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Corporate Information

Commencement Of Business

The Company was incorporated on August 22, 1991, as a Private Limited Liability Company under the name, Accident and General Insurance Company Limited. Approval for the change of name to Custodian and Allied Insurance Limited was granted on February 5, 1993, while approval for conversion to a Public Limited Liability Company was given on September 29, 2006. The Company's name was changed to Custodian and Allied Plc in March 2013. Following a Special Resolution, the Company's name change to Custodian Investment Plc was approved by the Corporate Affairs Commission on May 24, 2018.

Vision

To be the preferred partner in creating and preserving wealth.

Principal Activities

Custodian Investment Plc is an Investment Holding Company having interests in Life Insurance, General Insurance, Pensions, Trustees, Property and Financial Services Business.

Directors

Dr. (Mrs.) Omobola Johnson [Chairman]

Mr. Wole Oshin [Managing Director]

Mr. Richard Asabia

Mr. Ravi Sharma

Mr. Olakunle Ade-Ojo

Mrs. Mimi Ade-Odiachi

Chief (Mrs.) Margaret Giwa

Mr. Adeniyi Falade

Secretary

Custodian Trustees Limited 16A, Commercial Avenue Sabo, Yaba,

Lagos.

Phone: +234 01-2774000-9

Registration No

RC No. 171209

Registered Office

Custodian House 16A, Commercial Avenue Sabo, Yaba, Lagos

Phone: +234 01-2774000-9

Email: investors@custodianplc.com.ng Website:www.custodianplc.com.ng

Subsidiaries

Custodian and Allied Insurance Limited Custodian Life Assurance Limited CrusaderSterling Pensions Limited Custodian Trustees Limited UPDC Plc.

Associate

Interstate Securities Limited UPDC REIT

Auditors

Deloitte & Touche Civic Towers, Plot GA1, Ozumba Mbadiwe Avenue, Victoria Island, Lagos State

Registrars

Meristem Registrars & Probate Services Limited 213, Herbert Macaulay Way, Yaba, Lagos

Bankers

First Bank of Nigeria Limited United Bank for Africa Plc Zenith Bank Plc Guaranty Trust Bank Plc First City Monument Bank Plc

Consulting Actuaries

EY Actuary 10th & 13th Floors, UBA House 57, Marina Lagos

Branch Directory

Custodian Investment Plc Head Office

Custodian House

16A, Commercial Avenue, Sabo, Yaba, Lagos Tel: [+234] 1 2707206-7, 2793740, 27937401 0700-CUSTODIAN, [+234] 1 2774000-9 Fax: [+234] 1 2707203 P. O. Box 2101, Lagos Email: investors@custodianplc.com.ng Website: www.custodianplc.com.na

Branch Offices

Abeokuta

34/36 Totoro Road. Totoro, Abeokuta, Ogun State Tel: 08166904601

Abuia

UAC Complex, Plot 273 Samuel Ademulegun Street, CBD, Abuja Tel: 09-2900465

Akure

2 & 3rd Floor, Right Wing, Bank of Industry (BOI) Building Alagbaka, Akure, Ondo State Tel: 07068517931

Amuwo Odofin

Plot 129, Block 10, Festac Link Road, Amuwo Odofin, Lagos Tel: 01-2934178

Apapa

Atlantic House 23/27, Wharf Road, Apapa, Lagos

Asaba

Empire House, 339 Nnebuisi Road, Opposite Stadium, Asaba, Delta State.

Bauchi

Fini Aluminum Premises. Jolly Nyame Crescent, Bauchi State

Bayelsa

Bayelsa Opili Complex, 25B, Osiri Road, Opposite Foundation Faith Church, Ekeki, Yenagoa, Bayelsa State

Benin

4th Floor, West Wing, 34, Akpakpava Road, Benin City, Edo State

Calabar

2nd Floor, 45, Murtala Muhammed Highway, Calabar, Cross River State Tel: 09095263143

Enugu

32/48, Chime Avenue New Haven, Enugu State

Ibadan

9 Onireke Residential Layout Ibadan, Oyo State Tel: 022-918538

Ikeia

8, Obafemi Awolowo Way, Alausa, Ikeja, Lagos

Ikorodu

294, Lagos Road, Ikorodu, Lagos Tel: 09069149532

Ilorin

163, Ajase-Ipo Road, Ilorin, Kwara State

Jos

6/7, Boundary Street, Old Bukuru Park, Jos. Plateau State

Kaduna

3, kanta Road, Turaki Ali House Kaduna State

Kano

Suite 13, No.15, Bank Road, Kano, Kano State

Lekki

3rd Floor Left Wing, Gold Crest Plaza, Ikota First Gate, Lekki-Epe Expressway, Lagos. Tel: 09095695900

Onitsha

16, Awka Road, Onitsha, Anambra State Tel: 09032537339

Osogbo

37B, Gbogan, Ibadan Road, Opposite Fakunle Comprehensive High School, Osogbo, Osun State Tel: 08133587587

Owerri

37 Ekwena Crescent, Ikwe Negbu Layout, Owerri, Imo State

Port Harcourt

Unit 4 & 5, 222 Aba Road, Port Harcourt, Rivers State. Tel: 07085000046

Sabo

27, Commercial Avenue, Sabo, Yaba, Lagos. Tel: 09087685218

Tejuoso

Tejuoso Shopping Mall, Shop H4039, Tejuoso, Lagos State. Tel: 08093159209

Uyo

170, Aka Etinan Road, Mberebe Junction, Uyo, Akwa Ibom

Warri

6, Airport Road, Effurun, Delta State

Notice Of Annual General Meeting

NOTICE IS HEREBY GIVEN that the 29th Annual General Meeting of CUSTODIAN INVESTMENT PLC will hold at Festival Hotel, Kaduna Road, Amuwo Odofin Estate, Festac, Lagos on June 21, 2024, at 10.00a.m to transact the following business:

Ordinary Business

- 1. To lay before the members the Audited Financial Statements for the year ended December 31, 2023, and the Report of the Directors, Auditor's Report and the Audit Committee Report thereon.
- 2. To declare a Dividend.
- 3. To re-elect the following Directors retiring by rotation:
- I. Mr. Richard Asabia
- II. Mr. Olakunle Ade-Ojo
- 4. To approve the appointment of Mrs. Binta Max-Gbinije as an Independent Non-Eexecutive Director
- 5. To authorise the Directors to fix the remuneration of the External Auditors for the 2024 financial year.
- 6. To elect members of the Statutory Audit Committee in accordance with Section 404(6) of the Companies and Allied Matters Act, 2020.
- 7. To disclose the remuneration of Managers in the employment of the Company.

Special Business

8. To fix the remuneration of Directors.

Notice Of Annual General Meeting Contd

NOTES:

Proxy

A member entitled to attend and vote at the Annual General Meeting is entitled to appoint a proxy to attend and vote instead of him/her. A proxy need not be a member of the Company. All instruments for the appointment of a proxy should be completed and deposited with the Registrars, Meristem Registrars and Probate Services Limited at 213, Herbert Macaulay Way, Sabo, Yaba, Lagos or via info@meristemregistrars.com, not later than 48hours before the time for holding the meeting. A blank proxy form is attached to the Annual Report and Accounts and may also be downloaded from the Company's website at (www.custodianplc.com.ng).

Dividend Payment

If approved, dividend will be payable on June 21, 2024 at the rate of 65 kobo per every 50 kobo ordinary share, to shareholders whose names appear in the Register of Members at the close of business on June 12, 2024 (bringing total Dividend paid for 2023 financial year to 80 kobo), subject to deduction of appropriate withholding tax. Shareholders who have completed the e-Dividend Mandate Forms will receive a direct credit of the dividend into their bank accounts on the day of the Annual General Meeting.

E-Dividend Mandate

Shareholders are kindly requested to update their records and advise Meristem Registrars and Probate Services Limited of their updated records and relevant bank accounts for the payment of their dividends. A detachable form in respect of the mandate for e-dividend payment is attached to the Annual Report for convenience. The aforementioned form can also be downloaded from the Company's website at www.custodianplc.com.ng or from Meristem Registrars and Probate Services Limited's website at (www.meristemregistrars.com)

The duly completed forms should be returned to Meristem Registrars and Probate Services Limited at 213, Herbert Macaulay Way, Yaba, Lagos or via the Company's website; (www.meristemregistrars.com)

Notice Of Annual General Meeting Contd

Unclaimed Dividend Warrants and Share Certificates

Shareholders are hereby informed that a number of share certificates and dividend warrants which were returned to the Registrars as unclaimed are still in the custody of the Registrars. Any shareholder affected by this notice is advised to contact the Company's Registrars, Meristem Registrars and Probate Services Limited at 213, Herbert Macaulay Way, Yaba, Lagos or via the Company's website: (www.meristemregistrars.com)

Closure of Register of Members

Notice is hereby given that the Register of Members and Transfer Books of the Company will be closed from Thursday, June 13, 2004 to Friday, June 14, 2024.

Biographical Details of Directors for Election and Re-election

Biographical details of Directors standing for election and re-election are provided in the Annual Report.

Website

A copy of this Notice and other information relating to the meeting can be found on the Company's website (www.custodianplc.com.ng).

Rights of Securities' Holders to ask Questions

Securities' Holders have a right to ask questions not only at the Meeting, but also in writing prior to the Meeting and such questions must be submitted to the Company at 16A, Commercial Avenue, Sabo, Yaba, Lagos on or before June 19, 2024

E-Annual Report Published on the Website

An electronic version of the Annual Report is available on the Company's website at (www.custodianplc.com.ng) and will be sent to our Shareholders who have provided their email addresses to the Registrar. Shareholders who are interested in receiving the soft copy of the 2023 Annual Report should request via info@meristemregistrars.com.

Notice Of Annual General Meeting Contd

Nomination to the Audit Committee

Pursuant to Section 404 [6] of the Companies and Allied Matters Act, 2020 (CAMA), any member may nominate a shareholder as a member of the Audit Committee by giving notice in writing of such nomination. Such notice shall reach the Company Secretary at least 21 days before the Annual General Meeting. Section 404 (5) of the CAMA has mandated that all members must be financially literate and at least one member shall be a member of a professional accounting body in Nigeria established by an Act of the National Assembly. We therefore request that nominations be accompanied by a copy of the nominee's curriculum vitae.

By order of the Board

CUSTODIANTRUSTEES LTD

ADEYINKA JAFOJO

FRC/2013/PRO/NBA/002/0000002403

Custodian Trustees Limited

Company Secretary

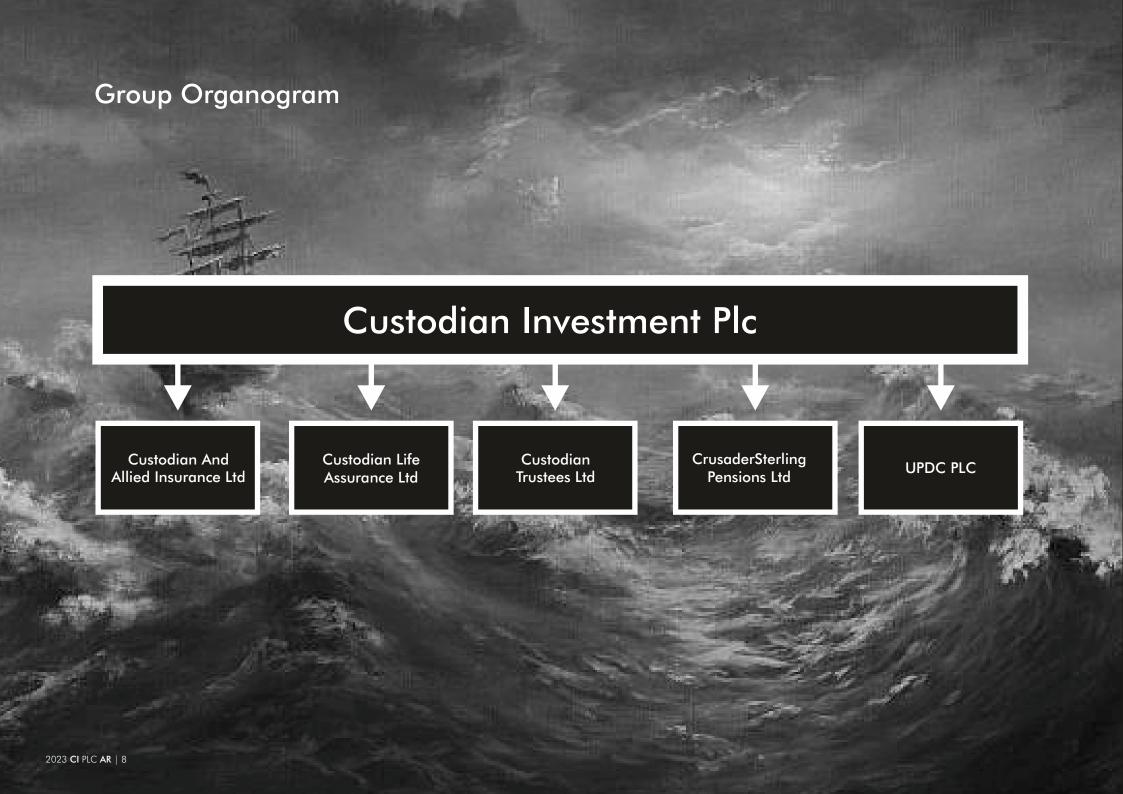
Dated this 3rd day of May 2024

Custodian Investment Plc.

Custodian House

16A, Commercial Avenue

Sabo, Yaba, Lagos.





Chairman's Statement Distinguished shareholders, fellow members of the board of directors, ladies, and gentlemen. It is my pleasure to welcome you to the 29th Annual General Meeting of our company, Custodian Investment Plc. and to present to you the Annual Reports and Accounts for the year ended 31 December, 2023. Dr. (Mrs.) Omobola Johnson, Chairman

Distinguished shareholders, fellow members of the board of directors, ladies, and gentlemen. It is my pleasure to welcome you to the 29th Annual General Meeting of our company, Custodian Investment Plc., and to present to you the Annual Reports and Accounts for the year ended 31 December 2023.

I will provide an overview of the macroeconomic environment, both global and domestic, within which we operate and highlights of our Company's financial performance for the year ended 31 December 2023. I will also highlight some of the activities of our corporate social responsibility foundation and conclude with our outlook for 2024.

Global Economy

In June 2023, the World Bank in her Global Economic Prospects publication projected the global economy to grow at a rate of 2.1% in 2023, 100 basis points slower than the estimated growth of 3.1% recorded in 2022. The latest projection is 80 basis points lower than the IMF's earlier projection of 2.9% growth, with the downward revision being on the back of the continued

tightening of monetary policies by the Central Banks around the world aimed at curbing the elevated inflationary pressures. Notably, advanced economies were expected to record a 0.7% growth in 2023, which is a significant decline from the 2.6% expansion recorded in 2022. However, emerging markets and developing economies were projected to expand by 4.0% in 2023, marginally upwards from a growth of 3.7% in 2022. Specifically, the Sub-Saharan economy was projected to grow at a moderate rate of 3.2% in 2023, which is 50 basis points lower than the 3.7% growth recorded in 2022.

The World Bank's January 2024 Global Economic Prospects report estimates that last year's global growth slowed to 2.6 percent. Despite being 0.5 percentage points higher than the June prediction, this is because US growth was better than anticipated. In 2024, global growth is predicted to drop once more, to 2.4 percent. The deteriorating labor markets, shrinking savings buffers, dwindling pent-up demand for services, the delayed consequences of monetary tightening, and fiscal consolidation are all contributing factors to this slowdown.

I will provide an overview of the macroeconomic environment, both global and domestic, within which we operate and highlights of our Company's financial performance for the year ended 31 December 2023.

Global growth is greatly aided by emerging and developing countries, particularly China's, even though developed economies continue to be resilient.

The major economies are emerging largely unscathed from the swiftest rise in interest rates in 40 years without the customary scars of soaring unemployment rates or financial crashes indicating that the global economy has proven to be unexpectedly durable despite the shocks of the previous four years. Controlling global inflation prevents the globe from entering a recession. Although it is uncommon for nations to lower their rates of inflation without experiencing a slump, the International Monetary Fund predicted in her January 2024 world economic outlook that a "soft landing" will occur this time.

However, the projection for 2024–2025 is lower than the historical average of 3.8 percent for the years 2000–2019 due to higher central bank policy rates to combat inflation, the withdrawal of fiscal support in the face of rising high debt weighing on economic activity, and low underlying productivity growth. Inflation is falling faster than expected in most regions, in the midst of unwinding supply-side issues and restrictive monetary policy. Global headline inflation which has continually

declined from its 2022 peaks is expected to fall further to 5.8 percent in 2024 and to 4.4 percent in 2025, with the 2025 forecast revised down.

Nonetheless, inflation remains above target in most advanced economies and about half of inflation-targeting emerging market and developing economies. Global inflation is projected to remain above its 2015-19 average beyond 2024. Monetary tightening in advanced economies is concluding, but real policy interest rates are expected to remain elevated for some time, as inflation returns to target gradually.

Domestic Economy

Following a change in administration in May 2023, Nigeria stands at a pivotal moment with a unique opportunity to return to a sustainable and inclusive growth path. The new administration led by President Bola Ahmed Tinubu, GCFR has recognized the need for a change in course and has undertaken key reforms to restore macroeconomic stability. These reforms include the removal of the gasoline subsidy and the unification and significant liberalization of the exchange rate.

The year 2023 for Nigeria's finance and economy was marked by a series of major events that shaped the nation's financial landscape.

Following a change in administration in May 2023, Nigeria stands at a pivotal moment with a unique opportunity to return to a sustainable and inclusive growth path.

Against a backdrop of global economic uncertainties, geopolitical tensions, and the aftermath of the COVID-19 pandemic, Nigeria has faced challenges while also seizing opportunities for growth and resilience. The Nigerian economy was anticipated to continue its recovery path in 2023. However, domestic constraints linked to the political economic changes and global impact of the Russia-Ukraine conflict increased the economic pressure that already existed. The price of agricultural commodities rose sharply thereby increasing the cost of inputs and food prices. Also impacted were energy products with higher prices of diesel and aviation fuel having detrimental impact on businesses across different sectors. This was exacerbated by lack of stable power supply from the national grid.

Despite these challenges, the Nigerian economy recorded year on year GDP growth of 3.46% in real terms in the fourth quarter of 2023. This growth rate is lower than the 3.52% recorded in the fourth quarter of 2022 and higher than the third quarter of 2023 growth of 2.54%. The performance of the GDP in the fourth quarter of 2023 was driven mainly by the Services

sector, which recorded a growth of 3.98% and contributed 56.55% to the aggregate GDP. The agriculture sector grew by 2.10%, from the growth of 2.05% recorded in the fourth quarter of 2022. The growth of the industry sector was 3.86%, an improvement from -0.94% recorded in the fourth quarter of 2022. On an annual basis, GDP grew by 2.74% in 2023 relative to 3.10% in 2022. However, the financial services and insurance sectors recorded a GDP growth of 26.8% driven by fintech revolution in the sector which continues to attract hundreds of billions of naira investments in the sector.

In its January 2024 World Economic Outlook, IMF downgraded the Nigerian economic growth forecast to 2.9-3.0 per cent from 3.1 per cent projected in October 2023. However, amid various macroeconomic headwinds, this was revised upward to 3.3 percent on 16 April 2024.

In December 2023, Nigeria's headline inflation rate increased to 28.92% relative to the November 2023 headline inflation rate which was 28.20%. Looking at the movement, the December 2023 headline inflation



Despite challenges, the Nigerian economy recorded year on year GDP growth of 3.46% in real terms in the fourth quarter of 2023.

rate showed an increase of 0.72% points when compared to the November 2023 headline inflation rate. On a year-on-year basis, the headline inflation rate was 7.58% points higher than the rate recorded in December 2022, which was 21.34%. The rise in inflation reflected the impact of fuel subsidy removal which caused food inflation to rise faster. Food and non-alcoholic beverages (14.98%) contributed the most to the inflationary pressure, followed by housing water, electricity, gas and other fuel (4.84%), and clothing and footwear (2.21%). Core inflation, which excludes the prices of volatile agricultural produce stood at 23.06% in December 2023 on a year-on-year basis; up by 4.85% when compared to the 18.21% recorded in December 2022. The highest increases were recorded in prices of Passenger Transport by Road, Medical Services, Actual and Imputed Rentals for Housing, Passenger Transport by Air, Pharmaceutical products, Accommodation services, etc.

Q2 2023 saw the unification of various exchange rates by the government. This meant that exchange rate moved from an average of N460.80/US\$ to N632.27/US\$ on 14 June 2023 when the Central Bank of Nigeria abolished all the segments in the FX market which were collapsed into the I&E window guided by the willing buyer and willing

seller model to reflect impact of the active market forces. Since then, exchange rate in the and Exporters' (I&E) Window has been depreciating to close the Q4 quarter at N907.11 /US\$. The new foreign exchange policy coupled with the NNPC Limited's \$3billion loan from AFREXIM Bank has helped to boost foreign exchange liquidity and stability by closing the gap between official and parallel markets.

On August 17, 2023, the CBN released an operational guideline for BDCs signifying the resumption of forex sales to BDCs. It also fixed the spread between buying & selling of forex at +/-2.5% of the weighted average of transactions executed the previous day on the I&E Window. Amidst the different policies of the apex bank, the bank is expected to contain the excessive growth of money supply and ensure transparency and clear communication on foreign exchange policy.

Nigeria's foreign reserve at the end of December 2023 stood at \$32.9billion which indicated an 11% drop from \$37.1billion held at the beginning of the year. The downward trend in the country's external reserves was attributed to reduced FX inflow into the economy and increased demand pressure on the gross official reserves.

The new foreign exchange policy coupled with the NNPC Limited's \$3billion loan from AFREXIM Bank has helped to boost foreign exchange liquidity and stability by closing the gap between official and parallel markets

The NGX All-Share Index and Market Capitalization closed the year 2023 at 74,773.77 and N40.918 trillion respectively. At the end of 2023, Nigerian equities traded at a PE ratio of 10.5x, a 13% and 10% discount to its peer average and the MSCI Frontier Market index, respectively. Thus, implying that Nigerian equities are undervalued and are expected to attract investment flows from local and foreign portfolio investors. The NGX ASI has sustained a positive trajectory since gaining 10.54% in Q3 2023 with a corresponding value of the index at 67,395.74 as of 30 September 2023.

Financial Result

The Group performed extremely well in the financial year despite significant inflationary and other macroeconomic headwinds. It reported total revenue of N98.8 billion representing 17% growth over prior year. Profit before tax for the year was N26.billion an increase of 126% when compared with N11.4billion achieved in 2023. Profit after tax more than doubled to N19.7billion while equity attributable to owners of the parent, that is, shareholders' funds also appreciated by 29% to N71.5billion.

It is worthy of note that the insurance subsidiaries within the group transited to the IFRS 17 reporting standard as directed by extant authorities. The transition required that we restate the prior year accounts to comply with the new financial reporting standard. The impact of IFRS 17 transition on the Group's retained earnings and other balances have been reported in the accompanying audited financial statements.

Be rest assured that the board will continue to work with management to deploy the group's assets professionally, prudently and profitably within the dictates of the evolving local and global economy.

Dividend

In line with our commitment to deliver strong and sustainable returns to our shareholders, the board approved an interim dividend of 15kobo for every share of 50kobo held. Following the decent performance recorded in 2023, the board hereby proposes, subject to your approval, the payment of an additional 65kobo for every share of 50kobo held as



The Group performed extremely well in the financial year despite significant inflationary and other macro-economic headwinds.

final dividend thus making a total dividend of 80kobo per share in respect of the result of the 2023 financial year, subject to appropriate withholding tax.

Corporate Social Responsibility

In continuing our resolve to positively impact society, our Foundation, Custodian Social Responsibility Foundation, engaged in a number highly impactful projects during the year 2023. Noteworthy among the projects executed by the Foundation during the year are the Annual Custodian Mentors Program and ground-breaking for the state-of-the-art Custodian Accident and Emergency Center Project in Epe. Further details on the activities of the Foundation are reported in the Corporate Social Responsibility and Sustainability section

Outlook

The outlook for the nation's economy and business remains cautiously optimistic, based on the market driven initiatives of the government, improving global economic conditions and domestic policy measures that would provide opportunities for revenue growth, particularly in non-

oil sectors, addressing market confidence issues and enhancing the business environment will be crucial.

GDP is projected to grow marginally by 3.1% on the back of sustained policy reforms which include budget and tax Reforms, recapitalization of banks and other financial institutions, reform of the BDC segment, ways and means halt, increased surveillance on financial institutions, encouragement of targeted non-oil items exportation, Real Sector reforms and the efforts at tackling insecurity, are expected to help build market confidence as well as attract foreign investments again.

As we build impetus for future growth, we remain steadfast in our commitment to delivering long-term value to our stakeholders whilst strengthening our market brand across all our business verticals of Insurance, Funds and Pension Management, Real estate and Property management and Trust management. I am confident in our resilience, adaptability and capabilities to capitalise on emerging opportunities and deliver sustainable value to you, our esteemed shareholders.

In continuing our resolve to positively impact society, our Foundation, Custodian Social Responsibility Foundation, engaged in a number highly impactful projects during the year 2023.

Conclusion

Though challenging and fraught with uncertainties, the year 2023 ended up being another successful year for us as a Company. The superior performance recorded in the year was made possible by the collective efforts, unwavering support, and commitment of all our stakeholders. I am grateful to our customers for their steadfast loyalty, our staff and Management for their dedication and commitment, and our Board for continually guiding the Company along the path of sustained growth and prosperity.

I thank you all for your attention and look forward to your continuing support in the years to come.

God bless you and God bless Nigeria.

Dr. (Mrs.) Omobola Johnson

Chairman

FRC/2018/PRO/DIR/003/0000018366



Though challenging and fraught with uncertainties, the year 2023 ended up being another successful year for us as a Company.

GMD's Statement It is my distinct honour to welcome you to our Annual General Meeting for the fiscal year ending 31st December, 2023. Wole Oshin, GMD 2023 CI PLC AR | 18

GMD's Statement Contd

It is my distinct honour to welcome you to our Annual General Meeting for the fiscal year ending 31st December 2023. This report not only encapsulates our financial performance but also reflects our steadfast commitment to fostering sustainable growth and delivering value to our shareholders, clients, and the broader community.

The past year has been a period of remarkable progress and transformation for the Custodian Group. Despite the global economic challenges and the unique hurdles faced within the Nigerian market, our Company has demonstrated resilience, adaptability, and innovation. Our strategic initiatives have positioned us well to navigate the dynamic landscape of the investment industry.

One of the key highlights of the year has been our successful efforts in diversifying our investment portfolio. By expanding into new sectors and regions, we have mitigated risks and enhanced our potential for long-term returns. Our approach is guided by rigorous research and analysis, ensuring that each investment aligns with our overarching goal of sustainable growth.

We place a strong emphasis on corporate governance and ethical practices. We believe that transparency and accountability are fundamental to maintaining the trust of our stakeholders. This year, we have implemented enhanced governance frameworks and continued to uphold the highest standards of compliance and integrity.

Sustainability remains at the core of our operations. We are deeply committed to contributing to the socio-economic development of Nigeria and supporting initiatives that promote environmental stewardship. Our Corporate Social Responsibility (CSR) programs have made significant strides in education, healthcare, and community development, reflecting our dedication to making a positive impact. For instance, in collaboration with the Lagos State Government, we are at the completion stage of the ultra modern Custodian Accident and Emergency Centre in Epe, Lagos State.

As we look to the future, we are excited about the opportunities that lie ahead. Our focus will remain on leveraging technology and innovation to drive efficiency and create value. We will continue to harness the expertise and dedication of our team, whose unwavering commitment is the backbone of our success.

CEO's Statement Contd

I extend my heartfelt gratitude to our shareholders, clients, partners, and employees for their continued support and trust. Together, we will strive to build on our achievements and chart a course towards a prosperous and sustainable future.

Thank you for being a part of our journey.

Sincerely,

Wole Oshin

Group Managing Director

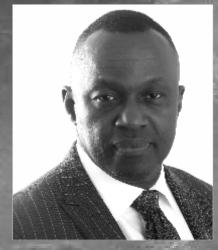
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Custodian Investment Plc. Directors



Dr. (Mrs.) Omobola Johnson (Chairman)



Wole Oshin



Ravi Sharma



Richard Asabia



Chief [Mrs.] Margaret Giwa



Olakunle Ade-Ojo



Mrs. Mimi Ade-Odiachi



Mr. Adeniyi Falade

List of Directors

CUSTODIAN INVESTMENT PLC

Directors

Dr. [Mrs.] Omobola Johnson (Chairman)

Mr. Wole Oshin (Managing Director)

Mr. Richard Asabia

Mr. Ravi Sharma

Mr. Olakunle Ade-Ojo

Mrs. Mimi Ade-Odiachi

Chief (Mrs.) Margaret Giwa

Mr. Adeniyi Falade

CUSTODIAN AND ALLIED INSURANCE LIMITED

Directors

Mr. Ibrahim Dikko (Chairman)

Mr. Edeki Isujeh (Managing Director)

Mr. Kamoru Lamidi (Executive Director)

Mr. Ravi Sharma

Mr. Ademola Ajuwon

Mrs. Mimi Ade-Odiachi

Mr. Kofoworola Majekodunmi

Mr. Adeniyi Falade

CUSTODIAN LIFE ASSURANCE LIMITED

Directors

Mr. Richard Asabia [Chairman]

Mr. Larry Ademeso [Managing Director, retired

December 31, 2023]

Mr. Ngozi Nlebemuo [Executive Director]

Mr. Anthony Tippa [Executive Director]

Dr. Olusegun Oso

Mrs. Titilayo Olujobi

Mr. Kofoworola Majekodunmi

Mrs. Mimi Ade-Odiachi

CRUSADERSTERLING PENSIONS LIMITED

Directors

Mr. Wole Oshin [Chairman]

Mr. Rotimi Adebiyi [Managing Director]

Mr. Olufemi Dada [Executive Director]

Mr. Olufemi Odukoya [Executive Director]

Mr. Richard Asabia

Mr. Olusegun Oluyori

Mrs. Hannatu Dikko

Mr. Rotimi Okpaise

CUSTODIAN TRUSTEES LIMITED

Directors

Mr. Richard Asabia [Chairman]

Mr. Adeyinka Jafojo [Executive Director]

Mr. Adeniyi Falade

Mr. Edeki Isujeh

UPDC PLC

Directors

Mr. Wole Oshin [Chairman]

Mr. Odunayo Ojo [Managing Director]

Ms. Bidemi Fadayomi

Mr. Folasope Aiyesimoju

Mr. Adeniyi Falade

Mr. Oyekunle Osilaja

Profile of Directors



Dr. [Mrs.] Omobola Johnson - Chairman

Dr. Omobola Johnson is a Senior Partner at TLcom Capital, a venture capital firm with focus on deal flow generation, investment, and value generation in technology companies in sub- Saharan Africa.

Before joining TLcom, Omobola was Minister of Communication Technology, Nigeria, from 2011 to 2015, focusing on the launch and execution of the National Broadband Plan and the support of the Nigerian technology industry, including the pioneering involvement of the government in a local venture capital fund and a network of start-up incubators. Prior to serving in the Nigerian government, she gained over 25 years of consulting experience with Accenture, including five years as Country Managing Director, working with companies in a variety of industries and transforming them into more competitive and dynamic organizations.

Omobola serves on the Boards of several leading Nigerian and multinational corporations, including MTN Nigeria, LiquidTelecoms Holdings, and is the Board Chair of Guinness Nigeria Plc.

Omobola has a bachelor's degree in Electrical and Electronic Engineering from the University of Manchester, a master's in Digital Electronics from King's College, London and a Doctorate in Business Administration from the School of Management of Cranfield University. She is a recipient of the Distinguished Alumna award from Cranfield University and the Lagos Business School.



Mr. Wole Oshin - Managing Director

Mr. Wole Oshin is the founder and Group Managing Director of Custodian Investment Plc. He is an industry leader with over thirty-five (35) years' experience and has at various times been a member of the Presidential Committee on Pension Reforms, Chairman of the Nigerian Insurers Association, Council Member of the West African Insurance Companies Association (Ghana), Council Member of the African Insurance Organization, and External Lecturer – West African Insurance Institute, Banjul, The Gambia. He sits on several boards, including the International Insurance Society (New York), Council Member of the Nigerian Insurers Association, Advisory Board of the Commonwealth Enterprise and Investment Council, and the National Council on Privatisation.

He has received numerous awards including nomination as "African CEO of the Year" by African Reinsurance Corporation, a three (3) time awardee of the Top 25 CEO's Award by the influential BusinessDay Newspaper and the 2019 Harvard Business School Association of Nigeria (HBSAN) Leadership Award for General Management. A graduate of Actuarial Science and a Chartered Insurer by Profession, he holds a Doctor of Finance (Honoris Causa) and is a Fellow of numerous associations, including the Chartered Insurance Institute of Nigeria, the Risk Managers Society of Nigeria, Association of Investment Advisers and Portfolio Managers as well as the West African Insurance Institute, Banjul, The Gambia. He is a past president of the Lagos Business School Alumni Association (LBSAA), as well as an alumnus of the Harvard Business School (OPM 42).



Mr. Richard Asabia

Mr. Richard Asabia, an Investment Banker and Stockbroker, is a 1983 graduate of the London School of Economics [University of London] and a 1989 graduate of the University of Wales, Cardiff, UK. He holds a bachelor's degree in Law, a master's degree in Business Administration and is a qualified Barrister, as well as a Fellow of the Chartered Institute of Stockbrokers.

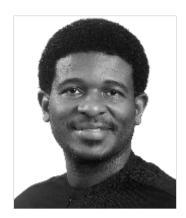
Mr. Asabia has several decades of experience, including as Chief Executive Officer, Non- Executive Director and Independent Non- Executive Director on the Boards of several financial institutions, spanning Banking, Stockbroking, Pension Funds Administration, Trusteeship, and Insurance. He is currently a Director on the Board of CrusaderSterling Pensions Limited and is the Chairman of Custodian Life Assurance Limited and Custodian Trustees Limited.



Mr. Ravi Sharma

Mr. Ravi Sharma is one of the pioneering private equity and venture capital professionals in West Africa. In the last 20 years and more, he facilitated the investment of more than USD500 million in Africa in more than 30 transactions spread across various sectors, including Oil and Gas, Telecommunications, FMCG, Technology and IT Services, Healthcare, Leasing, Insurance and Chemicals.

He sits on the Boards of several companies. His previous experience was gained in private and investment banking with Barclays Private Bank [London] and TAIB Bank [London]. He holds an MBA from the University of Wales and a B.Sc. in Economics & Accounting from City University, London.



Mr. Olakunle Ade-Ojo

Mr. Olakunle Ade-Ojo is the Managing Director of Toyota Nigeria Ltd. A graduate of Mechanical Engineering from the University of Reading, he also holds an M.Sc. in Automotive Product Engineering from Cranfield University, both in the United Kingdom.

As a Global Management Associate, he worked extensively in different operational departments while at Toyota Motor Sales, USA. He returned to Nigeria as the Business and Strategic Development Manager of Toyota [Nigeria] Limited and rose through the ranks. He was an Executive Director with Toyota Nigeria Limited until his appointment as the Managing Director of the Company. As Managing Director, within his second year of leading the Company, he saw to the establishment of a Toyota Assembly Plant in Nigeria. He also supervised the assembling and testing of the first Hiace bus assembled in the plant.

He has attended various Executive Management Programmes both at the Lagos Business School and the Wits Business School, South Africa. He is a member of Council, Lagos Chamber of Commerce and Industry, and a Fellow of the Institute of Directors of Nigeria. He is an astute businessman who is quick to recognise business opportunities.



Mrs. Mimi Ade-Odiachi

Mrs. Mimi Ade-Odiachi is a seasoned professional and entrepreneur with over three decades of experience in Non-Bank Financial Services (Insurance), Hospitality Management and Landscape Architecture. She is a chartered insurer with a Bachelor's degree in Insurance from the University of Lagos.

She serves as an Executive Director on the Board of Whispering Palms Hotels & Resort. She is also the Founder and Chief Executive Officer of Omar Gardens Floral Company. She currently serves as a director on the Boards of Custodian and Allied Insurance Limited, Custodian Life Assurance Ltd and as the Chairman of Custodian Social Responsibility Foundation.



Chief [Mrs.] Margaret Giwa

Chief (Mrs.) Margaret Giwa is a seasoned professional, who brings in a wealth of experience of over three decades in Business Management and Real Estate. She holds a Bachelor of Arts degree in English Education and a Master's in International Law & Diplomacy. She is a member of the Institute of Directors (IOD) and sits on the Boards of other companies.



Mr. Adeniyi Falade

Mr. Adeniyi Falade is a chartered accountant, Chartered Stockbroker and an Investment Banker.

He had his professional accountancy training at PricewaterhouseCoopers Lagos, and Coopers & Lybrand Limited, Lagos. Before his recent appointment as Group Executive Director of Custodian Investment PLC, he was the Managing Director of CrusaderSterling Pensions Ltd. He also served as the Managing Director of LeadCapital Plc and Head of Investment Banking Groups at Ecobank Nigeria Plc and Lead Bank Plc at various times. He was the Head of Internal Control/Chief Inspector and Head of the Risk Management Department of Lead Bank Plc earlier in his career.

He holds a Master of Business Administration (MBA) from the University of Warwick, United Kingdom, and a Bachelor of Science degree (B.Sc.) from the University of Ibadan. He is a fellow of the Institute of Chartered Accountants of Nigeria and an Associate of the Institute of Chartered Stockbrokers of Nigeria.

He serves on the Boards of many companies as a non- executive director, including Custodian Trustees Limited, Custodian and Allied Insurance Limited, Interstate Securities Limited, and UPDC Plc. He currently also serves as the Chairman of UPDC FM Limited. He is an avid golfer and enjoys sailing.

Financial Highlights For The Year Ended 31, December 2023

Asset and liability highlight	Group 31-Dec-23 N ′000	Group Restated 31-Dec-22 N ′000	Group Restated 1-Jan-22 N '000	Company 31-Dec-23 N '000	Company 31-Dec-22 ₩′000
Cash and cash equivalents	25,059,031	22,044,849	17,176,184	1,633,189	1,855,128
Financial assets	190,710,235	136,467,520	113,959,758	5,310,224	3,842,238
Investment properties	13,259,000	11,901,485	11,760,655	7,921,000	7,081,416
Property, plant and equipment	13,886,881	13,279,230	4,696,005	293,943	401,425
Insurance contract liabilities	144,509,540	112,501,245	94,846,044	-	-
Equity attributable to owners of the parent	71,545,288	55,491,642	49,778,778	34,692,755	30,559,371
Total Assets	275,017,097	212,211,882	183,825,664	38,302,620	34,014,366

Financial Highlights contd

Income statement highlights	Gı	roup	Com	Company		
	31-Dec-23 ₩′000	31-Dec-22 ₩′000	31-Dec-23 N'000	31-Dec-22 N'000		
Gross Revenue	98,840,784	84,416,502	8,628,198	7,003,017		
Insurance service revenue	65,189,856	57,303,978	-	-		
Sales	5,343,622	5,896,957	-	-		
Dividend Income	1,290,106	1,005,702	8,047,868	5,093,706		
Fees and Commission	5,070,010	4,189,185	-	-		
Other Operating Income	947,235	891,995	387,612	1,405,559		
Interest Income	20,999,955	15,128,685	192,718	503,752		
Operating Expenses	(76,228,789)	(60,543,090)	-	-		
Insurance Service expenses	(46,936,075)	(30,813,425)	-	-		
Net expense from reinsurance contracts held	(22,280,551)	(22,919,054)	-	-		
Cost of sales	(3,442,301)	(4,289,233)	-	-		
Net insurance finance expenses	(3,569,862)	(2,521,378)	-	-		
Management Expenses	(10,443,283)	(8,671,308)	(1,367,433)	(1,319,954)		
Total comprehensive income for the period, net of tax	21,013,463	8,896,947	8,250,689	4,959,995		
EPS - Basic & Diluted (in kobo)	324	142	140	84		
Net assets per share (in kobo)	1,385	943	590	520		

Report Of The Directors

For the year ended December 31, 2023

The Board of Directors is pleased to present their report on the affairs of Custodian Investment Plc ("the Company") and its subsidiaries ("the Group"), together with the Consolidated and Separate Audited Financial Statements for the financial year ended December 31, 2023.

Commencement Of Business

The Company commenced business on July 1, 1995

Legal Form

The Company was incorporated on August 22, 1991, as a Private Limited Liability Company under the name, Accident and General Insurance Company Limited. It obtained approval to change its name to Custodian and Allied Insurance Limited on February 5, 1993, while approval for conversion to a Public Limited Liability Company was granted on September 29, 2006. Subsequently, the Company's name was changed to Custodian and Allied Plc in March 2013. Following a Special Resolution and consequent upon the approval of the Corporate Affairs Commission on May 24, 2018, the Company's name changed to Custodian Investment Plc.

Vision

To be the preferred partner in creating and preserving wealth.

Principal Activities

Custodian Investment Plc is a conglomerate having interests in Life Assurance, General Insurance, Pensions, Trustees, Property and Financial Services Business.

Report Of The Directors Contd

Property, Plant And Equipment

Information relating to changes in property and equipment is given in Note 18 to the consolidated and separate financial statements. In the opinion of the Directors, the market value of the Company's properties is not less than the value shown in the financial statements.

Dividend

The Board of Directors proposed and paid Interim Dividend of 15kobo per ordinary share of 50kobo each (2022: 10kobo), which was paid to shareholders on the Register of Members at the closure date.

The Directors recommend the payment of a Final Dividend of 65 kobo per ordinary share of 50kobo each (bringing the Total Dividend on the results for financial year ended December 31, 2023 to 80 kobo (2022: 65kobo per share), payable to shareholders on the Register of Members at the closure date. Withholding tax would be deducted at the time of payment.

Events After Reporting Date

There are no events after the reporting date which could have had a material effect on the financial position of the Group as at December 31, 2023, and the profit for the year then ended.

Report Of The Directors Contd

Directors And Their Interests

The Directors who held office during the period, together with their direct and indirect interests in the issued share capital of the Company as recorded in the register of Directors shareholdings and/or as notified by them for the purposes of section 301 of the Companies and Allied Matters Act, 2020 and the listing requirements of The Nigerian Exchange are noted below:

Number of 50 kobo ordinary shares held as of December 31, 2023:

Directors	Designation	December 31 2023 Direct Holding	December 31 2023 Indirect Holding	% of Holding	December 31 2022 Direct Holding	December 31 2022 Indirect Holding	% of Holding
Dr. (Mrs.) Omobola Johnson	Chairman (Independent)	155,000	-	0.003	155,000	-	0.003
*Mr. Wole Oshin	Managing Director	238,674,353	1,352,728,150	27.05	238,674,353	1,337,988,150	26.81
** Mr. Richard Asabia	Non-Executive Director	22,600,000	37,058,399	1.01	22,600,000	36,981,973	1.01
Chief (Mrs.) Margaret Giwa	Non-Executive Director	12,250,000	-	0.21	70,000,000	-	1.19
Mr. Ravi Sharma	Non-Executive Director	6,000,000	-	0.1	-	-	-
	(Independent)						
*** Mr. Olakunle Ade-Ojo	Non-Executive Director	1,229,365	924,907,141	15.74	1,229,365	924,907,141	15.74
Mrs. Mimi Ade-Odiachi	Non-Executive Director	4,000,000	-	0.07	4,000,000	-	0.07
Mr. Adeniyi Falade	Executive Director	232,000	-	0.004	-	-	-

Report Of The Directors Contd

The following Directors have indirect shares in Custodian Investment Plc:

*Indirect shares held by Mr. Wole Oshin are in respect of Gratitude Capital Limited.

**Indirect shares held by Mr. Richard Asabia are in respect of Interstate Securities Limited.

***Indirect shares held by Mr. Olakunle Ade-Ojo are in respect of Mikeade Investments Limited.

Directors' Interest In Contracts

For the purpose of Section 303 of the Companies and Allied Matters Act, 2020, none of the Directors had direct or indirect interest in contracts or proposed contracts with the Company during the year.

Substantial Shareholding

According to the Register of Members, the following shareholders of the Company held more than 5% of the issued share capital* as at December 31, 2023:

Shareholder	2023 Number	%	2022 Number	%
Gratitude Capital Limited	1,352,728,150	22.75	1,337,988,150	23
Mikeade Investments Limited	924,907,141	15.72	924,907,141	15.72

^{*}No other individual Shareholder held up to 5% of the Company's Issued Share Capital as of December 31, 2023.

Analysis of Shareholding

The range analysis of the distribution of the shares of the Company as of December 31, 2023, is as follows:

Custodian Investment Plc Range Analysis As At December 31, 2023

Certificate Range Analysis As At 31/12/2023

Range	Holder	%	Volume	Units %
1 - 1000	15033	39.4463	8963371	0.1524
1001 - 5000	13191	34.613	35473251	0.6031
5001 - 10000	4278	11.2254	33057881	0.562
10001 - 50000	3956	10.3805	88501544	1.5047
50001 - 100000	731	1.9181	54956511	0.9343
100001 - 500000	623	1.6347	136032027	2.3127
500001 - 1000000	103	0.2703	74653407	1.2692
1000001 - 5000000	125	0.328	292531917	4.9735
5000001 - 10000000	21	0.0551	137095786	2.3308
10000001 - 50000000	31	0.0813	797685711	13.5618
50000001 - ABOVE	18	0.0472	4222912789	71.7955
Total	38,110	100	5,881,864,195	100

Holder Type Name	No. Of Shareholders	% Of Total	Units	% Of Total
Corporate	1,428	3.747	4,608,407,529	78.35
Foreign	99	0.2598	7,661,149	0.13
Individual	36,583	95.9932	1,265,795,517	21.51
Total	38,110	100	5,881,864,195	100

Directors' Responsibilities

Custodian Investment Plc's Directors are responsible for the preparation of the financial statements which give a true and fair view of the state of affairs of the Group and the Company at the end of each financial period as well as the profit or loss for that period in compliance with the Companies and Allied Matters Act, 2020. In so doing, the Directors ensure that:

- Suitable accounting policies are adopted and consistently applied.
- Adequate internal control procedures are established as far as are reasonably possible, assets are safeguarded, fraud and other irregularities are prevented and detected.
- Applicable accounting standards are followed.
- Proper accounting records are maintained.
- Judgments and estimates made are reasonable and prudent.
- The going-concern basis is used, unless it is inappropriate to presume that the Company shall continue in business.

Personnel

a. Employee Involvement and Training

The Company encourages participation of employees in arriving at decisions in respect of matters affecting their well-being through various fora. To this end, employees are provided opportunities to deliberate on issues affecting the Company and their interests, with a view to making inputs to decisions thereon.

In accordance with its policy of continuous development, employees of the Company are nominated to attend regular training programmes. These are complemented by on-the-job training.

b. Employment of Physically Challenged Persons

The Company has a policy of giving fair consideration to the application for employment made by physically challenged persons with due regard to their abilities and aptitude. The Company's policy prohibits discrimination against physically challenged persons in the recruitment, training, and career development of its employees. In the event members of staff become disabled, efforts will be made to ensure that their employment continues, and appropriate training arranged to ensure that they fit into the Company's working environment.

c. Health, Safety and Welfare

Custodian ensures health and safety regulations are in force within its premises and employees are aware of existing regulations. Thus, the Company provides health insurance to all levels of employees for medical care and treatment.

Fire prevention and fire-fighting equipment are installed in strategic locations within the Company's premises, while occasional fire drills are conducted to create awareness amongst staff.

Custodian has in place Group Life and Group Personal Accident Insurance covers for the benefit of its employees. It also operates a contributory pension plan in line with the Pension Reform Act 2014.

d. Research and Development

Custodian encourages Research and Development in all the companies within the Group, in its guest to maintain high standards.

Auditors

Messrs. Deloitte & Touche were the Auditors of the Company during the year under review, and they would be considered for re-appointment in line with Section 401 of the Companies and Allied Matters Act, 2020.

Shareholding History

Date Issued	No. of Shares	Nominal Value	Naration
1996	18,337,858	9,168,929	CASH
1997	18,318,066	9,159,033	CASH
1998	920,400	460,200	CASH
1998	3,665,594	1,832,797	BONUS
1999	26,853,566	13,426,783	BONUS
2000	121,904,516	60,952,258	CASH
2001	10,000,000	5,000,000	BONUS
2002	100,000,000	50,000,000	CASH
2003	120,000,000	60,000,000	BONUS
2004	125,000,000	62,500,000	BONUS
2004	180,000,000	90,000,000	CASH
2005	275,000,000	137,500,000	BONUS
2005	500,000,000	250,000,000	CASH
2006	583,333,332	291,666,666	BONUS
2006	121,608,110	60,804,055	MERGER
2006	1,186,727,478	593,363,739	CASH
2007	165,079,364	82,539,682	MERGER
2007	443,251,716	221,625,858	CASH
2008	790,744,328	395,372,164	CASH
2009	348,027,267	174,013,134	CONVERSION OF LOAN STOCK
2010	(37,924,787)	(18,962,393)	SHARE BUYBACK
2013 TILL DATE	781,017,387	390,873,583	MERGER
TOTAL	5,881,864,195	2,940,932,098	

E-dividends

Experience has shown that many shareholders did not receive their dividend warrants several weeks after the dividend warrants were dispatched.

To prevent and facilitate the prompt receipt of your future dividends and bonus certificates in line with good corporate governance, the Company encourages its shareholders to embrace the e-dividend opportunity which is a fast, reliable and efficient way of receiving dividends and bonus directly into Bank and personal Accounts with the Central Securities Clearing System [CSCS]. This will substantially reduce the incidence of unclaimed dividends.

To take advantage of the e-dividend and e-bonus system, you need to have a Bank Account as well as a CSCS Account to be opened with the assistance of a Stockbroker of your choice. Accordingly, we implore our shareholders to complete the detachable forms in the Annual Report indicating their preferred Bank Accounts and forward same to the Company's Registrars for necessary action.

The Registrars

Meristem Registrars & Probate Services Limited 213 Herbert Macaulay Way, Yaba, Lagos.

Website: www.meristemregistrars.com

Tel: +234 [1]8920491-2, +234 [1] 2809250-3

Unclaimed Dividends Table as at December 31, 2023

S/NO	Dividend Number	Date Of Payment	Dividend Type	Amount Received (₦)	Dividend Per Share	Amount Unclaimed -N
1	1	5/5/2008	FINAL	480,000,000.00	0.12	5,374,297.76
2	2	10/23/2008	INTERIM	359,305,824.60	0.08	6,380,719.67
3	3	6/23/2009	FINAL	455,120,711.16	0.10	13,100,552.57
4	4	10/29/2009	INTERIM	239,537,216.40	0.05	7,106,767.89
5	5	6/7/2010	FINAL	616,652,591.40	0.12	15,652,721.02
6	6	10/20/2010	INTERIM	306,050,808.48	0.06	8,061,535.12
7	7	6/14/2011	FINAL	561,093,148.88	0.11	12,704,843.10
8	8	10/20/2011	FINAL	357,059,276.56	0.07	9,327,123.06
9	9	4/5/2012	FINAL	408,067,744.64	0.08	8,016,380.85
10	10	2/10/2012	INTERIM	255,042,340.40	0.05	5,554,620.80
11	11	7/11/2013	FINAL	470,549,135.60	0.08	24,016,269.81
12	12	11/28/2013	INTERIM	294,093,209.75	0.05	14,424,346.67
13	13	9/5/2014	FINAL	647,005,061.00	0.11	34,497,692.22
14	14	12/9/2014	INTERIM	352,911,851.70	0.06	27,730,116.30
15	15	5/14/2015	FINAL	705,823,703.40	0.12	52,311,599.85
16	16	9/15/2015	INTERIM	352,911,851.70	0.06	28,315,724.82
17	17	3/5/2016	FINAL	823,460,987.30	0.14	60,946,746.42
18	18	1/9/2016	INTERIM	411,730,493.65	0.07	28,753,481.69
19	19	5/3/2017	FINAL	1,058,735,605.10	0.18	85,643,772.84
20	20	5/9/2017	INTERIM	588,186,419.50	0.10	46,036,895.40
21	21	4/24/2018	FINAL	1,882,196,542.40	0.32	87,010,999.15
22	22	5/9/2018	INTERIM	588,186,419.50	0.10	26,732,170.64
23	23	4/23/2019	FINAL	2,058,652,518.25	0.35	94,932,825.79
24	24	4/9/2019	INTERIM	588,186,419.50	0.10	27,053,278.74
25	25	4/30/2020	FINAL	2,058,652,468.25	0.35	95,337,943.41
26	26	1/9/2020	INTERIM	588,186,419.50	0.10	28,644,668.82
27	27	4/22/2021	FINAL	2,646,838,887.75	0.45	133,042,307.09
28	28	1/9/2021	INTERIM	588,186,419.50	0.10	29,536,594.47
29	29	8/4/2022	FINAL	2,352,745,678.00	0.40	122,641,024.32
30	30	1/9/2022	INTERIM	588,186,419.50	0.10	29,762,401.86
31	31	4/13/2023	FINAL	3,235,025,307.25	0.55	165,838,592.85
32	32	9/5/2023	INTERIM	882,279,629.20	0.15	47,126,492.95
TOTAL				27,800,661,109.91		1,381,615,507.95

Unclaimed Dividend Warrants and Share Certificates

Notice is hereby given to our numerous shareholders that some dividends have remained unclaimed as the Registrars' records show. Some share certificates have also been returned as unclaimed because the addresses on them could not be traced or the shareholders have changed their addresses without informing the Registrars. The affected shareholders should please get in touch with Meristem Registrars & Probate Services Limited.

The Registrars are e-dividend payment ready. Shareholders are kindly requested to take advantage of this, to reduce the incidences of unclaimed dividend. The unclaimed dividend list is on the Registrars' website and copies are displayed at the venue of the AGM.

Please contact: Meristem Registrars & Probate Services Limited, 213 Herbert Macaulay Way, Adekunle, Yaba, Lagos, P.O.Box 51585, Ikoyi, Lagos.

Phone: 01-2809250-4, Email: info@meristemregistrars.com, Website: www.meristemregistrars.com

By order of the Board

ADEYINKA JAFOJO

FRC/2013/PRO/NBA/002/0000002403

Custodian Trustees Limited

Company Secretary

Dated this 3rd May, 2024



Statement Of Directors' Responsibilities In Relation To The Preparation Of The Consolidated And Separate Financial Statements For The Year Ended December 31, 2023

The Companies and Allied Matters Act, 2020, requires the Directors to prepare financial statements for each financial year that present fairly, in all material respects, the state of financial affairs of the Company and its subsidiaries at the end of the year and of its profit or loss. The responsibilities include ensuring that the Company and its subsidiaries:

- a) keep proper accounting records that disclose, with reasonable accuracy, the financial position of the Company and comply with the requirements of the Companies and Allied Matters Act, 2020.
- b) establish adequate internal controls to safeguard its assets and to prevent and detect fraud and other irregularities; and
- c) prepare its financial statements using suitable accounting policies supported by reasonable and prudent judgments and estimates are consistently applied.

The Directors accept responsibility for the preparation and fair presentation of the annual consolidated and separate financial statements, which have been prepared using appropriate accounting policies supported by reasonable and prudent judgments and estimates, in conformity with International Financial Reporting Standards, the provisions of the Companies and Allied Matters Act, 2020, Pension Reform Act 2014, Insurance Act 2003, Investment and Securities Act, 2007 and Financial Reporting Council of Nigeria (Amendment) Act 2023.

The Directors are of the opinion that the consolidated and separate financial statements present fairly, in all material respects, the state of the financial affairs of the Company and its subsidiaries and of its profit. The Directors further accept responsibility for the maintenance of accounting records that may be relied upon in the preparation of consolidated and separate financial statements, as well as adequate systems of internal financial control.

Statement Of Directors' Responsibilities Contd

Nothing has come to the attention of the Directors to indicate that the Company and its subsidiaries will not remain a going concern for at least twelve months from the date of this statement.

On behalf of the Directors of the Group

Dr. (Mrs.) Omobola Johnson

Chairman

FRC/2018/PRO/DIR/003/00000018366

Wole Oshi

Managing Director

FRC/2013/PRO/DIR/003/0000003054

Report Of The Statutory Audit Committee

For the year ended December 31, 2023

In accordance with the provision of Section 404 (4) of the Companies and Allied Matters Act, 2020, the members of the Audit Committee of Custodian Investment Plc hereby report as follows:

- We have exercised our statutory functions under Section 404 (4) of the Companies and Allied Matters Act, 2020 and acknowledge the co-operation of Management and staff in the conduct of these responsibilities.
- We are of the opinion that the accounting and reporting policies of the Group are in accordance with legal requirements and agreed ethical practices and that the scope and planning of both the external and internal audit for the year ended December 31, 2023, were satisfactory and reinforce the Group's internal control systems.
- We have deliberated with the External Auditors, who have confirmed that necessary co-operation was received from Management in the course of their statutory audit, and we are satisfied with Management's response to the External Auditor's recommendations on accounting and internal control matters and with the effectiveness of the Group's system of accounting

Mr. Olaniyi Dada

Chairman, Audit Committee

FRC/2013/PRO/ICAN/004/0000003137

Lagos, Nigeria

May 3, 2024

Report Of The Audit Committee Contd

Members of the Statutory Audit Committee

Mr. Olaniyi Dada - Chairman
 Mr. Richard Asabia - Member
 Mr. Ravi Sharma - Member
 Group Captain Bola Sotubo (Rtd.) - Member
 Mrs. Titilayo Olujobi - Member

Profile Of Shareholders Representatives On The Statutory Audit Committee

Mr. Olaniyi Dada - BSc. [Economics], ACA, ACTI

Mr. Olaniyi Dada holds a bachelor's degree in Economics, he is also an associate of the Institute of Chartered Accountants of Nigeria and the Chartered Institute of Taxation of Nigeria. He started his career at Securities and Exchange Commission and proceeded to KPMG Audit [formerly Peat Marwick Ani Ogunde & Chartered Accountants] from 1987 –1992. He joined Olukayode Akindele & Co [Chartered Accountants] in 1993. On resigning from Olukayode Akindele & Co in 2001, he established the accounting firm of Niyi Dada Chartered Accountants. He is also the principal partner at SDG Consulting Associates.

He is Chairman of the Statutory Audit Committee of Custodian Investment Plc

Group Captain Bola Sotubo (Rtd.) BSc, MBA, LL. B, LL.M

Group Captain Sotubo [rtd] studied Business Administration at the University of Nigeria, Nsukka and graduated in 1973. He has an MBA from Indiana University Bloomington Indiana [1976]. He joined the Nigerian Air Force in 1977 from where he retired in 1999. In 2002, he graduated from the Faculty of Law, University of Lagos and was called to the Nigerian Bar in 2004. He also has an LLM degree from the University of London.

Report Of The Audit Committee Contd

He started his legal career with the firm of Dapo Abudu & Co as counsel before moving to Yomi Sotubo & Co as the principal partner.

Mrs. Titilayo Olujobi B.Sc (Economics), FCA, ACC

Mrs. Titilayo Olujobi is a well-rounded and experienced professional with nearly four decades experience in Public Accounting, Banking, Training Facilitation, Business Consulting and Coaching. She is a Fellow of the Institute of Chartered Accountants of Nigeria (ICAN) and a Certified Professional Coach of the International Coaching Federation (ICF). She holds a B.Sc. Degree in Economics from the University of Ife (now Obafemi Awolowo University).

She commenced her professional career at Z. O. Ososanya & Co and Coopers and Lybrand (now PriceWaterhouse Coopers). She then proceeded to Nigeria International Bank Limited (now Citibank Nigeria Limited) in 1990, where she rose to the level of Vice President (Deputy General Manager) before leaving in December 2007. She joined IBFCAgusto Training Limited as the Managing Director in 2008. With the merger of IBFCAgusto Training Limited with a sister company to become IBFCAlliance Limited, she became an Executive Director of the enlarged firm.

Titilayo Olujobi is currently a Non-Executive Director at both IBFCAlliance Limited and Ecobank Nigeria Limited. She is also a member of the Statutory Audit Committee of Custodian Investment Plc. She is Founder and Chief Executive of Tulivuori Services, an Executive & Business Coaching company. She is also a Non-Executive Director on the Board of Custodian Life Assurance Ltd.



Corporate Governance



Custodian Investment Plc values its shareholders. We appreciate the fact that our shareholders require ethical behavior and good administration of the Company. Consequently, the Company has imbibed a culture of compliance to ensure that its operations are conducted in accordance with the principles of probity, accountability, transparency and fairness.

The Company has in place a framework to ensure effective shareholders participation. Our shareholders approve the appointment of members of the Board of Directors, who in turn supervise the activities of Management. The confidence of investors, clients, employees and stakeholders is reinforced by this governance framework.

At Custodian, regulatory compliance is fundamental to our corporate governance framework which is designed to ensure consistent compliance with the Nigerian Code of Corporate Governance, Securities and Exchange Commission's Corporate Governance Guidelines (SCGG), international best practices as well as the post-Listing requirements of the Nigerian Exchange (NGX). This is in addition to the Company's Board Charter and the Memorandum and Articles of Association which collectively provide a springboard for sound corporate governance. Our internal control system ensures that we meet the legal, regulatory, and ethical standards required of the Board, Management, and staff in the day-to-day activities of the Company.

The Company believes the input of stakeholders enhances competitiveness and overall performance. We therefore encourage teamwork and recognize inputs from shareholders, employees, clients, creditors and suppliers. Our Corporate Governance framework encapsulates the effective management and promotion of stakeholders' engagement in achieving our objectives.

Ethical Standards

Custodian is devoted to acting with utmost integrity and expects same of every employee. The Board has adopted the Nigerian Code of Corporate Governance, 2018, which sets out the Corporate Governance best practice framework for the Company and incorporates the laws, rules and regulations it is required to comply with. Noting that the Company is also expected to comply with:

- Companies and Allied Matters Act, 2020
- The Nigerian Stock Exchange Rules and Regulations.
- The Investments and Securities Act, 2007.
- Financial Reporting Council of Nigeria Act, 2011.
- International best practice.
- The Company's Memorandum and Articles of Association.
- The Securities and Exchange Commission Consolidated Rules and Regulations, 2013.
- Financial Reporting Council Audit Regulations, 2020

The Company's Code of Conduct and Board Charter reinforce Custodian's policy to conduct its affairs in line with all applicable laws and regulations and to observe the highest standards of business ethics. Thus, the Company expects that the spirit as well as the letter of these standards are followed by Directors, Officers and Employees of the Company, its Subsidiaries and Affiliates. This is transmitted to every new Director, Officer and Employee and was communicated to those in office at the time the Standards of Business Conduct were adopted.

Corporate Legal Structure

Custodian Investment Plc is a public limited liability company as defined under the Companies and Allied Matters Act 2020 [the Act]. Corporate powers reside in the Board of Directors and the Shareholders at the Annual General Meeting. The functions and powers of both bodies are stipulated by the Act and the Company's Memorandum and Articles of Association.

Annual General Meetings

Annual General Meetings are vital to the Company's Corporate Governance framework and are duly convened in line with the Company's Articles of Association and existing statutory requirements. Attendance at Annual General Meetings is open to all Shareholders or their proxies while the principle of 'one share, one vote' applies.

Representatives of the NGX Regulation Limited (NGX REGCO), the Securities and Exchange Commission and the Corporate Affairs Commission usually monitor proceedings at the Company's Annual General Meetings as well as representatives of Shareholders Associations.

The Board

The Board acts on behalf of Shareholders and is responsible for promoting the long-term success of the Company and for setting the Group's strategy, against which Management's performance is measured. It sets the Group's risk appetite and satisfies itself that financial controls and risk management systems are robust, whilst ensuring the Group is adequately resourced. It is also responsible for setting the values and supporting the culture of the Group and ensures appropriate dialogue with Shareholders on strategy and remuneration.

The Company's Board consists of persons of diverse discipline and skills, selected on the basis of professional background and expertise, business experience and integrity as well as knowledge of the Company's business.

The Board ensures regular training of its directors on issues pertaining to their oversight functions and Corporate Governance. The Board or a Committee of the Board receives and reviews Management's reports.

The Company's Board is accountable to Shareholders and ensures that the conduct of its activities is within the applicable regulatory framework. The Board is responsible for reviewing the Company's performance, setting objectives, and determining strategy. In doing this, the Board safeguards the Company's interests and aspires to achieve a long-term increase in the Company's values.

Delegation of Authority

The ultimate responsibility for the Company's operations rests with the Board. The Board retains effective control through a well-developed Committee structure that provides in-depth focus on the Board's responsibilities. Each Board Committee has a written term of reference and presents regular reports to the Board on its activities. The Board delegates the responsibility for the day-to-day operations of the Company to Management.

Directors' Independence

The Company's Directors are expected to contribute views and judgment at Board deliberations that are independent of Management and free of any business or other relationship or circumstance that could materially interfere with the exercise of objective, unfettered or independent judgment, having regard to the best interest of the Company.

Meetings of the Board

The Board meets quarterly. Meetings are held at such times and places as determined by the Board, while special meetings are convened as may be required.

Directors are provided with notices, agenda and meeting documents ahead of each meeting to enable them prepare adequately for meetings. Directors are also provided with regular updates on developments in the regulatory and business environment.

Change in a Director's Occupation

The Board does not believe that Directors who retire or change the position they held when they became members of the Board should necessarily leave the Board. However, promptly following such an event, the Director must notify the Board of such event and the Board may take such event into consideration when determining whether to re-nominate such Director.

Appointment Process, Orientation and Training of Board Members

Custodian's Board Succession Policy ensures that it is managed and overseen by knowledgeable, capable and trustworthy individuals. In making Board appointments, the Board recognises knowledge, experience and skill of prospective Directors as well as other qualities considered necessary for the role. The Board Establishment and Governance Committee is responsible for Directors' succession planning and recommends new appointments to the Board.

Upon appointment to the Board, newly appointed Directors are given adequate orientation regarding the Group's businesses, Corporate Governance and reporting procedures and are updated on such matters on a continuing basis. Directors are briefed on policies and procedures applicable to Board and Board Committees as well as on the rights and responsibilities of Directors. Various information reports are sent to the Board members in order to keep them informed of the Group's undertakings.

Custodian attaches great importance to training its Directors and for this purpose, continuously offers training and education to its Directors, in order to enhance their performance on the Board and the various committees to which they belong.

Election and Re-Election of Directors

Consistent with Custodian's objective to broaden the experience base of the Board and frequently refreshing its composition, the Board effected the appointment of Mrs. Binta Max-Gbinije as an Independent Non-Executive Director, subject to approval of the shareholders at the Annual General Meeting.

Mrs. Binta Max-Gbinije holds a Bachelor of Arts Degree in English Language, Master's in International Law and Diplomacy and a Master's in Business Administration. She is a seasoned professional, who brings in a wealth of experience of over thirty-two years in Retail Banking, Wealth, Fiduciary, Asset Management and Treasury Marketing. She is the Chief Executive of BMG Seven Limited, a boutique consulting firm.

She sits on the Boards of several companies and provides strategic support in the attainment of organisational objectives such as business development and revenue generation. She is also a member of the Chartered Institute of Directors and a Fellow of the Association of Investment Advisers and Portfolio Managers, amongst many other professional affiliations.

In accordance with the Company's Articles of Association, one third of all Non-Executive Directors are offered for re-election every year together with Directors appointed by the Board since the last Annual General Meeting.

In keeping with this requirement, Mr. Richard Asabia and Mr. Olakunle Ade-Ojo will retire at this Annual General Meeting and being eligible for re-election will submit themselves for re-election.

The Board confirms that following a formal evaluation, these Directors continue to demonstrate commitment to their duties and roles as Non-Executive Directors. The Board is convinced that the Directors standing for re-election and election will continue to add value to the Company. The Board believes that they are required to maintain the balance of skill, knowledge, and experience on the Board.

The biographical details of Directors standing for re-election and election are set in the Annual Report.

Access to Management and Independent Advisers

The Company recognises the importance of the free flow of complete, adequate and timely information to the Directors to enable them make informed decisions in the discharge of their responsibilities. There are ongoing engagements between Executive Management and the Board. The Company's External Auditors attend the Statutory Audit Committee meetings to make presentations on the audit of the Group's Financial Statements. Directors have unrestricted access to Management and Company's information in addition to the necessary resources to carry out their responsibilities.

The Board has the authority to retain, terminate and determine the fees and terms of engagement of consultants, legal counsel and other advisers to the Board as the Board may deem appropriate in its discretion.

Board Structure and Composition

The Board is made up of a Non-Executive Chairman, five (5) Non-Executive Directors and two (2) Executive Directors. Two (2) of the Non-Executive Directors are Independent Directors, appointed in compliance with the criteria laid down by regulations.

The Managing Director/Chief Executive is responsible for the day to day running of the Company.

The Board exercises oversight responsibility through its standing Committees, each of which has a Charter that clearly defines its purpose, composition, structure, frequency of meetings, duties, tenure, and reporting lines to the Board. In line with best practice, the Chairman of the Board is not a member of any Committee. The Board has four Committees, namely: the Board Audit, Compliance and Enterprise Risk Management Committee, the Board Finance, Investment and General-Purpose Committee, the Board Establishment and Governance Committee and the Statutory Audit Committee.

Whilst the various Board Committees have the authority to examine issues within their terms of reference and report to the Board with their decisions and/or recommendations, the ultimate responsibility for all matters lies with the Board.

Board Audit, Compliance and Risk Management Committee

Mrs. Mimi Ade-Odiachi - Chairman

Mr. Ravi Sharma

Mr. Olakunle Ade-Ojo

Mr. Richard Asabia

Board Finance, Investment and General-Purpose Committee

Mr. Richard Asabia - Chairman

Mr. Olakunle Ade-Ojo

Mrs. Mimi Ade-Odiachi

Chief (Mrs.) Margaret Giwa

Mr. Wole Oshin

Board Establishment and Governance Committee

Mr. Ravi Sharma - Chairman

Chief (Mrs.) Margaret Giwa

Mr. Richard Asabia

Statutory Audit Committee

Mr. Olaniyi Dada - Chairman

Mr. Richard Asabia

Mr. Ravi Sharma

Group Captain Bola Sotubo (Rtd.)

Mrs. Titilayo Olujobi

The records of attendance at Board of Directors meetings are provided below:

DIRECTORS	March 16, 2023	April 28, 2023	July 28, 2023	October 27, 2023
Dr. (Mrs.) Omobola Johnson	✓	✓	✓	✓
Mr. Wole Oshin	✓	✓	√	√
Mr. Richard Asabia	\checkmark	\checkmark	\checkmark	\checkmark
Mr. Adeniyi Falade	✓	✓	√	√
Mr. Ravi Sharma	√	√	√	✓
Mr. Olakunle Ade-Ojo	√	√	√	√
Mrs. Mimi Ade-Odiachi	√	√	√	✓
Chief (Mrs.) Margaret Giwa	✓	✓	\checkmark	✓

Board Audit, Compliance and Risk Management Committee

The Committee supports the Board in performing its oversight responsibility relating to the integrity of the Company's Financial Statements and the financial reporting process, as well as the independence and performance of the Company's Internal and External Auditors. It also oversees the Company's system of internal control.

The Committee has oversight of Management's process for the identification of significant risks across the Company and prevention, detection and reporting mechanisms. The Committee is charged with overseeing the Enterprise Risk Management framework of the Company and ensures the adequacy of provisions made for possibilities of any adverse changes in the industry and the economy. The Committee has the responsibility for the approval and review of the Company's risk management policy in line with the Company's risk appetite and risk strategy.

The Committee oversees the Company's compliance level with applicable laws and regulatory requirements. The Committee reviews the report on audit, compliance and risk management on a quarterly basis.

The records of attendance at the Board Audit, Compliance and Risk Management Committee meetings are provided below:

MEMBERS	March 13, 2023	April 26, 2023	July 26, 2023	October 23, 2023
Mrs. Mimi Ade-Odiachi	✓	✓	√	✓
Mr. Ravi Sharma	✓	√	✓	✓
Mr. Olakunle Ade-Ojo	√	√	✓	√
Mr. Richard Asabia	✓	\checkmark	√	✓

Board Finance, Investment and General-Purpose Committee

The Committee is responsible for ensuring that guidelines for investment comply with legal and regulatory requirements and that investment activities reflect the goals/strategy of the Company. The Committee provides strategic assistance to Management and the full Board on Finance, Administration, Human Resources and General matters concerning the Company. The Committee periodically reviews changes in the economy and business environment, including emerging trends and other factors relevant to the Company's business. It has the responsibility for reviewing the Company's Accounts and it is also charged with the oversight of Management's compliance with budget.

The records of attendance at Board Finance, Investment and General Purpose Committee meetings are provided below:

MEMBERS	March 14, 2023	April 27, 2023	July 27, 2023	October 24, 2023
Mr. Wole Oshin	✓	√	\checkmark	✓
Mr. Richard Asabia	✓	√	✓	✓
Mr. Olakunle Ade-Ojo	\checkmark	✓	√	\checkmark
Chief (Mrs.) Margaret Giwa	\checkmark	\checkmark	\checkmark	\checkmark
Mrs. Mimi Ade-Odiachi	\checkmark	\checkmark	\checkmark	✓

Statutory Audit Committee

The Committee was established in accordance with statutory requirement and in compliance with Section 404 [2] of the Companies and Allied Matters Act, 2020. The Statutory Audit Committee has oversight responsibility for the Company's Financial Statements and ensures that they comply with applicable financial reporting standards. The Committee also reviews the scope and planning of audit requirements, reviews the findings on Management matters in conjunction with the External Auditor; makes recommendations to the Board in regard to the appointment, removal and remuneration of the Company's External Auditors; and authorises the internal auditor to carry out investigations into any activities of the Company which may be of interest or concern to the Committee.

The Statutory Audit Committee consists of five members, three Shareholders Representatives and two Non-Executive Directors.

