases in charges and market or regulatory restraints over the extent of the increases may reduce its mitigating effect. The Group manages these risks through its underwriting strategy and reinsurance arrangements.

The underwriting strategy is intended to ensure that the risks underwritten are well diversified in terms of type of risk and the level of insured benefits. Medical selection is also included in the Group's underwriting procedures, to reflect the health condition and family medical history of the applicants. The Group has a retention limit of = N = 15 million on any single life insured and reinsures the excess through a surplus treaty reinsurance arrangement. The Group does not have in place any reinsurance for contracts that insure survival risk.

Sources of uncertainty in the estimation of future benefit payments and premium receipts

Uncertainty in the estimation of future benefit payments and premium receipts for long-term insurance contracts arises from the unpredictability of long-term changes in overall levels of mortality and the variability in contract holder behavior.

The Group uses appropriate base tables of standard mortality according to the type of contract being written. An investigation into the actual experience of the Group over the last three years is carried out, and statistical methods are used to adjust the crude mortality rates to produce a best estimate of expected mortality for the future. Where data is sufficient to be statistically credible, the statistics generated by the data are used without reference to an industry table. Where this is not the case, the best estimate of future mortality is based on standard industry tables adjusted for the Group's overall experience. For contracts that insure survival, an adjustment is made for future mortality improvements based on trends identified in the data and in the continuous mortality investigations performed by independent actuarial bodies. The impact of any historical evidence of selective termination behavior will be reflected in this experience. The Group maintains voluntary termination statistics to investigate the deviation of actual termination experience against assumptions. Statistical methods are used to determine appropriate termination rates. An allowance is then made for any trends in the data to arrive at a best estimate of future termination rates.

Process used to decide on assumptions

For long-term insurance contracts with fixed and guaranteed terms, estimates are made in two stages. At inception of the contract, the Group determines assumptions in relation to future deaths, voluntary terminations, investment returns and administration expenses. These assumptions are used for calculating the liabilities during the life of the contract.

A margin for risk and uncertainty is added to these assumptions. These assumptions are 'locked in' for the duration of the contract. Subsequently, new estimates are developed at each reporting date to determine whether liabilities are adequate in the light of the latest current estimates. The initial assumptions are not altered if the liabilities are considered adequate. If the liabilities are not adequate, the assumptions are altered ('unlocked') to reflect the latest current estimates; no margin is added to the assumptions in this event. As a result, the effect of changes in the underlying variables on insurance liabilities and related assets shown in paragraph below is not

symmetrical. Improvements in estimates have no impact on the value of the liabilities and related assets, while significant enough deteriorations in estimates have an impact.

The assumptions used for the insurance contracts disclosed in this note are as follows:

i. Mortality

An appropriate base table of standard mortality is chosen depending on the type of contract. An investigation into the Group's experience over the most recent three years is performed, and statistical methods are used to adjust the rates reflected in the table to a best estimate of mortality for that year. Where data is sufficient to be statistically credible, the statistics generated by the data are used without reference to an industry table. For contracts insuring survivorship, an allowance is made for future mortality improvements based on trends identified in the data and in the continuous mortality investigations performed by independent actuarial bodies.

ii. Morbidity

The rate of recovery from disability is derived from industry experience studies, adjusted where appropriate for the Group's own experience.

iii. Persistency

An investigation into the Group's experience over the most recent three years is performed, and statistical methods are used to determine an appropriate persistency rate. Persistency rates vary by product type and policy duration. An allowance is then made for any trends in the data to arrive at a best estimate of future persistency rates that takes into account the effective contract holders' behavior.

iv. Investment returns

Investment returns affect the assumed level of future benefits due to the contract holders and the selection of the appropriate discount rate. The Group's primary assumptions on investment returns relate to four components:

(a) Risk-free rates

The risk-free rates are the gross yields to redemption of benchmark government securities.

(b) Equity investments

The expected long-term return – dividends and capital growth – is derived by adding to the risk-free rate of return on equity risk premium percentage considered to be appropriate.

(c) Overall investment return

A weighted average rate of investment return is derived by combining different proportions of the above financial assets in a model portfolio, which is assumed to back the liabilities. These model portfolios are consistent with the long-term asset allocation strategies as set out in the Group's Asset Liability Management (ALM) framework.

v. Renewal expense level and inflation

The current level of expenses is taken as an appropriate expense base. Expense inflation is assumed to be a suitable rate above current inflation rates hovering around 8.2% per annum in Nigeria.

vi. Tax

It has been assumed that current tax legislation and rates continue unaltered.

Change in assumptions

The Group did not change its assumptions for the insurance contracts disclosed in this note.

(a) Guaranteed annuity options

The amount of insurance risk under contracts with guaranteed annuity options is also dependent on the number of contract holders that will exercise their option ('option take-up rate'). This will depend significantly on the investment conditions that apply when the options can be exercised. The lower the current market interest rates in relation to the rates implicit in the guaranteed annuity rates, the more likely it is that contract holders will exercise their options. Continuing improvements in longevity reflected in current annuity rates will increase the likelihood of contract holders exercising their options as well as increasing the level of insurance risk borne by the Company under the annuities issued. The Group does not have sufficient historical data on which to base its estimate of the number of contract holders who will exercise their options.

Available table indicates the likely changes in the carrying amount of the liability at year-end in response to changes in interest and mortality rates. The additional carrying amount is calculated on the assumption that every contract holder exercises his option at the earliest date possible.

(b) Sources of uncertainty in the estimation of future claim payments

Other than for the testing of the adequacy of the liability representing the unexpired risk at the end of the reporting period, there is no need to estimate mortality rates or morbidity rates for future years because these contracts have short duration. However, for incurred disability income claims, it is necessary to estimate the rates of recovery from disability for future years. Standard recovery tables produced by reinsurers are used as well as the actual experience of the Group. The influence of economic circumstances on the actual recovery rate for individual contracts is the key source of uncertainty for these estimates.

The concentration of non-life insurance by the location of the underlying risk is summarised below by reference to liabilities.

	GR	GROSS		JRANCE	NET		
	2021 N'000	2020 N ′000	2021 N'000	2020 N ′000	2021 N′000	2020 N ′000	
Within Nigeria	33,755,180	32,083,331	21,654,200	21,140,188	12,100,980	8,718,901	
Outside Nigeria	-	-	1,674,660	1,728,778	(1,674,660)	(1,341,283)	
	33,755,180	32,083,331	23,328,860	22,868,966	10,426,320	7,377,618	

The concentration of non-life insurance by type of contract is summarised below by reference to gross premium and premium ceded to reinsurers.

	GR	OSS	REINSU	JRANCE	NET		
	2021 N '000	2020 N ′000	2021 N '000	2020 N ′000	2021 N ′000	2020 N '000	
Accident	2,264,054	2,051,688	994,612	842,069	1,269,442	1,209,619	
Aviation	280,519	193,934	42,860	59,090	237,659	134,844	
Bond	13,038	5,321	2,356	1,492	10,682	3,829	
Engineering	653,647	626,574	415,606	371,707	238,041	254,867	
Fire	7,526,883	6,092,960	5,644,231	4,573,139	1,882,652	1,519,821	
Marine	1,400,937	1,103,865	539,561	385,025	861,376	718,840	
Motor	3,428,551	3,182,841	88,024	165,369	3,340,527	3,017,472	
Oil and Energy	18,187,551	18,826,148	15,601,610	16,471,075	2,585,941	2,355,073	
	33,755,180	32,083,331	23,328,860	22,868,966	10,426,320	9,214,365	

Assumptions and sensitivities

The risks associated with the non-life insurance contracts are complex and subject to a number of variables which complicate quantitative sensitivity analysis. The Group uses several statistical and actuarial techniques based on past claims development experience. This includes indications such as average claims, costs, ultimate claims numbers and expected loss rations. The Group considers that the liability for non-life insurance claims recognised in the statement of financial position is adequate. However, actual experience will differ from the expected outcome.

Some results of sensitivity testing are set out below:

Discounted Inflation Adjusted Basic Chain Ladder Method

	2020	Base N ′000	5% Loss Ratio ₩'000	(-5%) Loss Ratio ₩'000	1%Inflation Rate ₩'000	(-1)% Inflation Rate ₩′000	1%Discount Rate N '000	(-1)% Discount Rate ₩′000
Class of business		928,284	1,032,083	793,157	932,207	924,361	919,522	937,280
Accident		283,350	304,274	262,424	284,360	282,341	281,276	285,472
Engineering		2,576,152	2,826,204	2,324,575	2,577,201	2,575,112	2,556,482	2,596,254
Fire		300,900	338,129	263,671	302,728	299,073	299,271	302,556
Marine		549,198	596,078	502,256	549,752	548,644	545,765	552,696
Motor		16,512	30,538	2,486	16,512	16,512	16,512	16,512
Oil and Energy		982	1,634	330	982	982	982	982
Bond		826,618	1,578,189	75,048	826,618	826,618	813,995	839,626
Aviation		5,481,996	6,707,129	4,223,947	5,490,360	5,473,643	5,433,805	5,531,378
Total IBNR		2,215,400	3,440,530	957,350	2,223,762	2,207,046	2,167,207	2,264,782
Effect of changes on IBNR								
	2020							
Accident		746,537	754,118	748,266	748,081	746,389	746,686	746,686
Engineering		252,205	252,205	252,205	252,205	252,205	252,205	252,205
Fire		2,192,748	2,219,332	2,219,332	2,191,944	2,203,337	2,193,551	2,191,944
Marine		294,138	296,796	296,796	293,274	307,305	295,003	293,274
Motor		483,639	486,797	486,797	482,927	494,754	484,351	482,927
Oil and Energy		21,828	75,669	75,669	20,712	-	-	-
Bond		645	-	-	-	-	-	-
Aviation		826,095	828,823	2,728	(2,154)	-	-	-
Total IBNR		4,817,835	4,913,740	4,081,793	3,986,989	4,003,990	3,971,796	3,967,036
Effect of changes on IBNR		1,689,905	1,732,956	1,405,427	1,408,238	1,405,421	1,392,773	1,405,308

Claims development table for non-life outstanding claims

The following tables show the development of claims over a period of time on both a gross and net of reinsurance basis. In 2012, in the year of adoption of IFRS, only 5 years were required to be disclosed. This will be increased in each succeeding year, until 8 - 10 years of information is presented. The top half of the table shows how the estimates of total claims for each accident year develop over time. The lower half of the table reconciles the cumulative claims to the amount appearing in the Statement of Financial Position.

The cumulative claims estimates and payments for each accident year are translated into Nigerian Naira at the year rates that applied at the end of each accident year.

Analysis of claims development - Gross

	2012 N ′000										Total N ′000
Estimate of ultimates: End of accident year											
1 year later	3,953,051	6,081,643	6,559,766	6,770,286	6,852,525	6,903,787	6,921,028	6,921,028	6,921,791	6,921,791	
2 years later	3,916,733	6,214,426	6,599,973	6,768,644	6,881,274	6,930,563	6,930,563	6,930,822	6,933,108		
3 years later	2,869,687	5,135,621	5,761,265	5,933,707	6,012,985	6,026,293	6,030,904	6,030,904	-		
4 years later	3,590,761	6,787,967	7,292,269	7,593,831	7,684,726	7,713,653	7,715,994	-	-		
5 years later	3,150,586	5,198,168	5,806,296	5,906,357	5,922,033	5,946,174	-				
6 years later	2,902,060	4,789,395	5,184,780	5,272,632	5,310,563	-	-				
7 years later	3,336,926	4,603,570	4,843,864	4,921,858		-	-				
8 years later	3,402,980	4,960,154	5,084,164	-							
9 years later	2,989,004	4,495,841	-	-							
10 years later	2,132,308	-	-	-	-	-	-	-	-		
Current estimate of ultimate claims	2,132,308	4,495,841	5,084,164	4,921,858	5,310,563	5,946,174	7,715,994	6,030,904	6,933,108	6,921,791	55,492,705
Cummulative payments	(2,125,718)	(4,495,341)	(5,080,726)	(4,918,872)	(5,303,681)	(5,849,781)	(7,647,812)	(5,757,700)	(5,336,265)	(5,710,212) (5	52,226,108)
Outstanding claims	6,590	500	3,438	2,986	6,882	96,393	68,182	273,204	1,596,843	1,211,579	3,266,597

provision at 31

December 2021

55.9.2 Credit risks

Credit risk is the risk of financial loss to the Group if a customer or counterparty to a financial instrument fails to meet its contractual obligations. Credit risk refers to the risk that counterparty will default on its contractual obligations resulting in financial loss to the Group. The key areas of exposure to credit risk for the Group are in relation to its investment portfolio, reinsurance programme and to a lesser extent amounts due from policyholders and intermediaries. Key areas where the Group is exposed to credit risk are:

Principal Credit Risks

- Reinsurers' share of insurance liabilities;
- Amounts due from reinsurers in respect of claims already paid;
- Amounts due from insurance contract holders;
- Amounts due from insurance intermediaries;
- Amounts due from loans and receivables;
- Amounts due from debt securities; and
- Amounts due from money market and cash positions.

The Group structures the levels of credit risk it accepts by placing limits on its exposure to a single counterparty, or groups of counterparties, and to geographical and industry segments. Such risks are subject to an annual or more frequent review. Limits on the level of credit risk by category and territory are approved quarterly by the Board of Directors.

The Group has adopted a policy of only dealing with creditworthy counterparties and obtaining sufficient collateral where appropriate, as a means of mitigating the risk of financial loss from defaults. The Group only transacts with entities that are rated the equivalent to investment grade and above.

This information is supplied by independent rating agencies where available and if not available the Group uses other publicly available financial information and its own trading records to rate its major policyholders and reinsurers.

The Group's exposure and the credit ratings of its counterparties are continuously monitored and the aggregate value of transactions concluded is spread amongst approved counterparties. Credit exposure is controlled by counterparty limits that are reviewed and approved by the risk management committee annually.

Receivables consist of a large number of policyholders, spread across diverse industries and geographical areas. Ongoing credit evaluation is performed on the financial condition of accounts receivable.