The records of attendance at Statutory Audit Committee meetings are provided below:

MEMBERS	March 13, 2023	April 23, 2023	July 23, 2023	October 26, 2023
Mr. Olaniyi Dada	✓	✓	✓	✓
Mr. Richard Asabia	√	✓	✓	✓
Mr. Ravi Sharma	√	✓	✓	√
Mrs. Titilayo Olujobi	√	√	✓	√
Group Captain Bola Sotubo (Rtd)	\checkmark	√	√	✓

Board Establishment and Governance Committee

The Board Committee is charged with the responsibility of implementing the Company's policy on Directors' appointment, remuneration of Directors and Executive Management and succession planning. The Committee also ensures compliance with the Code of Corporate Governance adopted by the Company.

The records of attendance at Board Establishment and Governance Committee meetings are provided below:

MEMBERS	March 14, 2023	April 27, 2023	July 27, 2023	October 24, 2023
Mr. Richard Asabia	✓	✓	✓	✓
Mr. Ravi Sharma	✓	√	√	√
Chief (Mrs.) Margaret Giwa	√	√	√	√

Communication with Shareholders

Custodian Investment Plc is committed to an open and consistent Communication Policy with Shareholders and other Stakeholders. The guiding principle is that all Shareholders should be given equal treatment in equal situations. As a result, price sensitive information is published timely in full, simple, and transparent format to the public at the same time.

Likewise, all Shareholders have equal opportunity at the Annual General Meeting to present questions to the Board and make comments on any aspect of the financial statements.

The Company's website www.custodianplc.com.ng remains an excellent resource to members who require constant information on the Company.

Communication with Third Parties

The Company's Directors are of the opinion that it is Management's responsibility to speak for the Company regarding communications with third parties, such as Investors, the Press and Public in general. Directors only engage in such communications at the request of or after consultation with Management.

Performance Monitoring and Evaluation

The Board has established a system of independent annual evaluation of its performance, that of its Committees and individual Directors. The evaluation is conducted by an Independent Consultant approved by the Board. In this regard, the Society for Corporate Governance Nigeria was engaged to conduct the Board performance evaluation for the Financial Year Ended December 31, 2023. The Board believes that the use of an independent consultant promotes the objectivity and transparency of the evaluation process.

The annual appraisal covered all aspects of the Board's composition, structure, responsibilities, relationships, processes, individual members competencies and respective roles in the overall performance of the Board, as well as the Company's compliance status with the provisions of the Code of Corporate Governance. The result also confirmed that the individual Directors and the Board continue to operate at a high level of effectiveness and efficiency.

The result of the Board performance evaluation was presented to the Board at the Board Meeting which took place in May 2024 and is contained in the Annual Report.

Skills, knowledge and characteristics of the Board

The qualifications and profile of Board members are periodically reviewed to ensure that the Board possesses diverse and varying expertise in the performance of its functions, a balanced mix of attributes and experiences enabling them to evaluate the Company's related and core business.

Roles of the Chairman and the Managing Director

In line with best practice, there is separation of powers between the Chairman and the Managing Director; the roles of the Chairman and the Managing Director are separate and distinct. The Chairman's main responsibility is to lead and manage the Board to ensure that it operates effectively and fully discharges its legal and regulatory responsibilities. The Chairman is responsible for ensuring that Directors receive accurate, timely and clear information to enable the Board take informed decisions and provide advice to promote the success of the Company.

The Board has delegated the responsibility for the day-to-day management of the Company to the Managing Director/Chief Executive Officer, who is supported by Executive Management. The Managing Director executes the powers delegated to him in accordance with guidelines approved by the Board of Directors.

Company Secretariat and access to Independent Professional Advice

Custodian Trustees Limited is the Company Secretary to the Company.

The Company Secretary works closely with the Chairman to manage the flow of information between the Board, its Committees and Senior Executives across the Group. The Company Secretary is also responsible for providing advice and support to the Board on governance related matters. The appointment and removal of the Company Secretary is subject to Board approval and all Directors have a right of access to information and advice, facilitated through the Company Secretary.

The Company Secretary is responsible for keeping Directors abreast of statutory requirements relating to Corporate Governance and providing guidance when required in relation to Directors' roles and responsibilities. The Secretariat maintains the register and other records of the Company and generally acts as a liaison between the Board and Shareholders.

In addition to the assistance provided by the Company Secretary, the Board reserves the right to obtain advice and assistance from relevant independent external professional advisers and experts at the expense of the Company.

Anti-Bribery and Corruption Policy

Custodian is committed to high ethical standards and integrity. The Company's Anti-Bribery & Corruption Policy prohibits offering of or giving something valuable for the purpose of persuading an official or any person to misuse his office to benefit the Company or its employees. The Policy also prohibits receiving something valuable for the purpose of influencing an official action. The Company's Board of Directors and Senior Management are charged with the responsibility of ensuring that the Company complies with the Policy.

Board Compensation

Consistent with Custodian's policy, remuneration of Executive Directors is fixed by the Establishment and Governance Committee of the Board, which also has the responsibility of making recommendations to the Board on all payments made to Executive Directors.

Non-Executive Directors are remunerated in line with the Company's policy of providing them with fixed annual fees and sitting allowances for their service on the Board and Committees.

Shareholders Rights

The Board ensures shareholders' rights are always protected, particularly their right to vote at general meetings. All shareholders are treated equally, regardless of the volume of shareholding or social status. The Board ensures that all Shareholders receive notices of meetings.

E-Dividend

Custodian encourages its Shareholders to embrace the e-dividend opportunity in accordance with good Corporate Governance practice. This will enable the Company pay dividend due to Shareholders by directly crediting their designated bank accounts. It will also significantly lessen the incidences of unclaimed dividend.

The Company's Shareholders are implored to complete the detachable forms in the Annual Report stating their preferred Bank Accounts and make same available to the Company's Registrars, Meristem Registrars and Probate Services Limited.

External Auditors

Deloitte & Touche acted as the Company's External Auditors for the 2023 financial year. The firm ensures that its responsibilities to the Company are carried out in an independent manner.

The Board confirms that the Company has complied with the regulatory requirement as enshrined in the Code of Corporate Governance on the rotation of audit firm and audit partners.

Internal Control

Custodian's internal audit function provides oversight on significant compliance issues and guide strategies, policies and practices for assessing and managing risks across the Company. The Head of the Department is a competent professional Accountant with high integrity.

Accounting Principles, Disclosure and Reporting

The Company's accounting practices are fundamental to the information required by its investors, customers, regulators and other stakeholders to facilitate objective evaluation of the Company and its prospects. Custodian's accounting records are presented in a concise and transparent manner, so that its financial position at any given time is adequately disclosed.

Reporting and disclosure requirements are in accordance with International Financial Reporting Standards [IFRS]. The Company ensures prudent financial reporting and maximum disclosure in the Annual Reports & Accounts.

Securities Trading by Interested Parties

Custodian has in place a policy regarding trading in its shares by its Directors and Employees with terms and conditions similar to the standards set out by the Securities and Exchange Commission and the Nigerian Exchange Limited.

Directors, Insiders and their related persons in possession of confidential price sensitive information ("insider information") are prohibited from dealing with the securities of the Company where such would amount to insider trading.

Detailed enquiries have been made regarding all Directors to ascertain whether they have complied with or whether there has been any non-compliance with the Listing Rules [relating to Securities Trading] and Custodian's Code of Conduct on Securities transactions. Full compliance by Directors in the 2023 financial year was established.

Diversity

The Company acknowledges that a diverse workforce is of significant social and commercial value and important to being an inclusive Employer. Custodian accepts the value that diversity can bring, which includes:

- Providing greater alignment to customer needs.
- Improving creativity and innovation.
- Broadening the skills and experience of the labour pool from which Custodian can draw and attract top talent to our businesses.

The Company strives to create a work environment which is inclusive to all people regardless of gender, age, race, disability, cultural background, religion, family responsibilities or any other area of potential difference. All areas of diversity are important, and Custodian pays particular attention to gender diversity.

Succession Planning

The Board Establishment and Governance Committee is tasked with the responsibility for the Group's succession planning process. The Committee identifies critical positions on the Board and Executive Management level that are deemed important to the achievement of the Company's business objectives and strategies.

Custodian has a robust policy which is aligned to the Company's performance management process. The policy seeks to identify the competency requirements of critical and key positions, assess potential candidates, and develop required competency through planned development and learning initiatives.

Code of Ethics

Custodian prioritises high ethical standards and expects its Board, Executives and Employees to observe such standards in all their dealings within the Group. The Company's Code of Ethics outlines the minimum standards of conduct expected in the management of the Company's businesses. All stakeholders are expected to comply with these standards in the discharge of their duties.

Whistle-blowing Procedure

In line with the Board's commitment to instill the best corporate governance practices, a Whistle-blowing Policy ("Policy") was adopted by the Company. The Policy provides a channel for the Company's Employees and other relevant Stakeholders to raise concerns about workplace malpractices confidentially to enable the relevant authorities investigate and deal with such in a manner consistent with the Company's policies and relevant regulations. The Policy also provides for protection against harassment or victimization of Employees who report genuine concerns, malpractice or illegal acts or omissions by Directors and Employees.

Custodian's Whistle-blowing Policy ensures that whistle-blowing assists in uncovering significant risks in line with best practices. Under the Policy, a whistle-blower who in good faith, reports suspected violations or attempted violation of the Policy or who reports a request or offer of a corrupt payment is protected. A form for this purpose is available on the Company's website.

Complaints Management Policy

The Company is committed to responding to feedback from Clients, Investors and other Stakeholders and has established a Complaints Management Policy which lays the guidelines to effectively and efficiently respond to feedback in order to improve client experience, exceed customer's expectations and deliver better services.

The Policy seeks to establish a fair, impartial and objective mechanism for the handling and management of complaints by clients or investors and to establish a mechanism for implementation and monitoring of compliance with this Policy. The Policy and the Complaints Lodgment Form can be accessed on the Company's website.

Statement of Compliance

Custodian Investment Plc is a Public Limited Liability Company and is subject to the jurisdiction of the Nigerian Code of Corporate Governance. The Board of Directors charged with the responsibility of ensuring compliance has submitted that the Company was in compliance with the provisions of the Code in the 2023 financial year as well as the post-listing requirements of the Nigerian Exchange Limited.

The Company also complied with all the relevant laws of Nigeria.

CONTROL TRUSTES THE

ADEYINKA JAFOJO

FRC/2013/PRO/NBA/002/0000002403

Custodian Trustees Limited

Company Secretary

Dated this May 3 , 2024



Board Evaluation Report

For The Board Of Custodian Investment Plc. For The Year Ended 31 December 2023



Executive Summary

The Society for Corporate Governance Nigeria was engaged to conduct an independent evaluation/assessment of the performance of Custodian Investment Plc for 2023 as part of stipulated regulatory requirements. This executive summary provides a concise overview of the comprehensive Board evaluation conducted.

Introduction

The Board Evaluation Report provides an in-depth analysis of the governance practices and performance of Custodian Investment Plc during the evaluation period. This executive summary highlights key findings and recommendations to enhance governance effectiveness and drive organizational success.

Methodology

The evaluation process involved a combination of self-assessment survey, peer assessment survey, desk reviews, and individual interviews. These methods ensured a comprehensive and unbiased understanding of the Board's dynamics and adherence to corporate governance principles.

Scope

The evaluation covered the following areas:

- Composition, commitment, and alignment of the skills/qualifications of directors with business requirements and performance
- Composition/effectiveness of the committees
- Compliance with existing regulatory requirements
- Effectiveness of directors in delivery of their fiduciary responsibilities
- Effective transparency and disclosure channels

Key Findings

The evaluation highlighted several strengths of Custodian Investment Plc's governance practices, including strong leadership characterized by proactive engagement in strategic decision-making, commitment to upholding ethical standards, and adherence to regulatory requirements. Additionally, the composition of the Board emerged as a strength, with

Board Evaluation Report Contd

diverse expertise and backgrounds contributing to well-rounded discussions and informed decision-making. The Board demonstrated effective communication channels, robust oversight mechanisms, and a culture of accountability. The Board's continuous improvement efforts reflect its dedication to upholding the highest standards of corporate governance and driving sustainable value creation for the Company and its stakeholders.

Conclusion

The Board has demonstrated its dedication and commitment to governance excellence and the growth and success of the Company. Overall, it is with satisfaction that we affirm Custodian Investment Plc Board's conduct of its affairs for the year 2023. The Board's performance met acceptable and satisfactory standards, demonstrating diligence, effectiveness, and adherence to best practices in corporate governance.

SOCIETY FOR CORPORATE GOVERNANCE NIGERIA

Chioma Mordi (Mrs.)

Chief Executive Officer FRC/2014/NIM/0000007899

Internal Control Over Financial Reporting (ICFR) Certification

I, certify that:

- a) I have reviewed this consolidated Financial Statement for the year ended 31 December 2023 of Custodian Investment Plc;
- b) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- c) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the company as of, and for, the periods presented in this report;
- d) The company's other certifying officer and I:
 - 1) are responsible for establishing and maintaining internal controls;
 - 2) have designed such internal controls and procedures, or caused such internal controls and procedures to be designed under our supervision, to ensure that material information relating to the company, and its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - 3) have designed such internal control system, or caused such internal control system to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - 4) have evaluated the effectiveness of the company's internal controls and procedures as of a date within 90 days prior to the report and presented in this report our conclusions about the effectiveness of the internal controls and procedures, as of the end of the period covered by this report based on such evaluation.

Internal Control Over Financial Reporting (ICFR) Certification Contd

- e) The company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control system, to the company's auditors and the audit committee of the company's board of directors:
 - 1) All significant deficiencies and material weaknesses in the design or operation of the internal control system which are reasonably likely to adversely affect the company's ability to record, process, summarize and report financial information; and
 - 2) Any fraud, whether or not material, that involves management or other employees who have a significant role in the company's internal control system.
- f) The company's other certifying officer and I have identified, in the report whether or not there were significant changes in internal controls or other facts that could significantly affect internal controls subsequent to the date of their evaluation including any corrective actions with regard to significant deficiencies and material weaknesses.

Mr. Wole Oshin

Managing Director

FRC/2013/PRO/DIR/003/0000003054

26 April 2024

Internal Control Over Financial Reporting (ICFR) Certification Contd

I, certify that:

- a) I have reviewed this Consolidated Financial Statement for the year ended 31 December 2023 of Custodian Investment Plc;
- b) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- c) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the company as of, and for, the periods presented in this report;
- d) The company's other certifying officer and I:
 - 1) are responsible for establishing and maintaining internal controls;
 - 2) have designed such internal controls and procedures, or caused such internal controls and procedures to be designed under our supervision, to ensure that material information relating to the company, and its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - 3) have designed such internal control system, or caused such internal control system to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - 4) have evaluated the effectiveness of the company's internal controls and procedures as of a date within 90 days prior to the report and presented in this report our conclusions about the effectiveness of the internal controls and procedures, as of the end of the period covered by this report based on such evaluation.

Internal Control Over Financial Reporting (ICFR) Certification Contd

- The company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control system, to the company's e) auditors and the audit committee of the company's board of directors:
 - 1) All significant deficiencies and material weaknesses in the design or operation of the internal control system which are reasonably likely to adversely affect the company's ability to record, process, summarize and report financial information; and
 - 2) Any fraud, whether or not material, that involves management or other employees who have a significant role in the company's internal control system.
- f) The company's other certifying officer and I have identified, in the report whether or not there were significant changes in internal controls or other facts that could significantly affect internal controls subsequent to the date of their evaluation including any corrective actions with regard to significant deficiencies and material weaknesses.

Mr. Ademola Ajuwon

Chief Financial Officer

FRC/2013/PRO/ICAN/001/0000002608

26 April 2024

Certification Of Financial Statement

We the undersigned hereby certify the following with regards to our Consolidated Financial Statements for the year ended December 31, 2023, that:

- (a) We have reviewed the Report.
- (b) To the best of our knowledge, the Report does not contain:
- (i) Any untrue statement of a material fact, or
- (ii) Omit to state a material fact, which would make the statements misleading in the light of the circumstances under which such statements were made.
- (c) To the best of our knowledge, the financial statement and other financial information included in the report fairly present in all material respects the financial condition and results of operation of the Company as of, and for the period presented in the report.
- (d) We:
 - (i) Are responsible for establishing and maintaining internal controls.
 - (ii) Have designed such internal controls to ensure that material information relating to the Company and its consolidated subsidiaries are made known to such officers by others within those entities particularly during the period in which the periodic reports are being prepared;
 - (iii) Have evaluated the effectiveness of the Company's internal controls, as of date, within 90 days prior to the report;
 - (iv) Have presented in the report our conclusions about the effectiveness of our internal controls based on our evaluation;

Certification Of Financial StatementContd

- (e) We have disclosed to the auditors of the Company and its audit committee:
 - (i) All significant deficiency in the design or operation of internal controls which would adversely affect the Company's ability to record, process, summarize and report financial data and have identified for the Company's auditors any material weakness in internal controls, and
 - (ii) Any fraud, whether or not material, that involves management or other employees who have significant role in the Company's internal controls;
- (f) We have identified in the report whether or not there were significant changes in internal controls or other factors that could significantly affect internal controls subsequent to the date of our evaluation, including any corrective actions with regard to significant deficiencies and material weaknesses.

O'Johnson

Dr. (Mrs.) Omobola Johnson Chairman FRC/2018/PRO/DIR/003/00000018366 Mr. Wole Oshin
Managing Director
FRC/2013/PRO/DIR/003/0000003054

Mr. Ademola Ajuwon Chief Financial Officer FRC/2013/PRO/ICAN/001/00000002608



Deloitte.

Independent Auditor's Report To The Shareholders Of Custodian Investment Plc

Report on the Audit of the Consolidated and Separate Financial Statements Opinion

Opinion

We have audited the consolidated and separate financial statements of Custodian Investment Plc and its subsidiaries (the Group and Company) set out on pages 90 to 369, which comprise the consolidated and separate statements of financial position as at 31 December 2023, and the consolidated and separate statements of profit or loss and other comprehensive income, consolidated and separate statements of changes in equity and consolidated and separate statements of cash flows for the year then ended, the notes to the consolidated and separate financial statements, including material accounting policy information.

In our opinion, the consolidated and separate financial statements give a true and fair view of the consolidated and separate financial position of Custodian Investment Plc as at 31 December 2023, and its consolidated and separate financial performance and consolidated and separate statement of cash flows for the year then ended in accordance with IFRS Accounting Standards as issued by International Accounting Standards Board, Companies and Allied Matters Act, 2020, the Insurance Act 2003 and relevant policy guidelines issued by the National Insurance Commission (NAICOM), the Pension Reform Act 2014, and the Financial Reporting Council of Nigeria (Amendment) Act 2023.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Consolidated and Separate Financial Statements section of our report. We are independent of the Group and Company in accordance with the requirements of the International Ethics Standards Board for Accountants' (IESBA) International Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA code) and other independence requirements applicable to performing audits of financial statements in Nigeria. We have fulfilled our other ethical responsibilities in accordance with the IESBA Code and other ethical requirements that are relevant to our audit of consolidated Financial Statements in Nigeria.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

Key audit matter is the matter that, in our professional judgement, was of most significance in our audit of the consolidated and separate financial statements of the current period. This matter was addressed in the context of our audit of the consolidated and separate financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on this matter.

Key Audit Matter

IFRS 17 requires insurance liabilities to be measured at a current fulfillment value and provides a more uniform measurement and presentation approach for all insurance contracts. In line with the standard, the Group has adjusted the carrying amount of the liability for the remaining coverage to reflect the time value of money and the effect of financial risk using discount rates that reflect the characteristics of the cash flows of the group of insurance contracts at initial recognition. While for other business lines, the company has elected not to discount the liability for the remaining coverage. In estimating the claims payment pattern for liability for incurred claims, the group sets assumptions regarding the future timing of the claims settlement and determine the best estimate for claims development or payment.

How the matter was addressed in the audit

- Reviewed IFRS 17 Transition balance sheet with the transition calculation models and assumptions for opening balances.
- Reviewed the product classification, IFRS17 policy and methodology papers.
- Reviewed the Actuarial models and IFRS17 Subledgers for completeness and accuracy.
- Considered the validity of management's onerous assessment testing which is a key test performed to check that the liabilities are adequate in the context of expected experience. Our work on the onerous assessment test included assessing the reasonableness of the projected cashflows and challenging the assumptions adopted in the context of company and industry norms and specific product features.

Key Audit Matter

How the matter was addressed in the audit

As disclosed in notes 21 & 22 to the consolidated and separate financial statements, the investment and insurance contract liabilities for the group amounted to N148.37billion. This represents about 77% of the Group's total liabilities as at 31 December 2023.

Estimating insurance contract liabilities under IFRS 17 involves high estimation uncertainties and requires management to apply significant judgment and assumptions over uncertain future outcomes. Provisions for insurance contracts primarily comprise unexpired coverage provision (liability for remaining coverage, LRC) and claims provisions (liability for incurred clams, LIC). The Group applied the IFRS 17 General Measurement Model (GMM) and Premium Allocation Approach (PAA) for measurement of groups of insurance contracts for its Life and Non-Life businesses respectively.

Accounting estimates in respect of provisions for insurance contracts is an experience-based estimate involving use of historic claims data and complex actuarial methods and models, which involve significant assumptions on the frequency and extent of insurance events relating to the insurance contracts. The level of complexity, the significant judgments and assumptions applied by management in estimating these insurance contract liabilities is of significance to our audit.

- Involved our internal actuarial specialist in the review of the key assumptions and judgements in line with general actuarial methods and industry standards and assessment of the adequacy of the insurance liabilities in line with the requirement of IFRS 17.
- Ensured the appropriateness of the journals posted, footed, and agreed the figures disclosed in the financial statements to the figures stated in the actuarial valuation after thorough review of the basis and assumptions.
- We reviewed the methodology and processes adopted by management for making reserves in the books of the company.
- We tested entity's control around reserving process and maintenance of data for valuation of insurance contract liabilities.
- We validated the data used in the valuation of the insurance and investment contract liabilities.

Key Audit Matter How the matter was addressed in the audit

The Group has an in-house actuary who assesses, on periodic basis, an estimate of the insurance liabilities for the various portfolio managed by the group and the premium element of the individual deposit administration portion of the group's investment contract liabilities. At the end of each financial year, management employ the services of an external actuary in the determination of its insurance liabilities after considering the accuracy and integrity of data used in the valuation.

We found that the assumptions used by management were comparable with the market, accord with best practices, the key input data used in estimating the fair value of the insurance and investment contracts liabilities were reasonable in the circumstances. We consider the disclosure of the liabilities to be adequate, relevant, and useful.

Other Information

The directors are responsible for the other information. The other information comprises the information included in the "Custodian Investments Plc Consolidated and Separate Financial Statements", which includes the Directors' Report, the Audit Committee's Report and the Company Secretary's Report, and Other National Disclosures as required by the Companies and Allied Matters Act, 2020, and the Financial Reporting Council of Nigeria (Amendment) Act 2023, which we obtained prior to the date of this report, and the Annual Report, which is expected to be made available to us after that date. The other information does not include the consolidated and separate financial statements and our auditor's report thereon.

Our opinion on the consolidated and separate financial statements does not cover the other information and we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the consolidated and separate financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated and separate financial statements, or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed on the other information obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Directors for the Consolidated and Separate Financial Statements

The directors are responsible for the preparation and fair presentation of the consolidated and separate financial statements in accordance with IFRS Accounting Standards as issued by International Accounting Standards Board, the requirements of the Companies and Allied Matters Act, 2020, the Insurance Act 2003 and relevant policy guidelines issued by the National Insurance Commission (NAICOM), the Pension Reform Act 2014, the Financial Reporting Council of Nigeria (Amendment) Act 2023 and for such internal control as the directors determine is necessary to enable the preparation of consolidated and separate financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated and separate financial statements, the directors are responsible for assessing the Group's and the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group and or the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Consolidated and Separate Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated and separate financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated and separate financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

Identify and assess the risks of material misstatement of the consolidated and separate financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's and the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's and the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated and separate financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group and / or the Company to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the consolidated and separate financial statements, including the disclosures, and whether the consolidated and separate financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

From the matters communicated with those charged with governance we determine those matters that were of most significance in the audit of the consolidated and separate financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on Other Legal and Regulatory Requirements

In accordance with the Fifth Schedule of the Companies and Allied Matters Act, 2020 we expressly state that:

- i) We have obtained all the information and explanation which to the best of our knowledge and belief were necessary for the purpose of our audit.
- ii) The Group has kept proper books of account, so far as appears from our examination of those books.
- iii) The Group and Company's financial position and its statement of profit or loss and other comprehensive income are in agreement with the books of account and returns.

Contraventions

During the year, the Group violated Section 49(3)(a) of the NAICOM Act 1997 and an administrative sanction by PENCOM. The related penalties are as disclosed in note 60 to the consolidated and separate financial statements.

For: Deloitte & Touche

Chartered Accountants

Lagos, Nigeria

30 May 2024

Engagement Partner: Joshua Ojo, FCA

FRC/2013/ICAN/00000000849





Consolidated And Separate Statements Of Financial Position

As at 31 December, 2023 Assets	Notes	Group 31-Dec-23 N '000	Group Restated 31-Dec-22 N '000	Group Restated 1-Jan-22 N '000	Company 31-Dec-23 N'000	Company 31-Dec-22 N '000
Cash and cash equivalents	7	25,059,031	22,044,849	17,176,184	1,633,189	1,855,128
Trade receivables Inventories Other receivables and prepayments Financial assets: - Fair value through profit or loss - Fair value through OCI - Debt securities at amortised cost Reinsurance contract assets Right-of-use-assets	8 9 10 11 21 20	814,563 3,200,157 6,945,377 190,710,235 77,132,991 33,631,630 79,945,614 13,133,246 13,448	1,653,611 5,265,758 6,441,937 136,467,520 82,577,385 2,645,972 51,244,163 8,801,064 28,397	174,759 6,084,508 6,498,033 113,959,758 68,536,913 1,391,534 44,031,311 7,915,519 69,862	4,466,713 5,310,224 1,539,430 391,000 3,379,794	2,334,405 3,842,238 528,078 391,000 2,923,160
Investment in subsidiaries Investments in joint ventures	12 14	120,141	125,647	130,393	15,373,012	15,373,012
Equity accounted investee Investment properties Assets of disposal group classified as held for sale	13 15	4,452,558 13,259,000	3,290,257 11,901,485	4,801,675 11,760,655	3,296,161 7,921,000	3,109,987 7,081,416
Property, plant and equipment Intangible assets Statutory deposits	16 18 17 19	13,886,881 231,809 3,190,651	13,279,230 239,712 2.672,415	8,086,683 4,696,005 172,486 2,299,144	293,943 8,378	401,425 16,755
Total assets		275,017,097	212,211,882	183,825,664	38,302,620	34,014,366
Liabilities and equity Liabilities						
Current income tax payable Trade payables Other payables Interest bearing loans and borrowings Reinsurance contract liabilities Insurance contract liabilities Investment contract liabilities Liabilities of disposal group classified as held for sale	26 24 25 23 21 21 22	1,876,005 21,299,957 12,755,354 2,146,881 45,341 144,509,540 3,861,091	3,346,153 12,268,358 11,231,945 2,179,173 31,094 112,501,245 3,686,050	1,941,504 8,766,111 9,789,085 2,516,621 21,204 94,846,044 3,766,565 1,187,895	1,217,134 1,572,472 - -	1,294,989 1,523,843 - -
Deferred tax liabilities	27	7,056,659	2,066,875	2,134,377	820,259	636,163
Total liabilities		193,550,828	147,310,893	124,969,406	3,609,865	3,454,995
Equity						
Issued share capital Share premium Retained earnings Contingency reserve Fair value reserves Revaluation reserve	28 29 30 30 30 30	2,940,933 6,412,357 45,666,889 14,303,164 1,108,348 1,113,597	2,940,933 6,412,357 31,454,499 13,575,751 477,604 630,498	2,940,933 6,412,357 26,275,197 12,961,014 504,196 685,081	2,940,933 6,412,357 25,339,465 - -	2,940,933 6,412,357 21,206,081 - -
Equity attributable to owners of the parent Non-controlling interests		71,545,288 9,920,981	55,491,642 9,409,347	49,778,778 9,077,480	34,692,755	30,559,371
Total equity		81,466,269	64,900,989	58,856,258	34,692,755	30,559,371
Total equity and liabilities		275,017,097	212,211,882	183,825,664	38,302,620	34,014,366

Refer to note 54.1 for changes to presentation of comparative figures.

The accounts were approved by the Board of directors on 3 May 2024 and signed on its behalf by:

Dr. (Mrs.) Omobola Johnson

Chairman FRC/2018/PRO/DIR/003/00000018366 Mr. Wole Oshin Managing Director FRC/2013/PRO/DIR/003/00000003054 Mr. Ademola Ajuwon Chief Financial Officer

FRC/2013/PRO/ICAN/001/0000002608

Consolidated And Separate Statements Of Profit Or Loss And Other Comprehensive Income

For the year ended 31 December, 2023		G	roup	Company		
	Notes	2023 N ′000	Restated 2022	2023 N'000	2022 ₩′000	
Interest income Operating and Investment Income Net fair value (losses)/gain Net realised gains Investment result	31 32 33 34	20,999,955 12,682,145 (4,792,256) 875,152 29,764,996	15,128,685 12,027,612 (6,120,229) 1,540,396 22,576,464	192,718 8,435,480 1,984,162 72,491 10,684,85 1	503,752 6,499,265 (99,188) 28,515 6,932,344	
Insurance service revenue Insurance service expenses Net expense from reinsurance contract held Insurance service result	35 37 38	65,189,856 (46,936,075) (22,280,551) (4,026,770)	57,303,978 (30,813,425) (22,919,054) 3,571,499	- - -	- - -	
Finance expenses from insurance contracts (net) Finance income from reinsurance contracts (net) Net insurance finance expenses	39 39	(3,450,991) (118,871) (3,569,862)	(2,463,278) (58,100) (2,521,378)	- - -	-	
Direct operating expenses	36	(3,442,301)	(4,289,233)	-	_	
Net income Impairment (allowance)/write back Finance costs Unrealised foreign exchange gain Management expenses Share of result of equity accounted investee Impairment of equity accounted investee Share of loss from investment in joint venture	40 41 42 43 13 13,2	18,726,063 (855,158) (248,303) 17,578,456 (10,443,283) 1,238,858	19,337,352 (348,582) (198,404) 2,639,215 (8,671,308) 237,811 (1,515,577) (4,746)	10,684,851 	6,932,344 10,875 477 (1,319,954)	
Profit before taxation	26	25,991,127	11,475,761	9,319,304	5,623,742	
Income tax expenses Profit for the period	20	(6,313,774) 19,677,353	(2,614,463) 8,861,298	(1,068,615) 8,250,689	(663,747) 4,959,995	
Other comprehensive income (OCI): Items that will not be reclassified to profit or loss Equity-accounted investee -share of OCI Net gain on equity instrument at FVOCI Revaluation surplus on freehold property	13 44 45	3,947 849,064 483,099	(7,056) 42,706 -	- - -	- - -	
Other comprehensive income for the period net of tax		1,336,110	35,650	-		
Total comprehensive income for the period		21,013,463	8,896,947	8,250,689	4,959,995	
Profit for the period attributable to: Owners of the parent Non-controlling interests		19,057,108 620,245 19,677,353	8,372,715 488,583 8,861,298	8,250,689 - 8,250,689	4,959,995 4,959,995	
Total comprehensive income attributable to: Owners of the parent Non-controlling interests		20,218,643	8,484,589 412,358	8,250,689	4,959,995	
		21,013,463	8,896,947	8,250,689	4,959,995	
Earnings per share: From continuing operations Basic/diluted earnings per share (kobo) From continuing and discontinued operations Basic/diluted earnings per share (kobo)	46 46	324 324	142 142	140 140	84 84	

Consolidated And Separate Statement Of Changes In Equity For the year ended 31 December, 2023

			Attributable	e to owners of t	the Parent				
GROUP	Issued Share Capital N'000	Share Premium N ′000	Retained Earnings N'000	Contingency Reserve N'000	Revaluation Reserve N'000	Fair Value Reserve N'000	Total N ′000	Non- Controlling Interests N '000	Total Equity N′000
At 1 January 2023	2,940,933	6,412,357	31,454,499	13,575,751	630,498	477,604	55,491,642	9,409,347	64,900,989
Profit for the period	-	-	19,057,108	-	-	-	19,057,108	620,245	19,677,353
Other comprehensive income		-	-	-	483,099	630,744	1,113,843	222,267	1,336,110
Transfer between reserves		-	(727,413)	727,413	-	-	-	-	_
	2,940,933	6,412,357	49,784,194	14,303,164	1,113,597	1,108,348	75,662,593	10,251,859	85,914,452
Dividend Paid		-	(4,117,305)	-	-	-	(4,117,305)	(330,878)	(4,448,183)
At 31 December 2023	2,940,933	6,412,357	45,666,889	14,303,164	1,113,597	1,108,348	71,545,288	9,920,981	81,466,269
	Issued Share Capital	Share Premium	Restated Retained Earnings	Contingency Reserve	Revaluation Reserve	Fair Value Reserve	F Total	Restated Non- Controlling Interests	Total Equity
	₩′000	N ′000	N ′000	₩′000	₩′000	₩′000	₩′000	N ′000	N'000
At 1 January 2022	N'000 2,940,933	N ′ 000 6,412,357	N'000 31,653,284	N'000 12,961,014		N'000 504,196	N ′ 000 55,156,865	N ′ 000 9,180,499	N'000 64,337,364
At 1 January 2022 Impact of initial application of IFRS 17					N'000 685,081				
			31,653,284	12,961,014			55,156,865		64,337,364
Impact of initial application of IFRS 17			31,653,284	12,961,014			55,156,865		64,337,364
Impact of initial application of IFRS 17 Correction of error in valuation of investment			31,653,284 (5,256,394)	12,961,014 (18,673)		504,196	55,156,865 (5,275,067)	9,180,499	64,337,364 (5,275,067)
Impact of initial application of IFRS 17 Correction of error in valuation of investment	2,940,933		31,653,284 (5,256,394) (103,019)	12,961,014 (18,673)	685,081	504,196	55,156,865 (5,275,067) (103,019)	9,180,499	64,337,364 (5,275,067) (206,038)
Impact of initial application of IFRS 17 Correction of error in valuation of investment in subsidiary	2,940,933		31,653,284 (5,256,394) (103,019) 26,293,871	12,961,014 (18,673)	685,081	504,196 - - 504,196	55,156,865 (5,275,067) (103,019) 49,778,779	9,180,499 - (103,019) 9,077,480	(5,275,067) (206,038) 58,856,259
Impact of initial application of IFRS 17 Correction of error in valuation of investment in subsidiary Profit for the period	2,940,933		31,653,284 (5,256,394) (103,019) 26,293,871	12,961,014 (18,673)	685,081 - - 685,081	504,196 - - 504,196	55,156,865 (5,275,067) (103,019) 49,778,779 8,372,715 130,441	9,180,499 - (103,019) 9,077,480 488,583	(5,275,067) (206,038) 58,856,259 8,861,298
Impact of initial application of IFRS 17 Correction of error in valuation of investment in subsidiary Profit for the period Other comprehensive income	2,940,933		31,653,284 (5,256,394) (103,019) 26,293,871 8,372,715	12,961,014 (18,673)	685,081 - - 685,081	504,196 - - 504,196	55,156,865 (5,275,067) (103,019) 49,778,779 8,372,715	9,180,499 - (103,019) 9,077,480 488,583 (94,791)	64,337,364 (5,275,067) (206,038) 58,856,259 8,861,298 35,650
Impact of initial application of IFRS 17 Correction of error in valuation of investment in subsidiary Profit for the period Other comprehensive income Loan from equity holder Transfer of fair value reserve of equity instruments designated at FVOCI	2,940,933		31,653,284 (5,256,394) (103,019) 26,293,871 8,372,715	12,961,014 (18,673)	685,081 - - 685,081	504,196 - - 504,196	55,156,865 (5,275,067) (103,019) 49,778,779 8,372,715 130,441	9,180,499 - (103,019) 9,077,480 488,583 (94,791)	64,337,364 (5,275,067) (206,038) 58,856,259 8,861,298 35,650
Impact of initial application of IFRS 17 Correction of error in valuation of investment in subsidiary Profit for the period Other comprehensive income Loan from equity holder Transfer of fair value reserve of equity instruments designated at FVOCI Gain on reclassification of asset of disposal	2,940,933		31,653,284 (5,256,394) (103,019) 26,293,871 8,372,715 - (199,624) 211,616	12,961,014 (18,673)	685,081 - - 685,081	504,196 - 504,196 - 185,024	55,156,865 (5,275,067) (103,019) 49,778,779 8,372,715 130,441 (199,624)	9,180,499 - (103,019) 9,077,480 488,583 (94,791) (191,796)	64,337,364 (5,275,067) (206,038) 58,856,259 8,861,298 35,650 (391,420)
Impact of initial application of IFRS 17 Correction of error in valuation of investment in subsidiary Profit for the period Other comprehensive income Loan from equity holder Transfer of fair value reserve of equity instruments designated at FVOCI	2,940,933		31,653,284 (5,256,394) (103,019) 26,293,871 8,372,715 - (199,624) 211,616	12,961,014 (18,673) - 12,942,341 - - -	685,081 - - 685,081	504,196 - 504,196 - 185,024	55,156,865 (5,275,067) (103,019) 49,778,779 8,372,715 130,441	9,180,499 - (103,019) 9,077,480 488,583 (94,791)	64,337,364 (5,275,067) (206,038) 58,856,259 8,861,298 35,650
Impact of initial application of IFRS 17 Correction of error in valuation of investment in subsidiary Profit for the period Other comprehensive income Loan from equity holder Transfer of fair value reserve of equity instruments designated at FVOCI Gain on reclassification of asset of disposal	2,940,933 - 2,940,933 - -	6,412,357	31,653,284 (5,256,394) (103,019) 26,293,871 8,372,715 (199,624) 211,616 350,264 (633,410)	12,961,014 (18,673) - 12,942,341 - - - - 633,410	685,081 - 685,081 - (54,583) -	504,196 - 504,196 - 185,024 - (211,616)	55,156,865 (5,275,067) (103,019) 49,778,779 8,372,715 130,441 (199,624)	9,180,499 (103,019) 9,077,480 488,583 (94,791) (191,796) 336,528	64,337,364 (5,275,067) (206,038) 58,856,259 8,861,298 35,650 (391,420)
Impact of initial application of IFRS 17 Correction of error in valuation of investment in subsidiary Profit for the period Other comprehensive income Loan from equity holder Transfer of fair value reserve of equity instruments designated at FVOCI Gain on reclassification of asset of disposal group held for sale Transfer between reserves	2,940,933		31,653,284 (5,256,394) (103,019) 26,293,871 8,372,715 (199,624) 211,616 350,264 (633,410) 34,395,431	12,961,014 (18,673) - 12,942,341 - - -	685,081 - - 685,081	504,196 - 504,196 - 185,024	55,156,865 (5,275,067) (103,019) 49,778,779 8,372,715 130,441 (199,624) - 350,264 - 58,432,574	9,180,499 - (103,019) 9,077,480 488,583 (94,791) (191,796) - 336,528 - 9,616,004	64,337,364 (5,275,067) (206,038) 58,856,259 8,861,298 35,650 (391,420)
Impact of initial application of IFRS 17 Correction of error in valuation of investment in subsidiary Profit for the period Other comprehensive income Loan from equity holder Transfer of fair value reserve of equity instruments designated at FVOCI Gain on reclassification of asset of disposal group held for sale	2,940,933 - 2,940,933 - -	6,412,357	31,653,284 (5,256,394) (103,019) 26,293,871 8,372,715 (199,624) 211,616 350,264 (633,410)	12,961,014 (18,673) - 12,942,341 - - - - 633,410	685,081 - 685,081 - (54,583) -	504,196 - 504,196 - 185,024 - (211,616)	55,156,865 (5,275,067) (103,019) 49,778,779 8,372,715 130,441 (199,624)	9,180,499 (103,019) 9,077,480 488,583 (94,791) (191,796) 336,528	64,337,364 (5,275,067) (206,038) 58,856,259 8,861,298 35,650 (391,420)

Consolidated And Separate Statements Of Changes In Equity Contd For the year ended 31 December, 2023

	Attributable to owners of the Company							
COMPANY	Issued Share Capital N'000	Share Premium N'000	Retained Earnings N'000	Contingency Reserve N'000	Revaluation Reserve N'000	Fair Value Reserve N'000	Total N ′000	
At 1 January 2023	2,940,933	6,412,357	21,206,081	-	-		30,559,371	
Profit for the period	-	-	8,250,689	-	-	-	8,250,689	
Dividend Paid	-	-	(4,117,305)	-	-	-	(4,117,305)	
At 31 December 2023	2,940,933	6,412,357	25,339,465	-	-	-	34,692,755	
At 1 January 2022	2,940,933	6,412,357	19,187,018	-	-	-	28,540,308	
Profit for the period	-	-	4,959,995	-	-	-	4,959,995	
Dividend Paid	-	-	(2,940,932)	-	-	-	(2,940,932)	
At 31 December 2022	2,940,933	6,412,357	21,206,081	-	-	-	30,559,371	

Consolidated And Separate Statements Of Cash Flows For the year ended 31 December, 2023

		Gr	oup	Comp	oany
		2023	Restated 2022	2023	2022
Cash flows from operating activities		N ′000	₩′000	N ′000	N ′000
Profit before taxation		25,991,127	13,776,433	9,319,304	5,623,742
Adjustments for non-cash items:					
- Depreciation of property, plant and equipment	18	739,076	581,739	126,840	81,714
- Deprecition on right-of-use assets	20	19,975	58,065	-	-
- Impairment charge/(write back) on financial assets at amortised costs	40	676,123	509,684	-	(32,227)
- Amortisation of intangible assets and deferred expenses	17	53,097	64,898	8,377	8,377
- Profit on disposal of property, plant and equipment	34	(8,762)	(39,461)	(519)	(1,200)
 Loss/(gain) on disposal of investment property 	43	-	41,081	-	-
– Gain on disposal equities & other investment	34	(747,836)	(1,474,340)	(71,972)	(27,315)
– Fair value losses on financial assets FTPL	33	6,138,342	6,168,888	(1,144,578)	573,747
– Fair value gains on investment properties	33	(1,346,086)	(114,878)	(839,584)	(350)
- Exchange rate differential	42	(17,578,456)	(2,433,855)	(1,886)	-
 Interest expenses 	23	209,556	198,404	-	-
- Share of result of equity accounted investee	13	(1,238,858)	(237,811)	-	-
- Share of loss from investment in joint venture	14	5,506	4,746	-	-
– WHT on dividend	26	64,000	499,853	752,519	499,854
- Dividend income	32	(1,290,106)	(919,335)	(8,047,868)	(5,093,706)
- Interest income	31	(2,043,932)	(1,299,805)	(160,679)	(145,264)
 Investment income 	31	(18,956,023)	(13,828,880)	(32,039)	(358,488)
 Loss from discontinued operation 		-	-	-	-
Changes in working capital:					
Increase in reinsurance assets	21	(4,332,182)	(1,142,102)	-	-
(Increase)/decrease in other receivables and prepayment	10	(503,440)	175,909	(668,145)	(429,466)
Decrease/(Increase) in trade receivables	8	839,048	(1,478,852)	-	-
Increase in reinsurance liabilities	21	14,247	9,890	-	-
Increase in insurance contract liabilities	21	32,008,295	14,840,106	-	-
Increase in investment contract liabilities	22	175,041	454,017	-	-
Increase in other liablilities	25	1,523,409	1,556,080	48,629	265,528
Increase in trade payable	24	9,031,599	3,505,662	-	-
Decrease in inventories	9	2,065,601	818,750	-	-
Increase in statutory deposit	19	(518,236)	(373,271)	-	_
		30,990,126	19,921,615	(711,601)	964,946
Income tax paid	26	(2,196,697)	(1,253,920)	(50,537)	(14,006)
Net cash provided by/(used in) operating activities	-	28,793,429	18,667,695	(762,138)	950,940

Consolidated And Separate Statements Of Cash Flows Contd For the year ended 31 December, 2023

			oup	Company		
Cash flows from investing activities		2023 N ′000	Restated 2022 N ′000	2023 ₩′000	2022 ₩′000	
Purchase of property, plant and equipment	18	(723,383)	(1,164,222)	(25,882)	(388,592)	
Additions to right-of-use asset	20	(12,000)	(16,600)	-	-	
Proceeds on disposal of property, plant and equipment		65,779	53,371	7,043	1,201	
Proceeds from disposal of financial assets (FVTPL)		-	-	202,607	27,315	
Purchase of intangible	17	(45,194)	(104,670)	-	-	
Purchase of investments (financial assets)		(67,607,996)	(41,083,761)	(454,043)	1,090,412	
Redemption of investments (financial assets)		8,526,374	12,588,373	-	-	
Purchase of investment in equity accounted investee	13	(1,085,884)	1,450,490	(186,174)	(2,584,623)	
Purchase of investment properties	15	(11,429)	(25,952)	-	-	
Dividend received	26&32	1,226,106	419,482	4,919,349	4,593,852	
Interest income received	31	20,999,955	15,128,685	192,718	503,752	
Net cash (used)/provided by investing activities	=	(38,667,672)	(12,754,804)	4,655,618	3,243,317	
Cash flows from financing activities						
Repayment of borrowings	23	-	(337,448)	-	-	
Interest paid on borrowings	23	(241,848)	(198,404)	-	-	
Dividend Paid during the period		(4,448,183)	(3,147,589)	(4,117,305)	(2,940,932)	
Net cash used in financing activities	=	(4,690,031)	(3,683,441)	(4,117,305)	(2,940,932)	
Net increase in cash and cash equivalents		(14,564,274)	2,229,450	(223,825)	1,253,325	
Cash and cash equivalents at beginning of the year	7	22,044,849	17,176,184	1,855,128	601,326	
Effect of change in exchange rate	42	17,578,456	2,639,215	1,886	477	
Cash and cash equivalents at end of the period	7	25,059,031	22,044,849	1,633,189	1,855,128	
	=					

Refer to note 54.1 for changes to presentation of comparative figures.

1 Corporate information

a) Custodian Investment Plc.

("the Company") is the investment holding company that resulted from the successful merger of Custodian and Allied Insurance Plc and Crusader (Nigeria) Plc. Custodian Investment Plc was incorporated on 22 August 1991 as a private limited liability company under the name Accident and General Insurance Company Limited. It changed its name to Custodian and Allied Insurance Plc on 5 February 1993, became a public limited liability company on 29 September 2006 and later changed its name to Custodian Investment Plc on 24 May 2018.

The Company is quoted on the Nigerian Stock Exchange and has its registered office at 16A Commercial Avenue, Sabo Yaba Lagos, Nigeria.

The financial statements of Custodian Investment Plc have been prepared on a going concern basis. The Directors of the Company have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future.

The financial statements of the Company and the consolidated and separate financial statements of the Group are as at, and for the period ended, 31 December 2023.

b) Principal activities

Custodian Investment Plc is an investment holding company with significant interests in life and non-life insurance, pension fund administration, trusteeship and property holding companies. The subsidiaries are:

- Custodian and Allied Insurance Limited a wholly owned subsidiary that carries on general insurance business,
- Custodian Life Assurance Limited a wholly owned subsidiary that underwrites life insurance risks, such as those associated with death, disability and health liability. The Company also issues a diversified portfolio of investment contracts to provide its customers with fund management solutions for their savings and other long-term needs.
- Custodian Trustees Limited a wholly owned subsidiary that carries on the business of Trusteeship and Company Secretarial services.
- Crusader Sterling Pensions Limited a subsidiary that is involved in the administration and management of Pension Fund Assets. The group owns 76.55% of Crusader Sterling Pensions Limited.
- UPDC Plc a subsidiary that engages in the acquisition, development, sale and management of a diverse mix of commercial, residential, hospitality and retail property assets across Nigeria. The group owns 51% UPDC.

c) Going Concern

These consolidated and separate financial statements have been prepared on the going concern basis. The Group has no intention or need to reduce substantially the scope of its business operations. The management believes that the going concern assumption is appropriate for the Group and the Company due to sufficient capital adequacy ratio and projected liquidity, based on historical experience that short-term obligations will be financed in the normal course of business. Liquidity ratio and continuous evaluation of current ratio of the Group is carried out to ensure that there are no going concern threats to the operation of the Group.

d) Statement of compliance

The Group's consolidated and separate financial statements for the year ended 31 December 2023 have been prepared in accordance with IFRS Accounting Standard as issued by the International Accounting Standards Board ("IASB").

The consolidated and separate financial statements comply with the requirement of the Companies and Allied Matters Act, 2020, Insurance Act, CAP 117 LFN 2004, the Financial Reporting Council Amendment Act, 2023 and the Guidelines issued by the National Insurance Commission to the extent that they are not in conflict with the IFRS Accounting Standards. Additional information required by national regulations is included where appropriate.

2 Material accounting policies

The material accounting policies applied in the preparation of these consolidated and separate financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

2.1 Basis of preparation and measurement

The financial statements comprise the consolidated and separate statements of financial position, the consolidated and separate statements of profit or loss and other comprehensive income, the consolidated and separate statements of changes in equity, the consolidated and separate statements of cash flows and summary of material accounting policies and notes to the consolidated and separate financial statements which have been prepared in accordance with the going concern principle under the historical cost convention, except for financial assets measured at fair value through profit or loss, investment properties, investment in equity instruments at fair value through other comprehensive income and land buildings, which have been measured at fair value.

The Group and the Company classifies their expenses by the nature of expense method.

The figures shown in the consolidated and separate financial statements are stated in thousands unless otherwise indicated.

The disclosures on risks from financial instruments are presented in the financial risk management report.

The consolidated and separate statements of cash flows shows the changes in cash and cash equivalents arising during the year from operating activities, investing activities and financing activities. Cash and cash equivalents include short-term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

The cash flows from operating activities are determined by using the indirect method and the net income is therefore adjusted by non-cash items, such as measurement gains or losses, changes in provisions, as well as changes from receivables and liabilities in the corresponding note. In addition, all income and expenses from cash transactions that are attributable to investing or financing activities are eliminated. Fees and commission received or paid, income tax paid are classified as operating cash flows.

The Group's assignment of the cash flows to operating, investing and financing category depends on the Group's business model (management approach).

Financial assets and financial liabilities are offset and the net amount reported in the consolidated and separate statements of financial position only when there is a legally enforceable right to offset the recognized amounts and there is an intention to settle on a net basis, or to realise the assets and settle the liability simultaneously.

2.2 Basis of consolidation

Subsidiaries

The financial statements of subsidiaries are consolidated from the date the Group acquires control, up to the date that such effective control ceases.

Consolidation of a subsidiary begins when the Group obtains control over the subsidiary and ceases when the Group loses control of the subsidiary. Assets, liabilities, income and expenses of a subsidiary acquired or disposed of during the year are included in the consolidated financial statements from the date the Group gains control until the date the Group ceases to control the subsidiary.

Profit or loss and each component of OCI are attributed to the equity holders of the parent of the Group and to the non-controlling interests, even if this results in the non-controlling interests having a deficit balance. When necessary, adjustments are made to the financial statements of subsidiaries to bring their accounting policies into line with the Group's accounting policies. All intra-group assets and liabilities, equity, income, expenses and cash flows relating to transactions between members of the Group are eliminated in full on consolidation.

For the purpose of these financial statements, subsidiaries are entities over which the Group, directly or indirectly, has the power to govern the financial and operating policies so as to obtain benefits from their activities.

Changes in the Group's interest in a subsidiary that do not result in a loss of control are accounted for as equity transactions (transactions with owners). Any difference between the amount by which the non-controlling interest is adjusted and the fair value of the consideration paid or received is recognised directly in equity and attributed to the Group.

Inter-company transactions, balances and unrealised gains on transactions between companies within the Group are eliminated on consolidation. Unrealised losses are also eliminated in the same manner as unrealised gains, but only to the extent that there is no evidence of impairment.

Accounting policies of subsidiaries have been changed where necessary to ensure consistency with the policies adopted by the Group. In the separate financial statements, investments in subsidiaries and associates are measured at cost.

Loss of Control

On loss of control, the Group derecognises the assets and liabilities of the subsidiary, any controlling interests and the other components of equity related to the subsidiary. Any surplus or deficit arising on the loss of control is recognised in profit or loss. If the Group retains any interest in the previous subsidiary, then such interest is measured at fair value at the date that control is lost.

Subsequently, that retained interest is accounted for as an equity-accounted investee or as an financial asset at fair value through other comprehensive income (FVTOCI) depending on the level of influence retained.

Associates

Associates are all entities over which the Group has significant influence but not control, generally accompanying a shareholding of between 20% and 50% of the voting rights. Investments in associates are accounted for using the equity method of accounting and are initially recognised at cost. The Group's investment in associates includes goodwill identified on acquisition, net of any accumulated impairment loss.

The Group's share of its associates' post-acquisition profits or losses is recognised in profit or loss, and its share of post-acquisition movements in reserves is recognised in reserves. The cumulative post-acquisition movements are adjusted against the carrying amount of the investment. When the Group's share of losses in an associate equal or exceeds its interest in the associate, including any other unsecured receivables, the Group does not recognise further losses, unless it has incurred obligations or made payments on behalf of the associate.

Unrealised gains on transactions between the Group and its associates are eliminated to the extent of the Group's interest in the associates. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the asset transferred.

Dilution gains and losses arising in investments in associates are recognised in profit or loss.

After application of the equity method, the Group determines whether it is necessary to recognise an impairment loss on its investment in its associate. At each reporting date, the Group determines whether there is objective evidence that the investment in the associate is impaired. If there is such evidence, the Group calculates the amount of impairment as the difference between the recoverable amount of the associate and it's carrying value, and then recognises the loss as Share of profit of an associate in profit or loss.

Upon loss of significant influence over the associate, the Group measures and recognises any retained investment at its fair value. Any difference between the carrying amount of the associate upon loss of significant influence and the fair value of the retained investment and proceeds from disposal is recognised in profit or loss.

Non-controlling interests

Acquisitions of non-controlling interests are accounted for as transactions with equity holders in their capacity as owners and therefore no goodwill is recognised as a result of such transactions. The adjustments to non-controlling interests are based on the proportionate amount of the net assets of the subsidiary.

Non-controlling interests are measured at their proportionate share of the acquirer's identifiable net assets at the acquisition date.

Changes in the Group's interest in a subsidiary that do not result in a loss of control are accounted for as equity transactions.

2.3 Functional and presentation currency

The financial statements are presented in Nigerian Naira, which is the Company's functional currency. Except where expressly indicated, financial information presented in Naira has been rounded to the nearest thousand.

2.4 Insurance and reinsurance contracts classification

The Group issues insurance contracts in the normal course of business, under which it accepts significant insurance risk from its policyholders by agreeing to compensate the policyholder if a specified uncertain future event adversely affects the policyholder. As a general guideline, the Group determines whether it has significant insurance risk on a contract by contract basis by comparing benefits payable after an insured event with benefits payable if the insured event did not occur. In making this assessment, the Group considers all its substantive rights and obligations, whether they arise from contract, law or regulation. The Group determines whether a contract contains significant insurance risk by assessing if an insured event could cause the Group to pay to the policyholder additional amounts that are significant in any single scenario with commercial substance even if the insured event is extremely unlikely or the expected present value of the contingent cash flows is a small proportion of the expected present value of the remaining cash flows from the insurance contract.

The Group's Insurance contracts are classified into various classes like Non life Insurance contracts (Motor, Aviation, Bond, Marine, Accident, Engineering, Oil and gas) and Life insurance contracts (Group Life, Credit Life, Individual Life and Annuities. Products sold by the Group are classified as insurance contracts when the Group accepts significant insurance risk from a policyholder.

The Group also issues a diversified portfolio of investment contracts to provide its customers with fund management solutions for their savings and other long-term needs. The Group does not issue any contracts with discretional participating features (DPF).

The Group uses facultative and treaty reinsurance to mitigate some of its risk exposures. Reinsurance contracts held are accounted for applying IFRS 17 when they meet the definition of an insurance contract. This includes the condition that the contract must transfer significant insurance risk. Reinsurance contracts transfer significant insurance risk only if they transfer to the reinsurer substantially all the insurance risk relating to the reinsured portions of the underlying insurance contracts, even if a reinsurance contract does not expose the issuer (reinsurer) to the possibility of a significant loss.

Reinsurance contracts held are accounted for separately from underlying insurance contracts issued and are assessed on an individual contract basis.

Insurance risk on Non Life business and Group life insurance contracts are ceded out to reinsurance companies via quota share reinsurance contracts held and accounted for applying the PAA, the Group assumes that all reinsurance contracts held in each portfolio will not result in a net gain on initial recognition, unless facts and circumstances indicate otherwise.

In determining the timing of initial recognition of a reinsurance contract held, the Group assesses whether the reinsurance contract's terms provide protection on losses on a proportionate basis. The Group recognises a group of reinsurance contracts held that provides proportionate coverage:

- At the start of the coverage period of that group of reinsurance contracts held
- At the initial recognition of any of the underlying insurance contracts, whichever is later

The Group recognises a group of non-proportional reinsurance contracts at the earliest of the beginning of the coverage period of the group or the date an underlying onerous group of contracts is recognised. The boundary of a reinsurance contract held includes cash flows resulting from the underlying contracts covered by the reinsurance contract held. This includes cash flows from insurance contracts that are expected to be issued by the Group in the future if these contracts are expected to be issued within the boundary of the reinsurance contract held.

The Group does not have any reinsurance contracts held measured under the General Model Cash flows are within the boundary of a reinsurance contract held, if they arise from the substantive rights and obligations of the cedant that exist during the reporting period in which the Group is compelled to pay amounts to the reinsurer or has a substantive right to receive services from the reinsurer.

Recognition, measurement and presentation of insurance contracts

i) Separating components from insurance and reinsurance contracts

Some insurance contracts may contain one or more components that would be within the scope of another IFRS if they were separate contracts. Such components may be embedded derivatives, an investment component, or a component for services other than insurance contract services. When separated, those components must be accounted for under the relevant IFRS instead of under IFRS 17. This makes these components more comparable to

similar contracts that are issued by the Group and other entities as separate contracts and allows users of financial statements to better compare the risks undertaken by entities in different businesses or industries.

Therefore, the Group:

- Applies IFRS 9 to determine whether there is an embedded derivative to be bifurcated (i.e., be separated) and, if there is, account for that separate derivative.
- Separates from a host insurance contract an investment component if, and only if, that investment component is distinct and apply IFRS 9 to account for the separated component unless it is an investment contract with discretionary participation features and;
- Separates from the host insurance contract any promise to transfer to a policyholder distinct goods or services other than insurance contract services by applying IFRS 15.

Embedded derivatives are not separated for accounting purposes if the non-derivative host is a financial asset within the scope of IFRS 9 i.e., the classification criteria of IFRS 9 are applied to the financial asset as a whole, otherwise, an embedded derivative will be separated from the host contract if and only if, all the criteria below are met:

- The economic characteristics and risks of the embedded derivatives are not closely related to the economic characteristics and risks of the host;
- A separate instrument with the same terms as embedded derivative would meet the definition of a derivative; and
- The hybrid contract is not measured at fair value with changes in fair value recognized in profit or loss.

An investment component is distinct if and only if, both of the following conditions are met;

• a contract with equivalent terms is sold, or could be sold, separately in the same market or the same jurisdiction, either by entities that issue insurance contracts or by other parties. An investment component and an insurance component are highly interrelated if and only if; the Group is unable to measure one component without considering the other or the policyholder is unable to benefit from one component unless the other is also present, for example the lapse and maturity of one component causes the lapse or maturity of the other.

Reinsurance contracts held are accounted for separately from underlying insurance contracts issued and are assessed on an individual contract basis.

Insurance risk on Non Life business and Group life insurance contracts are ceded out to reinsurance companies via quota share reinsurance contracts held and accounted for applying the PAA, the Group assumes that all reinsurance contracts held in each portfolio will not result in a net gain on initial recognition, unless facts and circumstances indicate otherwise.

In determining the timing of initial recognition of a reinsurance contract held, the Group assesses whether the reinsurance contract's terms provide protection on losses on a proportionate basis. The Group recognises a group of reinsurance contracts held that provides proportionate coverage:

- At the start of the coverage period of that group of reinsurance contracts held
- At the initial recognition of any of the underlying insurance contracts, whichever is later

The Group recognises a group of non-proportional reinsurance contracts at the earliest of the beginning of the coverage period of the group or the date an underlying onerous group of contracts is recognised. The boundary of a reinsurance contract held includes cash flows resulting from the underlying contracts covered by the reinsurance contract held. This includes cash flows from insurance contracts that are expected to be issued by the Group in the future if these contracts are expected to be issued within the boundary of the reinsurance contract held.

The Group does not have any reinsurance contracts held measured under the General Model Cash flows are within the boundary of a reinsurance contract held, if they arise from the substantive rights and obligations of the cedant that exist during the reporting period in which the Group is compelled to pay amounts to the reinsurer or has a substantive right to receive services from the reinsurer.

Recognition, measurement and presentation of insurance contracts

i) Separating components from insurance and reinsurance contracts

Some insurance contracts may contain one or more components that would be within the scope of another IFRS if they were separate contracts. Such components may be embedded derivatives, an investment component, or a component for services other than insurance contract services. When separated, those components must be accounted for under the relevant IFRS instead of under IFRS 17. This makes these components more comparable to

similar contracts that are issued by the Group and other entities as separate contracts and allows users of financial statements to better compare the risks undertaken by entities in different businesses or industries.

Therefore, the Group:

- Applies IFRS 9 to determine whether there is an embedded derivative to be bifurcated (i.e., be separated) and, if there is, account for that separate derivative.
- Separates from a host insurance contract an investment component if, and only if, that investment component is distinct and apply IFRS 9 to account for the separated component unless it is an investment contract with discretionary participation features and;
- Separates from the host insurance contract any promise to transfer to a policyholder distinct goods or services other than insurance contract services by applying IFRS 15.

Embedded derivatives are not separated for accounting purposes if the non-derivative host is a financial asset within the scope of IFRS 9 i.e., the classification criteria of IFRS 9 are applied to the financial asset as a whole, otherwise, an embedded derivative will be separated from the host contract if and only if, all the criteria below are met:

- The economic characteristics and risks of the embedded derivatives are not closely related to the economic characteristics and risks of the host;
- A separate instrument with the same terms as embedded derivative would meet the definition of a derivative; and
- The hybrid contract is not measured at fair value with changes in fair value recognized in profit or loss.

An investment component is distinct if and only if, both of the following conditions are met;

• a contract with equivalent terms is sold, or could be sold, separately in the same market or the same jurisdiction, either by entities that issue insurance contracts or by other parties. An investment component and an insurance component are highly interrelated if and only if; the Group is unable to measure one component without considering the other or the policyholder is unable to benefit from one component unless the other is also present, for example the lapse and maturity of one component causes the lapse or maturity of the other.

The Group assesses its life insurance products to determine whether they contain distinct components which must be accounted for under another IFRS instead of under IFRS 17. Currently, the Group's products do not include any distinct components that require separation.

Some reinsurance contracts issued contain profit commission arrangements. Under these arrangements, there is a minimum guaranteed amount that the policyholder will always receive either in the form of profit commission, or as claims, or another contractual payment irrespective of the insured event happening. The minimum guaranteed amounts have been assessed to be highly interrelated with the insurance component of the reinsurance contacts and are, therefore, non-distinct investment components which are not accounted for separately.

ii) - Combining a set or series of contracts

Sometimes, the Group enters into two or more contracts at the same time with the same or related counterparties to achieve an overall commercial effect. The Group accounts for such a set of contracts as a single insurance contract when this reflects the substance of the contracts. When making this assessment, the Group considers whether:

- The rights and obligations are different when looked at together compared to when looked at individually,
- The Group is unable to measure one contract without considering the other

iii) - Level of aggregation

The starting point for aggregating contracts is to identify portfolios of insurance contracts. A portfolio comprises contracts that are subject to similar risks and managed together. Each portfolio is subdivided into groups of contracts to which the recognition and measurement requirements of IFRS 17 are applied. At initial recognition, the Group segregates contracts based on when they were issued. A cohort contains all contracts that were issued within a 12-month period. Each cohort is then further disaggregated into three groups of contracts based on the initial assessment of the contracts and the expectations as at the date of initial recognition, with fulfilment cash flow expectations determined on a probability-weighted basis and management judgment of whether the contracts are onerous on initial recognition, have no significant possibility of becoming onerous subsequently and remaining contracts.

The Group manages insurance contracts issued by product lines within an operating segment, where each product line includes contracts that are subject to similar risks. All insurance contracts within a product line represent a portfolio of contracts. Each portfolio is further disaggregated into groups of contracts that are issued within a calendar year (annual cohorts).

The Group determines the level of aggregation for applying its requirements. The level of aggregation for the Group is determined firstly by dividing the business written into portfolios using the current lines of business framework with consideration for the reserving segmentation and product types within each line of business to support the definition of similar risk. These lines of business include Motor, Aviation, Bond, Marine, Accident, Engineering, Oil and gas for Non-life insurance contracts and Group Life, Credit Life, Individual Life and Annuities for Life insurance contracts. Portfolios are further divided based on expected profitability at inception into three categories: onerous contracts, contracts with no significant risk of becoming onerous, and the remainder. This means that, for determining the level of aggregation, the Group identifies a contract as the smallest 'unit', i.e., the lowest common denominator. However, the Group makes an evaluation of whether a series of contracts need to be treated together as one unit based on reasonable and supportable information, or whether a single contract contains components that need to be separated and treated as if they were stand-alone contracts. As such, what is treated as a contract for accounting purposes may differ from what is considered as a contract for other purposes (i.e., legal or management). IFRS 17 also requires that no group for level of aggregation purposes may contain contracts issued more than one year apart. At initial recognition, the Group segregates contracts based on when they were issued. A cohort contains all contracts that were issued within a 12-month period. Each cohort is then further disaggregated into three groups of contracts:

The portfolios are further divided by year of issue and profitability for recognition and measurement purposes. Hence, within each year of issue, portfolios of contracts are divided into three groups, as follows:

- A group of contracts that are onerous at initial recognition (if any)
- A group of contracts that, at initial recognition, have no significant possibility of becoming onerous subsequently (if any)
- A group of the remaining contracts in the portfolio (if any)

The Group has elected to group together those contracts that would fall into different groups only because law or regulation specifically constrains its practical ability to set a different price or level of benefits for policyholders with different characteristics.

The Group determines the appropriate level at which reasonable and supportable information is available to assess whether the contracts are onerous at initial recognition and whether the contracts not onerous at initial recognition have a significant possibility of becoming onerous subsequently. The Group applies significant judgement in determining at what level of granularity the Group has sufficient information to conclude that all contracts within a set will be in the same group. In the absence of such information, the Group assesses each contract individually.

If facts and circumstances indicate that some contracts may be onerous at initial recognition or the group of contracts has become onerous, the Group performs a quantitative assessment to assess whether the carrying amount of the liability for remaining coverage determined applying the PAA is less than the fulfilment cash flows related to remaining coverage determined applying the General Model. If the fulfilment cash flows related to remaining coverage determined applying the General Model exceed the PAA carrying amount of the liability for remaining coverage, the difference is recognised in profit or loss and the liability for remaining coverage is increased by the same amount.

The profitability of groups of contracts is assessed by actuarial valuation models that take into consideration existing and new business. For contracts that are not onerous, the Group assesses, at initial recognition, that there is no significant possibility of becoming onerous subsequently by assessing the likelihood of changes in applicable facts and circumstances. The Group considers facts and circumstances to identify whether a group of contracts are onerous based on:

- Historical loss ratio
- Pricing information
- Environmental factors, e.g., a change in market experience or regulations
- Results of similar contracts it has recognised

The Group divides portfolios of reinsurance contracts held applying the same principles set out above, except that the references to onerous contracts refer to contracts on which there is a net gain on initial recognition.

In aggregating reinsurance contracts held, the Group determines portfolios in the same way as it determines portfolios of underlying insurance contracts issued. The Group considers that each product line reinsured at the ceding entity level to be a separate portfolio.

The Group disaggregates a portfolio of its reinsurance contracts held into three groups of contracts

- Contracts that on initial recognition have a net gain
- Contracts that, on initial recognition, have no significant possibility of resulting in a net gain subsequently
- Any remaining reinsurance contracts held in the portfolio

iv) - Contract boundary

The measurement of a group of insurance contracts includes all future cash flows expected to arise within the boundary of each contract in the group. A

contract is an arrangement that binds one or both of the parties involved. If both parties are bound equally, the boundary of the contract is generally clear. Similarly, if neither party is bound, i.e. no substantive right and obligation, no enforceable contract exists. Thus:

- The outer limit of the existing contract is the point at which the Group is no longer required to provide coverage and the policyholder has no right of renewal. Beyond that outer limit, neither party is bound.
- The Group is no longer bound by the existing contract at the point at which the contract confers on the Group the practical ability to reassess the risk presented by a policyholder and, as a result, the right to set a price that fully reflects that risk.

The measurement of a group of insurance contracts includes all the cash flows expected to result from the contracts in the group, reflecting estimates of policyholder behaviour. Thus, to identify the future cash flows that will arise as the Group fulfils its obligations, it is necessary to determine the contract boundary that distinguishes whether future premiums, and the resulting benefits and claims, arise from:

• Existing insurance contracts. If so, those future premiums, and the resulting benefits and claims, are included in the measurement of the group of insurance contracts,

Or

• Future insurance contracts. If so, those future premiums, and the resulting benefits and claims, are not included in the measurement of the group of existing insurance contracts,

As such, the Group does not recognize a liability or asset relating to expected premiums or expected claims outside the boundary as such amounts relates to future insurance contracts. However, the Group recognizes an asset for acquisition cash flows paid before the related group of insurance contracts is recognized.

The Group includes in the measurement of a group of insurance contracts all the future cash flows within the boundary of each contract in the group. Cash flows are within the boundary of an insurance contract if they arise from substantive rights and obligations that exist during the reporting period in which

the Group can compel the policyholder to pay the premiums, or in which the Group has a substantive obligation to provide the policyholder with insurance contract services. A substantive obligation to provide insurance contract services ends when:

- The Group has the practical ability to reassess the risks of the particular policyholder and, as a result, can set a price or level of benefits that fully reflects those risks
 - Or both of the following criteria are satisfied:
- The Group has the practical ability to reassess the risks of the portfolio of insurance contracts that contain the contract and, as a result, can set a price or level of benefits that fully reflects the risk of that portfolio
- The pricing of the premiums up to the date when the risks are reassessed does not take into account the risks that relate to periods after the reassessment date.

A liability or asset relating to expected premiums or claims outside the boundary of the insurance contract is not recognised. Such amounts relate to future insurance contracts. The Group has set contract boundaries for its portfolio of insurance contracts based on the duration of coverage and the policy term as stated in the policy document for each class of business.

v) Recognition

The Group recognises groups of insurance contracts it issues from the earliest of the following:

- The beginning of the coverage period of the group of contracts
- The date when the first payment from a policyholder in the group is due or when the first payment is received if there is no due date
- For a group of onerous contracts, when the group becomes onerous, if facts and circumstances indicate that the group is onerous

The Group measures a group of contracts on initial recognition as the sum of the expected fulfilment cash flows within the contract boundary and the conractual service margin representing the unearned profit in the contracts relating to services that will be provided under the contracts.

Initial recognition of reinsurance contracts held

The Group recognises a group of reinsurance contracts held it has entered into from the earlier of the following:

- The beginning of the coverage period of the group of reinsurance contracts held. (However, the Group delays the recognition of a group of reinsurance contracts held that provide proportionate coverage until the date any underlying insurance contract is initially recognised, if that date is later than the beginning of the coverage period of the group of reinsurance contracts held.

 And
- The date the Group recognises an onerous group of underlying insurance contracts if the Group entered into the related reinsurance contract held in the group of reinsurance contracts held at or before that date.

The Group adds new contracts to the group in the reporting period in which that contract meets one of the criteria set out above.

The issue date of a contract is when the Group has a contractual obligation to accept risk. The issue date is typically before the beginning of coverage and due date for the initial premium. However, the Group only recognizes issued insurance contracts before these dates if facts and circumstances indicate that the contracts in the group to which the PAA applies are onerous. For instance, in the case where business has been intentionally sold as onerous, the inception date of the contract will be the issue date.

The recognition requirements for reinsurance contracts held that provide proportionate coverage are intended to simplify recognition for proportionate reinsurance contracts held. Circumstances in which the first underlying attaching contract is issued, shortly after the reinsurance contracts are written, will result in similar timing of recognition for proportionate and 'other-than-proportionate' reinsurance contracts. In other cases, there may be a greater difference in the timing of recognition.

If there is no contractual due date, the first payment from the policyholder is deemed to be due when it is received. The Group determines whether any contracts form a group of onerous contracts before the earlier of the first two dates above (i.e., before the earlier of the beginning of the coverage period and the date when the first payment from a policyholder in the group is due) if facts and circumstances indicate there is such a group.

Initial recognition of insurance acquisition cash flows

Insurance acquisition cash flows are cash flows arising from the costs of selling, underwriting and starting a group of insurance contracts that are directly attributable to the portfolio of insurance contracts to which the group belongs. Such cash flows include cash flows that are not directly attributable to individual contracts or groups of insurance contracts within the portfolio.

The Group has aggregated its directly attributable expenses into the following classes including claims expenses, acquisition cost, salary and wages of marketing of underwriting staff, Vat on commission, insurance levy, risk inspection survey expense, conveyance, motor running expenses, stamp duty, postage and telephone, entertainment and hotel expenses, travelling, training of technical and marketing staff and ITF expenses. The Group allocates acquisition cost to policies based on applicable rate per policy, claims expenses are allocated based on number of claims on the policies and fixed, variable overhead cost and other maintenance cost are allocated based on apportionment basis.