55.9.2.2 Credit Risk Measurement, Control and Mitigation

i. Premium and Reinsurance Receivables

Reinsurance is used to manage insurance risk. This does not, however, discharge the Group's liability as primary insurer. If a reinsurer fails to pay a claim for any reason, the Group remains liable for the payment to the policyholder. The creditworthiness of reinsurers is considered on an annual basis by reviewing their financial strength prior to finalization of any contract.

The Credit Control Committee works closely with the Underwriting and Reinsurance departments to assess the creditworthiness of all reinsurers and intermediaries by setting and reviewing regularly the credit rating of each reinsurer using internal records and other publicly available financial information.

Individual operating units maintain records of the payment history for significant contract holders with whom they conduct regular business. The exposure to individual counterparties is also managed by other mechanisms, such as the right of offset where counterparties are both debtors and creditors of the Group. Management information reported to the Group includes details of provisions for impairment on loans and receivables and subsequent write-offs. Internal audit makes regular reviews to assess the degree of compliance with the group procedures on credit. Exposures to individual policyholders and groups of policyholders are collected within the ongoing monitoring of the controls associated with regulatory solvency.

Where there exists significant exposure to individual policyholders, or homogenous groups of policyholders, a financial analysis equivalent to that conducted for reinsurers is carried out by the Group's risk department.

The Group establishes an allowance for impairment that represents its estimate of incurred losses in respect of trade and other receivables and investments. The main components of this allowance are a specific loss component that relates to individually significant exposures, and a collective loss component established for groups of similar assets in respect of losses that have been incurred but not yet identified. The collective loss allowance is determined based on historical data of payment statistics for similar financial assets.

ii. Investments

The Group limits its exposure to credit risk by investing only in liquid securities and only with counterparties that have a credit rating of at least BBB- from rating agencies. Management actively monitors credit ratings and given that the Group only has invested in securities with high credit ratings, management does not expect any counterparty to fail to meet its obligations.

Industry analysis

31 December 2021 - Group	Financial Services N '000	Government ₩′000	Consumers	Construction & Materials N'000	Manufacturing & Petroleum ₩′000	Others N′000	Total N ′000
Cash and cash equivalents	17,176,184	-	-	-	-	-	17,176,184
Debt instruments at amortised costs	13,804,111	29,722,006	505,194	-	-	-	44,031,311
Trade receivables	-	-	-	-	-	174,759	174,759
Other receivables	-	-	-	-	-	4,726,506	4,726,506
Reinsurance assets	-	-	-	-	-	3,299,184	3,299,184
Statutory deposits	-	2,299,144	-	-	-		2,299,144
, ,	30,980,295	32,021,150	505,194	-	-	8,200,449	71,707,088
31 December 2020 - Group							
Cash and cash equivalents	13,743,138	-	-	-	-	-	13,743,138
Debt instruments at amortised costs	13,946,587	24,365,246	941,501	-	-	-	39,253,334
Trade receivables	-	-	-	-	-	417,905	417,905
Other receivables	-	-	-	-	-	5,983,753	5,983,753
Reinsurance assets	-	-	-	-	-	3,550,095	3,550,095
Statutory deposits	-	560,000	-	-	-	-	560,000
, .	31,578,581	18,306,581	256,686	-	-	9,951,753	63,508,225

31 December 2021 - Company	Financial Services N'000	Government N′000	Consumers N′000	Construction & Materials №'000	Manufacturing & Petroleum №′000	Others N′000	Total N ′000
Cash and cash equivalents	601,326	-	-	-	-	-	601,326
Debt instruments at amortised costs	575,939	-	3,405,883	-	-	-	3,981,822
Other receivables	-	-	-	-	-	1,146,330	1,146,330
_	1,177,265	0	3,405,883	-	-	1,146,330	5,729,478
31 December 2020 - Company							
In thousands of naira	1,654,286	-	-	-	-	-	1,654,286
Cash and cash equivalents	-	537,182	508,676	-	-	-	1,045,858
Debt instruments at amortised costs	-	-	-	-	-	1,713,580	1,713,580
Other receivables	1,654,286	537,182	508,676	-	-	1,713,580	4,413,724

The table below provides information regarding the credit risk exposure of the Group and the Company by classifying assets according to the Company's credit ratings of counter parties:

31 December 2021 - Group	Investment Grade ₩′000	Non Investment Grade: Satisfactory ₩'000	Unrated N ′000	Total N′000
Debt instruments at amortised cost	28,247,854	15,783,457	-	44,031,311
Cash and cash equivalents	-	17,176,184	-	17,176,184
Other receivables	-	-	4,726,506	4,726,506
Trade receivables	-	-	174,759	174,759
Reinsurance assets	-	-	3,299,184	3,299,184
	28,247,854	32,959,641	8,200,449	69,407,944
31 December 2020 - Group				
Debt instruments at amortised cost	22,851,243	16,402,091	-	39,253,334
Cash and cash equivalents	-	13,743,138	-	13,743,138
Other receivables	-	-	5,983,753	5,983,753
Trade receivables	-	-	417,905	417,905
Reinsurance assets	-	-	3,550,095	3,550,095
	22,851,243	30,145,229	9,951,753	62,948,225
31 December 2021 - Company				
Cash and cash equivalents		601,326	-	601,326
Other receivables		-	1,146,330	1,146,330
Debt instruments at amortised costs	-	3,981,822	-	3,981,822
		4,583,148	1,146,330	5,729,478
31 December 2020 - Company	-			
	-	1,654,286	-	1,654,286
Cash and cash equivalents	-	-	1,713,580	1,713,580
Other receivables		1,045,858	<u>-</u>	1,045,858
Debt instruments at amortised costs		2,700,144	1,713,580	4,413,724

Impairment assessment

The Group's ECL assessment and measurement method is set out below.

Significant increase in credit risk, default and cure

The Group continuously monitors all assets subject to ECLs. In order to determine whether an instrument or a portfolio of instruments is subject to 12mECL or LTECL, the Group assesses whether there has been a significant increase in credit risk since initial recognition. The Group considers that there has been a significant increase in credit risk when any contractual payments are more than 30 days past due, In addition, the Group also considers a variety of instances that may indicate unlikeliness to pay by assessing whether there has been a significant increase in credit risk. Such events include:

- The counterparty having past due liabilities to public creditors or employees
- The counterparty (or any legal entity within the debtor's group) filing for bankruptcy application/protection
- Counterparty's listed debt or equity suspended at the primary exchange because of rumours or facts about financial difficulties

The Group considers a financial instrument defaulted and, therefore, credit-impaired for ECL calculations in all cases when the counterparty becomes 90 days past due on its contractual payments. The Group may also consider an instrument to be in default when internal or external information indicates that the Group is unlikely to receive the outstanding contractual amounts in full. In such cases, the Group recognises a lifetime ECL.

There has been no significant increase in credit risk or default for financial assets during the year.

Expected credit loss

The Group assesses the possible default events within 12 months for the calculation of the 12mECL. Given the investment policy, the probability of default for new instruments acquired is generally determined to be minimal and the expected loss given default ratio varies for different instruments. In rare cases where a lifetime ECL is required to be calculated, the probability of default is estimated based on economic scenarios.

Impairment losses on financial investments subject to impairment assessment

Debt instruments measured at amortised cost

The table below shows the credit quality and the maximum exposure to credit risk based on Moody's credit rating system and year-end stage classification. The amounts presented are gross of impairment allowances. Details of the Group's internal grading system are also provided.

Moody's Rating							
Do aformain a			2021			2020	
Performing Cash and cash equivalents	Group	12mECL N′000	LTECL N′000	Total №′000	12mECL ₩'000	LTECL N'000	Total №′000
AAA-A+ BBB-B+ C-CCC		17,454,762	-	17,454,762	- 13,935,731 -	- - -	- 13,935,731 -
Total Gross Amount		17,454,762	-	17,454,762	13,935,731	-	13,935,731
ECL Total Net Amount		(278,578) 1 7,176,184	-	(278,578) 17,176,184	(192,593) 13,743,138	-	(192,593) 13,743,138
Financial assets - amortised cost					-	-	-
BBB-B+ C-CCC		44,389,125	-	44,389,125	39,658,580	-	39,658,580
Total Gross Amount		44,389,125	-	44,389,125	40,495,259	-	39,658,580
ECL Total Net Amount		(357,814) 44,031,311		(357,814) 44,031,311	(405,246) 40,090,013		(405,246) 39,253,334
Unrated Other receivables		4,726,506		4,726,506	5,801,239	111,007	5,912,246
		· · · ·	-				
Total Gross Amount		4,726,506	-	4,726,506	5,801,239	111,007	5,912,246
ECL		(114,799)	-	(114,799)	30,516	(107,327)	(76,811)
Total Net Amount		4,611,707	-	4,611,707	5,831,755	3,680	5,835,435

Moody's Rating Performing			2021			2020	
Cash and cash equivalents	Company	12mECL ₩′000	LTECL N'000	Total N ′000	12mECL ₩′000	LTECL ₩'000	Total ₩′000
AAA-A+			-	-	-	-	-
BBB-B+		608,123	-	608,123	1,688,803	-	1,688,803
C-CCC			-	-	-	-	_
Total Gross Amount		608,123	-	608,123	1,688,803	-	1,688,803
ECL		(6,797)	-	(6,797)	(34,517)	-	(34,517)
Total Net Amount		601,326	-	601,326	1,524,554	-	1,654,286
Financial assets - amortised cos	t						
AAA-A+		-	-	-	-	-	-
BBB-B+		4,054,166	-	4,054,166	1,289,238	-	1,289,238
C-CCC			-	-	-	-	<u>-</u>
Total Gross Amount		4,054,166	-	4,054,166	1,289,238	-	1,289,238
ECL		(72,344)	-	(72,344)	(1,239)	-	(1,239)
Total Net Amount		3,981,822	-	3,981,822	1,287,999	-	1,287,999
Unrated							
Other receivables		1,113,298	(10,690)	1,102,608	1,697,402	(10,690)	1,686,712
Total Gross Amount		1,113,298	(10,690)	1,102,608	1,697,402	(10,690)	1,686,712
ECL		(5,465)	(10,690)	(16,155)	(10,089)	(10,690)	(20,779)
Total Net Amount		1,107,833	(21,380)	1,086,453	1,687,313	(21,380)	1,665,933

Collateral for other receivables

Some of the Group's receivables (e.g. mortgage loans and car loans) are collaterised with assets ranging from properties and cars. As at 31 December 2020, the value of assets accepted as collateral that the Group is permitted to repossess or sell in the occurrence of default in respect of the staff loans exceeds the receivables balances.

As at 31 December 2020, the Group had no asset re-possesed as security against asset. The Group policy is to pursue timely realisation of collateral in an orderly manner in the case of default. The Group does not generally use the non cash collateral for its own operations.

As at 31 December 2021, the Group has not pledged any of its assets as collateral for any liability or payable balance (2020: nil)

Amounts arising from ECL

Inputs, assumptions and techniques used for estimating impairment

When determining whether the credit risk(i.e. Risk of default) on a financial instrument has increased significantly since initial recognition, the Group considers reasonable and supportable information that is relevant and available with out undue cost of effort, This includes both qualitative and quantitative information analysis based on the Group's experience, expert credit assessment and forward looking information. The Group primarily identifies whether a significant increase in credit risk has occurred for an exposure by using days past due and assessing other information obtained externally.

Whenever available, the Group monitors changes in credit risk by tracking published external credit ratings. To determine whether published ratings remain up to date and to assess whether there has been a significant increase in credit risk at the reporting date that has not been reflected in the published rating, the group also reviews changes in Bond yields together with available press and regulatory information about issuers.

Where external credit ratings are not available, the Group allocates each exposure to a credit risk grade based on data that is determined to be predictive of the risk of default (including but not limited to the audited financial statement, management accounts and cashflow projections, available regulatory and press information about the borrowers and apply experienced credit judgement. Credit risk grades are defined by using qualitative and quantitative factors that are indicative of the risk of default and are aligned with the external credit rating definition from Moody's and standards and Poor.

The Group has assumed that the credit risk of a financial asset has not increased significantly since the initial recognition if the financial asset has low credit risk at reporting date. The Group considers a financial asset to have low credit risk when its credit risk rating is equivalent to the globally understood definition of "investment grade". The Group considers this to be Baa3 or higher based on the Moody rating.

"As a back stop, the Group considers that a significant increase in credit risk occurs no later than when the asset is more than 30 days past due. Days past due are determined by counting the numbers of days since the earliest elapsed due date in respect of which full payments has not been received. Due dates are determined without considering any grace period that might be available to the borrower. The Group monitors the effectiveness of the criteria used to identify significant increase in credit risk by regular reviews to confirm that:

- The criteria are capable of identifying significant increase in credit risk before an exposure is in default;
- The criteria do no align with the point in time when the asset becomes 30 days past due;
- The average time between the identification of a significant increase in credit risk and default appears reasonable
- Exposures are not generally transferred from 12- month ECL measurement to credit impaired and
- There is no unwarranted volatility in loss allowance from transfers between 12-month ECL and Lifetime ECLmeasurement.

Modified financial assets

The contractual terms of a financial asset may be modified for a number of reasons, including changing market conditions and other factors not related to a current or potential credit deterioration of the borrower. An existing financial asset whose terms have been modified may be derecognized and the renegotiated asset recognized as a new financial asset at fair value in accordance with the accounting policies. When the terms of a financial asset are modified and the modification does not result in derecognition, the determination of whether the asset's credit risk has increased significantly reflects a comparison of:

- Its risk of default occuring at the reporting date based on the modified term; with
- The risk of default occuring estimated based on data on initial recognition and the original contractual terms.

Definition of default

The Group considers a financial asset to be in default when the borrower is unlikely to pay its credit obligations to the Group in full, without recourse by the Group to actions such as realizing security (if any is held); or the financial asset Is more than 90 days past due.

In assessing whether a borrower is in default, the Group considers indicators that are:

- qualitative: e.g. breaches of covenant and the other indicators of financial distress;
- quantitative: e.g. overdue status and non-payment of another obligation of the same issuer to the Group; and
- based on data developed internally and obtained from external sources.

Inputs into the assessment of whether a financial instrument is in default and their significance may vary over time to reflect changes in circumstances.

- quantitative: e.g. overdue status and non-payment of another obligation of the same issuer to the Group; and
- based on data developed internally and obtained from external sources.

Inputs into the assessment of whether a financial instrument is in default and their significance may vary over time to reflect changes in circumstances.

Incorporation of Forward looking information

The Group incorporates forward-looking information into its measurement of ECL. It formulates a 'base case' view of the future direction of relevant economic variables and a representative range of other possible forecast scenarios based on advice from the Group's Investment and Risk committee, economic experts and consideration of a variety of external actual and forecast information. This process involves developing two additional economic scenarios and considering the relative probabilities of each outcome. External information includes economic data and forecasts published by governmental bodies and monetary authorities in the Nigeria, supranational organizations such as the Organisation for Economic Cooperation and Development and the International Monetary Fund, and selected private-sector and academic forecasters.

The base case represents a best estimate and is aligned with information used by the Group for other purposes such as strategic planning and budgeting. The other scenarios represent more optimistic and pessimistic outcomes.

Measurement of ECL

The calculation of the expected credit loss is based on the key risk parameters of Probability of default(PD), Loss given default(LGD) and Exposure at default (EAD). To determine the Lifetime and 12-month PDs, the Group uses the PD tables supplied by Moodys based on the default history of sovereign and corporate obligors with the same credit rating. The Group adopts the same approach for unrated investments by mapping its internal risk grades to the equivalent external credit

ratings. The PDs are recalibrated and adjusted to reflect forward looking information as described below. changes in the rating for counterparties and exposure lead to a change in estimate of the associated PD.

Loss Given Default is the magnitude off the likely loss if there is a default. The Group estimates LGD parameters based on the history of recovery rates of claims against the defaulted counterparties. The LGD for sovereign fixed income exposures are based on publications by Moody's and the models consider the structure, collateral, seniority of claims and recovery of any collateral that is integral to the financial asset. For loans secured with properties or asset, loan to value ratios are key parameter in determining LGD. LGDs are calculated on discounted cash flow basis using effective interest rate as the discounting factor.

EAD represents the expected exposure in the event of a default. The Group derives the EAD from the current exposure to the counterparty and potential changes to the current amount allowed under the contract, including amortisation, and prepayments. The EAD of a financial asset is its gross carrying amount. As described in the accounting policy, and subject to using a maximum of a 12-month PD for financial assets for which credit risk has not significantly increased, the Group measures ECL considering the risk of default over the maximum contractual period (including any borrower's extension options over which it is exposed to credit risk, even if, for risk management purposes, the Group considers a longer period. The modelling of parameter is carried out on an individual basis.

An overview of the approach to estimating ECLs is set out in Note 2 and in Note 3 judgements, estimates and assumptions. To ensure completeness and accuracy, the Group obtains the data used from third party sources (Moodys, Standards and Poor, Economist associate etc.) and its investment team verifies the accuracy of inputs to the Group's ECL models including determining the weights attributable to the multiple scenarios. The following tables set out the key drivers of expected loss and the assumptions used for the Group's base case estimate, ECLs based on the base case, plus the effect of the use of multiple economic scenarios for Nigeria, as at 31 December 2021.

The Group has identified and documented key divers of credit risk amd ECL for each portfolio of financial instruments and , using an anlysis of historical data, has estimated relationships between macro economic variables and credit risk and credit losses. The tables show the values of the key forward looking economic variables/assumptions used in each of the economic scenarios for the ECL calculations. The figures for "Subsequent years" represent a long-term average and so are the same for each scenario.

Analysis of inputs to the ECL model under multiple economic scenarios 31 December 2021 Key Drivers

Macroeconomic Variable	ECL Scenario	Assigned Probabilities	2021	2022	2023	2024	2025
GDP Growth rate (%)	Upside	11%	4.08	2.71	2.69	2.60	2.68
(/	Base case	80%	4.04	2.67	2.65	2.56	2.64
	Downside	8%	4.00	2.63	2.61	2.52	2.60
Inflation rates (%)	Upside	11%	14.44	13.29	11.81	11.54	11.54
` '	Base case	80%	14.40	13.25	11.77	11.50	11.50
	Downside	8%	14.36	13.21	11.73	11.46	11.46
Oil Prices "USD"(price per barrel)	Upside	11%	112.39	100.85	101.81	102.79	103.79
	Base case	80%	71.54	60.00	60.96	61.94	62.94
	Downside	8%	46.61	35.07	36.03	37.01	38.01
Unemployment rates (%)	Upside	11%	23.36	23.16	22.46	22.16	21.96
	Base case	80%	32.70	32.50	31.80	31.50	31.30
	Downside	8%	48.80	48.60	47.90	47.60	47.40
31 December 2020 Key drivers Macroeconomic variable	ECL Scenario	Assigned Probabilities	2020	2021	2022	2023	2024
	Upside	11%	0.84	7.26	6.76	7.46	8.16
GDP Growth rate (%)	Base case	81%	-3.62	2.80	2.30	3.00	3.70
	Downside	8%	-9.09	-2.67	-3.17	-2.47	-1.77
	Upside	11%	10.90	11.41	10.71	9.51	8.01
Inflation rates (%)	Base case	81%	14.89	15.40	14.70	13.50	12.00
	Downside	8%	19.35	19.86	19.16	17.96	16.46
	Upside	11%	83.13	86.13	92.13	94.28	96.52
Oil Prices "USD"(price per barrel)	Base case	81%	41.00	44.00	50.00	52.15	54.39
	Downside	8%	14.68	17.68	23.68	25.83	28.07
	Downside	070					
	Upside	11%	22.76	24.76	25.26	25.76	26.26
Unemployment rates (%)				24.76 32.00	25.26 32.50	25.76 33.00	26.26 33.50

The following tables outline the impact of multiple scenarios on the allowance

31 December 2021	Group		Cash and cash equivalents	Financial assets - amortised cost N'000	Other receivables ₩′000	Total №′000
Upside		11%	30,644	39,360	12,628	82,631
Base case		81%	225,648	289,829	92,987	608,465
Downside		8%	22,286	28,625	9,184	60,095
			278,578	357,814	114,799	751,191
	Company					
		11%	748	7,958	1,777	10,483
Upside		81%	5,506	58,599	13,086	77,190
Base case		8%	544	5,788	1,292	7,624
Downside	_		6,797	72,344	16,155	95,296

The following tables outline the impact of multiple scenarios on the allowance

31 December 2020	Group		Cash and cash equivalents N′000	Financial assets - amortised cost N '000	Other receivables №′000	Total №′000
Upside		11%	21,185	44,577	8,449	74,212
Base case		81%	156,000	328,249	62,217	546,467
Downside		8%	15,407	32,420	6,145	53,972
	_		192,593	405,246	76,811	674,650
	Company					
Upside		11%	3,797	136	2,286	6,219
Base case		81%	27,959	1,004	16,831	45,793
Downside		8%	2,761	99	1,662	4,523
	_		34,517	1,239	20,779	56,535

55.9.2.2 Liquidity risks

Liquidity risk is the risk that the Group cannot meet its obligations associated with financial liabilities as they fall due.

The Group has adopted an appropriate liquidity risk management framework for the management of the Group's liquidity requirements. The Group manages liquidity risk by maintaining adequate liquid assets and reserve borrowing facilities by continuously monitoring forecast and actual cash flows and matching the maturity profiles of assets and liabilities. The Group is exposed to liquidity risk arising from clients on its insurance contracts. In respect of catastrophic events there is liquidity risk from a difference in timing between claim payments and recoveries thereon from reinsurers

Liquidity management ensures that the Group has sufficient access to funds necessary to cover insurance claims. In practice, most of the Group's assets are marketable securities which could be converted to cash when required.

The following tables detail the Group's expected maturity for its non-derivative assets. The tables below have been drawn up on the undiscounted contractual maturities of the assets including interest that will be earned on those assets except the Group anticipates that the cash flow will occur in a different period.

31 December 2021 - Group

Financial and insurance assets: Amortised cost	Up to 1 year N ′000	1-3 years ₩′000	3-5 years N ′000	Over 5 years	Total N ′000
- Federal	3,140,403	645,001	8,855,314	16,040,049	28,680,767
- State	-	-	-	1,474,152	1,474,152
- Corporate	-	1,997,600	10,824,844	-	12,822,444
- Others	1,430,405	261,702	243,380	-	1,935,487
Reinsurance assets	3,299,184	-	-	-	3,299,184
Trade receivables	793,826	-	-	-	793,826
Other receivables	4,185,560	-	-	-	4,185,560
Cash and cash equivalents	17,662,145	-	-	-	17,662,145
	30,511,523	2,904,303	19,923,538	17,514,201	70,853,565
Financial and insurance liabilities:					
Insurance contract liabilities	85,036,841	-			85,036,841
Investment contract liabilities	8,616,195	-		-	8,616,195
Trade payables	8,618,952	-	-	-	8,618,952
Other payables	10,159,372	-	-	-	10,159,372
	112,431,360	-	-	-	112,431,360

31 December 2020 - Group

Financial and insurance assets: Amortised cost	Up to 1 year N '000	1-3 years N ′000	3-5 years N ′000	Over 5 years N'000	Total N ′000
- Federal	22,856,019	2,026,993	2,088,875	18,241,356	45,213,243
- State	-	-	1,013,092	499,523	1,512,615
- Corporate	-	7,196,238	6,034,451	36,394	13,267,083
- Others	349,916	505,290	117,938	-	973,144
Reinsurance assets	3,550,095	-	-	-	3,550,095
Trade receivables	417,905	-	-	-	417,905
Other receivables	5,983,753	-	-	-	5,983,753
Cash and cash equivalents	13,743,138	-	-	-	13,743,138
	32,697,392	11,942,682	2,029,708	11,823,232	84,660,976
Financial and insurance liabilities:					
Insurance contract liabilities	89,542,143	-	-	-	89,542,143
Investment contract liabilities	6,072,622	-	-	-	6,072,622
Trade payables	4,627,571	-	-	-	4,627,571
Other payables	8,685,009	-	-	-	8,685,009
	108,927,345	4,638,960	6,580,663	407,679	108,927,345

31 December 2021 - Company

Financial and insurance assets: Amortised cost	Up to 1 year N ′000	1-3 years N ′000	3-5 years N ′000	Over 5 years N'000	Total N ′000
Financial assets:	3,981,822	-	-	-	3,981,822
Amortised cost	1,146,330	-	-	-	1,146,330
Other receivables	601,326	-	-	-	601,326
Cash and cash equivalents	5,729,478	-	-	-	5,729,478
Financial liabilities:					
Other payables	1,258,315	-	-	-	1,258,315
-	1,258,315	-	-	-	1,258,315
31 December 2020 - Company					
Financial assets:					
Amortised cost	1,044,619	-	257,500	-	1,302,119
Other receivables	1,713,580	-	-	-	1,713,580
Cash and cash equivalents	1,654,286	-	-	-	1,654,286
-	4,412,485	-	257,500	-	4,669,985
Financial liabilities:					
Other payables	693,787	-	-	-	693,787
_	693,787	-	-	-	693,787

The table below summarises the expected utilisation of assets and liabilities

31 December 2021 - Group

Asset	Current ₩'000	Non Current N'000	Total N ′000
Cash and cash equivalents	17,176,184	-	17,176,184
Financial assets	11,118,610	102,841,148	113,959,758
Trade receivables	174,759	-	174,759
Reinsurance assets	7,735,308	516,853	8,252,161
Inventory	-	6,084,508	6,084,508
Deferred acquisition costs	784,693.00	-	784,693
Other receivables and prepayments	6,022,573	-	6,022,573
Right-of-use assets	69,862	-	69,862
Investment in associate	-	4,801,675	4,801,675
Investment in joint venture	-	130,393	130,393
Investment properties	-	11,760,655	11,760,655
Assets of disposal group classified as held for sale	-	8,086,683	8,086,683
Property, plant and equipment	-	4,696,005	4,696,005
Intangible assets	-	172,486	172,486
Statutory deposits	-	2,299,144	2,299,144
Total assets	43,081,989	141,389,551	184,471,539
Liabilities			
Insurance contract liabilities	7,561,642	77,475,199	85,036,841
Investment contract liabilities	2,945,906	5,670,289	8,616,195
Interest bearing Loans and Borrowings	2,516,621	-	2,516,621
Lease liabilities	-	-	-
Trade payables	8,618,952	-	8,618,952
Other payables	10,159,372	-	10,159,372
Liabilities of disposal group classified as held for sale/distribution to owners	1,187,895		1,187,895
Current income tax payable	1,941,504	-	1,941,504
Deferred tax liabilities	-	2,134,377	2,134,377
Total liabilities	34,931,892	85,279,865	120,211,757

The table below summarises the expected utilisation of assets and liabilities

31 December 2020 - Group

Asset	Current N ′000	Non Current ₩'000	Total N ′000
Cash and cash equivalents	13,743,138	-	13,743,138
Financial assets	12,172,487	100,654,496	112,826,983
Trade receivables	417,905	-	417,905
Reinsurance assets	6,761,113	1,116,881	7,877,994
Inventory	-	4,270,906	4,270,906
Deferred acquisition costs	662,830	-	662,830
Other receivables and prepayments	7,045,422	-	7,045,422
Right-of-use assets	80,275	-	80,275
Investment in associate	-	4,730,728	4,730,728
Investment in joint venture	-	130,393	130,393
Investment properties	-	11,063,550	11,063,550
Assets of disposal group classified as held for sale	-	8,140,686	8,140,686
Property, plant and equipment	-	4,445,995	4,445,995
Intangible assets	-	159,108	159,108
Statutory deposits	-	560,000	560,000
Total assets	40,883,170	135,272,742	176,155,912