The Group recognises an asset for insurance acquisition cash flows paid (or insurance acquisition cash flows for which a liability has been recognised under another IFRS standard) before the related group of insurance contracts is recognised, unless it elects to expense those acquisition cash flows as incurred for premium allocation approach contracts. The Group recognise such an asset for each related group of insurance contracts and allocates insurance acquisition cash flows to an existing or future group of insurance contracts using a systematic and rational method.

The systematic and rational method of allocating insurance acquisition cash flows to groups of contracts is used to allocate;

- Insurance acquisition cash flows that are directly attributable to a group of insurance contracts:
 - To that group; and
 - To groups that will include insurance contracts that are expected to arise from renewals of the insurance contracts in that group
- Insurance acquisition cash flows directly attributable to a portfolio of insurance contracts that are not directly attributable to individual contracts or groups of contracts to groups in the portfolio.

Where insurance acquisition cash flows have been paid or incurred before the related group of insurance contracts is recognised in the statement of financial position, a separate asset for insurance acquisition cash flows is recognised for each related group.

The asset for insurance acquisition cash flow is derecognized from the statement of financial position when the insurance acquisition cash flows are included in the initial measurement of the related group of insurance contracts.

After any re-allocation, the Group assesses the recoverability of the asset for insurance acquisition cash flows, if facts and circumstances indicate the asset may be impaired. When assessing the recoverability, the Group applies:

- An impairment test at the level of an existing or future group of insurance contracts and
- An additional impairment test specifically covering the insurance acquisition cashflows allocated to expected future contracts renewals

If an impairment loss is recognised, the carrying amount of the asset is adjusted and an impairment loss is recognised in profit or loss.

The Group recognises in profit or loss a reversal of some or all of an impairment loss previously recognised and increases the carrying amount of the asset, to the extent that the impairment conditions no longer exist or have improved.

vi) - Measurement

General Measurement Model (GMM)

Insurance contract – Initial measurement

The general model measures a group of insurance contracts as the total of:

- Fulfilment cash flows
- A contractual service margin (CSM) representing the unearned profit the Group will recognise as it provides insurance contract services under the insurance contracts in the group.

Fulfilment cash flows comprise unbiased and probability-weighted estimates of future cash flows, discounted to present value to reflect the time value of money and financial risks, plus a risk adjustment for non-financial risk.

The Group's objective in estimating future cash flows is to determine the expected value, or the probability-weighted mean, of the full range of possible outcomes, considering all reasonable and supportable information available at the reporting date without undue cost or effort. The Group estimates future cash flows considering a range of scenarios which have commercial substance and give a good representation of possible outcomes. The cash flows from each scenario are probability-weighted and discounted using current assumptions.

When estimating future cash flows, the Group includes all cash flows that are within the contract boundary including:

- Premiums and related cash flows
- Claims and benefits, including reported claims not yet paid, incurred claims not yet reported and expected future claims Payments to policyholders resulting from embedded surrender value options
- An allocation of insurance acquisition cash flows attributable to the portfolio to which the contract belongs
- Claims handling costs
- Policy administration and maintenance costs, including recurring commissions that are expected to be paid to intermediaries
- An allocation of fixed and variable overheads directly attributable to fulfilling insurance contracts
- Transaction-based taxes

The Group's Annuity products as well as individual life products are to be measured using the GMM approach, because the coverage period of each contract it issues is usually between 5 years to 20 years, with the exception of the Esusu Shield plan, an individual life product, which has a minimum tenor of one year and maximum tenor of 20 years. The Group's individual life and annuity products are tabulated below:

Annuities	- Pension Regulated Annuities - Deferred Annuities
Individual Life products	 Capital Builder Plan Dollar-linked Investment Plan Esusu Shield Investment Plus Plan Personal Provident Plan Dignity Plan Education Endowment Ordinary Endowment Lifetime Harvest Mortgage Plan Term Assurance Funeral Plan

Table 1.1 – Table of Individual Life and Annuity products

The Group provides investment-return services in respect of contracts that it issues and it performs investment activities for the benefit of policyholders. The Group incorporates, in an unbiased way, all reasonable and supportable information available without undue cost or effort about the amount, timing and uncertainty of those future cash flows. The Group estimates the probabilities and amounts of future payments under existing contracts based on information obtained, including:

- Information about claims already reported by policyholders
- Other information about the known or estimated characteristics of the insurance contracts
- Historical data about the Group's own experience, supplemented when necessary with data from other sources. Historical data is adjusted to reflect current conditions
- Current pricing information, when available

The measurement of fulfilment cash flows includes insurance acquisition cash flows which are allocated as a portion of premium to profit or loss (through insurance revenue) over the period of the contract in a systematic and rational way on the basis of the passage of time. The Group does not elect to accrete interest on insurance acquisition cash flows to be allocated to profit or loss.

The Group determines at initial recognition the group's coverage units. The Group then allocates the group's CSM based on the coverage units provided in the period.

Reinsurance contracts held – initial measurement.

The measurement of reinsurance contracts held follows the same principles as those for insurance contracts issued, with the exception of the following:

- Measurement of the cash flows include an allowance on a probability-weighted basis for the effect of any non-performance by the reinsurers, including the effects of collateral and losses from disputes
- The Group determines the risk adjustment for non-financial risk so that it represents the amount of risk being transferred to the reinsurer
- The Group recognises both day 1 gains and day 1 losses at initial recognition in the statement of financial position as a CSM and releases this to profit or loss as the reinsurer renders services, except for any portion of a day 1 loss that relates to events before initial recognition

Where the Group recognises a loss on initial recognition of an onerous group of underlying insurance contracts or when further onerous underlying insurance contracts are added to a group, it establishes a loss-recovery component of the asset for remaining coverage for a group of reinsurance contracts held depicting the recovery of losses.

The Group calculates the loss-recovery component by multiplying the loss recognised on the underlying insurance contracts and the percentage of claims on the underlying insurance contracts the Group expects to recover from the group of reinsurance contracts held. Where only some contracts in the onerous underlying group are covered by the group of reinsurance contracts held, the Group uses a systematic and rational method to determine the portion of losses recognised on the underlying group of insurance contracts to insurance contracts covered by the group of reinsurance contracts held.

The loss-recovery component adjusts the carrying amount of the asset for remaining coverage.

Where the Group enters into reinsurance contracts held which provide coverage relating to events that occurred before the purchase of the reinsurance, such cost of reinsurance is recognised in profit or loss on initial recognition."

Insurance contracts – subsequent measurement

The CSM at the end of the reporting period represents the profit in the group of insurance contracts that has not yet been recognised in profit or loss, because it relates to future service to be provided.

For a group of insurance contracts the carrying amount of the CSM of the group at the end of the reporting period equals the carrying amount at the beginning of the reporting period adjusted, as follows:

- The effect of any new contracts added to the group
- Interest accreted on the carrying amount of the CSM during the reporting period, measured at the discount rates at initial recognition
- The changes in fulfilment cash flows relating to future service, except to the extent that:
- Such increases in the fulfilment cash flows exceed the carrying amount of the CSM, giving rise to a loss Or
- Such decreases in the fulfilment cash flows are allocated to the loss component of the liability for remaining coverage
- The effect of any currency exchange differences on the CSM
- The amount recognised as insurance revenue because of the transfer of insurance contract services in the period, determined by the allocation of the CSM remaining at the end of the reporting period (before any allocation) over the current and remaining coverage period.

The locked-in discount rate is the weighted average of the rates applicable at the date of initial recognition of contracts that joined a group over a 12-month period. The discount rate used for accretion of interest on the CSM is determined using the bottom-up approach at inception.

The changes in fulfilment cash flows relating to future service that adjust the CSM comprise of:

- Experience adjustments that arise from the difference between the premium receipts (and any related cash flows such as insurance acquisition cash flows and insurance premium taxes) and the estimate, at the beginning of the period, of the amounts expected. Differences related to premiums received (or due) related to current or past services are recognised immediately in profit or loss while differences related to premiums received (or due) for future services are adjusted against the CSM.
- Changes in estimates of the present value of future cash flows in the liability for remaining coverage, except those relating to the time value of money and changes in financial risk (recognised in the statement of profit or loss and other comprehensive income rather than adjusting the CSM)
- Differences between any investment component expected to become payable in the period and the actual investment component that becomes payable in the period. Those differences are determined by comparing (i) the actual investment component that becomes payable in the period with (ii) the payment in the period that was expected at the start of the period plus any insurance finance income or expenses related to that expected payment before it becomes payable. The same applies to a policyholder loan that becomes repayable.
- Changes in the risk adjustment for non-financial risk that relate to future service.

Except for changes in the risk adjustment, adjustments to the CSM noted above are measured at discount rates that reflect the characteristics of the cash flows of the group of insurance contracts at initial recognition.

Where, during the coverage period, a group of insurance contracts becomes onerous, the Group recognises a loss in profit or loss for the net outflow, resulting in the carrying amount of the liability for the group being equal to the fulfilment cash flows. A loss component is established by the Group for the liability for remaining coverage for such onerous group depicting the losses recognised.

The Group measures the carrying amount of a group of insurance contracts at the end of each reporting period as the sum of: (i) the liability for remaining coverage comprising fulfilment cash flows related to future service allocated to the group at that date and the CSM of the group at that date; and (ii) the liability for incurred claims for the Group comprising the fulfilment cash flows related to past service allocated to the group at that date.

Reinsurance contracts held – subsequent measurement

The measurement of reinsurance contracts held follows the same principles as those for insurance contracts issued, with the exception of the following:

- Changes in the fulfilment cash flows are recognised in profit or loss if the related changes arising from the underlying ceded contracts have been recognised in profit or loss. Alternatively, changes in the fulfilment cash flows adjust the CSM.
- Changes in the fulfilment cash flows that result from changes in the risk of non-performance by the issuer of a reinsurance contract held do not adjust the contractual service margin as they do not relate to future service.

Any change in the fulfilment cash flows of a retroactive reinsurance contract held due to the changes of the liability for incurred claims of the underlying contracts is taken to profit and loss and not the contractual service margin of the reinsurance contract held.

Where a loss component has been set up subsequent to initial recognition of a group of underlying insurance contracts, the portion of income that has been recognised from related reinsurance contracts held is disclosed as a loss-recovery component.

Where the Group has established a loss-recovery component, the Group adjusts the loss-recovery component to reflect changes in the loss component of an onerous group of underlying insurance contracts.

A loss-recovery component reverses consistent with reversal of the loss component of underlying groups of contracts issued, even when a reversal of the loss-recovery component is not a change in the fulfilment cash flows of the group of reinsurance contracts held. Reversals of the loss- recovery component that are not changes in the fulfilment cashflows of the group of reinsurance contracts held adjust the CSM.

Premium Allocation Approach (PAA)

Insurance contract – Initial measurement

The premium allocation approach is an optional simplified form of measuring an eligible group of insurance contracts issued or reinsurance contracts held. The eligibility is assessed for each group of insurance contracts and the election is made for each eligible group. However, the ability to use the premium allocation approach for reinsurance contracts held must be assessed separately from the use of the premium allocation approach for the related underlying insurance contracts covered by reinsurance.

The premium allocation approach compared to the general model, results in a simpler accounting method:

- The premium allocation approach does not require separate identification of the elements (i.e., the four building blocks) of the general model until a claim is incurred. Only a total amount for a liability for remaining coverage on initial recognition is determined
- Subsequently, the liability for remaining coverage is recognised by the Group over the coverage period on a pro rata basis (the basis of passage of time) unless the expected pattern of release from risk differs significantly from the passage of time, in which case, it is recognised based on the expected timing of incurred claims and benefits
- The Group need only assess whether a group of insurance contracts is onerous if facts and circumstances indicate that the group is onerous. The general model effectively requires an assessment of whether a group of contracts is onerous at each reporting date after the initial recognition of a group
- The Group also has certain elections available once it applies the premium allocation approach for a group of insurance contracts. This includes:
- The Group applies the premium allocation approach (PAA) to all the insurance contracts that it issues and reinsurance contracts that it holds, as:
- The coverage period of each contract in the group is one year or less, including insurance contract services arising from all premiums within the contract boundary

Or

• For contracts longer than one year, the Group has modelled possible future scenarios and reasonably expects that the measurement of the liability for remaining coverage for the group containing those contracts under the PAA does not differ materially from the measurement that would be produced applying the general model. In assessing materiality, the Group has also considered qualitative factors such as the nature of the risk and types of its lines of business.

The Group's portfolio of Non Life products and Group Life products are measured using the PAA approach, because the coverage period of each contract it issues is usually for a period of One (1) year. For the long-term (coverage period of more than one year) insurance contracts under the Credit Life class of business, the Group will perform the PAA eligibility test as required by the second criteria stated above and has set materiality level for difference in the liability for remaining coverage at plus or minus 5%.

The Group interprets "reasonably expects" to means the liability for remaining coverage under the premium allocation approach (PAA) and general measurement model (GMM) under all probable scenarios is immaterial. Hence the Group has defined probable scenario for both economic and non-economic assumptions which includes interest rate sensitivity of \pm 1%, expenses of \pm 10%, expense inflation of \pm 2%, lapse at \pm 10% and mortality of \pm 2%.

The Group does not apply the PAA if, at the inception of the group of contracts, it expects significant variability in the fulfilment cash flows that would affect the measurement of the liability for the remaining coverage during the period before a claim is incurred. Variability in the fulfilment cash flows increases with, for example:

- The extent of future cash flows related to any derivatives embedded in the contracts
- The length of the coverage period of the group of contracts

For a group of contracts that is not onerous at initial recognition, the Group measures the liability for remaining coverage as:

- The premiums, if any, received at initial recognition
- Minus any insurance acquisition cash flows at that date, with the exception of contracts which are one year or less where this is expensed,
- Plus, or minus any amount arising from the derecognition at that date of the asset recognised for insurance acquisition cash flows and
- Any other asset or liability previously recognised for cash flows related to the group of contracts that the Group pays or receives before the group of insurance contracts is recognised.

For the Non life products and Group Life (with one year tenor or less), the liability for remaining coverage (LFRC) is not discounted to reflect the time value of money and the effect of financial risk as the premiums are received for one year and the liability is limited to one year coverage period.

Where claims are to be paid within a year, the Group would not discount the liability for incurred claims (LFIC) for the time value of money, however where claims are settled after a year period, the Group would consider the impact of the time value of money on its liability for incurred claims (LFIC)

The Group interprets that all contracts measured using the premium allocation approach (PAA) are profitable unless there has been approval through an official process to implement commercial actions such as promotional discounts on premium rate, selling loss leaders to gain market shares or no claims discount on renewal of policies that would results in a group of contracts being onerous.

Where facts and circumstances indicate that contracts are onerous at initial recognition, the Group performs additional analysis to determine if a net outflow is expected from the contract. Such onerous contracts are separately grouped from other contracts and the Group recognises a loss in profit or loss for the net outflow, resulting in the carrying amount of the liability for the group being equal to the fulfilment cash flows. A loss component is established by the Group for the liability for remaining coverage for such onerous group depicting the losses recognized.

In assessing the profitability of the contracts, the Group has used "all reasonable and supportable information available at reporting date without undue cost or effort", hence the Group has used the combined ratio for this assessment. The combined ratio represents the total costs and losses divided by the earned premium and a combined ratio of below 100% indicates that the business is profitable. The Group assesses whether a group of contracts will be deemed onerous subsequently if there has been combined ratio over 100% in two (2) subsequent annual reporting.

Reinsurance contracts held – initial measurement.

The Group measures its reinsurance assets for a group of reinsurance contracts that it holds on the same basis as insurance contracts that it issues. However, they are adapted to reflect the features of reinsurance contracts held that differ from insurance contracts issued, for example the generation of expenses or reduction in expenses rather than revenue.

Where the Group recognises a loss on initial recognition of an onerous group of underlying insurance contracts or when further onerous underlying insurance contracts are added to a group, the Group establishes a loss-recovery component of the asset for remaining coverage for a group of reinsurance contracts held depicting the recovery of losses.

The Group calculates the loss-recovery component by multiplying the loss recognised on the underlying insurance contracts and the percentage of claims on the underlying insurance contracts the Group expects to recover from the group of reinsurance contracts held. The Group uses a systematic and rational method to determine the portion of losses recognised on the group to insurance contracts covered by the group of reinsurance contracts held where some contracts in the underlying group are not covered by the group of reinsurance contracts held.

The loss-recovery component adjusts the carrying amount of the asset for remaining coverage.

Insurance contracts – subsequent measurement

The Group measures the carrying amount of the liability for remaining coverage at the end of each reporting period as the liability for remaining coverage at the beginning of the period:

- Plus, premiums received in the period
- Minus insurance acquisition cash flows, with the exception of insurance product line for which the Group chooses to expense insurance acquisition cash flows as they occur
- Plus, any amounts relating to the amortisation of the insurance acquisition cash flows recognised as an expense in the reporting period for the group
- Plus, any adjustment to the financing component, where applicable
- Minus the amount recognised as insurance revenue for the services provided in the period
- Minus any investment component paid or transferred to the liability for incurred claims"

The Group estimates the liability for incurred claims as the fulfilment cash flows related to incurred claims. The fulfilment cash flows incorporate, in an unbiased way, all reasonable and supportable information available without undue cost or effort about the amount, timing and uncertainty of those future cash flows, they reflect current estimates from the perspective of the Group and include an explicit adjustment for non-financial risk (the risk adjustment). The Group does not adjust the future cash flows for the time value of money and the effect of financial risk for the measurement of liability for incurred claims that are expected to be paid within one year of being incurred.

Where, during the coverage period, facts and circumstances indicate that a group of insurance contracts is onerous, the Group recognises a loss in profit or loss for the net outflow, resulting in the carrying amount of the liability for the group being equal to the fulfilment cash flows. A loss component is established by the Group for the liability for remaining coverage for such onerous group depicting the losses recognised.

Subsequent measurement – liability for incurred claims

The liability for incurred claims for a group of insurance contracts subject to the premium allocation approach (which should usually be nil on initial recognition) is measured in the same way as the liability for incurred claims using the general model (i.e., a discounted estimate of future cash flows with a risk adjustment for non-financial risk).

However, when applying the premium allocation method to the liability for incurred claims, the Group is not required to adjust future cash flows for the time value of money and the effect of financial risk if those cash flows (for that group of insurance contracts) are expected to be paid or received in one year or less from the date the claims are incurred. This is a separate election from the choice not to adjust the carrying amount of the liability for remaining coverage to reflect the time value of money and the effect of financial risk at initial recognition.

When the entire insurance finance income or expenses is included in profit or loss, the Group discounts the incurred claims at current rates (i.e., the rate at the reporting date). When insurance finance income or expenses is disaggregated between profit or loss and other comprehensive income the amount of insurance finance income or expenses included in profit or loss is determined using the discount rate at the date of the incurred claim.

Reinsurance contracts held – subsequent measurement

The subsequent measurement of reinsurance contracts held follows the same principles as those for insurance contracts issued and has been adapted to reflect the specific features of reinsurance held.

Where the Group has established a loss-recovery component, the Group subsequently reduces the loss- recovery component to zero in line with reductions in the onerous group of underlying insurance contracts in order to reflect that the loss-recovery component shall not exceed the portion of the carrying amount of the loss component of the onerous group of underlying insurance contracts that the Group expects to recover from the group of reinsurance contracts held.

vii) - Modification and derecognition

An insurance contract may be modified, either by agreement between the parties or as result of regulation. If the terms are modified, the Group derecognises the original insurance contract and recognise the modified contract as a new contract, if and only if, any of the conditions listed below are satisfied.

- If the modified terms were included at contract inception:
- The modified contract would have been excluded from the scope of IFRS 17.
- The Group would have separated different components from the host insurance contract resulting in a different insurance contract to which IFRS 17 would have applied.

- The modified contract would have had a substantially different contract boundary
- The modified contract would have been included in a different group of contracts at initial recognition (e.g., the contracts would have been onerous at initial recognition rather than having no significant possibility of being onerous subsequently)
- The original contract met the definition of an insurance contract with direct participation features, but the modified contract no longer meets that definition or vice versa.
- The Group applied the premium allocation approach to the original contract, but the modifications mean that the contract no longer meets the eligibility criteria for that approach.

In summary, any contract modification that changes the accounting model or the applicable standard for measuring the components of the insurance contract, is likely to result in derecognition.

If a contract modification meets none of the conditions above for derecognition, the Group would treat any changes in cash flows caused by the modification as changes in the estimates of the fulfilment cash flows.

The Group derecognises insurance contracts when:

• The rights and obligations relating to the contract are extinguished (i.e., discharged, cancelled or expired)

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• The contract is modified such that the modification results in a change in the measurement model or the applicable standard for measuring a component of the contract, substantially changes the contract boundary, or requires the modified contract to be included in a different group. In such cases, the Group derecognises the initial contract and recognises the modified contract as a new contract.

When a modification is not treated as a derecognition, the Group recognises amounts paid or received for the modification with the contract as an adjustment to the relevant liability for remaining coverage.

The Group treats the derecognition of a contract three different ways, depending on the circumstances.

Insurance contract -Derecognition resulting from extinguishment

The Group derecognises an insurance contract from within a group of insurance contracts by applying the following requirements:

- The fulfilment cash flows allocated to the group for both the liability for remaining coverage and the liability for incurred claims are adjusted to eliminate the present value of the future cash flows and risk adjustment for non-financial risk relating to the rights and obligations that have been derecognised from the group
- The contractual service margin of the group is adjusted for the change in fulfilment cash flows described above, to the extent required by the general model
- The number of coverage units for expected remaining insurance contract services is adjusted to reflect the coverage units derecognised from the group, and the amount of the contractual service margin recognised in profit or loss in the period is based on that adjusted number to reflect services provided in the period.

Derecognition resulting from transfer

When the Group derecognises an insurance contract because it transfers the contract to a third party, the Group:

- Adjusts the fulfilment cash flows allocated to the group for the rights and obligations that have been derecognised
- Adjusts the contractual service margin of the group from which the contract has been derecognised for the difference between the change in the contractual cash flows resulting from derecognition and the premium charged by the third party (unless the decrease in fulfilment cash flows is allocated to the loss component of the liability for remaining coverage).

If there is no contractual service margin to be adjusted, then the difference between the fulfilment cash flows derecognised and the premium charged by the third party is recognised in profit or loss.

Derecognition resulting from modification

When the Group derecognises an insurance contract and recognises a new insurance contract as a result of a modification described above, the Group:

Adjusts the fulfilment cash flows allocated to the group relating to the rights and obligations that have been derecognised, as discussed above

- Adjusts the contractual service margin of the group, from which the contract has been derecognised for the difference between the change in the contractual cash flows resulting from derecognition and the hypothetical premium the Group would have charged, had it entered into a contract with terms equivalent to the new contract at the date of the contract modification, less any additional premium charged for the modification (unless the decrease in fulfilment cash flows is allocated to the loss component of the liability for remaining coverage)

 And
- Measures the new contract recognised assuming the Group received the hypothetical premium that it would have charged, had it entered into the modified contract at the date of the contract modification.

viii) Insurance revenue

The insurance revenue for the period is the amount of expected premium receipts allocated to the period. The Group allocates the expected premium receipts to each period of insurance contract services on the basis of the passage of time (Pro rata basis). But if the expected pattern of release of risk during the coverage period differs significantly from the passage of time, then the allocation is made on the basis of the expected timing of incurred insurance service expenses.

The Group changes the basis of allocation between the two methods above as necessary, if facts and circumstances change. The change is accounted for prospectively as a change in accounting estimate.

Loss components

The Group assumes that no contracts are onerous at initial recognition unless facts and circumstances indicate otherwise. Where this is not the case, and if at any time during the coverage period, the facts and circumstances indicate that a group of insurance contracts is onerous, the Group establishes a loss component as the excess of the fulfilment cash flows that relate to the remaining coverage of the group over the carrying amount of the liability for remaining coverage of the group. Accordingly, by the end of the coverage period of the group of contracts the loss component will be zero.

Loss-recovery components

Where the Group recognises a loss on initial recognition of an onerous group of underlying insurance contracts, or when further onerous underlying insurance contracts are added to a group, the Group establishes a loss-recovery component of the asset for remaining coverage for a group of reinsurance contracts held depicting the expected recovery of the losses.

A loss-recovery component is subsequently reduced to zero in line with reductions in the onerous group of underlying insurance contracts in order to reflect that the loss-recovery component shall not exceed the portion of the carrying amount of the loss component of the onerous group of underlying insurance contracts that the Group expects to recover from the group of reinsurance contracts held.

ix) Insurance finance income and expense

Insurance finance income or expenses comprise the change in the carrying amount of the group of insurance contracts arising from:

- The effect of the time value of money and changes in the time value of money; and
- The effect of financial risk and changes in financial risk.

Net income or expense from reinsurance contracts held

The Group presents separately on the face of the statement of profit or loss and other comprehensive income, the amounts expected to be recovered from reinsurers and an allocation of the reinsurance premiums paid on net basis. The Group treats reinsurance cash flows that are contingent on claims on the underlying contracts as part of the claims that are expected to be reimbursed under the reinsurance contract held, and excludes investment components and commissions from an allocation of reinsurance premiums presented on the face of the statement of profit or loss and other comprehensive income.

2.5 Investment income

Investment income consists of interest and rent income, dividends ,movements in amortized cost on debt securities and other loans and receivables, realized gains and losses, and unrealized gains and losses on fair value assets.

Interest income and expenses

Interest income and expense for all interest-bearing financial instruments, except for those classified at fair value through profit or loss, are recognised within 'investment income' and 'finance cost' in the profit or loss using the effective interest method. The effective interest rate is the rate that exactly discounts the estimated future cash payments and receipts through the expected life of the financial asset or liability (or, where appropriate, a shorter period) to the net carrying amount of the financial asset or liability. The effective interest rate is calculated on initial recognition of the financial asset and liability and is not revised subsequently.

The calculation of the effective interest rate includes all fees and points paid or received transaction costs, and discounts or premiums that are an integral part of the effective interest rate. Transaction costs are incremental costs that are directly attributable to the acquisition, issue or disposal of a financial asset or liability.

Interest income and expense on all trading assets and liabilities are considered to be incidental to the Group's trading operations and are presented together with all other changes in the fair value of trading assets and liabilities in net trading income.

Interest income is recognised in the income statement as it accrues and is calculated by using the effective interest rate method. Fees and commissions that are an integral part of the effective yield of the financial asset or liability are recognised as an adjustment to the effective interest rate of the instrument. Interest income is recognised using the effective interest method for debt instruments measured subsequently at amortised cost and at FVTOCI. For financial assets other than purchased or originated credit-impaired financial assets, interest income is calculated by applying the effective interest rate to the gross carrying amount of a financial asset, except for financial assets that have subsequently become credit-impaired (see below). For financial assets that have subsequently become credit-impaired, interest income is recognised by applying the effective interest rate to the amortised cost of the financial asset. If, in subsequent reporting periods, the credit risk on the credit-impaired financial instrument improves so that the financial asset is no longer credit-impaired, interest income is recognised by applying the effective interest rate to the gross carrying amount of the financial asset.

Rental income

Rental income arising from operating leases on investment properties and land and building is accounted for on a straight-line basis over the lease terms and is included in other operating income.

Dividends

Dividend income is recognised when the right to receive income is established. Dividends are reflected as a component of other investment and sundry income.

2.6 Revenue from contract with customers

The Group is also in the business of acquiring, developing, selling and managing high quality, serviced commercial and residential accommodation and retail space.

These contracts are divided into three revenue streams namely:

- Sales of Goods Sale of property stock
- Hotel Management services: Rental of rooms, conference halls as well as food & beverages.
- Facilities management services provided to the customer: Rendering of services Management fees and service charge surcharge

Revenue from contracts with customers is recognised when control of the goods or services are transferred to the customer at an amount that reflects the consideration to which the Group expects to be entitled in exchange for those goods or services. The Group has generally concluded that it is the principal in its revenue arrangements because it typically controls the goods or services before transferring them to the customer.

The Group has applied IFRS 15 practical expedient to a portfolio of contracts (or performance obligations) with similar characteristics since the Group reasonably expect that the accounting result will not be materially different from the result of applying the standard to the individual contracts. The Group has been able to take a reasonable approach to determine the portfolios that would be representative of its types of customers and business lines. This has been used to categorise the different revenue stream detailed below:

Revenue from Sale of Property Stock is recognised at the point in time when control of the asset is transferred to the customer, generally on transfer of the property. The normal credit term is 30 to 90 days upon transfer. The Group considers whether there are other promises in the contract that are separate performance obligations to which a portion of the transaction price needs to be allocated (e.g., warranties). In determining the transaction price for the sale of property, the Group considers the effects of variable consideration, the existence of significant financing components, noncash consideration, and consideration payable to the customer (if any)

Hotel Management revenue activities of the group comprise room rentals to guests, the sale of food and beverages, renting of allied hotel facilities and event hosting and hall hires. Revenue from each segment is recognized in the statement of profit or loss when a contract is validated to exist with a customer and associated performance obligations satisfied which precipitates the recognition of the revenue often against deposits from customers. Revenue from the rent of floor space/certain hotel facilities are contracted informal lease agreements and revenue is recognized over the term of the lease agreement, prorated on a straight-line basis, unless another systematic and rational method is more representative of the pattern of benefits to be derived from the lease. Revenue recognized is net of value added tak. Discounts and rebates offered as sales incentives are treated as remeasurement of income and dealt with directly in revenues.

Facility management services are either sold separately or bundled together with rental services to a customer. Facility Management service comprised of two performance obligations when the promise to provide rental services and other project management services are capable of being distinct and separately identifiable. Accordingly, the group allocates the transaction price based on contract price. The group recognizes revenue generally when the project is completed.

2.7 Fees and commission income

Insurance and investment contract policyholders are charged for policy administration services, investment management services, surrenders and other contract fees. These fees are recognised as revenue over the period in which the related services are performed. If the fees are for services provided in future periods, then they are deferred and recognised over those future periods.

Fees and commission income consists primarily of agency and brokerage commission, reinsurance and profit commissions, policyholder administration fees and other contract fees. Reinsurance commission receivables are deferred in the same way as acquisition costs. All other fees and commission income are recognized as the services are provided.

2.8 Trade Receivables

A receivable represents the Group's right to an amount of consideration that is unconditional (i.e., only the passage of time is required before payment of the consideration is due).

Contract Liabilities

A contract liability is the obligation to transfer goods or services to a customer for which the Group has received consideration (or an amount of consideration is due) from the customer. If a customer pays consideration before the Group transfers goods or services to the customer, a contract liability is recognised when the payment is made or the payment is due (whichever is earlier). Contract liabilities are recognised as revenue when the Group performs under the contract."

2.9 Income tax expenses

Income tax expense comprises current and deferred tax. Income tax expense is recognised in the profit or loss except to the extent that it relates to items recognised directly in equity, in which case it is recognised in equity.

2.10 Current income tax

Current income tax assets and liabilities for the current period are measured at the amount expected to be recovered from or paid to the taxation authorities. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted by the reporting date in Nigeria. Current income tax assets and liabilities also include adjustments for tax expected to be payable or recoverable in respect of previous periods.

Current income tax relating to items recognized directly in equity or other comprehensive income is recognized in equity or other comprehensive income and not in the statement of profit or loss.

Current tax assets and current tax liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realized simultaneously.

2.11 Deferred tax

Deferred tax is provided using the liability method on temporary differences between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes at the reporting date.

Deferred tax liabilities are recognised for all taxable temporary differences, except:

When the deferred tax liability arises from the initial recognition of goodwill or an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss.

In respect of taxable temporary differences associated with investments in subsidiaries, when the timing of the reversal of the temporary differences can be controlled and it is probable that the temporary differences will not reverse in the foreseeable future.

Deferred tax assets are recognised for all deductible temporary differences, the carry forward of unused tax credits and any unused tax losses. Deferred tax assets are recognised to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, and the carry forward of unused tax credits and unused tax losses can be utilised, except:

• When the deferred tax asset relating to the deductible temporary difference arises from the initial recognition of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss.

• In respect of deductible temporary differences associated with investments in subsidiaries, deferred tax assets are recognised only to the extent that it is probable that the temporary differences will reverse in the foreseeable future and taxable profit will be available against which the temporary differences can be utilised.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilised. Unrecognised deferred tax assets are reassessed at each reporting date and are recognised to the extent that it has become probable that future taxable profits will allow the deferred tax asset to be recovered.

Deferred tax assets and deferred tax liabilities are off set if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realized simultaneously.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply in the year when the asset is realised or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date. Deferred tax relating to items recognised outside profit or loss is recognised outside profit or loss. Deferred tax items are recognised in correlation to the underlying transaction either in other comprehensive income or directly in equity.

2.12 Foreign currency translation

The Nigerian Naira is the Group's functional and reporting currency. Foreign currency transactions are translated at the foreign exchange rate ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are translated using the exchange rate ruling at the reporting date, the resulting foreign exchange gain or loss is recognized in the profit or loss.

Transactions in foreign currencies are initially recorded by the Group's entities at their respective functional currency spot rates at the date the transaction first qualifies for recognition. Differences arising on settlement or translation of monetary items are recognised in profit or loss.

Non-monetary assets and liabilities denominated in foreign currency at historical cost are translated using the exchange rate at the date of the transaction: no exchange differences therefore arise. Non-monetary assets and liabilities denominated in foreign currency at fair value are translated using the exchange rate ruling at the date that the fair value was determined. When a gain or loss on a non-monetary item is recognised in other comprehensive income, any exchange component of that gain or loss shall be recognised in other comprehensive income. Conversely, when a gain or loss on a non-monetary item is recognised in profit or loss, any exchange component of that gain or loss shall be recognised in profit or loss.

2.13 Earnings per share

The Group presents basic earnings per share (EPS) data for its ordinary shares. Basic EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Group by the weighted average number of ordinary shares outstanding during the period.

Diluted EPS is determined by adjusting the profit or loss attributable to ordinary shareholders and the weighted average number of ordinary shares outstanding for the effects of all dilutive potential ordinary shares.

2.14 Cash and cash equivalents

Cash and cash equivalents include cash on hand and at bank, unrestricted balances held with Central Bank, call deposits and short term highly liquid financial assets (including money market funds) with original maturities of less than three months, which are subject to insignificant risk of changes in their fair value, and are used by the Group in the management of its short-term commitments.

Cash and cash equivalents are carried at amortised cost in the statement of financial position. The carrying value is the cost of the deposit and accrued interest. The fair value of fixed interest bearing deposits is estimated using discounted cash flow techniques. Expected cash flows are discounted at current market rates for similar instruments at the reporting date.

2.15 Financial instrument

Initial recognition and measurement

Financial assets are classified, at initial recognition and subsequently measured at amortised cost, fair value through other comprehensive income (OCI), and fair value through profit or loss.

The classification of financial assets at initial recognition depends on the financial asset's contractual cash flow characteristics and the Group's business model for managing them. With the exception of trade receivables that do not contain a significant financing component or for which the Group has applied the practical expedient, the Group initially measures a financial asset at its fair value plus, in the case of a financial asset not at fair value through profit or loss, transaction costs. Trade receivables that do not contain a significant financing component or for which the Group has applied the practical expedient are measured at the transaction price determined under IFRS 15. Refer to the accounting policies on Revenue from non-insurance contracts with customers.

In order for a financial asset to be classified and measured at amortised cost or fair value through OCI, it needs to give rise to cash flows that are 'solely payments of principal and interest (SPPI)' on the principal amount outstanding. This assessment is referred to as the SPPI test and is performed at an instrument level.

The Group's business model for managing financial assets refers to how it manages its financial assets in order to generate cash flows. The business model determines whether cash flows will result from collecting contractual cash flows, selling the financial assets, or both.

Purchases or sales of financial assets that require delivery of assets within a time frame established by regulation or convention in the market place (regular way trades) are recognised on the trade date, i.e., the date that the Group commits to purchase or sell the asset.

Business model assessment

There are three business models available under IFRS 9:

- Hold to collect Financial assets with objective to collect contractual cash flows.
- Hold to Collect and sell (Financial assets held with the objective of both collecting contractual cash flows and selling financial assets).
- Other Financial Assets held with trading intent or that do not meet the criteria of either "Hold to Collect" or "Hold to Collect and sell.

The Assessment of the business model requires judgment based on the facts and circumstances as at the date of the assessment. Custodian Investment Plc has considered quantitative factors (e.g. expected frequency and volume of sales) and qualitative factors such as how the performance of the business model and financial assets held within the business model are evaluated and reported to management; the risk that affect the performance of the business, model and the financial assets held within the business model. In particular, the way in which those risks are managed; and how management received returns on the assets (i.e. whether the returns are based on fair value of the assets managed or on contractual cash flows collected).

Solely Payments of principal and Interest (SPPI)

If a financial asset is held in either a Hold to Collect or Hold to Collect and Sell model, then an assessment is determined whether contractual cash flows are solely payments of principal and interest on principal amount outstanding at initial recognition is required to determine the classification.

Contractual cash flows that are SPPI on the principal amount outstanding are considered as basic lending arrangement with interest as consideration for the time value of money and the credit risk associated with the principal amount outstanding during the tenor of the agreed arrangement. Other basic lending risks like Liquidity risk and cost of administration associated with holding the financial asset for the specified tenor and the profit margin that is consistent with a basic lending arrangement.

Subsequent measurement

For purposes of subsequent measurement, financial assets are classified in four categories:

- Financial assets at amortised cost (debt instruments)
- Financial assets at fair value through OCI with recycling of cumulative gains and losses (debt instruments)
- Financial assets designated at fair value through OCI with no recycling of cumulative gains and losses upon derecognition (equity instruments)
- Financial assets at fair value through profit or loss

Financial assets at amortised cost (debt instruments)

This category is the most relevant to the Group. The Group measures financial assets at amortised cost if both of the following conditions are met:

- The financial asset is held within a business model with the objective to hold financial assets in order to collect contractual cash flows
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding

Financial assets at amortised cost are subsequently measured using the effective interest (EIR) method and are subject to impairment. Gains and losses are recognised in profit or loss when the asset is derecognised, modified or impaired.

The Group's financial assets at amortised cost includes debt instruments (bonds), loans to staff, fixed deposits with banks and other receivables.

The Group measures debt instruments at fair value through OCI if both of the following conditions are met:

- The financial asset is held within a business model with the objective of both holding to collect contractual cash flows and selling and
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

For debt instruments at fair value through OCI, interest income, foreign exchange revaluation and impairment losses or reversals are recognised in profit or loss and computed in the same manner as for financial assets measured at amortised cost. The remaining fair value changes are recognised in OCI. Upon derecognition, the cumulative fair value change recognised in OCI is recycled to profit or loss.

During the year under consideration, the Group did not have any debt instruments at fair value through OCI.

Financial assets designated at fair value through OCI (equity instruments)

Upon initial recognition, the Group can elect to classify irrevocably its equity investments as equity instruments designated at fair value through OCI when they meet the definition of equity under IAS 32 Financial Instruments: Presentation and are not held for trading. The classification is determined on an instrument-by-instrument basis.

Gains and losses on these financial assets are never recycled to profit or loss. Dividends are recognised as other income in profit or loss when the right of payment has been established, except when the Group benefits from such proceeds as a recovery of part of the cost of the financial asset, in which case, such gains are recorded in OCI. Equity instruments designated at fair value through OCI are not subject to impairment assessment. The Group elected to classify irrevocably its non-listed equity investments under this category.

Financial assets at fair value through profit or loss

Financial assets at fair value through profit or loss include financial assets held for trading, financial assets designated upon initial recognition at fair value through profit or loss, or financial assets mandatorily required to be measured at fair value. Financial assets are classified as held for trading if they are acquired for the purpose of selling or repurchasing in the near term. Derivatives, including separated embedded derivatives, are also classified as held for trading unless they are designated as effective hedging instruments. Financial assets with cash flows that are not solely payments of principal and interest are classified and measured at fair value through profit or loss, irrespective of the business model. Notwithstanding the criteria for debt instruments to be classified at amortised cost or at fair value through OCI, as described above, debt instruments may be designated at fair value through profit or loss on initial recognition if doing so eliminates, or significantly reduces, an accounting mismatch.

Financial assets at fair value through profit or loss are carried in the statement of financial position at fair value with net changes in fair value recognised in profit or loss.

This category includes derivative instruments and listed equity investments which the Group had not irrevocably elected to classify at fair value through OCI. Dividends on listed equity investments are also recognised as other income in profit or loss when the right of payment has been established.

Derecognition

A financial asset (or, where applicable, a part of a financial asset or part of a Group of similar financial assets) is primarily derecognised (i.e., removed from the Group's statement of financial position) when:

- The rights to receive cash flows from the asset have expired
 Or
- The Group has transferred its rights to receive cash flows from the asset or has assumed an obligation to pay the received cash flows in full without material delay to a third party under a 'pass-through' arrangement; and either (a) the Group has transferred substantially all the risks and rewards of the asset, or (b) the Group has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset

When the Group has transferred its rights to receive cash flows from an asset or has entered into a pass-through arrangement, it evaluates if, and to what extent, it has retained the risks and rewards of ownership. When it has neither transferred nor retained substantially all of the risks and rewards of the asset, nor transferred control of the asset, the Group continues to recognise the transferred asset to the extent of its continuing involvement. In that case, the Group also recognises an associated liability. The transferred asset and the associated liability are measured on a basis that reflects the rights and obligations that the Group has retained.

Continuing involvement that takes the form of a guarantee over the transferred asset is measured at the lower of the original carrying amount of the asset and the maximum amount of consideration that the Group could be required to repay.

Impairment of financial assets

The Group recognises an allowance for expected credit losses (ECLs) for all debt instruments not held at fair value through profit or loss. ECLs are based on the difference between the contractual cash flows due in accordance with the contract and all the cash flows that the Group expects to receive, discounted

at an approximation of the original effective interest rate. The expected cash flows will include cash flows from the sale of collateral held or other credit enhancements that are integral to the contractual terms.

ECLs are recognised in two stages. For credit exposures for which there has not been a significant increase in credit risk since initial recognition, ECLs are provided for credit losses that result from default events that are possible within the next 12-months (a 12-month ECL). For those credit exposures for which there has been a significant increase in credit risk since initial recognition, a loss allowance is required for credit losses expected over the remaining life of the exposure, irrespective of the timing of the default (a lifetime ECL).

For debt instruments at amortised cost, the Group applies the low credit risk simplification. At every reporting date, the Group evaluates whether the debt instrument is considered to have low credit risk using all reasonable and supportable information that is available without undue cost or effort. In making that evaluation, the Group reassesses the credit rating of the debt instrument by international credit rating agencies like S&P, Moodys and Fitch as well as local ratings by Agusto and Co. It is the Group's policy to measure ECLs on such instruments on a 12-month basis. Where the credit risk of any bond deteriorates, the Group will sell the bond and purchase bonds meeting the required investment grade.

The Group's debt instruments at amortised cost comprise solely of quoted bonds that are graded in the top investment category and the credit ratings are tracked by the finance and investment teams via publications by International Credit Rating Agencies and trading exchange platforms.

The Group's fixed income investment portfolio consists of Investment grade and high speculative bonds and, therefore, are considered to be low credit risk investments. It is the Group's policy to measure ECLs on such instruments on a 12-month basis. However, when there has been a significant increase in credit risk since origination, the allowance will be based on the lifetime ECL. The Group uses the ratings from the International Credit Rating Agencies both to determine whether the debt instrument has significantly increased in credit risk and to estimate ECLs.

The Group considers a financial asset in default when contractual payments are 90 days past due. However, in certain cases, the Group may also consider a financial asset to be in default when internal or external information indicates that the Group is unlikely to receive the outstanding contractual amounts in full before taking into account any credit enhancements held by the Group. A financial asset is written off when there is no reasonable expectation of recovering the contractual cash flows.

Write off

Financial assets are written off when there is no reasonable expectation of recovery, such as a debtor failing to engage in a repayment plan with the Group. The Group categorises its receivables for write off when a debtor fails to make contractual payments greater than 360 days past due. Where financial assets have been written off, the Group continues to engage in enforcement activity to attempt to recover the receivable due. Where recoveries are made, these are recognised in profit or loss.

The gross carrying amount of an asset is written off (either fully or partially) to the extent that there is no realistic prospect of recovery. This is generally the case when the Group determines that the counterparty does not have assets or sources of income that could generate sufficient cashflows to repay the amount subject to write off. However, the financial assets that are subjected to write off could still be subject to enforcement activities in other to comply with the Group's procedures for recovery of amount due.

Financial liabilities and equity instruments

Classification as debt or equity

Debt and equity instruments issued by the Group are classified as either financial liabilities or as equity in accordance with the substance of the contractual arrangements and the definitions of a financial liability and an equity instrument.

Equity Instruments

An equity instrument is any contract that evidences a residual interest in the assets of an entity after deducting all of its liabilities. Equity instruments issued by the Group are recognised as the proceeds received, net of direct issue costs. Repurchase of the Group's own equity instruments is recognised and deducted directly in equity. No gain or loss is recognised in profit or loss on the purchase, sale, issue or cancellation of the Group's own equity instruments.

Compound instruments

The component parts of compound instruments (convertible notes) issued by the Group are classified separately as financial liabilities and equity in accordance with the substance of the contractual arrangements and the definitions of a financial liability and an equity instrument. Conversion option that will be settled by the exchange of a fixed amount of cash or another financial asset for a fixed number of the Group's own equity instruments is an equity instrument.

At the date of issue, the fair value of the liability component is estimated using the prevailing market interest rate for similar non-convertible instruments. This amount is recorded as a liability on an amortized cost basis using the effective interest method until extinguished upon conversion or at the instrument's maturity date. The conversion option classified as equity is determined by deducting the amount of the liability component from the fair value of the compound instrument as a whole. This is recognised and included in equity, net of income tax effects, and is not subsequently re-measured. In addition, the conversion option classified as equity will remain in equity until the conversion option is exercised, in which case, the balance recognised in equity will be transferred to other equity. When the conversion option remains unexercised at the maturity date of the convertible note, the balance recognised in equity will be transferred to retained profits. No gain or loss is recognised in profit or loss upon conversion or expiration of the conversion option.

At the date of issue, the fair value of the liability component is estimated using the prevailing market interest rate for similar non-convertible instruments. This amount is recorded as a liability on an amortized cost basis using the effective interest method until extinguished upon conversion or at the instrument's maturity date. The conversion option classified as equity is determined by deducting the amount of the liability component from the fair value of the compound instrument as a whole. This is recognised and included in equity, net of income tax effects, and is not subsequently re-measured. In addition, the conversion option classified as equity will remain in equity until the conversion option is exercised, in which case, the balance recognised in equity will be transferred to other equity. When the conversion option remains unexercised at the maturity date of the convertible note, the balance recognised in equity will be transferred to retained profits. No gain or loss is recognised in profit or loss upon conversion or expiration of the conversion option.

Transaction costs that relate to the issue of the convertible notes are allocated to the liability and equity components in proportion to the allocation of the gross proceeds. Transaction costs relating to the equity component are recognised directly in equity. Transaction costs relating to the liability component are included in the carrying amount of the liability component and are amortized over the lives of the convertible notes using the effective interest method. Once the convertible security is not convertible to fixed numbers of ordinary shares, it cannot be considered a compound instrument.

Financial liabilities are classified as either financial liabilities 'at fair value through profit or loss (FVTPL)' or 'other financial liabilities'.

The Group does not have any financial liability that is measured at fair value through profit or loss during the period under review.

Other financial liabilities (including borrowings) are subsequently measured at amortized cost using the effective interest method.

The effective interest method is a method of calculating the amortized cost of a financial liability and of allocating interest expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash payments (including all fees and points paid or received that form an integral part of

the effective interest rate, transaction costs and other premiums or discounts) through the expected life of the financial liability, or (where appropriate) a shorter period, to the net carrying amount on initial recognition.

Derecognition of financial liabilities

The Group derecognises financial liabilities when, and only when, the Group's obligations are extinguished- i.e. when the obligation specified in the contract is discharged, cancelled or they expire. The difference between the carrying amount of the financial liability derecognised and the consideration paid and payable is recognised in profit or loss.

The difference between the carrying amount of a financial liability (or part of a financial liability) extinguished or transferred to another party and the consideration paid, including any non-cash assets transferred or liabilities assumed, is recognised in profit or loss.

An exchange between an existing borrower and lender of debt instruments with substantially different terms is accounted for as an extinguishment of the original financial liability and the recognition of a new financial liability. Similarly, a substantial modification of the terms of an existing financial liability or a part of it (whether or not attributable to the financial difficulty of the debtor) is accounted for as an extinguishment of the original financial liability and the recognition of a new financial liability.

Offsetting of financial instruments

Financial assets and financial liabilities are offset and the net amount is reported in the statement of financial position if there is a currently enforceable legal right to offset the recognised amounts and there is an intention to settle on a net basis, to realise the assets and settle the liabilities simultaneously.

Trade receivables

Trade receivables are recognised initially at fair value and subsequently measured at amortised cost using the effective interest rate method, less provision for impairment. A provision for impairment of trade receivables is established when there is objective evidence that the Group will not be able to collect all amounts due according to the original terms of the receivables. If collection is expected in one year or less, they are classified as current assets. If not, they are presented as non-current assets.

2.16 Fair value measurement

The Group measures financial instruments such as equity instruments, and non-financial assets such as investment properties, at fair value at each reporting date.

IFRS 13 defines fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participant at

the measurement date (i.e. an exit price). The fair value measurement is based on the presumption that the transaction to sell the asset or transfer the liability takes place either:

- In the principal market for the asset or liability or
- In the absence of a principal market, in the most advantageous market for the asset or liability.

The principal or the most advantageous market must be accessible to the group.

The fair value of an asset or a liability is measured using the assumption that market participant would use when pricing the asset or liability, assuming that market participant's act in their economic best interest.

A fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within the fair value hierarchy, described as follows, based on the lowest input that is significant to the fair value measurement as a whole:

- Level 1- Quoted (unadjusted) market prices in active markets for identical assets or liabilities.
- Level 2- Valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable.
- Level 3- Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable.

The fair value of financial instruments that are actively traded in organized financial markets is determined by reference to quoted market bid prices for assets and offer prices for liabilities, at the close of business on the reporting date, without any adjustment for transaction costs.

For other financial instruments other than investment in equity instruments not traded in an active market, the fair value is determined by using appropriate valuation techniques. Valuation techniques include the discounted cash flow method, comparison to similar instruments for which market observable prices exist and other relevant valuation models.

External valuers are involved for valuation of significant assets, such as investment properties. Their fair value is determined using a valuation model that has been tested against prices or inputs to actual market transactions and using the Group's best estimate of the most appropriate model assumptions.

For discounted cash flow techniques, estimated future cash flows are based on management's best estimates and the discount rate used is a market-related rate for a similar instrument. The use of different pricing models and assumptions could produce materially different estimates of fair values.

The fair value of floating rate and overnight deposits with credit institutions is their carrying value. The carrying value is the cost of the deposit and accrued interest. The fair value of fixed interest bearing deposits is estimated using discounted cash flow techniques. Expected cash flows are discounted at current market rates for similar instruments at the reporting date.

2.17 Impairment of non-financial assets

Assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognized for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs of disposal and value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there have separately identifiable cash inflows (cash-generating units). The impairment test also can be performed on a single asset when the fair value less cost to sell or the value in use can be determined reliably. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. In determining fair value less costs to sell, recent market transactions are considered, if available. If no such transactions can be identified, an appropriate valuation model is used. These calculations are corroborated by valuation multiples, quoted share prices for publicly traded subsidiaries or other available fair value indicators.

Non-financial assets other than goodwill that suffered impairment are reviewed for possible reversal of the impairment at each reporting date.

Impairment losses recognized in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognized.

The Group bases its impairment calculation on detailed budgets and forecast calculations, which are prepared separately for each of the Group's CGUs to which

the individual assets are allocated. These budgets and forecast calculations generally cover a period of five years. For longer periods, a long-term growth rate is calculated and applied to project future cash flows after the fifth year. The Group assesses at each reporting date whether there is any objective evidence that non-financial asset or group of non-financial assets are impaired.

2.18 Investment properties

Investment properties are measured initially at cost, including transaction costs. Subsequent to initial recognition, investment properties are measured at fair value. Gains and losses arising from changes in the fair value of investment properties are included in profit or loss in the period in which they arise. Fair values are determined based on an annual evaluation performed by an accredited independent external valuer applying a valuation model.

An investment property is derecognised upon disposal or when the investment property is permanently withdrawn from use and no future economic benefits are expected from the disposal. Any gain or loss arising on derecognition of the property (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in profit or loss in the period in which the property is derecognised. The amount of consideration to be included in the gain or loss arising from derecognition of investment property is determined in accordance with the requirements for determining the transaction prices in IFRS 15.

If an investment property becomes owner-occupied, it is reclassified as property, plant and equipment, and its fair value at the date of reclassification becomes its cost for subsequent accounting purposes.

If a property initially classified as property, plant and equipment becomes an investment property because its use has changed, any difference arising between the carrying amount and the fair value of this item at the date of transfer is recognised in other comprehensive income as a revaluation of property, plant and equipment. However, if a fair value gain reverses a previous impairment loss, the gain is recognised in profit or loss. Upon the disposal of such investment property, any surplus previously recorded in equity is transferred to retained earnings: the transfer is not made through profit or loss.

2.19 Intangible assets

Intangible assets acquired separately are measured on initial recognition at cost. The cost of intangible assets acquired in a business combination is their fair value as at the date of acquisition. Following initial recognition, intangible assets are carried at cost less any accumulated amortization and any accumulated impairment losses. Internally generated intangible assets, excluding capitalized development costs, are not capitalized and expenditure is reflected in the profit or loss in the year in which the expenditure is incurred.

The useful lives of intangible assets are assessed to be either finite or indefinite.

Intangible assets with finite lives are amortized over the useful economic life and assessed for impairment whenever there is an indication that the intangible asset may be impaired. The amortization period (three years) and the amortization method (straight line) for an intangible asset with a finite useful life are reviewed at least at each financial year end. Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are accounted for by changing the amortization period or method, as appropriate, and are treated as changes in accounting estimates. The amortization expense on intangible assets with finite lives is recognized in the profit or loss in the expense category consistent with the function of the intangible asset.

Intangible assets with indefinite useful lives are tested for impairment annually either individually or at the cash generating unit level. Such intangibles are not amortized. The useful life of an intangible asset with an indefinite life is reviewed annually to determine whether indefinite life assessment continues to be supportable. If not, the change in the useful life assessment from indefinite to finite is made on a prospective basis.

Gains or losses arising from derecognition of an intangible asset are measured as the difference between the net disposal proceeds and the carrying amount of the asset and are recognized in the profit or loss when the asset is derecognized.

An impairment review is performed whenever there is an indication of impairment. When the recoverable amount is less than the carrying value, an impairment loss is recognized in the profit or loss.

2.20 Property, plant and equipment

All categories of property, plant and equipment (except freehold property) are initially recorded at cost. Subsequently, land and buildings are measured using revaluation model at the end of the financial year. Any increase in the value of the assets is recognized in other comprehensive income and accumulated surplus ,unless the increase is to reverse a decrease in value previously recognized in profit or loss where by the increase will be recognized in profit or loss unless the decrease is to reverse an increase in value previously recognized in other comprehensive income whereby the decrease will be recognized in other comprehensive income.

Recognition and measurement

Other items of property, plant and equipment are carried at cost less accumulated depreciation and impairment losses. Cost includes expenditures that are directly attributable to the acquisition of the asset. When parts of an item of property or equipment have different useful lives, they are accounted for as separate items (major components) of property, plant and equipment.

Subsequent costs

The cost of replacing part of an item of property or equipment is recognised in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to the Group and its cost can be measured reliably. The costs of the day-to-day servicing of property, plant and equipment are recognised in profit or loss as incurred.

Depreciation

Depreciation is recognised in profit or loss on a straight-line basis over the estimated useful lives of each part of an item of property, plant and equipment. A leased asset is depreciated over the useful life of the asset. However, if there is no reasonable certainty that the Group will obtain ownership by the end of the lease term, the asset is depreciated over the shorter of the estimated useful life of the asset and the lease term lives.

Depreciation begins when an asset is available for use and ceases at the earlier of the date that the asset is derecognised or classified as held for sale in accordance with IFRS 5 Non-current Assets Held for Sale and Discontinued Operations.

The estimated useful lives for the current and comparative period are as follows:

Freehold property

Furniture and fittings

Motor vehicles

Computer equipment

Office equipment

33.3 years

4 years

4 years

4 years

Depreciation methods, useful lives and residual values are reassessed at each reporting date.

Derecognition

An item of property and equipment is derecognised on disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising on de-recognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in profit or loss in the year the asset is derecognised.

2.21 Leases

The Group as lessee

The Group assesses whether a contract is or contains a lease, at inception of the contract. The Group recognises a right-of-use asset and a corresponding lease liability with respect to all lease arrangements in which it is the lessee, except for short-term leases (defined as leases with a lease term of 12 months or less) and leases of low value assets (such as tablets and personal computers, small items of office furniture and telephones). For these leases, the Group recognises the lease payments as an operating expense on a straight-line basis over the term of the lease unless another systematic basis is more representative of the time pattern in which economic benefits from the leased assets are consumed.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted by using the rate implicit in the lease. If this rate cannot be readily determined, the Group uses its incremental borrowing rate. Lease payments included in the measurement of the lease liability comprise:

- Fixed lease payments (including in-substance fixed payments), less any lease incentives receivable;
- Variable lease payments that depend on an index or rate, initially measured using the index or rate at the commencement date;
- The amount expected to be payable by the lessee under residual value guarantees;
- The exercise price of purchase options, if the lessee is reasonably certain to exercise the options; and
- Payments of penalties for terminating the lease, if the lease term reflects the exercise of an option to terminate the lease.

The lease liability is presented as a separate line in the consolidated statement of financial position.

The lease liability is subsequently measured by increasing the carrying amount to reflect interest on the lease liability (using the effective interest method) and by reducing the carrying amount to reflect the lease payments made.

The Group remeasures the lease liability (and makes a corresponding adjustment to the related right-of-use asset) whenever:

- The lease term has changed or there is a significant event or change in circumstances resulting in a change in the assessment of exercise of a purchase option, in which case the lease liability is remeasured by discounting the revised lease payments using a revised discount rate.
- The lease payments change due to changes in an index or rate or a change in expected payment under a guaranteed residual value, in which cases the lease liability is remeasured by discounting the revised lease payments using an unchanged discount rate (unless the lease payments change is due to a change in a floating interest rate, in which case a revised discount rate is used).

• A lease contract is modified and the lease modification is not accounted for as a separate lease, in which case the lease liability is remeasured based on the lease term of the modified lease by discounting the revised lease payments using a revised discount rate at the effective date of the modification.

The Group did not make any such adjustments during the periods presented.

The right-of-use assets comprise the initial measurement of the corresponding lease liability, lease payments made at or before the commencement day, less any lease incentives received and any initial direct costs. They are subsequently measured at cost less accumulated depreciation and impairment losses.

Whenever the Group incurs an obligation for costs to dismantle and remove a leased asset, restore the site on which it is located or restore the underlying asset to the condition required by the terms and conditions of the lease, a provision is recognised and measured under IAS 37. To the extent that the costs relate to a right-of use asset, the costs are included in the related right-of-use asset, unless those costs are incurred to produce inventories.

Right-of-use assets are depreciated over the shorter period of lease term and useful life of the right-of-use asset. If a lease transfers ownership of the underlying asset or the cost of the right-of-use asset reflects that the Group expects to exercise a purchase option, the related right-of-use asset is depreciated over the useful life of the underlying asset. The depreciation starts at the commencement date of the lease.

The right-of-use assets are presented as a separate line in the consolidated statement of financial position.

The Group applies IAS 36 to determine whether a right-of-use asset is impaired and accounts for any identified impairment loss as described in the 'Property, Plant and Equipment' policy.

Variable rents that do not depend on an index or rate are not included in the measurement the lease liability and the right-of-use asset. The related payments are recognised as an expense in the period in which the event or condition that triggers those payments occurs and are included in the line "Other expenses" in profit or loss.

As a practical expedient, IFRS 16 permits a lessee not to separate non-lease components, and instead account for any lease and associated non-lease components as a single arrangement. The Group has not used this practical expedient. For a contracts that contain a lease component and one or more additional lease or nonlease components, the Group allocates the consideration in the contract to each lease component on the basis of the relative stand-alone price of the lease component and the aggregate stand-alone price of the non-lease components.

The Group as lessor

The Group enters into lease agreements as a lessor with respect to some of its investment properties.

Leases for which the Group is a lessor are classified as finance or operating leases. Whenever the terms of the lease transfer substantially all the risks and rewards of ownership to the lessee, the contract is classified as a finance lease. All other leases are classified as operating leases.

When the Group is an intermediate lessor, it accounts for the head lease and the sub-lease as two separate contracts. The sub-lease is classified as a finance or operating lease by reference to the right-of-use asset arising from the head lease.

Rental income from operating leases is recognised on a straight-line basis over the term of the relevant lease. Initial direct costs incurred in negotiating and arranging an operating lease are added to the carrying amount of the leased asset and recognised on a straight-line basis over the lease term.

Amounts due from lessees under finance leases are recognised as receivables at the amount of the Group's net investment in the leases. Finance lease income is allocated to accounting periods so as to reflect a constant periodic rate of return on the Group's net investment outstanding in respect of the leases.

Subsequent to initial recognition, the Group regularly reviews the estimated unguaranteed residual value and applies the impairment requirements of IFRS 9, recognising an allowance for expected credit losses on the lease receivables.

Finance lease income is calculated with reference to the gross carrying amount of the lease receivables, except for credit-impaired financial assets for which interest income is calculated with reference to their amortised cost (i.e. after a deduction of the loss allowance).

When a contract includes both lease and non-lease components, the Group applies IFRS 15 to allocate the consideration under the contract to each component.

2.22 Statutory deposit

Statutory deposit represents a percentage of the paid-up capital of some of the subsidiary companies' deposit with Central Bank of Nigeria (CBN) in pursuant to Section 10(3) of the Insurance Act, 2003. Statutory deposit is measured at amortised cost. The deposit is however restricted.

2.23 Investment Contract Liabilities

Investment contracts are classified between contracts with and without discretional participating features (DPF). The accounting policies for investment contract liabilities with DPF are the same as those for life insurance contract liabilities.

Investment contract liabilities without DPF are recognised when contracts are entered into and premiums are charged. These liabilities are initially recognised at fair value, this being the transaction price excluding any transaction costs directly attributable to the issue of the contract. Subsequent to initial recognition, the investment contract liabilities are measured at fair value through profit or loss.

Deposits and withdrawals are recorded directly as an adjustment to the liability in the statement of financial position and are not recognised as gross premium in the statement of profit or loss.

Fair values are determined at each reporting date and fair value adjustments are recognised in the statement of profit or loss in "Gross change in contract liabilities".

Non-unitised contracts are subsequently also carried at fair value. The liability is derecognised when the contract expires, discharged or cancelled. For a contract that can be cancelled by the policyholder, the fair value of the contract cannot be less than the surrender value.

When contracts contain both a financial risk component and a significant insurance risk component and the cash flows from the two components are distinct and can be measured reliably, the underlying amounts are unbundled. Any premiums relating to the insurance risk component are accounted for on the same basis as insurance contracts and the remaining element is accounted for as a deposit through the statement of financial position as described above.

2.24 Retirement benefit obligations

Defined contributory scheme

A defined contribution plan is a pension plan under which the Group pays fixed contributions into a separate entity. The Group has no legal or constructive obligations to pay further contributions if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

In line with the Pension Reform Act 2014, the Group operates a defined contribution scheme: employees are entitled to join the scheme on confirmation of their employment. The employee and the Group contribute a minimum of 8% and 10% respectively of the employee's emoluments (basic, housing and transport allowances). The Group's contribution each year is charged in profit or loss income and is included in staff cost. The Group has no further payment obligations once the contributions have been paid. The contributions are recognized as employee benefit expenses when they are due.

For defined benefit retirement benefit plans, the cost of providing benefits is determined using the Projected Unit Credit Method, with actuarial valuations being carried out at the end of each annual reporting period. Remeasurements comprising actuarial gains and losses, the effect of the asset ceiling (if applicable) and the return on plan assets (excluding interest) are recognised immediately in the statement of financial position with a charge or credit to other comprehensive income in the period in which they occur. Remeasurements recognised in other comprehensive income are not reclassified. Past service cost is recognised in profit or loss when the plan amendment or curtailment occurs, or when the Group recognises related restructuring costs or termination benefits, if earlier. Gains or losses on settlement of a defined benefit plan are recognised when the settlement occurs.

A liability for a termination benefit is recognised at the earlier of when the entity can no longer withdraw the offer of the termination benefit and when the entity recognises any related restructuring costs.

2.25 Provisions

A provision is recognized if, as a result of a past event, the Group has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability. A provision for restructuring is recognized when the Group has approved a detailed and formal restructuring plan, and the restructuring either has commenced or has been announced publicly. Future operating costs are not provided for.

A provision for onerous contracts is recognized when the expected benefits to be derived by the Group from a contract are lower than the unavoidable cost of meeting its obligations under the contract. The provision is measured at the present value of the lower of the expected cost of terminating the contract and the expected net cost of continuing with the contract. Before a provision is established, the Group recognizes any impairment loss on the assets associated with that contract.

2.26 Share capital and reserves

Share issue costs

Incremental costs directly attributable to the issue of an equity instrument are deducted from the initial measurement of the equity instruments.

Dividend on ordinary shares

Dividends on the Company's ordinary shares are recognised in equity in the period in which they are paid or, if earlier, approved by the Company's shareholders

Treasury shares

Where the Company purchases the Company's share capital, the consideration paid is deducted from the shareholders' equity as treasury shares until they are cancelled. Where such shares are subsequently sold or reissued, any consideration received is included in shareholders' equity.

2.27 Share premium equity reserve

Share premium reserve represents surplus on the par value price of shares issued. The share premium is classified as an equity instrument in the statement of financial position.

2.28 Contingency reserve

The Group maintains Contingency reserves for non-life business in accordance with the provisions of S. 21 of the insurance Act 2003 to cover fluctuations in securities and valuations in statistical estimates at the rate equal to the higher of 3% of total premium and 20% of the net profits; until the reserves reaches the greater of minimum paid up capital (N3billion) or 50% of net premium.

2.29 Segment reporting

A segment is a distinguishable component of the Company that is engaged either in providing products or services (business segment), or in providing products or services within a particular economic environment (geographical segment), which is subject to risks and rewards that are different from those of other segments. The Company's primary format for segment reporting is based on business segments.

3 New amendments and accounting standards

3.1 New and amended IFRS Standards that are effective for the current year

The accounting policies adopted in the preparation of the interim condensed consolidated financial statements are consistent with those followed in the preparation of the Group's annual consolidated financial statements for the year ended 31 December 2022, except for the adoption of new standards effective as of 1 January 2023. The Group has not early adopted any standard, interpretation or amendment that has been issued but is not yet effective.

Several amendments apply for the first time in 2023. Except for IFRS 17 ,other new standards do not have a material impact on the interim condensed consolidated financial statements of the Group.

i) IFRS 17 Insurance Contracts

In May 2017, the IASB issued IFRS 17 Insurance Contracts (IFRS 17), a comprehensive new accounting standard for insurance contracts covering recognition and measurement, presentation and disclosure. IFRS 17 applies to all types of insurance contracts (i.e., life, non-life, direct insurance and reinsurance), regardless of the type of entities that issue them, as well as to certain guarantees and financial instruments with discretionary participation features replaced IFRS 4- Insurance Contracts. The standard is effective for period on or after 1 January 2023

In contrast to the requirements in IFRS 4, which are largely based on grandfathering previous local accounting policies for measurement purposes, IFRS 17 provides a comprehensive model (the general model) for insurance contracts, supplemented by the variable fee approach for contracts with direct participation features that are substantially investment-related service contracts, and the premium allocation approach mainly for short- duration which typically applies to non-life insurance contracts.

The main features of the new accounting model for insurance contracts are, as follows:

Identification of contracts in scope of IFRS 17

The standard establishes principles for the recognition, measurement, presentation and disclosure of insurance contracts, reinsurance contracts and investment contracts with discretionary participatory features (DPF).

The Group has assessed whether its portfolio of a insurance contracts needs to be treated as a single contract and if there exist any embedded derivatives investment components and goods and services components exist, which would have to be separated and accounted for under another standard. For insurance contract and reinsurance contracts held, the Group would be recalibrating all insurance contracts into IFRS 17 Groups as well as assessing the new and future policies at inception to align with the standard's requirements.

Level of aggregation

Under IFRS 17, insurance contracts and investment contracts with DPF are aggregated into groups for the purpose of measurement. Groups of contracts written by the company on the determined first by identifying portfolios of contracts comprising contracts subject to similar risk and managed together. Contracts in different product lines or issued by different entities are expected to be in different portfolios. Each portfolio is then divided into annual cohorts (i.e. by the year of issue) and each cohort into three groups- onerous contracts on initial recognition, contracts that on initial recognition have no significant possibility of becoming onerous subsequently and any remaining contract in the annual cohort.

The Group is applying a full retrospective approach for transition to IFRS 17. The portfolios are further divided by year of issue and profitability for recognition and measurement purposes.

Contracts within a portfolio that would fall into different groups only because law or regulation specifically constrains the company's practical ability to set a different price or level of benefits for policyholders with different characteristics are included in the same group.

On initial recognition, all new contracts are either added to existing group of contracts or, forms a new group to which future contracts may be added where it does not qualify for inclusion in already existing groups. Reinsurance contracts held are grouped such that each group comprises a single contract.

The profitability of groups of contracts is assessed by actuarial valuation models that take into consideration existing and new business. The Group assumes that no contracts in the portfolio are onerous at initial recognition unless facts and circumstances indicate otherwise. For contracts that are not onerous, the Group assesses, at initial recognition, that there is no significant possibility of becoming onerous subsequently by assessing the likelihood of changes in applicable facts and circumstances. The Group considers facts and circumstances to identify whether a group of contracts are onerous based on:

- Pricing information
- Results of similar contracts it has recognised
- Environmental factors, e.g., a change in market experience or regulations
- Level of aggregation

The level of aggregation requirements of IFRS 17 limit the offsetting of gains on groups of profitable contracts which generally deferred as a CSM against losses on groups of onerous contracts, which are recognised immediately. Compared with the level at which the liability adequacy test is performed under IFRS 4(i.e. portfolio of contracts level), the level of aggregation under IFRS 17 is more granular and is expected to result in more contracts being identified as onerous and losses on onerous contract being recognised sooner.

The Group plans to divide portfolios of reinsurance contracts held applying the same principles set out above, except that the references to onerous contracts refer to contracts on which there is a net gain on initial recognition. For some groups of reinsurance contracts held, a group can comprise a single contract.

Contract Boundaries

Under IFRS 17, the measurement of groups of contracts includes all of the future cashflows within the boundary of each contract in the group. Compared with the current accounting, the Group expects that for certain contracts the IFRS 17 contract boundary requirements will change the scope of cash flows to be included in the measurement of existing recognised contracts, as opposed to future unrecognised contracts. The period covered by the premiums within the contract boundary is the "coverage period", which is relevant when applying a number of IFRS 17 requirement.

For Insurance contracts, cashflows are withing the contract boundary if they arise from substantive rights and obligations that exist during the reporting period in which the group can compel the policyholder to pay premiums or has a substantive obligation to provide services (including insurance coverage and investment services. The substantive obligation to provide services ends when the company has the practical ability to reassess the risk of the particular policyholder or portfolio that contains the contract and can set a price or levels of benefit that fully reflects those reassessed risks and the pricing of the premiums up to the reassessment date does not take into consideration risks that relate to periods after the reassessment date in the case of a portfolio. On the grounds that company's portfolio of insurance contracts have annual terms and assessed as guaranteed to be renewable each year while the company does not have the practical ability to reassess the risks of the policyholders at individual contract or portfolio level, the company accounts for the contracts as annual contracts and cash flows related to future renewals will be within the contract boundary.

Cash flows for reinsurance contracts are within the contract boundary if they arise from substantive rights and obligations that exist during the reporting period in which the company is compelled to pay amounts to the reinsurer or has a substantive right to receive services from the reinsurer. A Substantive right to receive services from the reinsure ends when the reinsurer has the practical ability to reassess the risk transfers to it and can set a price or level of benefits that fully reflects those reassessed risk or has a substantive right to terminate the coverage.

Measurement - Overview

The New standard introduces a building block measurement model based on the estimation of present value of future cash flows that are expect to arise as the company fulfils the contract, an explicit risk adjustment for non financial risk and a Contractual Service Margin(CSM)- General Model. Contracts are subjected to different requirements depending on whether they are classified as direct participatory contracts or contracts without direct participatory features. Direct participatory contracts are contracts that are substantially investment related service contracts under which the insurer promises an investment return based on underlying terms. Such contracts are measured using the variant of the General model- variable fee model.

An optional simplified measurement model called Premium Allocation Approach(PAA) is available for insurance and reinsurance contracts that meet the eligibility criteria. The group has chosen to apply the PAA to all contracts as a Non life business underwriting company whose portfolio meets the criteria stated below at inception of her respective insurance and reinsurance contracts.

- The coverage period of each contract in the company is one year or less.
- The resulting measurement of the asset for remaining coverage is not materially different from the result of applying the general model.

On initial recognition of each group of Non life insurance contracts, the carrying amount of the liability for remaining coverage is measure at the premium received on the initial recognition as the group elects to recognise acquisition cashflows as expenses when they are incurred.

Subsequently, the liability for remining coverage is increased by any further premiums received and decreased by amount recognised as insurance revenue for services provided. The Group expects that the time between providing each part of the services and the related premium due date will not be more that one year and there fore will not adjust the liability for remining coverage to reflect the time value of money and effect of financial risk.