The table below summarises the expected utilisation of assets and liabilities

31 December 2020 - Group

Liabilities	Current N '000	Non Current N '000	Total N ′000
Insurance contract liabilities	9,164,397	80,377,746	89,542,143
Investment contract liabilities	26,799	6,045,823	6,072,622
Interest bearing Loans and Borrowings	1,143,421	4,279,079	5,422,500
Lease liabilities	-	-	-
Trade payables	4,627,571	-	4,627,571
Other payables	8,685,008	-	8,685,008
Liabilities of disposal group classified as held for sale/distribution to owners	946,620		946,620
Current income tax payable	1,694,459	-	1,694,459
Deferred tax liabilities	-	1,658,606	1,658,606
Total liabilities	26,288,275	92,361,254	118,649,529

The table below summarises the expected utilisation of assets and liabilities

31 December 2021 - Company

Asset	Current N '000	Non Current Non Current	Total №′000
Cash and cash equivalents	601,326	-	601,326
Financial assets	3,981,822	1,492,825	5,474,647
Other receivables and prepayments	1,904,939	-	1,904,939
Investments in subsidiaries	-	15,373,012	15,373,012
Investments in associate	-	525,364	525,364
Investment properties	-	7,081,066	7,081,066
Property, plant and equipment	-	94,548	94,548
Intangible assets	25,132	-	25,132
Total assets	6,513,219	24,566,815	31,080,034
Liabilities			
Other payables	1,258,315	_	1,258,315
Current income tax payable	657,323	-	657,323
Deferred tax liabilities		624,088	624,088
Total liabilities	1,915,638	624,088	2,539,726
31 December 2020 - Company			
Assets			
Cash and cash equivalents	1,654,286	-	1,654,286
Financial assets	1,045,858	1,521,978	2,567,836
Other receivables and prepayments	2,468,286	-	2,468,286
Investments in subsidiaries	-	15,254,287	15,254,287
Investments in associate	-	525,364	525,364
Investment properties	-	4,636,980	4,636,980
Property, plant and equipment	_	56,776	56,776
Total assets	5,168,430	21,995,385	27,163,815
Liabilities			
Other payables	1,035,072	-	1,035,072
Current income tax payable	563,773	-	563,773
Deferred tax liabilities		367,398	367,398
Total liabilities	1,598,845	367,398	1,966,243

55.9.3 Market risks

Market risk is the risk that changes in market prices, such as; foreign exchange rates, interest rates and equity prices will affect the Group's income or the value of its holdings of financial instruments. Market risk arises due to fluctuations in both the value of assets held and the value of liabilities.

The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimizing the return. The Group has established policies and procedures in order to manage market risk.

55.9.3.1 Currency risks

Foreign currency risk management

The Group undertakes certain transactions denominated in foreign currencies. Hence, exposures to exchange rate fluctuations arise. The Group exposure to currency risk are minimised by matching the Group's financial assets to the same currencies as its insurance and investment contract liabilities. Cash and cash equivalent is the major asset which gives rise to currency risk.

Carrying amounts of the Group's foreign currency denominated assets.

2021 - Group

Asset	Sterling N '000	Euro N ′000	US Dollars N ′000	Total N ′000
Cash and cash equivalents	5,670	3,278	6,583,805	6,592,753
Financial assets	-	147,591	18,959,021	19,106,612
Reinsurance assets	-	-	3,015,912	3,015,912
	5,670	150,869	28,558,738	28,715,277
Liabilities				
Insurance contract liabilities	-	-	4,349,981	4,349,981
Net assets	5,670	150,869	24,208,757	24,365,296
2020 - Group				
Assets				
Cash and cash equivalents	5,299	4,922	1,814,332	1,824,553
Financial assets	-	145,411	16,975,793	17,121,204
Reinsurance assets		-	2,882,106	2,882,106
	5,299	150,333	21,672,231	21,827,863
Liabilities				
Insurance contract liabilities	-	-	4,167,791	4,167,791
N	5.000	150.000	17.504.446	17 //0 070
Net assets	5,299	150,333	17,504,440	17,660,072

Carrying amounts of the Group's foreign currency denominated assets.

2021 - Company

Asset	Sterling N ′000	Euro N ′000	US Dollars N ′000	Total N ′000
Cash and cash equivalents	-	-	2,765	2,765
	-	-	2,765	2,765
2020 - Company				
Assets				
Cash and cash equivalents	-	-	8,572	8,572
	-	-	8,572	8,572

Foreign currency sensitivity analysis

The following table details the Group's sensitivity to 10% increase and decrease in the Naira against the relevant foreign currencies. A 10% sensitivity rate is used when reporting foreign risk internally to key management personnel and represents management's assessment of the reasonably possible change in foreign exchange rates. For each sensitivity, the impact of change in a single factor is shown with other assumptions unchanged.

		20	2021		020
Group		Impact on profit before tax	Impact on equity	Impact on profit before tax	Impact on equity
Cash and cash equivalent		₩′000	N ′000	N ′000	N'000
Sterling	+10%	567	567	530	530
	-10%	(567)	(567)	(530)	(530)
Euro	+10%	328	328	492	492
	-10%	(328)	(328)	(492)	(492)
USD	+10%	658,381	658,381	181,433	181,433
	-10%	(658,381)	(658,381)	(181,433)	(181,433)
Company			-		
USD			-		
	+10%	277	277	857	857
	-10%	(277)	(277)	(857)	(857)

55.9.3.2 Interest rate risk management

Interest rate risk is the risk that the value of future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

The Group is exposed to interest rate risk as the Group invests in long term debt at both fixed and floating interest rates. The risk is managed by the Group by maintaining an appropriate mix between fixed and floating rate borrowings and by limited use of interest rate swap contracts and forward interest rate contracts. Hedging activities are evaluated regularly to align with interest rate views and defined risk appetite.

Interest rate risk also exists in products sold by the Group. The Group manages this risk by adopting close asset/liability matching criteria, to minimise the impact of mismatches between asset and liability values arising from interest rate movements.

The Group has no significant concentration of interest rate risk.

55.9.3.3 Equity price risk management

The Group is exposed to equity price risks arising from equity investments primarily from investments not held for unit-linked business. The shares included in financial assets represent investments in listed and unlisted securities that present the Group with opportunity for return through dividend income and capital appreciation. Equity investments designated as fair value through other comprehensive income (available-for-sale) are held for strategic rather than trading purposes.

The analysis below is performed for reasonably possible movements in market indices with all other variables held constant, showing the impact on profit before tax (due to changes in fair value of financial assets whose fair values are recorded in the statement of profit or loss).

		2021		20	20
Group		Impact on profit before tax	loopest on occitiv	Impact on profit before tax	Impact on equity
Cash and cash equivalent		Profit before tax	Impact on equity N '000	H'000	Impact on equity N'000
Fair value through profit or loss	+1%	685,369	685,369	719,580	-
	-1%	(685,369)	(685,369)	(719,580)	-
Fair value through OCI	+1%	13,915	13,915	-	16,157
	-1%	(13,915)	(13,915)	-	(16,157)
Company					
Fair value through profit or loss	+1%	11,018	11,018	12,798	-
	-1%	(11,018)	(11,018)	(12,798)	-

55.9.4 Operational Risk

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people, systems and external events. The Group recognizes the significance of operational risk, which is inherent in all areas of our business. Operational risk is managed within acceptable levels through an appropriate level of management focus and resources.

The Group is committed to the management of operational risks. The Group's operational risk management strategy aims to:

- reduce losses arising from operational risk a key role of operational risk management in the Group is to reduce losses from operational failure and in particular avoid potentially large or catastrophic risk losses;
- provide early warning signals of deterioration in the Group's internal control system; and
- raise awareness of operational risk in the Group from top to bottom through the implementation of an enterprise-wide risk approach.

One of the foremost operational risks faced by the Group are financial crimes (internal fraud, external fraud and money laundering). Each incident is analysed, control failures identified and new controls designed. The Group is also investing in enhanced loss control. Key counter-measures put in place include:

- enhanced staff training;
- enhanced Know Your Policyholder (KYP) drive and background checks on employees;
- issuance of appropriate and deterrent circulars;
- job rotation and segregation;
- dissemination of email and SMS alerts to the Group's customers for each activity on their accounts;
- imposition of stiff disciplinary measures including prosecution of fraudulent staff, agents and brokers; and
- installation of panic alarm system, CCTV.

55.9.5 Outsourcing Risk

Outsourcing risk is the risk inherent in the usage of vendors. The group's extensive use of vendors enables the enterprise to deliver products and services to consumers and benefits to our employees. Risks inherent with using vendors includes: vendor performance, financial risks, reputation/brand, business continuity, information security, and legal/regulatory.

The Key counter-measures put in place includes:

- Maintain Enterprise policies to ensure appropriate management review, approval, and oversight of vendor risks.
- Hold vendors accountable for performance and utilize Management of Service Level Objectives.
- Through the Vendor Management Community, train associates responsible for vendor management on compliance processes, managing vendor risks, and sharing best practices.
- Review critical vendors and corporate department vendor oversight through the Internal Audit program.

- Conduct vendor vulnerability assessments on critical vendors to validate logical and physical controls protecting Custodian information and business processes.
- Manage vendor relationships and risk through Vendor Management Units.
- Identify Enterprise relationship owners for vendors that span multiple departments at Custodian.
- Use shared information repositories for contracts and vendor relationship management.

49.10 Financial risk management

Valuation bases

The Group monitors and manages the financial risks relating to its operations through internal risk reports which analyse exposures by degree and magnitude of risks. These risks include market risk (currency risk, interest rate risk and price risk), credit risk and liquidity risk.

The Group may seek to minimise the effects of these risks by using financial instruments to hedge risk exposures.

The Group does not enter into or trade financial instruments, including derivative financial instruments, for speculative purposes.

Fair values are determined at prices quoted in active markets. In the current environment, such price information is typically not available for all instruments and the Group applies valuation techniques to measure such instruments. These valuation techniques make maximum use of market observable data but in some cases management estimate other than observable market inputs within the valuation model. There is no standard model and different assumptions would generate different results.

Fair values are subject to a control framework designed to ensure that input variables and output are assessed independent of the risk taker. The Group has minimal exposure to financial assets which are valued at other than quoted prices in an active market.

Group

31 December 2021	Fair value through profit or loss N ′000	Fair value through OCI N '000	Fair value N ′000
Quoted equities at FVTPL	68,536,913	-	68,536,913
Fair value through OCI - quoted	-	-	-
Fair value through OCI - unquoted	-	1,391,534	1,391,534
	68,536,913	1,391,534	69,928,447
31 December 2020			
Quoted equities at FVTPL	71,957,967	-	71,957,967
Fair value through OCI - quoted	-	17,143	17,143
Fair value through OCI - unquoted	-	1,598,539	1,598,539
	71,957,967	1,615,682	73,573,649
Company			
31 December 2021			
Quoted equities at FVTPL	1,101,825	-	1,101,825
Fair value through OCI - unquoted	-	391,000	391,000
	1,101,825	391,000	1,492,825
31 December 2020			
Quoted equities at FVTPL	1,279,837	-	1,279,837
	1,279,837	-	1,279,837

The management assessed that the fair values of cash and cash equivalents, trade receivables, trade payables, other current liabilities approximate their carrying amounts largely due to the short-term maturities of these instruments.

The following methods and assumptions were used to estimate the fair value of unquoted equity measured at fair value and other debt securities whose fair values are disclosed.

i. Unquoted equity

The fair values of the unquoted ordinary shares have been estimated using either of Income approach or Market approach.

Under the income approach, the valuation requires management to make certain assumptions about the model inputs, including forecast cash flows, the discount rate, credit risk and volatility. The probabilities of the various estimates within the range can be reasonably assessed and are used in management's estimate of fair value for these unquoted equity investments.

Under the market approcah, the Company determines comparable public companies (Peers) based on industry, size, leverage and strategy and calculates an appropriate trading multiple for each comparable company identified. The multiple is calculated by dividing the enterprise value of the comparable company by an earnings measure. The trading multiple is then discounted for considerations such as illiquidity and size differences between the comparable companies based on company-specific facts and circumstances. The discounted multiple is applied to the corresponding earnings measure of the investee company to measure the fair value.

The Company classifies the fair value of these investments as Level 3.

ii. Unlisted managed funds

The Company invests in managed funds, including private equity funds, which are not quoted in an active market and which may be subject to restrictions on redemptions such as lock up periods, redemption gates and side pockets.

The Company's investment manager considers the valuation techniques and inputs used in valuing these funds as part of its due diligence prior to investing, to ensure they are reasonable and appropriate. Therefore, the NAV of these funds may be used as an input into measuring their fair value. In measuring this fair value, the NAV of the funds is adjusted, as necessary, to reflect restrictions on redemptions, future commitments, and other specific factors of the fund and fund manager. In measuring fair value, consideration is also paid to any transactions in the shares of the fund. Depending on the nature and level of adjustments needed to the NAV and the level of trading in the fund, the Company classifies these funds as Level 3.

iii. Listed debt securities - bonds

Fair values of publicly traded debt securities are based on quoted market prices in an active market for identical assets with adjustments for accrued interest on the instrument after the last interest/coupon payment date. The Company values these investments at closing bid price.

iv Money market funds and similar securities (treasury bills)

The estimated fair value of money market funds is based on discounted cash flows using prevailing quoted Money-market interest rates for debts with similar credit risk and maturity.