If at any time before or during the coverage period, facts and circumstances indicates that the group of contracts is onerous, the Company will recognise a loss in the statement of profit or loss and increase the liability for remaining coverage to the extent that the current estimates of the fulfilling cash flows that relates to remaining coverage exceed the carrying amount of the liability for remaining coverage. The fulfilment cashflows will be discounted (at current rates) if the liability for insured claims is also discounted.

The Group will recognise the liability for insured claims of a group of contracts at the amount of the fulfilment cash flows relating to insured claims. The fulfilment cash flows will be discounted (at current rates) unless they are expected to be paid in one year or less from the date the claims are incurred.

The company will apply the same accounting policies to measure a group of reinsurance contracts, adapted where necessary to reflect features that differ from those of insurance contracts.

Estimates of future cash flows

In estimating future cash flows, the Company will incorporate, in an unbiased way, all reasonable and supportable information that is available without undue cost or effort at the reporting date. This information includes both internal and external historical data about claims and other experience, updated to reflect current expectations of future events.

The estimates of future cash flows will reflect the Company's view of current conditions at the reporting date, as long as the estimates of any relevant market variables are consistent with observable market prices. When estimating future cash flows, the Company will take into account current expectations of future events that might affect those cash flows. However, expectations of future changes in legislation that would change or discharge a present obligation or create new obligations under existing contracts will not be taken into account until the change in legislation is substantively enacted.

Cash flows within the boundary of a contract are those that relate directly to the fulfilment of the contract, including those for which the Company has discretion over the amount or timing. These include payments to (or on behalf of) policyholders, insurance acquisition cash flows and other costs that are incurred in fulfilling contracts. Insurance acquisition cash flows and other costs that are incurred in fulfilling contracts comprise both direct costs and an allocation of fixed and variable overheads.

Cash flows will be attributed to acquisition activities, other fulfilment activities and other activities at local entity level using activity-based costing techniques.

Cash flows attributable to acquisition and other fulfilment activities will be allocated to groups of contracts using methods that are systematic and rational and will be consistently applied to all costs that have similar characteristics. The company will generally allocate insurance acquisition cash flows to groups of contracts based on the total premiums for each group, claims handling costs based on the number of claims for each group, and maintenance and administration costs based on the number of in-force contracts in each group.

Discount rates

The Company will generally determine risk-free discount rates using the observed yield curves for bond rated banks (adjusted for the bank's credit risk) or government bond yields will be used. The yield curve will be interpolated between the last available market data point and an ultimate forward rate, which reflects

long-term real interest rate and inflation expectations. Although the ultimate forward rate will be subject to revision, it is expected to be updated only on significant changes to long-term expectations. To reflect the liquidity characteristics of the contracts, the risk-free yield curves will be adjusted by an illiquidity premium. illiquidity premiums will generally be determined by comparing the spreads on corporate bonds with the costs of credit default swaps with matching critical terms for the same issuer.

Under IFRS 17, the company will discount the future cash flows when measuring liabilities for incurred claims, unless they are expected to occur in one year or less from the date on which the claims are incurred. The company does not currently discount such future cash flows. This will have an increasing impact on equity on transition to the new standard.

Measurement - Premium Allocation Approach

The Group have assessed all options and practical expedients available in IFRS 17 and is currently assessing it positions on the options below:

Alternatives	IFRS 17 Options	Adopted approach
Premium Allocation Approach (PAA) Eligibility	"Subject to specified criteria, the PAA can be adopted as a simplified approach to the IFRS 17 general model"	Coverage period for the non life business portfolios especially property insurance and liability reinsurance) are one year or less and so qualifies automatically for PAA. Though policies under Engineer class of business which include erection and contractor all risk insurance may have coverage period greater than one year. However, there is no material difference in the measurement of the liability for remaining coverage between PAA and the general model, therefore, these qualify for PAA.

Alternatives	IFRS 17 Options	Adopted approach
Insurance acquisition cash flows for insurance contracts issued	Where the coverage period of all contracts within a group is not longer than one year, insurance acquisition cash flows can either be expensed as incurred, or allocated, using a systematic and rational method, to groups of insurance contracts (including future groups containing insurance contracts that are expected to arise from renewals) and then amortised over the coverage period of the related group. For groups containing contracts longer than one year, insurance acquisition cash flows must be allocated to related groups of insurance contracts and amortised over the coverage period of the related group.	For one-year property business, insurance acquisition cash flows are expensed as incurred. For all other business, insurance acquisition cash flows are allocated to related groups of insurance contracts and amortised over the coverage period of the related group
Liability for Remaining Coverage (LFRC), adjusted for financial risk and time value of money	"Where there is no significant financing component in relation to the LFRC, or where the time between providing each part of the services and the related premium due date is no more than a year, an entity is not required to make an adjustment for accretion of interest on the LFRC."	For contactor all risk and erection insurance, an allowance is made for accretion of interest on the LFRC. For all other business, there is no allowance as the premiums are received within one year of the coverage period.

Alternatives	IFRS 17 Options	Adopted approach
Liability for Incurred Claims, (LFIC) adjusted for time value of money	Where claims are expected to be paid within a year of the date that the claim is incurred, it is not required to adjust these amounts for the time value of money.	For some claims within the property product line, the incurred claims are expected to be paid out in less than one year. Hence, no adjustment is made for the time value of money. For all other business, the LFIC is adjusted for the time value of money
Insurance finance income and expense	There is an option to disaggregate part of the movement in LFIC resulting from changes in discount rates and present this in OCI.	For all non life business, the change in LFIC as a result of changes in discount rates will be captured within profit or loss.

Transition stage

The Group formalized its IFRS 17 implementation road map in line with the regulatory guidance as issued by its industry regulator - National Insurance Commission (NAICOM). It has performed gap analysis, financial and operational impact assessment, and is in the process of deploying the required software solution in readiness for full implementation of IFRS 17.

Changes in accounting policies resulting from the adoption of IFRS 17 was applied using a full retrospective approach to the extent practicable. Under the full retrospective approach, The Group arrive at a restated position as at 1 January 2021 based on all available data for all Non Life and Group life insurance contract and also fair valued other insurance policies like Annuities, Risk, Endowment and Savings insurance contracts. Based on the transition approaches used, the group also did the following:

- Identified, recognised and measured each group of insurance contracts measured using the remium allocation Approach as if IFRS 17 had always applied while estimating the fair value of the other products,
- identify, recognise and measure assets for insurance acquisition cash flows as if IFRS 17 has always applied. At transition date, a recoverability assessment will be performed and impairment loss identified recognised

- Derecognised any existing balances that would not exist had IFRS 17 always applied
- Recognised any resulting net difference in equity

See Note 5 for the details of the transition impact on the Group's financial statements as well as reconciliation of restated balances.

ii) Amendments to IAS 1 and IFRS Practice Statement 2 —Disclosure of Accounting Policies

The amendments change the requirements in IAS 1 with regard to disclosure of accounting policies. The amendments replace all instances of the term 'significant accounting policies' with 'material accounting policy information'. Accounting policy information is material if, when considered together with other information included in an entity's financial statements, it can reasonably be expected to influence decisions that the primary users of general purpose financial statements make on the basis of those financial statements.

The supporting paragraphs in IAS 1 are also amended to clarify that accounting policy information that relates to immaterial transactions, other events or conditions is immaterial and need not be disclosed. Accounting policy information may be material because of the nature of the related transactions, other events or conditions, even if the amounts are immaterial. However, not all accounting policy information relating to material transactions, other events or conditions is itself material.

The Board has also developed guidance and examples to explain and demonstrate the application of the 'four-step materiality process' described in IFRS Practice Statement 2.

The amendments have had an impact on the Group's disclosures of accounting policies, but not on the measurement, recognition or presentation of any items in the Group's financial statements

iii) Amendments to IAS 8 —Definition of Accounting Estimates

The amendments replace the definition of a change in accounting estimates with a definition of accounting estimates. Under the new definition, accounting estimates are "monetary amounts in financial statements that are subject to measurement uncertainty

The definition of a change in accounting estimates was deleted. However, the Board retained the concept of changes in accounting estimates in the Standard with the following clarifications:

- A change in accounting estimate that results from new information or new developments is not the correction of an error
- The effects of a change in an input or a measurement technique used to develop an accounting estimate are changes in accounting estimates if they do not result from the correction of prior period errors

The Board added two examples (Examples 4-5) to the Guidance on implementing IAS 8, which accompanies the Standard. The Board has deleted one example (Example 3) as it could cause confusion in light of the amendments. The amendments had no impact on the Group's consolidated financial statements.

iv) International Tax Reform—Pillar Two Model Rules – Amendments to IAS 12

The amendments to IAS 12 have been introduced in response to the Organisation for Economic Co-operation and Development (OECD)'s BEPS Pillar Two rules and include:

- A mandatory temporary exception to the recognition and disclosure of deferred taxes arising from the jurisdictional implementation of the Pillar Two model rules; and
- Disclosure requirements for affected entities to help users of the financial statements better understand an entity's exposure to Pillar Two income taxes arising from that legislation, particularly before its effective date.

In periods in which Pillar Two legislation is (substantively) enacted but not yet effective, the amendment requires disclosure of known or reasonably estimable information that helps users of financial statements understand the entity's exposure arising from Pillar Two income taxes including both qualitative and quantitative information about its exposure to Pillar Two income taxes at the end of the reporting period. For example:

Qualitative information such as how an entity is affected by Pillar Two legislation and the main jurisdictions in which exposures to Pillar Two income taxes might exist, and Quantitative information such as:

- An indication of the proportion of an entity's profits that might be subject to Pillar Two
- income taxes and the average effective tax rate applicable to those profits; or
- An indication of how the entity's overall effective tax rate would have changed if Pillar Two legislation had been effective.

Once the legislation is effective, additional disclosures are required for the current tax expense related to Pillar Two income taxes. The requirements apply for annual reporting periods beginning on or after 1 January 2023, but not for any interim periods ending on or before 31 December 2023.

The Company has reviewed its corporate structure in light of the introduction of Pillar Two Model Rules in the various jurisdictions in which it operates. The Company has determined that it will not be subject to Pillar Two taxes once the legislation becomes effective since its effective tax rate is above 15% in all the jurisdictions in which it operates. Therefore, as the related Pillar Two disclosures are not required, the amendments had no impact on the Group's Consolidated financial statements at 31 December 2023.

v) Amendments to IAS 12 —Deferred Tax related to Assets and Liabilities arising from a Single Transaction

The amendments introduce a further exception from the initial recognition exemption. Under the amendments, an entity does not apply the initial recognition exemption for transactions that give rise to equal taxable and deductible temporary differences.

Depending on the applicable tax law, equal taxable and deductible temporary differences may arise on initial recognition of an asset and liability in a transaction that is not a business combination and affects neither accounting nor taxable profit. For example, this may arise upon recognition of a lease liability and the corresponding right-of-use asset applying IFRS 16 at the commencement date of a lease.

Following the amendments to IAS 12, an entity is required to recognise the related deferred tax asset and liability, with the recognition of any deferred tax asset being subject to the recoverability criteria in IAS 12.

The Board also adds an illustrative example to IAS 12 that explains how the amendments are applied. The amendments apply to transactions that occur on or after the beginning of the earliest comparative period presented. In addition, at the beginning of the earliest comparative period an entity recognises:

- A deferred tax asset (to the extent that it is probable that taxable profit will be available against which the deductible temporary difference can be utilised) and a deferred tax liability for all deductible and taxable temporary differences associated with:
- Right-of-use assets and lease liabilities
- Decommissioning, restoration and similar liabilities and the corresponding amounts recognised as part of the cost of the related asset
- The cumulative effect of initially applying the amendments as an adjustment to the opening balance of retained earnings (or other component of equity, as appropriate) at that date

3.1 Amendments and Standards issued but not yet effective

The standards and interpretations that are issued, but not yet effective, up to the date of issuance of the Group's financial statements are disclosed below. The Group intends to adopt these standards, if applicable, when they become effective.

Amendments to IFRS 10 and IAS 28 —Sale or Contribution of Assets between an Investor and its Associate or Joint Venture

The amendments to IFRS 10 and IAS 28 deal with situations where there is a sale or contribution of assets between an investor and its associate or joint venture. Specifically, the amendments state that gains or losses resulting from the loss of control of a subsidiary that does not contain a business in a transaction with an associate or a joint venture that is accounted for using the equity method, are recognised in the parent's profit or loss only to the extent of the unrelated investors' interests in that associate or joint venture. Similarly, gains and losses resulting from the remeasurement of investments retained in any former subsidiary (that has become an associate or a joint venture that is accounted for using the equity method) to fair value are recognised in the former parent's profit or loss only to the extent of the unrelated investors' interests in the new associate or joint venture.

The effective date of the amendments has yet to be set by the Board; however, earlier application of the amendments is permitted. The directors of the Company anticipate that the application of these amendments may have an impact on the Group's consolidated financial statements in future periods should such transactions arise.

ii) Amendments to IAS 1 – Classification of Liabilities as Current or Non-current

The amendments to IAS 1 affect only the presentation of liabilities as current or non-current in the statement of financial position and not the amount or timing of recognition of any asset, liability, income or expenses, or the information disclosed about those items.

The amendments clarify that the classification of liabilities as current or non-current is based on rights that are in existence at the end of the reporting period, specify that classification is unaffected by expectations about whether an entity will exercise its right to defer settlement of a liability, explain that rights are in existence if covenants are complied with at the end of the reporting period, and introduce a definition of 'settlement' to make clear that settlement refers to the transfer to the counterparty of cash, equity instruments, other assets or services.

The amendments are applied retrospectively for annual periods beginning on or after 1 January 2024, with early application permitted. The Group is currently assessing the impact of the amendments will have on the current practice and whether existing loan agreements (if any) may require renegotiation.

iii) Disclosures: Supplier Finance Arrangements - Amendments to IAS 7 and IFRS 7

In May 2023, the Board issued amendments to IAS 7 Statement of Cash Flows and IFRS 7 Financial Instruments: Disclosures. The amendments specify disclosure requirements to enhance the current requirements, which are intended to assist users of financial statements in understanding the effects of supplier finance arrangements on an entity's liabilities, cash flows and exposure to liquidity risk.

The amendments clarify the characteristics of supplier finance arrangements. In these arrangements, one or more finance providers pay amounts an entity owes to its suppliers. The entity agrees to settle those amounts with the finance providers according to the terms and conditions of the arrangements, either at the same date or at a later date than that on which the finance providers pay the entity's suppliers.

The amendments require an entity to provide information about the impact of supplier finance arrangements on liabilities and cash flows, including terms and conditions of those arrangements, quantitative information on liabilities related to those arrangements as at the beginning and end of the reporting period and the type and effect of non-cash changes in the carrying amounts of those arrangements. The information on those arrangements is required to be aggregated unless the individual arrangements have dissimilar or unique terms and conditions. In the context of quantitative liquidity risk disclosures required by IFRS 7, supplier finance arrangements are included as an example of other factors that might be relevant to disclose. The amendments will be effective for annual reporting periods beginning on or after 1 January 2024.

The group does not have any supplier finance arrangement as at the end of the financial year and does not foresee entering into any of such arrangements in the future.

iv) Lease Liability in a Sale and Leaseback – Amendments to IFRS 16

In September 2022, the Board issued Lease Liability in a Sale and Leaseback (Amendments to IFRS 16). The amendment to IFRS 16 Leases specifies the requirements that a seller-lessee uses in measuring the lease liability arising in a sale and leaseback transaction, to ensure the seller-lessee does not recognise any amount of the gain or loss that relates to the right of use it retains.

After the commencement date in a sale and leaseback transaction, the seller-lessee applies paragraphs 29 to 35 of IFRS 16 to the right-of-use asset arising from the leaseback and paragraphs 36 to 46 of IFRS 16 to the lease liability arising from the leaseback. In applying paragraphs 36 to 46, the seller lessee determines 'lease payments' or 'revised lease payments' in such a way that the seller-lessee would not recognise any amount of the gain or loss that relates

to the right of use retained by the seller-lessee. Applying these requirements does not prevent the seller-lessee from recognising, in profit or loss, any gain or loss relating to the partial or full termination of a lease, as required by paragraph 46(a) of IFRS 16

A seller-lessee applies the amendment to annual reporting periods beginning on or after 1 January 2024. Earlier application is permitted and that fact must be disclosed. A seller-lessee applies the amendment retrospectively in accordance with IAS 8 to sale and leaseback transactions entered into after the date of initial application (i.e., the amendment does not apply to sale and leaseback transactions entered into prior to the date of initial application). The date of initial application is the beginning of the annual reporting period in which an entity first applied IFRS 16. The amendment is not expected to a significant impact on the Group's financial statements as it is not a seller leasee in any lease agreement as at the end of the current financial year. The amendment will be applied when the Group or any of her subsidiaries become a party in ant sale and leaseback arrangement.

v) Lack of exchangeability – Amendments to IAS 21

In August 2023, the Board issued Lack of Exchangeability (Amendments to IAS 21). The amendment to IAS 21 specifies how an entity should assess whether a currency is exchangeable and how it should determine a spot exchange rate when exchangeability is lacking. A currency is considered to be exchangeable into another currency when an entity is able to obtain the other currency within a time frame that allows for a normal administrative delay and through a market or exchange mechanism in which an exchange transaction would create enforceable rights and obligations. If a currency is not exchangeable into another currency, an entity is required to estimate the spot exchange rate at the measurement date. An entity's objective in estimating the spot exchange rate is to reflect the rate at which an orderly exchange transaction would take place at the measurement date between market participants under prevailing economic conditions. The amendments note that an entity can use an observable exchange rate without adjustment or another estimation technique.

When an entity estimates a spot exchange rate because a currency is not exchangeable into another currency, it discloses information that enables users of its financial statements to understand how the currency not being exchangeable into the other currency affects, or is expected to affect, the entity's financial performance, financial position and cash flows

The amendments which is not expected to have any impact on the financial financial statements as the reporting currency and functional currency (the Nigerian Naira is adequately exchangeable for any other currency, will be effective for annual reporting periods beginning on or after 1 January 2025. Early adoption is permitted, but will need to be disclosed. When applying the amendments, an entity cannot restate comparative information.

4 Critical accounting estimate and judgements

In the application of the Group's accounting policies, the Directors are required to make judgments, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods.

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates under different assumptions and conditions.

Information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described below:

i) Impairment of non-financial assets

The Group assesses, at each reporting date, whether there is an indication that an asset may be impaired. If any indication exists, or when annual impairment testing for an asset is required, the Group estimates the asset's recoverable amount. An asset's recoverable amount is the higher of an asset's or CGU's fair value less costs of disposal and its value in use. The recoverable amount is determined for an individual asset, unless the asset does not generate cash inflows that are largely independent of those from other assets or groups of assets. When the carrying amount of an asset or CGU exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount.

ii) Fair value of financial instruments using valuation techniques

The Directors use their judgment in selecting an appropriate valuation technique. Where possible, financial instruments are marked at prices quoted in active markets. In the current market environment, such price information is typically not available for all instruments and the company uses valuation techniques to measure such instruments. These techniques use "market observable inputs" where available, derived from similar assets in similar and active markets, from recent transaction prices for comparable items or from other observable market data. For positions where observable reference data are not available for some or all parameters the Group estimates the non-market observable inputs used in its valuation models.

Other financial instruments are valued using a discounted cash flow analysis based on assumptions supported, where possible, by observable market prices or rates although some assumptions are not supported by observable market prices or rates.

iii) Impairment under IFRS 9

The impairment requirements of IFRS 9 apply to all debt instruments that are measured at amortised cost and trade receivables. The determination of impairment loss and allowance moved from the incurred credit loss model whereby credit losses are recognised when a defined loss event occurs under IAS 39, to expected credit loss model under IFRS 9, where expected credit losses are recognised upon initial recognition of the financial asset based on expectation of potential credit losses at the time of initial recognition.

Staged Approach to the Determination of Expected Credit Losses

IFRS 9 outlines a three-stage model for impairment based on changes in credit quality since initial recognition. These stages are as outlined below:

Stage 1: The Group recognises a credit loss allowance at an amount equal to the 12 month expected credit losses. This represents the portion of lifetime expected credit losses from default events that are expected within 12 months of the reporting date, assuming that credit risk has not increased significantly after the initial recognition.

Stage 2: The Group recognises a credit loss allowance at an amount equal to the lifetime expected credit losses (LTECL) for those financial assets that are considered to have experienced a significant increase in credit risk since initial recognition. This requires the computation of ECL based on Lifetime probabilities of default that represents the probability of a default occurring over the remaining lifetime of the financial assets. Allowance for credit losses is higher in this stage because of an increase in credit risk and the impact of a longer time horizon being considered compared to 12 months in stage 1.

Stage 3: The Group recognises a loss allowance at an amount equal to life-time expected credit losses, reflecting a probability of default (PD) of 100% via the recoverable cash flows for the asset. For those financial assets that are credit impaired. The Company's definition of default is aligned with the regulatory definition. The treatment of the loans and other receivables in stage 3 remains substantially the same as the treatment of impaired financial assets under IAS 39 except for the portfolios of assets purchased or originated as credit impaired.

The Group does not originate or purchase credit impaired loans or receivables.

The determination of whether a financial asset is credit impaired focuses exclusively on default risk, without taking into consideration the effect of credit risk mitigants such as collateral or guarantees. Specifically, the financial asset is credit impaired and in stage 3 when: the Group considers the obligor is unlikely to pay its credit obligations to the company. The termination may include forbearance actions, where a concession has been granted to the borrower or economic or legal reasons that a qualitative indicators of credit impairment; or contractual payments of either principal or interest by the obligor are pass due by more than 90 days.

For financial assets considered to be credit impaired, the ECL allowance covers the amount of loss the Company is expected to suffer. The estimation of ECLs is done on a case by case basis for non-homogenous portfolios, or by applying portfolio based parameters to individual financial assets in this portfolios by the Company's ECL model for homogenous portfolios.

Forecast of future economic conditions when calculating ECLs are considered. The lifetime expected losses are estimated based on the probability - weighted present value of the difference between:

- 1) The contractual cash flows that are due to the Company under the contract: and
- 2) The cash flows that the Company expects to receive.

Elements of ECL models that are considered accounting judgements and estimates include:

• The Company's criteria for assessing if there has been a significant increase in credit risk and so allowances for financial assets should be measured on a LTECL basis and the qualitative assessment

- The development of ECL models, including the various formulas and the choice of inputs Determination of associations between macroeconomic scenarios and, economic inputs, such as unemployment levels and collateral values, and the effect on PDs, EADs and LGDs
- Selection of forward-looking macroeconomic scenarios and their probability weightings, to derive the economic inputs into the ECL models.

Expected lifetime:

The expected life time of a financial asset is a key factor in determine the life time expected credit losses. Lifetime expected credit losses represents default events over the expected life of a financial asset. The company measures expected credit losses considering the risk of default over the maximum contractual period (including any borrower's extension option) over which it is exposed to credit risk.

For trade receivables and contract assets, the Group applies a simplified approach in calculating ECLs. Therefore, the Group does not track changes in credit risk, but instead recognises a loss allowance based on lifetime ECLs at each reporting date. The Group has established a provision matrix that is based on its historical credit loss experience, adjusted for forward-looking factors specific to the debtors and the economic environment using the loss rate model.

The Group considers a financial asset in default when contractual payments are 90 days past due. However, in certain cases, the Group may also consider a financial asset to be in default when internal or external information indicates that the Group is unlikely to receive the outstanding contractual amounts in full before taking into account any credit enhancements held by the Group.

iv) Insurance product classification and contract liabilities

Insurance contracts are those contracts when the Group (the insurer) has accepted significant insurance risk from another party (the policyholders) by agreeing to compensate the policyholders if a specified uncertain future event (the insured event) adversely affects the policyholders. As a general guideline, the Group determines whether it has significant insurance risk, by comparing benefits paid with benefits payable if the insured event did not occur. Insurance contracts can also transfer financial risk. Once a contract has been classified as an insurance contract, it remains an insurance contract for the remainder of its lifetime, even if the insurance risk reduces significantly during this period, unless all rights and obligations are extinguished or expire. Investment contracts can, however, be reclassified as insurance contracts after inception if insurance risk becomes significant. The following are other insurance contract related assumptions

- Assessment of significance of insurance risk: The Group applies its judgement in assessing whether a contract transfers to the issuer significant insurance risk. A contract transfers significant insurance risk only if an insured event could cause the Group to pay additional amounts that are significant in any single scenario and only if there is a scenario that has commercial substance in which the issuer has a possibility of a loss on a present value basis upon an occurrence of the insured event, regardless of whether the insured event is extremely unlikely. The assessment of whether additional amounts payable on the occurrence of an insured event are significant and whether there is any scenario with commercial substance in which the issuer has a possibility of a loss on a present value basis involves significant judgement and is performed at initial recognition on a contract-by-contract basis. The type of contracts where this judgement is required are those that transfer financial and insurance risk and result in the latter being the smaller benefit provided. The application of judgement in this area is aided by the Group's processes to filter contracts where the additional amounts referred to above are more than 5% but less than 10% of the amounts paid if the insured event does not occur. Additional amounts that are less than 5% are considered by the Group as insignificant. A specialist unit conducts all these judgemental classifications under IFRS 17 to maintain consistency across the Group. This assessment is performed after separation of non-closely related derivatives, distinct investment components and promises to transfer distinct goods and non-insurance services.
- Determination of the contract boundary: The measurement of a group of insurance contracts includes all the future cash flows arising within the contract boundary. In determining which cash flows fall within a contract boundary, the Group considers its substantive rights and obligations arising from the terms of the contract, from applicable law, regulation and customary business practices. Cash flows are considered to be outside of the contract boundary if the Group has the practical ability to reprice existing contracts to reflect their reassessed risks, and if the contract's pricing for coverage up to the date of reassessment only considers the risks until the next reassessment date. The Group applies its judgement in assessing whether it has the practical ability to set a price that fully reflects all the risks in the contract or portfolio.
- Assessment of significance of modification: the Group derecognises the original contracts and recognises the modified contract as a new contract, if the derecognition criteria are met. The Group applies judgement to assess whether the modified terms of the contract would result in the original contract meeting the criteria for derecognition
- Level of aggregation for determining the risk adjustment for non-financial risk: IFRS 17 does not define the level at which the risk adjustment for non-financial risk should be determined. The level of aggregation for determining the risk adjustment for non-financial risk is not an accounting policy

choice and requires judgement. The Group considers that the benefits of diversification occur at an issuing entity level and therefore determines the risk adjustment for non-financial risk at that level. The diversification benefit is then allocated to all groups of insurance contracts for which it has been considered in aggregate. The Group considers that the risk adjustment for non-financial risk allocated to any individual group, as the cost of uncertainty, cannot be negative. Accordingly, when determining the allocation, correlations of non-financial risk between groups are ignored. This is because they have already been considered as part of the diversification benefits in determining the overall entity-level risk adjustment. The Group allocates the total entity-level risk adjustment to groups based on the percentage of the group's expected fulfilment cash flows to the total expected fulfilment cash flows"

Selecting a method of allocation of coverage units: IFRS 17 establishes a principle for determining coverage units, not a set of detailed requirements or methods. The selection of the appropriate method for determining the amount of coverage units is not an accounting policy choice. It involves the exercise of significant judgement and development of estimates considering individual facts and circumstances. The Group selects the appropriate method on a portfolio-by-portfolio basis. In determining the appropriate method, the Group considers the likelihood of insured events occurring to the extent that they affect expected period of coverage in the group, different levels of service across the period and the quantity of benefits expected to be received by the policyholder. For contracts providing both insurance coverage and investment-related services or both insurance coverage and investment-return services, the Group exercises judgement in determining the scaling factor applied in the weighting of benefits determined at initial recognition. The weights are recalculated in each subsequent period, reflecting historical experience and changes in assumptions for future periods that are determined at the reporting date.

(i) Measurement method for long-term insurance contracts

The Group primarily uses deterministic projections to estimate the present value of future cash flows and for some groups it uses stochastic modelling techniques. A stochastic model is a tool for estimating probability distributions of potential outcomes by allowing for random variation in one or more inputs over time. The random variation is usually based on fluctuations observed in historical data for a selected period using standard time-series techniques.

The following assumptions were used when estimating future cash flows:

Mortality and morbidity rates

Assumptions are based on standard industry and national tables, according to the type of contract written and the territory in which the insured person resides. They reflect recent historical experience and are adjusted when appropriate to reflect the Group's own experiences. An appropriate, but not excessive, allowance is made for expected future improvements. Assumptions are differentiated by policyholder gender, underwriting class and contract type. An increase in expected mortality and morbidity rates will increase the expected claim cost which will reduce future expected profits of the Group.

- Longevity (immediate annuity business)

Assumptions are based on standard industry and national tables, adjusted when appropriate to reflect the Group's own risk experience. An appropriate, but not excessive, allowance is made for expected future improvements. Assumptions are differentiated by a number of factors including (but not limited to) policyholder gender, underwriting class and contract type. An increase in expected longevity rates will lead to an increase in expected cost of immediate annuity payments which will reduce future expected profits of the Company.

- Expenses

Operating expenses assumptions reflect the projected costs of maintaining and servicing in–force policies and associated overhead expenses. The current level of expenses is taken as an appropriate expense base, adjusted for expected expense inflation if appropriate. The cash flows within the contract boundary include an allocation of fixed and variable overheads directly attributable to fulfilling insurance contracts. Such overheads are allocated to groups of contracts using methods that are systematic and rational, and are consistently applied to all costs that have similar characteristics. An increase in the expected level of expenses will reduce future expected profits of the Group.

- Lapse and surrender rates

Lapses relate to the termination of policies due to non–payment of premiums. Surrenders relate to the voluntary termination of policies by policyholders. Policy termination assumptions are determined using statistical measures based on the Group's experience and vary by product type, policy duration and sales trends.

(ii) Measurement method for short-term insurance contracts

The Group applies the premium allocation approach (PAA) to its Group Life contracts to simplify the measurement of insurance contracts. When measuring liabilities for remaining coverage, the PAA is broadly similar to the Group's previous accounting treatment under IFRS 4. However, when measuring liabilities for incurred claims, the Group now discounts cash flows that are expected to occur more than one year after the date on which the claims are incurred and includes an explicit risk adjustment for non-financial risk. For cashflows that are not expected to be settled more than one year after the claims is incurred, the Group has elected not to discount such cashflows.

(iii) Liability for remaining coverage

The Group uses the following key assumption for its liability for remaining coverage. Earnings pattern for LRC (Liability for Remaining coverage) includes two (2) options under the PAA, they are:

- Pro rata temporis (passage of time)
- Risk based curve

For insurance contracts which automatically qualify for PAA (i.e., with coverage period not exceeding 1 year), the passage of time or pro-rata temporis pattern will be used. This approach is almost identical to the 365th method that is currently used for determining IFRS 4 unearned premium reserves (UPR). However, contracts which automatically qualify for PAA does not necessarily imply that the uniform earnings curve will be appropriate. For example, seasonality of claim incidence under certain class of policy would normally require calibration of the earnings curve. But the default curve will be uniform unless facts and circumstances indicate otherwise, i.e., there is sufficient credible data and grounds that the incidence of risk may not be linear.

For contracts with coverage period exceeding 1-year, actuarial investigations will be conducted by deriving the claims incidence pattern using historical claims data. Actual observed claims incidence curve is tested for goodness of fit by applying standard statistical techniques. In the absence of credible claims data, an equivalent risk incidence curve will be sourced from our international reinsurers. If external risk curve is not available, then by default a uniform earnings curve will apply.

The selected earnings curve will be applied to both insurance and reinsurance contracts

(iv) Claims payment pattern for liability for incurred claims

In estimating the claims payment pattern for liability for incurred claims, the Group sets:

- An assumption regarding the future timing of claim settlement is required as the IFRS 17 requires the determination of probability weighted future cash flows. Weighted future cash flows will include expected claim payment, expected cost of settling the claims, unallocated claim expenses that are integral to the claim cost but due to system limitations they cannot be allocated to individual claims, legal costs incurred or expected to be incurred for litigated claims and directly attributable maintenance expenses. For reinsurers' LIC, same cashflows shall apply as described above but the cashflows are apportioned according to reinsurance arrangement
- Run-off triangles are used to project future claims payment generated by direct insurance contracts and claim recovered from reinsurance contracts.

 Actual claims paid and outstanding claim reserves are grouped by claim year cohorts.
- Methodology used for claims reserving is defined by the Group's Reserving Policy and Reserving Guidance, and it relies on the Basic Chain Ladder as well as the BornhuetterFerguson method. Same methodology is applied to claims generated by direct contracts and claim recovered from reinsurance contracts
- The best estimate for claims development or payment to ultimate is determined by the link ratio estimator for each period of development. This is achieved by selecting the weighted averages or simple averages of link ratios for each period of claims development until the ultimate period when the claims development is deemed to be fully run off. For each reserving class that best estimate claim payment pattern is derived separately on a gross basis Insurance contracts and reinsurers' share (claim recovered from reinsurance contracts). The process of selecting link ratios often involves identifying outliers and excluding them. Analysis of Actual versus Expected claim reserves is carried out to assess adequacy of best estimate payment pattern estimated in prior year/period. Where significant deviations are noted, further investigations are carried out to ascertain whether this is indicative of a new trend in the underlying claim development process or whether this is caused by the occurrence of abnormally large claims that tend to distort the latest link ratios or whether it was caused by certain specific events impacting the claims process that are not expected to recur in the future (e.g. restructuring of claims department, or installing a new admin system or claim backlog). If the cause of the deviation is driven by changes in the claims development process which is expected to be recurring or be permanent in the future (e.g. application of new case reserving practice), then judgement is applied in choosing the link ratio for the most recent claims year cohort.

- Consideration is also given on the need to allow for a tail factor for projecting claims payment beyond the available data horizon
- Claim payment pattern will be derived for each reserving class or portfolio (portfolio if there is only one reserving class).
- Basically, the payment pattern provides probabilities to project the settlement of claims in future time periods
- For a given portfolio or reserving class, same payment pattern will be applied to project the payment of OCR (outstanding claim reserve), IBNR reserve and Risk Adjustment estimates over future time periods.
- Pattern will be derived once a year, that is, at the year-end valuation. It is expected that same payment pattern will be used in the LIC cashflow modelling for interim valuation periods and roll forward.
- However, for reserving class or portfolios which exhibit significant volatility, payment pattern might be reviewed and revised more frequently and also pattern used in LIC model will need to be updated. A change in payment pattern will lead to a change in fulfilment cashflows arising from non-financial assumption change. This change or delta in fulfilment cashflow will be accounted for as an insurance service expense
- Changes of payment pattern during a financial year will only be considered if justified by facts and circumstances. Examples of facts and circumstances could be as follows:
- major changes in claim reporting and settlement processes that would invalidate existing payment pattern (e.g. life claims backlog can be quite common arising from dispute in settlement amount or change in policy administration system.
- occurrence of major external systemic events such as a pandemic-related lockdown will impact the development factors- hence invalidate existing payment pattern
- It is to be noted that, for consistency, the same payment pattern as used for claim projection will be applied in the projection of Risk Adjustment (RA) estimates. The same approach would be used to derive the payment pattern for modelling the LIC cashflows for a portfolio of reinsurance contracts.
- Moreover, it is required to allocate the projected OCR, IBNR and RA to issue year cohorts /underwriting year cohorts. This will necessitate the application of an allocation driver. Projected IBNR, OCR and RA cashflows will be allocated to underwriting year by making use of weights. Weights, as a proxy for coverage, for each underwriting year will be derived from earned premium /revenue (as computed for the LRC). For internal reporting needs, further allocation of IBNR, OCR and RA (risk adjustment) down to more granular levels (issue year cohorts/distribution channels/ cover-section/ client types) will be required. Earned premium weights, as described above, will also be used for a more granular allocation of projected OCR, IBNR and RA.

v Insurance acquisition cash flows

The Group applies judgement in determining the inputs used in the methodology to systematically and rationally allocate insurance acquisition cash flows to groups of insurance contracts. This includes judgements about whether insurance contracts are expected to arise from renewals of existing insurance contracts and, where applicable, the amount to be allocated to groups including future renewals and the volume of expected renewals from new contracts issued in the period.

In the current and prior year, the Group did not identify any facts and circumstances indicating that the assets may be impaired.

For the Group's contracts, the Group is eligible to recognize insurance acquisition cashflows as an expense immediately as incurred or amortize it over the coverage period. The Group will make this choice on a portfolio basis. Where the Group has not recognized an expense immediately, the Group allocates insurance acquisition cash flows to related groups of insurance contracts recognised in the statement of financial position (including those groups that will include insurance contracts expected to arise from renewals). An asset for insurance acquisition cash flows is recognised for acquisition cash flows incurred before the related group of insurance contracts has been recognised. For contracts measured under PAA, the Group has elected to amortize insurance acquisition cashflows over the coverage period, while contracts measured under GMM are expensed as immediately incurred.

The effect of electing to recognise insurance acquisition cash flows as an expense when incurred for a group of insurance contracts is to increase the liability for remaining coverage and reduce the likelihood of any subsequent onerous contract loss. There would be an increased charge to profit or loss on incurring the expense, offset by an increase in profit released over the coverage period

vi Onerous group

For groups of contracts that are onerous, the liability for remaining coverage is determined by the fulfilment cash flows. Any loss-recovery component is determined with reference to the loss component recognised on underlying contracts and the recovery expected on such claims from reinsurance contracts held.

Discount rates

In determining discount rates for different products, the Group uses the Top-down approach. Applying this approach, Insurance contract liabilities are calculated by discounting expected future cash flows at a risk-free rate, plus an illiquidity premium where applicable. Risk free rates are determined by reference to the yields of highly liquid high grade rated sovereign securities in the currency of the insurance contract liabilities. The illiquidity premium is determined by reference to observable market rates or as published by the Nigerian Actuarial Society (NAS)

For the short term contracts valued under PAA, the discount rates only apply in valuing the fulfilment cashflows in respect of incurred claims. Cashflows arising from incurred claims may be viewed as fairly illiquid as the contracts cannot be surrendered or cancelled after the coverage period. However, the variability in the claim settlement pattern limits the predictability of the cashflows and hence the ability to find a perfectly matching portfolio which can be held to maturity. The Group uses the simple average discount rate when determining the discount rates at the date of initial recognition of a group of insurance contracts.

For long term contracts, the Group's individual life product's claims experience has shown that policyholders do not always stay with the contracts until expiry. The annuity contracts are long term and do not allow for lapses. This therefore implies that the cashflows arising from the contracts are illiquid as the contracts cannot be surrendered over the policy term. For these types of contracts, the Group applies the bottoms -up approach (yield curve)

The illiquidity premium may be determined by considering the yield curve of corporate bonds and determining the portion of the risk premium in the yields attributable to illiquidity risk However, the market for corporate bonds is limited in Nigeria and information on the yields of corporate bonds is not readily available. The Standard in paragraph B86 recommends the use of credit derivatives as a reference point in determining the credit risk premium. However, there is no active or liquid market for credit derivatives in Nigeria. Therefore, the following methodology has been adopted:

- Reliance on the information published by the European Insurance and Occupational Pensions Authority (EOIPA) on the risk-free rate and illiquidity risk premium loading. The risk-free rate and illiquidity rate relating to the South African market will be applied as it is similar to the Nigerian market.
- Load the risk-free rate in the Nigerian market with the proportion of the illiquidity risk premium to the risk-free rate for the Southern African market as published by the EOIPA

However, should there be any local market study that avails the information required to correctly determine the illiquidity premium to be added to the risk-free rate, the Group will make the illiquidity premium adjustments to the risk-free yields on the local corporate bonds. In presenting insurance finance income, the Group's accounting policy will be to disaggregate the same into amounts included in the profit or loss and amounts included in other comprehensive income. This option provides more detail and makes apparent any changes in liabilities from changes in discount rate assumptions

vii Amortisation of the Contractual Service Margin

The CSM is a component of the asset or liability for the group of insurance contracts that represents the unearned profit the Group will recognise as it provides services in the future. An amount of the CSM for a group of insurance contracts is recognised in profit or loss as insurance revenue in each period to reflect the insurance contract services provided under the group of insurance contracts in that period. The amount is determined by:

- Allocating the CSM at the end of the period (before recognising any amounts in profit or loss to reflect the insurance contract services provided in the period) equally to each coverage unit provided in the current period and expected to be provided in the future
- Recognising in profit or loss the amount allocated to coverage units provided in the period Identifying the coverage units in the group

The number of coverage units in a group is the quantity of insurance contract services provided by the contracts in the group, determined by considering the quantity of the benefits provided and the expected coverage period. For groups of life insurance contracts, the quantity of benefits is the contractually agreed sum insured over the period of the contracts. The total coverage units of each group of insurance contracts are reassessed at the end of each reporting period to adjust for the reduction of remaining coverage for claims paid, expectations of lapses and cancellation of contracts in the period. They are then allocated based on probability-weighted average duration of each coverage unit provided in the current period and expected to be provided in the future.

For reinsurance contracts issued, the number of coverage units in a group reflects the expected pattern of underwriting of the underlying contracts because the level of service provided depends on the number of underlying contracts in force. The quantity of benefit is the maximum probable loss. The remaining coverage units are reassessed at the end of each reporting period to reflect the expected pattern of service and the expectations of lapses and cancellations of contracts. The remaining coverage is allocated based on probability-weighted average duration of each coverage unit provided in the current period and expected to be provided in the future.

For reinsurance contracts held, the CSM amortisation is similar to the reinsurance contracts issued and reflects the expected pattern of underwriting of the underlying contracts because the level of service provided depends on the number of underlying contracts in-force

viii Risk adjustment for non-financial risk

The risk adjustment for non-financial risk represents the compensation that the Group requires for bearing the uncertainty about the amount and timing of the cash flows of groups of insurance contracts and covers insurance risk, lapse risk and expense risk. The risk adjustment reflects an amount that an insurer would rationally pay to remove the uncertainty that future cash flows will exceed the expected value amount.

Life insurance contract liabilities are calculated by discounting expected future cash flows at a risk free rate, plus an illiquidity premium where applicable. Risk free rates are determined by reference to the yields of highly liquid AAA-rated sovereign securities in the currency of the life insurance contract liabilities. The illiquidity premium is determined by reference to observable market rates, including sovereign debt, corporate debt and market swap rates.

The Group has estimated the risk adjustment using a confidence level (value at risk) approach in which a full IFRS 17 liability distribution is generated across all non-financial risks and risk adjustment is calculated as the difference between the best estimate liability and the liability value at the chosen confidence level

• Key sources of estimation uncertainty

The key assumptions concerning the future, and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, are discussed below:

• Insurance contract assets and liabilities and reinsurance contract assets and liabilities

By applying IFRS 17 to measurement of insurance contracts issued and reinsurance contracts held, the Group has made estimations in the following key areas. They form part of the overall balances of insurance contract assets and liabilities and reinsurance contract assets and liabilities.

- Future cash flows
- Discount rates
- Allocation rate for insurance finance income or expenses
- Risk adjustment for non-financial risk
- Allocation of asset for insurance acquisition cash flows to current and future groups of contracts

Every area, including the Group's estimation methods and assumptions used and other sources of estimation uncertainty are discussed below. At 31/12/2023 the Group's total carrying amount of:

- Insurance contracts issued that are assets was Nil (31/12/2022: Nil)
- Insurance contracts issued that are liabilities was N 144.5 billion (31/12/2022 N112.5 billion)
- Reinsurance contracts issued that are assets was N13.1 billion (31/12/2022 N8.8 billion)
- Reinsurance contracts issued that are liabilities was N45.3 million (31/12/2022: N31.1 million)

5 Transition disclosure

The Group used a combination of two of the three transition methods, namely, full retrospective and fair value, depending on the historical data that was available per the IFRS 17 defined groups. A fully retrospective application of IFRS 17 prior to the transition date (for the group), is required, unless it is impracticable to do so. If it is impracticable, an entity can choose between the modified retrospective approach or fair value approach to measure the take-on IFRS 17 balances.

A summary of the main product lines, transition approaches and measurement models is as follows:

PRODUCT NAME	IFRS PORTFOLIO	BUSINESS	MEASUREMENT MODEL	TRANSITION APPROACH
Group Life	Group Life	Life	Premium Allocation Approach (PAA)	Full Retrospective Approach
Immediate Annuities	Annuities	Life	General Measurement model	Fair Value Approach
Deferred Annuities				
Lifetime Harvest	Endowment	Life	General Measurement model	Fair Value Approach
Ordinary Endowment		LIFE		
Education Endowment				
Esusu Shield	Savings	Life	General Measurement model	Fair Value Approach
Wealth Plus Plan				
Capital Builder Plan		LIFE		
Investment Plus Plan				
Personal Provident Plan				
Dignity Plan	Risk	Life	General Measurement model	Fair Value Approach
Funeral Plan				
Term Assurance				
Tuition Protection Plan				
Mortgage Protection Plan				
Fire	Fire	Non - Life	Premium Allocation Approach (PAA)	Full Retrospective Approach
Marine	Marine			
Accident	Accident			
Engineering	Engineering]		
Motor	Motor]		
Aviation	Aviation]		
Bond	Bond]		
Oil and energy	Oil and energy			

Contracts measured applying the Full retrospective Approach

The full retrospective approach has been applied for all General business (Motor, Aviation, Marine, Bond, Oil and Energy) and Group life insurance contracts inforce as at 1 January 2021 onwards on the grounds that these insurance contract are short contract boundary nature contracts measured under the PAA approach. Given the availability of information, including assumptions, methodologies and the availability of risk adjustment data, management's view was that it was practicable to perform the full retrospective calculations.

The Actual Premium, Benefits and Claims data of insurance contracts and reinsurance contracts held for the entire portfolios used for the 2021YE and 2022YE were obtained from the Core Reporting database and prepared for the 2021 and 2022 financial year-end Actuarial valuation reporting. The Liability for Incurred Claims as of 31 December 2021 was used to show effects of incurred claims movements over the 2022 period. Cashflows were calculated using Best Estimate Assumptions. Discounting is required for the liability for incurred claims (LIC) cash-flows given that a good amount of these cash-flows may take more than one year from when the claims were incurred to be settled. IFRS 17 specifies a bottom-up approach (i.e. risk-free discount rate plus illiquidity premium that reflect liquidity characteristics of the liabilities) or top-down approach (i.e. reference portfolio and adjust for characteristics that are irrelevant for insurance contracts) in determining discount rates. The company has opted to go for the former for short-term business contracts. The cashflows on short-term business contracts do not vary based on the returns on underlying items. The liquid risk-free rates are determined from the yield curve of the Nigerian government bond as published by the Nigerian Actuarial Society which are based on the Financial Market Dealer Quotes(FMDQ) 's spot rates.

The Premium Allocation Approach(PAA) does not require the calculation of the Contractual Service Margin (CSM) which represents unearned profits under the GMM and VFA measurement methods. The liability for remaining coverage is instead based on the earning pattern of the premium received. The insurer is not required to create a view of all future cash flows, instead the initial insurance liability on initial recognition is simply estimated as the premium payable for the insurance cover to be provided. This liability can be reduced by acquisition costs paid whose recognition will also be in line with the recognition of the premiums as they are earned. Under PAA, Liability for Remaining Coverage is the Unearned Premium Reserve, which is Premium income less acquisition costs and prorated for the unexpired coverage period. The liability for Incurred Claims introduces a discounting element, the effect of which would be significant for Non-Life businesses where claims payments could span an extended period. The liability for incurred claims comprises the discounted present value of future incurred claims which forms the Best Estimate Liability (BEL) and the Risk Adjustment (RA) for incurred claims.

The BEL for incurred claims was estimated by first estimating the Outstanding and the Incurred but Not Reported claims reserves. In estimating the IBNR, historical claims were triangulated on an underwriting year basis as opposed to a loss/accident year basis. Future expected claims were therefore estimated based on underwriting year cohorts, with historical claims aggregated by underwriting year. Future expected ultimate claims were projected based on one or a combination

of methodologies such as Basic Chain Ladder, Bornhuetter- Ferguson (BF) method, Expected Loss Ratio/Frequency and severity approach (for large losses) to determine the IBNR claims relating to retrospective periods

The company used the top down approach in determining discount rates. The Company opted to go for the former for short-term business contracts. The cashflows on short-term business contracts do not vary based on the returns on underlying items. The liquid risk-free rates are determined from the Nigerian Actuarial Society's yield-curve of Nigerian government bond. Insurance contract liabilities cannot be liquidated. However an illiquidity premium was not considered as the incurred claims are largely settled within 4 to 5 years(Max 7years).

Risk Adjustment(RA) values were determined using the Value at Risk(Var) method. The Value at Risk (VaR) or confidence level approach models the cash flows such that the resulting provision is at a particular percentile on the distribution. This is similar to how the Solvency Capital Requirement (SCR) is determined (in principle) under the Solvency II regime, where the SCR is calculated at the 99.5th percentile of the distribution. The company estimated the RA using a stochastic approach (mark method) at the 75% percentile

Reinsurance contracts were valued independently of their underlying insurance contracts as required under the IFRS 17 standard. All reinsurance contracts with contract boundaries not exceeding one year are automatically considered to meet PAA eligibility. Contracts with coverage period above one year which are not immediately eligible for the PAA, will be subjected to a PAA eligibility by assessing the expected LRC cashflows under both the PAA and GMM approaches.

Measurement of LRC for reinsurance under the PAA approach is similar to insurance contracts. Additional Unexpired Risk Reserve, AURR for onerous Group-Life products were considered in this exercise. The premium and claim liabilities were valued per underwriting year as required. UPR and DAC calculations are similar to the corresponding calculations under IFRS 4. The Non-Life and Group life valuation data as at 2021YE and 2022YE was the exact same data used for the IFRS 4 valuations for these periods, for the entire portfolio.

Contracts measured applying the fair value approach

The Company assessed historical information available on transition date and determined that all reasonable and supportable information necessary for applying the full retrospective approach and modified retrospective approach was not available for groups of long termed insurance contracts inforce as at the transition date. The Company elected to apply the fair value approach, which was intended to achieve the closest possible outcome to the full retrospective application maximising the use of available information. Fair value is an approach to determine the transition CSM through an IFRS 13 Fair Value Measurement assessment of the probable trading price for a similar group of insurance contracts in a simulated deep and liquid market. For purposes of calculating the

Contractual Service Margin at transition, the fair value or each product group was set equal to the restated reserve values for the product group at the end of 2021. The Fair Value should represent the price that the Company will pay to a market participant to accept or assume the insurance contract liabilities. The Fair Value of the liabilities should ideally include over and above the best estimate of liabilities an allowance for risk margin and profits. The Statutory reserves contain risk margins arising from prudent valuation interest rate assumptions as well as zeroization of negative reserves. As such, the Statutory reserve is usually considered in transactions involving the transfer of insurance liabilities. The risk margins in the Statutory reserves are regarded as locked in profits to be released in future. Accordingly, the Statutory reserving basis, restated to include additional risk margins for a transfer of liabilities, was considered as the Fair Value basis for purposes of IFRS 17.

Risk Adjustment(RA) values were determined using the Value at Risk(Var) method. The Value at Risk (VaR) or confidence level approach models the cash flows such that the resulting provision is at a particular percentile on the distribution. This is similar to how the Solvency Capital Requirement (SCR) is determined (in principle) under the Solvency II regime, where the SCR is calculated at the 99.5th percentile of the distribution. he company calculated the RA using 75% percentile and a higher percentile at say 99.5% for the fair value. The difference in the provisions at these two confidence levels became the opening CSM. Risk adjustment was calibrated for the following assumptions:

- Mortality/ longevity
- Expenses and
- Lapses/ surrenders.

Below is the summary of the fair valuation breakdown as at transition date:

Portfolio	BEL	Risk Adjustment	CSM	Total
Endowment	4,902,239	318,970	770,350	5,991,559
Risk	117,125	68,988	216,896	403,009
Savings	3,617,063	29,701	170,602	3,817,366
Annuity	61,780,713	526,603	3,129,063	65,436,379
Total	70,417,140	944,262	4,286,911	75,648,313

The Company used reasonable and supportable information available at the transition date to:

- Identify groups of insurance contracts
- Determine whether an insurance contract meets the definition of an insurance contract with direct participation features
- Identify discretionary cash flows for insurance contracts without direct participation features
- Determine whether an investment contract meets the definition of an investment contract with discretionary participation features within the scope of IFRS 17

Level of aggregation:

The Company included contracts into groups of contracts issued more than one year apart as there was no reasonable and supportable information available to make the division"

Measurement at the transition date:

In applying the fair value approach at the transition date, the CSM or loss component of the LRC was estimated as the difference between the fair value and the fulfilment cash flows of the group of contracts as of that date. In determining fair value, the Company followed the requirements of IFRS 13 Fair Value Measurement, except for that standard's requirement in relation to demand features (that fair value cannot be less than the amount repayable on demand), This is because it would contradict the IFRS 17 requirement to incorporate cash flows on a probability-weighted basis.

Discount rates:

The Company used discount rates as at the date of transition, instead of discount rates as at the date of initial recognition.

Insurance acquisition cash flows:

The Group determined the asset for insurance acquisition cash flows at the transition date at an amount equal to the amount the Group would have incurred at the transition date to obtain rights to:

- Recover insurance acquisition cash flows from premiums of insurance contracts before the transition date but not yet recognised at the transition date
- Obtain future insurance contracts after the transition date without having to pay again for those costs already paid
- Obtain future renewals of insurance contracts recognised at transition date

Insurance finance income or expenses

The Company did not chose to disaggregate the presentation of insurance finance income or expenses. The determined the cumulative amount of Insurance finance income or expenses are recognised in profit of loss.

Reinsurance contracts held

For a group of reinsurance contracts held, the Company determines the loss-recovery component of the asset for remaining coverage at transition by multiplying the loss component of the liability for remaining coverage for the underlying insurance contracts at the transition date with the percentage of claims for the group of underlying onerous insurance contracts that the Company expects to recover from the group of reinsurance contracts held."

Acquired insurance contracts

The Company does not have any acquired insurance contracts as at the transition date.

The company did not use the modified retrospective approach for any of her insurance contract transition process, based on the details provided above. The modified retrospective approach requires maximised use of information required to apply the full retrospective approach. The approach valued liabilities back to inception, replacing expected values with actual values where known. This enabled an approximate value to be calculated for the probability-weighted estimate of future cash flows and risk adjustment (RA) at inception, so that a CSM could be calculated.

The following set out the impact of adopting IFRS 17 on the statement of financial position, and retained earnings including the effect of replacing the IFRS 4 insurance and reinsurance contract balances with those of IFRS 17.

The key impact to the Company's equity on transition to IFRS 17 relates to the adoption of the new measurement models for defined insurance contracts issued and reinsurance contracts.

	Group						
		Effects of adop	otion of IFRS 17	Other restatement			
In thousands of naira Assets	31-Dec-22 IFRS 4	Presentation changes	Measurement changes	Correction	31-Dec-22 IFRS 17		
Cash and cash equivalents	22,044,849	-	-	-	22,044,849		
Trade receivables	1,653,611	-	-	-	1,653,611		
Financial assets:	136,467,520			-	136,467,520		
Reinsurance contract assets	9,394,263	(1,042,284)	449,085	-	8,801,064		
Inventories	5,265,758	-	-	-	5,265,758		
Deferred acquisition costs	987,566	(987,566)	-	-	-		
Other receivables and prepayments	5,846,664	595,273	-	-	6,441,937		
Right-of-use-assets	28,397	-	-	-	28,397		
Investment in subsidiaries	-	_	-	_	-		
Investments in joint ventures	125,647	_	-	_	125,647		
Equity accounted investee	3,290,257	-	-	_	3,290,257		
Investment properties	11,901,485	-	-	-	11,901,485		
Assets of disposal group classified as held for sale		_	-	_	-		
Property, plant and equipment	13,279,230	-	-	-	13,279,230		
Intangible assets	239,712	-	-	-	239,712		
Statutory deposits	2,672,415	-	-	-	2,672,415		
Total assets	213,197,374	(1,434,577)	449,085	-	212,211,882		

		Gro	oup		
		Effects of adopt	tion of IFRS 17		
Ref. notes	31-Dec-22 IFRS 4	Presentation changes	Measurement changes	Other restatement Correction of error	1-Jan-22 IFRS 17
	17,176,184	-	-	-	17,176,184
	174,759	-	-	-	174,759
	113,959,758			-	113,959,758
А	8,252,161	(805,840)	469,198	-	7,915,519
	6,084,508	-	-	-	6,084,508
В	784,693	(784,693)	-	-	-
С	6,022,573	475,460	-	-	6,498,033
	69,862	-	-	-	69,862
	-	-	-	-	-
	130,393	-	-	-	130,393
	4,801,675	-	-	-	4,801,675
	11,760,655	-	-	-	11,760,655
	8,086,683	-	-	-	8,086,683
	4,696,005	-	-	-	4,696,005
	172,486	-	-	-	172,486
	2,299,144	-	-	-	2,299,144
	184,471,539	(1 115 072)	460 100		183,825,664
	104,4/1,339	(1,115,073)	469,198		103,023,004

			Group		
		Effects of adop	otion of IFRS 17	Other restatement	
In thousands of naira Liabilities and equity Liabilities	31-Dec-22 IFRS 4	Presentation changes	Measurement changes	Correction of error	31-Dec-22 IFRS 17
Current income tax payable	3,346,153	-	-	-	3,346,153
Trade payables	12,134,504	(72,184)	-	206,038	12,268,358
Other payables	11,637,870	(405,920)	-	-	11,231,950
Reinsurance contract liabilities	-	31,094	-	-	31,094
Insurance contract liabilities	100,079,820	4,396,595	8,024,828	-	112,501,243
Investment contract liabilities	9,070,212	(5,384,162)	-	-	3,686,050
Interest bearing loans and borrowings	2,179,173	-	-	-	2,179,173
Assets of disposal group classified as held for sale	-	-	-	-	-
Deferred tax liabilities	2,066,875		-	-	2,066,875
Total liabilities	140,514,607	(1,434,577)	8,024,828	206,038	147,310,896
Equity					
Issued share capital	2,940,933	-	-	-	2,940,933
Share premium	6,412,357	-	-	-	6,412,357
Retained earnings	39,114,585	-	(7,557,070)	(103,019)	31,454,496
Contingency reserve	13,594,424	-	(18,673)	-	13,575,751
Fair value reserves	477,604	-	-	-	477,604
Revaluation reserve	630,498	-	-	-	630,498
Equity attributable to owners of the parent	63,170,401	-	(7,575,743)	(103,019)	55,491,639
Non-controlling interests	9,512,366	-	-	(103,019)	9,409,347
Total equity	72,682,767		(7,575,743)	(206,038)	64,900,986
Total equity and liabilities	213,197,374	(1,434,577)	449,085	-	212,211,882

		Gro	оир		
		Effects of adopt	tion of IFRS 17	Other restatement	
Ref. notes	31-Dec-22 IFRS 4	Presentation changes	Measurement changes	Correction of error	1-Jan-22 IFRS 17
	1,941,504	-	-	-	1,941,504
D	8,618,952	(58,879)	-	206,038	8,766,111
Е	10,081,790	(292,705)	-	-	9,789,085
F		21,204	-	-	21,204
G	85,036,841	4,064,937	5,744,266	-	94,846,044
Н	8,616,195	(4,849,630)		-	3,766,565
	2,516,621	-	-	-	2,516,621
	1,187,895	-	-	-	1,187,895
	2,134,377	-	-	-	2,134,377
	120,134,175	(1,115,073)	5,744,266	206,038	124,969,406
	2,940,933 6,412,357	- -	-	- -	- 2,940,933 6,412,357
	31,653,284	-	(5,275,068)	(103,019)	26,275,197
J	12,961,014	-	-	-	12,961,014
	504,196	-	-	-	504,196
	685,081	-	-	-	685,081
	55,156,865 9,180,499	-	(5,275,068)	(103,019) (103,019)	49,778,778 9,077,480
			/= 0== C / C /		
	64,337,364	-	(5,275,068)	(206,038)	58,856,258
	184,471,539	(1,115,073)	469,198	-	183,825,664

Reconciliation of IFRS 4 to IFRS 17 (statement of Financial Position) - Explanatory Notes supporting restated figures

A Reinsurance contract assets

All elements of reinsurance assets, comprising prepaid reinsurance, reinsurers' share of Incurred but not Reported (IBNR) claims as well as reinsurers' share of outstanding claims were reclassified to reinsurance contract assets.

Deferred commission income which was initially reported as part of Other Payables under IFRS 4 was also reclassified to Reinsurance contract assets as part of Asset for remaining coverage (ARC) under IFRS 17. The balance reclassified was N37.7 million for Life business and N292.7million for Non life business as at 1 January 2022 (N41 million for Life business and N405.9 million for non life business as at 31 December 2022).

The life business reinsurance premium payable has also been reclassified from "trade payables" to "reinsurance contract liabilities" and forms part of net insurance contract assets/(liabilities). This relates to payables to reinsurers while those relating to the Non life business remained in trade payables on the grounds that they relate to transactions with reinsurance intermediaries and brokers.

The Reinsurance contract asset has two components - Asset for Remaining coverage (ARC) and the Asset for incurred claims(AIC). The ARC comprises of the payment obligations for reinsured events that have not yet occurred and for other reinsurance contract services that have not yet been received (i.e., unearned reinsurance premium reserve and deferred commission income). A remeasurement adjustment was made against payment obligations for reinsured events that have not yet occurred.

The AIC comprises the outstanding recoverable for incurred claims that have not been settled, and for other reinsurance contract services already received. It is measured by calculating the present value of the risk-adjusted future cash flows. Outstanding claims recoverable plus Incurred But Not Reported (IBNR) was remeasured to derive the future cashflows for the total incurred claims. The adjusted future cashflows for total outstanding claims recoverable was discounted to present value (i.e. Best estimate liability- BEL).

A risk adjustment for non financial risk was added to the present value of future cashflows to account for any remaining uncertainty as to the ultimate amount of claims or their payout dates.

Outstanding claims recoverable plus Incurred But Not Reported (IBNR) claims was reclassified to derive the future cashflows for the total incurred claims. The adjusted future cashflows for total outstanding claims recoverable was discounted to present value (i.e. Best estimate liability - BEL).

On the next page is the analysis of the changes in reinsurance contract assets:

			Group		
In thousands of naira		Effects of ado	ption of IFRS 17		
Reinsurance contract assets Non Life Business Assets for remaining coverage (ARC)	31-Dec-22 IFRS 4	Presentation changes	Measurement changes	Other restatement Correction of error	31-Dec-22 IFRS 17
PAA premium reserve	5,765,322		15,943	-	5,781,265
Deferred commission income reclassified (DCI)	-	(405,920)	-	-	(405,920)
Balances reclassified to other receivables and prepayments			-	-	-
Due from reinsurance Brokers	534,656	(534,657)	-	-	(1)
Minimum Deposit on premium paid	60,617	(60,617)	-	-	-
Assets for incurred claims (AIC) Incurred but Not Reported (IBNR)+ Outstanding Claims					
Reserve(OCR)/	2,403,631	-	-	-	2,403,631
AIC reclassified from RA claim recovery under IFRS 4	-	-	1,873	-	1,873
AIC - impact of claims discounting	-	-	(358,824)	-	(358,824)
AIC- risk adjustment for total incurred claims		-	515,763	-	515,763
	8,764,226	(1,001,194)	174,755	-	7,937,787
Life Business					
Assets for remaining coverage (ARC) Unearned Premium Reserve/ARC - PAA premium reserve					
(IFRS 17)	153,872	-	155,366	-	309,238
Deferred commission income	-	(41,090)	-	-	(41,090)
Assets for incurred claims (AIC)	-	-	-	-	-
Reinsurers' share of IBNR	410,604	-	-	-	410,604
Reinsurers' share of outstanding claims	65,561	-	-	-	65,561
AIC - reclassified from RA claims recovery under IFRS 4	-	-	20,659	-	20,659
AIC - impact of claims discounting	-	-	(21,481)	-	(21,481)
AIC - risk adjustment recognised		-	119,786	-	119,786
	630,037	(41,090)	274,330	-	863,277
CI PLC AR 192	9,394,263	(1,042,284)	449,085		8,801,064

		Gro	oup		
		Effects of ado	ption of IFRS 17		
Ref. notes	31-Dec-22 IFRS 4	Presentation changes	Measurement changes	Other restatement Correction of error	1-Jan-22 IFRS 1 <i>7</i>
	4,914,142		6,577	-	4,920,719
Е	-	(292,705)	-	_	(292,705)
	-	-	-	-	-
С				-	
С	436,625	(436,625)	-	-	_
	38,835	(38,835)	-		-
	2,436,747	-	-	-	2,436,747
	-	-	(28,920)	-	(28,920)
	-	-	(324,758)	-	(324,758)
		-	524,933	-	524,933
	7,826,349	(768,165)	177,832	-	7,236,016
	41,392		208,342		249,734
D	41,392	-37,675	200,342	-	
D	-	-37,073	-	-	(37,675)
	-	-	-	-	-
	265,352	-	-	-	265,352
	119,068	-	-	-	119,068
	-	-	143	-	143
	-	-	(11,205)	-	(11,205)
	-	-	94086	-	94,086
	425,812	-37675	291366	-	679503
	8,252,161	(805,840)	469,198	-	7,915,519

			Group		
		Effects of ado	otion of IFRS 17		
In thousands of naira B Deferred acquisition costs	31-Dec-22 IFRS 4	Presentation changes	Measurement changes	Other restatement Correction of error	31-Dec-22 IFRS 17
Non Life Business	07/ 70/	(07/ 704)			
	876,794	(876,794)	-	-	-
Life Business	110,772	(110,772)	-	-	
Closing balance	987,566	(987,566)	-	-	
C Other receivables and prepayments					
Opening balance	5,846,664	-	-	-	5,846,664
Due from reinsurance Brokers	-	534,656	-	-	534,656
Minimum Deposit on premium paid	-	60,617	-	-	60,617
Closing balance	5,846,664	595,273	-	-	6,441,937
D Trade payables					
	10 104 504				10 104 504
Opening balance	12,134,504	-	-	-	12,134,504
Reinsurance premium payable reclassified to reinsurance		(01,004)			(01.00.4)
contract liabilities - Life business	-	(31,094)	-	-	(31,094)
Deferred commission income- Life business	-	(41,090)	-	-	(41,090)
Correction of error - UPDC Plc trade payables	-	-	-	206,038	206,038
	12,134,504	(72,184)	-	206,038	12,268,358
E Other payables					
Opening balance	11,637,870		-	-	11,637,870
Deferred Commission Income - Non Life business	-	(405,920)	-	-	(405,920)
	11,637,870	(405,920)	-	-	11,231,950
F Reinsurance contract liabilities					
Opening balance	_	_	_	_	_
Reinsurance premium payable reclassified to reinsurance		31,094	-	-	31,094
contract liabilities - Life business		31,094	-		31,094

		Gro	pup		
		Effects of ado	ption of IFRS 17		
Ref. notes	31-Dec-22 IFRS 4	Presentation changes	Measurement changes	Other restatement Correction of error	1-Jan-22 IFRS 17
	673,104 111,589	(673,104) (111,589)	-	-	-
	784,693	(784,693)	-	-	
	6,022,573	-	-	-	6,022,573
А	-	436,625 38,835	-	-	436,625 38,835
А	6,022,573	475,460	-	-	6,498,033
	8,618,952	-	-	-	8,618,952
	-	(21,204)	-	-	(21,204)
F A	-	(37,675)	- 0	- 206,038	(37,675) 206,038
54	8,618,952	(58,879)	-	206,038	8,766,111
	10,081,790	(000 707)	-	-	10,081,790
А	10,081,790	(292,705) (292,705)	-	-	(292,705) 9,789,085
	-	21,204	-	-	21,204
D		21,204	-	-	21,204

G Insurance contract liabilities

Insurance contract liabilities has two components - Liability for Remaining coverage (LRC) and the Liability for incurred claims(LIC).

The LRC comprises the payment obligations for insured events that have not yet occurred and for other insurance contract services that have not yet been provided (i.e. unearned premium reserve and deferred acquisition/commission cost). On transition, the sum of N 4.7 billion as at 1 January 2022 and N5.27 billion as at 31 December 2022 were reclassified into Life business LRC from investment contract liabilities and deferred acquisition cost erstwhile measured under IFRS 4. Deferred acquisition cost held for Non Life Business worth N876.8million as at December 2022 and N673.1million were also reclassified into Insurance contract liabilities. A remeasurement adjustment of N4.29 billion and N7.3 billon were made on 1 January 2022 and 31 December 2022 respectively. These adjustments were made against the payment obligations for insured events that have not yet occurred.

The LIC comprises the payment obligations for incurred claims that have not yet been settled, and for other insurance contract services already provided. It is measured by calculating the present value of the risk-adjusted future cash flows. Outstanding claims plus IBNR was remeasured to derive the future cashflows for incurred claims, the adjusted future cashflows for total incurred claims was discounted to the present value (i.e. Best Estimate Liability (BEL), while also considering the time value of money. A risk adjustment for non-financial risk was added to the remeasured present value of the cash outflows to account for any remaining uncertainty as to the ultimate amount of claims or their payout dates .On transition, outstanding claims of N4.27 billion and N4.36 billion were derecognised as at 1 January 2022 and 31 December 2022 respectively. Additionally, a remeasurement adjustment of N5.5 billion on transition on 1 January 2022 and N7.8 billion on 31 December 2022 was made against the payment obligations for insured events that have not yet occurred.

Deferred acquisition cost (DAC) which was previously reported as a separate line in the statement of financial position under IFRS 4 now reports in Insurance contract liabilities as part of liability for remaining coverage (LRC).

Individual DA amounting to N4.8 billion as at 1 January 2022 and N5.3 billion as at 31 December 2022 was reclassified from Investment contract liabilities into insurance contract liabilities, while N821 million and N336million were reclassified within investment contract liabilities, from individual DA to welfare scheme as at 1 January 2022 and 31 December 2022 respectively.

Total changes to insurance contract liabilities on transition was N10.3 billion as at 1 January 2022 and N13.1 billion as at 31 December 2022.

The next page displays the analysis of the changes in insurance contract liabilities:

			Group		
		Effects of adoptic	on of IFRS 17		
In thousands of naira				er restatement	
Non Life Business Liabilities for Remaining Coverage (LRC)	31-Dec-22 IFRS 4	Presentation changes	Measurement changes	Correction of error	31-Dec-22 IFRS 1 <i>7</i>
Unearned Premium Reserve	9,132,047		18,609		9,150,656
Deferred acquisition cost - reclassification to LRC		(876,794)	(13)		(876,807)
Liabilities for Incurred Claims (LIC)					-
Outstanding Claims Reserve(OCR)	3,008,577				3,008,577
Incurred but Not Reported (IBNR)	2,838,249				2,905,374
LIC reclassified from ICL under IFRS 4			67,125		(781,849)
LIC - Impact of claims discounting			(781,849)		892,986
LIC -risk adjustment recognised			892,986		
	14,978,873	(876,794)	196,858	-	14,298,937
Life Business					
Liabilities for Remaining Coverage (LRC)					
Unearned premium reserve - Group Life	898,020	-	-	-	898,020
Individual life fund	6,498,722	-	-	-	6,498,722
Annuity fund - Liabilities under PRA	73,341,805	-	-	-	73,341,805
Claims and risk components reclassified from investment					
contract liabilities (individual DA)	-	5,384,162	-	-	5,384,162
Deferred acquisition cost reclassified to LRC	-	(110,772)	-	-	(110,772)
Contracts excluding loss components	-	-	3,243,977	-	3,243,977
Contracts with loss components	-	-	4,071,491	-	4,071,491
Liabilities for Incurred Claims (LIC)					
Outstanding claims - IBNR - Group Life	1,955,256	-	-	-	1,955,256
Outstanding claims- reported	2,407,144	-		-	2,407,144
LIC - for contracts under GMM	-	-	456,777	-	456,777
LIC-Present value of future cash flows for contracts under PAA	_	-	(599,091)	-	(599,091)
LIC -Risk adjustment for contracts under PAA	-	-	654,816	-	654,816
_	85,100,947	5,273,390	7,827,970	-	98,202,307
NR 198 ==	100,079,820	4,396,596	8,024,828	-	112,501,244

		Gro	oup					
Effects of adoption of IFRS 17								
Ref. notes	31-Dec-22 IFRS 4	Presentation changes	Measurement changes	Corroction	1-Jan-22 IFRS 17			
	7,678,986		5,167		7,684,153			
В	. , ,	(673,104)	-,		(673,104			
	3,266,597				3,266,59			
	2,215,400				2,215,40			
			62,329		62,32			
			(382,819)		(382,819			
			531,635		531,63			
	13,160,983	(673,104)	216,312	-	12,704,19			
	735,722	-	-	_	735,72			
	4,676,182	-	-	_	4,676,18			
	62,191,000	-	-	-	62,191,00			
Н	-	4,849,630	-	-	4,849,63			
В	-	(111,589)	-	-	(111,58			
	-	-	4,291,562	-	4,291,56			
	-			-				
				-				
	2,340,215	-	-	-	2,340,21			
	1,932,739	-	-	-	1,932,73			
	-	-	1,074,695	-	1,074,69			
	-	-	(252,418)	-	(252,418			
		-	414,115		414,11			
-	71,875,858	4,738,041	5,527,954	-	82,141,85			
-	85,036,841	4,064,937	5,744,266	-	94,846,04			

			Group		
In thousands of naira	Effects of adoption of IFRS 17 Other restatement				
H Investment contract liabilities	31-Dec-22 IFRS 4	Presentation changes	Measurement changes	Correction of error	31-Dec-22 IFRS 17
Investment contract liabilities Welfare scheme	II-K3 4	changes	changes	or error	IFK3 17
Opening balance	3,350,018	_	_	_	3,350,018
Reclassified from individual DA	-	336,032	-	-	336,032
Individual DA					
Opening balance	5,720,194	-	-	-	5,720,194
Reclassified to insurance contracts liabilities	-	(5,384,162)	-	-	(5,384,162)
Reclassified to welfare scheme		(336,032)	-	-	(336,032)
Closing balance	9,070,212	(5,384,162)	-		3,686,050
I Retained earnings					
Opening balance	31,653,284	-	-	-	31,653,284
Profit for the year	10,673,387	-	-	-	10,673,387
Transfer to contingency reserves	(633,410)	-	18,673	-	(614,737)
Dividend declared and paid	(2,940,932)	-	-	-	(2,940,932)
IFRS 17 impact - reinsurance contract assets	-	-	449,085	-	449,085
IFRS 17 impact - insurance contract liabilities	-	-	(8,024,828)	-	(8,024,828)
Loan from equity holder	(199,624)	-	-	-	(199,624)
Transfer of fair value reserve of equity instruments designated at					
FVOCI	211,616	-	-	-	211,616
Gain on reclassification of asset of disposal group held for sale	350,264	-	-	-	350,264
Correction of error in valuation of investment in subsidiary				(103,019)	(103,019)
Balance, end of year	39,114,585	-	(7,557,070)	(103,019)	31,454,496

	Group						
Ref. notes	31-Dec-22 IFRS 4	Effects of ado Presentation changes	ption of IFRS 17 Measurement changes	Other restatement Correction of error	1-Jan-22 IFRS 17		
	2,945,906	- 820,655	-	-	2,945,906 820,655		
G	5,670,285 - -	- (4,849,626) (820,655)	- - -	-	5,670,285 (4,849,626) (820,655)		
-	8,616,191	(4,849,626)	-		3,766,565		
	25,419,327 10,659,759	-	-	-	25,419,327 10,659,759		
J	(1,281,922) (3,235,025)	-	-	-	(1,281,922) (3,235,025)		
A	-	-	469,198	-	469,198		
G	91,145	-	(5,744,266)	-	(5,744,266) 91,145		
	-	-	-	-	-		
		-	-	(103,019)	(103,019)		
-	31,653,284	-	(5,275,068)	(103,019)	26,275,197		

J Contingency reserve

Contingency reserve is made on a percentage of gross written premium or net profit, whichever is higher. As a result of IFRS 17 adoption, there was an impact on net profit which subsequently impacted on the contingency reserve balance of the life business.