Quantitative information of significant observable inputs - unquoted equity instruments

Investment	Valuation technique (Significant unobservable valuation input)	Range* (weighted average)	Sensitivity used*	Effect on fair value (N'000)
African Reinsurance Corporation	Market	Average EBITDA multiple	2021: 5%	2021: N230
	approach	of peers	2020: 5%	2020: N32
		Discount to average	2021: 1%	2021: N10,484
		multiple (10%)	2020: 1%	2020: N729
Mainstreet Technologies incorporatio	n Market	Average EBITDA multiple	2021: 5%	2021: N8,631
	approach	of peers	2020: 5%	2020: N8,748
		Discount to average	2021: 1%	2021: N1,210
		multiple (10%)	2020: 1%	2020: N1,910
WSTC Financial Services Limited	Income	C + [/// / 700/)	2021: 5%	2021: N4,887
	approach	Cost of capital (16.78%)	2020: 5%	2020: N1,022
		Dividend growth rate		
		(7.62)	2021: 5%	2021: N3,175
			2020: 5%	2020: N4,559
Energy and Allied Insurance Pool of N	Nigeria Adjusted NAV	Discount for lack of	Unappropri-ated	2021: N17,025
	7.4403104 14714	Discount for lack of liquidity -	reserves	2020: N6,218

Quantitative information of significant observable inputs - unquoted equity instruments

Group

Financial assets measured at fair value	2021 N ′000	2020 N ′000
Quoted prices in active markets (level 1) Valuation technique:	68,522,517	68,522,517
Market observable data (level 2)	-	-
Other than observable market data (level 3)	986,138	986,138
	69,508,655	69,508,655
Financial assets measured at amortised cost		
Amortised cost	44,031,311	39,253,334
	44,031,311	39,253,334
Company Financial assets measured at fair value		
Quoted prices in active markets (level 1) Valuation technique:	1,101,825	1,279,837
Market observable data (level 2)	-	-
Other than observable market data (level 3)		
	1,101,825	1,279,837
Financial assets measured at amortised cost		
Amortised cost	3,981,822	1,287,999
	3,981,822	1,287,999

41.11 Fair value and fair value hierarchy

The Group uses the following hierarchy for determining and disclosing the fair value of financial instruments by valuation technique:

- Level 1: Quoted (unadjusted) prices in active markets for identical assets or liabilities
- Level 2: Other techniques for which all inputs which have a significant effect on the recorded fair value are observable, either directly or indirectly, and
- Level 3: Techniques which use inputs which have a significant effect on the recorded fair value that are not based on observable market data (unobservable inputs).

Financial instruments in level 1

The fair value of financial instruments traded in active markets is based on quoted market prices at the reporting date date. A market is regarded as active if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service, or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. The quoted market price used for financial assets held by the company is the current bid price. These instruments are included in Level 1. Instruments included in Level 1 comprise primarily Nigerian Stock Exchange equity investments classified as trading securities.

Financial instruments in level 2

Inputs other than quoted prices included within Level 1 that are observable either directly (i.e. as prices) or indirectly (i.e. derived from prices). This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments in markets that are considered less than active; or other valuation techniques in which all significant inputs are directly or indirectly observable from market data.

Financial instruments in level 3

Level 3: inputs that are unobservable. This category includes all instruments for which the valuation technique includes inputs not based on observable data and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments for which significant unobservable adjustments or assumptions are required to reflect differences between the instruments.

The following table shows an analysis of financial instruments recorded at fair value or whose fair values are disclosed by level of the fair value hierarchy:

31 December 2021 - Group

Items measured at fair value	Level 1 N ′000	Level 2 N ′000	Level 3 N '000	Total ₩′000
Financials assets at FVTPL				
- Quoted equities	68,536,913	-	-	68,536,913
Financials assets at FVTOCI				-
- Quoted equities	14,396	-	-	14,396
- Unquoted equities	-	-	1,391,534	1,391,534
Freehold properties	-	-	11,760,655	11,760,655
Items whose fair values are disclosed				-
Debt instruments at amortised cost	-	-	44,031,311	44,031,311
31 December 2020 - Group				
Items measured at fair value				
Financials assets at FVTPL				
- Quoted equities	71,957,967	-	-	71,957,967
Financials assets at FVTOCI				-
- Quoted equities	17,143	-	-	17,143
- Unquoted equities	-	-	1,598,539	1,598,539
Freehold properties	-	-	3,699,239	3,699,239
Items whose fair values are disclosed				-
Debt instruments at amortised cost	-	-	40,212,640	40,212,640

Reconciliation of fair value measurement of non-listed equity investments classified as equity instruments designated at fair value through OCI:

Reconciliation of fair value measurement of non-listed equity investments classified as equity instruments designated at fair value through OCI:

	Grou	р
	2021 N ′000	2020 ₩′000
At 1 January	1,679,392	791,220
Fair value gain recognised in OCI	(107,103)	320,181
Sales	(180,755)	567,991
At 31 Decemeber	1,391,534	1,679,392

31 December 2020 - Company

Items measured at fair value	Level 1 ₩'000	Level 2 N '000	Level 3 N '000	Total N ′000
Financials assets at FVTPL				
- Equities	1,101,825	-	-	1,101,825
Financials assets at FVTOCI				
- Equities	-	-	391,000	391,000
Items whose fair values are disclosed				
Debt instruments at amortised cost	3,981,822	-	-	3,981,822

There were no transfers between level 1 and 2 or in and out of level 3 in 2021 and 2020.

Fair Value of Financial Assets

	202	1	2020	
Group	Carrying Value	Fair Value	Carrying Value	Fair Value
Financial assets	N'000	N ′000	N'000	N ′000
Financials assets at FVTPL	68,536,913	68,536,913	71,957,967	71,957,967
Financials assets at FVTOCI	1,391,534	1,391,534	1,615,682	1,615,682
Debt instruments at amortised cost	44,031,311	42,782,299	40,212,640	46,256,850
Company				
Financials assets at FVTPL	1,101,825	1,101,825	1,279,837	1,279,837
Financials assets at FVTOCI	391,000	391,000	-	-
Debt instruments at amortised cost	3,981,822	4,043,508	1,287,999	1,288,617

41.12 Future outlook

The Group has succeeded in establishing a robust enterprise risk management framework, practice, culture and environment beyond complying with regulatory requirements. However, this is a continuous and on-going process which is being improved upon consistently.

The ultimate goal is to make risk management a value driver that enhances and contributes to stakeholders' value and the long-term existence and survival of the institution.

Some of the key initiatives and projects to be embarked upon to ensure a better and more efficient risk management framework are;

- Sourcing of a risk solution that has capacity to support the management of insurance risks, operational risk, credit risk and market risk in line with best practices and ultimately complying with risk-based capital regulation in anticipation.
- Structuring a business continuity management framework and infrastructure.
- On-going aggressive Group-wide risk awareness campaign to increase employees' risk-awareness level, competence and involvement
 in managing risks.



Statement Of Value Added

For The Year Ended 31 December 2021

		Gro	ηp			Comp	any	
	2021 N'000	%	2020 N ′000	%	202 N ′000		2020 N′000	%
Interest income	11,599,419		10,186,605		280,187	7	297,114	
Other investment and sundry income	74,140,915		64,875,597		5,736,86		7,101,187	
	85,740,334		75,062,202		6,017,048	3	7,398,301	
Reinsurance expense	(25,346,914)		(24,250,311)			-	-	
Net claims and underwriting expenses	(21,693,403)		(47,129,670)			-	-	
Other operating expenses - Local	(22,279,981)		13,169,563		2,171,693	3	1,314,052	
Value added	16,420,036	100	16,851,784	100	8,188,74	I 100	8,712,353	100
Applied as follows:								
To pay employees:								
Salaries, wages and benefits	3,617,655	22	2,759,146	23	735,653	3 9	474,235	5
To pay Government:								
Current income tax expense	1,700,684	10	694,243	17	573,978	3 7	(53,393)	(1)
Retained for asset replacement and								
future expansion of business:								
- Depreciation and amortization	596,434	4	508,207	5	44,660) 1	33,720	0
- Deferred tax	450,618	3	202,693	1	256,690	3	60,397	1
- Profit for the year	10,054,645	61	12,687,495	54	6,577,760	08	8,197,394	94
_	16,420,036	100	16,851,784	100	8,188,74	100	8,712,353	100

Value added is the wealth created by the efforts of the Group and its employees and the allocation between employees, shareholders, government and that retained in the future for the creation of more wealth.

Five-Year Financial Summary - Group

STATEMENT OF FINANCIAL POSITION - GROUP

			N ′000	N ′000
Cash and cash equivalents 17,176,184	13,743,138	9,362,870	11,745,027	7,909,809
Trade receivables 174,759	417,905	134,664	374,147	91,845
Financial assets 113,959,758	112,826,983	81,156,589	59,189,847	49,425,235
Reinsurance assets 8,252,161	7,877,994	9,151,153	9,213,300	7,221,303
Inventory 6,084,508	4,270,906	-	-	-
Deferred acquisition costs 784,693	662,830	667,740	728,440	591,725
Other receivables and prepayments 6,022,573	7,045,422	2,655,370	2,463,637	1,935,196
Right-of-use assets 69,862	80,275	3,278	-	-
Investments in joint ventures 130,393	130,393		-	
Investment in associates 4,801,675	4,730,728	547,847	543,466	573,871
Assets of disposal group classified as held for sale 8,086,683	8,140,686	-	-	
Investment properties 11,760,655	11,063,550	9,276,977	9,146,905	8,812,700
Property, plant and equipment 4,696,005	4,445,995	4,278,501	3,916,862	3,258,879
Intangible assets 172,486	159,108	222,781	300,338	212,733
Statutory deposits 2,299,144	560,000	560,000	500,000	500,000
Deferred tax assets	- 17/155 010	- 110 017 770		34,442
Total assets 184,471,539	176,155,912	118,017,770	98,121,969	80,567,738
Liabilities				
Insurance contracts liabilities 85,036,841	89,542,143	59,072,075	42,058,277	33,830,930
Investment contract liabilities 8,616,195	6,072,622	3,985,348	3,089,658	3,514,935
Interest bearing Loans and Borrowings 2,516,621	5,422,500	-	-	-
Lease liabilities -	-	744	-	-
Liabilities of disposal group classified as held for 1,187,895	946,620	-	-	-
sale/distribution to owners				
Trade payables 8,618,952	4,627,571	3,323,126	5,413,308	1,228,531
Other payables 10,159,372	8,685,008	3,385,347	2,994,150	2,788,018
Current income tax 1,941,504	1,694,459	2,114,754	1,832,290	1,518,293
Deferred tax liabilities 2,134,377	1,658,606	1,397,066	1,235,200	978,070
Total liabilities 120,211,757	118,649,529	73,278,460	56,622,883	43,858,777
Equity				
Share capital 2,940,933	2,940,933	2,940,933	2,940,933	2,940,933
Share premium 6,412,357	6,412,357	6,412,357	6,412,357	6,412,357
Retained earnings 31,613,718	25,379,761	23,132,865	20,366,425	17,222,276
Contingency reserve 12,961,014	11,679,092	10,315,451	9,175,506	7,947,255
Fair value reserve 504,196	538,075	364,235	1,155,831	-
Available-for-sale reserve -	-	-	-	862,753
Asset revaluation reserve 685,081	698,693	550,273	489,585	437,642
Equity attributable to owners of the parent 55,117,299	47,648,911	43,716,114	40,540,637	35,823,216
Non-controlling interests 9,142,483	9,857,472	1,023,196	958,449	885,745
Total equity 64,259,782	57,506,383	44,739,310	41,499,086	36,708,961
Total liabilities and equity 184,471,539	176,155,912	118,017,770	98,121,969	80,567,738

Five-year Financial Summary - Group Contd

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME - GROUP

	2021 N '000	2020 N '000	2019 N ′000	2018 N ′000	2017 N ′000
Profit before income tax expense	12,322,233	13,686,047	8,069,573	9,500,710	8,932,671
Income tax expense	(2,151,302)	(896,935)	(2,057,794)	(2,387,519)	(1,616,006)
Profit from continuing operation	10,170,931	12,789,112	6,011,779	7,113,191	7,316,665
Loss from discontinued operation	(116,286)	(101,617)	-	-	-
Other comprehensive income/(loss) for the year, net of tax _	(116,132)	322,260	89,034	477,074	706,302
Total comprehensive income for the year =	9,938,513	13,009,755	6,100,813	7,590,265	8,022,967
Total comprehensive income attributable to;					
- Owners of the parent	10,563,775	11,706,533	5,822,197	7,294,688	7,731,813
- Non-controlling interests	(625,262)	1,303,222	278,616	295,577	291,154
	9,938,513	13,009,755	6,100,813	7,590,265	8,022,967
Basic earnings per share (kobo)	183	196	139	116	119
Net assets per share (kobo)	937	810	743	743	689

Note: Basic earnings per share have been computed respectively for each year on the profit after tax and number of ordinary shares in issue, less treasury shares, if any, at the end of each year. The net assets per share are based on the number of issued 50 Kobo ordinary shares at the end of each year.

Five-Year Financial Summary - Company

STATEMENT OF FINANCIAL POSITION - COMPANY

Asset	2021 N ′000	2020 N ′000	2019 ₩′000	2018 N ′000	2017 N ′000
	/01.22/	1 454 204	1 504 554	100 100	//0.000
Cash and cash equivalents	601,326	1,654,286	1,524,554	192,180	668,233
Financial assets	5,474,647	2,567,836	3,094,589	4,573,652	5,481,025
Other receivables and prepayments	1,904,939	2,468,286	3,268,155	1,555,464	1,032,476
Investment in subsidiaries	15,373,012	15,254,287	8,410,669	8,410,669	6,209,669
Investment in associates	525,364	525,364	525,364	525,364	525,364
Investment properties	7,081,066	4,636,980	4,636,980	4,636,980	4,308,275
Property, plant and equipment	94,548	56,776	62,582	97,704	48,490
Intangible assets	25,132	-	-	-	-
Deferred tax assets		-	-		34,442
Total assets	31,080,034	27,163,815	21,522,893	19,992,013	18,307,974
Liabilities					
Other payables	1,258,315	1,035,072	939,164	805,274	878,490
Current income tax	657,323	563,773	629,711	600,875	347,338
Deferred tax liabilities	624,088	367,398	307,001	165,141	
Total liabilities	2,539,726	1,966,243	1,875,876	1,571,290	1,225,828
Equity					
Issued share capital	2,940,933	2,940,933	2,940,933	2,940,933	2,940,933
Share premium	6,412,357	6,412,357	6,412,357	6,412,357	6,412,357
Retained earnings	19,187,018	15,844,282	10,293,727	9,067,433	7,728,856
Total equity	28,540,308	25,197,572	19,647,017	18,420,723	17,082,146
→ . He 1499	01.000.00.4	07.1/0.615	01.500.000		10.007.07.4
Total liabilities and equity	31,080,034	27,163,815	21,522,893	19,992,013	18,307,974

Five-year Financial Summary - Company Contd

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME - COMPANY

	2021 N ′000	2020 N′000	2019 ₩′000	2018 ₩′000	2017 N ′000
Profit before income tax expense	7,408,428	8,204,398	4,796,380	4,821,499	4,123,565
Income tax expense	(830,668)	(7,004)	(923,248)	(970,368)	(459,234)
Profit for the year	6,577,760	8,197,394	3,873,132	3,851,131	3,664,331
Other comprehensive income		-	-	-	<u>-</u>
Total comprehensive income for the year net of tax	6,577,760	8,197,394	3,873,132	3,851,131	3,664,331
Basic and diluted earnings per share (kobo)	112	139	66	65	62
Net assets per share (kobo)	485	428	334	313	290

Note: Basic earnings per share have been computed respectively for each year on the profit after taxation and number of ordinary shares in issue, less treasury shares, if any, at the end of each year. The net assets per share are based on the number of issued 50 Kobo ordinary shares at the end of each year.

About the Report

Globally, the impact of COVID-19 pandemic was felt throughout 2021, as the developed nations doubled efforts to combat the pandemic by obtaining approvals for and the actual production of vaccines. During the year, a few vaccines were approved which ensured that citizens of many of the western countries had opportunities to get the two doses of vaccines as well as booster shots, to reduce hospitalizations and certain death. On the contrary, most African countries including Nigeria had very little supply, obtained through donations. Consequently, though Coalition Against COVID-19 (CACOVID) helped to fight against the spread of the disease, very few Nigerians were fully vaccinated during the year. By the end of 2021, Nigeria had recorded 242,341 Covid cases, with 3.031 deaths with only 9.2% of the population vaccinated with the first dose of Astra Zeneca vaccine, whilst only 4% had been vaccinated with the second dose. Though relatively, we recorded relatively fewer deaths in Nigeria, the prevalence of the disease still affected corporate work as many organizations, including ours were forced to observe social distancing.

Consequently, only a certain proportion of employees could work physically in the office while others worked virtually, by rotation, having social and economic sustainability implications. Continued insurgency in the northeastern part of the country, accompanied by mass kidnapping of schoolage children which started in the Northern part extended to other parts of Nigeria, contributing to migration of citizens and general insecurity in the country, known to have accounted for at least 10,366 deaths. These factors and more had serious consequences on activity nationwide and in the corporate world.

At Custodian, a sizeable amount of our business as a group is insurance-based and premium collected and insurance investment both contribute to the GDP growth of the country, which impacts on economic sustainability. Insurance is a contract represented by a policy in which an individual or entity receives financial protection or reimbursement against losses from an Insurer. Insurance companies therefore provide a guarantee of compensation in the event of specified losses varying from life, burglary, household, motor vehicles and others in exchange for the payment of specified premium by the Insured. Insurance therefore directly impacts the economic, social, environmental, and cultural aspects of a community.

Other than Insurance, we are involved in Pensions, Trustees and Real Estate businesses. Whilst the Pensions business relates to the quality of life of individuals after retirement, the Trustees business involves the growth, protection, and transfer of assets of not just corporate organizations but also

individuals, while real estate relates to provision of housing of people, meaning all these businesses directly impact the wellbeing of individuals which has an impact on Economic and Social sustainability.

We take our roles in the various aspects of our business seriously as the different subsidiaries jointly own and fund the Custodian Social Responsibility Foundation, (CSRF) which is the Corporate Social Responsibility arm of the company. Through CSRF, we invest in our host communities to alleviate hardship and increase environmental and social progress, whilst the company makes sound business decisions around risk management, underwriting, sustenance through pensions, housing needs, investments, and other general operations.

Section 1: Custodian Group

Custodian Investment Plc (CIP) is a leading Nigerian Investment Group with operations in the Other Financial Services Sector of the Nigerian economy. The group has significant holding in companies and brands which offer services including general insurance, life insurance, pensions fund administration, Trustees and real estate, through its subsidiaries.

Custodian Investment Plc Subsidiaries

- Custodian and Allied Insurance Limited (CAIL): CAIL is a provider of general insurance services such as Motor, Home, Travel, Personal Accident insurance, Special Risks and so on to individuals and corporate entities. The company is registered with National Insurance Commission (NAICOM) and is a member of the Nigerian Insurers Association (NIA)
- Custodian Life Assurance Limited (CLA): CLA provides Life Insurance products and services to individuals and corporate organizations ranging from Protection cover, Investment-linked policies such as Wealth Plus Plan, Endowment Policies such as Education Endowment and Annuity plans.
- Custodian Trustees Limited (CTL): CTL helps to grow, protect, and transfer wealth, by ensuring the interests of Lenders and Investors are adequately protected. The company keeps custody of assets, documents, rights, shares, funds, and other holdings in fiduciary transactions

- Crusader Sterling Pensions Limited (CPL): CPL is a leading Pension Fund Administrator offering superior returns on Pension Assets under their management
- UACN Property Development Company Plc (UPDC): UPDC has a strong track record and unparalleled market knowledge over two decades, remaining Nigeria's foremost real estate development firm with a profitable and scalable facilities management business.

Each of the subsidiaries contributes 1% of its Profit Before Tax (PBT) to fund the Custodian Social Responsibility Foundation (CSRF), thereby ensuring the success of the Foundation and the incorporation of sustainability in the Group as a whole.

Key business statistics in 2021

Total Revenue	N85.7billion
Assets Under Management	N546.2billion
Employees	489
Office spread	40 locations across all Nigerian states

Section 2: Highlights of 2021 CSR activities

As a responsible organization, the Custodian Group believes in investing in not only the local community, but also in its Employees, Shareholders, the local community, and the nation. This it does through CSRF, the Corporate Social Responsibility arm of the Group.

CSRF intervenes in projects revolving around the following four pillars: Community Development, Education, Health and Sustainability, each of which will be discussed in-depth in the next chapter.

Though the Covid -19 pandemic persisted in 2021, affecting many of the planned events for the year, the chosen activities we participated in were such that would not contravene the established protocols, especially regarding social distancing. This also dictated the level of participation in such activities.

Highlights of our activities during year 2021 shown below are detailed within the following frameworks which are discussed in the next chapter:

- 1. The United Nations Environment Programme Finance Initiative (UNEP-FI) Principles for Sustainable Insurance (PSI).
- 2. The Nigerian Stock Exchange (NSE) Sustainability Disclosure Guidelines.
- 3. The Sustainable Development Goals (SDG)

Pillars	Activity highlights	Page Reference	Key PSI Reference	NGX Disclosure Guidelines	Direct SDG Reference
Community Development	 Following the repair of the broken part of Commercial Avenue, Yaba, we continued with the rehabilitation of roads in the local community of our Head Office by repairing and restoring the street once known as Chapel Street in Yaba 	Page 274	Not Applicable	Principle 8: Businesses should support inclusive growth and equitable development	Goal 4: Quality Education — Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all.
	 In early 2021, we cleaned the external façade mosaic tiles and frames at Area C Police Command in Surulere, Lagos, not far from our Head Office, within the community. We decorated the Sabo roundabout during the festive season 			Principle 9: Businesses should respect, protect and make efforts to restore the environment	Goal 9: Industry, Innovation and infrastructure — Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation.

Pillars	Activity highlights	Page Reference	Key PSI Reference	NGX Disclosure Guidelines	Direct SDG Reference
Education	 As it is the custom of our Custodian Graduate Trainees to take on a CSR project, the 2021 set renovated and revamped the main hall of Lagos City College. We had the third edition of the Mentor's Conference in August 2021 We continued to maintain equipment earlier donated to facilities such as the Ilupeju library. 	Page 275	Principle 3: We will work together with governments, regulators and other stakeholders to promote widespread action across society on environment, social and governance issues	Principle 6: Businesses should respect the interest of and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized	Goal 4: Quality Education – Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all. Goal 8: Good jobs and economic growth – Promote sustained inclusive and sustainable economic growth, full and productive employment and decent work for all. Goal 17: Strengthen the means of implementation and revitalize the global partnership for sustainable development

Pillars	Activity highlights	Page Reference	Key PSI Reference	NGX Disclosure Guidelines	Direct SDG Reference
Health	 We sponsored a patient for an openheart surgery at First Cardiology Consultants Hospital, Ikoyi We regularly conduct a blooddonation exercise where staff voluntarily donate blood through the Lagos State Blood Transfusion Services to the needy. A major health goal remains to build a facility to cater for accident victims that need to be stabilized before transfer to hospitals. 	Page 276	N/A	Principle 7: Businesses should respect and promote human rights	Goal 3: Good health and wellbeing - Ensure healthy lives and promote wellbeing for all at all ages.

Pillars	Activity highlights	Page Reference	Key PSI Reference	NGX Disclosure Guidelines	Direct SDG Reference
Sustainability	 Digitized claims and complaints management processes. We streamlined our application stack to make for a better User experience such as quicker response to reconciliation issues Revamped the self-service portal for Custodian Life products to enable clients to personally manage their policies, including downloading of their policy statements, claims processes etc We continued to maintain our collection digital channels with financial institutions including First Bank, GT Bank and Stanbic IBTC bank and last year included United Bank for Africa. We have in place an anti-bribery and corruption policy as well as a Code of Ethics for all employees 	Page 277	Principle 1: We will embed in our decision-making environmental, social and governance issues relevant to our insurance business. Principle 2: We will work together with our clients and business partners to raise awareness of environmental, social and governance issues, manage risk and develop solutions.	Principle 1: Businesses should conduct and govern themselves with ethics, transparency, and accountability Principle 2: Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner. Principle 3: Businesses should provide products or services that are safe and contribute to sustainability throughout their life cycle	Goal 7: Ensure access to affordable, reliable, sustainable and modern energy for all. Goal 12: Ensure responsible consumption and production patterns Goal 13: Take urgent action to combat climate change and its impact Goal 15: Protect, restore and promote sustainable

Pillars	Activity highlights	Page Reference	Key PSI Reference	NGX Disclosure Guidelines	Direct SDG Reference
Sustainability continues	 Due to the group-wide digital transformation, we continued to make progress with the reduction of paper usage and waste, thereby saving natural resource usage leading to protection of Clients data. We entered into an agreement with a recycling company – Wecyclers Smart Cities Recyclers, to collect all our plastic waste for recylcling. We maintain sustainable solutions in form of micro-insurance 	Page 277		Principle 4: Businesses should engage with and provide value to their customers and consumers in a responsible manner Principle 5: Businesses should promote the well being of all employees Principle 6: Businesses should	use of terrestrial ecosystems, sustainably manage forests, combat desertification and halt and reverse land degradation and biodiversity loss.
	products including Esusu, Personal Accident (Safety Plus), Home Shield and Term Assurance. • We have a fair representation of women on the Board and will continue to improve on it			respect the interest of and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized	

Pillars	Activity highlights	Page Reference	Key PSI Reference	NGX Disclosure Guidelines	Direct SDG Reference
Sustainability continues	 We promote Employee diversity with a mix of religion, States of origin and age. Our Head Office building complies with the HSE requirements. It is accessible to all citizens as it is equipped with ramps and special toilets for the use of the physically challenged. 	Page 278		Principle 7: Businesses should respect and promote human rights	
	 Employee wellbeing is ensured at Custodian with the provision of a Group Life Assurance and Personal Accident Policies, mandatory training hours, creche etc 				

Section 3: Our Corporate Social Responsibility Strategy

The Corporate Social Responsibility Foundation (CSRF) supports initiatives relating to the following activities which represent the pillars of the Foundation:

- Community Development
- Education
- Health
- Sustainability

We believe these pillars are material to our future and that of our immediate community and have chosen them based on our general understanding of the barriers hindering sustainable development in Nigeria.

Education

We will support formal and informal education to enhance skill levels of Nigerians

Health

We will support interventions that preserve life and good health and wellbeing



Community Development

We will contribute to the development of our local communities

Sustainability

We are committed to using natural resources in a responsible manner for our operations

Community Development:

Our focus is to help the local communities we operate from to ensure they thrive, since we know the society cannot make much progress without the development of the communities within which we operate. We therefore look for opportunities to contribute to improving the standard of living of community members directly or indirectly. This is done by providing or improving infrastructure, utilities, and other resources, depending on the particular needs. Across the country, communities are not adequately provided essential resources to live meaningful lives that will in addition enhance the wellbeing of their members. Most communities lack basic amenities such as good and clean water supply, power, good sanitation, and good roads. Many have problems with adequate waste management, good roads and standard health and education facilities. As a result of continued insurgency in the northeastern part of Nigeria and mass kidnapping of school-age children, there has been an increase in migration and damaged institutions. All these factors impede growth, which affects the standard of living of the masses, which all lead to low economic growth for Nigeria as a whole.

Justification for supporting Community Development:

- Rural population growth decreased from about 2.5% in 1978 to about 0.9% in 2022
- In 2020, 66% of Nigerian children in rural areas could neither read nor write
- Rural population to total population decreased from about 65% in 1961 to about 48% in 2020
- The COVID-19 pandemic has caused kids in rural and under-served communities in Lagos State, Nigeria to be left behind as they are not equipped to adapt or transition to the new methods of learning.
- 63% of children in rural areas cannot read at all

(Source: UNICEF, World Bank, Global Partnership for Education, World Economic Forum), Federal Government of Nigeria, UNICEF (WASH NORM REPORT 2019)

Our plan for Community Development:

- To contribute as much as possible to the enhancement of local communities, especially around where we operate by providing solutions focused on critical development of such communities
- Help to provide or improve the much-needed infrastructure critical to development of the areas

Education

We will help the development of skills by supporting formal and informal education. Not everyone has the capacity for engaging in formal education in tertiary institutions. Indeed, not everybody can. There are gaps in the economy because of a dearth in skilled people who ordinarily require informal training in vocational schools to learn trades that would equip them with life-long skills to live independently which will not only lead to a reduction in unemployment, but also ensure growth in the economy. On the other hand, formal education needs to be supported by the private sector even as Government is not always able to meet the needs of running educational facilities.