			Group		
Reconciliation of 2022 statement of profit or loss In thousands of naira	Note	31-Dec-22 IFRS 4	Presentation changes	Measurement changes	31-Dec-22 IFRS 17
Interest income		15,128,685	_	-	15,128,685
Operating and Investment Income	i	87,946,745	(76,016,298)	97,165	12,027,612
Operating Expenses	ii	(61,118,296)	56,829,063	-	(4,289,233)
Change in Provision for Outstanding Claims and Life Fund Estimate	ii	(13,386,806)	13,386,806	-	-
Net fair value (losses)/gains	iii	(3,686,374)	(2,433,855)	-	(6,120,229)
Net realised gains	iv	1,502,762	37,634	-	1,540,396
Insurance service revenue	٧	-	67,232,099	(9,928,121)	57,303,978
Insurance service expenses	vi	-	(34,550,152)	3,736,727	(30,813,425)
Net expense from reinsurance contract held	vii	-	(29,233,989)	6,314,935	(22,919,054)
Insurance service result		-	3,447,958	123,541	3,571,499
Finance income (expenses) from insurance contracts (net)	viii	-	-	(2,463,278)	(2,463,278)
Finance income from reinsurance contracts (net)	ix	-	-	(58,100)	(58,100)
Net insurance finance expenses		-	-	(2,521,378)	(2,521,378)
Impairment (allowance)/write back	Х	(1,864,159)	1,515,577	-	(348,582)
Finance costs	xi	(112,037)	(86,367)	-	(198,404)
Unrealised foreign exchange gain	xii	-	2,639,215	-	2,639,215
Management expenses	xiii	(10,867,152)	2,195,844	-	(8,671,308)
Share of result of equity accounted investee		237,811	-	-	237,811
Impairment of equity accounted investee	xiv	-	(1,515,577)	-	(1,515,577)
Share of loss from investment in joint venture		(4,746)	-	-	(4,746)
Profit before taxation		13,776,433	-	(2,300,672)	11,475,761
Income tax expenses		(2,614,463)	-		(2,614,463)
Profit for the period		11,161,970	-	(2,300,672)	8,861,298
Profit for the period attributable to:					
– Owners of the parent		10,673,387	-	(2,300,672)	8,372,715
 Non-controlling interests 		488,583	-	-	488,583
		11,161,970	-	2,300,672	8,861,298

Explanatory notes to the reconciliation of the Statement of profit or loss and other comprehensive income

IFRS 17 also introduces significant changes in the presentation of the income statement:

- Insurance related income statement lines under IFRS 4, such as Gross premium income, reinsurance expenses, changes in life/annuity fund estimate, reinsurance expenses have been derecognised under IFRS 17.
- The insurance service result separately presents the result, before the effects of financial risks, for insurance and investment contracts, and comprises insurance revenue and insurance service expenses.
- Insurance revenue, the composition of which is set out in the revised accounting policies in note 2.3(m), represents the allocation over the life of the insurance contract of premiums received (excluding investment components as set out in note 2.3(n)). Insurance revenue replaces net premium income.
- Insurance service expense separately presents the claims and expenses incurred in fulfilling insurance and participating investment contracts. Costs incurred in relation to other types of business, including non-participating investment contracts, continue to be presented within other operating expenses.
- The net insurance and investment result comprises investment return, the finance income/expense on insurance contract liabilities that arises from discounting, changes in financial risk and changes in the fair value of underlying items, and the previously presented movement in investment contract liabilities.
- Rental income which was formerly included as part of "Other operating income" has been separately classified under "Other investment income" under Investment and other income

- Foreign exchange gain, which was formerly included as part of "Other operating income" have been separately shown as a line item in the statement of profit or loss.
- The remaining items in Other operating income" such as "Other income" and "Profit on disposal of fixed assets" have been presented separately, right after net insurance and investment result, along with "Other operating expenses". The remeasurement in "Other income" is as a result of the impact of IFRS 17 adoption.
- Management expenses has been classified into two categories: "expenses directly attributable to underwriting" and "expenses not directly attributable to underwriting". The former has been reclassified as part of insurance contract liabilities while the latter is separately classified as a line item in the statement of profit or loss.

Loss on disposal of investment property was reclassified to Management expenses.

		Transition adjustment as at 31 December 2022				
Below is a detailed breakdown of the changes in the statement of profit or loss:		31-Dec-22 IFRS 4	Reclassification and derecognition	IFRS 17 re-measurement	31-Dec-22 IFRS 17	
i Operating and Investment Income	Note	N ′000	N ′000	N ′000	N ′000	
Gross Premium Income Dividend income Profit on investment contracts		74,137,451 919,335	(74,137,451)	- - -	919,335 -	
Fees and Commission income		6,154,399	(1,965,214)	-	4,189,185	
Sales		5,896,957	-	-	5,896,957	
Other Operating Income		838,603	86,367	97,165	1,022,135	
		87,946,745	(76,016,298)	97,165	12,027,612	
ii Operating Expenses						
Cost of sales		4,289,233	-	-	4,289,233	
Reinsurance Expenses		27,268,775	-27,268,775	-	-	
Underwriting Expenses		6,905,352	-6,905,352	-	-	
Claims related expenses		22,654,936	-22,654,936	-		
		61,118,296	(56,829,063)	-	4,289,233	
ii Change in provisions		13,386,806		(13,386,806)	- -	
		74,505,102	(56,829,063)	(13,386,806)	4,289,233	
iii Net fair value (losses)/gains						
Changes in Fair Value of financial assets		(6,235,107)	-	-	(6,235,107)	
Fair value gains on investment property		114,878	-	-	114,878	
Net unrealised gain on foreign exchange		2,433,855	(2,433,855)	-	<u>-</u>	
		(3,686,374)	(2,433,855)	-	(6,120,229)	
iv Net Realized Gains						
Profit on disposal of property and equipment		39,461	(3,447)		36,014	
Net realised gain/(loss) on foreign exchange		30,042			30,042	
(Loss)/gain on disposal of Investment property		(41,081)	41,081		-	
Realised gain/(loss) on financial assets		1,474,340			1,474,340	
		1,502,762	37,634	-	1,540,396	

		Transition adjustment as at 31 December 2022			
	Note	31-Dec-22 IFRS 4 N '000	Reclassification and derecognition N'000	IFRS 17 re-measurement N'000	31-Dec-22 IFRS 17 N '000
v Insurance service revenue	11010	11 000		11 000	11 000
Premium reclassified from Gross pred Underwriting expenses	mium income	-	74,137,451 (6,905,352)	(9,928,121)	64,209,330 (6,905,352)
		-	67,232,099	(9,928,121)	57,303,978
vi Insurance service expenses					
Management expense adjustment		-	2,236,925	-	2,236,925
Claims expenses		-	22,654,936	(3,736,727)	18,918,209
Change in Provision for Outstanding	Claims and Life Fund	-	13,386,806	-	13,386,806
Estimate		-	(3,728,515)	-	(3,728,515)
Other Reclassification adjustments		-	34,550,152	(3,736,727)	30,813,425
vii Net expense from reinsurance co	ntract held				
Reinsurance Expenses			(27,268,775)	6,314,935	(20,953,840)
Fees and commission			(1,965,214)		(1,965,214)
			(29,233,989)	6,314,935	(22,919,054)
viii Finance income (expenses) from in	nsurance contracts (net)				
Insurance finance income /(expenses)			-	(2,463,278)	(2,463,278)
ix Finance income from reinsurance	contracts (net)				
Reinsurance finance income/(expense		-	-	(58,100)	(58,100)
x Impairment (allowance)/write bac	<				
Charge/(write back) on cash and cas		43,060	-	-	43,060
Charge/(write back) on financial asse		509,684	-	-	509,684
Charge on equity accounted investee		1,515,577	(1,515,577)	-	-
Charge on other receivables		(87,640)	-	-	(87,640)
Write back on investment in subsidiar	ies	(116,522)	<u> </u>	-	(116,522)
		1,864,159	(1,515,577)	-	348,582

			Transition adjustment as at 31 December 2022			
		Note	31-Dec-22 IFRS 4 N '000	Reclassification and derecognition N′000	IFRS 17 re-measurement N'000	31-Dec-22 IFRS 17 N '000
xi	Finance costs					
	Finance income		(86,367)	86,367	-	-
	Finance expense		198,404	-	-	198,404
			112,037	86,367	-	198,404
xii	Net unrealised gain on foreign exchange					
	Reclassified from Net fair value gains and losses		-	2,433,855	-	2,433,855
	Reclassified for Net fair value gains or loss		-	205,360	-	205,360
			_	2,639,215	-	2,639,215
xiii	Management expenses					
	Opening balance brought forward		10,867,152	-	-	10,867,152
	Reclassified to insurance service expense		-	(2,236,925)	-	(2,236,925)
	Reclassification of loss on		-	41,081	-	41,081
			-	2,195,844	-	8,671,308
xiv	Impairment of equity accounted investee					
	Reclassified from impairment (allowance)/write back		-	(1,515,577)	-	(1,515,577)

6 Life actuarial valuation

6.1 Valuation methods

6.1.1 Measurement models

The IFRS 17 standard requires that either of the three measurement methods be adopted in estimating the insurance contract liabilities based on the classification of each product.

The Company has adopted the measurement method as follows:

Type of business	Measurement method
Annuities	General Measurement Model (GMM) *
Risk business	General Measurement Model (GMM) *
Endowment business	General Measurement Model (GMM) *
Savings business	General Measurement Model (GMM) *
Group life business	Premium Allocation Approach (PAA) **

- * The General Measurement Model (GMM) involves estimating the insurance contract liabilities for policies remaining coverage and incurred claims. The Liability for Remaining Coverage is the sum of the Best Estimate Liabilities (BEL), the Risk Adjustment (RA) for non-financial risk and the Contractual Service Margin (CSM) while the Liability for Incurred Claims (LIC) relates to Outstanding Claims Reserves (OCR) or unpaid exits.
- ** The Premium Allocation Approach (PAA) is the applicable measurement for short-term contracts in which the liability comprises of those for remaining coverage and incurred claims. The Liability for Remaining Coverage (LFRC) is calculated as the Unearned Premium Reserve (UPR) while considering the Liability for Incurred Claims (LIC) as the Incurred but Not Reported (IBNR) Claims Reserves and the Outstanding Claims Reserves (OCR)

a) Components of the General Measurement Model

i) Best estimate liabilities

Although, the Insurance Act 2003 does not specify any approach that must be used in determining the statutory value of insurance liabilities, the IFRS 17 standard specifies three measurement methods to be adopted when estimating the insurance liabilities.

In the last few years of the IFRS 4 regime, the best estimate cashflow has been adopted for statutory purposes in estimating the technical reserves. This method will also be adopted in generating the Best Estimate Liabilities under IFRS 17.

The adopted best estimate cashflow method adopted by Custodian Life is as follows:

Type of business	Measurement method
Individual risk business	Gross premium*
Annuities	Discounted cashflow **

* A gross premium method is proposed for individual risk business. This is a monthly cashflow projection approach considering the incidence of all expected future cashflows including office premiums, expenses and benefit payments satisfying the Liability Adequacy Test. This implies that no further testing is required as the liability adequacy test has been met implicitly and a separate liability calculation will not be required for accounting purposes.

Although, under IFRS 4 any negative cashflows will be zeroized at the valuation date to prevent policies being treated as assets, Custodian Life has not adopted this approach for the negative cashflows.

** The Annuities will be reserved for using a discounted cashflow approach. Here reserves are set equal to the present value of future annuity payments plus expenses, with allowance being made for any guaranteed and/or deferred periods as required.

ii) Risk adjustment (RA)

The risk adjustment (RA) is estimated as the additional amount over the best estimate liability require to cover losses arising from extreme events. IFRS 17 specifies three approaches that can be adopted – Cost of Capital Approach and Value at Risk (VaR) Approach.

The approach adopted by Custodian Life is the Value at Risk (VaR) Approach. The approach entails stressing the various non-financial assumptions underlying the best estimate cashflows. These assumptions are stressed independently in accordance with the selected level of confidence. The difference between the estimated best estimate cashflow and the stressed cashflow will represent the Risk Adjustment.

iii) Contractual Service Margin (CSM)

The carrying amount of insurance liabilities/assets consists of the present value of cash flows, risk adjustment, and the Contractual Service Margin (CSM). CSM is the unearned profit margin arising from a group of insurance contracts for the future service to be provided. It is released to Profit or Loss (P&L) in each period to reflect the services provided in that period.

The CSM is a new concept under International Financial Reporting Standard (IFRS) 17 "Insurance Contracts" when compared to the existing IFRS 4 Insurance Contracts" that IFRS 17 will replace. The objectives of this manual are to:

- a. Discuss the accounting treatments of CSM through the different reporting stages: initial recognition and subsequent measurement; and
- b. Provide details for the determination of the CSM discount rate and coverage units,

The process for determining the coverage unit is not an accounting policy choice. Rather it needs the exercise of judgment and the development of estimates to best apply the principle to the specific set of facts and circumstances. The judgments and estimates made should be applied systematically.

For interest accretion, the Company adopted the discount rate at the date of initial recognition.

The Company will amortize CSM in the same sequence. The cashflow of expected benefit payments have been used for the CSM on both annuities and endowment business."

b) Components of the Premium Allocation Approach (PAA)

i) Unearned Premium Reserves (UPR) and Additional Unexpired Risk Reserve (AURR)

The LFRC for the Group Life and Group Credit Life businesses will comprise an unexpired premium reserve (UPR) and Additional Unexpired Risk Reserve (AURR) to cover for the sufficiency of the UPR, using pooled industry claims data for the underlying assumptions. The UPR is estimated using the 365th method which assumes that the risk is spread evenly over the 365.

ii) Incurred But Not Reported (IBNR)

Where necessary, a reserve for Incurred But Not Reported Claims (IBNR) is held to make an allowance for the delay in reporting of claims. The falls under the Liability for Incurred claims under the PAA model.

A loss ratio approach was used for the IBNR reserving which is based on historical group life claims rates derived from an experience analysis.

iii) Outstanding Claims Reserves (OCR)

These are actual reserves relating to claims reported and yet to be settled as at the reporting date.

6.1.2 Grouping of Insurance Contracts

The insurance contract need be aggregated based on the similarity of risk, policy commencement and profitability level. The grouping based on the level of profitability should consists of Onerous, Profitable and Others as expected by the standard.

The Company has grouped the contracts under portfolios of similar risks while taking into consideration the profitability level per contract. The profitability levels were grouped into onerous and non-onerous.

6.1.3 Coverage unit

Coverage Units are applied in determining the amount of CSM allocated over a given reporting period.

The amount of CSM released over a period is proportional to the level of the coverage units allocated to the current period to the total number of coverage units at the beginning of the period.

Custodian Life has adopted the coverage unit to reflect the provision of insurance coverage as required by the insurance contract. The coverage units for each contract are estimated and aggregated at the group level for the purposes of allocating the CSM.

It is also used to measure the long-term contracts which is the discounted value of the future benefits (sum assured) while the discounted value of the annuity payouts represents the coverage units of the annuity contracts."

6.1.4 Reinsurance agreements

Reinsurance is allowed for in the valuation by having gross and reinsurance ceded records in the policy files. For IFRS compliance purposes all reserves will be reported gross of reinsurance, with the value of the reinsurance asset calculated and reported separately.

6.2 Economic and demographic assumptions

6.2.1 Economic assumptions

a) Valuation Interest Rate (VIR)

The Standard outlines two approaches in determining the discount rate. The approaches are Bottom-up and Top-Down Approach.

Bottom-up Approach: In the bottom-up approach, also known as the building block approach, the discount rate is derived by considering the cash flows associated with insurance liabilities at a more granular level.

Top-Down Approach: In the top-down approach, the discount rate is determined based on the entity's overall financial position and risk profile. This approach involves considering broader economic and financial factors, such as the entity's cost of capital, market risk premiums, and other relevant factors that affect the entity's overall risk profile.

Custodian Life adopted the Top-Down Approach in estimating the Transition Discount Rate. This discount rate will also be used as locked-in rates to unlock the CSM for historic non-financial assumption changes for general model products and accretion of interest.

Furthermore, the yield curve was estimated using the Smith-Wilson Yield-Curve extrapolation approach with the Ultimate Forward Rate (UFR) of 13.28% which is under the assumption that yields stay flat after the longest available tenor bond.

b) Expense analysis

A firm must make provisions for expenses in its mathematical reserves of an amount which is not less than the amount expected to be incurred in fulfilling its long-term insurance contracts.

The standard explicitly requires the consideration of expenses directly attributable to the insurance contracts and the expenses are not directly attributable which should be excluded from the expense analysis.

Custodian Life has allocated the direct and indirect costs by product excluding the acquisition and identified the group life costs.

The expense allocation approach splits expense line items into 3 categories as follows:

- Directly attributable expenses
- Non-directly attributable expenses
- Shareholder costs

For expense items that are split between 2 of the above categories, internal proxies are developed to split these items between these categories. Proxies include staff attribution, PPE classification etc. These are then allocated to the various product lines based on the company's expected long-term classification of the portfolio. The current in-force policy count is used to determine the unit costs and allocated between acquisition and maintenance costs.

The adopted expense per policy is provided in detail below:

Type of business	Initial expense	Renewal expense		
Individual life	N8,168.31 pp pa	N 6,214.45 pp pa		
Annuity business	N 13,833.32 pp pa	N 4,469.37 pp pa		
Group life schemes	N 555 pp pa	N 555 pp pa		

^{*}pp pa = per policy per annum

c) Expense inflation & other inflation measures

We maintained an inflation assumption of 11% per annum based on the markert inflation rate.

The oversight for the expenses attributable to the various units sits with the Chief Actuary and the Chief Financial Officer with relevant inputs obtained from actuarial unit.

6.2.2 Demographic assumptions

a) Mortality

The adopted mortality table for the current valuation is the UK's Mortality of Assured Lives 1967-70 (A67-70) without adjustment for individual risk business. For annuity books, we use UK PA90 Ultimate Mortality Tables with an age rating of -3 for both males and females to strengthen the annuitant mortality due to the industry experience of annuitant living longer than expected which remains same as the last valuation. Internal industry's analysis shows that the A67-70 table appears prudent based on recent experience, and on advice we continue to build-up of the actual experience before the tables are adjusted. Furthermore, the reserves are less sensitive to the mortality basis - with discount rate and expenses being more dominant assumptions.

b) Withdrawals

Withdrawals comprise both surrenders (voluntary) and lapses (involuntary). Surrenders are acceptable under the endowment portfolio, after policies have been in force for a pre-defined length of time (at which policies become eligible to receive a surrender value payout). We have made an allowance for withdrawal by surrender in the current valuation at a rate of 5% p.a. for eligible endowments and whole life policies, and 2.5% for the multi-Endowment.

We are adopting the rates in the table below for future lapse. We are mindful that the current economic situation may increase lapse/surrender rates but rather than speculate, we propose these be reflected in actuarial loss/gains until a new stable pattern is established.

	Lapse rate
Year 1	10%
Year 2	7.50%
Year 3	5%
Year 4+	2.50%

Where surrenders are made under the deposit-based Plans, the account balance is payable, subject to any surrender penalties. Therefore, the reserves held at the valuation date are sufficient to meet payments on surrender.

The full account balance will be maintained for lapsed deposit-based policies at the valuation date, as the funds remain a policyholder entitlement. No reserve will be held for future guaranteed life insurance benefits.

7.	Cash and cash equivalents	Group			Company		
		31-Dec-23 ₩′000	Restated 31-Dec-22 N ′000	Restated 1-Jan-22 N ′000	31-Dec-23 ₩′000	31-Dec-22 N ′000	
	Cash-in-hand	206	250	245	20	20	
	Balances held with local banks	3,448,071	3,656,782	2,403,797	66,245	76,341	
	Balances held in domiciliary accounts	638,699	795,435	1,462,152	3,738	11,493	
	Reserve with Pension Custodian	6,850	-	3,672	-	-	
	Placements with banks	21,551,880	17,865,462	13,584,896	1,591,335	1,795,423	
		25,645,706	22,317,929	17,454,762	1,661,338	1,883,277	
	Less: Allowance for credit losses (see note 7.1 below)	(586,675)	(273,080)	(278,578)	(28,149)	(28,149)	
		25,059,031	22,044,849	17,176,184	1,633,189	1,855,128	

Bank placements are made for varying periods of between one day and three months, depending on the immediate cash requirements of the Group. Reserve with Pension Custodian relates to mandatory cash reserve placed with First Pension Custodians Limited the custodian for group's pension subsidiary's managed assets.

Allowance for credit losses represents amount determined in accordance with the Expected Credit Loss (ECL) model under IFRS 9 Financial Instruments

The carrying amounts disclosed above reasonably approximate fair value at the reporting date. Cash and cash equivalent is the same for cash flow purpose as presented.

7.1 Gross carrying amount and impairment allowance loss on cash and cash equivalents (excluding cash-on-hand)

An analysis of changes in the gross carrying amount and corresponding ECLs is as follows:

	Stago	e 1	Stage 2		Stage 3		Total	
	Gross N ′000	ECL N '000	Gross N '000	ECL N'000	Gross N '000	ECL ₩′000	Gross N ′000	ECL ₩′000
Group	14 000	14 000	14 000	14 000	14 000	14 000		
As at 1 January 2023	22,317,929	273,080	-	-	-	-	22,317,929	273,080
New assets purchased	29,970,118	366,712	-	-	-	-	29,970,118	366,712
Assets derecognised or matured	(28,309,875)	(346,397)	-	-	-	-	(28,309,875)	(346,397)
Changes to models and inputs used								
for ECL calculations	-	272,876	-	-	-	-	-	272,876
Foreign exchange adjustments	1,667,534	20,404	-	-	-	-	1,667,534	20,404
At 31 December 2023	25,645,706	586,675	-	-	-	-	25,645,706	586,675
_								
As at 1 January 2022	14,049,938	235,273	-	-	-	-	14,049,938	235,273
New assets purchased	36,686,910	274,861	-	-	-	-	36,686,910	274,861
Assets derecognised or matured	(28,420,155)	(244,138)	-	-	-	-	(28,420,155)	(244,138)
Changes to models and inputs used								
for ECL calculations	1,236	7,084	-	-	-	-	1,236	7,084
Foreign exchange adjustments	-	-	-	-	_	-		_
At 31 December 2022	22,317,929	273,080	-	-	-	-	22,317,929	273,080

	Stag	e 1	Stage	2	Stago	e 3	Tota	al
Company	Gross N'000	ECL ₩′000	Gross ₩′000	ECL N'000	Gross N'000	ECL ₩'000	Gross N'000	ECL ₩′000
As at 1 January 2023	1,883,277	28,149	-	-	-	-	1,883,277	28,149
New assets purchased	10,352,991	115,953	-	-	-	-	10,352,991	115,953
Assets derecognised or matured	(10,574,930)	(118,439)	-	-	-	-	(10,574,930)	(118,439)
Changes to models and inputs used								
for ECL calculations	-	2,486	-	-	-	-	-	2,486
At 31 December 2023	1,661,338	28,149	-	-	-	-	1,661,338	28,149
As at 1 January 2022	608,123	6,797	-	-	-	-	608,123	6,797
New assets purchased	23,071,957	258,406	-	-	-	-	23,071,957	258,406
Assets derecognised or matured	(21,798,039)	(244,138)	-	-	-	-	(21,798,039)	(244,138)
Changes to models and inputs used								
for ECL calculations	1,236	7,084	-	-	-	-	1,236	7,084
At 31 December 2022	1,883,277	28,149	-	-	-	-	1,883,277	28,149
-								

		Group		Compo	any
8. Trade receivables	31-Dec-23 N ′000	Restated 31-Dec-22 №′000	Restated 1-Jan-22 ₩'000	31-Dec-23 ₩′000	31-Dec-22 ₩′000
Insurance receivables (see note 8.1 below)	372,153	406,147	129,017	-	-
Other trade receivables	1,233,154	2,108,960	790,006	-	-
Impairment on trade receivables (see note 8.2 below)	(790,744)	(861,496)	(744,264)	-	-
	814,563	1,653,611	174,759	-	_
8.1 Insurance receivables					
Brokers	372,153	353,626	124,084	-	_
Insurance companies	-	52,521	4,933	-	-
	372,153	406,147	129,017	-	-
8.2 Impairment on trade receivables					
At 1 January	861,496	744,264	746,824	-	-
Charge/(reversal) for the period	(70,752)	117,232	(2,560)	-	-
	790,744	861,496	744,264	-	_

All trade receivables including insurance receivable are carried at values that are approximately their fair value at the statement of financial position date. The Group reviews individual receivable account to determine its collectivity. For insurance products, the Group issues policies only to clients who pay in advance or are backed by registered brokers' credit notes that are payable within thirty days. All uncollected amounts after due date are deemed impaired. There was no impairment charge for the year as no objective evidence for impairment exists for insurance receivables.

For trade receivables on revenue from contract with customers- property sales and maintenance, the Group applied the simplified approach in computing ECL. Therefore, the Group does not track changes in credit risk, but instead recognises a loss allowance based on lifetime ECLs at each reporting date. An impairment analysis is performed at each reporting date using a provision matrix to measure expected credit losses (ECL). The provision rates are based on days past due for groupings of various customer segments with similar loss patterns (i.e., by geographical region, customer type and rating, and coverage by letters of credit or other forms of credit insurance). The calculation reflects the probability-weighted outcome, the time value of money and reasonable and supportable information that is available at the reporting date about past events, current conditions and forecasts of future economic conditions.

Generally, trade receivables are written-off if past due for more than one year and are not subject to enforcement activity. The maximum exposure to credit risk at the reporting date is the carrying value of each class of financial assets. The Group does not hold collateral as security.

9.

				oup es dates past due		
31 December 2023	1-3months ₩′000	4-6 months N'000	7-9 months N ′000	10-12 months ₩′000	Above 12 months N '000	Total N ′000
Expected credit loss rate Estimated total gross carrying	0%	0%	8%	21%	100%	
amount at default	258,019	-	60,234	162,281	752,620	1,233,154
Expected credit loss	-	-	4,819	33,306	752,620	790,744
31 December 2022						
Expected credit loss rate	0%	0%	3%	28%	100%	
Estimated total gross carrying						
amount at default	402,107	513,849	70,788	367,191	755,025	2,108,960
Expected credit loss			2,318	104,153	755,025	861,496
			Group		Comp	any
Inventories		31-Dec-23 ₩′000	Restated 31-Dec-22 ₩′000	Restated 1-Jan-22 ₩′000	31-Dec-23 ₩'000	31-Dec-22 N ′000
At 1 January		5,265,758	6,084,508	4,270,744	-	-
Additions		990,611	3,132,535	1,638,802	-	-
Reclassification from Investment Propert	ies	-	-	669,015	-	-
Disposal		(2,735,463)	(3,951,285)	(475,270)	-	-
Impairment		-	-	(18,783)	-	-
Write back/Reallocation		(320,749)	-	-	-	-
At 31 December		3,200,157	5,265,758	6,084,508	-	-

All Inventory above are carried at lower of cost or net realisable value at all the periods reported. The Group's inventory have not been pledged as security for borrowing.

10. Other receivables and prepayments

		Group		Comp	any
	31-Dec-23 N ′000	Restated 31-Dec-22 №′000	Restated 1-Jan-22 N '000	31-Dec-23 ₩′000	31-Dec-22 ₩′000
Administration fee receivable	11,089	700,365	10,922	-	-
Management fee receivable	551,154	-	387,402	-	-
Deposit for shares	1,037,543	1,733,213	933,650	747,416	810,213
Deposit for assets	10,630	6,219	15,815	10,630	6,219
Due from related parties	-	-	-	2,504,313	130,005
Balances due from joint ventures	985,032	1,191,795	2,092,118	-	-
Mobilization payment to contractors*	40,739	87,588	26,902	-	-
Service charge reimbursables	482,275	-	431,080	-	-
Other debit balances**	869,593	162,610	828,617	22,674	34,680
Minimum deposit on premium paid	52,990	60,617	38,835	-	-
Due from reinsurance brokers/intermidiaries	1,630,503	1,016,949	436,625	-	-
	5,671,548	4,959,356	5,201,966	3,285,033	981,117
WHT receivables	909,401	1,461,088	905,829	1,100,475	1,255,095
Dividend receivable	-	-	-	-	-
Prepayment	738,694	617,530	505,037	97,360	114,348
	1,648,095	2,078,618	1,410,866	1,197,835	1,369,443
	7,319,643	7,037,974	6,612,832	4,482,868	2,350,560
Less: Allowance for compairment loss on other					
receivables other debit balances	(374,266)	(596,037)	(114,799)	(16,155)	(16,155)
	6,945,377	6,441,937	6,498,033	4,466,713	2,334,405

Deposit for shares represents strategic investment commitment in companies currently undergoing incorporation/registration and amounts placed with stockbrokers for the purchase of securities.

10.1 Gross carrying amount and impairment loss on other receivables

	Stage 1		Stage 2		Stage 3		Total	
Group	Gross N'000	ECL N '000	Gross ₩′000	ECL N'000	Gross N ′000	ECL N '000	Gross ₩'000	ECL ₩'000
As at 1 January 2023	6,924,150	482,213	-	-	113,824	113,824	7,037,974	596,037
New assets purchased	11,987,944	1,015,244	-	-	-	-	11,987,944	1,015,244
Assets derecognised or matured (excluding write-offs)	(11,706,275)	(991,389)	-	-	-	-	(11,706,275)	(991,389)
Changes to models and inputs used for ECL		(245,625)	-	-	-	-	-	(245,625)
At 31 December 2023	7,205,819	260,442	-	-	113,824	113,824	7,319,643	374,266
As at 1 January 2022	6,499,008	975	-	-	113,824	113,824	6,612,832	114,799
New assets purchased	6,369,203	592,863	-	-	-	-	6,369,203	592,863
Assets derecognised or matured (excluding write-offs)	(5,944,061)	(103,189)	-	-	-	-	(5,944,061)	(103,189)
Changes to models and inputs used for ECL		(8,435)	-	-	-	-	-	(8,435)
At 31 December 2022	6,924,150	482,213	-	-	113,824	113,824	7,037,974	596,037

^{*}Mobilization payment to contractors represents payments made to contractors on projects, which have not been completed.

^{**}Other debit balances relates to payments in respect of projects in progress. Also included in Other debit balances are expected reimbursment from pension custodians in respect of disbursments made on annuity contracts.

10.1 Gross carrying amount and impairment loss on other receivables

	Stage 1		Stage 2		Stage 3		Total	
Company	Gross ₩′000	ECL ₩'000	Gross N ′000	ECL N′000	Gross N ′000	ECL N '000	Gross N'000	ECL N '000
As at 1 January 2023	2,339,870	5,465	-	-	10,690	10,690	2,350,560	16,155
New assets purchased	7,265,484	49,934	-	-	-	-	7,265,484	49,934
Assets derecognised or matured (excluding write-offs)	(5,133,176)	(35,279)	-	-	-	-	(5,133,176)	(35,279)
Changes to models and inputs used for ECL	-	(14,655)	-	-			-	(14,655)
At 31 December 2023	4,472,178	5,465	-	-	10,690	10,690	4,482,868	16,155
As at 1 January 2022 Changes to models and inputs used for ECL calculations	1,910,404 6,156,689	5,465 -	-	-	10,690	10,690	1,921,094 6,156,689	16,155
Assets derecognised or matured (excluding write-offs)	(5,727,223)	-	-	-	-	-	(5,727,223)	<u>-</u>
At 31 December 2022	2,339,870	5,465	-	-	10,690	10,690	2,350,560	16,155

11. Financial assets

		Group		Company		
The Group's financial assets are summarised by categories as follows:	31-Dec-23 ₩′000	Restated 31-Dec-22 №′000	Restated 1-Jan-22 ₩'000	31-Dec-23 ₩'000	31-Dec-22 ₩′000	
Fair value through profit or loss	77,132,991	82,577,385	68,536,913	1,539,430	528,078	
Fair value through OCI (see note 11.1 below)	33,631,630	2,645,972	1,391,534	391,000	391,000	
Debt securities at amortised cost (see note 11.2 below)	79,945,614	51,244,163	44,031,311	3,379,794	2,923,160	
Total financial assets	190,710,235	136,467,520	113,959,758	5,310,224	3,842,238	

Included in financial assets of the group and company are N1.14billion (2022: N1.126billion) and N961.60million (2022: N856.94million) respectively, being unclaimed dividend that have been returned by the Registrars to be held against claims by the beneficiaries.

11.1 Fair value through OCI

ű		Group	Company		
The Group's financial assets are summarised by categories as follows:	31-Dec-23 ₩′000	Restated 31-Dec-22 N'000	Restated 1-Jan-22 N'000	31-Dec-23 N '000	31-Dec-22 ₩′000
Quoted equity securities	-	400,240	-	-	-
Bonds Securities held at FVTOCI	27,664,007	-	-	-	-
Unquoted securities	5,967,623	2,245,732	1,391,534	391,000	391,000
Total Fair value through OCI	33,631,630	2,645,972	1,391,534	391,000	391,000

- i The quoted equity securities are majorly equities which are traded on the Nigerian Exchange Ltd (NGX).
- ii Bonds Securities held at FVTOCI are FGN bonds which are designated as financial assets fair valued through OCI (FVTOCI).
- iii Unquoted securities are equities that not traded or quoted on any stock exchange. The Group has no intention to dispose the unquoted equities securities in the foreseeable future.
- iv The Group's equity instruments designated at fair value through other comprehensive income include investments in equity shares of non listed companies and other OTC traded equities. The Company holds non controlling interest (between 2% and 9%) in these companies. These investments were irrevocably designated at fair value through OCI as the Company considers these investments to be strategic in nature.
- v The fair values of the non listed equities are determined using either income or market approach while fair value of OTC listed equities are determined by reference to the published price quotation in the active market. The resulting fair value adjustments of all equities designated at fair value through other comprehensive income (FVTOCI) are recorded in other comprehensive income.
- vi The Group received dividends of N155.7million on equity shares designated as FVTOCI during the year(2022: N228.2million).

11.1 Fair value through OCI

	Group			Compo	any
	31-Dec-23 N ′000	Restated 31-Dec-22 N '000	Restated 1-Jan-22 N '000	31-Dec-23 N'000	31-Dec-22 N ′000
ARM Properties Plc.	7,450	8,800	8,800	-	-
Friesland Wamco Nig. Plc.	3,780	3,183	5,596	-	-
ARM Hospitality Fund	207,369	207,369	119,482	-	-
African Reinsurance Corporation	432,659	263,060	241,473	-	-
Energy and Allied Insurance Pool of Nigeria	606,533	293,171	285,065	-	-
Mainstreet Technologies Limited	-	-	173,171	-	-
Interswitch Limited	1,816,786	923,000	-	-	-
WSTC Financial Services Limited	55,719	62,337	51,828	-	-
FBS Reinsurance Limited	391,000	391,000	391,000	391,000	391,000
Investment in Healthcare International Limited	7,984	30,438	56,384	-	-
Investment in Kakawa Guaranteed Fund	14,720	14,329	14,221	-	-
Investment in Paramount Equity Fund	596	373	339	-	-
Investment in Afrinvest Nigeria International Debt Fund	55,444	48,672	44,175	-	-
Investment in MoniePoint SP	2,367,583	-	-	-	
	5,967,623	2,245,732	1,391,534	391,000	391,000

Movement in investments at fair value through other comprehensive income

		Group			Company	
	31-Dec-23 ₩'000	Restated 31-Dec-22 N ′000	Restated 1-Jan-22 N '000	31-Dec-23 ₩′000	31-Dec-22 ₩′000	
Balance, beginning of year	2,245,732	1,391,534	881,908	391,000	391,000	
Additions during the year	33,653,007	841,895	393,051	-	-	
Proceeds on disposals	(5,145,619)	(278,542)	-	-	-	
Accrued interest	1,228,895	108	-	-	-	
Foreign exchange gains	891,220	-	-	-	-	
Realised gain/loss during the year	210,230	-	-	-	-	
Fair value gain	580,532	290,737	116,575	-	-	
ECL allowance for debt instruments at fair value through	OCI (32,367)	-	-	-	_	
Balance, end of year	33,631,630	2,245,732	1,391,534	391,000	391,000	

11.2 Debt securities at amortised cost

	Group			Company	
	31-Dec-23 ₩′000	Restated 31-Dec-22 N '000	Restated 1-Jan-22 N '000	31-Dec-23 ₩′000	31-Dec-22 ₩′000
Federal Government Bonds	42,802,454	33,383,194	28,247,854	-	-
State Government Bonds	1,230,871	1,331,245	1,474,152	-	-
Corporate Bonds	30,770,995	15,946,860	12,822,076	-	-
Treasury Bills and Tenor Deposits Greater than 90 days and	Othe ß ,858,712	259,361	264,587	233,296	-
Loan to policy holders	109,275	98,766	90,427		
Shareholder's Loan to subsidiary	-	-	-	2,589,238	2,589,805
Staff Loans and other advances	208,751	505,185	414,767	6,161	255,445
Commercial papers	2,531,516	157,360	1,075,262	591,216	118,027
	81,512,574	51,681,971	44,389,125	3,419,911	2,963,277
Less: Allowance for credit losses (See note 11.3 below)	(1,566,960)	(437,808)	(357,814)	(40,117)	(40,117)
Total	79,945,614	51,244,163	44,031,311	3,379,794	2,923,160

11.3 Gross carrying amount and impairment for debt instruments at amortised cost

	Stage 1		Stag	Stage 2 Stage		Stage 3 To		tal
Group	Gross N′000	ECL ₩'000	Gross N′000	ECL ₩'000	Gross ₩′000	ECL ₩'000	Gross N′000	ECL N '000
As at 1 January 2023	51,681,971	437,808	-	-	-	-	51,681,971	437,808
New assets purchased	18,490,727	156,639	-	-	-	-	18,490,727	156,639
Assets derecognised or matured	(12,612,634)	(106,844)	-	-	-	-	(12,612,634)	(106,844)
Changes to models and inputs used for ECL calculations		(2,257,470)	-	-	-	-	-	(2,257,470)
Foreign exchange adjustments	23,952,512	202,907	-	-	-	-	23,952,512	202,907
At 31 December 2023	81,512,576	(1,566,960)	-	-	-	-	81,512,576	(1,566,960)
			-	-	-	-		
As at 1 January 2022	44,389,125	357,814	-	-	-	-	44,389,125	357,814
New assets purchased	11,214,241	69,958	-	-	-	-	11,214,241	69,958
Assets derecognised or matured	(4,786,483)	(67,611)	-	-	-	-	(4,786,483)	(67,611)
Changes to models and inputs used for ECL calculations	55,880	68,179	-	-	-	-	55,880	68,179
Foreign exchange adjustments	809,208	9,468	-	-	-	-	809,208	9,468
At 31 December 2022	51,681,971	437,808					51,681,971	437,808

11.3 Gross carrying amount and impairment for debt instruments at amortised cost

	Stage 1		Stage 2		Stage 3		Total	
Company	Gross ₩′000	ECL ₩'000	Gross N'000	ECL N'000	Gross N ′000	ECL N'000	Gross ₩'000	ECL N '000
As at 1 January 2023	2,963,277	40,117	-	-	-	-	2,963,277	40,117
New assets purchased	1,548,450	20,963	-	-	-	-	1,548,450	20,963
Assets derecognised or matured	(1,091,818)	(14,781)	-	-	-	-	(1,091,818)	(14,781)
Changes to models and inputs used for ECL calculations	-	(6,182)	-	-	-	-	-	(6,182)
Foreign exchange adjustments	-	-	-	-	-	-	-	-
At 31 December 2023	3,419,909	40,117	-	-	-	-	3,419,909	40,117
=			-	-	-	-		
As at 1 January 2022	4,054,166	72,344	-	-	-	-	4,054,166	72,344
New assets purchased	758,291	13,498	-	-	-	-	758,291	13,498
Assets derecognised or matured	(1,905,060)	(33,910)	-	-	-	-	(1,905,060)	(33,910)
Changes to models and inputs used for ECL calculations	55,880	(11,815)	-	-	-	-	55,880	(11,815)
Foreign exchange adjustments	-	_	-	-	-	-	-	-
At 31 December 2022	2,963,277	40,117	-	-	-	-	2,963,277	40,117

11.4 Maturity profile of total financial assets

, .		Group			Company		
	31-Dec-23 N ′000	Restated 31-Dec-22 N ′000	Restated 1-Jan-22 N '000	31-Dec-23 N '000	31-Dec-22 N '000		
Within one year	43,354,777	77,679	1,072,462	3,379,794	2,923,160		
More than one year	147,355,458	136,389,841	112,887,296	1,930,430	919,078		
	190,710,235	136,467,520	113,959,758	5,310,224	3,842,238		

12 Investment in subsidiaries

			Group			Company		
	Equity interest	Segment	31-Dec-23 N ′000	Restated 31-Dec-22 N '000	Restated 1-Jan-22 N '000	31-Dec-23 N '000	31-Dec-22 ₩′000	
Custodian and Allied Insurance Limited	100%	Property/Casualty Insurance	-	-	-	3,584,607	3,584,607	
Custodian Life Assurance Limited	100%	Life Insurance	-	-	-	3,184,717	3,184,717	
Crusader Sterling Pensions Limited	76.55%	Pension Asset Management	-	-	-	1,139,460	1,139,460	
Custodian Trustees Limited	100%	Trusteeship/Company Secretary Services	-	-	-	400,885	400,885	
Crusader Hotels and Apartments Limited*	100%	Hospitality	-	-	-	1,000	1,000	
Custodian Asset Management Limited*	100%	Asset Management	-	-	-	200,000	200,000	
UPDC Plc	51%	Property development and management	·	-	-	6,862,343	6,862,343	
			_	-	-	15,373,012	15,373,012	

All the companies listed above are incorporated in Nigeria

Custodian Investment Plc is the ultimate holding company with significant equity interests in the subsidiary companies as indicated by the equity interest stated above.

The Company along with its subsidiaries make up the Custodian Group

		Стоор			Comp	arry
13 Equity accounted investee	Principal activities	31-Dec-23 N ′000	Restated 31-Dec-22 N '000	Restated 1-Jan-22 N ′000	31-Dec-23 N ′000	31-Dec-22 N ′000
Interstate Securities Limited (see note 13.1 below)	Stockbroking and Issuing House	699,173	622,756	683,684	525,364	525,364
UPDC REIT (see note 13.2 below)	Real Estate investments	3,753,385	2,667,501	4,117,991	2,770,797	2,584,623
		4,452,558	3,290,25	4,801,675	3,296,161	3,109,987

^{*} These companies are yet to commence operations

13.1 Equity accounted investee: Interstate Securities Ltd

The Group invested in the equity of Interstate Securities Limited, a stock broking firm and a dealing member of Nigerian Exchange Ltd in line with its strategy to further diversify its businesses. The investment is made up of 336,249,499 ordinary shares representing 46.86% of the company's issued ordinary shares; and 82,500,000 5% Convertible Preference shares. The net assets of the company as at 31 December 2023 was N1.55billion (2022: N1.33billion)

		Group			Company		
	31-Dec-23 ₩′000	Restated 31-Dec-22 N ′000	Restated 1-Jan-22 N '000	31-Dec-23 N ′000	31-Dec-22 N ′000		
At January 1	622,756	683,684	554,702	525,364	525,364		
Addition during the the year	-	-	-	-	-		
Share of (loss)/profit	72,251	(53,872)	112,861	-	-		
Prior year share of profit difference	219	-	-	-	-		
Share of OCI	3,947	(7,056)	16,121	-	-		
Dividend received		-	-	-	-		
At 31 December	699,173	622,756	683,684	525,364	525,364		

Summary financial for the equity accounted investee not adjusted for the percentage ownership by the group is as follows

	31-Dec-23 N ′000	31-Dec-22 ₩'000	31-Dec-21 N ′000
Non-Current assets	430,583	591,523	341,224
Current assets	1,320,603	970,751	1,152,861
Non-Current liabilities	130,209	133,026	168,074
Current liabilities	71,070	41,942	81,658
Equity	1,549,908	1,387,305	1,244,353
Proportion of group ownership of equity	726,287	650,091	583,104
Net Revenue	161,622	154,187	161,217
(Loss)/profit for the period	154,184	(114,496)	240,826
Other comprehensive income	8,422	(15,057)	34,400
Total comprehensive income	162,602	(129,553)	275,226
Proportion of group ownership total comprehensive income	76,196	(60,709)	128,971

13.2 Equity accounted investee: UPDC REIT

The company acquired 814,362,377 units of UPDCREIT pursuant to its strategy to invest in long term asset backed unit trust funds. This investment represents 30.52% of total units in issue. The net assets of the company as at 31 December 2023 was N28.95billion (2022: N26.04 billion)

	Group			Comp	any
	31-Dec-23 ₩′000	Restated 31-Dec-22 N '000	Restated 1-Jan-22 N '000	31-Dec-23 ₩′000	31-Dec-22 N ′000
At January 1	2,667,501	4,117,991	4,179,232	2,584,623	-
Addition during the the year	186,174	49,516	-	186,174	2,584,623
Dimunition in value of investment		(1,515,577)	-	-	_
Share of profit	1,160,537	291,682	224,146	-	-
Prior year share of profit difference	5,851	-	-	-	-
Share of OCI	-	-	-	-	-
Dividend received	(266,678)	(276,111)	(285,387)		
At 31 December	3,753,385	2,667,501	4,117,991	2,770,797	2,584,623

Summary financial for the equity accounted investee not adjusted for the percentage ownership by the group is as follows

	31-Dec-23 N ′000	31-Dec-22 N ′000	31-Dec-21 N '000
Non-Current assets	25,719,695	23,026,444	21,608,587
Current assets	3,832,621	3,824,749	4,212,655
Current liabilities	600,509	809,449	892,212
Equity	28,951,806	25,666,851	24,929,030
Proportion of group ownership of equity	8,836,091	7,435,687	7,054,915
Revenue	4,368,890	2,162,786	1,687,208
Profit/(loss) for the period	3,802,545	1,596,070	(4,480,408)
Other comprehensive income	-	-	-
Total comprehensive income/(loss)	3,802,545	1,596,070	(4,480,408)
Proportion of group ownership total comprehensive income/(loss)	1,160,537	462,381	(1,267,955)

14 Investments in joint ventures

			Group			Company	
	Project	% Holding 31-Dec-23	31-Dec-23 N ′000	Restated 31-Dec-22 N '000	Restated 1-Jan-22 N '000	31-Dec-23 ₩′000	31-Dec-22 ₩′000
First Restoration Dev. Co. Limited	Olive court	51%	120,141	125,647	130,393	-	
At 1 January Share of loss from joint venture **			125,647 (5,506)	130,393 (4,746)	130,393	-	-
Share of 1033 from John Vernore			120,141	125,647	130,393		

Nature of investment in joint venture

Name	Project	Country of incorporation	Country of Incorporation	Nature of relationship	Measurement method	% interest held
First Festival Mall limited	Festival Mall	Nigeria	Nigeria	Joint venture	Equity	45%
First Restoration Dev. Co. Limited	Olive court	Nigeria	Nigeria	Joint venture	Equity	51%
Transit Village Dev. Co. Ltd	Transit Village	Nigeria	Nigeria	Joint venture	Equity	40%
Pinnacle Apartment Dev. Ltd.	Pinnacle Apartments	Nigeria	Nigeria	Joint venture	Equity	51%
UPDC Metro City Ltd.	Metrocity	Nigeria	Nigeria	Joint venture	Equity	60%

The Group through UPDC Plc has a joint venture arrangement with First Restoration Development Company Ltd to develop and sell Olive Court Estate in Ibadan, Oyo State. The joint venture is supported by Oyo State Government. All joint ventures are primarily set up for projects and measured at cost in the separate financial statements. All other investment in joint ventures have been written down to NIL because of the losses recorded over the years.

^{*} Transit Village JV was not operational as at year end. The company's investment represents the seed capital contributed towards acquiring the land for the project.

^{* *} Share of loss of First restoration recognised for the year and prior year using equity method of accounting for investment in joint venture.

Set out below are the summarised financial information for the associate and joint ventures accounted for using the equity method.

Name 31-Dec-23	Non Current Asset N '000	Current Asset N'000	Non-Current Liabilities N '000	Current Liabilities N '000	Cash & Cash Equivalent N '000	Net Asset N '000	Carrying value N '000
First Festival Mall Ltd. First Restoration Dev. Coy Ltd. Pinnacle Apartment Dev. Ltd.	- - -	307,115 -	- - -	63,838 -	25,964	- 269,241 -	120,141
Calabar Golf Estate Ltd. UPDC Metro City Ltd. Transit Village*	- -	- - -	- - -	-	- - -	- - -	-
Name 31-Dec-23		Revenue N '000	Depreciation N '000	Interest Income N'000	Interest Expense N '000	Tax Expense N '000	Profit/(loss) N ′000
First Festival Mall Ltd.		-	-	-	-	-	(10.704)
First Restoration Dev. Coy Ltd. Pinnacle Apartment Dev. Ltd.		263,050	-	-	-	-	(10,796)
Calabar Golf Estate Ltd. UPDC Metro City Ltd. Transit Village		-	-	- - -	- -	- -	

14 Investments in joint ventures contd

Set out below are the summarised financial information for the associate and joint ventures accounted for using the equity method.

Name 31-Dec-22	Non Current Asset N '000	Current Asset	Non-Current Liabilities N '000	Current Liabilities N '000	Cash & Cash Equivalent ₩'000	Net Asset N '000	Carrying value N '000
First Festival Mall Ltd.	-	- 371,787	-	117,714	25,964	-	105 447
First Restoration Dev. Coy Ltd.	-	3/1,/0/	-		23,904	280,037	125,647
Pinnacle Apartment Dev. Ltd.	-	-	-	-	-	-	-
Calabar Golf Estate Ltd.	-	-	-	-	-	-	-
UPDC Metro City Ltd.	-	-	-	-	-	-	-
Transit Village*	-	-	-	-	-	-	-
Name 31-Dec-22		Revenue N '000	Depreciation N ′000	Interest Income N'000	Interest Expense N '000	Tax Expense N '000	Profit/(loss) N'000
First Festival Mall Ltd.		-	-	-	-	-	
First Restoration Dev. Coy Ltd.		198,252	-	-	-	-	(6,430)
Pinnacle Apartment Dev. Ltd.		-	-	-	-	-	-
Calabar Golf Estate Ltd.		-	-	-	-	-	-
UPDC Metro City Ltd.		-	-	-	-	-	-
Transit Village		-	-	-	-	-	-

15 Investment properties

		Group			Company	
	31-Dec-23 ₩′000	Restated 31-Dec-22 N'000	Restated 1-Jan-22 N '000	31-Dec-23 N ′000	31-Dec-22 N'000	
At 1 January	11,901,485	11,760,655	11,063,550	7,081,416	7,081,066	
Additions	11,429	25,952	24,147	-	-	
Fair value gains/(losses) on investment properties	1,346,086	114,878	2,459,531	839,584	350	
Reclassifications (see note 8)	-	-	(669,015)	-	-	
Disposals during the period		-	(1,117,558)	-		
	13,259,000	11,901,485	11,760,655	7,921,000	7,081,416	

i. Investment properties are stated at fair value, which has been determined based on valuations performed by Barin Epega & Company. Barin Epega & Company are industry specialists in valuing these types of investment properties. They are registered with the Financial Reporting Council of Nigeria (FRC\2020\00000013769). The fair value was determined based on the capitalization of net rental income method, where the market rentals of all lettable units of the properties are assessed by reference to the rentals achieved in the lettable units as well as other lettings of similar properties in the neighbourhood. This is also supported by market evidence and represents the amount at which the assets could be exchanged between a knowledgeable, willing buyer and a knowledgeable, willing seller in an arm's length transaction at the date of valuation, in accordance with the standards issued by the International Valuation Standards Committee.

Valuations are performed on an annual basis and the fair value gains and losses are reported in income statement. There has been no change to the valuation technique during the year. The valuation reports were signed on behalf of the firm by its principal partner, Sir. Obarinsola Epega KJW (FRC\2012\PRO\NIESV\00000000597).

There are no restrictions on the realisability of investment property or the remittance of income and proceeds of disposal. The Company has no contractual obligations to purchase, construct or develop investment property or for repairs or enhancement.

15 Investment properties contd

The rental income arising during the year amounted to N198m (2022: N188m) which is included in other operating income. Direct operating expenses arising in respect of such properties during the year are included within management expenses.

	Group			Company		
	31-Dec-23 ₩′000	Restated 31-Dec-22 ₩'000	Restated 1-Jan-22 №′000	31-Dec-23 ₩′000	31-Dec-22 ₩'000	
Rental income derived from investment properties	197,757	189,205	197,315	13,040	12,536	
Direct operating expenses in generating rental income	(5,735)	(5,487)	(5,722)	(933)	(897)	
Profit from investment properties carried at fair value	192,022	183,238	191,593	12,107	11,639	

15.1 Investment properties carried at fair value

Details of the Group's investment properties and information about the fair value hierarchy as at the end of the reporting period are as follows

Group	Level 1	Level 2	Level 3	Total
31 December 2023				
Investment properties	-	-	13,259,000	13,259,000
Restated 31-Dec-22				
Investment properties	-	-	11,901,485	11,901,485
Company	Level 1	Level 2	Level 3	Total
Company 31 December 2023	Level 1	Level 2	Level 3	Total
	Level 1	Level 2	Level 3 7,921,000	Total 7,921,000
31 December 2023				

Location of properties	Valuation technique	Significant unobservable inputs
5 Bankole Cardoso Avenue, formerly Barrow Road, Old Ikoyi, Lagos	Depreciated replacement cost approach	Capacity value - N1,600.000,000Unit land price N400,000 - N500,000/m2Deporeciation - 26%
39 Alfred Rewane road, formerly Kingsway Road, Ikoyi, Lagos	Comparison Approach	 Unit land price — N660,000 - N825,000/m2 Capital value N5,470,000,000
324 Ikorodu Road, Lagos	Depreciated replacement cost approach	 Unit cost of construction N45,000 - N82,000/m2 Unit land price N130,000 - N175,000/m2 Depreciation - 25% Capital value N651,000,000
Flat 17A BlockA Admiralty Towers. No8 Gerrad Road, Old Ikoyi, Lagos	Investment Approach	 Unit rent - N11,000,000 pa annum Estimated gross rent N11,000,000 per annum Rent growth less than 5% per annum Long-term vacancy rate 0.5% Discount rate 10% Capital value N200,000,000
Plot 5, Block E, Central Business District (CBD) Alausa, Ikeja, Lagos	Comparison Approach	Unit land price N110,000 - N120,000/m2Capital value N4-02,000,000
Ogombo Along Ajah/Epe Dual Carriage Expressway, Lekki, Lagos	Comparison Approach	Unit land price - N5,500 - N9,000/m2Capital value N32,000,000

Location of properties	Valuation technique	Significant unobservable inputs
10, Aje Road Sabo Yaba, Lagos	Comparison Approach	Unit land price - N120,000 - N180,000/m2Capital value N104,000,000
23/25 Martins Street, Lagos	Investment Approach	- Estimated unit rental per annum N32,853,430 - N58,564,810 - Rent growth p.a 5% - Long-term vacancy rate less 10% - Discount rate 10%
3, Aja Nwachukwu Close, Off Bourdillon Road, Ikoyi, Lagos	Income approach (DCF Method)	-Estimated unit rental per annum N19,800,000-N23,100,000 - Rent growth p.a 5% - Long-term vacancy rate less 10% - Discount rate 10%
156 Awolowo Road, Ikoyi, Lagos	Income approach (DCF Method)	 Estimated rental per annum N24,375,000 Rent growth p.a 5% Long-term vacancy rate 2% Discount rate 10%
Plot 3243, Block 71, Tayo Adewale Street, Amuwo Odofin, Lagos	Market comparison approach.	- Estimated price per square metre N40,000 - N50,000
Plot 676 Cadastral Zone B07 Katampe, Abuja	Market comparison approach.	- Estimated price per square meter N20,000 - N30,000

Location of properties	Valuation technique	Significant unobservable inputs
5 Custodian Street (formerly Chapel Street), Sabo Yaba, Lagos	Depreciated replacement cost approach	-Construction cost per square meter: N120,000 - N200,000 - Land cost/M2: N120,000- N180,000/m2 Depreciation rate of building (Nil)
88, Adetokunbo Ademola Street, Victoria Island, Lagos	Depreciated replacement cost approach.	-Construction cost/M2 : N200,000 - N220,000 Depreciation rate of 70% - Unit land price/m2 N275,000 - N330,000

16 Disposal group claissified as held for sale Assets of disposal group classified as held for sale

Assets of disposal group classified as held for sale	Group			Company		
	31-Dec-23 N ′000	Restated 31-Dec-22 N ′000	Restated 1-Jan-22 N '000	31-Dec-23 N ′000	31-Dec-22 ₩′000	
Assets at Festival Hotel, Conference Centre & Spa		-	8,086,683	-	<u>-</u>	
	-	-	8,086,683	-	-	
Liabilities of disposal group classified as held for sa	le					
Trade and other payables		-	1,187,895	-	<u>-</u>	
	-	-	1,187,895	-	_	

The asset held for sale relates to the Group's investment in Festival Hotel, Conference Centre & Spa (through UPDC plc) which was accounted for as assets of disposal group classified as held for sale following the commitment to its sale by the Group's management in 2017. The group has since reclassified Festival Hotel, Conference Centre & Spa to investment in subsidiaries because the asset no longer meets the criteria for continued classification as assets of disposal group classified as held for sale (IFRS 5). In the financial year ending 31 December 2022, the Group, having considered that the criteria upon which the assets were classified as held for sale are no longer met, decided to rescind the decision to sell its investment in the Hotel, and hence reclassified back as continuing operations with effect from September 2022.

In line with the requirements of the IFRS 5, the company carried out the valuation of the property, plant and equipment held for sale in order to determine the recoverable amount at the date of the subsequent decision not to sell and compared with the carrying amount of the assets - adjusted for depreciation to date in order to determine the lower of the adjusted carrying amount and the recoverable amount to be recognised. The valuation of the assets was carried out by an independently appointed asset valuer "Knight Frank with FRCN number FRC/2013/NIESV/00000000655", to ascertain the value placed on these assets of the Hotel as at September 2022.

17 Intangible assets

Group	Total	Software
Cost:	N ′000	N ′000
At 1 January 2022	1,341,673	1,341,673
Reclassification/write off	69,493	69,493
Additions	104,670	104,670
At 31 December 2022	1,515,836	1,515,836
At 1 January 2023	1,515,836	1,515,836
Additions	45,194	45,194
At 31 December 2023	1,561,030	1,561,030
Amortization and impairment losses		
At 1 January 2022	1,169,187	1,169,187
Reclassification/write off	42,039	42,039
Amortization for the period	64,898	64,898
At 31 December 2022	1,276,124	1,276,124
At 1 January 2023	1,276,124	1,276,124
Amortization for the period	53,097	53,097
At 31 December 2023	1,329,221	1,329,221
Carrying Amount		
At 1 January 2023	239,712	239,712
At 31 December 2023	231,809	231,809

17 Intangible assets

9		
Company Cost:	Total N ′000	Software N ′000
At 1 January 2023	25,132	25,132
Additions	-	-
At 31 December 2023	25,132	25,132
Amortization and impairment losses		
At 1 January 2023	8,377	8,377
Amortization for the period	8,377	8,377
At 31 December 2023	16,754	16,754
Carrying Amount		
At 1 January 2023	16,755	16,755
At 31 December 2023	8,378	8,378

18	Property, plant and equipment	Freehold	Office	Computer	Furniture	Motor	
i	Group	Property	Equipment	Equipment	and Fittings	Vehicles	Total
	Cost/Valuation	₩′000	N ′000	№′000	N ′000	N ′000	N ′000
	At 1 January 2022	3,727,685	494,525	667,673	678,387	1,580,139	7,148,409
	Additions	10,114	177,946	171,721	28,053	776,388	1,164,222
	Reclassification/Revaluation*	7,966,798	77,665	5,521	(119,314)	6,623	7,937,293
	Disposals	-	(811)	-	-	(186,489)	(187,300)
	At 31 December 2022	11,704,597	749,325	844,915	587,126	2,176,661	16,062,624
	At 1 January 2023	11,704,597	749,325	844,915	587,126	2,176,661	16,062,624
	Additions	-	58,925	168,496	74,642	421,320	723,383
	Reclassification/Revaluation*	680,362	-	-	-	-	680,362
	Elimination on revaluation	(77,398)	-	-	-	-	(77,398)
	Disposals	-	-	(5,475)	-	(232,848)	(238,323)
	At 31 December 2023	12,307,561	808,250	1,007,936	661,768	2,365,133	17,150,647
	Accumulated depreciation						
	At 1 January 2022	250,997	411,249	545,687	392,366	852,105	2,452,404
	Charge for the period	102,255	42,315	54,574	31,448	351,147	581,739
	Elimination on Revaluation	(77,359)		_	-	_	(77,359)
	Disposals	-	(811)	-	-	(172,579)	(173,390)
	At 31 December 2022	275,893	452,753	600,261	423,814	1,030,673	2,783,394
	At 1 January 2023	275,893	452,753	600,261	423,814	1,030,673	2,783,394
	Charge for the period	136,699	90,185	88,208	31,642	392,342	739,076
	Elimination on Revaluation	(77,398)		-	-	-	(77,398)
	Disposals	<u> </u>	-	(2,125)	-	(179,181)	(181,306)
	At 31 December 2023	335,194	542,938	686,344	455,456	1,243,834	3,263,766
	Carrying Amount						
	At 1 January 2023	11,428,704	296,572	244,654	163,312	1,145,988	13,279,230
	At 31 December 2023	11,972,367	265,312	321,592	206,312	1,121,299	13,886,881
	=						

^{*}The Reclassification/Revaluations relate to the reclassification of assets of Festival Hotel, Conference Centre & Spa which were previously accounted for as assets of disposal group classified as held for sale but now accounted for as a subsidiary. See note 15.

•	Commonwe	Office Equipment	Computer Equipment	Furniture and Fittings	Motor Vehicles	Total
i	Company	Equipment N '000	Equipment N ′ 000	4114 1 11111gs ₩′000	₩'000	N-′000
	Cost/Valuation					
	At 1 January 2022	16115	16113	41,698	198,625	272,551
	Additions	11,844	5,239	3,509	368,000	388,592
	Disposals		-	-	(37,500)	(37,500)
	At 31 December 2022	27,959	21,352	45,207	529,125	623,643
	At 1 January 2023	27,959	21,352	45,207	529,125	623,643
	Additions	8,939	1,408	536	15,000	25,882
	Disposals		(2,043)	-	(12,000)	(14,043)
	At 31 December 2023	36,898	20,717	45,743	532,125	635,482
	Accumulated depreciation					
	At 1 January 2022	10,580	9,548	34,813	123,062	178,003
	Charge for the period	3,468	3,438	6,796	68,012	81,714
	Disposals		-	-	(37,499)	(37,499)
	At 31 December 2022	14,048	12,986	41,609	153,575	222,218
	At 1 January 2023	14,048	12,986	41,609	153,575	222,218
	Charge for the period	6,601	3,158	1,175	115,906	126,840
	Disposals	-	(269)	-	(7,250)	(7,519)
	At 31 December 2023	20,649	15,875	42,784	262,231	341,539
	Carrying Amount					
	At 1 January 2023	13,911	8,366	3,598	375,550	401,425
	At 31 December 2023	16,249	4,842	2,959	269,894	293,943

iii Revaluation of land and building

The land and buildings listed above are revalued annually. Management determined that they constitute a single class of asset under IFRS 13, based on the nature, characteristics and risks of the properties. Fair value of the properties were determined using the market comparable method. This means that valuations performed by the valuer are based on active market prices, significantly adjusted for differences in the nature, location or condition of the specific properties. As at the date of revaluation on 31 December 2023, the fair values of the properties were based on valuations performed by Messrs. Barin Epega & Co., (FRC/2012/NIESV/0000000597, an accredited independent valuer who has experience in valuation of similar properties.

Impairment assessment was carried out during the year and there was no indication of impairment of any of the assets in use by the Company, hence no impairment test was performed during the year.

None of the property, plant and equipment of the Company has been pledged as security for borrowings or otherwise, as at the end of the year (2022: Nil).

			Ke-			
ysis of revaluation of freehold property	1-Jan-23 N '000	Additions N '000	classification N '000	Revaluation N '000	Depreciation N′000	31-Dec-23 N ′000
16A, Commercial Avenue, Sabo, Yaba, Lagos State	2,100,000	-	-	583,095	(63,095)	2,620,000
27, Commercial Avenue, Sabo, Yaba, Lagos State	336,196	-	-	73,905	(10,101)	400,000
No. 9, Onireke Residential layout, Ibadan, Oyo State	131,340	-	-	22,606	(3,946)	150,000
Shop H4016, Tejuosho Shopping Modern Market, Yaba,						
Lagos State	8,500	-	-	755	(255)	9,000
_	2,576,036	-	-	680,361	(77,397)	3,179,000
	27, Commercial Avenue, Sabo, Yaba, Lagos State No. 9, Onireke Residential layout, Ibadan, Oyo State Shop H4016, Tejuosho Shopping Modern Market, Yaba,	16A, Commercial Avenue, Sabo, Yaba, Lagos State 2,100,000 27, Commercial Avenue, Sabo, Yaba, Lagos State 336,196 No. 9, Onireke Residential layout, Ibadan, Oyo State 131,340 Shop H4016, Tejuosho Shopping Modern Market, Yaba, Lagos State 8,500	ysis of revaluation of freehold property 16A, Commercial Avenue, Sabo, Yaba, Lagos State 2,100,000 27, Commercial Avenue, Sabo, Yaba, Lagos State 336,196 No. 9, Onireke Residential layout, Ibadan, Oyo State 131,340 - Shop H4016, Tejuosho Shopping Modern Market, Yaba, Lagos State 8,500 -	ysis of revaluation of freehold property 1-Jan-23 N'000 Additions classification N'000 N'000 16A, Commercial Avenue, Sabo, Yaba, Lagos State 27, Commercial Avenue, Sabo, Yaba, Lagos State No. 9, Onireke Residential layout, Ibadan, Oyo State Shop H4016, Tejuosho Shopping Modern Market, Yaba, Lagos State 8,500	ysis of revaluation of freehold property 1-Jan-23 N'000 N'000 Classification N'000 N'000 16A, Commercial Avenue, Sabo, Yaba, Lagos State 2,100,000 - 583,095 27, Commercial Avenue, Sabo, Yaba, Lagos State 336,196 - 73,905 No. 9, Onireke Residential layout, Ibadan, Oyo State Shop H4016, Tejuosho Shopping Modern Market, Yaba, Lagos State 8,500 - 755	ysis of revaluation of freehold property 1-Jan-23 N'000 N'000 Property 16A, Commercial Avenue, Sabo, Yaba, Lagos State 2,100,000 27, Commercial Avenue, Sabo, Yaba, Lagos State 336,196 No. 9, Onireke Residential layout, Ibadan, Oyo State Shop H4016, Tejuosho Shopping Modern Market, Yaba, Lagos State 8,500 - Classification N'000 Revaluation N'000 N'000 (63,095) 101,101) - 73,905 (10,101) - 22,606 (3,946)

19 Statutory deposits

Group			Company		
31-Dec-23 N '000	Restated 31-Dec-22 N ′000	Restated 1-Jan-22 N '000	31-Dec-23 N ′000	31-Dec-22 ₩'000	
3,190,651	2,672,415	2,299,144	-	-	
3,190,651	2,672,415	2,299,144	-	-	

In line with Section 10 (3) of the Insurance Act of Nigeria, a deposit of minimum of 10% of the regulatory share capital required for non-life insurance business (N3bn) and life insurance business (N2bn) is kept with the Central Bank of Nigeria. The cash amount held is considered to be a restricted cash balance. Also included in statutory deposit is contingency fund relating to CrusaderSterling Pension Ltd. The fund is set aside to meet any claim for which the company may be liable and the corresponding cash is deposited with a Pension Fund Custodian licensed by the Pension Commission of Nigeria.

20 Right-of-use-assets

	Group			Company	
	31-Dec-23 ₩'000	Restated 31-Dec-22 N'000	Restated 1-Jan-22 N ′000	31-Dec-23 N '000	31-Dec-22 N ′000
Balance at 1 January	28,397	69,862	80,275	-	-
Addition for the period	12,000	16,600	39,948	-	-
Remeasurement	(6,974)	-	-	-	-
Depreciation expense on ROU asset for the period	(19,975)	(58,065)	(50,361)	-	-
Balance at 31 December	13,448	28,397	69,862	-	_

The Group leases buildings used as office premises and land spaces used for storing accidented vehicles. The total lease term for the office spaces are 12 month or less which are treated as short term lease (See prepaid rent in note 10). In many of the lease contracts, there are no extension options and where there exist in other contracts, the company is not reasonably certain that extension options will be exercised and termination options are exercisable by both leasee and lessor without penalty.

In 2020, the Group leased a vacant land for storing its salvage vehicles. The 3 year lease term for the land space which ended in February 2023 was subsequent renewed for another 3 year term for the sum of N12 million. There are no lease liabilities relating to the lease as at the end of the year.