We will therefore continue to work on interventions that will enhance skill levels of Nigerians through knowledge sharing, donation of educational facilities to disadvantaged schools, sponsorships etc. Of utmost concern is the fact that we have low literacy levels in the country which directly implies many live in poverty, given that illiterate populations are associated with low income jobs and high unemployment levels. This translates to low standard of living for many, increased crime rates, use of drugs, engagement in illegal activities and so on.

Justification for supporting Education

- Over 6.9 million children were out of school in 2020
- 76 million adults, representing 38% of the estimated 200 million population of Nigeria cannot read and write (published in Sept. 2021)
- Nigeria contributes approximately 20% of the total global out-of-school population
- There are 11,000 newborns every day in Nigeria, which overburdens the system capacity to deliver quality education

Our plan for Education

- We will enhance knowledge of up to 100 students especially on the subject of Insurance on an annual basis
- We will continue to monitor the progress of the Vocational and Professional Development Academy (VPDA) to ensure the training of youth sin the community in the acquisition of skills
- We will continue to mentor youths across the country through our Conferences specifically geared towards this
- We remain committed to the maintenance of equipment previously donated to educational facilities

Health:

We will work on interventions targeted at preserving good health and wellbeing of Nigerians, thereby helping to save lives proactively, through donation of blood and other resources and facilitating quick and effective response to health emergencies. Our goal in this regard remains the provision of a standard facility to cater to accident emergency responses which will no doubt enable a more efficient health care system in Nigeria, especially for disadvantaged citizens.

Nigeria's health care situation generally is poor, with inadequate financial and human resources to cater to the needs of the populace especially the poor and this has put a strain on Government's ability to provide good emergency and public health systems in place. There is still needless loss of lives due to lack of funds to seek care in hospitals or in complex medical situations where surgeries are required.

Justification for Health

- We have too few health facilities for the use of the whole population of 200 million
- Mortality rate is still high
- No fewer than 6,175 people died in road accidents in Nigeria from Q3 2020 to Q2 2021
- In 2018, the Nigeria Center for Disease Control (NCDC) struggled on a government budget that was less than \$4m. This translates to 0.02 cents per Nigerian per year.
- Over 1,000 Nigerian Doctors emigrated to the United Kingdom between 2018 and 2019 and more in the next two years (statistics are not yet available). This contributes to the low ratio of working Doctors to Nigeria's population
- Of health care spend in Nigeria, 77% is out-of-pocket, according to the World Health Organization's latest data, from 2017.

Most Nigerians do not have health insurance of any kind, whilst the poorest have limited access to quality health care.

(Source: Global Citizen, NBS, FRSC, Pharma Access Foundation)

Our plan for Health

- Building of an accident and emergency center in a suitable area outside the main city to cater to accident victims.
 To be operational by 2023
- Continue to donate blood internally to save up to 75 lives annually
- Direct interventions that would result in the saving of lives as need be.

Sustainability

Our operations and activities on a daily basis as a company can impact sustainability of the environment. Being mindful of this, we are committed to using natural resources in a responsible manner for our operations, while practicing sustainable insurance by the promotion of responsible and ethical business behaviour when making crucial business decisions through our underwriting, pensions, risk management and investment decisions.

We all should live in a healthy environment because that is what human and economic activities depend on. There are however existing environmental challenges we face which include land pollution which prevents people from growing food to feed their families, changes in the weather situation due to the release of poisonous gases emitted by generators used by almost every organization in Nigeria and many households, gas flaring and deforestation. All these lead to loss of life from water, air and even land. Access to potable water remains a problem, especially in the rural areas and in the urban areas, many, including Manufacturers have been forced to sink boreholes where there is no provision of good clean water by the Authorities to enable them produce. This and the increasing scarcity of other natural resources and the negative effects of changing climate cause disruptions.

Justification for Sustainability

- Nigeria remains in the top 10 countries with the highest number of fatalities from air pollution
- According to United Nations reports, Nigeria generates about 43.2 million tons of waste annually

- According to IFRC 2020 report, a total of 91,254 people (15,209 households) were affected and 22,357 people were displaced by flood
- We still experience water and land pollution due to oil spills especially in the riverine areas
- Nigeria's forest ecosystems are threatened by rapid population growth and economic activities with annual deforestation rate ranging between 0.72 and 2.38%, according to FAO 2018 report

(Source: IAMAT, UNICEF, Every Breath Counts Coalition, International Federation of Red Cross and Red Crescent Society (IFRC) Report, Food and Agricultural Organization (FAO)

Our plan for Sustainability

- We will continue to improve every year on incorporating Environment, Social and Governance (ESG) issues in our products and services, including Underwriting, Investments, risk management and in our relationships with the vendors we use
- Endeavor to reduce carbon emissions every year
- Ensure we incorporate ESG issues into how Employees are treated

Section 4: The Community Development Pillar

We recognize that the success of any nation largely depends on the success of the communities that make up the nation. At Custodian, we recognize we have a role to play in the development of our local communities within which we operate. Our Head Office strategically situated in Yaba, Lagos ensures we can facilitate sustainable development of the area, and it is in our interest to do so since doing so enhances the community's development.

Highlights

- We spent about N48million on the drainage works and rebuilding of the former Chapel Street, which has since been re-named Custodian Street.
- Cleaning of the external façade of a Police Command building at about N2million
- As we have done in recent years, we decorated the Sabo roundabout during the year end festive season.

Key Challenges

The enablement to implement future community development projects would likely involve liaising with different groups including community leaders and the Local Government. This process would usually involve extensive engagements which are potentially long, and which may be barriers to timely delivery of projects. We therefore will continue to increase our community engagement skills and build close working relationships with the Yaba community. We will also involve members of the organization in projects in the community as much as possible. Yaba area is central in Lagos and in the event of unrest, has the potential to be a center for the jobless and unemployed youths to foment trouble. Our involvement of staff with the immediate community would help to forestall any plans that troublemakers may have that could lead to disruption of work.

Chapel Street rehabilitation (now known as Custodian Street)

Chapel street (now Custodian Street linking the major Commercial Avenue to Aje Street in Yaba, Lagos had become so bad it was almost impassable especially during the rainy season. In the previous year CSRF had repaired the broken portion of Commercial Avenue. It was therefore decided that the rehabilitation work should be extended to the former Chapel Street. In order to ensure a good quality job that would last, it was decided to fix the drainage first, to ensure free passage of water in the gutters especially during the rainy season. Thereafter, the road was cleared of the remnants of tar left on the road, levelled and built up with interlocking tiles. Concrete slabs were produced to cover up the drainage which hitherto was exposed and posed a threat to pedestrians and to complete the work, streetlamps were provided to light up the area at night. This helps to expose dangerous activities perpetuated in the dark, making it safe to travel at night. The renovation of the road has a positive impact on all the households and organizations in the local community. It also has the effect of increased value of the properties in the area and rental income. The road rehabilitation which took about ten weeks to complete was commissioned in March 2021 by the Representative of the Lagos Governor, and it was during the commissioning that the Executive Chairman pledged to rename the Street to Custodian Street. Following the requirements, the Street formally was re-named.









Cleaning of Area 'C' Police Command Building

We are always taking up opportunities we find to help our local community, and, in that spirit, it was decided we should help those who provide security for our environment.

The building of the Ojuelegba Surulere-based Area C Command was unkempt and needed a good wash to make it more recognizable. CSRF therefore engaged the services of professionals to clean the external mosaic, tile glasses, windows and frames and remove loose debris on the tiles.







Decoration of the Sabo roundabout at Christmas

Every Christmas, we decorate the environment during the end of year festivities. Residents in our local community have come to expect this, which increases the ambience of the environment. Children in the local community flock around the roundabout to take pictures.



Other initiatives

Other initiatives taken up by our Foundation under Community Development also fall under the Education pillar, which are below.

Section 5: The Education Pillar

We have huge gaps in education in Nigeria, hence our desire to support initiatives in the sector. We will use our resources, influence, and expertise in the core areas of our business, including Insurance and risk management to support education in the Insurance industry as well as our local communities. We are always on the lookout for opportunities that present themselves where we can help to meet basic education needs which in turn lead to the empowerment of the masses.

Highlights

- Our Custodian Graduate Trainees renovated/revamped the main hall of Lagos City College, off Commercial Avenue, Sabo and made donations of wastepaper baskets. We maintained the 25 terminals previously provided for the college in 2017 at a cost of about N2.05m.
- We had the third edition of the Custodian Mentor's Conference

Key Challenges

Challenges we have faced in this area have to do with bureaucracies when dealing with public institutions. Often, there are specific requirements and approvals to be given before projects can be embarked upon. This affects plans made as well as timelines. We aim to work around these issues by incorporating the risks caused by bureaucracy in our timelines.

Lagos City College

One of the pre-requisites for completing the Custodian Graduate Training Programme is for all Trainees to undertake and complete a CSR project that includes fund raising.

In 2021, our CGTP Trainees renovated and revamped the main hall of Lagos City College. The group also donated several waste baskets placed in strategic locations around the school to ensure cleanliness of the surroundings.









We also continued to maintain our twenty-five terminals which were provided for the school in 2018 and replaced the inverter there as well as some reconfiguration work.

Custodian Mentors Conference

The idea of the Mentors Conference came about as a realization that many of the youths in our society are discouraged, jobless, hopeless and often without focus. The series which began in 2018 and held in 2019 was not held in 2020 as a result of the Covid-19 pandemic. Though the pandemic was still raging in 2021, it had somewhat subsided, so it was decided to host it but in a subdued way to accommodate the Government-imposed social distancing protocols. We reached out to interested candidates and as at the close of registration, 673 candidates had registered. Different methods were employed to select 100 candidates from the number, out of which 87 attended the ceremony.









The Mentors this time included Mr. Leke Alder, the Founder and Principal of Alder Consulting, Mr. Bankole Wellington, Founder of Empire Mates Entertainment (EME) and Ms Funke Bucknor-Obruthe, the Founder of Zapphaire Events. The free conference enabled the three Mentors to share about growing up, entrepreneurship, their faith and the values they held dear that made them successful. The Mentees were able to ask questions and engage the Mentors after the conference for advice that would impact them hopefully for life. Our plan is to follow each of the Mentees of the 2021 class as well as previous editions and assign each to Mentors for continuous guidance.

Our work with VPDA

The Vocational and Professional Development Academy which the CSRF actively supported by renovating the structure and providing equipment to provide vocational skills especially for unemployed youths in the area unfortunately remained closed for most of the year due to the on-going COVID-19 pandemic. Prior to the pandemic, there had been recruitment drives to get a sizeable number of unemployed youths in the community to acquire skills. CSRF had renovated a second building within the Academy to accommodate the electrical and plumbing units where trainees would be taught. The plan was to gradually introduce classes for other Artisans like Tilers and other professions the expertise of which we lack in the country. The pioneer classes recruited began classes in 2020 before the compulsory lockdown enforced by the Government. Since then, it has not been possible to gather the pioneer members together to complete their training, since there are still Government rules guiding congregations and association of people in enclosed places. As the pandemic eases, it is hoped the school will resume at the earliest possible time when there is little or no restriction.

Ilupeju Library

We continued to maintain the 14 terminals and a desktop provided back in 2016 for the e-library at Ilupeju, Lagos. During the year, there was need to replace the inverter we originally provided with a new one. We also continued to provide internet services to enable the Users log on and paid for the subscription to the world class Questia on-line e-library. In 2021, the library recorded a total of 7,360 Users, out of which 4,012 were adults.

Section 6: The Health Pillar

Our plan for the health pillar is aimed at closing existing gaps in the healthcare system of the country by providing a facility to stabilize accident victims before being taken to hospitals. This has been a major goal of the CSRF almost from the on-set. However, bureaucracies relating to authorities that will give approvals and allocation of land and similar problems have continued to prevent us from actualizing this dream. We hope in the near future to achieve our aim, in order to directly contribute to the saving of lives of people living in communities not too far from where we operate.

Highlights

• We sponsored an individual for open heart operation in 2021 at a cost of N3m.

Key Challenges

Though we are aware that the cost of putting up a facility that would cater to the needs of accident victims would be much, our internally generated resources cannot be enough to build and maintain the facility. We would require potential partners both locally and internationally. We intend to build partnerships with relevant organizations to achieve this objective.

Establishment of an Accident and Emergency Centre

Our flagship initiative remains to put up a structure under the health initiative which will be the first major initiated project. The sourcing of such a facility has been a problem over the years as the Authorities have not been able to provide suitable land to put up such a facility. Ideally, such a facility should be accessible. Also, there is the need to locate where there is adequate security and existence of power. Though we have not yet been successful in getting an allocation for land, we are determined to see this through, even if it means considering other locations that would require such a facility. It is expected that once the project starts, this would attract local and foreign Donors and other stakeholders who believe in saving lives.



Staff of First Cardiology, Mr Agiri, Ms Modupe Holloway Olugbile with Mr Adamu Tanko, 4 days post operation

A major consideration when decisions about the interventions we embark upon are taken is if our intervention would make a difference. Under the Health Pillar, in September 2021, we partnered with another Foundation, VOOM Foundation, who in partnership with First Cardiology Consultants (FCC) and Healthy Heart Foundation were offering free open-heart surgeries to needy patients. We therefore sponsored Mr Adamu Tanko for a Mitral Valve Surgery & RA Thrombectomy, which was successful, and the patient is enjoying a new lease of life.