21 Insurance contract liabilities issued / Reinsurance contracts held Portfolios of insurance and reinsurance contract assets and liabilities

			2023					2022	
Insurance contracts issued	Non Life Inst	urance usiness N'000	Life Insurance N′000		Total N'000	Non Life Insu Bu		ife Insurance N ′000	Total N ′000
Insurance contract liabilities	24,08	81,523	120,428,017	144,5	509,540	14,29	98,937	98,202,308	112,501,245
Reinsurance contracts held Reinsurance contract assets	12,27	74,588	858,658	13,1	133,246	7,93	37,788	863,276	8,801,064
Reinsurance contract liabilities	·	-	45,340	·	45,340	,	·	31,094	31,094
NON LIFE BUSINESS									
31 December 2023	Motor	Accide	nt Bond	Marine	Aviation	Fire	Engineerin	Oil & Energy	Total
Insurance contract assets	-			-	-	-			-
Insurance contract liabilities	3,067,358	2,781,16	9 8,071	806,127	115,879	6,423,783	1,679,82	2 9,199,314	24,081,523
Reinsurance contract assets	316,999	612,96	7 2,828	630,077	19,012	5,277,579	1,085,58	8 4,329,538	12,274,588
Reinsurance contract liabilities	-			-	-	-			-

31 December 2022	Motor	Accident	Bond	Marine	Aviation	Fire	Engineering	Oil & Energy	Total
Insurance contracts assets	-	-	-	-	-	-	-	-	-
Insurance contracts liabilities	2,225,484	1,747,401	14,373	648,824	41,012	4,796,514	513,240	4,312,089	14,298,937
Reinsurance contracts assets	73,382	488,588	4,447	266,488	10,106	3,150,617	341,283	3,602,877	7,937,788
Reinsurance contracts Liabilities	-	-	-	-	-	-	-	-	-
1 January 2022									
Insurance contracts assets	-	-	-	-	-	-	-	-	-
Insurance contracts liabilities	1,457,281	1402358	10,939	522,773	42,480	4,835,181	428,487	4,004,691	12,704,190
Reinsurance contracts assets	62,695	286,609	780	249,686	518	3,126,707	235,588	3,273,434	7,236,017
Reinsurance contracts Liabilities	-	-	-	-	-	-	-	-	-

LIFE BUSINESS

31 December 2023	Group Life	Annuity	Savings	Risk	Endowment	Total
Insurance contract assets	-	-	-	-	-	-
Insurance contract liabilities	5,428,251	98,031,037	5,872,579	162,147	10,934,003	120,428,017
Reinsurance contract assets	858,658					858,658
Reinsurance contract liabilities	45,340					45,340
31 December 2022						
Insurance contracts assets	-	-	-	-	-	-
Insurance contracts liabilities	5,298,417	80,050,540	4,834,168	137,297	7,881,887	98,202,308
Reinsurance contracts assets	863,276					863,276
Reinsurance contracts Liabilities	31,094					31,094

- (a) Insurance contracts issued
- (i) Reconciliation of the liability for remaining coverage and the liability for incurred claims Premium Allocation Approach

	Liabilities for Remaining Coverage			Liability for inc	curred claims		
31 December 2023 Insurance contracts issued	Notes	Excluding loss component N'000	Loss- component N '000	Present value of future cash flows N'000	Risk adjustment N'000	Total N ′000	
Opening insurance contract assets		-		-	-	-	
Opening insurance contract liabilities		8,273,848	-	5,132,101	892,988	14,298,937	
Net Opening balance		8,273,848	-	5,132,101	892,988	14,298,937	
Changes in the statement of profit or loss and OCI							
Insurance revenue	1.0	(40.077.100)				(40.077.100)	
Insurance revenue	18	(40,377,128)	-	-	-	(40,377,128)	
		(40,377,128)	-	-	-	(40,377,128)	
Insurance service expenses							
Incurred claims and other expenses		-	-	5,926,183	(217,397)	5,708,786	
Acquisition expenses		3,879,892	-	-	-	3,879,892	
Changes that relate to future services: losses on onerous contracts and reversals		-	-	11,972,430	911,309	12,883,739	
Changes that relate to past services: changes to liabilities for	-						
incurred claims (including reinsurer's non-performance risk)		-	-	-	-	-	
	19	3,879,892	-	17,898,613	693,912	22,472,417	
Insurance finance expenses							
Insurance finance expenses		-	-	(1,179,885)	(169,858)	(1,349,743)	
	21	-	-	(1,179,885)	(169,858)	(1,349,743)	
Total changes in the statement of profit or loss and OC	I	(36,497,236)	-	16,718,728	524,054	(19,254,454)	

		Liabilities for Ren	naining Coverage	Liability for	incurred claims	
31 December 2022 Insurance contracts issued	Notes	Excluding loss component N'000	Loss- component N'000	Present value of future cash flows N'000	Risk adjustment N ′000	Total N ′000
Opening insurance contract assets		-		-	-	-
Opening insurance contract liabilities		7,011,048	-	5,161,507	531,635	12,704,190
Net Opening balance		7,011,048	-	5,161,507	531,635	12,704,190
Changes in the statement of profit or loss and OCI						
Insurance revenue						
Insurance revenue	18	(36,516,475)	-	-	-	(36,516,475)
		(36,516,475)	-	-	-	(36,516,475)
Insurance service expenses						
Incurred claims and other expenses		-	-	2,946,991	(18,857)	2,928,134
Acquisition expenses		2,947,330	-	-	-	2,947,330
Changes that relate to future services: losses on onerous						
contracts and reversals		-	-	4,747,242	427,083	5,174,325
Changes that relate to past services: changes to liabilities for						
incurred claims (including reinsurer's non-performance risk)			-	-	-	
	19	2,947,330	-	7,694,233	408,226	11,049,789
Insurance finance expenses						
Insurance finance expenses		-	-	(73,235)	(46,873)	(120,108)
	21		-	(73,235)	(46,873)	(120,108)
Total changes in the statement of profit or loss and OCI		(33,569,145)	-	7,620,998	361,353	(25,586,794)

- (a) Insurance contracts issued contd
- (i) Reconciliation of the liability for remaining coverage and the liability for incurred claims Premium Allocation Approach

	Lic	abilities for Remain	ing Coverage	Liability for in		
31 December 2023	M	Excluding loss component	Loss- component	Present value of future cash flows	Risk adjustment	Total
Cash flows	Notes	N ′000	N ′000	₩′000	N ′000	N ′000
Premiums received- premium from insurance contract (1)		42,277,840	-	-	-	42,277,840
Claims and other expenses paid		-	-	(9,420,680)	-	(9,420,680)
Acquisition cash flows paid		(4,136,764)	-	-	-	(4,136,764)
		38,141,076	-	(9,420,680)	-	28,720,396
Non- cashflow Items						
Premiums received- premium fron insurance contract (2)		316,644	-	-	-	316,644
		316,644		-	-	316,644
Closing insurance contract assets		-	-	-	-	-
Closing insurance contract liabilities		10,234,332	-	12,430,149	1,417,042	24,081,523
Net closing balance		10,234,332	-	12,430,149	1,417,042	24,081,523

	Lic	Liabilities for Remaining Coverage Liability for incurred claims				
31 December 2022		Excluding loss component	Loss- component	Present value of future cash flows	Risk adjustment	Total
Cash flows	Notes	N ′000	N ′000	N ′000	N ′000	N ′000
Premiums received- premium from insurance contract (1)		37,617,582	-	-	-	37,617,582
Claims and other expenses paid		-	-	(7,650,404)	-	(7,650,404)
Acquisition cash flows paid		(3,151,036)	-	-	-	(3,151,036)
		34,466,546	-	(7,650,404)	-	26,816,142
Non- cashflow Items						
Premiums received- premium fron insurance contract (2)		365,399	-	-	-	365,399
		365,399		-	-	365,399
Closing insurance contract assets		-	-	-	-	-
Closing insurance contract liabilities		8,273,848	-	5,132,101	892,988	14,298,937
Net closing balance		8,273,848	-	5,132,101	892,988	14,298,937

- (b) Reinsurance contracts held
- (i) Reconciliation of the liability for remaining coverage and the liability for incurred claims Premium Allocation Approach

	A	ssets for Remaini	ng Coverage	Asset for inc	urred claims	
31 December 2023 Reinsurance contracts held	Notes	Excluding loss recovery component N'000	Loss-recovery component	Present value of future cash flows N'000	Risk adjustment N ′000	Total N ′000
Opening reinsurance contract assets		(5,375,344)	-	(2,046,680)	(515,764)	(7,937,788)
Opening reinsurance contract liabilities			-	-	-	
Net Opening balance		(5,375,344)	-	(2,046,680)	(515,764)	(7,937,788)
Changes in the statement of profit or loss and OCI						
Insurance revenue						
Reinsurance expenses		26,819,313	-	-	-	26,819,313
		26,819,313	-	-	-	26,819,313
Net income (expenses) from reinsurance contracts held						
Reinsurance service expenses						
Incurred claims recovery		-	-	(2,537,829)	(136,458)	(2,674,287)
Other incurred directly attributable expenses		(1,580,216)	-	-	-	(1,580,216)
Changes that relate to future services: losses on onerous						
contracts and reversals		-	-	(960,492)	(541,535)	(1,502,027)
Changes that relate to past services: changes to liabilities for	r					
incurred claims (including reinsurer's non-performance risk)		-	-	-	-	-
		(1,580,216)	-	(3,498,321)	(677,993)	(5,756,530)
Reinsurance service result	20	25,239,097	-	(3,498,321)	(677,993)	21,062,783
Reinsurance finance expenses/income	22	-	-	80,405	55,025	135,430
Nonsorance infance expenses/meeme		-		80,405	55,025	135,430
Total changes in the statement of profit or loss and OC	I	25,239,097	-	(3,417,916)	(622,968)	21,198,213

	Assets for Remaini	ng Coverage	Asset for inc	ncurred claims		
31 December 2022	Excluding loss recovery component N'000	Loss-recovery component	Present value of future cash flows N'000	Risk adjustment N ′000	Total N ′000	
Opening reinsurance contract assets	(4,628,014)	-	(2,083,069)	(524,934)	(7,236,017)	
Opening reinsurance contract liabilities		-	-	-		
Net Opening balance	(4,628,014)	-	(2,083,069)	(524,934)	(7,236,017)	
Changes in the statement of profit or loss and OCI						
Reinsurance expenses	25,489,775	-	-	-	25,489,775	
·	25,489,775	-	-	-	25,489,775	
Net income (expenses) from reinsurance contracts held Reinsurance service expenses						
Incurred claims recovery	-	-	(1,155,826)	233,666	(922,160)	
Other incurred directly attributable expenses	(1,681,775)	-	-	-	(1,681,775)	
Changes that relate to future services: losses on onerous contracts and reversals Changes that relate to past services: changes to liabilities for	-	-	(788,654)	(256,487)	(1,045,141)	
incurred claims (including reinsurer's non-performance risk)	-	_	_	-	-	
incorred cidinis (incloding reinsorers non-periorinance risk)	(1,681,775)	-	(1,944,480)	(22,821)	(3,649,076)	
Reinsurance service result	23,808,000	-	(1,944,480)	(22,821)	21,840,699	
Reinsurance finance expenses/income		-	30,052	31,994	62,046	
			30,052	31,994	62,046	
Total changes in the statement of profit or loss and OCI	23,808,000	-	(1,914,428)	9,173	21,902,745	

A	ssets for Remaini	ng Coverage	Asset for inc	urred claims		
31 December 2023 Cash flows	Excluding loss recovery component N'000	Loss-recovery component	Present value of future cash flows N'000	Risk adjustment	Total N ′000	
Reinsurance Premiums paid - reinsurance premium on		11 000	11 000	11 000	11 000	
reinsurance contract-1	(23,146,944)	-	-	-	(23,146,944)	
Recoveries from reinsurance	-	-	1,033,730	-	1,033,730	
Acquisition cash flows for ceding commissions	1,794,993	-	-	-	1,794,993	
and other directly attributable expenses paid	(21,351,951)	-	1,033,730	-	(20,318,221)	
Non- cash flow Items						
Reinsurance Premiums payable - reinsurance premium on						
reinsurance contracts (2)	(5,216,790)	-	-	-	(5,216,790)	
Commission receivable - commission on reinsurance contract (2)	-	-	-	-	-	
	(5,216,790)	-	-	-	(5,216,790)	
Closing reinsurance contract assets	(6,704,988)	-	(4,430,868)	(1,138,732)	(12,274,588)	
Closing reinsurance contract liabilities						
Net closing balance	(6,704,988)	-	(4,430,868)	(1,138,732)	(12,274,588)	

	Assets for Remaini	ng Coverage	Asset for inc	urred claims		
31 December 2022	Excluding loss recovery component	Loss-recovery component	Present value of future cash flows	Risk adjustment	Total	
Cash flows	N ′000	N′000	N'000	N'000	N′000	
Reinsurance Premiums paid - reinsurance premium on						
reinsurance contract-1	(23,179,945)	-	-	-	(23,179,945)	
Recoveries from reinsurance	-	-	1,950,815	-	1,950,815	
Acquisition cash flows for ceding commissions	1,794,990	-	-	-	1,794,990	
and other directly attributable expenses paid	(21,384,955)	-	1,950,815	-	(19,434,140)	
Non- cash flow Items						
Reinsurance Premiums payable - reinsurance premium on						
reinsurance contracts (2)	(3,170,374)	-	-	-	(3,170,374)	
Commission receivable - commission on reinsurance contract (2)		-	-	-	-	
	(3,170,374)	-	-	-	(3,170,374)	
Closing reinsurance contract assets	(5,375,343)	-	(2,046,682)	(515,763)	(7,937,788)	
Closing reinsurance contract liabilities		-	-	-	<u> </u>	
Net closing balance	(5,375,343)	-	(2,046,682)	(515,763)	(7,937,788)	

21 Insurance contract liabilities issued / Reinsurance contracts held								
(a) Insurance contracts issued	General Model Measurement (GMM) Liabilities for remaining coverage							
(i) Analysis by remaining coverage and incurred claims								
Insurance contracts issued 31 December 2023	Excluding loss components N'000	Loss components N '000	Liabilities for incurred claims	Total N ′000				
Opening insurance contract assets	-	-	-	-				
Opening insurance contract liabilities	88,375,623	4,071,491	456,777	92,903,891				
Net Opening balance	88,375,623	4,071,491	456,777	92,903,891				
Insurance revenue								
Insurance revenue	(17,161,577)	-	-	-17,161,577				
	(17,161,577)	-	-	(17,161,577)				
Insurance service expenses								
Incurred claims and other directly attributable expenses	-	(902,397)	20,086,017	19,183,620				
Acquisition expenses	800,077	-	-	800,077				
Changes that relate to past services: changes to liabilities for incurred claims								
(including reinsurer's non-performance risk)	-	-	(4,154,229)	(4,154,229)				
Changes that relate to future services: losses on onerous contracts & reversals		3,453,835	-	3,453,835				
	800,077	2,551,438	15,931,788	19,283,303				
Insurance service result	(16,361,500)	2,551,438	15,931,788	2,121,726				
Investment components								
Investment components	(5,823,044)	-	5,823,044	-				
	(5,823,044)	-	5,823,044	-				
Insurance finance expenses								
Insurance finance expenses	4,720,210	469,801	(402,648)	4,787,363				
	4,720,210	469,801	(402,648)	4,787,363				
Total amounts recognised in comprehensive income	(17,464,334)	3,021,239	21,352,184	6,909,089				

Premium Allocation Approach (PAA)				Total insurance contracts				
	Liabilities for incurred claims							
rema	Liabilities for ining coverage N'000	Present value of future cash flows N'000	Risk adjustment N '000	Total N ′000	Liabilities for remaining coverage N'000	Liabilities for incurred claims	Total N ′000	
	- 880,292	- 3,763,309	- 654,816	- 5,298,417	- 93,327,406	- 4,874,902	- 98,202,308	
	880,292	3,763,309	654,816	5,298,417	93,327,406	4,874,902	98,202,308	
	(7,651,151)			-7,651,151	(24,812,728)		(24,812,728)	
	(7,651,151)	- -	-	(7,651,151)	(24,812,728)	-	(24,812,728)	
	-	2,059,143	(371,193)	1,687,950	(902,397)	21,773,967	20,871,570	
	710,597	-	-	710,597	1,510,674	-	1,510,674	
	-	2,626,685	155,123	2,781,808	-	(1,372,421)	(1,372,421)	
	- 710.507	-	- (01 / 070)	-	3,453,835	-	3,453,835	
	710,597	4,685,828	(216,070)	5,180,355	4,062,112	20,401,546	24,463,658	
	(6,940,554)	4,685,828	(216,070)	(2,470,796)	(20,750,616)	20,401,546	(349,070)	
	-	-	-	-	(5,823,044)	5,823,044	-	
	-	-	-	-	(5,823,044)	5,823,044	_	
		32,111	(18,740)	13,371	5,190,011	(389,277)	4,800,734	
		32,111	(18,740)	13,371	5,190,011	(389,277)	4,800,734	
	(6,940,554)	4,717,939	(234,810)	(2,457,425)	(21,383,649)	25,835,313	4,451,664	

21	Insurance contract	liabilities i	issued /	Reinsurance	contracts	held

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- (i)	Analysis	by remaining	coverage and	d incurred	claims
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(i) Analysis by remaining coverage and incurred claims	General Model Measurement (GMM)					
	Liabilities for remaining coverage					
Insurance contracts issued 31 December 2023	Excluding loss components N'000	Loss components N'000	Liabilities for incurred claims	Total N ′000		
Cash Flow						
Premiums received	38,134,643	-	-	38,134,643		
Claims and other expenses paid	-	-	(20,143,191)	(20,143,191)		
Acquisition cash flows paid	(2,804,666)	-	-	(2,804,666)		
Total cash flows	35,329,977	-	(20,143,191)	15,186,786		
Non-cash flow items						
Movement in premium receivable - premium for insurance contracts	-	-	-	-		
Previous year's deposit for premium	-	-	-	-		
Acquisition cost payable - acquisition on insurance cost	-	-	-	-		
	-	-	-	-		
Closing insurance contract assets	-	-	-	-		
Closing insurance contract liabilities	106,241,266	7,092,730	1,665,770	114,999,766		
Net closing balance	106,241,266	7,092,730	1,665,770	114,999,766		

acts	tal insurance contro	То	Premium Allocation Approach (PAA)					
				rred claims	Liabilities for incu			
Total N ′000	Liabilities for incurred claims N'000	Liabilities for remaining coverage N'000	Total N ′000			Liabilities for remaining coverage N'000		
45,074,105	-	45,074,105	6,939,462	-	-	6,939,462		
(24,934,244)	(24,934,244)	-	(4,791,053)	-	(4,791,053)	-		
(3,302,474)	-	(3,302,474)	(497,808)	-	-	(497,808)		
16,837,387	(24,934,244)	41,771,631	1,650,601	-	(4,791,053)	6,441,654		
- 14,757	_	14,757	14,757	_	_	14,757		
1,212,101	-	1,212,101	1,212,101	-	-	1,212,101		
(290,200)	-	(290,200)	(290,200)	-	-	(290,200)		
936,658	-	936,658	936,658	-	-	936,658		
-	-	-	-	-	-	-		
120,428,017	5,775,971	114,652,046	5,428,251	420,006	3,690,195	1,318,050		
120,428,017	5,775,971	114,652,046	5,428,251	420,006	3,690,195	1,318,050		

21 Insurance contract liabilities issued / Reinsurance contracts held						
(a) Insurance contracts issued	G	eneral Model M	easurement (GMM)			
(i) Analysis by remaining coverage and incurred claims	Liabilities for remaining coverage					
Insurance contracts issued 31 December 2022	Excluding loss components	Loss	Liabilities for incurred claims	Total N ′000		
Opening insurance contract assets	-	-	-	-		
Opening insurance contract liabilities	75,648,313	-	1,074,695	76,723,008		
Net Opening balance	75,648,313	-	1,074,695	76,723,008		
Insurance revenue						
Insurance revenue	(13,403,541)	-	-	(13,403,541)		
	(13,403,541)	-	-	(13,403,541)		
Insurance service expenses Incurred claims and other directly attributable expenses						
Acquisition expenses	-	(317,773)	15,579,463	15,261,690		
Changes that relate to past services: changes to liabilities for incurred claims	336,466	-	-	336,466		
(including reinsurer's non-performance risk)	-	-	(4,946,657)	(4,946,657)		
Changes that relate to future services: losses on onerous contracts & reversals		4,219,333	-	4,219,333		
	336,466	3,901,560	10,632,806	14,870,832		
Insurance service result	(13,067,075)	3,901,560	10,632,806	1,467,291		
Investment components						
Investment components	(4,777,033)	-	4,777,033	_		
	(4,777,033)	-	4,777,033	-		
Insurance finance expenses						
Insurance finance expenses	2,445,207	169,931	(60,109)	2,555,029		
	2,445,207	169,931	(60,109)	2,555,029		
Total amounts recognised in comprehensive income	(15,398,901)	4,071,491	15,349,730	4,022,320		

Premium Allocation Approach (PAA)				Total insurance contracts				
	Liabilities for incurred claims							
rema	Liabilities for ining coverage N′000	Present value of future cash flows N'000	Risk adjustment N '000	Total N ′000	Liabilities for remaining coverage N'000	Liabilities for incurred claims N′000	Total N ′000	
	- 984,193	- 4,020,536	- 414,115	- 5,418,844	- 76,632,506	- 5,509,346	- 82,141,852	
	984,193	4,020,536	414,115	5,418,844	76,632,506	5,509,346	82,141,852	
	(7,383,962)	-	-	(7,383,962)	(20,787,503)	-	(20,787,503)	
	(7,383,962)	-	-	(7,383,962)	(20,787,503)	-	(20,787,503)	
	-	2,775,747	68,865	2,844,612	(317,773)	18,424,075	18,106,302	
	636,139	- 1,222,052	- 189,997	636,139 1,412,049	972,605 -	(3,534,608)	972,605 (3,534,608)	
	4	<u> </u>	-	4	4,219,337		4,219,337	
	636,143	3,997,799	258,862	4,892,804	4,874,169	14,889,467	19,763,636	
	(6,747,819)	3,997,799	258,862	(2,491,158)	(15,913,334)	14,889,467	(1,023,867)	
		-	-	-	(4,777,033)	4,777,033	<u>-</u>	
		-	-	-	(4,777,033)	4,777,033	<u>-</u>	
		46,518	(18,161)	28,357	2,615,138	(31,752)	2,583,386	
		46,518	(18,161)	28,357	2,615,138	(31,752)	2,583,386	
	(6,747,819)	4,044,317	240,701	(2,462,801)	(18,075,229)	19,634,748	1,559,519	

21	Insurance	contract	liabilities	issued	/ Reinsurance	contracts h	held
	1113014116	COLLIGATION	HUDIIIICS	133064	Nonsolution	COLLIGACIST	ıcıu

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(a) I	nsurance	contracts	ISSLIED
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(i)	Analysis	by remaining	coverage and	incurred	claims

(i) Analysis by remaining coverage and incurred claims	General Model Measurement (GMM)					
	Liabilities for remaining coverage					
Insurance contracts issued 31 December 2022	Excluding loss components N '000	Loss components N '000	Liabilities for incurred claims N′000	Total N ′000		
Cash Flow						
Premiums received	30,509,030	-	-	30,509,030		
Claims and other expenses paid	-	-	(15,967,648)	(15,967,648)		
Acquisition cash flows paid	(2,382,819)	-	-	(2,382,819)		
Total cash flows	28,126,211	-	(15,967,648)	12,158,563		
Non-cash flow items						
Movement in premium receivable - premium for insurance contracts	-	-	-	-		
Previous year's deposit for premium	-	-	-	-		
Acquisition cost payable - acquisition on insurance cost	-	-	-	-		
	-	-	-	-		
Closing insurance contract assets	-	-	-	-		
Closing insurance contract liabilities	88,375,623	4,071,491	456,777	92,903,891		
Net closing balance	88,375,623	4,071,491	456,777	92,903,891		

Premium Allocation Approach (PAA)				Total insurance contracts			
	Liabilities for incu	rred claims	_				
Liabilities for remaining coverage N'000	Present value of future cash flows N′000	Risk adjustment N ′000	Total N′000	Liabilities for remaining coverage N'000	Liabilities for incurred claims N′000	Total N′000	
5,671,570	-	-	5,671,570	36,180,600	-	36,180,600	
-	(4,301,544)	-	(4,301,544)	-	(20,269,192)	(20,269,192)	
(372,896)	-	-	(372,896)	(2,755,715)	-	(2,755,715)	
5,298,674	(4,301,544)	-	997,130	33,424,885	(20,269,192)	13,155,693	
22.221			22.221	22.221		-	
22,231	-	-	22,231	22,231	-	22,231	
1,567,000	-	-	1,567,000	1,567,000	-	1,567,000	
(243,987)	-	-	(243,987)	(243,987)	-	(243,987)	
1,345,244	-	-	1,345,244	1,345,244	-	1,345,244	
-	-	-	-	-	-	-	
880,292	3,763,309	654,816	5,298,417	93,327,406	4,874,902	98,202,308	
880,292	3,763,309	654,816	5,298,417	93,327,406	4,874,902	98,202,308	

- (b) Life business Reinsurance contracts held
- (i) Analysis by remaining coverage and incurred claims Premium Allocation Approach (PAA)

Life busine	ss - Reins	urance coi	ntracts held
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Ene sesmoss Remiserance connects note		Assets for inc	curred claims	
31 December 2023	Assets for Remaining Coverage N'000	Present value of future cash flows	Risk adjustment ₩′000	Total N ′000
Opening reinsurance contract assets	268,148	596,588	(1,460)	863,276
Opening reinsurance contract liabilities	(31,094)	-	-	(31,094)
Opening net reinsurance contract assets/(liabiltiies)	237,054	596,588	(1,460)	832,182
Reinsurance premium expense				
Reinsurance premium expense	(1,831,323)	-	-	(1,831,323)
	(1,831,323)	-	-	(1,831,323)
Reinsurance service income				
Incurred claims recovery and other income	-	247,302	34,480	281,782
Acquisition income earned on reinsurance contracts held	129,126	-	-	129,126
Changes that relate to past services: changes to liabilities for				
incurred claims (incl. reinsurer's non-performance risk)	-	150,927	51,720	202,647
Changes that relate to future services: losses on onerous contracts				
and reversals (resulting from underlying GoC for reinsurance)		-	-	
	129,126	398,229	86,200	613,555
Net reinsurance expense	(1,702,197)	398,229	86,200	(1,217,768)
Reinsurance finance income/(expense)				
Reinsurance finance income/(expense)	-	17,566	(1,006)	16,560
	-	17,566	(1,006)	16,560
Total changes in the statement of profit or loss and OCI	(1,702,197)	415,795	85,194	(1,201,208)

		Assets for in	curred claims	
31 December 2022	Assets for Remaining Coverage N '000	Present value of future cash flows N'000	Risk adjustment N ′000	Total N ′000
Opening reinsurance contract assets	212,059	373,356	94,086	679,501
Opening reinsurance contract liabilities	(21,204)	-	-	(21,204)
Opening net reinsurance contract assets/(liabiltiies)	190,855	373,356	94,086	658,297
Reinsurance premium expense				
Reinsurance premium expense	(1,882,115)	-	-	(1,882,115)
	(1,882,115)	-	-	(1,882,115)
Reinsurance service income				
Incurred claims recovery and other income	-	504,978	(37,634)	467,344
Acquisition income earned on reinsurance contracts held	342,946	-	-	342,946
Changes that relate to past services: changes to liabilities for				
incurred claims (incl. reinsurer's non-performance risk)	-	49,920	(56,451)	(6,531)
Changes that relate to future services: losses on onerous contracts				
and reversals (resulting from underlying GoC for reinsurance)		-	-	
	342,946	554,898	(94,085)	803,759
Net reinsurance expense	(1,539,169)	554,898	(94,085)	(1,078,356)
Reinsurance finance income/(expense)				
Reinsurance finance income/(expense)		5,407	(1,461)	3,946
	-	5,407	(1,461)	3,946
Total changes in the statement of profit or loss and OCI	(1,539,169)	560,305	(95,546)	(1,074,410)

- (b) Life business Reinsurance contracts held
- (i) Analysis by remaining coverage and incurred claims Premium Allocation Approach (PAA)

Life business - Reinsurance contracts held

Life business - Remisurance conflucts field		Assets for ir	ncurred claims	
31 December 2023 Cash flows	Assets for Remaining Coverage N'000	Present value of future cash flows N'000	Risk adjustment N ′000	Total N ′000
Premiums paid on reinsurance contracts	1,817,077	-	-	1,817,077
Recoveries from reinsurance	-	(367,088)	-	(367,088)
Ceding commission received and other income	(267,645)	-	-	(267,645)
Total cash flows	1,549,432	(367,088)	-	1,182,344
Movement in premium receivable - premium for insurance contracts				
Reinsurance premium payable - premium on reinsurance contracts	(14,246)	-	-	(14,246)
Commission receivable - commission on reinsurance contracts	-	-	-	-
	(14,246)	-	-	(14,246)
Closing net reinsurance contract assets/(liabiltiies)	84,289	645,295	83,734	813,318
Closing reinsurance contract assets	129,629	645,295	83,734	858,658
Closing reinsurance contract liabilities	(45,340)	-	-	(45,340)
Closing net reinsurance contract assets/(liabiltiies)	84,289	645,295	83,734	813,318

		urred claims		
31 December 2022 Cash flows	Assets for Remaining Coverage N'000	Present value of future cash flows N'000	Risk adjustment N ′000	Total N ′000
Premiums paid on reinsurance contracts	1,872,225	-	-	1,872,225
Recoveries from reinsurance	-	(337,073)	-	(337,073)
Ceding commission received and other income	(286,857)	-	-	(286,857)
Total cash flows	1,585,368	(337,073)	-	1,248,295
Movement in premium receivable - premium for insurance contracts				
Reinsurance premium payable - premium on reinsurance contracts	(9,890)	-	-	(9,890)
Commission receivable - commission on reinsurance contracts	-	-	-	-
	(9,890)	-	-	(9,890)
Closing net reinsurance contract assets/(liabiltiies)	237,054	596,588	(1,460)	832,182
Closing reinsurance contract assets	268,148	596,588	(1,460)	863,276
Closing reinsurance contract liabilities	(31,094)	-	-	(31,094)
Closing net reinsurance contract assets/(liabiltiies)	237,054	596,588	(1,460)	832,182

For insurance contracts issued within the Group Life portfolio as well as reinsurance contracts held, the Company has not disclosed a reconciliation from the opening balance to the closing balance separately for the loss component of the liabilities for remaining coverage, or the loss recovery component of the assets for remaining coverage, respectively, or the additional liabilities or assets for contracts measured under PAA, because there are no onerous contracts.

22 Investment contract liabilities

	Group			Company	
	31-Dec-23 ₩′000	Restated 31-Dec-22 N '000	Restated 1-Jan-22 N '000	31-Dec-23 N ′000	31-Dec-22 ₩′000
Welfare- Mobil Scheme	317,727	336,032	820,655	-	-
Welfare	3,543,364	3,350,018	2,945,910	-	
	3,861,091	3,686,050	3,766,565	-	
Movement in investment contract liabilities					
At 1 January	3,686,050	2,945,906	2,467,855	-	-
Deposit	806,084	559,113	1,592,256	-	-
Withdrawal	(919,871)	(51,512)	(503,435)	-	-
Guaranteed interest	288,828	232,543	209,889	-	-
Balance at 31 December	3,861,091	3,686,050	3,766,565	-	-

23 Interest bearing loans and borrowings

	Group			Company	
	31-Dec-23 N '000	Restated 31-Dec-22 N ′000	Restated 1-Jan-22 N ′000	31-Dec-23 ₩′000	31-Dec-22 ₩′000
Shareholders' loan to UPDC	2,146,881	2,179,173	2,516,621	-	-
	2,146,881	2,179,173	2,516,621	-	-
Current					
Shareholders' loan to UPDC	2,146,881	2,179,173	2,516,621	-	-
	2,146,881	2,179,173	2,516,621	-	-
Total borrowings	2,146,881	2,179,173	2,516,621	-	_
Movement in total borrowings during the year					
As at 1 January	2,179,173	2,516,621	5,422,500	-	-
Proceeds from borrowing	-	-	2,516,526	-	-
Interest accrued	209,556	198,404	533,534	-	-
Repayment of borrowings	-	(337,448)	(5,422,500)	-	-
Interest paid	(241,848)	(198,404)	(533,439)	-	_
As at 31 December	2,146,881	2,179,173	2,516,621	-	_

Shareholders loan was obtained from Custodian Investment Plc and UACN Plc in April 2021 to pay down the 5-year bond and UACN Bridge Finance. The loan is a short term loan at 9%.

24 Trade payables

	Group			Company	
	31-Dec-23 ₩′000	Restated 31-Dec-22 N '000	Restated 1-Jan-22 N '000	31-Dec-23 N ′000	31-Dec-22 ₩′000
Due to reinsurance and Co-insurance Companies	1,019,875	574,010	529,316	-	-
Due to Brokers and Agents	4,487,115	2,871,445	2,174,128	-	-
Premium received in advance	14,854,343	7,776,337	5,399,610	-	-
Other trade payables*	938,624	1,046,566	663,057	-	
	21,299,957	12,268,358	8,766,111	-	_

Trade payables comprise amounts outstanding for reinsurance companies, brokers, deferred premium, trade purchases and ongoing costs. All amounts are payable within a year. The carrying amount approximates fair value.

^{*}Other trade payables comprise amounts outstanding for trade purchases and ongoing costs. The Directors consider the carrying amount of trade and other payables to approximate its fair value due to their short term maturity period and no significant discounts is expected on payments of the obligations.

25 Other payables

	Group			Company	
	31-Dec-23 ₩′000	Restated 31-Dec-22 N ′000	Restated 1-Jan-22 N ′000	31-Dec-23 N′000	31-Dec-22 ₩′000
Staff pension	1,420	1,421	1,398	1,420	1,421
Statutory payables	1,083,092	1,094,414	927,735	7,246	8,707
Information Technology Development levy	1,035,548	608,764	518,713	42,666	42,666
Unclaimed Dividend	1,213,010	1,109,355	1,031,629	960,599	856,944
Unearned income (see note 25(i) below)	145,493	595,470	304,308	5,980	5,340
	3,478,563	3,409,424	2,783,783	1,017,911	915,078
Non Trade payable (see note 25(ii) below)	1,334,986	903,238	772,718	-	-
Accruals (see note 25(iii) below)	2,648,113	2,200,589	1,532,538	273,659	257,159
Due to related party	-	-	-	201,000	201,000
Contract liabilities	2,093,965	2,559,033	2,168,341	-	-
Trade & Commission payable (see note 25(iv)					
below) Restated (see note 50)	361,013	544,173	199,972	-	-
Deposit for shares/asset replacement	179,208	-	-	-	-
Tenants' Security Deposit	-	5,643	21,678	-	5,643
Sundry creditors (see note 23(v) below)	2,659,506	1,609,845	2,310,055	79,902	144,963
	9,276,791	7,822,521	7,005,302	554,561	608,765
	12,755,354	11,231,945	9,789,085	1,572,472	1,523,843

- i Unearned income represent deferred income. This is made up of rental income received in advance on investment properties leased by the Company to third parties. These are released to income in-line with the terms of the individual contract that it relates to.
- ii Non trade payables consist of payables to regulators and various suppliers.
- iii Accruals relate to amounts provided for audit / consulting fees and subscription/dues to various regulatory and professional bodies.
- iv Trade and commission payables comprise amounts outstanding for trade purchases and ongoing costs. The Directors consider the carrying amount of trade and other payables to approximate its fair value due to their short term maturity period and no significant discounts is expected on payments of the obligations.
- v Sundry creditors relate to amount due to suppliers and service providers for services rendered

26 Taxation

		Group	Company		
Per profit or loss account:	31-Dec-23 ₩′000	Restated 31-Dec-22 N ′000	Restated 1-Jan-22 N '000	31-Dec-23 N ′000	31-Dec-22 ₩′000
Income tax based on profit for the profit	1,542,177	1,910,646	1,107,531	120,000	134,072
Education tax for the period	94,581	240,185	98,672	12,000	17,746
Capital gains tax	128	-	72,498	-	-
Dividend tax	64,000	499,853	411,983	752,519	499,854
Underprovision in prior year	15,223	14,705	10,000	-	<u>-</u>
	1,716,109	2,665,389	1,700,684	884,519	651,672
Deferred taxation	4,597,665	(50,926)	450,618	184,096	12,075
Tax charge to profit and loss	6,313,774	2,614,463	2,151,302	1,068,615	663,747

26 Taxation

	Group		Company		
Current income tax Per Balance Sheet:	31-Dec-23 ₩′000	Restated 31-Dec-22 N '000	Restated 1-Jan-22 N '000	31-Dec-23 ₩'000	31-Dec-22 ₩′000
At 1 January	3,346,153	1,941,504	1,694,459	1,294,989	657,323
Opening balance adjustment	-	(6,820)	-	-	-
Capital gain tax	128	-	-	-	-
Current Income tax expense	1,636,886	2,150,831	1,278,701	132,000	151,818
Withholding tax credit offset	(989,688)	-	(442,575)	(911,837)	-
Dividend tax	64,000	499,853	411,983	752,519	499,854
Underprovision in prior year	15,223	14,705	10,000	-	-
Write back of prior period over provision	-	-	(24,061)	-	-
Payments during the period	(2,196,697)	(1,253,920)	(987,003)	(50,537)	(14,006)
At the end of the period	1,876,005	3,346,153	1,941,504	1,217,134	1,294,989

26 Taxation

Reconciliation of income tax expenses

Reconciliation of tax expense and the accounting profit for 2022 and 2023 is as follows:

	Group		Compar	ny	
	31-Dec-23 N ′000	Restated 31-Dec-22 ►√000	31-Dec-23 №′000	31-Dec-22 ₩′000	
Profit before taxation	25,991,127	11,475,761	9,319,304	5,623,742	
Income tax enspense calculated at 30%	7,797,338	3,442,728	2,795,791	1,687,123	
Effect of income exempted from taxation	(16,636,627)	(9,r377,672)	(10,106,407)	(5,194,411)	
Effect of non-deductible expenses for tax purposes	750,146	1,169,711	222,613	280,528	
Dividend tax	64,000	499,853	752,519	499,854	
Efect of minimum tax	9,630,227	6,675,598	7,207,542	3,360,552	
Effect of education tax	94,581	240,185	12,000	17,746	
Effect of origination and reversal of temporary difference	4,597,665	(50,926)	184,096	12,075	
Effect of NPTF Levy	1,221	281	461	281	
Underprovision in prior year	15,223	14,705	-	-	
	6,313,774	2,614,463	1,068,615	663,747	
Effective tax rate	24%	23%	11%	12%	

27 Deferred tax liabilities

		Group		Comp	any
	31-Dec-23 ₩′000	Restated 31-Dec-22 N ′000	Restated 1-Jan-22 N ′000	31-Dec-23 N ′000	31-Dec-22 ₩′000
Capital gains to be reinvested	116,291	116,291	-	-	-
Unutilized tax credit	(1,151,609)	(1,151,609)	(1,151,609)	-	-
Fair value gains on investment properties	2,211,449	2,090,168	2,095,247	684,978	601,020
Accelerated depreciation for tax purposes	1,223,933	538,994	482,932	52,607	67,338
Unrealised foreign exchange gains	5,033,495	744,580	825,056	115,024	155
Revaluation Surplus	(67,204)	143,463	98,132	-	-
Impairment of Financial Assets	(701,814)	(415,012)	(215,381)	(32,350)	(32,350)
	6,664,541	2,066,875	2,134,377	820,259	636,163
Deferred tax related to items recognised in (OCI				
Net (gain)/Loss on equity instruments designated	l at				
fair value through OCI	392,118	-	-	-	-
Net deferred tax liabilities	7,056,659	2,066,875	2,134,377	820,259	636,163
Deferred tax assets	-	-	-	-	-
Deferred tax liabilities	7,056,659	2,066,875	2,134,377	820,259	636,163
Net deferred tax liabilities	7,056,659	2,066,875	2,134,377	820,259	636,163

28 Issued share capital and reserves

		Group			Comp	Company	
	Issued share capital:	31-Dec-23 N ′000	Restated 31-Dec-22 N ′000	Restated 1-Jan-22 N '000	31-Dec-23 ₩′000	31-Dec-22 ₩′000	
	5,881,866,000 Ordinary shares of 50k each	2,940,933	2,940,933	2,940,933	2,940,933	2,940,933	
	Movement during the year is as shown below:						
	At 1 January	2,940,933	2,940,933	2,940,933	2,940,933	2,940,933	
	At 31 December	2,940,933	2,940,933	2,940,933	2,940,933	2,940,933	
29	Share premium						
	At 1 January	6,412,357	6,412,357	6,412,357	6,412,357	6,412,357	
	At 31 December	6,412,357	6,412,357	6,412,357	6,412,357	6,412,357	

30 Reserves

The nature and purpose of the reserves in equity are as follows:

Retained earnings

Retained earnings comprise the undistributed profits from previous years, which have not been reclassified to the other reserves noted below.

Contingency reserve

The statutory contingency reserve has been computed in accordance with Section 21 (1) of the Insurance Act, Cap 117 LFN 2004.

Asset revaluation reserve

This reserve contains surplus on revaluation of property, plant and equipment. A revaluation surplus is recorded in Other Comprehensive Income and credited to the asset revaluation surplus in equity. However, to the extent that it reverses a revaluation deficit of the same asset previously recognised in profit or loss, the increase is recognised in profit and loss. A revaluation deficit is recognised in profit or loss, except to the extent that it offsets an existing surplus on the same asset recognised in the asset revaluation reserve.

Fair value reserve

The fair value reserve comprises the net cumulative change in the fair value of financial assets measured at fair value through other comprehensive income.

Non Controlling Interest

Custodian Investment Plc has a controlling interest of 76.55% (2021: 76.55%) in CrusaderSterling Pensions Limited (CSP), which gives rise to a non-controlling interest of 23.45% in the entity. Also, the group has 51% controlling interest in UPDC Plc giving rise to a non-controlling interest of 49%. The balance represents the amount attributable to the non-controlling shareholders of CSP and UPDC.

		Gr	oup	Company	
31	Interest income	31-Dec-23 N ′000	31-Dec-22 ₩'000	31-Dec-23 N'000	31-Dec-22 ₩′000
	Interest income on investments measured at ammortised cost	18,956,023	13,828,880	32,039	358,488
	Interest income on call and deposit accounts	2,043,932	1,299,805	160,679	145,264
		20,999,955	15,128,685	192,718	503,752
32	Operating and Investment Income				
	Dividend income	1,290,106	1,005,702	8,047,868	5,093,706
	Profit on investment contracts	31,172	43,773	-	-
	Fees and Commission income	5,070,010	4,189,185	-	-
	Sales	5,343,622	5,896,957	-	-
	Other Operating Income	947,235	891,995	387,612	1,405,559
		12,682,145	12,027,612	8,435,480	6,499,265
i	Other operating income				
	Rental income	151,527	149,485	13,040	12,536
	Sundry income	795,708	742,510	374,572	1,393,023
	•	947,235	891,995	387,612	1,405,559

Included in sundry income are incomes relating to disposal of scraps, premium fee on rent to own scheme, parking space lease, recovery on facility management, project supervision services fees, legal, transfer and title regularisations fees.

		Gr	oup	Company		
33	Net fair value gains/(losses)	31-Dec-23 N'000	31-Dec-22 ₩'000	31-Dec-23 N '000	31-Dec-22 N '000	
	Changes in fair value of financial assets	(6,138,342)	(6,235,107)	1,144,578	(99,538)	
	Fair value gains on investment property	1,346,086	114,878	839,584	350	
		(4,792,256)	(6,120,229)	1,984,162	(99,188)	
34	Net Realized Gains					
	Profit on disposal of property and equipment	8,762	36,014	519	1,200	
	Net realised gain/(loss) on foreign exchange	118,554	30,042	-	-	
	Realised gain/(loss) on financial assets	747,836	1,474,340	71,972	27,315	
		875,152	1,540,396	72,491	28,515	
35	Insurance service revenue					
	Non life insurance service revenue	40,377,128	36,516,475	-	-	
	Life insurance service revenue	24,812,728	20,787,503	-	-	
		65,189,856	57,303,978	-	-	
36	Direct operating expenses					
	Cost of sales	3,442,301	4,289,233	-	-	
37	Insurance Service expenses					
	Non life insurance business	22,472,417	11,049,789	-	-	
	Life insurnace business	24,463,658	19,763,636	_		
		46,936,075	30,813,425	-	-	

		Group		Company	
38	Net expense from reinsurance contracts held	31-Dec-23 ₩'000	31-Dec-22 ₩'000	31-Dec-23 N ′000	31-Dec-22 ₩′000
	Non life insurance business	21,062,783	21,840,698	-	-
	Life insurnace business	1,217,768	1,078,356	-	_
		22,280,551	22,919,054	-	-
39	Net insurance finance expenses				
	- Finance (expenses)/income from insurance ontracts issued				
	Non life insurance business	(1,349,743)	(120,108)	-	-
	Life insurance business	4,800,734	2,583,386	-	-
		3,450,991	2,463,278	-	-
	- Finance (expense)/income on reinsurance contracts held				
	Non life insurance business	135,430	62,046	-	-
	Life insurance business	(16,559)	(3,946)	-	_
		118,871	58,100	-	-
		3,569,862	2,521,378	-	
40	Impairment allowance				
	Charge/(write back) on cash and cash equivalents (ECL)	280,991	43,060	-	21,352
	Charge/(write back) on financial assets at amortised costs (ECL)	676,123	509,684	-	(32,227)
	Writeback on other receivables	(101,956)	(204,162)	-	_
		855,158	348,582	-	(10,875)
41	Finance costs				
	Finance cost	248,303	198,404	<u>-</u>	
		248,303	198,404	-	-

	Group		Company	
42 Unrealised foreign exchange gain	31-Dec-23 N '000	31-Dec-22 ₩'000	31-Dec-23 ₩′000	31-Dec-22 ₩′000
Net unrealised Foreign exchange gain on cash and cash equivalents	1,667,534	1,236	1,886	477
Net unrealised Foreign exchange gain/(loss) on financial assets	24,146,073	2,134,926	-	-
Unrealised foreign exchange on gain or /(loss) on other receivables and payables_	(8,235,151)	503,053	-	_
	17,578,456	2,639,215	1,886	477
43 Management expenses				
Staff cost (see note 43(i) below)	3,564,646	2,893,345	707,198	797,610
Auditors' remuneration*	93,126	90,261	12,000	12,000
Amortisation of intangible assets	51,907	40,436	8,377	8,377
Depreciation of property, plant and equipment	700,544	614,649	126,840	81,712
(Loss)/gain on disposal of Investment property	-	41,081	-	-
Depreciation of right of use asset	35,915	58,065	-	-
Occupancy expenses	124,743	230,727	24,321	43,008
Directors fees and expenses	339,499	212,537	107,341	69,809
Printing, stationery & office supplies	81,898	40,789	19,216	26,876
Marketing and administration expenses	4,150,637	3,368,186	155,021	157,971
AGM, dividend processing & related costs	32,170	40,844	26,103	36,000
Pension protection fund charge	147,696	121,993	-	-
Fees, levy & assessment	1,107,136	906,880	180,611	86,476
Bank charges	13,366	11,515	405	115
	10,443,283	8,671,308	1,367,433	1,319,954

^{*} Auditor's remuneration represents fees for the interim and full year audit of the company and the group for the year ended 31 December 2023.

		Gro	oup	Com	oany
43(i)	Staff cost	31-Dec-23 ₩′000	31-Dec-22 N'000	31-Dec-23 ₩′000	31-Dec-22 ₩′000
	Salaries	2,053,445	1,666,736	198,275	285,335
	Defined contribution pension cost	136,892	111,113	12,186	16,310
	Other staff allowance	1,374,309	1,115,496	496,737	495,965
		3,564,646	2,893,345	707,198	797,610
44	Net gain/(loss) on assets (FVTOCI)				
	Financial assets - FVTOCI				
	Net gain/(loss) on equity instrument at FVOCI	897,201	42,706	-	-
	Deferred tax on gains accumulated on equity instruments				
	designated at FCTOCI	(48,137)	-	-	_
		849,064	42,706	-	-
45	Revaluation surplus on freehold property				
	Arising during the year	690,143	-	-	-
	Income tax effect	(207,044)	-	-	-
		483,099	-	-	-

		Group		Company	
46	Earnings per share	31-Dec-23 N ′000	31-Dec-22 N'000	31-Dec-23 N′000	31-Dec-22 ₩′000
	Profit for the period from continuing activities	19,677,353	8,861,298	8,250,689	4,959,995
	Less: Non-controlling interests	620,245	488,583	-	<u>-</u>
	Net profit from continuing activities attributable to ordinary shareholder	19,057,108	8,372,715	8,250,689	4,959,995
	Profit for the period from continuing and discontinued activities	19,677,353	8,861,298	8,250,689	4,959,995
	Less: Non-controlling interests	620,245	488,583	-	-
	Net profit from continuing and discontinued activities attributable to ordinary shareholder	19,057,108	8,372,715	8,250,689	4,959,995
	Number of ordinary share in issue as at year end				
	Share capital	5,881,866	5,881,866	5,881,866	5,881,866
	Basic/diluted earnings per ordinary share from continuing activities (kobo)	324	142	140	84
	Basic/diluted earnings per ordinary share from continuing and discontinued activities (kobo)	324	142	140	84

Basic earnings per share (EPS) amount is calculated by dividing the net profit or loss for the period attributable to ordinary shareholders by the number of ordinary shares outstanding at the reporting date.

Diluted EPS is calculated by adjusting the profit due to continuing operations attributable to ordinary shareholders and the weighted average number of shares outstanding for the effect of dilutive potential ordinary shares.

47 Emolument of directors and key management

Key management personnel of the Company includes all directors, executive and non-executive, and senior management. The summary of the compensation of key management personnel for the year is as follows:

	Gro	oup	Com	pany
	31-Dec-23 ₩′000	31-Dec-22 ₩′000	31-Dec-23 ₩′000	31-Dec-22 ₩′000
Fees	171,647	82,867	67,618	45,087
Executive compensation	1,226,518	781,641	452,310	464,681
Other emoluments	144,149	221,093	29,450	19,400
Total	1,542,314	1,085,601	549,378	529,168
Fees and other emoluments (excluding pension contribut	ions) disclosed above	include amounts p	aid to:	
Chairman	19,750	19,090	19,750	19,090
Highest paid Director	19,750	15,680	19,750	15,680

48 Employee remuneration

i The number of employees of the Group, other than directors, who received emoluments in the following ranges (excluding pension contribtions and certain benefits), were:

				Group	Co	ompany
N		N	31-Dec-23	31-Dec-22	31-Dec-23	31-Dec-22
60,000	-	999,999	103	91	-	4
1,000,000	-	1,999,999	61	48	1	-
2,000,000	-	2,999,999	173	112	2	1
3,000,000	-	3,999,999	80	58	1	-
4,000,000	-	4,999,999	101	55	1	1
5,000,000	-	5,999,999	24	27	1	2
6,000,000	-	and above	114	121	6	13
			656	512	12	21

ii Average number of persons employed during the year

	Gro	oup	Company	
	31-Dec-23 ₩′000	31-Dec-22 ₩′000	31-Dec-23 N '000	31-Dec-22 N ′000
Executive directors	13	12	2	3
Management staff	38	37	2	3
Non-management staff	605	463	8	15
	656	512	12	21

Staff cost excluding the Directors relating to the above

iii		Gro	oup	Company	
		31-Dec-23 ₩′000	31-Dec-22 ₩′000	31-Dec-23 ₩′000	31-Dec-22 N'000
	Salaries and wages	2,903,039	2,394,651	198,275	285,883
	Pension costs	285,410	168,566	11,777	15,762
		3,188,449	2,563,217	210,052	301,645
49	Fines and penalties				
	Charged during the year	28,450	56,291	-	-
		28,450	56,291	-	-

50 Contingent liabilities

As at 31 December 2023, the Group in its ordinary course of business is presently involved in 31 cases as a defendant and 15 cases as a plaintiff. The total amount claimed in the 31 cases against the Group is estimated at N3.2 billion, while the total amount claimed in the 15 cases instituted by the Group is N69.2 million. The Directors are of the opinion that none of the aforementioned cases is likely to have material adverse effect on the Group and are not aware of any other pending and or threatened claims or litigation which may be material to the financial statements.

There is no pending case that could have any material impact on the Company as at the financial statement date. There was no capital commitment as at 31 December 2022 (2021: Nil).

The Group has entered into commercial leases on certain property and equipment. These leases have an average life of between one and two years, with no renewal option included in the contracts. There are no restrictions placed upon the Group by entering into the leases.

51 Events after reporting date

There were no events after the reporting date which could have a material effect on the consolidated and separate financial position of the Group as at 31 December 2023 or the financial performance for the year ended that have not been adequately provided for or disclosed.

52 Group subsidiaries and related party transactions

Custodian Investment Plc is a company incorporated in Nigeria and is the ultimate parent company of the Group.

Transactions between the parent and its subsidiaries have been eliminated on consolidation. Details of the Group's interests and investments in subsidiaries as at 31 December 2023 are shown in Note 12.

The following balances were outstanding at the end of the reporting year:

	Gro	up	Comp	oany
Receivables from related parties:	31-Dec-23 ₩′000	31-Dec-22 N ′000	31-Dec-23 N ′000	31-Dec-22 ₩′000
Key Management Personnel (Loan)	-	252,856	-	252,856
	-	252,856	-	252,856

Trading transactions

During the year, group entities entered into the following transactions with related parties

	Nature of transaction	31-Dec-23 N ′000	31-Dec-22 N '000
Custodian and Allied Insurance Limited	Group share cost	-	751,020
Custodian Life Assurance Limited	Group share cost	-	481,933
Custodian Trustees Limited	Company secretarial service	-	-
Crusader Sterling Pensions Limited	Group share cost	-	159,834
UPDC Plc	Shareholder loan	2,589,237	2,589,805
UPDC Plc	Executive Reimbursement	8,388	-
Interstate Securities Limited	Stock brokerage	-	7,462

The Group related parties exchanged transactions with the total amount of N3.99billion (2022: N3.99billion) between one another during the reporting year. The transactions with related parties are made at normal market prices and conducted at arm's length.

The following amounts were outstanding at the reporting date:

	Amount owed by	Amount owed by related parties		Amount owed to related parties		
	31-Dec-23 ₩'000	31-Dec-22 N '000	31-Dec-23 N '000	31-Dec-22 ₩′000		
Custodian and Allied Insurance Limited	1,800,000	(1,424)	1,800,000	(1,424)		
Custodian Life Assurance Limited	576,000	1,583	576,000	1,583		
Custodian Trustees Limited	32	625	32	625		
Crusader Sterling Pensions Limited	-	9,327	-	9,327		
UPDC Plc	2,597,625	2,589,805	2,597,625	2,589,805		
ISL	4,125	-	4,125	-		

The Group considered the outstanding balances at the reporting date as unsecured loan. The settlements will involve physical delivery of cash as applicable.

In relation to the balances with related parties, there was no allowance for impairments on receivables at the end of the reporting period and no bad debt expensed in the year (2022: Nil).

53 Distribution made and proposed

	31-Dec-23 N ′000	31-Dec-22 N ′000
Final dividend 2022: 55kobo (2021: 40Kobo)	3,235,025	2,352,746
Interim dividend 2023: 15kobo (2022: 10kobo)	882,280	588,186
	4,117,305	2,940,932

On 13 April 2023 and 5 September 2023, the Company paid final and Interim dividend comprising of 55kobo and 15kobo per ordinary share based on the 2022 audited financial results and 2023 half year results, respectively. Payment of the total N4,117,304,936.50 has since been made.

The Directors proposed a final dividend of 55kobo per ordinary share of 50kobo each for the financial year 2023 making a total dividend of 70kobo per share having paid an interim dividend of 15kobo per share previously.

54. Restatements

Restatement of comparatives

UPDC Plc, a subsidiary of the Company, had in its 50% shareholdings interest in the UPDC Facility Management Limited (UPDF FM). UPDC FM made a correction of error in its financial statements and the correction by extension affected the value of investment of UPDC Plc in the subsidiary. The value of the investment of UPDC Plc in the subsidiary was valued at N108million which comprises of N5million equity (being 50% of N10million equity of the subsidiary) and N103million share of share premium (being 50% of the value of share premium of N206million in the book of the subsidiary).

Impact on the financial statement of the Group

UPDC Facility Management Limited, has hitherto been carrying the share premium of N206million in its books as far back as 2020. The Company identified that the amount been carried as the share premium was a liability which relates to deposits by the Estates which the company manages. In line with IAS 8 - Accounting Policies, Changes in Accounting Estimates and errors, the recognition of the share premium was considered as a prior year error and as such, a restatement of prior years' figures in the UPDC Plc financial statements. The correction of the error was done by restating the opening balance of retained earnings, non-controlling interest, investment in subsidiary and other payables of the year ended 31 December 2021 being the earliest prior period presented.

Impact on the consolidated and separate financial statements

The quantitative effects of the restatements on the group's and the company's financial statements for the year ended 31 December 2021 and 31 December 2022 are as follows:

	The Group
2022	2021
26,299,396	25,419,327
(103,019)	(103,019)
-	(5,353,888)
26,196,377	19,962,420
8,372,715	10,659,759
(199,624)	-
211,616	91,145
350,264	-
(633,410)	(1,281,922)
34,297,937	29,431,402
(2,940,932)	(3,235,025)
31,357,005	26,196,377
9,180,499	(9,283,518)
(103,019)	(103,019)
9,077,480	9,180,499
1,994,551	1,326,500
206,038	206,038
2,200,589	1,532,538
	26,299,396 (103,019) - 26,196,377 8,372,715 (199,624) 211,616 350,264 (633,410) 34,297,937 (2,940,932) 31,357,005 9,180,499 (103,019) 9,077,480

The following tables summarise the adjustments arising from change in the correction of prior period errors on the statement of financial position for the group and the company. The restatement does not impact on the statement of profit or loss and other comprehensive income and statement of cash flows. The changes have been made by restating each of the affected financial statements line items for prior periods. Further details are shown below

54.1 Changes to presentation of comparative figures

The presentation of the comparative figures and the prior year's balances have been restated in line with IAS 1 (Presentation of financial stataments), IAS 8 (Accounting Policies, Changes in Accounting Estimates and Errors), IAS 7 (Statement of cash flows), IFRS 17 (Insurance contracts) and other applicable financial reporting standards for meaningful comparison or to correct prior year presentation errors. The details of these items are stated below:

a Statement of financial position

The statement of financial position of the group which was not strictly prepared in order of liquidity is now presented with more liquid assets like inventories, other receivables, and prepayments now presented before financial assets (with maturity of over 12-months) as required by IAS 1:60, 63-64. In the same manner, interest bearing loans and borrowings which are repayable within the 12month operating cycle is now presented before insurance contract liabilities which is less liquid compared to the borrowings.

b Statement of profit or loss and other comprehensive income

The insurance revenue and insurance expenses (including insurance/reinsurance finance expenses) which were conventionally presented as Operating and investment income" and Operating expenses" respectively are now presented as line items on the statement of profit or loss with the insurance service result (comprising of insurance service revenue, insurance expenses and reinsurance income/expenses) arising from the group of insurance contracts issued and reinsurance contract held in line with IFRS 17:80 and 82.

Also, the impairment of equity accounted investee that was been presented as part of impairment of financial assets is now separated and presented as a ine item o the statement of profit or loss in line with IAS 1:82.

c Statement of cash flows

The comparative cash flows have been represented in a manner that better reflect their nature and in compliance with applicable accounting standards i.e. IAS 7:20. Borrowings from a related party which was been presented within changes in the working capital under the "operating activities" is now presented under "financing activities" in line with IAS 7:14 and 17.

55 Approval of Financial Statements

The consolidated and separate financial statements were approved by the Board of Directors and authorized for issue on 3 May 2023.

56 Securities Trading Policy

In compliance with Rule 17.15 Disclosure of Dealings in Issuers' Shares, Rulebook of the Exchange 2015 (Issuers Rule) Custodian Investment Plc maintains a Security Trading Policy which guides Directors, Audit Committee members, employees and all individuals categorized as insiders as to their dealing in the Company's shares. The Policy undergoes periodic reviews by the Board and is updated accordingly. The Company has made specific inquiries of all its directors and other insiders and is not aware of any infringement of the policy during the period.

57 Segment Reporting

Identification of reportable segments

The business activities of Custodian Investment Plc Group are first organized by product and type of service: insurance activities, pension asset management activities and other activities. Due to differences in the nature of products, risks and capital allocation, insurance activities are further divided between property & casualty (Non-Life) and life categories.

Information regarding the results of each reportable segment is included below. Performance is measured based on segment profit (or loss) before income taxes, as included in the internal management reports that are reviewed by the Group's CEO. Segment profit is used to measure performance as management believes that such information is the most relevant in evaluating the results of certain segments relative to other entities that operate within this industry. Inter-segment pricing is determined on an arm's length basis.

Information reported to the chief operating decision maker (the CEO) for the purposes of resource allocation and assessment of segment performance focuses on types of goods or services delivered or provided. The Company's reportable segments under IFRS 8 are therefore as follows:

- Non-life business
- Life business
- Pension administration
- Property development and management
- Trustees and others

Non-Life Business

The non-life reportable segment offers a wide variety of insurance products for both individual and corporate customers. The products offer range from engineering, aviation, marine liability, motor liability, oil and energy, fire and property. The main source of income in this segment is the premium received from the insured on risk covered by the entity and the investment income earned on placements and deposit with financial institutions.

The business of this segment is undertaken by Custodian and Allied Insurance Limited, a fully owned subsidiary of the Company.

Life Business

The life reportable segment offers a range of life insurance products on both individual and group basis, including annuity, endowment and investment oriented products, insurance products with Discretionary Participatory Features (DPF). Gross premium recurring on life policies are recognised as revenue when payable by the policy holders. The business of this segment is undertaken by Custodian Life Assurance Limited, a fully owned subsidiary of the Company.

Pension Administration

This reportable segment included the administration and management of the retirement benefits of members. The administration includes making investment decisions, collection of contribution and making payment to retirees in-line with provisions of Pension Reform Act 2014. The revenue earned

includes administration and management fees received on member's contributions and the Net Asset value of Funds under Management respectively. The business of this segment is undertaken by Crusader Sterling Pensions Limited, a 76.55% owned subsidiary of the Company.

Property development and management

Through this reportable segment, the group engages in the acquisition, development, sale and management of a diverse mix of commercial, residential, hospitality and retail property assets across Nigeria. Core revenue stream for this segment include property sales, rental income, property management and fees/commission income. The operations of this business segment is carried out by UAC Property Development Plc (UPDC). The group owns 51% UPDC.

Trustees and others

This reportable segment includes trustee management, corporate services, investment and property management. The businesses of this segment are undertaken by the company and Custodian Trustees Limited, a fully owned subsidiary of the Company.

57.1 Consolidated statements of profit or loss and other comprehensive income by segment

	Non Life 2023 N ′000	Life 2023 N ′000	Pension Adminis- tration 2023 N'000	Property Develop- ment 2023 N'000	Holding Company & Trustees 2023 N'000	Total 2023 N ′000	Elimination & Others 2023 N'000	Consolidated 2023 N'000
Insurance contract revenue	40,377,128	24,812,728	-	-	-	65,189,856	-	65,189,856
Insurance service expenses	(22,472,417)	(24,463,658)	-	-	-	(46,936,075)	-	(46,936,075)
Net expense from reinsurance contracts held	(21,062,783)	(1,217,768)	-	-	-	(22,280,551)	-	(22,280,551)
Insurance service result	(3,158,072)	(868,698)	-	-	-	(4,026,770)	-	(4,026,770)
Finance (expense)/income from insurance contract issued Finance (expense)/income income from	1,349,743	(4,800,734)	-	-	-	(3,450,991)	-	(3,450,991)
reinsurance contract held	(135,430)	16,559	-	-	-	(118,871)	-	(118,871)
Net Insurance Financial Result	1,214,313	(4,784,175)	-	-	-	(3,569,862)	-	(3,569,862)
Sales	-	-	-	5,343,622	-	5,343,622		5,343,622
Fees and commission income	-	-	5,026,838	-	71,172	5,098,010	(28,000)	5,070,010
Cost of sales	-	-	-	(3,442,301)	-	(3,442,301)	-	(3,442,301)
Net income	(1,943,759)	(5,652,873)	5,026,838	1,901,321	71,172	(597,301)	(28,000)	(625,301)
Interest income	4,462,413	15,122,954	885,453	286,419	242,716	20,999,955	-	20,999,955
Other investment and operating income	246,993	1,158,351	775	438,876	8,436,851	10,281,846	(8,044,505)	2,237,341
Profit on investment contracts	-	31,172	-	-	-	31,172	-	31,172
Net realised gains/(losses)	162,154	636,167	4,340	-	72,491	875,152	-	875,152
Net fair value gains/(losses)	15,354,794	(4,571,069)	-	15,297	1,987,178	12,786,200	-	12,786,200
Impairment (allowance)/write back	(466,470)	(242,276)	(55,143)	(84,924)	(6,345)	(855,158)	-	(855,158)
Finance cost	-	-	(64)	(454,644)	-	(454,708)	206,405	(248,303)
Management expenses	(2,603,393)	(1,839,878)	(2,916,354)	(1,716,901)	(1,440,987)	(10,517,513)	74,230	(10,443,283)
Share of loss from investment in joint venture	-	-	-	(5,506)	-	(5,506)	-	(5,506)
Share of result of equity accounted investee				-	-	-	1,238,639	1,238,639
Profit before income tax expense	15,212,732	4,642,548	2,945,845	379,938	9,363,076	32,544,139	(6,553,231)	25,990,908
Income tax expenses	(4,742,593)	(199,763)	(830,611)	(158,430)	(1,070,896)	(7,002,293)	688,519	(6,313,774)
Profit for the period	10,470,139	4,442,785	2,115,234	221,508	8,292,180	25,541,846	(5,864,712)	19,677,134
SEGMENT ASSETS	86,988,028	139,313,449	9,426,479	19,664,031	39,082,112	294,474,099	(19,457,002)	275,017,097
SEGMENT LIABILITIES	52,171,170	128,143,832	2,125,936	10,828,607	3,987,567	197,257,111	(3,706,283)	193,550,828
DEPRECIATION	59,627	149,406	191,131	170,641	129,739	700,544	-	700,544
AMORTISATION :	657	110	38,901	3,862	8,377	51,907	-	51,907

Consolidated statements of profit or loss and other comprehensive income by segment

	Non Life 2022 N ′000	Life 2022 N ′000	Pension Adminis- tration 2022 N'000	Property Develop- ment 2022 N'000	Holding Company & Trustees 2022 N'000	Total 2022 N ′000	Elimination & Others 2022 N'000	Consolidated 2022 N'000
Insurance contract revenue Insurance service expenses Net expense from reinsurance contracts held	36,516,475 (11,049,789) (21,840,698)	20,787,503 (19,763,636) (1,078,356)	-	-	-	57,303,978 (30,813,425) (22,919,054)	-	57,303,978 (30,813,425) (22,919,054)
Insurance service result	3,625,988	(54,489)	-	-	-	3,571,499	-	3,571,499
Finance (expense)/income from insurance contract issued Finance (expense)/income income from reinsurance contract held	120,108 d (62,046)	(2,583,386) 3,946	-	-	-	(2,463,278) (58,100)	-	(2,463,278) (58,100)
Net Insurance Financial Result	58,062	(2,579,440)	-	-	-	(2,521,378)		(2,521,378)
Sales Fees and commission income Cost of sales	- - -	-	4,174,643	5,896,957 - (4,289,233)	27,542	5,896,957 4,202,185 (4,289,233)	(13,000)	5,896,957 4,189,185 (4,289,233)
Net income	3,684,050	(2,633,929)	4,174,643	1,607,724	27,542	6,860,030	(13,000)	6,847,030
Interest income Other investment and operating income Profit from investment contracts	2,984,909 464,870	11,389,701 328,239 43,773	688,082 38,561	57,271 240,782	543,975 6,499,303	15,663,938 7,571,755 43,773	327,848 (6,421,615)	15,991,786 1,150,140 43,773
Net realised gains/(losses) Net fair value gains/(losses)	33,324 2,440,659	(106,186) (6,028,408)	31,532	-	28,515 (98,625)	(12,815) (3,686,374)	1,515,577	1,502,762 (3,686,374)
Impairment (allowance)/write back Finance cost	(495,121)	4,386	(23,387) (5,095)	1,672,669 (377,246)	8,448	1,166,995 (382,341)	(1,515,577) 270,304	(348,582) (112,037)
Management expenses Share of loss from investment in joint venture Share of result of equity accounted investee	(2,975,153)	(1,908,455) - 208,804	(2,476,018)	(1,351,746) (4,746)	(1,354,931)	(10,066,303) (4,746)	1,436,076 - 29,007	(8,630,227) (4,746)
Impairment of equity accounted investee				(1,515,577)		(1,306,773)	·	(1,277,766)
Profit/(loss) before inocme tax expense Income tax expenses	6,137,538 (884,612)	1,297,925 (249,416)	2,428,318 (685,273)	329,131 (130,066)	5,654,227 (665,096)	15,847,139 (2,614,464)	(4,371,380)	11,475,759 (2,614,464)
Profit/(loss) from continuing operations Profit/(loss) after tax and discontinued operations	5,252,926 5,252,926	1,048,509 1,048,509	1,743,045 1,743,045	199,065 199,065	4,989,131 4,989,131	13,232,676 13,232,676	(4,371,380) (4,371,380)	8,861,296 8,861,296
SEGMENT ASSETS	52,791,954	114,772,671	8,459,092	19,428,401	34,931,102	230,383,220	(18,171,339)	212,211,881
SEGMENT LIABILITIES DEPRECIATION	27,761,932 129,261	105,894,757 205,337	1,986,225 125,531	11, 031,766 187,022	4,011,435 85,373	150,686,115 732,524	(3,375,223)	147,310,892 732,524
AMORTISATION	2,480	35,403	13,052	3,929	8,377	63,241	-	63,241

58. Risk Management Framework

Introduction and Overview

The Board of Directors appreciates that risks are inherent in all aspects of the Group's operations and that it cannot totally eliminate risks. It therefore acknowledges the critical role of risk management in the achievement of the objectives of the Group.

The Enterprise Risk Management Framework establishes the criteria within which enterprise risks are managed. The intent of the framework is to ensure the effective communication and management of risk categories across all business units. The scope of the Framework is enterprise-wide and is applicable to Board, Management and employees of the Group.

Enterprise risk management is a process, applied by our organization in a strategic setting, which enables management to identify potential risk events that may affect the entity; and provides a framework to manage risk within the organization's risk appetite in order to provide reasonable assurance regarding the achievement of the organization's objectives.

The Board is committed to managing risk in accordance with established risk management standards and has overall responsibility for the establishment and oversight of the enterprise risk management framework. There is an established Board Risk Committee, which is responsible for developing and monitoring the enterprise risk management policies. It meets quarterly to receive reports from the Management Risk Committee in turn meets every month to review risk reports from the Chief Risk Officer.

The enterprise risk management policies are established to give broad guidance on how strategic objectives are to be set, and cascaded through to operational, reporting and compliance objectives. To identify and analyze the risks faced by the Group, risks are attached to objectives, core processes and key dependencies. The Group's risk policies set appropriate risk limits and appetites that form the basis for prioritizing identified risks. Risk controls are set and reviewed continually to monitor adherence to risk appetite and limits.

The Group has a policy to review the risk management policies and systems annually in order to reflect changes associated with its activities and the global economy generally. The Group, through regular risks workshops, trainings and design of standard operating procedures, aims to embed a risk culture in which all employees are aware of the risks in their respective roles and obligations.

The Group's risk management framework functions on three lines of risk defense. Core Process owners function as the first line of risk defense and they have responsibility for risk prevention. The risk management unit assumes the second line of risk defense and is assigned responsibility to holistically coordinate the risk control functions, enterprise-wide. The internal audit function, as the last line of risk defense, functions to secure assurance that risk controls are effective and efficient.

58.1 Objectives

The Group is committed to the management of inherent risks. The Group's enterprise risk management framework aims to:

- Promote proactive recognition of external factors and anticipate uncertainties that may affect the achievement of strategy.
- Protect the interests of the Group's shareholders.
- Provide assurance to counterparts, customers, employees and the community.
- Recognize that risk is embedded in all our activities and that the underlying risk appetite is key to effective decision making.
- Provide appropriate, consistent and transparent ownership and accountability around risk mitigation.
- Enable the design and implementation of controls.
- Improve performance measurement; the Group's improved understanding of its risk profile enables appropriate allocation of risk and economic capital to individual lines of business, which allows improved performance measurement and evaluation of activities.
- Ensure better control of operations; the Group expects that increased understanding of risk activities within various business units, the Board and senior management will lead to improvements in the control of operations and the emergence of a more proactive enterprise risk management culture.

58.2 Philosophy and principles

The continued successful safeguarding, maintenance and expansion of the Group's businesses requires a comprehensive approach to risk management.

It is the policy of the Group to identify, assess, control and monitor all risks that the business may incur to ensure that the risks are appropriate in relation to the scale and benefit of the associated project, business or practice and to ensure that no individual risk or combination of risks result in a likely material impact to the financial performance, brand or reputation of the Group.

By acknowledging that risk and control are part of everyone's job, and by incorporating risk management into the Group's daily business practices the Group will be better equipped to achieve its strategic objectives, whilst maintaining the highest ethical standards.

The Group adopts a risk philosophy aimed at maximizing business opportunities and minimizing adverse outcomes, thereby enhancing shareholder value by effectively balancing risk and reward.

The Board of Directors is responsible for setting the enterprise risk management strategy of the Group and its implementation. All staff are expected to demonstrate the highest ethical standards of behavior in development of strategy and pursuit of objectives.

The following philosophy and principles govern the management of enterprise risk in the Group:

- The Board approves and periodically reviews the enterprise risk management framework.
- Ownership, management and accountability for risk is decentralised with business and functional units.
- There are consistent standards for defining, evaluating, measuring, monitoring and reporting risks.
- The Group's enterprise risk management practices are subject to regular independent review internally and externally.
- Enterprise risk management is governed by well-defined policies and procedures which are clearly communicated across the Group.
- Enterprise risk-related issues are taken into consideration in business decisions including new product and process designs.
- Various risk and loss events are reported openly and fully to the appropriate levels once they are identified.
- Adequate processes and systems for identifying, measuring, monitoring, reporting and controlling risks are being implemented by the Group.

58.2.1 Strategy

Failure to manage risk effectively often results in significant financial losses, regulatory fines or censure, reputational damage, brand erosion or even the loss of insurance licence, all of which directly impact shareholder value. Accordingly, the Group's enterprise risk strategy aims to minimise the impact of various risks on its shareholders' value. In more specific terms, the Group's strategy is to:

• reduce the likelihood of occurrence of unexpected events and related cost by managing the risk factors and implementing loss prevention or reduction techniques to reduce variation in earnings;

- minimise the impact of unexpected and catastrophic events including related costs through risk financing strategies that support the Group's long-term growth, cash flow management and balance sheet protection; and
- make all managers responsible for the management of risk and thus minimise actual or potential losses. The Group recognises that some losses, such as operational errors, are inevitable and are normal business cost but will ensure these costs are kept within acceptable levels and potential losses are minimised.

In implementing this strategy, the Group:

- has put in place best-practice enterprise risk management policies and procedures. These include procedures to help identify, assess, control, manage and report various risks within the Group;
- ensures that roles and responsibilities are agreed and clearly understood by employees at all levels;
- ensures that all staff in business and support functions are aware of their responsibilities for risk management;
- considers the potential risk impact of its activities and products at the outset with a view to minimising these as far as possible;
- has put in place structures and processes for reporting control failures to designated individuals and escalating material issues to the Board Audit & Risk Committees respectively;
- ensures that staff are provided with appropriate enterprise risk management training that is commensurate to their roles;
- establishes a workable business continuity plan (including disaster recovery and crisis management procedures) that minimises the impact of unexpected and catastrophic events on business operations and customer service;
- minimises the financial impact of losses, through management of risk factors and utilisation of insurance and other risk transfer strategies; and
- ensures that staff responsibility with respect to enterprise risk management is communicated through on-going risk awareness workshops and management action.

58.3 Governance and culture

The overall responsibility for enterprise risk management in the Group resides with the Board. The responsibility of the day-to-day management has been delegated as described in this section. On a regular basis, the Board receives reports on Group's risk profile through the Board Risk Management Committee.