Blood Donation Exercise

We began an annual blood donation exercise in 2016, where members of staff voluntarily donate blood with the collaboration of the Lagos State Blood Transfusion Services. This exercise ran until 2019 without hitch, when we had 49 successful donors, with the blood distributed among 61 patients of anaemia, various cancers, road traffic accidents, pregnant women, and sickle cell disease. However, with the onset of Covid-19 in 2020, necessitating lockdowns and which encouraged isolation of people, this has had to be suspended. In 2021, when we began to receive vaccines in the country, this was only available to a small number of recipients and so majority of Nigerians are yet to be vaccinated. We therefore thought it wise to play safe and not hold the event. We are hopeful however that with more vaccines made available to our Citizens, we will be able to have exercises in the future.

Section 7: The Sustainability Pillar

We recognize that operating as ethical and responsible members of society is not restricted to our social impact on communities but also includes our activities around environmental stewardship, ethical contributions, social responsibility to our employees and good governance. That is the reason why we made one of our last pillars Sustainability.

Sustainability is the ability to meet present needs whilst ensuring future generations can meet their needs. For this to happen, the current generation must avoid the depletion of resources and maintain an ecological balance. Sustainability happens when there is a balance of economic, environmental social and governance issues. Our sustainability initiatives are therefore hinged on these concepts. Our sustainability activities are guided by the four UNEP-FI Principles of Sustainability (PSI) and how these relate to our internal operations in Insurance, such as relationships with external clients, partnerships in the Insurance industry, underwriting and risk management processes and other players. We also carry out our internal operations and relationships with clients according to the guidelines set out by the Nigerian Stock Exchange which mandate transparency, accountability, ethics and responsibility in all decisions relating to products and services, employees, community, environment and the general public.

Highlights

- All our employees were trained at least once
- We partnered with a recycling company to carry away our plastic waste used to manufacture other things
- Our Executive Management use Solar energy-powered generating sets instead of diesel.

Our Frameworks

We are measuring ourselves against both local and international guidelines for sustainability, including the four UNEP-FI Principles, the seventeen Sustainable Development Goals (SDG) and the nine Nigerian Stock Exchange (NSE) Sustainable Disclosure Guidelines.

The UNEP-FI Principles for Sustainable Insurance (PSI)

The PSI was launched at the United Nations Conference on Sustainable Development held in 2012 in Rio de Janeiro, Brazil and it is a framework for the global insurance industry to address Environmental, Social and Governance (ESG) risks and opportunities. For years, insurers have been at the forefront of the corporate world in alerting society to the risks of climate change and more recently, threats such as the loss of biological diversity and the growing pressures on forests, freshwater, and other essential ecosystems.

Custodian and Allied Insurance Limited which today is one of the subsidiaries of Custodian Investment Plc (CIP) was the first Insurance company in Nigeria to become a signatory to the UNEP-FI's PSI back in 2016 and remained a member. Our company strives to incorporate the PSI into our daily business, our local communities, our people and our environment.

PSI Principle

We will demonstrate accountability and transparency in regularly disclosing publicly our progress in implementing the principles

- Risk Management And Underwriting
- Product And Service Development
- Investment Management
- Company Strategy
- Claims Management
- Sales And Marketing

PSI Principle

We will work together with governments, regulators and other key stakeholders to promote widespread action across society on environmental, social and governance issues

- Clients And Suppliers
- Insurers, Reinsurers And Intermediaries

PSI Principle

3

We will work to embed in our decision-making environmental, social and governance issues relevant to our insurance business

PSI Principle

4

We will work together with governments, regulators and other key stakeholders to promote widespread action across society on environmental, social and governance issues

- Governments, Regulators And Other Policymakers
- Other Key Stakeholders



The Nigerian Stock Exchange Sustainability Disclosure Guidelines

The Nigerian Stock Exchange (NSE) published the Sustainability Disclosure Guidelines in 2019. We will continue to incorporate the Principles into the management of all our businesses. The nine principles include:



Our role as a Sustainable Insurer

We became a member of the UNEP-FI and a signatory to its Principles of Sustainable Insurance, thereby demonstrating our support for incorporating the ESG principles into our operations and business decisions in an accountable manner.

Good governance

The Board of Directors of CIP is the highest responsible body for ESG issues and it is chaired by a woman. During 2021, a Board Evaluation was carried out by the Society for Corporate Governance in Nigeria. The evaluation report revealed that Board of Directors conducted its affairs in an acceptable manner.

Anti-bribery and anti-corruption

At Custodian, our anti-bribery and anti-corruption policy prohibits offering of anything of value for persuading an official or any person to misuse his office to benefit Custodian or any employee. The policy prohibits any employee, including Board members from receiving anything of value for influencing an official action. Our Board of Directors and Senior Management are responsible for ensuring that all employees comply with the policy. All our employees attended the two mandatory anti-money laundry trainings in 2021.

Code of Ethics

We prioritize high ethical standards for all personnel from the Board of Directors to the employees in their official dealings within the company. Our policy on this is widely known and outlines the minimum standard of conduct expected in the management of all our businesses across the Group. All stakeholders are expected to comply with the stipulated standards

Responsible Claims process

Our claims process are automated which make it possible for clients to easily make claims on-line from start to finish without having to visit the office at all. This has increased accessibility and reduced paper resources and time. Our claims processes are clear and transparent. Our policy is to settle claims within 48 working hours on receipt of executed Discharge Voucher.

Responsible Supplier/Vendor assessments

We operate ethical procurement practices that foster transparency and fairness, as outlined in our procedural manual. All Vendors are evaluated before being on-boarded and are closely monitored, with bad ones quickly released. The Internal Control/Auditors regularly review the assessments to ensure procurement processes are ethical.

We plan in the near future to include a mandate that would require Suppliers to disclose the state of ESG in their companies as part of the on-boarding process. This will pertain to tools used and processes.

Sustainable solutions

We recognize that the masses do not have the economic capacity to access basic insurance, given barriers caused by poverty and low standards of living. We believe that no population should be excluded from accessing insurance and so, we introduced our micro-insurance products characterized by low barriers of entry, to foster inclusion.

Some of our retail products have been designed to meet the needs of those who ordinarily would have been excluded. Our Term Assurance product attracts only N1,000 premium for a life cover of up to N100,000, whilst other products like Esusu Shield plan – a savings and investment product requires payment as low as N2,000 monthly and in the event of death, a sum assured is payable to the named beneficiary.

Our current advertising campaign theme of 'Your Choice, Our Priority' emphasizes our preparedness to accommodate whatever existing and potential clients desire and our ability to offer unique solutions. We promote in a responsible manner that will not confuse or mislead clients.

Energy efficiency

We continue to implement a steady plan to migrate from the conventional electrical light bulbs to energy-efficient Light Emitting Diodes (LED) in our branches across the country following the transition implemented at the Head Office. This has proved to be more efficient, cost -saving, generates less heat and last longer, making it a more eco-friendly option. The ultimate plan is to transit to renewable sources in the near future

Reduced Generator Usage

Mindful of the damage generator fumes cause to the environment, we have implemented a generator shut-down policy ensuring hat generators are shut down strictly by a specified time. This would limit the amount of fumes that go into the environment. We are currently exploring ways to reduce generator usage company -wide to the barest minimum in the nearest possible future by using other means other than generators. Members of the Executive Management have been encouraged and have begun to use solar-powered inverters, instead of the standard diesel-powered generators.

Our use of natural resources

Water reduction strategies

Most of our toilet bowls in the Head office have dual flush cisterns which help to minimize water usage after flushing. This serves to conserve water. Even before the Covid-19 pandemic, we had hand sanitizer machines installed on every floor of the Head office and promote the use of hand sanitizers in all our branches across the country. This serves not only as protection against bacteria-carrying diseases but also minimizes the usage of water.

Paper reduction strategies

We continued to manage the use of paper during the year in our operations. Only a small proportion of the annual reports are printed out and handed over to Shareholders who attend in person and other officers who attend the meeting. We continue to send compact discs to Shareholders who in the last two years mostly attend virtually. This is not only cost efficient but reduces wastage.

In the office, employees are encouraged to use recycled paper for internal work, by printing on the blank side of paper. Our management team now read e-newspapers instead of the hard copies.

A lot of our internal processes have been automated. The payment system in the subsidiary companies is totally automated and approvals are now done electronically. This also relates to external payments to Banks, Vendors and Contractors. This has increased efficiency, cuts time and reduced the use of paper.

Waste reduction

We continued to make progress regarding waste disposal. Apart from the designated bins used to sort and separate plastic material from other waste, we engaged a recycling company to pick up the plastic waste from our premises. Wecyclers a recycling company in existence for over 9 years now collect plastic waste from our premises which is bailed







and shipped to Alkem and Lexis companies, which grind them and use as raw materials for pillow stuffing, clothing material, paper cartons, notebooks etc. Polyethylene Terephthalate (P E T) bottle covers recovered from waste are ground and used to manufacture slippers and similar products.

The general practice in Custodian is to recycle wastepaper. Following recycling, wastepaper generated within the company are shredded and given out for stuffing of fragile products by retailers.

We have a sewage treatment plant at the Head office basement which treats human waste. The Lagos State Wastewater Management visited last year to test the waste water and certified the process okay.

Diversity in the workplace

We are committed to being an inclusive employer, convinced that a diversified office improves creativity and innovation. This in turn translates to greater alignment to client needs, ability to come up with new products and services and identify new markets which all allow us to create higher economic value, which equally enables us to attract the best talent in the industries we are in.

We ensure we maintain a work environment that is inclusive and considerate to all people regardless of gender, age, race, disability, tribe, culture, religion, or any other area of potential difference. During 2021, we paid even greater attention to gender diversity as the proportion of women on the Board of Directors of C I P increased to 37.5% from the previous 25%, whilst the proportion of women to men increased year on year from 34% to 37%.

We use several strategies to encourage diversity including the following:

- We operate a non-discriminatory policy regarding applications for employment
- Our Head office where we have the highest concentration of staff is accessible to the physically challenged
- We hire based on qualification, competence, and experience for job roles
- There are avenues for discourse, feedback, issue resolution and transparent information in an equitable manner, such as during Annual General Meetings and other suitable for a.

Employee wellbeing

We care about the wellbeing of our staff as we recognize that a healthy workforce is essential for greater efficiency. Our employees are therefore encouraged to take their health seriously in terms of getting enough exercise and eating healthy food. Observing the Covid-19 protocols put paid to close associations and so the Custodian Fit-Fam initiative was put aside the whole year. However, employees especially at the Head office were encouraged to travel through the staircase as against the elevator after arrival at the Head office. Also, free food is provided for all members of the company. However, in observing the Covid-19 protocols, instead of members sitting in the canteen, food is packaged and distributed individually. Also, the number of elevator users in the Head office was limited to 4 from the pre-Covid period of up to 10.

Creche facilities

The creche facilities introduced a few years ago was closed during the year, as the pandemic raged. However, the facility is still available and will be put to use as soon as the pandemic subsides, and it is considered safe to use. The creche enables mothers with babies there to have easy access to their babies during office hours. This will enable then concentrate better and have a peace of mind knowing their babies are well taken care of. This promotes social sustainability which will lead to economic sustainability, since productivity level of concerned staff will expectedly rise.

Employee health and safety

We work to provide our employees with comfortable working spaces that are well ventilated, well lit, spacious and well furnished. As a result of the Covid-19 pandemic, staff were spaced out even more, to allow social distancing, whilst previously unused spaces were now made use of to ensure staff spread out effectively. With a high rate of vaccination over time and achievement of herd immunity, staff will return to heir former seating positions.

Human rights

Our Health, Safety and Environment (HSE) policy mandates that human rights are upheld for all employees. We offer competitive salaries to employees and provide them with benefits such as Housing allowance, leave allowance, dressing allowance, maternity leave etc.

Employee training

Every year, we conduct the Custodian Graduate Trainee Programme (CGTP) which is aimed at attracting brilliant young graduates across different disciplines to be engaged in a highly educative programme in the Insurance practicing subsidiaries. The company therefore uses this to build a strong workforce of home-grown talent for the company and by extension, the Insurance industry.

On a yearly basis, every Employee must undergo at least one training in a year. In 2021, every employee had about hours of mandatory training as well as role-specific trainings.

Conclusion

At the Custodian Group, we understand that our actions can affect the community and natural environment within which we operate. We are therefore committed to continued action towards maximizing the positive effects of our operations and investments on host communities, the natural environment and the economy at large.

We will continue to work around the initiatives we have chosen to support with the hope of achieving various objectives around our four strategic pillars of Community Development, Education, Health and Sustainability. As we execute the initiatives, we will work hard to refine our processes and reevaluate the objectives from time to time. We hope to achieve success which will be reported as we make progress, with the mindset of continuous improvement.

HSE Report

In order to maintain the culture of workplace safety, health and well-being, the organization has continued to promote the safety culture. Employee training, hazard identification, and leadership participation has been a driver of the culture.

It is our believe that a safe and healthy workplace protects workers from injury and illness, it can also cost, reduce absenteeism, employee turnover, as well as increase productivity and raises employee morale.

The company has established and maintained a system for the identification of its operations and activities which are associated with known hazards, when the implementation of controls is needed to manage HSE risk.

The company's safety culture is designed to maintain safe operation and avoid compromises, it is built on values, constant training, feedback from all levels of employees, employee involvement and constant support from management.

It is designed to enable all employees, visitor, contractors and subcontractors participate in the program.

As part of the policy, it is mandatory for all new joiners to meet with the Health and Safety team during their induction program. Whilst existing staff are continuously trained in-house or externally to achieve reinforcement of the culture.

In order to ensure that the company safety policy is up-to-date and in tune with current realities, there are periodic reviews of the established system with management involvement.

The effectiveness of the company's safety culture was rigorously tested during the peak of the pandemic as employees were concerned about their safety at work at a time normal routine were removed from the workplace.

In response to the concerns shown by employees, management deployed strategies which included daily meeting by executive management to review the safety requirement of the organization in reaction to daily developments regarding the pandemic.

HSE Report Contd

Daily updates were communicated and employees were educated about the virus; how to stay safe even outside of the workplace, the pharmaceutical and non-pharmaceutical measures for the prevention of spread, information about vaccination and where to get vaccinated and other matters relating to support during the pandemic.

The achievement of a healthier and safer work environment that promotes the well-being of employees remains an important focus of Management at Custodian.