To ensure consistency and prudent management of risks, the responsibility for managing risk has been split as follows:

- the overall governance owned by the Board and Board Committees (Board Audit & Risk Committees) and Management Risk Committee;
- the approval of enterprise risk management policies and standards for risk identification, measurement, assessment, monitoring and reporting is the responsibility of the Board Risk Management Committee;
- the enterprise risk management framework implementation and review is owned by the Risk Management department;
- the implementation of the enterprise risk management framework within the branches, departments/business units and the day-to-day management of risks is owned by respective core processes and executed through management structure.
- The assurance role that risk management controls are effective and efficient is owned by the internal audit function.
- Legal and Compliance unit ensures that the Company adheres to laws, regulations, guidelines and specifications relevant to its business.

The Board and Board Committees

The Board of Directors, Board Audit & Risk Committees and the Management Risk Committee shall have overall oversight function for enterprise risk management. It shall be their responsibility to ensure effective management of risks and adherence to the approved enterprise risk policies.

Board of Directors

58.3.1.1 The Board of Directors:

- sets the Group's enterprise risk strategy and direction in line with the Group's corporate strategy;
- gives final approval for the Group's enterprise risk management framework, policies and procedures;
- periodically reviews the framework to ensure its relevance and effectiveness; and ensures that senior management is performing its risk management responsibilities; and
- sets risk appetite levels.

55.3.1.2 Board Audit and Risk Committee

The Board Committees:

- ensures that the enterprise risk management framework is comprehensive and in line with the Group's strategy;
- approves the enterprise risk management framework and oversees its implementation;
- establishes a management structure capable of implementing the framework with clear lines of responsibility, accountability and reporting; and
- reports significant risk issues to the Board of Directors.

55.3.1.3 Management Risk Committee

The Group's Management Risk Committee:

- ensures that the framework is implemented consistently across the Group;
- ensures policies and procedures are developed for managing risk in the Group's products, activities, systems and processes;
- ensures that all levels of staff understand their responsibilities with respect to enterprise risk management;
- reviews the Group's risk dashboard and assesses potential impact on the activities of the Group or business unit;
- ensures the Group's risk profile is within established risk parameters;
- ensures that staff are adequately trained and have access to the necessary resources;
- obtains and reviews periodic reports on loss events, risk profiling, control failures enterprise-wide and monitors that corrective measures are being implemented;
- ensures that the outputs from the enterprise risk management process are factored into the day-to-day management decisions of the Group; and
- ensures that the Group's enterprise risk management policies and procedures promote the desired risk culture.

55.3.1.4 Chief Risk Officer

The Chief Risk Officer:

- leads the development and implementation of enterprise risk management across the Group.
- develops enterprise risk management strategy, principles, framework and policy.
- implements appropriate enterprise risk management processes and methodologies.
- advises and coaches management and business units on risk management.
- coordinates the appropriate and timely delivery of risk management information.
- approves all reports, risk policy proposals, recommendations and other documents prepared for presentation to the Management Risk Committee, and Board Audit & Risk Committees.

The Enterprise Risk Management seeks to build a strong risk management and control culture by setting the appropriate tone at the top, promoting awareness, ownership and proactive management of key risks, and promoting accountability. In short, we seek to promote a risk-conscious workforce across the enterprise.

The Group's risk culture is based on the following:

- ownership of Risk Management by top executives and senior management with appropriate delegation down the line.
- integration of risk management into all business units of the Group.
- compliance with the Group's culture and value system.
- proactive risk management process.
- risk Management training, education and awareness.
- effective risk management and controls.
- constant monitoring of risk environment and risk management process and system.
- compliance with all relevant statutory, regulatory and supervisory rules, regulations, pronouncements and requirements.
- ensuring risk management owners are responsible and accountable relative to their function and position.
- ensure crisis-free management of risk issue when and if it occurs.

58.4 Capital Management

For the purpose of the Group's capital management, capital includes issued capital, share premium and all other equity reserves attributable to the equity holders of the parent. The primary objective of the Group's capital management is to maximise the shareholder value. The Group manages its capital structure. To maintain or adjust the capital structure, the Group may adjust the dividend payment to shareholders, return capital to shareholders or issue new shares. The Group monitors capital using a gearing ratio, which is net debt divided by total capital plus net debt. The Group trade and other payables (comprising of insurance payables, company income tax, deferred tax liabilities and others), less cash and short-term deposits, excluding discontinued operations.

	Gı	roup	Company		
	31-Dec-23 ₩'000	31-Dec-22 ► 1000	31-Dec-23 N '000	31-Dec-22 ₩′000	
Trade and other payables	(34,055,311)	(23,500,303)	(1,572,472)	(1,523,843)	
Less Cash and cash equivalents short term deposits	38,394,636	28,903,507	1,633,189	1,855,128	
Cash (deficit)/surplus	4,339,325	5,403,204	60,717	331,285	
Equity	71,545,288	55,491,642	34,692,755	30,559,371	
Debt	2,146,881	2,179,173	-	-	
Capital and net debt	69,398,407	53,312,469	34,692,755	30,559,371	
Gearing ratio	3%	4%	0%	0%	

58.5 Risk Identification and Prioritization

Risk identification is a deliberate and systematic effort to identify and document the enterprise's key risks. Risks emanate from internal or external sources which affects implementation of strategy or achievement of objectives.

The objective of risk identification is to understand what is at risk within the context of the enterprise explicit and implicit objectives and to generate a comprehensive inventory of risks based on the threats and events that might prevent, degrade or delay the achievement of the objectives. The Group adopts a rigorous and ongoing process of risk identification that also includes mechanisms to identify new and emerging risks timely. These risks form the basis of the overall risk profile for the enterprise.

The following broad categories of risk are used to enable appropriate aggregation and to assist with the identification of inherent risks across the Group:

- Business Strategy Risk
- Credit Risk
- Compliance Risk
- Insurance Risk
- Legal/Regulatory Risk
- Liquidity Risk
- Market Risk
- Operational Risk
- Reputation/Brand Risk

58.6 Risk Appetite/Risk Tolerance

It is not always efficient to manage risks to zero residual risk or very low residual threshold because of the time, cost and effort that will be required. However, it is also poor risk management practice to accept risks which create unnecessary exposure for the enterprise.

As a result, the enterprise will not accept risks which could expose her to:

- Unacceptable levels of financial loss relative to strategic and operational targets
- Breaches of legislation or regulatory non-compliance
- Damage to its reputation
- Unacceptable interruption to the provision of services to customers
- Damage to relationships with its customers and key stakeholders

The Group's risk tolerance statement is defined below which guides strategic decision making;

The Group shall hold capital at the 99.6% Value-at-risk level. No risk driver for example, line of business or asset class must consume more than 5% of shareholder's equity when looking at the 95% Value at Risk. No extreme scenario with a probability of higher or equal to a 1 in 250 years must result in a loss which exceeds 15% of the shareholder's equity".

58.7 Risk Reporting and Communication

Information is needed at all levels to identify, assess and respond to risks. Like any other process, the success of risk management depends on the availability of reliable information and effective communication at various levels. Pertinent information has been identified, captured and communicated in a form and time frame that enables members of staff to carry out their responsibilities.

A reporting system is designed to provide assurance that the enterprise risks are adequately managed. Information is provided on risk management status and actions taken for continuous improvement. The report provides information on the effectiveness of achieving corporate objectives; a forward looking report that anticipates emerging risks.

Information and communication channels are in place to make various business units aware of risks that fall into their area of responsibility and the expected behavior to mitigate negative outcomes.

Relevant information, properly and timely communicated is essential to equip the relevant officials to identify, assess and respond to risks. The Enterprise's risk communication and reporting process supports enhanced decision making and accountability through; dissemination of relevant, timely, accurate and complete information.

58.8 Risk Management and Controls

In the management and control of risks, the information gained during risk assessments is used to develop control measures that would be applied to ensure appropriate management of risks. It involves the implementation of new polices and standards, physical changes and procedural changes that can reduce or eliminate certain risks within the various business units.

The following are the risk control measures the enterprise employs to mitigate risk:

- Risk Avoidance: this involves committing to stop executing the activities that give rise to the risk. Risk avoidance is usually a function of consolidating business processes and implementing preventative controls to halt deviations from acceptable norms.
- Risk Reduction: The risk reduction strategy involves reorganizing business processes to reduce the risk exposure inherent in them. Risk reduction involves reducing the severity of the loss or the likelihood of the loss occurring.
- Risk Transfer: A risk transfer strategy involves reducing risk likelihood or impact by transferring or otherwise sharing a portion of the risk. Common risk transfer techniques used includes purchasing insurance products, pooling risks and engaging in hedging transactions.
- Risk Acceptance: A risk acceptance strategy is a well-informed decision to accept loss, or benefit of gain, from a risk when it occurs. This involves making resources available internally to mitigate or accommodate such risks. An acceptance strategy is an effective way of addressing emerging risks which are those risks that are anticipated to arise in the future.

Control activities are also established to ensure that risk management decisions are carried out effectively and consistently throughout the Group. This involves formalizing risk management decisions in the Group's policies, ensuring clear accountability, utilizing self-assessment and monitoring tools and designing controls into the systems and critical business processes.

58.9 Risk Factors and Types

58.9.1 Insurance risk

The risk under any one insurance contract is the possibility that the insured event occurs and the uncertainty of the amount of the resulting claim. By the very nature of an insurance contract, this risk is random and therefore unpredictable.

For a portfolio of insurance contracts where the theory of probability is applied to pricing and provisioning, the principal risk that the Group faces under its insurance contracts is that the actual claims and benefit payments exceed the carrying amount of the insurance liabilities. This could occur because the frequency or severity of claims and benefits are greater than estimated. Insurance events are random, and the actual number and amount of claims and benefits will vary from year to year from the level established using statistical techniques.

Experience shows that the larger the portfolio of similar insurance contracts, the smaller the relative variability of the expected outcome will be. In addition, a more diversified portfolio is less likely to be affected by a change in any subset of the portfolio. The Group has developed its insurance underwriting strategy to diversify the type of insurance risks accepted and within each of these categories to achieve a sufficiently large population of risks to reduce the variability of the expected outcome.

Factors that aggravate insurance risk include lack of risk diversification in terms of type and amount of risk, geographical location and type of industry covered.

58.9.1.1 General Accident insurance risks

Frequency and severity of claims

The frequency and severity of claims can be affected by several factors. The most significant is the long tailed nature of occupational hazards and employers liability. Estimated inflation is also a significant factor due to the long period typically required to settle these cases.

The Group manages these risks through prudent underwriting, adequate reinsurance arrangements and proactive claims handling.

Prudent underwriting attempts to ensure that bad risks are rejected and the underwritten pool of risks are well diversified in terms of type and amount of risk, industry and geography.

Underwriting policies are in place to enforce proper risk selection. For example, the Group does not write or renew individual policies with established

moral hazards. It also imposes excesses and deductibles to make the insured bear a proportion of a loss and thus check negligent or indulgent tendencies. The Group undertakes loss investigation that most times results in downward adjustments of reported claims. The Group rejects payment of fraudulent claims that are thrown up by its investigation search light. Insurance contracts also entitle the Group to pursue third parties for payment of some or all costs through its subrogation rights. Any contract in which a branch office of the Group is committed to cover risks in excess of its prescribed limits requires head office approval.

The reinsurance arrangements include excess of loss and catastrophe covers that are used to protect the Group's net account. The effect of such reinsurance arrangements is that the Group should not suffer total net insurance losses of more than N70 million in any one event.

Sources of uncertainty in the estimation of future claim payments

Claims on long-tail general accident insurance contracts are payable on a claims-occurrence basis. Coverage applies to bodily injury or property damage that occurs during the policy period, regardless of when claims for damages are made. As a result, liability claims are settled over a long period of time (long-tail), and a larger element of the claims provision relates to incurred but not reported claims (IBNR). There are several variables that affect the amount and timing of cash flows from these contracts. These mainly relate to the inherent risks of the business activities carried out by individual contract holders and the risk management procedures they adopted. The compensation paid on these contracts is the monetary awards granted for bodily injury suffered by employees (for employer's liability covers) or members of the public (for public liability covers). Such awards are lump-sum payments that are calculated as the present value of the lost earnings and rehabilitation expenses that the injured party will incur as a result of the accident.

The estimated cost of claims includes direct expenses to be incurred in settling claims, net of the expected subrogation value and other recoveries. The Group takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established. The liability for these contracts comprises a provision for IBNR, a provision for reported claims not yet paid and a provision for unexpired risks at the end of the reporting period. The amount of casualty claims is particularly sensitive to the level of court awards and to the development of legal precedent on matters of contract and tort. Casualty contracts are also subject to the emergence of new types of latent claims, but no allowance is included for this at the end of the reporting period.

in order to allow for the possible distortive effect of their development and incidence on the rest of the portfolio.

The estimation of IBNR is generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the Group, where information about the claim event is available. IBNR claims may not be apparent to the insured until many years after the event that gave rise to the claims. For general accident insurance contracts, the IBNR proportion of the total liability is high and will typically display greater variations between initial estimates and final outcomes because of the greater degree of difficulty of estimating these liabilities.

In estimating the liability for the cost of reported claims not yet paid, the Group considers any information available from loss adjusters and information on the cost of settling claims with similar characteristics in previous periods. Large claims are assessed on a case-by-case basis or projected separately

Process used to decide on assumptions

The risks associated with these insurance contracts are complex and subject to a number of variables that complicate quantitative sensitivity analysis. However, the Nigerian market has not had severe losses from asbestos-related diseases which is usually material and is therefore not too complicated to come up with reasonable assumptions.

The Group uses assumptions based on a mixture of internal and market data. Internal data is derived mostly from the Group's quarterly claims reports and screening of the actual insurance contracts carried out at year-end 2016 to derive data for the contracts held. The Group has reviewed the individual contracts and in particular the industries in which the insured companies operate and the actual exposure years of claims. This information is used to develop scenarios related to the latency of claims.

Change in assumptions and sensitivity analysis

There were no additional net insurance reserves (outstanding claims) arising in respect of prior years that has arisen due to changes in the assumptions used to estimate the ultimate cost of claims, including public liability claims.

Because the assumptions used to estimate these liabilities require judgment, they are subject to great uncertainty.

58.9.1.2 Property insurance contracts

Frequency and severity of claims

For property insurance contracts, climatic changes give rise to more frequent and severe extreme weather events (for example, flooding) and their consequences (for example, flood claims). For certain contracts, the Group has also limited the number of claims that can be paid in any policy year or introduced a maximum amount payable for claims in any policy year.

The Group has the right to impose deductibles and reject fraudulent claims. These contracts are underwritten by reference to the commercial replacement value of the properties and contents insured, and claim payment limits are always included to cap the amount payable on occurrence of the insured event. Cost of rebuilding properties, of replacement or indemnity for contents and time taken to restart operations for business interruption are the key factors that influence the level of claims under these policies. The greatest likelihood of significant losses on these contracts arises from storm or flood damage. The Group has reinsurance cover for such damage to limit losses to N300 million in any one catastrophe event.

Property insurance contracts are subdivided into the following risk groups: fire, business interruption, and theft. The insurance risk arising from these contracts is not concentrated in any of the territories in which the Group operates, and there is a balance between commercial and personal properties in the overall portfolio of insured buildings. The Group does not underwrite property insurance contracts outside Nigeria.

Sources of uncertainty in the estimation of future claim payments

The shorter settlement period for these claims allow the Group to achieve a higher degree of certainty about the estimated cost of claims, and relatively little IBNR is held at year-end. However, the longer time needed to assess the emergence of a flood claim make the estimation process more uncertain for these claims.

The uncertain nature of the costs of this type of claim causes greater uncertainty in the estimates than in previous years. The Group has been monitoring numbers of reported claims on a weekly basis and reflected such information in its assessment of the adequacy of the unearned premium provision held at year end. The effect of this unexpected weather may affect prior year claims, due to the re-opening of old claims and higher settlement costs for flood claims in the current market. At year-end 2014, the Group believes that its liabilities for fire claims are adequate. However, more permanent changes in the climate may produce a higher frequency and severity of claims than currently expected.

Process used to decide on assumptions

For non-subsidence-related property risks, the Group uses similar statistical methods used for general accident insurance risks that incorporate the various assumptions made in order to estimate the ultimate cost of claims.

Similar to the approach for the assumptions underlying the casualty insurance liabilities, the choice of selected results for each accident year of each class of business depends on an assessment of the technique that has been most appropriate to observed historical developments. In certain instances, this has meant that different techniques or combination of techniques have been selected for individual accident years or groups of accident years within the same class of business.

Changes in assumptions

The Group did not change its assumptions for the insurance contracts disclosed in this note other than updating the costs of rebuilding properties, replacement or indemnity for contents for time value of money.

58.9.1.3 Long-term insurance contracts

Frequency and severity of claims

For contracts where death is the insured risk, the most significant factors that could increase the overall frequency of claims are epidemics (such as AIDS, SARS, EBOLA and a human form of avian flu) or widespread changes in lifestyle, such as eating, smoking and exercise habits, resulting in earlier or more claims than expected.

For contracts where survival is the insured risk, the most significant factor is continued improvement in medical science and social conditions that would increase longevity.

At present, these risks do not vary significantly in relation to the location of the risk insured by the Group. However, undue concentration by amounts could have an impact on the severity of benefit payments on a portfolio basis.

For contracts with fixed and guaranteed benefits and fixed future premiums, there are no mitigating terms and conditions that reduce the insurance risk accepted. The Group charges for mortality risk on a monthly basis for all insurance contracts without a fixed term. It has the right to alter these charges based on its mortality experience and hence minimize its exposure to mortality risk. Delays in implementing increases in charges and market or regulatory restraints over the extent of the increases may reduce its mitigating effect. The Group manages these risks through its underwriting strategy and reinsurance arrangements.

The underwriting strategy is intended to ensure that the risks underwritten are well diversified in terms of type of risk and the level of insured benefits. Medical selection is also included in the Group's underwriting procedures, to reflect the health condition and family medical history of the applicants. The Group has a retention limit of =N=15 million on any single life insured and reinsures the excess through a surplus treaty reinsurance arrangement. The Group does not have in place any reinsurance for contracts that insure survival risk.

Sources of uncertainty in the estimation of future benefit payments and premium receipts

Uncertainty in the estimation of future benefit payments and premium receipts for long-term insurance contracts arises from the unpredictability of long-term changes in overall levels of mortality and the variability in contract holder behavior.

The Group uses appropriate base tables of standard mortality according to the type of contract being written. An investigation into the actual experience of the Group over the last three years is carried out, and statistical methods are used to adjust the crude mortality rates to produce a best estimate of expected mortality for the future. Where data is sufficient to be statistically credible, the statistics generated by the data are used without reference to an industry table. Where this is not the case, the best estimate of future mortality is based on standard industry tables adjusted for the Group's overall experience. For contracts that insure survival, an adjustment is made for future mortality improvements based on trends identified in the data and in the continuous mortality investigations performed by independent actuarial bodies. The impact of any historical evidence of selective termination behavior will be reflected in this experience. The Group maintains voluntary termination statistics to investigate the deviation of actual termination experience against assumptions. Statistical methods are used to determine appropriate termination rates. An allowance is then made for any trends in the data to arrive at a best estimate of future termination rates.

Process used to decide on assumptions

For long-term insurance contracts with fixed and guaranteed terms, estimates are made in two stages. At inception of the contract, the Group determines assumptions in relation to future deaths, voluntary terminations, investment returns and administration expenses. These assumptions are used for calculating the liabilities during the life of the contract.

A margin for risk and uncertainty is added to these assumptions. These assumptions are 'locked in' for the duration of the contract. Subsequently, new estimates are developed at each reporting date to determine whether liabilities are adequate in the light of the latest current estimates. The initial assumptions are not altered if the liabilities are considered adequate. If the liabilities are not adequate, the assumptions are altered ('unlocked') to reflect the latest current estimates; no margin is added to the assumptions in this event. As a result, the effect of changes in the underlying variables on insurance liabilities and related assets shown in paragraph below is not symmetrical. Improvements in estimates have no impact on the value of the liabilities and related assets, while significant enough deteriorations in estimates have an impact.

The assumptions used for the insurance contracts disclosed in this note are as follows:

i. Mortality

An appropriate base table of standard mortality is chosen depending on the type of contract. An investigation into the Group's experience over the most recent three years is performed, and statistical methods are used to adjust the rates reflected in the table to a best estimate of mortality for that year. Where data is sufficient to be statistically credible, the statistics generated by the data are used without reference to an industry table. For contracts insuring survivorship, an allowance is made for future mortality improvements based on trends identified in the data and in the continuous mortality investigations performed by independent actuarial bodies.

ii. Morbidity

The rate of recovery from disability is derived from industry experience studies, adjusted where appropriate for the Group's own experience.

iii. Persistency

An investigation into the Group's experience over the most recent three years is performed, and statistical methods are used to determine an appropriate persistency rate. Persistency rates vary by product type and policy duration. An allowance is then made for any trends in the data to arrive at a best estimate of future persistency rates that takes into account the effective contract holders' behavior.

iv. Investment returns

Investment returns affect the assumed level of future benefits due to the contract holders and the selection of the appropriate discount rate. The Group's primary assumptions on investment returns relate to four components:

(a) Risk-free rates

The risk-free rates are the gross yields to redemption of benchmark government securities.

(b) Equity investments

The expected long-term return – dividends and capital growth – is derived by adding to the risk-free rate of return on equity risk premium percentage considered to be appropriate.

(c) Overall investment return

A weighted average rate of investment return is derived by combining different proportions of the above financial assets in a model portfolio, which is assumed to back the liabilities. These model portfolios are consistent with the long-term asset allocation strategies as set out in the Group's Asset Liability Management (ALM) framework.

v. Renewal expense level and inflation

The current level of expenses is taken as an appropriate expense base. Expense inflation is assumed to be a suitable rate above current inflation rates hovering around 8.2% per annum in Nigeria.

vi. Tax

It has been assumed that current tax legislation and rates continue unaltered.

Change in assumptions

The Group did not change its assumptions for the insurance contracts disclosed in this note.

(a) Guaranteed annuity options

The amount of insurance risk under contracts with guaranteed annuity options is also dependent on the number of contract holders that will exercise their option ('option take-up rate'). This will depend significantly on the investment conditions that apply when the options can be exercised. The lower the current market interest rates in relation to the rates implicit in the guaranteed annuity rates, the more likely it is that contract holders will exercise their options. Continuing improvements in longevity reflected in current annuity rates will increase the likelihood of contract holders exercising their options as well as increasing the level of insurance risk borne by the Company under the annuities issued. The Group does not have sufficient historical data on which to base its estimate of the number of contract holders who will exercise their options.

Available table indicates the likely changes in the carrying amount of the liability at year-end in response to changes in interest and mortality rates. The additional carrying amount is calculated on the assumption that every contract holder exercises his option at the earliest date possible.

(b) Sources of uncertainty in the estimation of future claim payments

Other than for the testing of the adequacy of the liability representing the unexpired risk at the end of the reporting period, there is no need to estimate mortality rates or morbidity rates for future years because these contracts have short duration. However, for incurred disability income claims, it is necessary to estimate the rates of recovery from disability for future years. Standard recovery tables produced by reinsurers are used as well as the actual experience of the Group. The influence of economic circumstances on the actual recovery rate for individual contracts is the key source of uncertainty for these estimates.

The Group accepts insurance risk through its insurance contracts where it assumes the risk of loss from persons or organisations that are directly subject to the underlying loss. The Group is exposed to the uncertainty surrounding the timing, frequency and severity of claims under these contracts. The Group manages its risk via its underwriting and reinsurance strategy within an overall risk management framework.

The objective of the Group is to ensure that sufficient reserves are available to cover the liabilities associated with these insurance and reinsurance contracts that it issues. The risk exposure is mitigated by diversification across the portfolios of insurance contracts. The variability of risks is also improved by careful selection and implementation of underwriting strategy guidelines, as well as the use of reinsurance held arrangements. Furthermore, strict claim review policies to assess all new and ongoing claims, regular detailed review of claims handling procedures and frequent investigation of possible fraudulent claims are established to reduce the risk exposure of the Group. The Group further enforces a policy of actively managing and promptly settling claims, in order to reduce its exposure to unpredictable future developments that can negatively impact the business. Inflation risk is mitigated by taking expected inflation into account when estimating insurance contract liabilities and pricing appropriately

Reinsurance is purchased to mitigate the effect of potential loss to the Group from individual large or catastrophic events and also to provide access to specialist risks and to assist in managing capital. Reinsurance policies are written with approved reinsurers on either a proportional or excess of loss treaty basis.

Regulatory capital is also managed (though not exclusively) by reference to the insurance risk to which the Group is exposed.

The Group writes property, liability and motor risks primarily over a twelve month duration. The most significant risks arise from natural disasters, climate change and other catastrophes (i.e. high severity, low frequency events). A concentration of risk may also arise from a single insurance contract issued to a particular demographic type of policyholder, within a geographical location or to types of commercial business. The relative variability of the outcome is mitigated if there is a large portfolio of similar risks.

The concentration of non-life insurance by the location of the underlying risk is summarised below by reference to liabilities.

	GR	OSS	REINSL	JRANCE	NET	
	2023 N '000	2022 N'000	2023 N '000	2022 N'000	2023 N ′000	2022 №′000
Within Nigeria	40,377,128	36,516,475	17,339,201	20,285,962	23,037,927	16,230,513
Outside Nigeria	-	-	3,723,587	2,102,495	(3,723,587)	(2,102,495)
	40,377,128	36,516,475	21,062,788	22,388,457	19,314,340	14,128,018

The concentration of non-life insurance by type of contract is summarised below by reference to gross premium and premium ceded to reinsurers.

	Insurance cor	ntract revenue	•	nses from Contracts held	NET		
	2023 N ′000	2022 ₩′000	2023 N ′000	2022 N′000	2023 N ′000	2022 N ′000	
Accident	5,088,840	3,803,268	1,654,890	2,381,000	3,433,950	1,422,268	
Aviation	228,223	189,079	11,147	32,376	217,076	156,703	
Bond	31,441	31,163	3,791	6,230	27,650	24,933	
Engineering	892,324	596,440	(6,504)	(422,792)	898,828	1,019,232	
Fire	12,044,681	9,158,499	4,970,063	6,262,502	7,074,618	2,895,997	
Marine	1,672,080	1,398,986	242,143	245,552	1,429,937	1,153,434	
Motor	5,675,375	3,479,003	36,674	(258,632)	5,638,701	3,737,635	
Oil and Energy	14,744,162	17,873,480	14,928,500	12,816,552	(184,338)	5,056,928	
	40,377,126	36,529,918	21,840,704	21,062,788	18,536,422	15,467,130	

The proportion that best represent the maximum exposure to credit risk in reinsurance contract assets at the reporting dates are analysed below, using the A.M best credit risk rating grading

Rating Proportional exposure

A++	A+	А	A-	B++	B+
1%	3%	94%	1%	1%	1%

Assumptions and sensitivities

The risks associated with the non-life insurance contracts are complex and subject to a number of variables which complicate quantitative sensitivity analysis. The Group uses several statistical and actuarial techniques based on past claims development experience. This includes indications such as average claims, costs, ultimate claims numbers and expected loss rations. The Group considers that the liability for non-life insurance claims recognised in the statement of financial position is adequate. However, actual experience will differ from the expected outcome.

Some results of sensitivity testing are set out below:

		Impact on profit	before tax	Impact on e	quity
2023	Change in assumptions N'000	Gross of reinsurance	Net of reinsurance N '000	Gross of reinsurance N′000	Net of reinsurance N'000
Expected loss	10%	2,324,456	1,884,123	1,720,097	1,394,251
Inflation	1%	6,043	3,347	4,472	2,477
Expected loss	10%	(2,324,456)	(128,423)	(1,720,097)	(95,033)
Inflation	1%	(6,043)	(3,347)	(4,472)	(2,477)
2022					
Expected loss	10%	1,785,322	1,575,825	1,535,377	1,355,210
Inflation	1%	1,183	1,022	1,017	879
Expected loss	10% 1%	(1,577,351) (1,183)	(1,575,825) (1,022)	(1,356,522) (1,017)	(1,355,210) (879)

Claims development table for non-life outstanding claims

The following tables show the development of claims over a period of time on both a gross and net of reinsurance basis. In 2012, in the year of adoption of IFRS, only 5 years were required to be disclosed. This will be increased in each succeeding year, until 8 - 10 years of information is presented. The top half of the table shows how the estimates of total claims for each accident year develop over time. The lower half of the table reconciles the cumulative claims to the amount appearing in the Statement of Financial Position.

The cumulative claims estimates and payments for each accident year are translated into Nigerian Naira at the year rates that applied at the end of each accident year.

Analysis of claims development – Gross

2023 Estimate of ultimates: End of accident year	2016 ₩′000	2017 ₩′000	2018 N ′000	2019 ₩′000	2020 N′000	2021 N'000	2022 №′000	2023 N ′000	Total N ′000
•	/ 050 505	/ 002 707	/ 001 000	/ 001 000	/ 001 701	2 / 4 4 0 2 4	4 000 5//	0.052.007	
1 year later	6,852,525	6,903,787	6,921,028	6,921,028	6,921,791	3,644,034	4,880,566	9,953,007	-
2 years later	6,881,274	6,930,653	6,930,563	6,930,822	5,735,958	5,411,617	7,541,785	-	-
3 years later	6,012,985	6,026,293	6,030,904	5,164,154	5,436,345	5,749,779	-	-	-
4 years later	7,684,726	7,713,653	4,045,427	4,947,415	5,718,499	-	-	-	-
5 years later	5,922,033	5,495,842	4,029,737	5,586,889	-	-	-	-	-
6 years later	4,755,437 5,075,617	5,455,669 5,947,458	4,924,244	-	-	-	-	-	-
7 years later 8 years later	7,035,975	3,947,430	-	-	-	-	-	-	-
,	7,033,773	-	-	-	-	-	-	-	-
Current estimate of ultimate claims	7,035,975	5,947,458	4,924,244	5,586,889	5,718,499	5,749,779	7,541,785	9,953,007	52,457,636
Net cumulative claims liabilities	45,785.23								45,785
Prior accident years	(6,503,201)	(5,408,176)	(3,934,532)	(4,619,600)	(4,937,534)	(3,906,073)	(3,934,469)	(3,655,119)	(36,898,704)
Net cumulative claims liabilities – accident years from 2016 to 202	23 578,559	539,282	989,712	967,289	780,965	1,843,706	3,607,316	6,297,888	15,604,717
Effect of discounting									(3,174,555)
Effect of the risk adjustr for non-financial risk	ment								1,417,042
Net LIC for the contract									13,847,204

Life actuarial assumptions and sensitivity analysis

The analysis which follows is performed for reasonably possible movements in key assumptions with all other assumptions held constant, and shows the impact on gross and net liabilities, profit before tax and equity. These variables are valuation interest rate, claims handling expenses, inflation, lapses and mortality rate. Movements in these assumptions are non-linear and sensitivity information vary according to the current economic assumptions, mainly due to the impact of changes to both the intrinsic cost and time value of options and guarantees. These variables have been tested by -/+5% and -/+10%.

The results of the changes in the variables have been summarised below:

The sensitivity analysis of the life business indicates that a +5% change in mortality will increase the Life fund liability by N26 million, whilst a -5% change in mortality will result in a reduction of the Life fund liability by N26 million. A change in longevity by +5% will increase the Life fund liability by N302 million, whilst a -5% change in longevity will result in a reduction of the Life fund liability by N296 million.

A movement of expenses by +10% will result in an increase the Life fund liability by N97 million whilst a -10% change will reduce the Life fund liability by N97 million. Lapse rate moving by +10% will increase the life fund by N82 million whilst a -10% will reduce the Life fund liability by N92 million.

Sensitivity of life business insurance contract liabilities to changes in long term valuation assumptions for the 31 December 2023 valuation

Class of business	Base N '000	Mortality +5%	Mortality -5%	Longevity +5%	Longevity -5%	Lapse +10%	Lapse -10%	Expense +10%	Expense -10%
Endowment	10,077,857	8,532	(8,539)	-	-	81,490	(90,926)	11,628	(11,628)
Annuity	90,995,016	(1)	1	302,659	(296,442)	-	-	78,594	(78,594)
Risk	257,382	14,263	(14,292)	-	-	(3,301)	3,376	2,837	(2,837)
Savings	6,357,487	3,112	(3,121)	-	-	4,105	(4,141)	4,283	(4,283)
Group life	3,572,901	346,531	(346,531)	-	-	-	-	3,253	(3,253)
Reinsurance	(579,975)	48,974	(48,974)	-	-	-	-	-	-
Net liability	107,687,741	25,906	(25,950)	302,659	(296,442)	82,293	(91,691)	97,343	(97,343)
% Change in net liability		0.0%	0.0%	0.3%	-0.3%	0.1%	-0.1%	0.1%	-0.1%

Sensitivity of liabilities to changes in long term valuation Assumptions for the 31 December 2022 valuation

Class of business	Base N'000	Mortality +5%	Mortality -5%	Longevity +5%	Longevity -5%	Lapse +10%	Lapse -10%	Expense +10%	Expense -10%
Endowment	7,467,171	6,634	(6,640)	-	-	27,251	(33,603)	11,256	(11,256)
Annuity	73,864,529	(1)	1	(316,040)	325,655	-	-	54,289	(54,289)
Risk	225,105	11,363	(11,386)	-	-	(3,375)	3,474	5,975	(5,975)
Savings	4,238,254	4,819	(4,849)	-	-	4,166	(4,204)	4,440	(4,440)
Group life	3,785,040	362,914	(362,914)	-	-	-	-	2,125	(2,125)
Reinsurance	(475,342)	41,695	(41,695)	-	-	-	-	-	-
Net liability	85,795,060	22,815	(22,873)	(316,040)	325,655	28,042	(34,332)	75,960	(75,960)
% Change in net liability		0.0%	0.0%	-0.4%	0.4%	0.0%	0.0%	0.1%	-0.1%

58.9.2 Credit risks

Credit risk is the risk of financial loss to the Group if a customer or counterparty to a financial instrument fails to meet its contractual obligations. Credit risk refers to the risk that counterparty will default on its contractual obligations resulting in financial loss to the Group. The key areas of exposure to credit risk for the Group are in relation to its investment portfolio, reinsurance programme and to a lesser extent amounts due from policyholders and intermediaries. Key areas where the Group is exposed to credit risk are:

Principal Credit Risks

- Reinsurers' share of insurance liabilities;
- Amounts due from reinsurers in respect of claims already paid;
- Amounts due from insurance contract holders;
- Amounts due from insurance intermediaries;
- Amounts due from loans and receivables;
- Amounts due from debt securities; and
- Amounts due from money market and cash positions.

The Group structures the levels of credit risk it accepts by placing limits on its exposure to a single counterparty, or groups of counterparties, and to geographical and industry segments. Such risks are subject to an annual or more frequent review. Limits on the level of credit risk by category and territory are approved quarterly by the Board of Directors.

The Group has adopted a policy of only dealing with credit-worthy counterparties and obtaining sufficient collateral where appropriate, as a means of mitigating the risk of financial loss from defaults. The Group only transacts with entities that are rated the equivalent to investment grade and above.

This information is supplied by independent rating agencies where available and if not available the Group uses other publicly available financial information and its own trading records to rate its major policyholders and reinsurers.

The Group's exposure and the credit ratings of its counterparties are continuously monitored and the aggregate value of transactions concluded is spread amongst approved counterparties. Credit exposure is controlled by counterparty limits that are reviewed and approved by the risk management committee annually.

Receivables consist of a large number of policyholders, spread across diverse industries and geographical areas. Ongoing credit evaluation is performed on the financial condition of accounts receivable.

58.9.2.1 Credit Risk Measurement, Control and Mitigation

i. Premium and Reinsurance Receivables

Reinsurance is used to manage insurance risk. This does not, however, discharge the Group's liability as primary insurer. If a reinsurer fails to pay a claim for any reason, the Group remains liable for the payment to the policyholder. The creditworthiness of reinsurers is considered on an annual basis by reviewing their financial strength prior to finalization of any contract.

The Credit Control Committee works closely with the Underwriting and Reinsurance departments to assess the creditworthiness of all reinsurers and intermediaries by setting and reviewing regularly the credit rating of each reinsurer using internal records and other publicly available financial information.

Individual operating units maintain records of the payment history for significant contract holders with whom they conduct regular business. The exposure to individual counterparties is also managed by other mechanisms, such as the right of offset where counterparties are both debtors and creditors of the Group. Management information reported to the Group includes details of provisions for impairment on loans and receivables and subsequent write-offs. Internal audit makes regular reviews to assess the degree of compliance with the group procedures on credit. Exposures to individual policyholders and groups of policyholders are collected within the ongoing monitoring of the controls associated with regulatory solvency.

Where there exists significant exposure to individual policyholders, or homogenous groups of policyholders, a financial analysis equivalent to that conducted for reinsurers is carried out by the Group's risk department.

The Group establishes an allowance for impairment that represents its estimate of incurred losses in respect of trade and other receivables and investments. The main components of this allowance are a specific loss component that relates to individually significant exposures, and a collective loss component established for groups of similar assets in respect of losses that have been incurred but not yet identified. The collective loss allowance is determined based on historical data of payment statistics for similar financial assets.

ii. Investments

The Group limits its exposure to credit risk by investing only in liquid securities and only with counterparties that have a credit rating of at least BBB- from rating agencies. Management actively monitors credit ratings and given that the Group only has invested in securities with high credit ratings, management does not expect any counterparty to fail to meet its obligations.

Industry analysis	Financial	6	6	Construction		Oil	T . I
31 December 2023 - Group	Services ₩'000	Government N ′000	Consumers N'000	& Materials ₩′000	& Petroleum N′000	Others №'000	Total ₩′000
Cash and cash equivalents	25,059,031	-	-	-	-	-	25,059,031
Debt instruments at amortised costs	35,594,263	44,033,325	318,026	-	-	-	79,945,614
Trade receivables	-	-	-	-	-	814,563	814,563
Other receivables	-	-	-	-	-	5,671,548	5,671,548
Reinsurance assets	-	-	-	-	-	13,863,039	13,863,039
Statutory deposits		3,190,651	-	-	-		3,190,651
	60,653,294	47,223,976	318,026	-	-	20,349,150	128,544,446
31 December 2022 - Group							
In thousands of naira							
Cash and cash equivalents	22,044,849	-	-	-	-	-	22,044,849
Debt instruments at amortised costs	15,925,773	34,714,439	603,951	-	-	-	51,244,163
Trade receivables	-	-	-	-	-	1,653,611	1,653,611
Other receivables	-	-	-	-	-	4,959,356	4,959,356
Reinsurance assets	-	-	-	-	-	9,155,125	9,155,125
Statutory deposits		2,672,415	-	-	-	-	2,672,415
	37,970,622	37,386,854	603,951	-	-	15,768,092	91,729,519

Industry analysis	Financial	6	6	Construction	Manufacturing	Oil	T . I
31 December 2023 - Company	Services ₩′000	Government ₩′000	Consumers N′000	& Materials N '000	& Petroleum N '000	Others №'000	Total N ′000
Cash and cash equivalents	1,633,189	-	-	-	-	-	1,633,189
Debt instruments at amortised costs	824,512	-	2,555,282	-	-	-	3,379,794
Other receivables	-	-	-	-	-	3,285,033	3,285,033
	2,457,701	-	2,555,282	-	-	3,285,033	8,298,016
31 December 2022 - Company							
Cash and cash equivalents	1,855,128	-	-	-	-	-	1,855,128
Debt instruments at amortised costs	118,027	-	2,805,133	-	-	-	2,923,160
Other receivables	-	-	-	-	-	981,117	981,117
-	1,973,155	-	2,805,133	_	-	981,117	5,759,405

The table below provides information regarding the credit risk exposure of the Group and the Company by classifying assets according to the Company's credit ratings of counter parties:

31 December 2023 - Group	Investment Grade №′000	Non Investment Grade: Satisfactory N'000	Unrated №′000	Total №′000
Debt instruments at amortised cost	42,802,454	37,143,160	-	79,945,614
Cash and cash equivalents	-	25,059,031	-	25,059,031
Other receivables	-	-	5,671,548	5,671,548
Trade receivables	-	-	814,563	814,563
Reinsurance assets	-	-	13,863,039	13,863,039
	42,802,454	62,202,191	20,349,150	125,353,795
31 December 2022 - Group				
Debt instruments at amortised cost	33,383,194	17,860,969	-	51,244,163
Cash and cash equivalents	-	22,044,849	-	22,044,849
Other receivables	-	-	4,959,356	4,959,356
Trade receivables	-	-	1,653,611	1,653,611
Reinsurance assets		-	9,155,125	9,155,125
	33,383,194	39,905,818	15,768,092	89,057,104
31 December 2022 - Company				
Cash and cash equivalents	-	1,633,189	3,285,033	4,918,222
Other receivables	-	-	-	-
Debt instruments at amortised costs	-	3,379,794		3,379,794
	-	5,012,983	3,285,033	8,298,016
31 December 2022 - Company				
Cash and cash equivalents	-	1,855,128	981,117	2,836,245
Other receivables	-	-	-	-
Debt instruments at amortised costs		2,923,160		2,923,160
		4,778,288	981,117	5,759,405

Impairment assessment

The Group's ECL assessment and measurement method is set out below.

Significant increase in credit risk, default and cure

The Group continuously monitors all assets subject to ECLs. In order to determine whether an instrument or a portfolio of instruments is subject to 12mECL or LTECL, the Group assesses whether there has been a significant increase in credit risk since initial recognition. The Group considers that there has been a significant increase in credit risk when any contractual payments are more than 30 days past due, In addition, the Group also considers a variety of instances that may indicate unlikeliness to pay by assessing whether there has been a significant increase in credit risk. Such events include:

- The counterparty having past due liabilities to public creditors or employees
- The counterparty (or any legal entity within the debtor's group) filing for bankruptcy application/protection
- Counterparty's listed debt or equity suspended at the primary exchange because of rumours or facts about financial difficulties

The Group considers a financial instrument defaulted and, therefore, credit-impaired for ECL calculations in all cases when the counterparty becomes 90 days past due on its contractual payments. The Group may also consider an instrument to be in default when internal or external information indicates that the Group is unlikely to receive the outstanding contractual amounts in full. In such cases, the Group recognises a lifetime ECL.

There has been no significant increase in credit risk or default for financial assets during the year.

Expected credit loss

The Group assesses the possible default events within 12 months for the calculation of the 12mECL. Given the investment policy, the probability of default for new instruments acquired is generally determined to be minimal and the expected loss given default ratio varies for different instruments. In rare cases where a lifetime ECL is required to be calculated, the probability of default is estimated based on economic scenarios.

Impairment losses on financial investments subject to impairment assessment

Debt instruments measured at amortised cost

The table below shows the credit quality and the maximum exposure to credit risk based on Moody's credit rating system and year-end stage classification. The amounts presented are gross of impairment allowances. Details of the Group's internal grading system are also provided.

Moody's Rating							
Performing			2023			2022	
Cash and cash equivalents	Group	12mECL ₩′000	LTECL N′000	Total №′000	12mECL N′000	LTECL N′000	Total N′000
AAA-A+ BBB-B+		- 25,645,706	-	- 25,645,706	- 22,317,929	-	22,317,929
C-CCC		23,043,700	-	25,645,706	22,317,929	-	22,317,929
Total Gross Amount		25,645,706	-	25,645,706	22,317,929	-	22,317,929
ECL		(586,675)	-	(586,675)	(273,080)	-	(273,080)
Total Net Amount		25,059,031	-	25,059,031	22,044,849	-	22,044,849
Financial assets - amortised cost		-	-	-	-	-	-
BBB-B+ C-CCC		81,512,574	-	81,512,574	51,681,971	-	51,681,971
Total Gross Amount		81,512,574	-	81,512,574	51,681,971	-	51,681,971
ECL		(1,566,960)	-	(1,566,960)	(437,808)	-	(437,808)
Total Net Amount		79,945,614	-	79,945,614	51,244,163	-	51,244,163
Unrated Other receivables		5,671,548		5,671,548	4,959,356		4,959,356
Office receivables				3,071,340	4,737,330		4,737,330
Total Gross Amount		5,671,548	-	5,671,548	4,959,356	-	4,959,356
ECL		(374,266)	-	(374,266)	(113,744)	-	(113,744)
Total Net Amount		5,297,282	-	5,297,282	4,845,612	-	4,845,612

Moody's	Rating
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Performing			2023			2022	
Cash and cash equivalents	Company	12mECL ₩′000	LTECL N '000	Total ₩′000	12mECL N'000	LTECL N'000	Total ₩′000
AAA-A+ BBB-B+ C-CCC		1,661,338	- -	- 1,661,338 -	- 1,883,277 -	- - -	1,883,277 -
Total Gross Amount		1,661,338	-	1,661,338	1,883,277	-	1,883,277
ECL Total Net Amount		(28,149) 1,633,189	-	(28,149) 1,633,189	(28,149) 1,855,128	-	(28,149) 1,855,128
Financial assets - amortised cost AAA-A+ BBB-B+ C-CCC		- 3,419,911 -	-	3,419,911 -	- 2,963,277 -	-	- 2,963,277 -
Total Gross Amount		3,419,911	-	3,419,911	2,963,277	-	2,963,277
ECL Total Net Amount		(40,117) 3,379,794	-	(40,117) 3,379,794	(40,117) 2,923,160	-	(40,117) 2,923,160
Unrated Other receivables		3,262,359	(10,690)	3,251,669	946,437	(10,690)	935,747
Total Gross Amount		3,262,359	(10,690)	3,251,669	946,437	(10,690)	935,747
ECL Total Net Amount		(5,465) 3,256,894	(10,690) (21,380)	(16,155) 3,235,514	(5,465) 940,972	(10,690) (21,380)	(16,155) 919,592

Collateral for other receivables

Some of the Group's receivables (e.g. mortgage loans and car loans) are collaterised with assets ranging from properties and cars. As at 31 December 2023, the value of assets accepted as collateral that the Group is permitted to repossess or sell in the occurrence of default in respect of the staff loans exceeds the receivables balances.

As at 31 December 2023, the Group had no asset re-possessed as security against asset. The Group policy is to pursue timely realisation of collateral in an orderly manner in the case of default. The Group does not generally use the non cash collateral for its own operations.

As at 31 December 2023, the Group has not pledged any of its assets as collateral for any liability or payable balance (2022: nil)

Amounts arising from ECL

Inputs, assumptions and techniques used for estimating impairment

When determining whether the credit risk(i.e. Risk of default) on a financial instrument has increased significantly since initial recognition, the Group considers reasonable and supportable information that is relevant and available with out undue cost of effort, This includes both qualitative and quantitative information analysis based on the Group's experience, expert credit assessment and forward looking information. The Group primarily identifies whether a significant increase in credit risk has occurred for an exposure by using days past due and assessing other information obtained externally.

Whenever available, the Group monitors changes in credit risk by tracking published external credit ratings. To determine whether published ratings remain up to date and to assess whether there has been a significant increase in credit risk at the reporting date that has not been reflected in the published rating, the group also reviews changes in Bond yields together with available press and regulatory information about issuers.

Where external credit ratings are not available, the Group allocates each exposure to a credit risk grade based on data that is determined to be predictive of the risk of default (including but not limited to the audited financial statement, management accounts and cashflow projections, available regulatory and press information about the borrowers and apply experienced credit judgement. Credit risk grades are defined by using qualitative and quantitative factors that are indicative of the risk of default and are aligned with the external credit rating definition from Moody's and standards and Poor.

The Group has assumed that the credit risk of a financial asset has not increased significantly since the initial recognition if the financial asset has low credit risk at reporting date. The Group considers a financial asset to have low credit risk when its credit risk rating is equivalent to the globally understood definition of "investment grade". The Group considers this to be Baa3 or higher based on the Moody rating.

As a back stop, the Group considers that a significant increase in credit risk occurs no later than when the asset is more than 30 days past due. Days past due are determined by counting the numbers of days since the earliest elapsed due date in respect of which full payments has not been received. Due dates are determined without considering any grace period that might be available to the borrower. The Group monitors the effectiveness of the criteria used to identify significant increase in credit risk by regular reviews to confirm that:

- The criteria are capable of identifying significant increase in credit risk before an exposure is in default;
- The criteria do no align with the point in time when the asset becomes 30 days past due;
- The average time between the identification of a significant increase in credit risk and default appears reasonable
- Exposures are not generally transferred from 12- month ECL measurement to credit impaired and
- There is no unwarranted volatility in loss allowance from transfers between 12-month ECL and Lifetime ECLmeasurement.

Modified financial assets

The contractual terms of a financial asset may be modified for a number of reasons, including changing market conditions and other factors not related to a current or potential credit deterioration of the borrower. An existing financial asset whose terms have been modified may be derecognized and the renegotiated asset recognized as a new financial asset at fair value in accordance with the accounting policies. When the terms of a financial asset are modified and the modification does not result in derecognition, the determination of whether the asset's credit risk has increased significantly reflects a comparison of:

- Its risk of default occurring at the reporting date based on the modified term; with
- The risk of default occurring estimated based on data on initial recognition and the original contractual terms.

Definition of default

The Group considers a financial asset to be in default when the borrower is unlikely to pay its credit obligations to the Group in full, without recourse by the Group to actions such as realizing security (if any is held); or the financial asset Is more than 90 days past due.

In assessing whether a borrower is in default, the Group considers indicators that are:

- qualitative: e.g. breaches of covenant and the other indicators of financial distress;
- quantitative: e.g. overdue status and non-payment of another obligation of the same issuer to the Group; and
- based on data developed internally and obtained from external sources.

Inputs into the assessment of whether a financial instrument is in default and their significance may vary over time to reflect changes in circumstances.

Incorporation of Forward looking information

The Group incorporates forward-looking information into its measurement of ECL. It formulates a 'base case' view of the future direction of relevant economic variables and a representative range of other possible forecast scenarios based on advice from the Group's Investment and Risk committee, economic experts and consideration of a variety of external actual and forecast information. This process involves developing two additional economic scenarios and considering the relative probabilities of each outcome. External information includes economic data and forecasts published by governmental bodies and monetary authorities in the Nigeria, supranational organizations such as the Organisation for Economic Cooperation and Development and the International Monetary Fund, and selected private-sector and academic forecasters.

The base case represents a best estimate and is aligned with information used by the Group for other purposes such as strategic planning and budgeting. The other scenarios represent more optimistic and pessimistic outcomes.

Measurement of ECL

The calculation of the expected credit loss is based on the key risk parameters of Probability of default(PD), Loss given default(LGD) and Exposure at default (EAD). To determine the Lifetime and 12-month PDs, the Group uses the PD tables supplied by Moodys based on the default history of sovereign and corporate obligors with the same credit rating. The Group adopts the same approach for unrated investments by mapping its internal risk grades to the equivalent external credit

ratings. The PDs are recalibrated and adjusted to reflect forward looking information as described below. changes in the rating for counterparties and exposure lead to a change in estimate of the associated PD.

Loss Given Default is the magnitude off the likely loss if there is a default. The Group estimates LGD parameters based on the history of recovery rates of claims against the defaulted counterparties. The LGD for sovereign fixed income exposures are based on publications by Moody's and the models consider the structure, collateral, seniority of claims and recovery of any collateral that is integral to the financial asset. For loans secured with properties or asset, loan to value ratios are key parameter in determining LGD. LGDs are calculated on discounted cash flow basis using effective interest rate as the discounting factor.

EAD represents the expected exposure in the event of a default. The Group derives the EAD from the current exposure to the counterparty and potential changes to the current amount allowed under the contract, including amortisation, and prepayments. The EAD of a financial asset is its gross carrying amount. As described in the accounting policy, and subject to using a maximum of a 12-month PD for financial assets for which credit risk has not significantly increased, the Group measures ECL considering the risk of default over the maximum contractual period (including any borrower's extension options over which it is exposed to credit risk, even if, for risk management purposes, the Group considers a longer period. The modelling of parameter is carried out on an individual basis.

An overview of the approach to estimating ECLs is set out in Note 2 and in Note 3 judgements, estimates and assumptions. To ensure completeness and accuracy, the Group obtains the data used from third party sources (Moodys, Standards and Poor, Economist associate etc.) and its investment team verifies the accuracy of inputs to the Group's ECL models including determining the weights attributable to the multiple scenarios. The following tables set out the key drivers of expected loss and the assumptions used for the Group's base case estimate, ECLs based on the base case, plus the effect of the use of multiple economic scenarios for Nigeria, as at 31 December 2023.

The Group has identified and documented key divers of credit risk and ECL for each portfolio of financial instruments and , using an analysis of historical data, has estimated relationships between macro economic variables and credit risk and credit losses. The tables show the values of the key forward looking economic variables/assumptions used in each of the economic scenarios for the ECL calculations. The figures for "Subsequent years" represent a long-term average and so are the same for each scenario.

Analysis of inputs to the ECL model under multiple economic scenarios 31 December 2023

Key Drivers Macroeconomic variable	CL Scenario	Assigned Probabilities	2023	2024	2025	2026	2027
	11 - 1	1.20/	0 / 4	2.14	2.44	2.54	0.74
	Upside	13%	2.64 2.60	3.14 3.10	3.44 3.40	3.54	3.74 3.70
GDP Growth rate (%)	Base case	79% 8%	2.56	3.10	3.40	3.50	
	Downside		27.28	29.95	20.95	3.46 16.95	3.66 18.95
-f -t:(0/)	Upside	79%	27.20	30.00	20.95	17.00	19.00
Inflation rates (%)	Base case Downside	8%	27.33	30.00	21.00	17.00	19.00
	Upside	13%	121.02	130.75	139.12	129.39	121.02
Oil Prices "USD"(price per barrel)	Base case	79%	79.90	89.63	98.00	88.27	79.90
On Frices O3D (price per barrer)	Downside Downside	8%	50.74	60.47	68.84	59.11	50.74
	Upside	13%	34.91	35.61	29.32	28.63	34.91
Unemployment rates (%)	Base case	79%	37.00	37.70	31.42	30.72	37.00
Offernition rates (70)	Downside	8%	41.81	42.51	36.23	35.53	41.81
31 December 2022	ECL Scenario	Assigned Probabilities	2022	2023	2024	2025	2026
Key drivers	occitatio			2020		2025	2020
Macroeconomic variable							
Macroeconomic variable	Upside	13%	2.29	3.24	3.54	3.74	3.94
•	Upside Base case	13% 79%	2.29 2.25	3.24 3.20	3.50	3.74 3.70	3.94 3.90
Macroeconomic variable	Upside Base case Downside	13% 79% 8%	2.29 2.25 2.21	3.24 3.20 3.16	3.50 3.46	3.74 3.70 3.66	3.94 3.90 3.86
GDP Growth rate (%)	Upside Base case Downside Upside	13% 79% 8% 13%	2.29 2.25 2.21 15.04	3.24 3.20 3.16 13.10	3.50 3.46 11.64	3.74 3.70 3.66 11.54	3.94 3.90 3.86 11.54
Macroeconomic variable	Upside Base case Downside Upside Base case	13% 79% 8% 13% 79%	2.29 2.25 2.21 15.04 0.21	3.24 3.20 3.16 13.10 15.00	3.50 3.46 11.64 13.06	3.74 3.70 3.66 11.54 11.60	3.94 3.90 3.86 11.54 11.50
GDP Growth rate (%)	Upside Base case Downside Upside Base case Downside	13% 79% 8% 13% 79% 8%	2.29 2.25 2.21 15.04 0.21 14.96	3.24 3.20 3.16 13.10 15.00 13.02	3.50 3.46 11.64 13.06 11.56	3.74 3.70 3.66 11.54 11.60 11.46	3.94 3.90 3.86 11.54 11.50 11.46
Macroeconomic variable GDP Growth rate (%) Inflation rates (%)	Upside Base case Downside Upside Base case Downside Upside	13% 79% 8% 13% 79% 8% 13%	2.29 2.25 2.21 15.04 0.21 14.96 120.20	3.24 3.20 3.16 13.10 15.00 13.02 105.33	3.50 3.46 11.64 13.06 11.56 102.79	3.74 3.70 3.66 11.54 11.60 11.46 98.24	3.94 3.90 3.86 11.54 11.50 11.46 97.15
GDP Growth rate (%)	Upside Base case Downside Upside Base case Downside Upside Base case	13% 79% 8% 13% 79% 8% 13% 79%	2.29 2.25 2.21 15.04 0.21 14.96 120.20 79.35	3.24 3.20 3.16 13.10 15.00 13.02 105.33 64.48	3.50 3.46 11.64 13.06 11.56 102.79 61.94	3.74 3.70 3.66 11.54 11.60 11.46 98.24 57.39	3.94 3.90 3.86 11.54 11.50 11.46 97.15 56.30
Macroeconomic variable GDP Growth rate (%) Inflation rates (%)	Upside Base case Downside Upside Base case Downside Upside Base case Downside	13% 79% 8% 13% 79% 8% 13% 79% 8%	2.29 2.25 2.21 15.04 0.21 14.96 120.20 79.35 54.42	3.24 3.20 3.16 13.10 15.00 13.02 105.33 64.48 39.55	3.50 3.46 11.64 13.06 11.56 102.79 61.94 37.01	3.74 3.70 3.66 11.54 11.60 11.46 98.24 57.39 32.46	3.94 3.90 3.86 11.54 11.50 11.46 97.15 56.30 31.37
Macroeconomic variable GDP Growth rate (%) Inflation rates (%) Oil Prices "USD"(price per barrel)	Upside Base case Downside Upside Base case Downside Upside Base case Downside Upside Base case Downside	13% 79% 8% 13% 79% 8% 13% 79% 8%	2.29 2.25 2.21 15.04 0.21 14.96 120.20 79.35 54.42 25.66	3.24 3.20 3.16 13.10 15.00 13.02 105.33 64.48 39.55 30.66	3.50 3.46 11.64 13.06 11.56 102.79 61.94 37.01 34.66	3.74 3.70 3.66 11.54 11.60 11.46 98.24 57.39 32.46 29.66	3.94 3.90 3.86 11.54 11.50 11.46 97.15 56.30 31.37 25.66
Macroeconomic variable GDP Growth rate (%) Inflation rates (%)	Upside Base case Downside Upside Base case Downside Upside Base case Downside	13% 79% 8% 13% 79% 8% 13% 79% 8%	2.29 2.25 2.21 15.04 0.21 14.96 120.20 79.35 54.42	3.24 3.20 3.16 13.10 15.00 13.02 105.33 64.48 39.55	3.50 3.46 11.64 13.06 11.56 102.79 61.94 37.01	3.74 3.70 3.66 11.54 11.60 11.46 98.24 57.39 32.46	3.94 3.90 3.86 11.54 11.50 11.46 97.15 56.30 31.37

The following tables outline the impact of multiple scenarios on the allowance

31 December 2023	Group		Cash and cash equivalents №'000	Financial assets - amortised cost N '000	Other receivables	Total ₩′000
Upside		13%	76,268	203,705	48,655	107,202
Base case		79%	463,473	1,237,898	295,670	651,459
Downside		8%	46,934	125,357	29,941	65,971
	_		586,675	1,566,960	374,266	824,632
	Company					
	, ,	13%	3,659	5,215	2,100	10,975
Upside		79%	22,238	31,693	12,763	66,694
Base case		8%	2,252	3,209	1,292	6,754
Downside	=		28,149	40,117	16,155	84,422
31 December 2022	Group					
Upside		13%	35,500	56,915	14,787	107,202
Base case		79%	215,733	345,868	89,857	651,458
Downside		8%	21,847	35,025	9,100	65,972
	_		273,080	437,808	113,744	824,632
	Company					
Upside	. ,	13%	3,659	5,215	2,100	10,974
Base case		79%	22,238	31,693	12,763	66,694
Downside		8%	2,252	3,209	1,292	6,753
	=		28,149	40,117	16,155	84,421

58.9.2 Liquidity risks

Liquidity risk is the risk that the Group cannot meet its obligations associated with financial liabilities as they fall due.

The Group has adopted an appropriate liquidity risk management framework for the management of the Group's liquidity requirements. The Group manages liquidity risk by maintaining adequate liquid assets and reserve borrowing facilities by continuously monitoring forecast and actual cash flows and matching the maturity profiles of assets and liabilities. The Group is exposed to liquidity risk arising from clients on its insurance contracts. The risk that the Group will be unable to fulfil policyholder commitments is inherent in all insurance operations and can be affected by a range of institution-specific and market-wide events including, but not limited to, credit events, merger and acquisition activity, systemic shocks and natural disasters. In respect of catastrophic events there is liquidity risk from a difference in timing between claim payments and recoveries thereon from reinsurers.

Liquidity management ensures that the Group has sufficient access to funds necessary to cover insurance claims. In practice, most of the Group's assets are marketable securities which could be converted to cash when required. The Group's liquidity management process, as carried out within the Group and monitored by the Group, includes day-to-day funding, managed by monitoring future cash flows to ensure that requirements can be met, maintaining a portfolio of highly marketable assets that can easily be liquidated as protection against any unforeseen interruption to cash flows, and monitoring the liquidity ratios of the consolidated balance sheet against internal and regulatory requirements. Liquidity risk is also a significant consideration when the Group evaluates its overall ALM profile.

Monitoring and reporting take the form of cash flow measurements and projections for the next day, week and month, respectively, because these are key periods for liquidity management. The starting point for those projections is an analysis of the contractual maturity of the financial liabilities, the expected claim payments for insurance contract liabilities and the expected collection date of the financial assets. The Group also monitors unmatched medium-term assets.

The following tables detail the Group's expected maturity for its non-derivative assets. The tables below have been drawn up on the undiscounted contractual maturities of the assets including interest that will be earned on those assets except the Group anticipates that the cash flow will occur in a different period.

31 December 2023 - Group

Financial and insurance assets: Amortised cost	Up to 1 year N '000	1-3 years N ′000	3-5 years N ′000	Over 5 years	Total N ′000
-Federal	42,802,454				42,802,454
-State	-	-	-	1,230,871	1,230,871
-Corporate	3,858,712	30,770,995		-	34,629,707
-Others	2,849,542	-	-	-	2,849,542
Reinsurance assets	13,133,246	-	-	-	13,133,246
Trade receivables	814,563	-	-	-	814,563
Other receivables	6,945,377	-	-	-	6,945,377
Cash and cash equivalents	25,059,031	-	-	-	25,059,031
	95,462,925	30,770,995	-	1,230,871	127,464,791
Financial and insurance liabilities					
Insurance contract liabilities	144,509,540	-		-	144,509,540
Reinsurance contract liabilities	45,341	-		-	45,341
Investment contract liabilities	3,861,091	-		-	3,861,091
Trade payables	21,299,957	-	-	-	21,299,957
Other payables	12,755,354	-	-	-	12,755,354
	182,471,283	-	-	-	182,471,283

31 December 2022 - Group

Financial and insurance assets: Amortised cost	Up to 1 year ₩'000	1-3 years N ′000	3-5 years N ′000	Over 5 years	Total N ′000
-Federal	646,837	9,020,149	11,462,456	12,253,752	33,383,194
-State	-	-	-	1,331,245	1,331,245
-Corporate	259,361	4,964,026	10,982,834	-	16,206,221
-Others	761,287	-	-	-	761,287
Reinsurance assets	9,155,125	-	-	-	9,155,125
Trade receivables	1,653,611	-	-	-	1,653,611
Other receivables	6,441,937	-	-	-	6,441,937
Cash and cash equivalents	22,044,849	-	-	-	22,044,849
	40,963,007	13,984,175	22,445,290	13,584,997	90,977,469
Financial and insurance liabilities:					
Insurance contract liabilities	112,992,455	-	-	-	112,992,455
Reinsurance contract liabilities	1,653,611	-	-	-	1,653,611
Investment contract liabilities	3,686,050	-	-	-	3,686,050
Trade payables	12,093,414	-	-	-	12,093,414
Other payables	11,231,945	-	-	-	11,231,945
	141,657,475	-	-	-	141,657,475

31 December 2023 - Company

Financial and insurance assets: Amortised cost	Up to 1 year №′000	1-3 years №'000	3-5 years №'000	Over 5 years	Total N′000
Financial assets:					
Amortised cost	3,379,794	-	-	-	3,379,794
Other receivables	3,285,033	-	-	-	3,285,033
Cash and cash equivalents	1,633,189	-	-	-	1,633,189
=	8,298,016	-	-	-	8,298,016
Financial liabilities:					
Other payables	1,572,472	-	-	-	1,572,472
	1,572,472	-	-	-	1,572,472
31 December 2022 - Company					
Financial assets:					
Amortised cost	2,923,160	-	-	-	2,923,160
Other receivables	981,117	-	-	-	981,117
Cash and cash equivalents	1,855,128	-	-	-	1,855,128
-	5,759,405	-	-	-	5,759,405
Financial liabilities:					
Other payables	1,258,315	-	-	-	1,258,315
	1,258,315	-	-	-	1,258,315

The table below summarises the expected utilisation of assets and liabilities

31 December 2023 - Group

Asset	Current N '000	Non Current N'000	Total N ′000
Cash and cash equivalents	25,059,031	-	25,059,031
Financial assets	43,354,777	169,512,300	212,867,077
Trade receivables	814,563	-	814,563
Reinsurance assets	13,863,039	-	13,863,039
Inventory	3,200,157	-	3,200,157
Deferred acquisition costs	-	-	-
Other receivables and prepayments	6,945,377	-	6,945,377
Right-of-use assets	13,448	-	13,448
Equity accounted investee	-	4,452,558	4,452,558
Investment in joint venture	-	120,141	120,141
Investment properties	-	13,259,000	13,259,000
Assets of disposal group classified as held for sale	-	-	-
Property, plant and equipment	-	13,886,881	13,886,881
Intangible assets	-	231,809	231,809
Statutory deposits	-	3,190,651	3,190,651
Total assets =	93,250,392	204,653,340	297,903,732
Liabilities			
Insurance contract liabilities	144,509,540	-	144,509,540
Investment contract liabilities	3,861,091	-	3,861,091
Interest bearing Loans and Borrowings	2,146,881	-	2,146,881
Lease liabilities	-	-	-
Trade payables	21,299,957	-	21,299,957
Other payables	12,755,354	-	12,755,354
Liabilities of disposal group classified as held for sale/distribution to owners	-		-
Current income tax payable	1,876,005	-	1,876,005
Deferred tax liabilities	-	7,056,659	7,056,659
Total liabilities	186,448,828	7,056,659	193,505,487

The table below summarises the expected utilisation of assets and liabilities

31 December 2022 - Group

Financial assets 51,244,163 85,223,357 136,467,520 Trade receivables 1,653,611 - 1,653,611 Reinsurance assets 9,155,125 - 9,155,125 Inventory 5,265,758 - 5,265,758 Deferred acquisition costs - - - Other receivables and prepayments 6,441,937 - 6,441,937 Right-of-use assets 28,397 - 28,397 Investment in associate - 125,646 125,646 Investment properties - 11,901,485 11,901,485 Property, plant and equipment - 13,279,230 13,279,230 Intangible assets - 239,712 239,712 Statutory deposits - 2,672,415 2,672,415 Total assets 95,833,840 116,732,102 212,565,942 Liabilities 112,992,455 - 112,992,455 Investment contract liabilities 3,686,050 - 3,686,050 Investment contract liabilities 3,686,050	Asset	Current ₩'000	Non Current N '000	Total N ′000
Trade receivables 1,653,611 - 1,653,611 Reinsurance assets 9,155,125 - 9,155,125 Inventory 5,265,758 - 5,265,758 Deferred acquisition costs	Cash and cash equivalents	22,044,849	-	22,044,849
Reinsurance assets 9,155,125 - 9,155,125 Inventory 5,265,758 - 5,265,758 Deferred acquisition costs - - - Other receivables and prepayments 6,441,937 - 6,441,937 Right-of-use assets 28,397 - 28,397 Investment in associate - 3,290,257 3,290,257 Investment in joint venture - 125,646 125,646 Investment properties - 11,901,485 11,901,485 Property, plant and equipment - 13,279,230 13,279,230 Intangible assets - 239,712 239,712 Statutory deposits - 2,672,415 2,672,415 Total assets 95,833,840 116,732,102 212,565,942 Liabilities 112,992,455 - 112,992,455 Investment contract liabilities 3,686,050 - 3,686,050 Interest bearing Loans and Borrowings 2,179,173 - 2,179,173 Trade payables 11,231,945	Financial assets	51,244,163	85,223,357	136,467,520
Inventory 5,265,758 - 5,265,758 Deferred acquisition costs	Trade receivables	1,653,611	-	1,653,611
Deferred acquisition costs - - - Other receivables and prepayments 6,441,937 - 6,441,937 Right-of-use assets 28,397 - 28,397 Investment in associate - 3,290,257 3,290,257 Investment in joint venture - 125,646 125,646 Investment properties - 11,901,485 11,901,485 Property, plant and equipment - 13,279,230 13,279,230 Intangible assets - 239,712 239,712 Statutory deposits - 2,672,415 2,672,415 Total assets 95,833,840 116,732,102 212,565,942 Liabilities 112,992,455 - 112,992,455 Investment contract liabilities 3,686,050 - 3,686,050 Interest bearing Loans and Borrowings 2,179,173 - 2,179,173 Trade payables 12,093,414 - 12,093,414 Other payables 11,231,945 - 11,231,945 Current income tax payable 3,	Reinsurance assets	9,155,125	-	9,155,125
Other receivables and prepayments 6,441,937 - 6,441,937 Right-of-use assets 28,397 - 28,397 Investment in associate - 3,290,257 3,290,257 Investment in joint venture - 125,646 125,646 Investment properties - 11,901,485 11,901,485 Property, plant and equipment - 13,279,230 13,279,230 Intangible assets - 239,712 239,712 Statutory deposits - 2,672,415 2,672,415 Total assets 95,833,840 116,732,102 212,565,942 Liabilities 112,992,455 - 112,992,455 Investment contract liabilities 3,686,050 - 3,686,050 Interest bearing Loans and Borrowings 2,179,173 - 2,179,173 Trade payables 12,093,414 - 12,093,414 Other payables 11,231,945 - 11,231,945 Current income tax payable 3,346,153 - 3,346,153 Deferred tax liabilities	Inventory	5,265,758	-	5,265,758
Right-of-use assets 28,397 - 28,397 Investment in associate - 3,290,257 3,290,257 Investment in joint venture - 125,646 125,646 Investment properties - 11,901,485 11,901,485 Property, plant and equipment - 13,279,230 13,279,230 Intangible assets - 239,712 239,712 Statutory deposits - 2,672,415 2,672,415 Total assets 95,833,840 116,732,102 212,565,942 Liabilities 112,992,455 - 112,992,455 Investment contract liabilities 3,686,050 - 3,686,050 Interest bearing Loans and Borrowings 2,179,173 - 2,179,173 Trade payables 12,093,414 - 12,093,414 Other payables 11,231,945 - 11,231,945 Current income tax payable 3,346,153 - 3,346,153 Deferred tax liabilities - 2,066,875 2,066,875	Deferred acquisition costs	-	-	-
Investment in associate	Other receivables and prepayments	6,441,937	-	6,441,937
Investment in joint venture	Right-of-use assets	28,397	-	28,397
Investment properties - 11,901,485 11,901,485 11,901,485 11,901,485 11,901,485 11,901,485 11,901,485 11,201,485 11,201,203 13,279,230 13,279,230 13,279,230 13,279,230 13,279,230 13,279,230 12,397,712 239,77	Investment in associate	-	3,290,257	3,290,257
Property, plant and equipment - 13,279,230 13,279,230 Intangible assets - 239,712 239,712 Statutory deposits - 2,672,415 2,672,415 Total assets 95,833,840 116,732,102 212,565,942 Liabilities 112,992,455 - 112,992,455 Investment contract liabilities 3,686,050 - 3,686,050 Interest bearing Loans and Borrowings 2,179,173 - 2,179,173 Trade payables 12,093,414 - 12,093,414 Other payables 11,231,945 - 11,231,945 Current income tax payable 3,346,153 - 3,346,153 Deferred tax liabilities - 2,066,875 2,066,875	Investment in joint venture	-	125,646	125,646
Intangible assets - 239,712 239,712 Statutory deposits - 2,672,415 2,672,415 2,672,415 2,672,415 2,672,415 2,672,415 2,672,415 2,672,415 2,672,415 2,672,415 2,672,415 2,672,415 2,672,415 2,2765,942 2,2	Investment properties	-	11,901,485	11,901,485
Statutory deposits - 2,672,415 2,672,415 Total assets 95,833,840 116,732,102 212,565,942 Liabilities Insurance contract liabilities Investment contract liabilities 112,992,455 - 112,992,455 Interest bearing Loans and Borrowings 2,179,173 - 2,179,173 Trade payables 12,093,414 - 12,093,414 Other payables 11,231,945 - 11,231,945 Current income tax payable 3,346,153 - 3,346,153 Deferred tax liabilities - 2,066,875 2,066,875	Property, plant and equipment	-	13,279,230	13,279,230
Liabilities 112,992,455 - 112,992,455 Investment contract liabilities 3,686,050 - 3,686,050 Interest bearing Loans and Borrowings 2,179,173 - 2,179,173 Trade payables 12,093,414 - 12,093,414 Other payables 11,231,945 - 11,231,945 Current income tax payable 3,346,153 - 3,346,153 Deferred tax liabilities - 2,066,875 2,066,875	Intangible assets	-	239,712	239,712
Liabilities Insurance contract liabilities 112,992,455 - 112,992,455 Investment contract liabilities 3,686,050 - 3,686,050 Interest bearing Loans and Borrowings 2,179,173 - 2,179,173 Trade payables 12,093,414 - 12,093,414 Other payables 11,231,945 - 11,231,945 Current income tax payable 3,346,153 - 3,346,153 Deferred tax liabilities - 2,066,875 2,066,875	Statutory deposits		2,672,415	2,672,415
Insurance contract liabilities 112,992,455 - 112,992,455 Investment contract liabilities 3,686,050 - 3,686,050 Interest bearing Loans and Borrowings 2,179,173 - 2,179,173 Trade payables 12,093,414 - 12,093,414 Other payables 11,231,945 - 11,231,945 Current income tax payable 3,346,153 - 3,346,153 Deferred tax liabilities - 2,066,875 2,066,875	Total assets	95,833,840	116,732,102	212,565,942
Investment contract liabilities 3,686,050 - 3,686,050 Interest bearing Loans and Borrowings 2,179,173 - 2,179,173 Trade payables 12,093,414 - 12,093,414 Other payables 11,231,945 - 11,231,945 Current income tax payable 3,346,153 - 3,346,153 Deferred tax liabilities - 2,066,875 2,066,875	Liabilities			
Interest bearing Loans and Borrowings 2,179,173 - 2,179,173 Trade payables 12,093,414 - 12,093,414 Other payables 11,231,945 - 11,231,945 Current income tax payable 3,346,153 - 3,346,153 Deferred tax liabilities - 2,066,875 2,066,875	Insurance contract liabilities	112,992,455	-	112,992,455
Trade payables 12,093,414 - 12,093,414 Other payables 11,231,945 - 11,231,945 Current income tax payable 3,346,153 - 3,346,153 Deferred tax liabilities - 2,066,875 2,066,875	Investment contract liabilities	3,686,050	-	3,686,050
Other payables 11,231,945 - 11,231,945 Current income tax payable 3,346,153 - 3,346,153 Deferred tax liabilities - 2,066,875 2,066,875	Interest bearing Loans and Borrowings	2,179,173	-	2,179,173
Current income tax payable 3,346,153 - 3,346,153 Deferred tax liabilities - 2,066,875 2,066,875	Trade payables	12,093,414	-	12,093,414
Deferred tax liabilities 2,066,875 2,066,875	Other payables	11,231,945	-	11,231,945
	Current income tax payable	3,346,153	-	3,346,153
Total liabilities 145,529,190 2,066,875 147,596,065	Deferred tax liabilities		2,066,875	2,066,875
	Total liabilities	145,529,190	2,066,875	147,596,065

The table below summarises the expected utilisation of assets and liabilities

31 December 2023 - Company

Asset	Current N '000	Non Current N '000	Total N ′000
Cash and cash equivalents	1,633,189	-	1,633,189
Financial assets	3,379,794	1,930,430	5,310,224
Other receivables and prepayments	4,466,713	-	4,466,713
Investments in subsidiaries	-	15,373,012	15,373,012
Investments in associate	-	3,296,161	3,296,161
Investment properties	-	7,921,000	7,921,000
Property, plant and equipment	-	293,943	293,943
Intangible assets	8,378	-	8,378
Total assets	9,488,074	28,814,546	38,302,620
Liabilities			
Other payables	1,572,472	-	1,572,472
Current income tax payable	1,217,134	-	1,217,134
Deferred tax liabilities	-	820,259	820,259
Total liabilities	2,789,606	820,259	3,609,865

The table below summarises the expected utilisation of assets and liabilities

31 December 2022 - Company

Asset	Current N '000	Non Current N '000	Total N ′000
Cash and cash equivalents	1,855,128	-	1,855,128
Financial assets	2,923,160	919,078	3,842,238
		717,070	
Other receivables and prepayments	2,334,405	-	2,334,405
Investments in subsidiaries	-	15,373,012	15,373,012
Investments in associate	-	3,109,987	3,109,987
Investment properties	-	7,081,416	7,081,416
Property, plant and equipment	-	401,425	401,425
Intangible assets	16,755	-	16,755
Total assets	7,129,448	26,884,918	34,014,366
Liabilities			
Other payables	1,523,843	-	1,523,843
Current income tax payable	1,294,989	-	1,294,989
Deferred tax liabilities	-	636,163	636,163
Total liabilities	2,818,832	636,163	3,454,995

58.9.3 Market risks

Market risk is the risk that changes in market prices, such as; foreign exchange rates, interest rates and equity prices will affect the Group's income or the value of its holdings of financial instruments. Market risk arises due to fluctuations in both the value of assets held and the value of liabilities.

The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimizing the return. The Group has established policies and procedures in order to manage market risk.

58.9.3.1 Currency risks

Foreign currency risk management

The Group undertakes certain transactions denominated in foreign currencies. Hence, exposures to exchange rate fluctuations arise. The Group exposure to currency risk are minimised by matching the Group's financial assets to the same currencies as its insurance and investment contract liabilities. Cash and cash equivalent is the major asset which gives rise to currency risk.

Carrying amounts of the Group's foreign currency denominated assets.

2023 - Group

Asset	Sterling N '000	Euro N ′000	US Dollars N ′000	Total N ′000
Cash and cash equivalents	635	10,792	5,954,832	5,966,259
Financial assets	-	-	54,685,070	54,685,070
Reinsurance assets	-	-	1,456,552	1,456,552
	635	10,792	62,096,454	62,107,881
Liabilities				
Insurance contract liabilities	-	-	3,433,258	3,433,258
Net assets	635	10,792	58,663,196	58,674,623
2022 - Group				
Cash and cash equivalents	8,140	11,314	5,454,093	5,473,547
Financial assets	-	153,071	25,783,301	25,936,372
Reinsurance assets	-	-	4,204,990	4,204,990
	8,140	164,385	35,442,384	35,614,909
Liabilities				
Insurance contract liabilities	-	-	4,349,981	4,349,981
Net assets	8,140	164,385	31,092,403	31,264,928

Carrying amounts of the Group's foreign currency denominated assets.

2023 - Company

Asset	Sterling N '000	Euro N ′000	US Dollars N ′000	Total №′000
Cash and cash equivalents			3,738	3,738
	-	-	3,738	3,738
2022 - Company	-	-		
Cash and cash equivalents	<u> </u>	-	11,493	11,493
	-	-	11,493	11,493

Foreign currency sensitivity analysis

The following table details the Group's sensitivity to 10% increase and decrease in the Naira against the relevant foreign currencies. A 10% sensitivity rate is used when reporting foreign risk internally to key management personnel and represents management's assessment of the reasonably possible change in foreign exchange rates. For each sensitivity, the impact of change in a single factor is shown with other assumptions unchanged.

		20)23	2022	
Group Cash and cash equivalent		Impact on profit before tax	Impact on equity	Impact on profit before tax	Impact on equity
		N ′000	N ′000	N '000	
Sterling	+10%	64	64	814	814
_	-10%	(64)	(64)	(814)	(814)
Euro	+10%	1,079	1,079	1,131	1,131
	-10%	(1,079)	(1,079)	(1,131)	(1,131)
USD	+10%	595,483	595,483	545,409	545,409
	-10%	(595,483)	(595,483)	(545,409)	(545,409)
Company			-		-
USD			-		_
	+10%	374	374	1,149	1,149
	-10%	(374)	(374)	(1,149)	(1,149)

58.9.3.2 Interest rate risk management

Interest rate risk is the risk that the value of future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

The Group is exposed to interest rate risk as the Group invests in long term debt at both fixed and floating interest rates. The risk is managed by the Group by maintaining an appropriate mix between fixed and floating rate borrowings and by limited use of interest rate swap contracts and forward interest rate contracts. Hedging activities are evaluated regularly to align with interest rate views and defined risk appetite.

Interest rate risk also exists in products sold by the Group. The Group manages this risk by adopting close asset/liability matching criteria, to minimise the impact of mismatches between asset and liability values arising from interest rate movements.

The Group has no significant concentration of interest rate risk.

58.9.3.3 Equity price risk management

The Group is exposed to equity price risks arising from equity investments primarily from investments not held for unit-linked business. The shares included in financial assets represent investments in listed and unlisted securities that present the Group with opportunity for return through dividend income and capital appreciation. Equity investments designated as fair value through other comprehensive income (available-for- sale) are held for strategic rather than trading purposes.

The analysis below is performed for reasonably possible movements in market indices with all other variables held constant, showing the impact on profit before tax (due to changes in fair value of financial assets whose fair values are recorded in the statement of profit or loss).

		2023		2022	
Group		Impact on profit before tax	Impact on equity	Impact on profit before tax	Impact on equity
Cash and cash equivalent		Profit before tax ₩′000	Impact on equity N '000	₩′000	Impact on equity N '000
Fair value through profit or loss	+1%	829,776	829,776	829,776	829,776
	-1%	(829,776)	(829,776)	(829,776)	(829,776)
Fair value through OCI	+1%	22,457	22,457	22,457	22,457
	-1%	(22,457)	(22,457)	(22,457)	(22,457)
Company					
Fair value through profit or loss	+1%	15,394	15,394	5,281	5,281
	-1%	(15,394)	(15,394)	(5,281)	(5,281)

58.9.4 Operational Risk

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people, systems and external events. The Group recognizes the significance of operational risk, which is inherent in all areas of our business. Operational risk is managed within acceptable levels through an appropriate level of management focus and resources.

The Group is committed to the management of operational risks. The Group's operational risk management strategy aims to:

- reduce losses arising from operational risk a key role of operational risk management in the Group is to reduce losses from operational failure and in particular avoid potentially large or catastrophic risk losses;
- provide early warning signals of deterioration in the Group's internal control system; and
- raise awareness of operational risk in the Group from top to bottom through the implementation of an enterprise-wide risk approach.

One of the foremost operational risks faced by the Group are financial crimes (internal fraud, external fraud and money laundering). Each incident is analysed, control failures identified and new controls designed. The Group is also investing in enhanced loss control. Key counter-measures put in place include:

- enhanced staff training;
- enhanced Know Your Policyholder (KYP) drive and background checks on employees;
- issuance of appropriate and deterrent circulars;
- job rotation and segregation;
- dissemination of email and SMS alerts to the Group's customers for each activity on their accounts;
- imposition of stiff disciplinary measures including prosecution of fraudulent staff, agents and brokers; and
- installation of panic alarm system, CCTV.

58.9.5 Outsourcing Risk

Outsourcing risk is the risk inherent in the usage of vendors. The group's extensive use of vendors enables the enterprise to deliver products and services to consumers and benefits to our employees. Risks inherent with using vendors includes: vendor performance, financial risks, reputation/brand, business continuity, information security, and legal/regulatory.

The Key counter-measures put in place includes:

- Maintain Enterprise policies to ensure appropriate management review, approval, and oversight of vendor risks.
- Hold vendors accountable for performance and utilize Management of Service Level Objectives.
- Through the Vendor Management Community, train associates responsible for vendor management on compliance processes, managing vendor risks, and sharing best practices.
- Review critical vendors and corporate department vendor oversight through the Internal Audit program.

- Conduct vendor vulnerability assessments on critical vendors to validate logical and physical controls protecting Custodian information and business processes.
- Manage vendor relationships and risk through Vendor Management Units.
- Identify Enterprise relationship owners for vendors that span multiple departments at Custodian.
- Use shared information repositories for contracts and vendor relationship management.

58.10 Financial risk management

Valuation bases

The Group monitors and manages the financial risks relating to its operations through internal risk reports which analyse exposures by degree and magnitude of risks. These risks include market risk (currency risk, interest rate risk and price risk), credit risk and liquidity risk.

The Group may seek to minimise the effects of these risks by using financial instruments to hedge risk exposures.

The Group does not enter into or trade financial instruments, including derivative financial instruments, for speculative purposes. Fair values are determined at prices quoted in active markets. In the current environment, such price information is typically not available for all instruments and the Group applies valuation techniques to measure such instruments. These valuation techniques make maximum use of market observable data but in some cases management estimate other than observable market inputs within the valuation model. There is no standard model and different assumptions would generate different results.

Fair values are subject to a control framework designed to ensure that input variables and output are assessed independent of the risk taker. The Group has minimal exposure to financial assets which are valued at other than quoted prices in an active market.

The table below shows financial assets carried at fair value.

Group	Fair value through profit or loss	Fair value through OCI	Fair value
31 December 2023	N ′000	N ′000	₩′000
Quoted equities at FVTPL	77,132,991	-	77,132,991
Fair value through OCI - quoted	-	-	-
Fair value through OCI - unquoted	-	33,631,630	33,631,630
	77,132,991	33,631,630	110,764,621
31 December 2022			
Quoted equities at FVTPL	82,577,385	-	82,577,385
Fair value through OCI - quoted	-	-	-
Fair value through OCI - unquoted		2,645,972	2,645,972
	82,577,385	2,645,972	85,223,357
Company			
31 December 2023			
Quoted equities at FVTPL	1,539,430	-	1,539,430
Fair value through OCI - unquoted	-	391,000	391,000
	1,539,430	391,000	1,930,430
31 December 2022			
Quoted equities at FVTPL	528,078	-	528,078
Fair value through OCI - unquoted	-	391,000	391,000
	528,078	391,000	919,078

The management assessed that the fair values of cash and cash equivalents, trade receivables, trade payables, other current liabilities approximate their carrying amounts largely due to the short-term maturities of these instruments.

The following methods and assumptions were used to estimate the fair value of unquoted equity measured at fair value and other debt securities whose fair values are disclosed.

i Unquoted equity

The fair values of the unquoted ordinary shares have been estimated using either of Income approach or Market approach.

Under the income approach, the valuation requires management to make certain assumptions about the model inputs, including forecast cash flows, the discount rate, credit risk and volatility. The probabilities of the various estimates within the range can be reasonably assessed and are used in management's estimate of fair value for these unquoted equity investments.

Under the market approcah, the Company determines comparable public companies (Peers) based on industry, size, leverage and strategy and calculates an appropriate trading multiple for each comparable company identified. The multiple is calculated by dividing the enterprise value of the comparable company by an earnings measure. The trading multiple is then discounted for considerations such as illiquidity and size differences between the comparable companies based on company-specific facts and circumstances. The discounted multiple is applied to the corresponding earnings measure of the investee company to measure the fair value.

The Company classifies the fair value of these investments as Level 3.

ii Unlisted managed funds

The Company invests in managed funds, including private equity funds, which are not quoted in an active market and which may be subject to restrictions on redemptions such as lock up periods, redemption gates and side pockets.

The Company's investment manager considers the valuation techniques and inputs used in valuing these funds as part of its due diligence prior to investing, to ensure they are reasonable and appropriate. Therefore, the NAV of these funds may be used as an input into measuring their fair value. In measuring this fair value, the NAV of the funds is adjusted, as necessary, to reflect restrictions on redemptions, future commitments, and other specific factors of the fund and fund manager. In measuring fair value, consideration is also paid to any transactions in the shares of the fund. Depending on the nature and level of adjustments needed to the NAV and the level of trading in the fund, the Company classifies these funds as Level 3.

ii Listed debt securities - bonds

Fair values of publicly traded debt securities are based on quoted market prices in an active market for identical assets with adjustments for accrued interest on the instrument after the last interest/coupon payment date. The Company values these investments at closing bid price.

iii Money market funds and similar securities (treasury bills)

The estimated fair value of money market funds is based on discounted cash flows using prevailing quoted Money-market interest rates for debts with similar credit risk and maturity.

Quantitative information of significant observable inputs - unquoted equity instruments

Investment	Valuation technique (Significant unobservable valuation input)	Range* (weighted average)	Sensitivity used*	Effect on fair value (N'000)
African Reinsurance Corporation	Market approach	Average EBITDA multiple of peers	2023: 5%	2023: N21.632
			2022: 5%	2022: N261
		Discount to average multiple (10%)		
			2023: 1%	2022: N13,683
			2022: 1%	2021: N6,705
Interswitch Limited	Market approach	Market value adjustment	2023: 1%	2023: N97,879
			2022: 1%	2022: N8,500
WSTC Financial Services Limited	Income approach	Cost of capital (10.9%/16.78%)	2023: 5%	2023: N2,047
			2022: 5%	2022: N1,863
		Dividend growth rate (2.51/7.62)	2023: 5%	2023: N1,500
			2022: 5%	2022: N501
				0000 NES (30
Energy and Allied Insurance Pool of Nig	eria Adjusted NAV	Discount for lack of liquidity -	Unappropri- ated reserves	2023: N55,613
				2022: N20,381

Quantitative information of significant observable inputs - unquoted equity instruments

Group Financial assets measured at fair value	2023	2022
	N ′000	N ′000
Quoted prices in active markets (level 1)	77,132,991	82,965,642
Valuation technique:		-
Market observable data (level 2)	-	-
Other than observable market data (level 3)	2,233,749	2,233,749
	79,366,740	85,199,391
Financial assets measured at amortised cost		
Amortised cost	51,245,130	51,245,130
	51,245,130	51,245,130
Company		
Financial assets measured at fair value		
Quoted prices in active markets (level 1)	1,539,430	528,078
Valuation technique:		
Market observable data (level 2)	-	-
Other than observable market data (level 3)	-	-
	1,539,430	528,078
Financial assets measured at amortised cost		
Amortised cost	3,379,794	2,923,160
	3,379,794	2,923,160

58.11 Fair value and fair value hierarchy

The Group uses the following hierarchy for determining and disclosing the fair value of financial instruments by valuation technique:

- Level 1: Quoted (unadjusted) prices in active markets for identical assets or liabilities
- Level 2: Other techniques for which all inputs which have a significant effect on the recorded fair value are observable, either directly or indirectly, and
- Level 3: Techniques which use inputs which have a significant effect on the recorded fair value that are not based on observable market data (unobservable inputs).

Financial instruments in level 1

The fair value of financial instruments traded in active markets is based on quoted market prices at the reporting date date. A market is regarded as active if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service, or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. The quoted market price used for financial assets held by the company is the current bid price. These instruments are included in Level 1. Instruments included in Level 1 comprise primarily Nigerian Stock Exchange equity investments classified as trading securities.

Financial instruments in level 2

Inputs other than quoted prices included within Level 1 that are observable either directly (i.e. as prices) or indirectly (i.e. derived from prices). This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments in markets that are considered less than active; or other valuation techniques in which all significant inputs are directly or indirectly observable from market data.

Financial instruments in level 3

Level 3: inputs that are unobservable. This category includes all instruments for which the valuation technique includes inputs not based on observable data and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments for which significant unobservable adjustments or assumptions are required to reflect differences between the instruments.

The following table shows an analysis of financial instruments recorded at fair value or whose fair values are disclosed by level of the fair value hierarchy:

31 December 2023 - Group	Level 1	Level 2	Level 3	Total
Items measured at fair value	N ′000	N ′000	N ′000	₩′000
Financials assets at FVTPL				
- Quoted equities	77,132,991	-	-	77,132,991
Financials assets at FVTOCI				-
- Quoted equities	-	-	-	-
- Unquoted equities	-	-	33,631,630	33,631,630
Freehold properties	-	-	13,259,000	13,259,000
Items whose fair values are disclosed				-
Debt instruments at amortised cost	-	-	79,945,614	79,945,614
31 December 2022 - Group				
Items measured at fair value				
Financials assets at FVTPL				
- Quoted equities	82,577,385	-	-	82,577,385
Financials assets at FVTOCI				-
- Quoted equities	400,240	-	-	400,240
- Unquoted equities	-	-	2,245,732	2,245,732
Freehold properties	-	-	11,901,485	11,901,485
Items whose fair values are disclosed				-
Debt instruments at amortised cost	-	-	51,244,163	51,244,163

Reconciliation of fair value measurement of non-listed equity investments classified as equity instruments designated at fair value through OCI:

		Group
	2023 ₩′000	2022 ₩′000
At 1 January	2,245,732	1,391,534
Acquisition	35,309,749	841,895
Accrued Interest	1,228,895	108
Fair value gain/(loss) recognised in OCI	580,532	316,047
Sales	(5,700,911)	(303,852)
Impairment allowance ON Bonds designated as FVTOCI for the year	(32,367)	-
At 31 Decemeber	33,631,630	2,245,732

31 December 2023 - Company				
Items measured at fair value Financials assets at FVTPL	Level 1 N ′000	Level 2 N '000	Level 3 N ′000	Total N ′000
- Equities	1,539,430	-	-	1,539,430
Financials assets at FVTOCI				
- Equities	-	-	391,000	391,000
Items whose fair values are disclosed Debt instruments at amortised cost	3,379,794	-	-	3,379,794
31 December 2022 - Company				
Financials assets at FVTPL				
- Equities	528,078	-	-	528,078
Financials assets at FVTOCI				
- Equities	-	-	391,000	391,000
Items whose fair values are disclosed				
Debt instruments at amortised cost	2,923,160	-	-	2,923,160

Fair Value of Financial Assets

	2023	2023		
Group	Carrying Value	Fair Value	Carrying Value	Fair Value
Financial assets	N ′000	N ′000	N ′000	N '000
Financials assets at FVTPL	77,132,991	77,132,991	82,977,625	82,977,625
Financials assets at FVTOCI	33,631,630	33,631,630	2,245,732	2,245,732
Debt instruments at amortised cost	79,945,614	66,744,327	51,244,163	42,782,299
Company				
Financials assets at FVTPL	1,539,430	528,078	528,078	528,078
Financials assets at FVTOCI	391,000	391,000	391,000	391,000
Debt instruments at amortised cost	3,379,794	4,393,732	2,923,160	4,043,508

59 Future outlook

The Group has succeeded in establishing a robust enterprise risk management framework, practice, culture and environment beyond complying with regulatory requirements. However, this is a continuous and on-going process which is being improved upon consistently. The ultimate goal is to make risk management a value driver that enhances and contributes to stakeholders' value and the long-term existence and survival of the institution.

Some of the key initiatives and projects to be embarked upon to ensure a better and more efficient risk management framework are;

- Sourcing of a risk solution that has capacity to support the management of insurance risks, operational risk, credit risk and market risk in line with best practices and ultimately complying with risk-based capital regulation in anticipation.
- Structuring a business continuity management framework and infrastructure.
- On-going aggressive Group-wide risk awareness campaign to increase employees' risk-awareness level, competence and involvement in managing risks.

60 Contravention

The Group incurred and paid the sum of N28,450,000 (2022: N56,291,000) as a penalty for a contravention during the year.

	N'000	2022 ₩′000
Administrative sanction by PENCOM	21,200	-
Violation of Section 49(3)(a) of the NAICOM Act 1997.	7,250	-
Administrative sanction by PENCOM	-	55,791
Violation of Section 49(3)(a) of the NAICOM Act 1997.		500
	28,450	56,291

2022

61 Financial Reporting Council's Certification Requirement for Professionals Engaged in Financial Reporting

Process

In line with Financial Reporting Council of Nigeria certification requirement for professionals engaged in the financial reporting process: external auditors, officers of reporting entities and other professional providing assurance to reporting assurance to reporting entities, below is a list of professionals engaged in the financial reporting process relating to financial statements during the period.

NAME OF PRACTICE/ PROFESSIONAL	FRC NUMBER	SERVICES
Goldwyns - Anthony Molade	FRC/2013/ICAN/00000003138	Tax Consultant
BARIN EPEGA & Co - Epega Obarinsola	FRC/2012/PRO/NIESV/004 /0000000597	Property Valuation Specialist
Society for Corporate Governance Nigeria - Chioma Mordi (Mrs.)	FRC/2014/NIM/0000007899	Board Evaluation Consultant
Ernst &Young - Kingsley Miller	FRC/2012/NAS/0000002392	Actuarial Service
Deloitte & Touche - Uyi Izekor	FRC/2013/ICAN/0000001336	Non-Audit Financial - Advisory Services



Statement Of Value Added

For The Year Ended 31 December 2023

		Gro	ηþ			Comp	any	
	2023 N'000	%	2022 N ′000	%	2023 ₩′000	%	2022 N ′000	%
Interest income	20,999,955		15,128,685		192,718		503,752	
Other investment and sundry income	12,682,145		12,027,612		8,435,480		6,499,265	
_	33,682,100		27,156,297		8,628,198		7,003,017	
Operating Expenses	(3,442,301)		(4,289,233)		-		-	
Other incomes	27,171,743		33,862,480		-		-	
Other operating expenses - Local	(27,103,318)		(40,309,508)		1,525,144		(499,953)	
Value added	30,308,224	100	16,420,036	100	10,153,342	100	6,503,064	100
Applied as follows:								
To pay employees:								
Salaries, wages and benefits	3,564,646	12	3,617,655	22	707,198	7	797,610	12
To pay Government:								-
Current income tax expense	1,716,109	6	1,700,684	10	884,519	9	651,672	10
Retained for asset replacement and								
future expansion of business:								
- Depreciation and amortization	752,451	2	596,434	4	126,840	1	81,712	1
- Deferred tax	4,597,665	15	450,618	3	184,096	2	12,075	0
- Profit for the year	19,677,353	65	10,054,645	61	8,250,689	81	4,959,995	77
Value added	30,308,224	100	16,420,036	100	10,153,342	100	6,503,064	100

Value added is the wealth created by the efforts of the Group and its employees and the allocation between employees, shareholders, government and that retained in the future for the creation of more wealth.

Five-Year Financial Summary - Group

STATEMENT OF FINANCIAL POSITION - GROUP

	← IFRS	17	←	IFRS4	
Assets	2023 N ′000	2022 N ′000	2021 N ′000	2020 N ′000	2019 N ′000
Cash and cash equivalents	25,059,031	22,044,849	17,176,184	9,362,870	11,745,027
Trade receivables	814,563	1,653,611	174,759	134,664	374,147
Financial assets	190,710,235	136,467,520	113,959,758	81,156,589	59,189,847
Reinsurance contract assets	13,133,246	8,801,064	7,915,519	9,151,153	9,213,300
Inventory	3,200,157	5,265,758	6,084,508	-	-
Deferred acquisition costs	-	-	-	667,740	728,440
Other receivables and prepayments	6,945,377	6,441,937	6,498,033	2,655,370	2,463,637
Right-of-use assets	13,448	28,397	69,862	3,278	-
Investments in joint ventures	120,141	125,647	130,393		_
Investment in associates	4,452,558	3,290,257	4,801,675	547,847	543,466
Assets of disposal group classified as held for sale	13,259,000	11,901,485	11,760,655	-	-
Investment properties	-		8,086,683	9,276,977	9,146,905
Property, plant and equipment	13,886,881	13,279,230	4,696,005	4,278,501	3,916,862
Intangible assets	231,809	239,712	172,486	222,781	300,338
Statutory deposits	3,190,651	2,672,415	2,299,144	560,000	500,000
Deferred tax assets	0,170,001	2,072,110	2,277,1111	-	300,000
Total assets	275,017,097	212,211,882	183,825,664	118,017,770	98,121,969
= Liabilities					
Insurance contracts liabilities	144,509,540	112,501,245	94,846,044	59,072,075	42,058,277
Investment contract liabilities	3,861,091	3,686,050	3,766,565	3,985,348	3,089,658
Interest bearing Loans and Borrowings	2,146,881	2,179,173	2,516,621	3,703,340	3,007,030
Lease liabilities	2,140,001	2,177,173	2,310,021	744	
Liabilities of disposal group classified as held for	-	-	-	/44	-
sale/distribution to owners			1,187,895		
Reinsurance contract liabilities	45,341	31,094	21,204	-	-
Trade payables	21,299,957	12,268,358	8,766,111	3,323,126	5,413,308
Other payables	12,755,354	11,231,945	9,789,085	3,385,347	2,994,150
Current income tax			, ,	, ,	
Deferred tax liabilities	1,876,005	3,346,153	1,941,504 2.134,377	2,114,754	1,832,290 1,235,200
Total liabilities	7,056,659	2,066,875		1,397,066	
	193,550,828	147,310,893	124,969,406	73,278,460	56,622,883
Equity					
Share capital	2,940,933	2,940,933	2,940,933	2,940,933	2,940,933
Share premium	6,412,357	6,412,357	6,412,357	6,412,357	6,412,357
Retained earnings	45,666,889	31,454,499	26,275,197	23,132,865	20,366,425
Contingency reserve	14,303,164	13,575,751	12,961,014	10,315,451	9,175,506
Fair value reserve	1,108,348	477,604	504,196	364,235	1,155,831
Asset revaluation reserve	1,113,597	630,498	685,081	550,273	489,585
Equity attributable to owners of the parent	71,545,288	55,491,642	49,778,778	43,716,114	40,540,637
Non-controlling interests	9,920,981	9,409,347	9,077,480	1,023,196	958,449
Total equity	81,466,269	64,900,989	58,856,258	44,739,310	41,499,086
Total liabilities and equity	275,017,097	212,211,882	183,825,664	118,017,770	98,121,969
_					

Five-year Financial Summary - Group Contd

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME - GROUP

	←	IFRS17 ───►	◀	IFRS4	
	2023 N ′000	2022 N ′000	2021 N ′000	2020 N ′000	2019 N ′000
Profit before income tax expense	25,991,127	11,475,761	13,686,047	8,069,573	9,500,710
Income tax expense	(6,313,774)	(2,614,463)	(869,935)	(2,057,794)	(2,387,519)
Profit from continuing operation	19,677,353	8,861,298	12,816,112	6,011,779	7,113,191
Loss from discontinued operation	-	-	(101,617)	-	-
Other comprehensive income/(loss) for the year, net of tax	1,336,110	35,650	322,260	89,034	477,074
Total comprehensive income for the year	21,013,463	8,896,947	13,036,755	6,100,813	7,590,265
Total comprehensive income attributable to;					
- Owners of the parent	20,218,643	8,484,589	11,706,533	5,822,197	7,294,688
- Non-controlling interests	794,820	412,358	1,303,222	278,616	295,577
	21,013,463	8,896,947	13,009,755	6,100,813	7,590,265
Basic earnings per share (kobo)	324	142	196	97	116
Net assets per share (kobo)	1,385	943	810	761	706

Note: Basic earnings per share have been computed respectively for each year on the profit after tax and number of ordinary shares in issue, less treasury shares, if any, at the end of each year. The net assets per share are based on the number of issued 50 Kobo ordinary shares at the end of each year.

Five-Year Financial Summary - Company

STATEMENT OF FINANCIAL POSITION - COMPANY

	2023	2022	2021	2020	2019
Asset	₩′000	N ′000	N ′000	N ′000	N ′000
Cash and cash equivalents	1,633,189	1,855,128	1,654,286	1,524,554	192,180
Financial assets	5,310,224	3,842,238	2,567,836	3,094,589	4,573,652
Other receivables and prepayments	4,466,713	2,334,405	2,468,286	3,268,155	1,555,464
Investment in subsidiaries	15,373,012	15,373,012	15,254,287	8,410,669	8,410,669
Investment in associates	3,296,161	3,109,987	525,364	525,364	525,364
Investment properties	7,921,000	7,081,416	4,636,980	4,636,980	4,636,980
Property, plant and equipment	293,943	401,425	56,776	62,582	97,704
Intangible assets	8,378	16,755	-	-	-
Deferred tax assets		-	-	-	
Total assets	38,302,620	34,014,366	27,163,815	21,522,893	19,992,013
Liabilities					
Other payables	1,572,472	1,523,843	1,035,072	939,164	805,274
Current income tax	1,217,134	1,294,989	563,773	629,711	600,875
Deferred tax liabilities	820,259	636,163	367,398	307,001	165,141
Total liabilities	3,609,865	3,454,995	1,966,243	1,875,876	1,571,290
Equity					
Issued share capital	2,940,933	2,940,933	2,940,933	2,940,933	2,940,933
Share premium	6,412,357	6,412,357	6,412,357	6,412,357	6,412,357
Retained earnings	25,339,465	21,206,081	15,844,282	10,293,727	9,067,433
Other components of equity	-	-	-	-	-
Total equity	34,692,755	30,559,371	25,197,572	19,647,017	18,420,723
Total liabilities and equity	38,302,620	34,014,366	27,163,815	21,522,893	19,992,013
iolal habililos ana equily		34,014,000	27,100,013	21,322,073	17,772,010

Five-year Financial Summary - Company Contd

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME - COMPANY

	2023 N ′000	2022 N ′000	2021 N ′000	2020 N '000	2019 N ′000
Profit before income tax expense	9,319,304	5,623,742	8,204,398	4,796,380	4,821,499
Income tax expense	(1,068,615)	(663,747)	(7,004)	(923,248)	(970,368)
Profit for the year	8,250,689	4,959,995	8,197,394	3,873,132	3,851,131
Total comprehensive income for the year net of tax	8,250,689	4,959,995	8,197,394	3,873,132	3,851,131
Basic and diluted earnings per share (kobo)	140	84	139	66	65
Net assets per share (kobo)	590	520	428	334	313

Note: Basic earnings per share have been computed respectively for each year on the profit after taxation and number of ordinary shares in issue, less treasury shares, if any, at the end of each year. The net assets per share are based on the number of issued 50 Kobo ordinary shares at the end of each year.

Shareholding Structure and Free Float Status

For the year ended 31 December 2023

Company Name: Custodian Investment Plc

Board listed Main Board

Reporting period Year ended 31 December 2023

Share price (N) N9.00 (2022: N5.95)

	31 December 2023		31 December 2022	
	Units	Percentage	Units	Percentage
Issued Share Capital	5,881,864,195	100%	5,881,864,195	100%
Subsatantial Shareholdings (5% and above):				
GRATITUDE CAPITAL LIMITED*	1,352,728,150	23.00%	1,337,988,150	22.75%
MIKEADE INVESTMENTS LTD.**	924,907,141	15.72%	924,907,141	15.72%
Total outstanding Shareholding	2,277,635,291	38.72%	2,262,895,291	38.47%
Directors' Shareholding (direct and indirect) excluding substantial interest held				
DR. MRS. OMOBOLA JOHNSON	155,000	0.00%	155,000	0.003%
MR. WOLE OSHIN	238,674,353	4.06%	238,674,353	4.06%
CHIEF (MRS) MARGARET GIWA	12,250,000	0.21%	70,000,000	1.19%
MR. RICHARD ASABIA	22,600,000	0.38%	22,600,000	0.38%
MRS. MIMI ADE-ODIACHI	4,000,000	0.07%	4,000,000	0.07%
MR. OLAKUNLE ADE-OJO	1,229,365	0.02%	1,229,365	0.02%
MR. RAVI SHARMA	6,000,000	0.10%	0	0.00%
MR. ADENIYI FALADE	232,000	0.00%	0	0.00%
Total Directors' Shareholding	285,140,718	4.85%	336,658,718	5.72%

Shareholding Structure and Free Float Status Contd

	31 December 2023		31 December 2022		
	Units	Percentage	Units	Percentage	
Other Influential Shareholding					
NIL					
NIL					
Total Other Influential Shareholding		0.00%	-	0.00%	
Free Float in Units and Percentage	3,319,088,186	56.43%	3,282,310,186	55.80%	
Free Float in Value (Naira)	29,871,793,674	30.4070	19,529,745,607	33.0070	
rice riour iii vuide (radiid)	27,0/1,/73,0/4		17,327,743,007		

^{*} Indirect shareholding of a director, Mr. Wole Oshin

Declaration:

Custodian Investment Plc with a free float percentage of 56.43% as at December 2023, is compliant with The Exchange's free float requirements for companies listed on the main Board.

Custodian Investment Plc with a free float value of N29,871,793,674 as at December 2023, is compliant with The Exchange's free float requirements for companies listed on the main Board.

CUSTODIAITRUSTEES LTD

ADEYINKA JAFOJO

FRC/2013/NBA/0000002403

Custodian Trustees Limited

Company Secretary

^{**} Indirect shareholding of a director, Mr. Olakunle Ade-Ojo

Year 2023 was an eventful one globally. Arguably the worst event of the year was the hostilities in the Middle East which led to the loss of over 20,000 lives and several hundreds of injured persons. There were coups and attempted coups in some African countries – in Niger and Gabon and then Sierra Leone respectively, leading to unrest in the various countries, no doubt having a negative effect on the wellbeing of the citizens of the countries. Natural disasters which occurred in different parts of the world gravely affected many lives too. In Morocco, a northern African country, earthquakes experienced led to the death of over 2000 people. This was followed by severe storms that led to the collapse of two dams which in turn caused the flooding of a huge expanse of land, resulting in the loss of over 6,000 lives and several thousand missing. According to the International Organization for Migration's (IOM) Missing Migrants project, 2023 was the deadliest year on record for migrants, with 8,565 deaths recorded on migration routes worldwide. This is a marked increase of 20% over 2022, with serious implications for families and communities involved for years to come. As usual, environmental concerns due to climate change were also on the front burner last year. At the 28th United Nations Climate change conference, it was concluded that according to scientists, fossil fuels are mainly responsible for climate change. This means that Nigeria still has a long way to go in terms of climate change issues, since the country has an abundance and is heavily reliant on coal, oil and natural gas which are examples of fossil fuels triggering climate change issues.

Back home, elections were successfully conducted in 2023 implying that new policies of the new administration were implemented. Perhaps the ones with the greatest impact on Nigerian lives were the policies concerning the cancellation of oil subsidies, which resulted in the rise of fuel prices as well as attempts to unify the official window and parallel market rates of foreign exchange. Both policies combined had serious implication on the lives of Nigerians as they resulted in the rising cost of living in the country which automatically led generally to a lesser quality of life of many. The implementation of these policies also had economic and social sustainability implications not only for individuals and families but also the corporate sector. Over 300 manufacturing companies became distressed, whilst more than twice of that figure shut down, following the change in dynamics. Consequently, this increased the level of unemployment. There was serious flooding across at least 9 states following the release of water from Lagdo dam on the Benue river, affecting 159,157 persons, displacing over 48,000, and leaving 28 dead in 13 states of Nigeria. Besides, inflation, (including food inflation) increased and disposable income reduced, forcing many educated professionals who had their earnings negatively impacted to leave the country for developed countries. Though the migration especially of medical practitioners seriously started a year or two before, skilled workers in other fields also joined the exit and this was felt across virtually all industries, including ours.

The negative consequences did not, however, gravely affect the bottom line at Custodian, because as a forward-looking organization, succession plans are in place across our various businesses. Besides, the yearly recruiting of new blood through the Custodian Graduate Training Program as well as review of salaries and payment of palliatives helped to stabilize the system.

At Custodian, we are involved in the Insurance business (General and Life), as well as Pensions, Real Estate and Trustees businesses. Each separate business affects the lives of people, ensuring that people are restored as much as possible to their former position following loss, quality of life of workers remains high after retirement, people have reasonably priced housing options, and that those with assets experience growth of their portfolios, whilst offering advice on protection and transfer of their assets.

Custodian, is committed to impacting our local communities positively by making life easier for people, contributing to individual lives through making sound decisions on risk management, practicing of responsible insurance, sound investments, sustenance of lives and other operations. Through Custodian Social Responsibility Foundation (CSRF), the CSR arm of the Group owned and funded by the subsidiaries, the company is committed to alleviating suffering in our local communities, by providing support in times of need.

Section1: The Custodian Group

Custodian Investment Plc (CIP) is a diversified group, classified as a conglomerate by the Nigeria Exchange (NGX). The group company has a significant holding in subsidiaries offering services which include general and life insurance, pensions fund administration, Trustees, and real estate.

Subsidiary Companies

- Custodian and Allied Insurance Limited (CAIL): CAIL provides general insurance services including Motor, Travel, Home, Personal Accident insurance, Special risks and others to individuals and corporate organizations. The company is registered with National Insurance Commission (NAICOM) and is a member of the Nigerian Insurers Association (NIA).
- Custodian Life Assurance Limited (CLA): CLA provides Life Insurance products and services to individuals and corporate organizations such as Protection cover, Investment-linked policies such as Wealth Plus plan, Endowment policies such as Education Endowment and Annuity plans.

- Custodian Trustees Limited (CTL): CTL provides services such as asset and property management for growth, protection, and transfer of wealth, ensuring investors wealth is adequately protected. The company also engages in fiduciary transactions such as keeping custody of assets, documents, rights, shares, funds, and others.
- Crusader Sterling Pensions Limited (CPL): CPL is a leading Pension Fund Administrator (PFA) offering superior returns on Pension assets under their management.
- UPDC Plc: UPDC has a strong track record and unparalleled market knowledge of over twenty years and remains Nigeria's foremost real estate development firm with a profitable and scalable facilities-management business.

Subsidiary companies contribute 1% of their Profit Before Tax (PBT) to fund the Custodian Social Responsibility Foundation (CSRF), to ensure the success of the Foundation in handling initiatives relevant to the four areas of support.

Section 2: CSRF Strategy and activities for 2023

Custodian Social Responsibility Foundation (CSRF) is the CSR arm of Custodian Group with the main purpose of driving the company's social responsibility initiatives in four core areas:

- Education
- Health
- Community Development
- Sustainability

EDUCATION

One of the major concerns in our society is the dearth of skilled personnel who can contribute positively to the economy. Part of the problem faced by a large proportion of the populace in developing countries such as ours is affordability and accessibility of formal and informal education. Worse still

is the challenge of the average Nigerian youth who these days is distracted and uninterested in acquiring lifelong skills that can enable him to be self-sufficient, preferring to engage in soft skills and engaging in other non-profitable adventures that add little to the economic growth of the country.

As of September 2022, the number of children and youth out of school between the ages of 6 and 18 years worldwide was put at 244 million. Sub-Sahara Africa remains the region with the most children and youth out of school, with 98 million excluded from education. Nigeria is one of the top three countries with the most children and youth excluded from education. Though the figure for Nigeria oscillated between 10.5 and 15 million for over a decade, the situation is getting worse, as Nigeria now has over 20 million out of school children and youth. Source: UNESCO

At Custodian, we strive to contribute to human capital development in our nation by supporting both formal and informal education. In the past we supported informal education by our collaboration with the Vocational and Professional Development Academy (VPDA), Yaba between 2017 and 2018, setting up the academy and recruiting youths for training in the acquisition of numerous skills including plumbing, tiling, and electrical works. The project, which was in two phases jointly cost over N35 million in all, and involved the renovation of buildings, provision of a generator and the purchase of equipment to be used for training. The advent of the Covid Pandemic affected progress already made in that regard as newly recruited youths had to be disengaged, and it has been challenging getting them back or recruiting others. The VPDA was however able to achieve the following:

- Establishment of Vocational Training Empowerment Program (VOTEP), set up to train youths especially in the Yaba community ICT fundamentals and photography. About 50 youths were trained then.
- Various VPDA Partnerships: Partnerships included Google for the training of over 120 students between the ages of 16 and 25 years in basic courses in digital marketing and improving digital skills through Google tools.

Though a lot is still expected from our investment in informal education with the collaboration with VPDA, we have also supported formal education development.

1. Ilupeju E-library maintenance

In 2016, we partnered with the Lagos State Government by upgrading the Ilupeju Public Library to an e-library, by providing 14 computer terminals and a server, a solar-powered inverter, internet service, subscription for over 80,000 e-books for 100 users, hard copies of educational textbooks in the major professions of Law, Sciences, Engineering and other subjects, and furniture. The conversion of the public library to an e-library increased traffic to the facility and users have steadily increased over the years from an average of 10 -15 users per day before our intervention in 2016 to a total of 9,821 users in 2023. Of this figure, 3,638 people made use of the e-library/internet facility. We continue to maintain the computer systems and the inverter and spent about N2m in 2023 on maintenance, to ensure the library retains its standard.

2. Lagos City Senior College (LCSC) computer center maintenance

Having donated a computer center to the Lagos City Senior College in 2017 following the revelation the school had none, we have continued to maintain the computer systems since then. The donation consisted of 25 computer terminals, a server, computer tables, chairs and fans. In 2023, about N1 million was spent on the maintenance of the equipment.



From left, Mr. F Babalola of LCSC, Mrs. Aderemi and Mrs. Oyebode



From left Chidi Anerobi of Custodian I.T., Mr. F Babalola, Mrs. Aderemi and Mrs. Oyebode of LCSC.

In recognition of the support that CSRF has given the college over the years, the Foundation was rewarded with a special award announced at the school's 70th anniversary. The award was personally presented to the Chief Executive Officer of CSRF.

3. Custodian Mentors Conference

The annual Mentors conference took place in August 2023 and as usual, there were three visible leaders in the society to share with the Mentees insight from their wealth of experience. The carefully chosen Mentors were Mrs Seyi Banigbe, a Lawyer, Entrepreneur and Talk-show Host, TY Bello, a multi-talented award-winning Photographer and music Artiste and Mr Chico Aligwekwe, an On-air Personality, Actor/Director, Speaker, and Author. There is no better time than now for our young people in Nigeria to be helped as a lot of them are confused about their relevance and purpose in life. Many are distracted by mundane activities, preferring to engage in trivial activities and trades that are not sustainable. Some are bent on adding to the statistics of migrants to more developed countries, because of the economic challenges experienced in the country. A few are focused but lack guidance to enable them to achieve something worthwhile in life. The Mentors conference is a forum to address the identified issues bothering a lot of youths. In 2023, 111 out of the registrants were invited and attended. Mentees were able to learn from the Mentors from their experience and left determined to do better for themselves.



Mr. Wole Oshin at the 2023 Mentors conference



From left, Mrs. Seyi Banigbe, Mr. Wole Oshin, TY Bello and Mr. Chico Aligwekwe

Custodian Mentoring Program

We realized that having an annual conference may not be enough to sustain the Mentees' interest and keep them going. It was necessary to come up with a more engaging program of activities that would take the Mentees through a year. A program that engages Mentees' for several months will be more rewarding than attending a yearly program. Consequently, a few of our valuable and trusted senior staff, who have excelled personally and at work were selected as Custodian Mentors, with each allocated several Mentees. The Custodian Mentors have the responsibility of meeting their Mentees at least twice in a month to engage them, listen to them, guide and provide advice to them. Also, every four months, one of our previous external Mentors will be invited to hold virtual meetings with the Mentees as well as the Custodian mentors, to further reiterate what was discussed at the Mentors conference and clarify issues that may arise. Not all the Mentees kept up with the Mentors allocated to them. However, we are confident that some will successfully pass through the program and have their lives positively impacted by reason of the program that is scheduled to end in June 2024.

4. Visit of Green Olives Private School, Surulere, Lagos students

We have always encouraged learning for different groups of students from primary to the tertiary levels, particularly those who have shown interest in Insurance, our area of expertise. We have offered opportunities to schools to come around and not only see our facilities but also given talks to students on various subjects, which can help to propel them to studies at the tertiary level. Some of our many professionals in the company have helped to stir up interest in various subjects such as insurance and the need for it and other areas.

Students of the Green Olives Private school visited in June 2023 to learn about investment. Though young and impressionable, it is believed that children should be exposed to important things that can help shape their lives and prepare them for the future. Our professionals in the Investment department helped to break down the meaning of investment using plenty of examples, so the young children will have an understanding. At the end of the session, the students as well as their teachers went away with better understanding from the talk.



Mr. Olumide Awe of Investment Unit with Green Olive school students



Students of Green Olive school, Surulere Lagos

Our plan for Education

Going forward, we intend to support Vocational Training and skills acquisition further by organizing annual vocational bootcamps. We will also endeavor to rehabilitate existing vocational centers and possibly establish new centers in selected underserved areas.

CSRF is interested in organizing workshops, seminars and training sessions aimed at enhancing the capabilities and teaching methods of primary school teachers. We will also consider the provision of innovative teaching tools and technology to select public primary schools across the country. We plan to establish an annual program that offers paid internship opportunities within the Custodian Group and its subsidiaries, as well as organize annual career fairs and networking events.

In future, we will consider the provision of scholarship opportunities for selecting indigent students at the primary school level, which will support their primary and secondary educational journey.

HEALTH

Health is a primary focal area of the CSRF as it is considered a very impactful area. Health pertains to human beings whose lives we want to impact. There are big gaps experienced in Public Health system in Nigeria and so we aim to contribute our quota in this sector by addressing significant issues in areas mostly affected.

One of the challenges faced all over the country because of bad road networks in some areas as well as over-speeding on good roads is the resultant accidents on our roads. Available data between 2015 and 2018 for instance shows a steady increase of about 16% year after year in the number of road traffic accidents, deaths, and injury. Nigeria ranks one of the highest in automobile-related deaths across the globe by WHO. Research has unveiled the absence of a well-structured health care model for road accident victims in Nigeria, which has been the reason for the persistent high number of road accident deaths, relative to more developed countries. There is a limited or lack of paramedic care in strategic locations to respond to accident cases. This contributes to a high death rate due to avoidable deterioration of victims' health condition at accident scene as well as the long transit time from an accident scene to a medical facility. This challenge led to the decision to set up an Accident and Emergency Center.

1. Trauma Care

Establishment of the Custodian Accident and Emergency Center (CAEC), Epe.

The idea of the Custodian Accident and Emergency Center was conceived about five years ago. At the time, different locations were being considered. Over the years, approvals were sought and there were delays which prevented the take-off from being effective until 2023. In late 2022, the Lagos State Government gave an approval in principle, but it was in early 2023 that suitable land was allocated for the project. Finally, on May 19, 2023, the groundbreaking event took place. The CAEC is located within the premises of the Epe General Hospital, which turns 70 years in September 2024. This location was considered ideal due to considerations such as adequate security, nearness to a hospital and a location not too far from a busy/major highway.

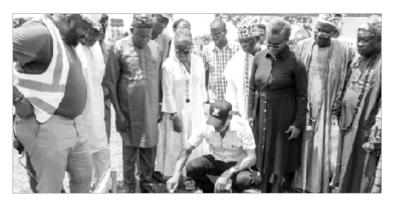
The Epe General Hospital was built to take care of Ijebu Ode, Sagamu, Ibeju Lekki and Eti Osa axis. Presently, there is an expressway being built from Lekki/Ajah to Epe, expected to be the major route to big organizations such as the Dangote Refinery and also serve as a link to other states of the Federation. Besides, the express road from Epe to Ijebu Ode which links up the Ijebu Ode/Ore Road is nearing completion. As a result of the infrastructural development in the axis, more users are expected to use the facilities, which unfortunately implies there will be an upsurge of accidents. In 2023, 197 motor vehicle accident cases were reported at the hospital, with 194 motorcycle accident cases, making a total of 391, compared to year 2020 when 144 motor vehicle accidents and 151 motorcycle accidents were reported. This shows an increase of 32.5% in reported accident cases, which further justifies the need for an Accident and emergency center to be in the area.

The CAEC is a level-4 20-patient trauma center, which will no doubt enable timely interventions that will hopefully minimize serious injury and ultimately help save lives. The trauma center which will cost Custodian over N500 million will need to be equipped with specialized medical equipment expected to cost over \$500,000.00 to run efficiently. The project will therefore require not only Government assistance, but also help from Corporate Donors, other Foundations, and International Donors.

The CAEC is expected to be completed in 2024 and ready to be operational as soon as it is properly equipped. It is a project that will be well worth it because of the potential to save human lives and associated social benefits to families involved and the general nation.



Mr. Wole Oshin with Prof Abayomi and the Medical Director of Epe General Hospital, Dr Adesola



Prof Akin Abayomi, Lagos State Commissioner for Health at the Groundbreaking event, with Epe community members and others

2. Blood Donation Exercise

Having taken a break from the blood donation exercise since 2020, the year of the Covid pandemic and the following few years, to allow people to have confidence to donate, the exercise was resumed in November 2023. Ahead of the exercise, we got our partners – members of the Lagos State Blood Transfusion Services (LSBTS) to give a talk on the need for donation and remind people of the benefits.

The turnout was good enough as we had 41 staff members who offered themselves as voluntary donors. Of that figure, 27 people were eligible and 14 were temporarily deferred. With each eligible donor donating a unit of blood, 27 units of blood negative for transmissible infection were collected in all broken down as follows:

Red Blood Cells	27
Platelets	15
Fresh Frozen Plasma(ffp)	12

From the units collected, there were 54 beneficiaries as shown below.

S/N	Hospital	Usage	Red Cells/FFP
1	General Hospital, Lagos Island	4 Platelets	Red Cells & Platelets
		4 Red Cells	
2	Lagos State University Teaching	8 Platelets	Red Cells, Platelets & Fresh
	Hospital, Ikeja (Lasuth)		Frozen Plasma (FFP)
3	Massey Street Children's Hospital	4 Red Cells	Red Cells
4	Lagos Island Maternity Hospital	6 Red Cells	Red Cells
5	Mother and Child Center, Ajah	5 Red Cells	Red Cells
6	Orile Agege General Hospital	3 Red Cells	Red Cells
7	Ikorodu General Hospital	3 Platelets	FFP
		4 FFP	
8	Epe General Hospital	3 Red Cells	Red Cells
	Total	27 Red Cells	
		15 Platelets	
		12 FFP	







Members of Custodian during the blood-donation exercise

We intend to continue to drive the blood donation exercise by ensuring that more staff members and others are educated on its importance and voluntarily donate. In future, donations to beneficiaries will be made through the CAEC when completed.

Our plan for Health

One of the intervention areas we intend to take forward is the rehabilitation of existing primary health centers in rural communities and tertiary institutions. It has been observed that where such infrastructure exists, it is either run down or do not function optimally due to lack of adequate equipment or other essential provisions.

In future, we intend to partner with a technological firm to launch data management systems across medical centers in both federal and state hospitals.

COMMUNITY DEVELOPMENT

Our desire has always been to impact positively the communities around where we have offices. Over time, we have reached out and made donations to educational institutions around our Head office and helping to develop them by modernizing their facilities. We have been involved with the uplifting

of school facilities in the Yaba community. We have also been involved with the provision of boreholes in the past as well as road infrastructure on a major road in our community. Besides, members of our Custodian Graduate Trainee Program (CGTP) who are recruited on an annual basis always participate in a CSR project that aligns with any of our core areas of support, usually education. From time to time, they search for schools around the Head office, choosing them as beneficiaries.

Though renovation works of a nearby school were planned for the year 2023, for reasons beyond their control, the project was delayed but planned for the following year. We intend to continue to be actively involved with the development of the local communities where we exist by being financial members of the local associations.

Our plan for Community development

Going forward, we intend to invest in renewable energy initiatives that will enhance the quality of life of people residing around our operating communities.

Part of this plan would include projects involved with the provision of or improving access to portable water, sanitation facilities, electricity, and other essential services in disadvantaged communities.

SUSTAINABILITY

Sustainability is generally described as the ability to meet present needs whilst ensuring that future generations cam also meet their needs. At Custodian, we recognize that our operations, business activities and decision-making regarding all our operations have an impact on the sustainability of the environment. We are therefore committed to using natural resources in a responsible manner in our operations, just as we practice sustainable insurance by promoting responsible and ethical business behavior across our businesses spanning insurance, risk

management, real estate, and investment decisions. We recognize that our operations must be ethical and responsible and must include ethical economic contributions and social responsibility to our employees whilst being guided by good corporate governance. This is a reason why sustainability is one of the core areas CSRF supports. We seek to ensure a healthy balance of economic, environmental, social and governance issues, which make up sustainability.

Economic sustainability which refers to practices supporting long-term economic growth without negatively impacting social, environmental, and cultural aspects of the community has become very relevant in the face of rising inflation, lack of adequate production, inadequate export proceeds, rising food prices and other economic issues. At Custodian, we have endeavored to keep abreast of such issues by introducing the paying of palliatives to staff regularly and ensuring upward reviews of salaries from time to time. However, the same cannot be said for many corporate organizations who after battling with new policies affecting their business are merely trying to survive in an economy that has begun to see the exit of some foreign companies. This is compounded by the fact that wages and incomes generally cannot rise as fast as the prices of goods and services. A negative economic effect will affect the social aspect of peoples' lives whose finances have been drained because of the food inflation as well as impact negatively the manufacturing industry, as companies may compromise by producing products that are not environmentally friendly. On the other hand, when the economic aspect thrives in an equitable manner, this will positively impact social sustainability.

Our nation will only thrive in a healthy environment, upon which all human, economic and social activities are hinged. Environmental sustainability refers to the responsible interaction with the environment to avoid depletion or degradation of natural resources which should lead to long-term environmental quality. When demands placed on the environment are met without necessarily having a negative impact on how people live now or in the future, then, environmental sustainability is achieved. There are several environmental challenges facing us as a country, such as poverty in many areas especially where serious flooding swept away farms leaving people without a means of livelihood and with family members scattered, extreme weather conditions due to climate change worsened by increased gases released from polluting generators, gas flaring and deforestation, inadequate access to natural resources such as water, security issues, etc. With increasing scarcity of resources and environmental disasters, businesses are also affected.

Social sustainability is a process that promotes wellbeing of members in an organization whilst supporting the ability for future generations maintain a healthy lifestyle.

Custodian through our subsidiary Custodian and Allied Insurance Limited is a member of the United Nations Environment Program's Finance Initiative (UNEP-FI) and a signatory to its Principles of Sustainable Insurance (PSI) which was launched back in 2012 as a framework for the global insurance industry to address Environmental, Social and Governance (ESG) risks and opportunities. The PSI encourages members to embed ESG to insurance business, work with clients to raise awareness on ESG issues, manage risks and find responsible solutions, work with Government, Regulators, and other stakeholders to promote action across ESG issues as well as demonstrate accountability and transparency in regular disclosure and make progress on the implementation of the principles. We also endeavor to carry out our internal operations and relationships with external clients according to the NGX guidelines which mandate ethics, transparency, accountability, and responsibility in all decisions relating to our products and services, employees, community development and the public.

We understand the far-reaching implications of these and other issues and are committed to contributing our own quota by ensuring that we contribute positively to impact society at large. CSRF operates a system with ESG issues as they relate to our core business, our community, our people, and the environment. We will work with a framework that will be used to evaluate the initiatives we support such that the initiatives will fall within the core areas we support, which will in turn align with national and international frameworks.

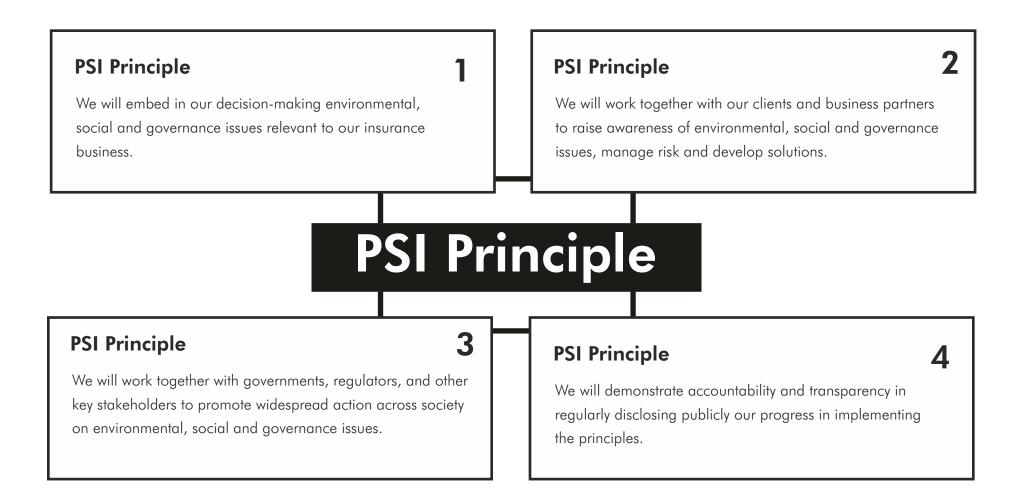
Our Frameworks

As we implement CSRF's four core areas of support, we are aligning with the following frameworks:

a. The Sustainable Development Goals (SDGs)



b. Principles of Sustainable Insurance



Custodian, through our general insurance subsidiary was the first Nigerian insurance company to become a signatory to the UNEP-FI PSI. Our remaining financial members since then demonstrate our support for incorporating ESG issues into our operations and business decisions in a transparent manner. We work to incorporate the PSI into our daily operations, whilst continuing to strengthen the implementation of the principles. The extent to which we have imbibed the 4 principles is revealed in the comparative framework chart from page 16.

c. NGX Sustainability Disclosure Guidelines

We will embed in our decision-making environmental, social and governance issues relevant to our insurance business.

We will embed in our decision-making environmental, social and governance issues relevant to our insurance business.

We will embed in our decision-making environmental, social and governance issues relevant to our insurance business.

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Sustainability practice at Custodian

1. Good Governance

The highest responsible body for ESG issues in Custodian is the Board of Custodian Investment Plc, the parent company, chaired by a female since 2016. Every year Custodian submits itself for Board evaluation by an independent body – the Society for Corporate Governance of Nigeria and the evaluation report always reveals that the Board of Directors conducted its affairs in an acceptable and satisfactory manner. This was also the case in 2023. We intend to continue this practice in the future.

2. Anti-bribery and anti-corruption

CIP's Anti-bribery and anti-corruption policy prohibits offering of anything of value for persuading an official or any person to misuse his office to benefit Custodian or any of its employees. This policy prohibits any employee, including members of the Boards across the various businesses from receiving anything of value for influencing an official action. The Boards of Directors and senior management are responsible for ensuring that employees comply with the policy.

Meanwhile, Custodian employees attend the two mandatory anti-money laundering training courses every year. There was no reported incident, fine or exposure related to corruption in any of our businesses in 2023.

3. Code of ethics

Board members, Executives and staff of Custodian are held to high standards of ethics in their dealings within the company. Our code of ethics which outlines the minimum standard of conduct expected in the management of our businesses across the Group is documented and well disseminated.

4. Responsible Investment

We have an in-house Investment Committee which meets regularly to make investment decisions. The committee is guided by regulations in making investment decisions such as regulatory requirements for Environmental Impact Assessments (EIAs) conducted on infrastructure projects.

5. Responsible Underwriting process

We have made appreciable progress regarding the digitization of our processes relating to the insurance business. For instance, our claims processes have long been digitized, enabling clients to submit their claims through the website. This has improved accessibility, whilst reducing the use of paper resources and hence, wastage generated by us and the clients. Communication of the Claims and other underwriting processes are done through our Sales team and the Call Centre. We also endeavor to settle claims within 3 days. Finally, clients can check not only their claims status but others through the website.

6. Responsible Supplier/Vendor Assessments

We operate ethical procurement practices that foster fairness and transparency. We do not patronize employee-owned companies. All new vendors are evaluated before being on-boarded and assessed regularly by heads of relevant Units. There are Internal Control reviews carried out regularly by members of the Audit unit to ensure laid down processes are ethical and complied with. As much as possible, we incorporate ESG issues into our supplier evaluations and assessments, taking into special consideration processes used by would-be and existing suppliers, and engage services of those who are responsible.

7. Sustainable solutions

We take into consideration factors such as socio-economic demographic characteristics in packaging our different products, for existing and potential clients, thereby safeguarding their freedom of choice. For instance, regarding the Insurance business, we are mindful of the

environment where even now, many people are unaware of the importance of insurance, and where they are, many are unable to access It due to poverty and low standard of living. Knowing that ideally, no one should be excluded from accessing insurance, we have introduced accessible micro-insurance products characterized by low barriers of entry to foster inclusion. At Custodian Life Assurance (CLA), we have products such as the Esusu Shield costing as low as between N400 and N1000 per week to open an account. With such micro-insurance products, insurance services are extended to excluded populations, making them more resilient to risks. Other similar products include Esusu, Ajo, Thrift Financing, Term Assurance and Safety Plus.

8. Use of Natural Resources

- Paper Reduction Strategies: We continue the practice of distributing compact discs of Annual Reports to Shareholders ahead of Annual General Meetings in place of printed hard copies, thereby reducing waste while being cost efficient.
- Digitization: With our digitized systems, many of the processes hitherto requiring the use of paper have been phased out and are now carried out with the computer. Internally, processes such as leave requests, appraisals are handled electronically and not via physical memos.
- Energy efficiency: At the Head office and the major branches, the traditional electric bulbs have now been replaced with Light Emitting Diode (LED)- lighting which lasts longer, is more economical, and better for the environment.
- Water reduction: Most of our toilets have a dual flush system, to reduce the water used when flushing, whilst the use of sanitizers, which prevent wastage of water, is encouraged.
- Waste reduction: We continue to separate plastic containers from general waste, batch, and hand over to recycling companies, who in turn produce items from such waste. Waste water at the Head office is processed in the sewage treatment plant located in the basement of our Head office building. The plant is used to treat wastewater which now passes out as water. Officials of the Lagos State Waste Water Management regularly visit the facility to test the wastewater and we have passed each test conducted.

9. Limitation of generator use

Our desire is to rely on green energy generated from natural resources in the not too distant future. We continue to explore alternative power sources that will drastically reduce or eliminate the use of generators across our businesses. We are mindful of the fact that the use of generators is not helpful to the environment as it causes carbon emission which contributes to climate issues. We are considering taking giant steps that will reduce our dependence on diesel-powered generators, including the use of solar powered inverters in the smaller branches and where possible, using premium power initiative options offered by electricity distribution companies, where available. We hope to achieve this soon.

10. Diversity in the Workplace

We know that a diverse workforce is of significant social and economic value, and that is why we are committed to being an inclusive employer. Our aim is to create a work environment that is inclusive and considerate to all people regardless of their gender, age, race, disability, tribe, culture, religion, or any other area of potential difference. Currently the Chairman of our group Board is a woman, who has held the position for 7 years and our Boards of Directors across all businesses consists of 21 % of women, whilst the general staff consists of 41% women, which is an improvement from 36% in 2022, as we continue to practice equity at work. To underscore the contributions of the female gender to our organization, we celebrate International Women's Day every year. In 2023, this was celebrated in the month of March with a panel constituted of female members across the various cadres of the company discussing embracing equity in the workplace.

Meanwhile, International Men's Day is celebrated in the month of November.

11. Employee Wellbeing

The wellbeing of all members of Custodian is of paramount importance to us and so activities that improve their welfare and wellbeing are practiced, including the following:

- Custodian Fit fam: As a healthy workforce is essential for internal efficiency, members are encouraged to take their health seriously by regular exercise and eating healthy food. The Custodian Fit-fam which is an in-house program operating twice a week offers high-intensity workout, aerobics, dancing exercises free of charge. This helps members who participate to keep fit physically and mentally.
- In-house Canteen: We have an in-house canteen run by carefully selected food vendors who offer healthy meals to Management and staff, at the Head office, free of charge. Members are therefore not only able to save on feeding expenses but socialize, which facilitates bonding.
- Staff bus: We have staff buses that operate in different areas of Lagos to take users to work and from work. This no doubt saves transportation expenses, especially in Lagos.
- Creche facilities: We have a creche in the Head Office manned by dedicated and trained handlers and utilized by both male and female employees with babies up to 18 months of age. This helps young parents have access to their babies, and helps them to focus on their work, leading to peace of mind whilst saving them from incurring additional costs. This not only promotes social but economic sustainability, as the productivity of the relevant staff increases.
- Employee Health and Safety: We actively keep abreast of issues that will ensure the safety and health of our members such as the provision of comfortable working spaces that are spacious, furnished and well ventilated.
- Employee Training: Every year, we operate the Custodian Graduate Trainee Program (CGTP) which aims at attracting intelligent young graduates across various disciplines to be engaged in a highly educative program. This enables us to develop a strong workforce of homegrown talent for the company and industry at large.

Year 2023 CSR Highlights/ESG Status Reporting

Focal Areas	Activity highlights	Page Reference	Key PSI Reference	NGX Disclosure Guidelines	Direct SDG Reference
Education	 We continued to maintain the e-library at Ilupeju We helped relocate the computer centre donated to Lagos City Senior College, Sabo, Yaba and continued to maintain the Server and computers donated to the school. We hosted the Custodian Mentors Conference in August 2023 We received students of Green Olives Private School, Surulere and taught them on Investment. 	Page 380	Principle 3: We will work together with governments, regulators, and other key stakeholders to promote widespread action across society on environmental, social and governance issues.	Principle 1: Businesses should conduct and govern themselves with ethics, transparency and accountability Principle 6: Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized	Goal 4: Quality Education - Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all. Goal 8: Decent work and economic growth - Promote sustained, inclusive, and sustainable economic growth, full and productive employment, and decent work for all.

Focal Areas	Activity highlights	Page Reference	Key PSI Reference	NGX Disclosure Guidelines	Direct SDG Reference
					Goal 17: Strengthen the means of implementation and revitalize the global partnership for sustainable development
Health	 Our health activities are geared towards provision of emergency services, which means the difference between life and death for accident victims. We had the groundbreaking ceremony of the Custodian Accident and Emergency Centre (CAEC), Epe We resumed the blood donation exercise at the Head office in November 2023 and had 41 voluntary donors. Eight medical institutions received blood donated which was shared among 54 beneficiaries. 	Page 386	N/A	Principle 7: Businesses should respect and promote human rights	Goal 3: Good health and wellbeing - Ensure healthy lives and promote well-being for all at all ages

Focal Areas	Activity highlights	Page Reference	Key PSI Reference	NGX Disclosure Guidelines	Direct SDG Reference
Community Development	 Our Custodian Graduate Training Program (CGTP) students usually donate to schools around our community every year. In 2023, they were unable to do so, as their schedule pushed the donations beyond the year. We continued to maintain the computer centre donated to Lagos City Senior College, Sabo Yaba, whilst helping to relocate the computer centre from the old block to a new building within the school. 	Page 389	N/A	Principle 8: Businesses should support inclusive growth and equitable development	Goal 4: Quality Education - Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all

Focal Areas	Activity highlights	Page Reference	Key PSI Reference	NGX Disclosure Guidelines	Direct SDG Reference
Sustainability	 We are the first Nigerian signatory to the UNEP-FI PSI We have put in place supporting policies such as anti-bribery & anti-corruption, Code of Ethics for our employees, etc. Our claims and complaints management processes are readily accessible and easy to submit. Our group-wide digital transformation initiative helps us reduce our paper usage and our waste, protect customer data better, as well as enable new channels to reach retail (including micro) customers. We have also drastically reduced our printing in a bid to save on natural resource use and reduce waste generation. 	Page 390	Principle 1: We will embed in our decision-making environmental, social and governance issues relevant to our insurance business. Principle 2: We will work together with our clients and business partners to raise awareness of environmental, social and governance issues, manage risk and develop solutions	Principle 1: Businesses should conduct and govern themselves with ethics, transparency, and accountability. Principle 2: Businesses when engaged in influencing public and regulatory policy should do so in a responsible manner. Principle 3: Businesses should provide products and services that are safe and contribute to sustainability throughout their life cycle.	Goal 7: Ensure access to affordable, reliable, sustainable, and modern energy for all. Goal 12: Ensure responsible consumption and production patterns. Goal 13: Take urgent action to combat climate change and its impacts.

Focal Areas	Activity highlights	Page Reference	Key PSI Reference	NGX Disclosure Guidelines	Direct SDG Reference
Sustainability	 We have several sustainable solutions in the form of micro-insurance such as our Esusu, Esusu Shield, Safety Plus and others. Our toilets have dual flush cisterns which helps regulate water usage. We encourage the use of hand sanitizers therefore reducing the use of water. We make conscious effort to promote diversity within our employees – we have a mix of religions, states of origins and age. 	Page 390		Principle 4: Businesses should engage with and provide value to their customers and consumers in a responsible manner. Principle 5: Businesses should promote the wellbeing of all employees. Principle 7: Business should respect, protect, and make efforts to restore the environment. Principle 9: Business should respect, protect, and make efforts to restore the environment.	Goal 15: Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss

Focal Areas	Activity highlights	Page Reference	Key PSI Reference	NGX Disclosure Guidelines	Direct SDG Reference
Sustainability	 We have fair representation of women on the Boards of our companies including the Group Chairman who has occupied the position since 2016. Across the group the ratio of women to men increased from 36% to 41%. We will continue to make improvements in this regard. We take employee wellbeing seriously and this shows in our Fit-Fam initiative, crèche facilities, H&S policy, Group life insurance, mandatory training hours (24.3 hours on average per employee) and several others. In addition, our Head Office has ramps installed to make it accessible to people living with disabilities that hinder their mobility 	Page 390			



HSE Report

Custodian's commitment to health and safety of people as well as care for the environment has continued with the maintenance of an effective HSE management system for the benefit of employees, contractors, visitors or communities around our business premises.

We aim to achieve this with continual improvement of our policy in relation to the dynamic demands of the work environment and people.

Our objective remains to maintain an occupational health and safety practice, focused on the prevention of work-related accidents and illnesses as well as carry out our business in a responsible manner that impacts our environment positively. To achieve the set objectives, we conduct frequent evaluations, tests, and safety awareness amongst our staff.

We develop our safety policy organically, hence the safety committee has representation from key business units. The committee meets every three months or as required, to discuss, plan, and put essential measures in place to prevent work-related illnesses and injuries.

Our commitment is strengthened with leadership involvement and determination to proactively improve occupational health and safety performance within the organization.

Key to our goal of achieving a hazard-free workplace are six critical areas of focus we have identified for the continuous development of a hazard and effect-management process.

The focus areas are as described below:

Creation of a Health and Safety Policy

The health and safety management of the organization is guided by its policy. The policy is reviewed continuously to accommodate current realities for the benefit of the employee, organization, and all other stakeholders.

Creation of a Safety Team

A safety committee has been set up within the organization. The committee members are all volunteers.

Identification of Risk

To reduce workplace incidents, it is the responsibility of all staff members and especially our Safety Marshals to identify potential hazards, report such to appropriate colleagues and take suitable measures to eliminate or control the risk.

HSE Report Contd

Creation of Awareness

One of the key responsibilities of the Safety Marshals is to educate others. Every new joiner meets with the head of the safety team during the company's mandatory induction program, with an opportunity for a refresher through training and the Human Resources knowledge-sharing initiative known as the Custodian Idol.

Provision of Appropriate Training

Members of the safety team are regularly trained both internally and externally. Training include practical demonstration on use of fire extinguishers, fire drills, interpretation of fire alarm panel indication and so on. This has continued to strengthen our knowledge and interest in health and safety.

Monitoring of Safety Management

This is a continuous and proactive strategy aimed at preventing accidents and occupational ill-health hazards. Safety Marshals carry out safety audit, whilst members of staff are expected to report hazards, non-compliance, slips, trip and falls.

The strict implementation of the steps listed above has been of huge benefit to the employees, organization, and other stakeholders in several ways. During year 2023, there was:

- No record of workplace incidents
- No record of employee absenteeism due to work-related illness
- Increased productivity
- Strengthened health and safety culture
- Staff morale boost
- Enhanced reputation
- No litigation
- No sanctions from Government Agencies

In conclusion, to achieve a safe work environment, we continue to drive our HSE initiatives to ensure no harm to people and protection of the environment.

